

Resolution 22-86

WHEREAS, in 2010, the Legislature created the Council on Local Results and Innovation; and

WHEREAS, in February 2011, the Council released a standard set of ten performance measures for counties and ten performance measures for cities to aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties and cities in providing services and measuring residents' opinions of those services; and


WHEREAS, participation in the standard measures program by a city or county is voluntary; and

WHEREAS, Olmsted County receives funds annually that are used to implement the resident survey every three years; and

NOW, THEREFORE, BE IT RESOLVED, that the Olmsted County Board of Commissioners does hereby approve participation in the annual State Measures program.

Dated at Rochester, Minnesota this 7th day of June, 2022.


OLMSTED COUNTY BOARD OF COMMISSIONERS

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6/8/2022 | 1:50 PM CDT

Mark Thein, Chairperson

ATTEST:

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Lisa Morris-Helmstetler, Deputy Clerk to the County Board



Minnesota State Performance Measurement Program

In 2010, the Legislature created the Council on Local Results and Innovation. In February 2011, the Council released a standard set of ten performance measures for counties and ten performance measures for cities that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties and cities in providing services and measure residents' opinions of those services. In February of 2012, the Council created a comprehensive performance measurement system for cities and counties to implement. In 2013, the Council revised the performance measures and clarified the system requirements to increase participation in the program.

Participation in the standard measures program by a city or a county is voluntary. Counties and cities that choose to participate in the standard measures program must officially adopt and implement the ten minimum performance measures and system developed by the Council. Olmsted County has been a voluntary participant since 2011.

Per the Council's reporting requirements, a copy of the resolution approved by the Olmsted County Board to participate in this program will be submitted electronically to the Minnesota Office of the State Auditor.

Olmsted County high-level goals are shown on the next page using the balance scorecard framework. Performance measures presented in this report are tied to areas of these high-level goals as well as to department-level goals and scorecards.

Olmsted County Strategy Scorecard 2020

Mission:

To Provide the Foundation of a Vibrant
Community

Vision:

A Dynamic, World-class County Delivering
Excellence Every Day

Values:

Integrity

Innovation

Pro-Activity

Respect

Reliability

Goals:

Assure Safe and Healthy Communities

Keep the community safe
Provide pathways to health, housing and well-being

Provide Operational Excellence






Develop our employees
Use public resources wisely
Plan, adapt and respond effectively

Be Good Stewards of Our Built and Natural Environments

Provide excellent transportation, land use and recreation
Protect air, water and soil quality and manage waste effectively

Maintain Foundations of Democracy






Provide fair property valuation and elections
Provide access to documents of record and the judicial system

Assure Safe and Healthy Communities	Public Safety₁											
	Adult Recidivism Rate						Recent Yr	Yr to Yr				
					4 Year Trend Results		Met	Trend				
	Targets				2018	2019	2020	2021	Not Met	Line		
	● 85% of DFO felony case probationers remain free of felony conviction for 3 years after discharge						85%	84%	86%	90%	Met	
	● 75% of DFO supervised releases remain free of felony conviction for 3 years after discharge						69%	68%	62%	66%	Not Met	
	Initiatives impacting performance metrics: • Coordinate Olmsted County Drug Court; • Partner with Damascus Way Halfway House Program; • Apply Research-driven practices; • Teach Cognitive Skills Programming; • Use Validated Risk Needs Assessment; • Provide Intensive Supervision; • Offer Domestic Violence Education and Treatment; • Prioritize supervision and treatment interventions to higher risk clients; • Target interventions to reduce risk; • Utilize effective Communication and motivation interview strategies to enhance positive change; • Dosage Probation											
	Public Health₂											
	Life Expectancy						Recent Yr	Yr to Yr				
					4 Year Trend Results		Met	Trend				
Targets				2017	2018	2019	2020	Not Met	Line			
● Life expectancy higher than U.S. average of: 77.0 years						83.1	81.9	83.1	81.3	Met		
● Life expectancy higher than Minnesota average of: 80.4 years						83.1	81.9	83.1	81.3	Met		
Initiatives impacting performance metrics: • Promote Healthy Communities and Healthy Behaviors; • Assure the Quality and Accessibility of Health Services; • Prevent the Spread of Infectious Diseases; • Prepare for and Respond to Disasters and Assist Communities in Recovery; • Protect Against Environmental Hazards; • Assure an Adequate Local Public Health Infrastructure												
Social Services₃												
Maltreatment Recurrence Rate						Recent Yr	Yr to Yr					
				4 Year Trend Results		Met	Trend					
Targets				2018	2019	2020	2021	Not Met	Line			
● 90.9% of confirmed reports of child maltreatment during reporting year remain free of another confirmed maltreatment report within 12 months of initial report						100.00%	96.40%	100.00%	95.30%	Met		
Initiatives impacting performance metrics: • Collaborate with law enforcement, medical personnel, community partners (e.i. schools and community agencies) and other agency staff working with the family as well as extended family member and friends; • Engage with the entire family system to partner and work towards solutions together; • Utilize differential response and increased utilization of early intervention services and child welfare-based services to prevent need for child protective services; • Use Family Involvement Strategies (FIS): Case Planning Conferences and Family Group Conferences												

