

June 24, 2021

Re: Performance Measures

Office of State Auditor,

Attached in this email you will find the City of Waite Park's approved resolution adopting performance measures along with a copy of the results that were requested.

Please feel free to contact Shaunna Johnson with any questions at [Shaunna.Johnson@ci.waitepark.mn.us](mailto:Shaunna.Johnson@ci.waitepark.mn.us), or 320-252-6822.

Sincerely,

A handwritten signature in blue ink that reads 'Adrianna Brenny'. The signature is fluid and cursive, with a long horizontal stroke at the end.

Adrianna Brenny  
Administrative Associate (Planning & Building)

**RESOLUTION NO. 062121-01  
CITY OF WAITE PARK**

**RESOLUTION SUPPORTING WAITE PARK'S PARTICIPATION IN THE PERFORMANCE  
MEASUREMENT PROGRAM AND DECLARING THE STANDARD PERFORMANCE  
MEASUREMENTS**

**WHEREAS**, In 2010, the Minnesota Legislature created the Council on Local Results and Innovation which developed a standard set of performance measures that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services and measure residents' opinion of those services; and

**WHEREAS**, the City of Waite Park acknowledges performance measurements provide feedback to their citizens, taxpayers, elected officials, staff and other interested parties about the effectiveness and efficiency of services provided by the City of Waite Park. Benefits to the City of Waite Park are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

**WHEREAS**, Any city participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

**WHEREAS**, The City Council of Waite Park adopts the following standard performance measures, as developed by the Council on Local Results and Innovation,

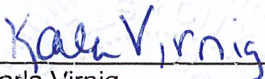
1. Citizen's rating of the overall quality of services provided by the City of Waite Park.
2. Citizen's rating of the overall feeling of safety in Waite Park.
3. Citizen's rating of the overall quality of fire protection services in Waite Park.
4. Citizen's rating of the overall condition of Waite Park city streets.
5. Citizen's rating of the overall quality of snowplowing on Waite Park city streets.
6. Citizen's rating on the dependability and overall quality of Waite Park sanitary sewer service.
7. Citizen's rating on the dependability and overall quality of Waite Park's water supply.
8. Citizen's rating of the overall quality of Waite Park recreational facilities (e.g. parks, trails, park facilities).
9. Citizen's rating of the quality of transit services in Waite Park.
10. Citizen's rating of licensing, permitting, and building inspection services in Waite Park.
11. Citizen's rating of the quality of code enforcement services in Waite Park (e.g. zoning, property maintenance).
12. Citizen's rating of the library services in Waite Park.
13. Citizen's rating of the overall quality of services in Waite Park; and

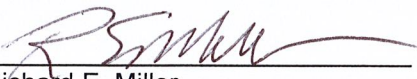
**WHEREAS**, The City of Waite Park will utilize the results of the survey annually to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

**NOW THEREFORE, BE IT RESOLVED THAT THE CITY OF WAITE PARK, MINNESOTA** declares the above standard performance measurements and will submit to the Office of the State Auditor the actual results of the performance measures adopted by the City of Waite Park.

**BE IT FURTHER RESOLVED THAT**, The City Council of Waite Park will also report the results of the performance measures to its citizenry by the end of the year through posting on the city's website. Citizens will also be provided an opportunity to publicly comment during the public hearing on the budget and levy in December annually.

Adopted by the City Council this 21<sup>st</sup> day of June 2021.

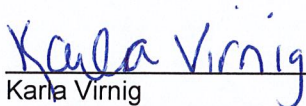
  
\_\_\_\_\_  
Karla Virnig  
City Clerk-Accountant

  
\_\_\_\_\_  
Richard E. Miller  
Mayor

**ACTION ON THIS RESOLUTION:**

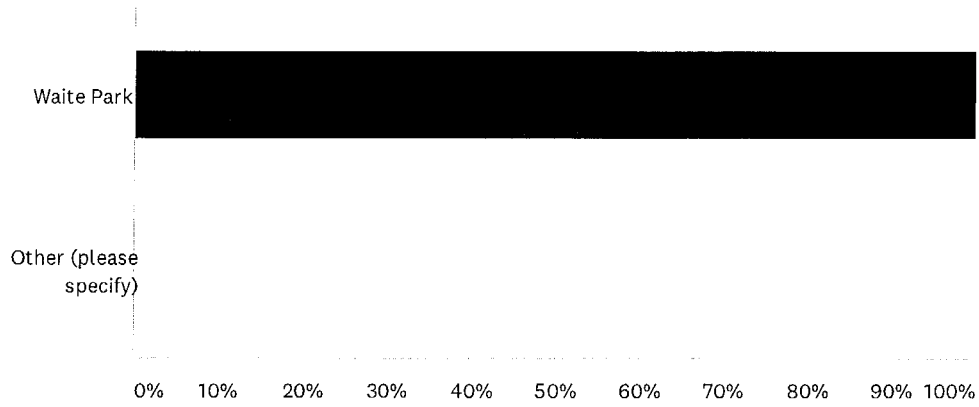
Motion for adoption: Member Theisen  
Seconded by: Member Schmitt  
Voted in favor of: All  
Voted against: None  
Abstained: None  
Absent: None  
Resolution approved.

