

RESOLUTION NO. 2014 - 52

A RESOLUTION AFFIRMING THE CITY'S PARTICIPATION IN THE OFFICE OF THE STATE AUDITOR'S VOLUNTARY 2014 PERFORMANCE MEASUREMENT PROGRAM AND REPORTING RESULTS OF ADOPTED MEASURES

WHEREAS, the City of Rogers is a municipal corporation organized and existing under the laws of the State of Minnesota; and

WHEREAS, the 2010 State Legislature enacted legislation calling for the Council on Results and Innovation to establish a standard set of performance measures for cities; and

WHEREAS, such performance measures are intended to aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services; and

WHEREAS, the Rogers City Council has established the performance measurements listed below and is soliciting, through the Office of the State Auditor, voluntary participation in the 2011 effort; and

WHEREAS, in addition to the results generated from participation, benefits to participating cities include remuneration of \$0.14 per capita; and

WHEREAS, the City of Rogers has fully participated in the 2013 program by adopting performance measures, surveying residents to achieve citizen ratings on those adopted measures and reported the results of the 2013 survey through the City's official website first in December 2013.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Rogers, that the City does hereby affirm its intention to participate in the Office of the State Auditor's Voluntary 2013 Performance Measurement Program by continuing with the following performance measures first adopted in 2011:

General Services

1. Rating of the overall quality of services provided by the City
2. Percentage change in the City's taxable market value
3. Citizen rating of the overall appearance of the City

Police Services

4. Citizen rating of safety in the community

Fire Services

5. Citizen rating of fire protection services

Streets

6. Citizen rating of road condition on City streets
7. Citizen rating of quality of snowplowing on City streets

Water

8. Citizen rating of the dependability and quality of City water supply

Sanitary Sewer

9. Citizen rating of the dependability and quality of City sanitary sewer service

Parks and Recreation

10. Citizen rating of the quality of City recreational programs and facilities

BE IT FURTHER RESOLVED that the City of Rogers will conduct the performance measurement program by soliciting citizen ratings through a 2013 survey and will report the results of said survey to residents via the City's official website by December 31, 2014.

Moved by Councilmember *Jakel*, seconded by Councilmember *Ihli*

The following voted in favor of said resolution: *Bunting, Hall, Ihli, Jakel, Stanley*

The following voted against said resolution: *None*

The following abstained: *None*

Whereupon said resolution was declared duly passed and adopted, and was signed by the Mayor, and attested by the Clerk dated this 24th day of June, 2014.


Jay Bunting, Mayor

ATTEST:


Stacy Scharber, City Clerk



City of Rogers 2013 Performance Measurement Program Survey Results

1. How would you rate the overall quality of services provided by the city? (service)

Overall Rankings	
Good or Excellent	73.47%
Fair	25.51%
Poor	1.02%

2. How would you rate the overall appearance of the city? (overall)

Good/Excellent	71.00%
Fair	27.00%
Poor	2.00%

3. How would you describe your overall feeling of safety in the city? (safety)

Good/Excellent	93.00%
Fair	6.00%
Poor	1.00%

4. How would you rate the overall quality of fire protection services in the city? (fireservice)

Good/Excellent	97.30%
Fair	2.20%
Poor	0

5. How would you rate the overall condition of city streets? (streets)

Good/Excellent	61.00%
Fair	33.00%
Poor	6.00%

6. How would you rate the overall quality of snowplowing on city streets? (snowplow)

Good/Excellent 58.76%

Fair 35.05%

Poor 6.19%

7. How would you rate the dependability and overall quality of city sanitary sewer service? (sewer)

Good/Excellent 94.94%

Fair 5.06%

Poor 0%

8. How would you rate the dependability and overall quality of the city water supply? (water)

Good/Excellent 85.39%

Fair 11.24%

Poor 3.37%

9. How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.) (recreation)

Good/Excellent 49.49%

Fair 36.36%

Poor 14.14%