

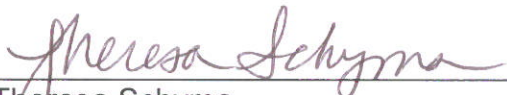
STATE OF MINNESOTA)
)
COUNTY OF HENNEPIN) ss
)
CITY OF RICHFIELD)

I, Theresa Schyma, being the duly qualified deputy clerk of the City of Richfield, Hennepin County, Minnesota, do hereby certify that the foregoing is a true and exact copy of Resolution No. 10661.

And that the same is on file and on record in my office.

Given under my hand and seal

This 27th day of June, 2012.



Theresa Schyma
Deputy City Clerk
City of Richfield
Hennepin County, Minnesota

RESOLUTION NO. 10661

RESOLUTION ADOPTING AND IMPLEMENTING MODEL PERFORMANCE MEASURES FOR CITIES AS ESTABLISHED BY THE COUNCIL ON LOCAL RESULTS AND INNOVATION, CREATING A COMPREHENSIVE PERFORMANCE MEASUREMENT SYSTEM, REPORTING THE RESULTS OF SUCH REPORT TO THE LOCAL PUBLIC, AUTHORIZING THE SURVEY OF RESIDENTS, AND REPORTING RESULTS TO THE OFFICE OF THE STATE AUDITOR

WHEREAS, in 2010, the Legislature created the Council on Local Results and Innovation; and

WHEREAS, in February 2011, the Council released a standard set of performance measures for cities that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services, and measure resident's opinions of those services; and

WHEREAS, in February 2012, the Council created a comprehensive performance measurement system for cities to implement in 2012; and

WHEREAS, cities that choose to participate in the new standards measure program may be eligible for reimbursement in LGA, and exemption from levy limits; and

WHEREAS, participation in the standard measures program by a city is voluntary; and

WHEREAS, cities that choose to participate in the standard measures program must officially adopt the performance benchmarks developed by the Council, and implement them; and

WHEREAS, the following performance measures were adopted;

- Percent change in the taxable property market value
- Part I and II crime rates
- Police response time
- Insurance industry rating of fire services
- Fire response time
- Average city street pavement condition rating
- Operation cost per 1,000,000 gallons of water pumped/produced
- Number of sanitary sewer back-ups for public sanitary sewer system

WHEREAS, the results of the citizen survey conducted were also released and the following areas were reviewed and commented on;

- Overall appearance
- Overall safety
- Fire protection
- Overall street conditions
- Snowplowing

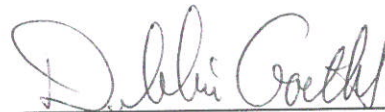
- Sanitary sewer
- Park and recreation
- Overall quality of service

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of Richfield, Minnesota hereby certifies that;

1. The city had adopted and implemented the performance measures as developed by the Council on Local Results and Innovation; and
2. The city is in the process of implementing a local performance measurement system as developed by the Council on Local Results and Innovation; and
3. The city will report the results of the adopted measures to its residents before the end of the calendar year through publication, direct mail, posting on its website, or through a public hearing at which the budget and levy will be discussed and public input allowed; and
4. The city has surveyed its residents on the services included in the performance benchmarks; and

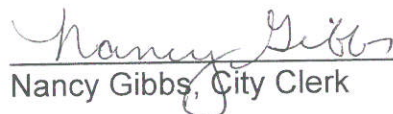
BE IT FURTHER RESOLVED that the actual results of the performance measures adopted by the city for the program in 2011 shall be reported to the Office of the State Auditor by July 1, 2012.

Adopted by the City Council of the City of Richfield, Minnesota this 26th day of June, 2012.

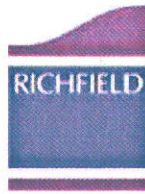


Debbie Goettel, Mayor

ATTEST:



Nancy Gibbs, City Clerk



Overall Survey Results: City of Richfield Citizen Survey

* How would you rate the overall quality of services provided by the City? (choose one)

Answer	0%	100%	Number of Responses	Response Ratio
Excellent			170	31.8%
Good			304	56.9%
Fair			53	9.9%
Poor			7	1.3%
No Responses			0	0.0%
Totals			534	100%

* How would you rate the overall appearance of the City? (choose one)

Answer	0%	100%	Number of Responses	Response Ratio
Excellent			60	11.2%
Good			302	56.5%
Fair			148	27.7%
Poor			24	4.4%
No Responses			0	0.0%
Totals			534	100%

* How would you rate the safety of the City? (choose one)

Answer	0%	100%	Number of Responses	Response Ratio
Very Safe			166	31.0%
Somewhat Safe			280	52.4%
Neither Safe nor Unsafe			43	8.0%
Somewhat Unsafe			44	8.2%
Very Unsafe			1	<1%