I hereby certify that the foregoing is a true and correct copy of a resolution adopted by the Waite Park City Council at a duly authorized meeting held on 6/21/21.

  
\_\_\_\_\_  
Karla Virnig  
City Clerk-Accountant

### Q1 In which city do you currently reside?

Answered: 11 Skipped: 0



**ANSWER CHOICES**

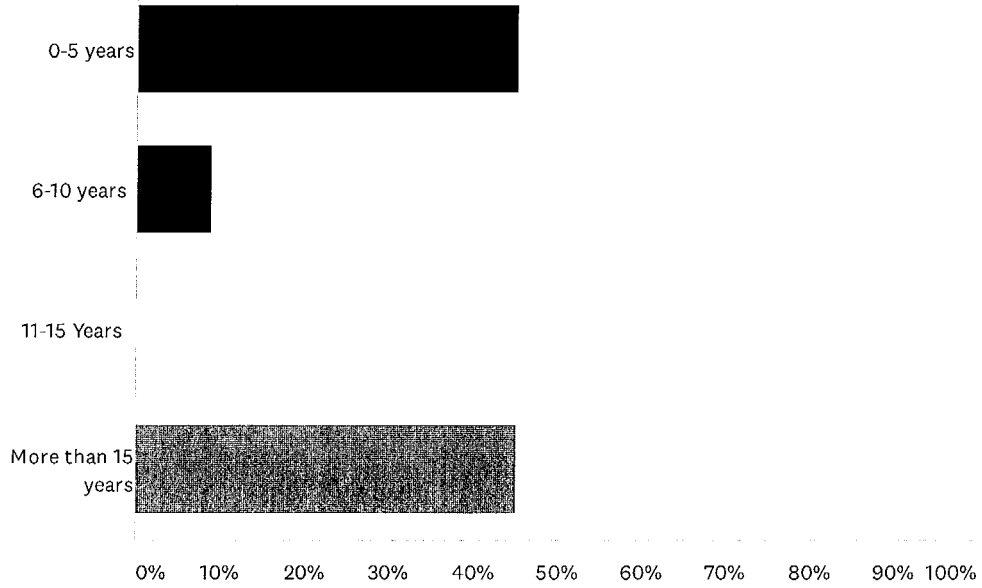
Waite Park  
Other (please specify)  
TOTAL