¹Source: Department of DFO Community Corrections (Nikki Niles; Dept. Director)






²Source: Department of Public Health (Denise Daniels; Dept. Director)

³Source: Department of Child & Family Services (Amy Rauchwarter; Dept. Director)

Provide Operational Excellence	Veterans Services⁴						
	Federal & State dollars brought into county for veteran's benefits					Recent Yr	Yr to Yr
	No Targets	2018	4 Year Trend Results		2021	Met Not Met	Trend Line
			2019	2020			
	• % of Veteran population to overall county population	5.8%	5.6%	5.3%	TBD	Not Applicable	
	• Avg. Federal benefit dollars per Veteran brought into County per year	\$4,869.10	\$5,499.83	\$6,095.17	TBD	Not Applicable	
	• Total State Soldiers Assistance Program dollars (also includes Local Veteran Service Organizations and non-profit entities financial assistance)	\$100,000	\$105,000	\$372,604	\$39,972	Not Applicable	
	Initiatives impacting performance metrics: • Provide outreach to homebound veterans and those in nursing facilities to assist in obtaining federal, state and local benefits; • Assist Olmsted County Veterans in securing SSAP for Dental, Optical, Rent and Utility, and Subsistence Allowance Benefits; • Make claims for death benefits, Death Pension or Dependency and Indemnity Compensation						
	Finance⁵						
	Bond Rating					Recent Yr	Yr to Yr
Targets	2018	2019	5 Year Trend Results		2022	Met Not Met	Trend Line
			Yr Not Rated	Yr Not Rated			
• Standard and Poors Bond at AAA Rating	AAA	AAA	AAA	AAA	AAA	Met	
• Moody's Investors Services at Aaa Rating	Aaa	Aaa	Aaa	Aaa	Aaa	Met	
Initiatives impacting performance metrics: • Internal Control Systems; • Regular involvement by finance staff of the qualitative judgement of programmatic managers in budget development, monitoring and financial forecasting; • One-time revenues (uncertain funding streams) are linked to one-time expenditures to avoid building instability into the budget; • The goal to maintain fund balances between 35% to 50% of operating revenues in our Governmental Funds; • A five-year capital improvement plan for major public improvements is reviewed and updated annually; • Our self-insurance health plan is modeled out five years for rate setting purposes; • Extensive use of self-supporting internal service funds to account for overhead costs							







⁴Source: County Administration (Ashley Laganieri; Senior Veterans' Services Officer)

⁵Source: County Administration (Wilfredo Roman Catala; Chief Financial Officer)

