

Councilor Christy introduced the following resolution and moved for its adoption:

RESOLUTION NO. 12-60

A RESOLUTION DECLARING THAT THE CITY OF GRAND RAPIDS HAS ADOPTED AND IMPLEMENTED THE 10 PERFORMANCE MEASURES DEVELOPED BY THE COUNCIL ON LOCAL RESULTS AND INNOVATION

WHEREAS, in 2010, the Legislature created the Council on Local Results and Innovation, and

WHEREAS, in February 2011, the Council released a standard set of ten performance measures for cities that will aid residents, taxpayers, and state and local elected official in determining the efficiency of cities in providing services and measure residents' opinions of those services, and


WHEREAS, areas to be evaluated include general City services, streets, parks, and recreation, and

WHEREAS, cities that chose to participate in the new performance measures program may be eligible for a reimbursement of \$0.14 per capita in LGA and exemptions from levy limits,

NOW THEREFORE, BE IT RESOLVED, the City Council of the City of Grand Rapids, Itasca County, Minnesota, declares that:

- The City has adopted and implemented the minimum 10 performance measures developed by the Council on Local Results and Innovation,
- The City is in the process of implementing a local performance measurement system as developed by the Council on Local Results and Innovation,
- The City will report the results of the 10 adopted measures to its residents before the end of the year by posting on the City's website,
- The City will survey its residents by the end of 2012 on the services included in the performance benchmarks.

Adopted this 25th day of June, 2012.


Dale Adams, Mayor

Attest:


Kim Johnson-Gibeau, City Clerk

Councilor McInerney seconded the foregoing resolution and the following voted in favor thereof: Chandler, Zabinski, McInerney, Christy, Adams; and the following voted against same: None, whereby the resolution was declared duly passed and adopted.

**CITY OF GRAND RAPIDS
2011 SURVEY RESULTS OF PERFORMANCE MEASURES
ADOPTED BY THE CITY COUNCIL**

	a. Excellent	b. Good	c. Fair	d. Poor	e. Don't know
How would you rate the overall appearance of the city?	80	271	54	5	0
How would you describe your overall feeling of safety in the city?	193	133	11	3	1
How would you rate the overall quality of fire protection services in the city?	211	142	7	1	50
How would you rate the overall condition of city streets?	19	163	174	56	0
How would you rate the overall quality of snowplowing on city streets?	96	193	78	37	2
How would you rate the library services in your city?	180	142	20	4	63
How would you rate the quality of code enforcement services in your city (e.g. zoning, property maintenance)?	24	160	80	40	103
How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)	107	215	49	3	29
How would you rate the overall quality of services provided by the city?	64	252	57	13	17
How would you rate the quality of Licensing, permitting and building inspection services in your city?	27	139	82	52	110
How would you rate the fiscal management and health of your city?	48	175	73	40	67

	a. Excellent	b. Good	c. Fair	d. Poor	e. Don't know
How would you rate the overall appearance of the city?	19.51%	66.10%	13.17%	1.22%	0.00%
How would you describe your overall feeling of safety in the city?	56.60%	39.00%	3.23%	0.88%	0.29%
How would you rate the overall quality of fire protection services in the city?	51.34%	34.55%	1.70%	0.24%	12.17%
How would you rate the overall condition of city streets?	4.61%	39.56%	42.23%	13.59%	0.00%
How would you rate the overall quality of snowplowing on city streets?	23.65%	47.54%	19.21%	9.11%	0.49%
How would you rate the library services in your city?	44.01%	34.72%	4.89%	0.98%	15.40%
How would you rate the quality of code enforcement services in your city (e.g. zoning, property maintenance)?	5.90%	39.31%	19.66%	9.83%	25.31%
How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)	26.55%	53.35%	12.16%	0.74%	7.20%

CITY OF GRAND RAPIDS
 2011 SURVEY RESULTS OF PERFORMANCE MEASURES
 ADOPTED BY THE CITY COUNCIL

	a. Excellent	b. Good	c. Fair	d. Poor	e. Don't know
How would you rate the overall quality of services provided by the city?	15.88%	62.53%	14.14%	3.23%	4.22%
How would you rate the quality of Licensing, permitting and building inspection services in your city?	6.59%	33.90%	20.00%	12.68%	26.83%
How would you rate the fiscal management and health of your city?	11.91%	43.42%	18.11%	9.93%	16.63%