**RESPONSES**

100.00%	11
0.00%	0
	11

## Q2 How long have you lived in this City?

Answered: 11 Skipped: 0



### ANSWER CHOICES

0-5 years

6-10 years

11-15 Years

More than 15 years

TOTAL

### RESPONSES

45.45%

9.09%

0.00%

45.45%

5

1

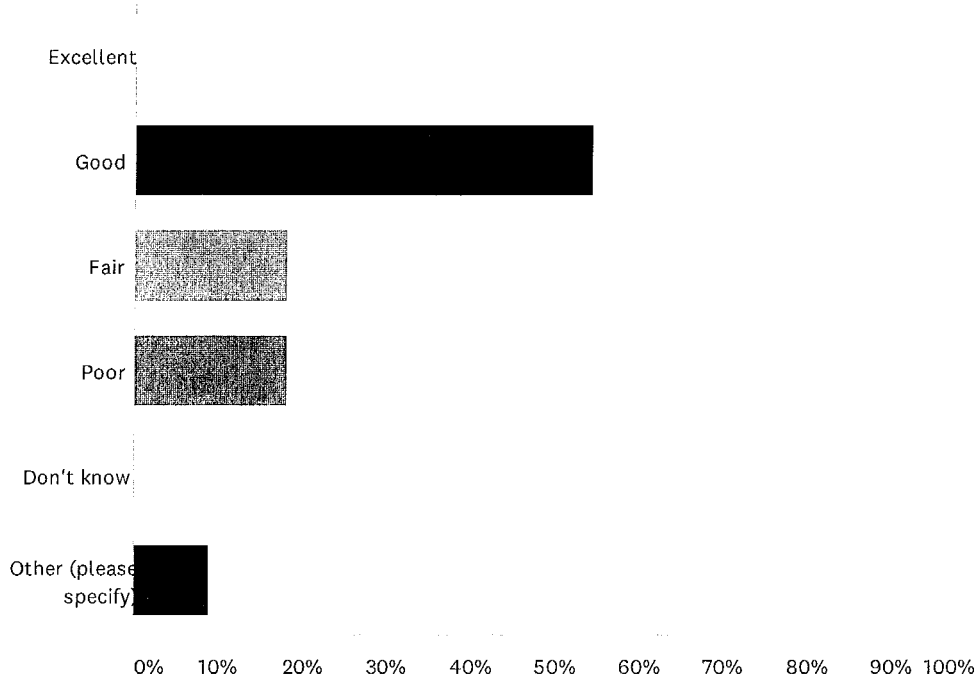
0

5

11

### Q3 How would you rate the overall appearance of Waite Park?

Answered: 11 Skipped: 0



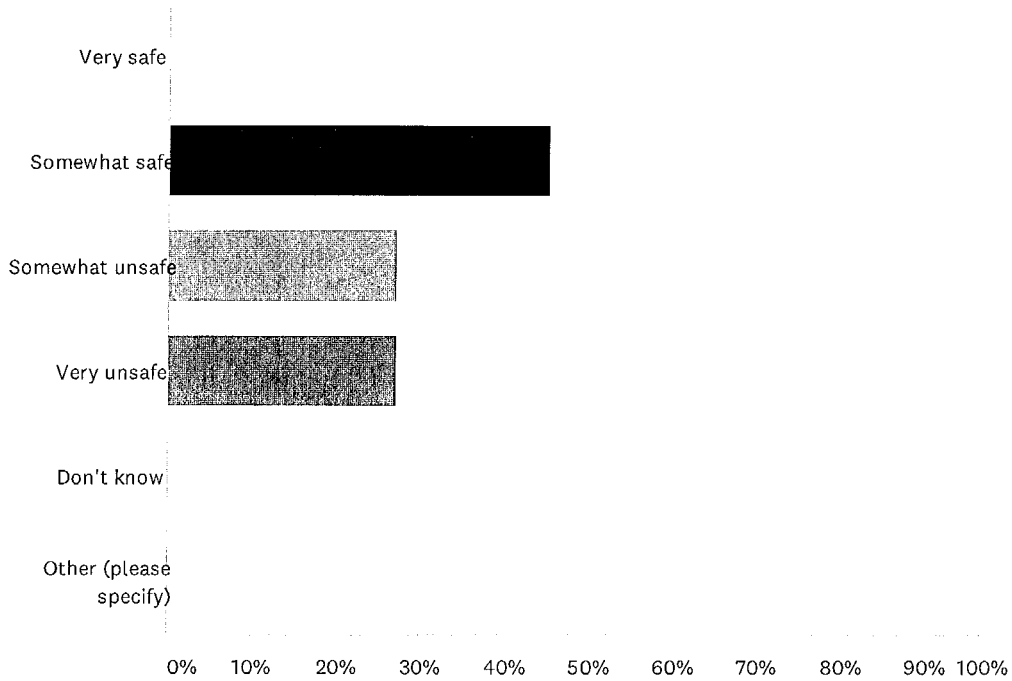
**ANSWER CHOICES**

**RESPONSES**

Excellent	0.00%	0
Good	54.55%	6
Fair	18.18%	2
Poor	18.18%	2
Don't know	0.00%	0
Other (please specify)	9.09%	1
<b>TOTAL</b>		<b>11</b>

### Q4 How would you describe your overall feeling of safety in Waite Park?

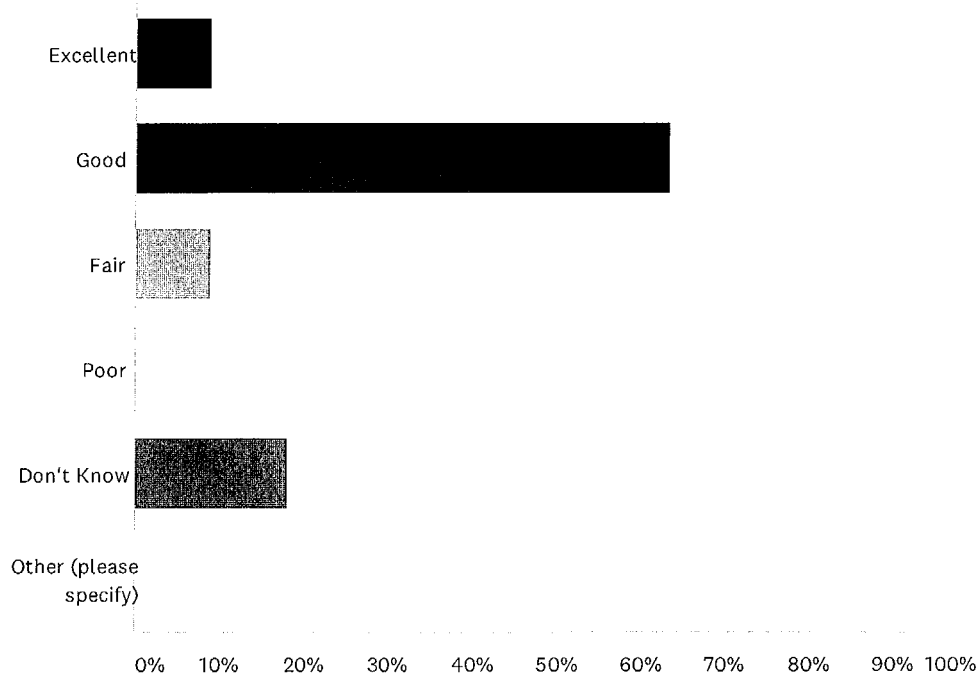
Answered: 11 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very safe	0.00%	0
Somewhat safe	45.45%	5
Somewhat unsafe	27.27%	3
Very unsafe	27.27%	3
Don't know	0.00%	0
Other (please specify)	0.00%	0
<b>TOTAL</b>		<b>11</b>