Be Good Stewards of Our Built and Natural Environments	Public Works₆											
	Hours to Plow Complete System during a Snow Event						Recent Yr	Yr to Yr				
					4 Year Trend Results		Met	Trend				
	Targets				2018	2019	2020	2021	Not Met	Line		
	●Substantially bare pavement within 48 hours on principal arterial roadways						Met	Met	Met	Met	Met	
	●Substantially bare pavement within 72 hours on minor arterial roadways						Met	Met	Met	Met	Met	
	Initiatives impacting performance metrics: • Maintain roads in a reasonable, safe, and serviceable condition throughout winter; • Reduction of Salt Usage for Environmental Benefits; • Secure adequate capital improvement funding; • Pavement Preservation projects for at least 15 miles annually											
	Environment₇											
	Recycling & Solid Waste Processing						Recent Yr	Yr to Yr				
					4 Year Trend Results		Met	Trend				
Targets				2018	2019	2020	2021	Not Met	Line			
●Recycling Rate: > 45%						43%	41%	41%	44%	Not Met		
●OWEF Processible Waste Rate: > 90%						99%	99%	96%	97%	Met		
●Hazardous Waste Program Household Participation Rate: > 10%						18%	19%	16%	17%	Met		
Initiatives impacting performance metrics: • Development of materials recovery facility (MRF) to assist with increasing local recycling rates, and allow waste material to move further up the waste hierarchy; • Continue educational outreach to expand generator knowledge of proper waste disposal and recycling options; • Continue to monitor and respond to changing trends in traditional and digital marketing strategies to provide information where and when the public is seeking information												

₆Source: Department of Public Works (Ben Johnson; Dept. Director)

₇Source: Department of Environmental Resources (Tony Hill; Dept. Director)

Maintain Foundations of Democracy	Elections_g									
	Post-Election Audit Accuracy					Recent Yr	Yr to Yr			
	Targets		2 Election Cycle Trend Results			Met	Trend Line			
			2018	2020		Not Met				
	<ul style="list-style-type: none"> • Voting system/Hand count Reconciliation Variance: <.5% (total variance from reconciliations of three random precincts). Only measured during Statewide election years. 					0.00%	0.00%	Met		
	<ul style="list-style-type: none"> • Initiatives impacting performance metrics: • Prepare ballots and tabulating system for 84 precincts for an estimated population of 151,000 with 101,386 registered voters; • Train 650+ election judges every 2 years 									
	Property, Records, Valuation & Assessment_g									
	Taxation Assessment Accuracy (Assessment Year)					Recent Yr	Yr to Yr			
	Targets		4 Year Trend Results				Met	Trend Line		
			2019	2020	2021	2022	Not Met			
<ul style="list-style-type: none"> • Residential median assessment ratio: 90%-105% 					93.05%	93.42%	93.35%	91.11%	Met	
<ul style="list-style-type: none"> • Commercial median assessment ratio: 90%-105% 					94.18%	94.77%	94.46%	97.53%	Met	
<ul style="list-style-type: none"> • Apartment median assessment ratio: 90%-105% 					92.92%	95.34%	96.73%	92.95%	Met	
<ul style="list-style-type: none"> • Agriculture median assessment ratio: 90%-105% 					102.19%	96.40%	97.56%	92.61%	Met	
Real Estate Document Recording, Indexing & Return Time					Recent Yr	Yr to Yr				
Targets		4 Year Trend Results				Met	Trend Line			
		2018	2019	2020	2021	Not Met				
<ul style="list-style-type: none"> • 95% of e-Recorded Documents Turned Around in: 5 Days or less 					2 Days	2 Days	2 Days	2 Days	Met	
<ul style="list-style-type: none"> • 95% of Paper Recorded Documents Turned Around in: 10 Days or less 					5 Days	5 Days	8 Days	8 Days	Met	
<ul style="list-style-type: none"> • Initiatives impacting performance metrics: • Rochester continues to experience high inflation in it's Residential market due to a very robust real estate economy. To return median Residential Assessment Ratio's to the acceptable range (90%-105%), Assessors have raised values ~ 20%; • Assessment aides assist Assessment Services personnel in revaluation; • Increase imaged documents to provide improved disaster recovery and online access to documents 										

^gSource: Department of Property Records & Licensing (Mark Krupski; Dept. Director)