## Q5 How would you rate the overall quality of fire protection services in Waite Park?

Answered: 11 Skipped: 0



**ANSWER CHOICES**

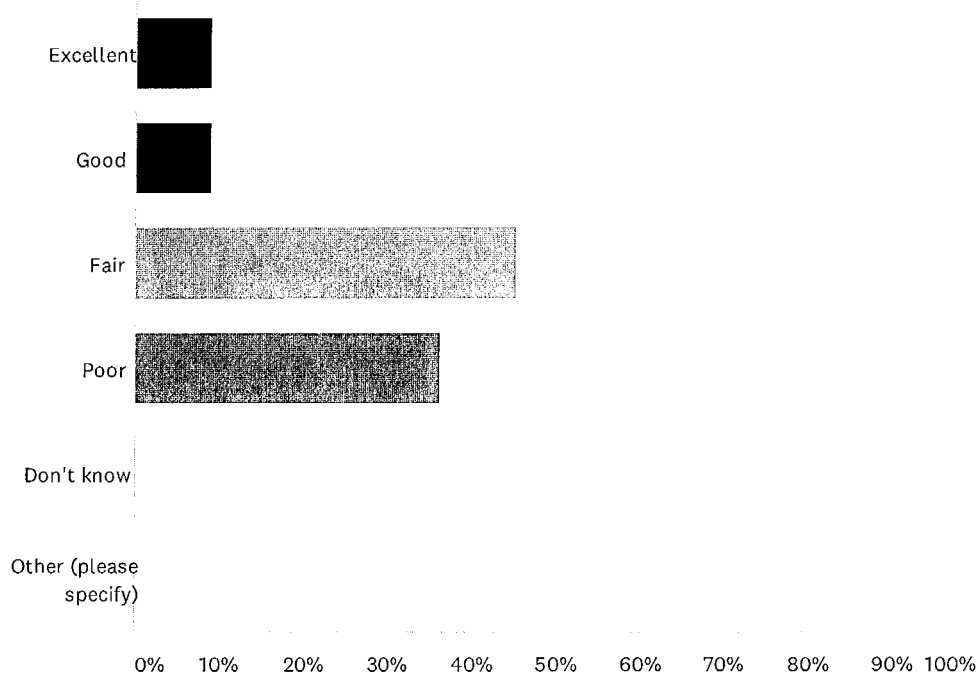
**RESPONSES**

Excellent	9.09%	1
Good	63.64%	7
Fair	9.09%	1
Poor	0.00%	0
Don't Know	18.18%	2
Other (please specify)	0.00%	0
<b>TOTAL</b>		<b>11</b>



### Q6 How would you rate the overall condition of Waite Park city streets?

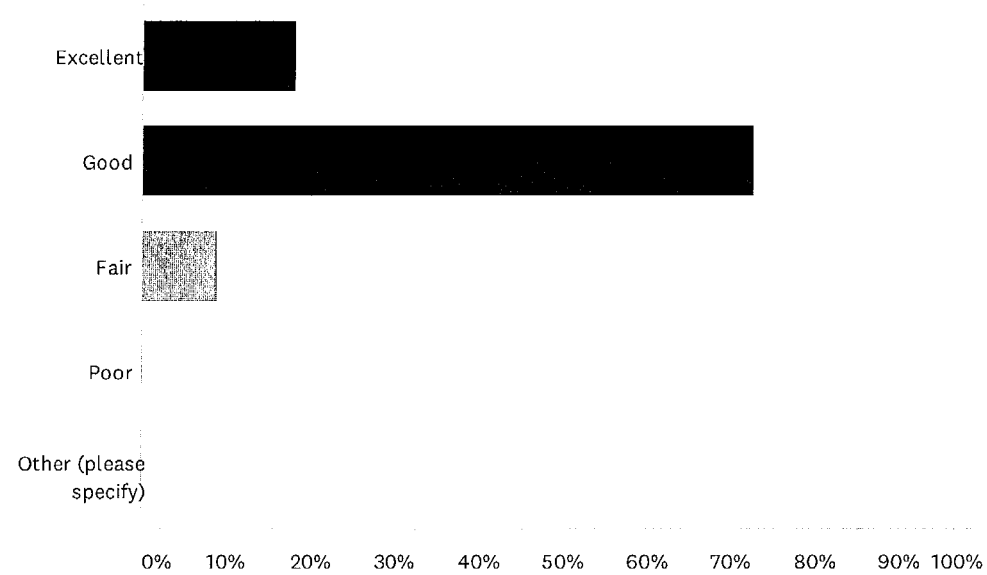
Answered: 11 Skipped: 0



ANSWER CHOICES	RESPONSES	
Excellent	9.09%	1
Good	9.09%	1
Fair	45.45%	5
Poor	36.36%	4
Don't know	0.00%	0
Other (please specify)	0.00%	0
<b>TOTAL</b>		<b>11</b>

## Q7 How would you rate the overall quality of snowplowing on Waite Park city streets?

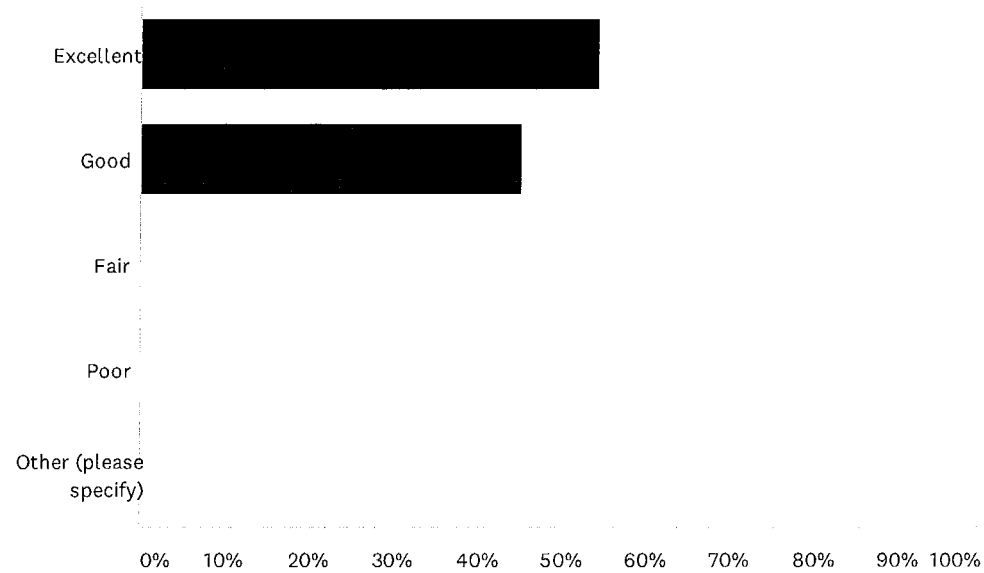
Answered: 11 Skipped: 0



ANSWER CHOICES	RESPONSES	
Excellent	18.18%	2
Good	72.73%	8
Fair	9.09%	1
Poor	0.00%	0
Other (please specify)	0.00%	0
<b>TOTAL</b>		<b>11</b>

### Q8 How would you rate the dependability and overall quality of Waite Park sanitary sewer service?

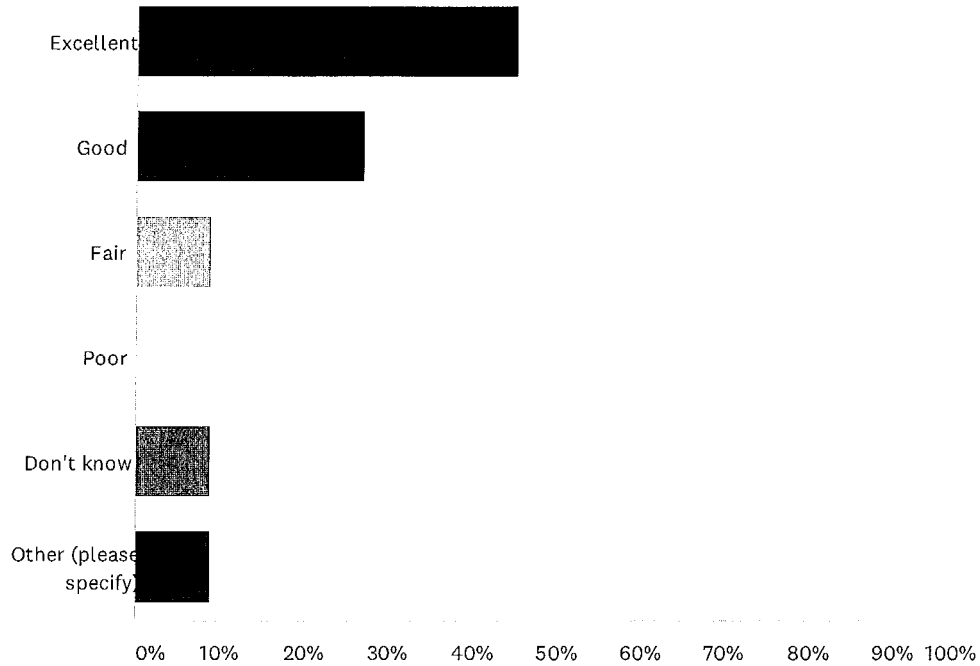
Answered: 11 Skipped: 0



ANSWER CHOICES	RESPONSES	
Excellent	54.55%	6
Good	45.45%	5
Fair	0.00%	0
Poor	0.00%	0
Other (please specify)	0.00%	0
<b>TOTAL</b>		<b>11</b>

## Q9 How would you rate the dependability and overall quality of Waite Park's water supply?

Answered: 11 Skipped: 0



**ANSWER CHOICES**

Excellent  
 Good  
 Fair  
 Poor  
 Don't know  
 Other (please specify)

**RESPONSES**

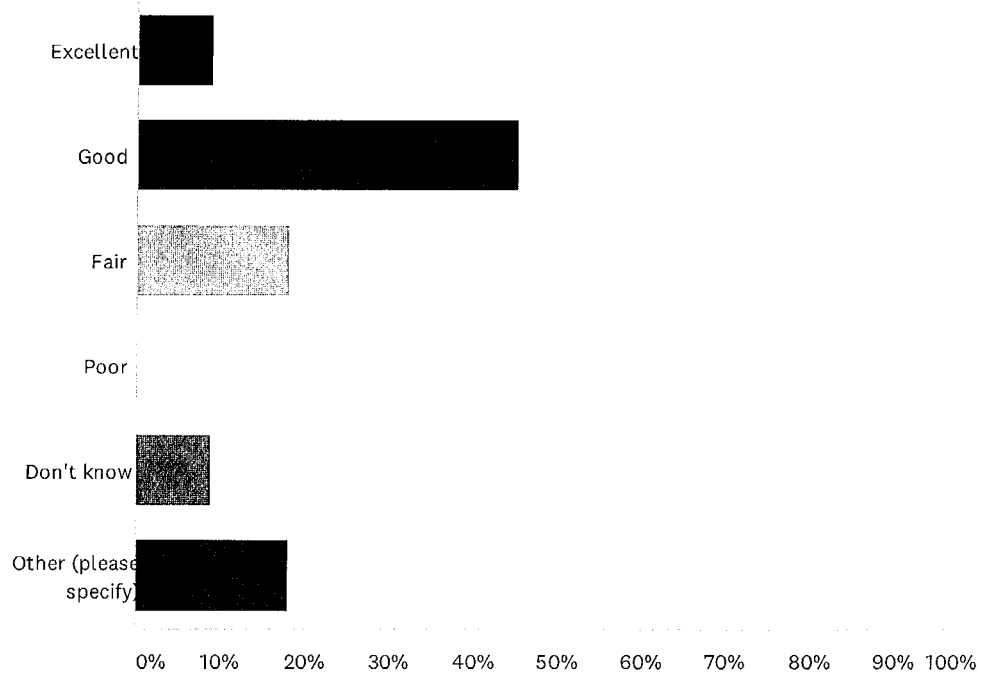
45.45% 5  
 27.27% 3  
 9.09% 1  
 0.00% 0  
 9.09% 1  
 9.09% 1

**TOTAL**

**11**

### Q10 How would you rate the overall quality of Waite Park recreational facilities (e.g. parks, trails, park facilities, etc.)

Answered: 11 Skipped: 0



**ANSWER CHOICES**

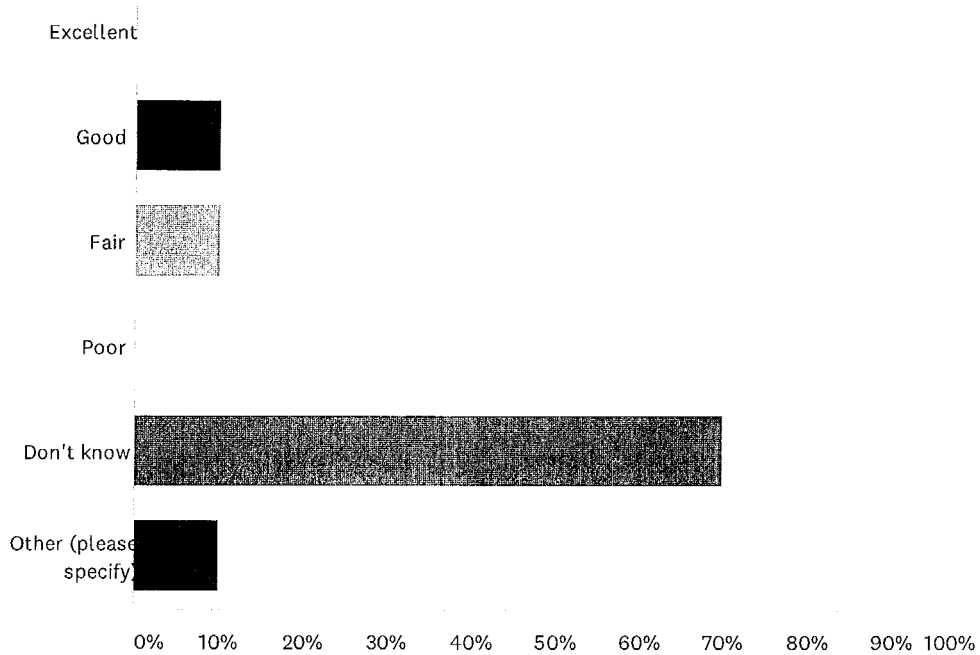
- Excellent
- Good
- Fair
- Poor
- Don't know
- Other (please specify)

**RESPONSES**

Percentage	Count
9.09%	1
45.45%	5
18.18%	2
0.00%	0
9.09%	1
18.18%	2
<b>TOTAL</b>	<b>11</b>

### Q11 How would you rate the quality of transit services in Waite Park?

Answered: 10 Skipped: 1



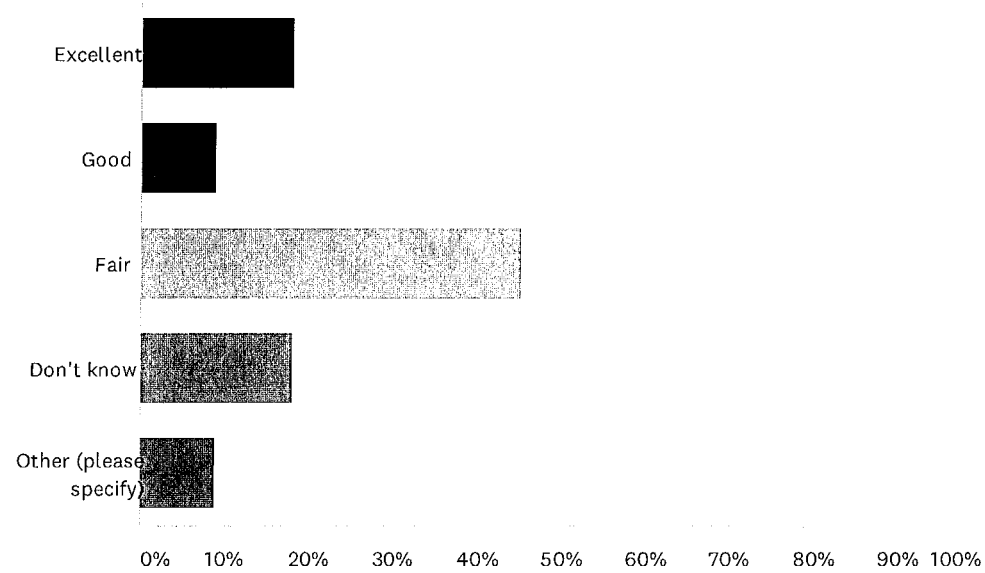
**ANSWER CHOICES**

**RESPONSES**

Excellent	0.00%	0
Good	10.00%	1
Fair	10.00%	1
Poor	0.00%	0
Don't know	70.00%	7
Other (please specify)	10.00%	1
<b>TOTAL</b>		<b>10</b>

### Q12 How would you rate the quality of licensing, permitting and building inspection services in Waite Park?

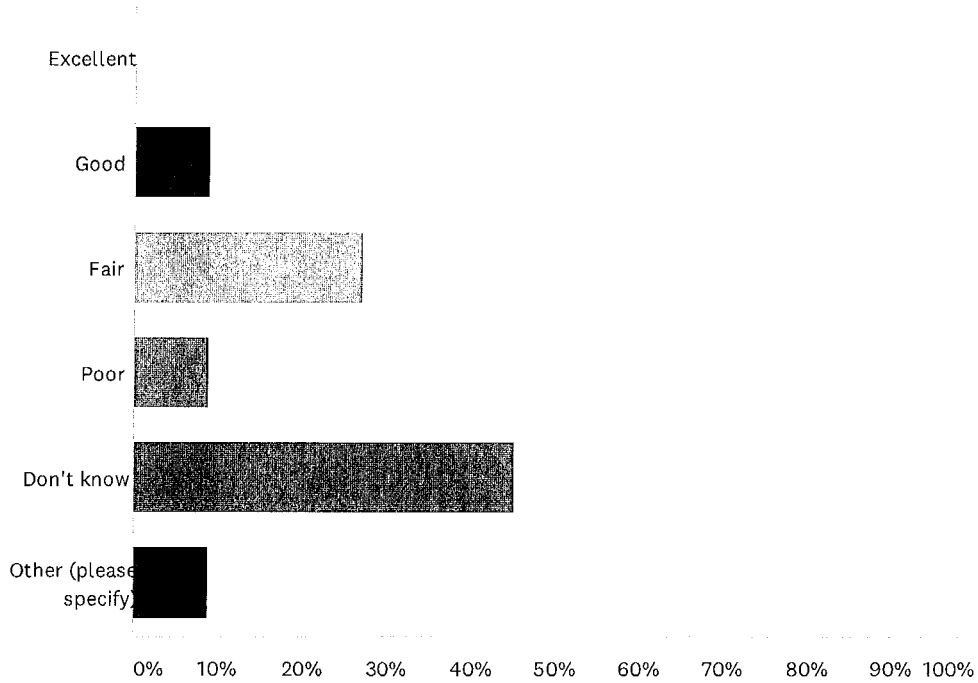
Answered: 11 Skipped: 0



ANSWER CHOICES	RESPONSES	
Excellent	18.18%	2
Good	9.09%	1
Fair	45.45%	5
Don't know	18.18%	2
Other (please specify)	9.09%	1
TOTAL		11

### Q13 How would you rate the quality of code enforcement services in Waite Park (e.g. zoning, property maintenance)?

Answered: 11 Skipped: 0



**ANSWER CHOICES**

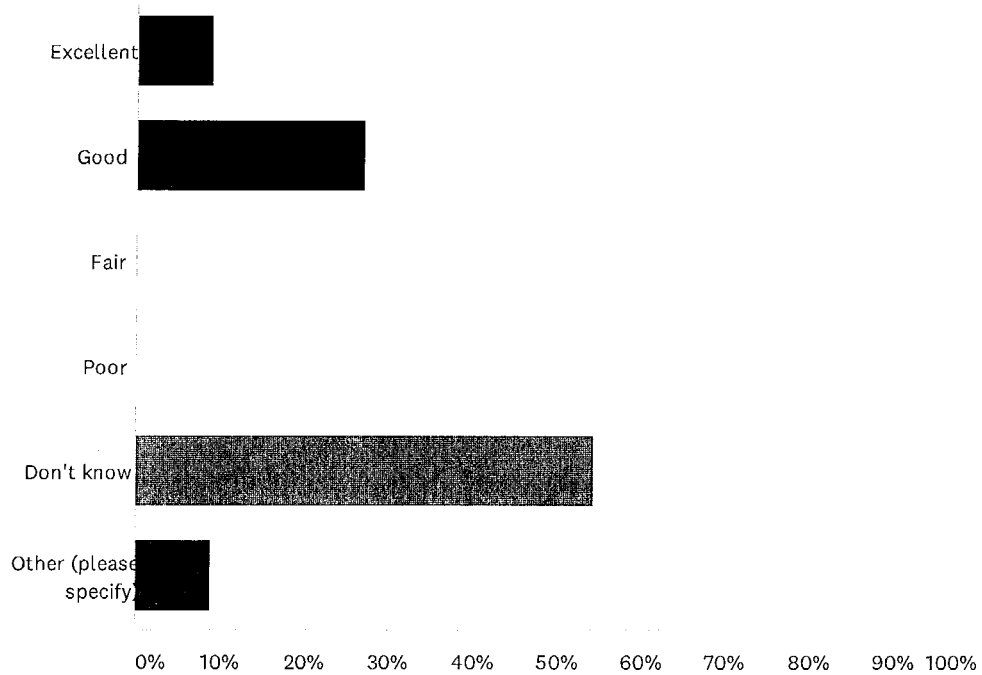
**RESPONSES**

Excellent	0.00%	0
Good	9.09%	1
Fair	27.27%	3
Poor	9.09%	1
Don't know	45.45%	5
Other (please specify)	9.09%	1
<b>TOTAL</b>		<b>11</b>



### Q14 How would you rate the library services in Waite Park?

Answered: 11 Skipped: 0



**ANSWER CHOICES**

Excellent  
 Good  
 Fair  
 Poor  
 Don't know  
 Other (please specify)

**RESPONSES**

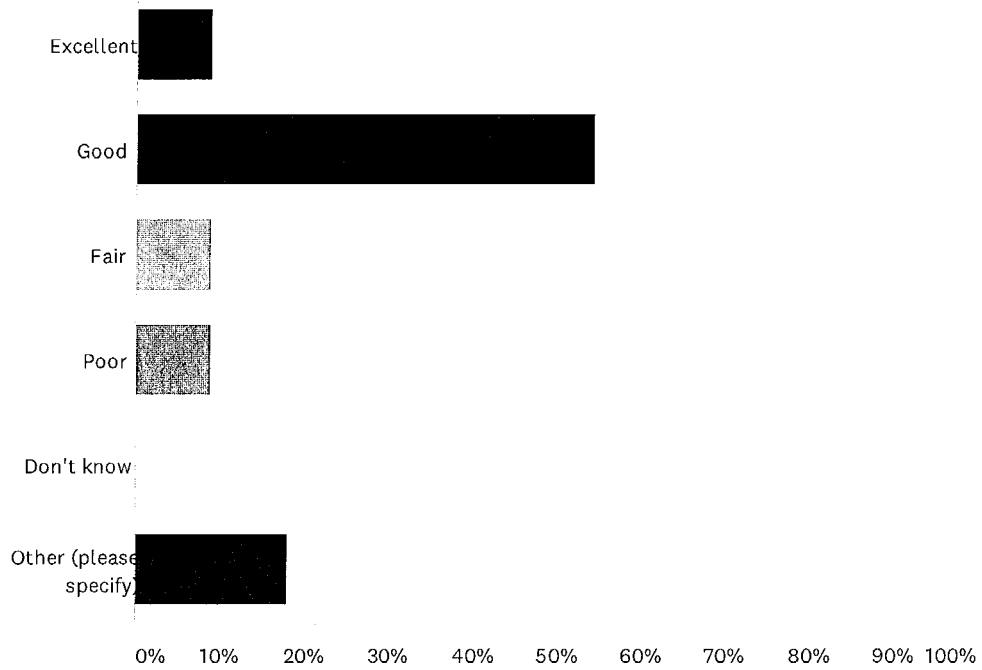
9.09%      1  
 27.27%      3  
 0.00%      0  
 0.00%      0  
 54.55%      6  
 9.09%      1

**TOTAL**

**11**

### Q15 How would you rate the overall quality of services in Waite Park?

Answered: 11 Skipped: 0



**ANSWER CHOICES**

**RESPONSES**

Excellent	9.09%	1
Good	54.55%	6
Fair	9.09%	1
Poor	9.09%	1
Don't know	0.00%	0
Other (please specify)	18.18%	2
<b>TOTAL</b>		<b>11</b>