

**COUNTY BOARD OF COMMISSIONERS**

**Clay County, Minnesota 56560**

Date **June 23<sup>rd</sup> 2015**  
Motion by  
Commissioner/Council  
Member

Ingersoll

Resolution No. 2015-20  
Second by  
Commissioner/Council  
Member

Gross

**WHEREAS,** Benefits to Clay County for participation in the Minnesota Council on Local Results and Innovation’s comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

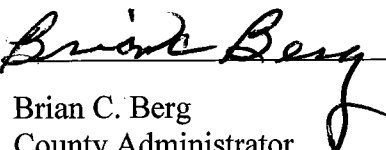
**WHEREAS,** Any county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

**WHEREAS,** The Clay County Board has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

**NOW THEREFORE LET IT BE RESOLVED THAT,** Clay County will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, and posting on the county’s website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

**BE IT FURTHER RESOLVED,** Clay County will submit to the Office of the State Auditor the actual results of the performance measures adopted by the county.

  
Grant Weyland, Chair  
Clay County Board of Commissioners

ATTEST:  
  
Brian C. Berg  
County Administrator

**Detail of Voting:** Ayes  
Gross  
Ingersoll  
Mongeau  
Weyland

Nays  
Campbell

Enclosure 1

Sheriff Department - Public Safety - Clay County Only						
Crime	2013		2014		2015	
	Actual Offenses	Cleared by Arrest	Actual Offenses2	Cleared by Arrest2	Actual Offenses3	Cleared by Arrest3
Murder	0	0	1	1		
Rape	3	2	3	2		
Robbery	0	0	0	0		
Assault	8	4	3	3		
Burglary	23	3	29	2		
Larceny	52	6	57	12		
Auto Theft	4	2	5	0		
Total w/o Arson	90	19	98	20		
Total w/ Arson	90	19	99	20		
Other Assaults	35	27	29	20		
Forgery/Counterfeit	4	3	1	0		
Fraud	64	28	66	33		
Embezzlement	0	0	0	0		
Stolen Property	0	0	2	1		
Vandalism	30	3	33	3		
Weapons	2	1	0	0		
Prostitution	0	0	0	0		
Other Sex Offenses	2	2	6	3		
Narcotics	16	16	40	37		
Gambling	0	0	0	0		
Family/Children	12	4	6	1		
D.U.I	93	91	118	114		
Liquor Laws	23	23	28	27		
Drunkenness	0	0	0	0		
Disorderly	17	7	16	12		
Vagrancy	0	0	0	0		
Other	44	28	65	47		

## Enclosure 1a

2014 numbers not yet available

<b>Clay County Crash Report</b>				
<b>Category</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>
Fatal Crashes	5	2	4	5
Injury Crashes	222	203	199	187
Property Damage Crashes	617	629	439	648
Total Crashes	844	834	642	840
Number Killed	8	2	4	6
Number Injured	280	273	282	247

Clay County Closed 2010 Adult Felons							
		2008		2009		2010	
<b>Recid_6mos</b>							
casetype		Frequency	Percent	Frequency	Percent	Frequency	Percent
Probation	No	160	98.2	164	98.2	158	96.3
	Yes	3	1.8	3	1.8	6	3.7
	Total	163	100.0	167	100.0	164	100.0
Supervised Release	No	81	95.3	81	95.3	80	100.0
	Yes	4	4.7	4	4.7	0	.0
	Total	85	100.0	85	100.0	80	100.0
<b>Recid_1yr</b>							
casetype		Frequency	Percent	Frequency	Percent	Frequency	Percent
Probation	No	160	98.2	160	95.8	158	96.3
	Yes	3	1.8	7	4.2	6	3.7
	Total	163	100.0	167	100.0	164	100.0
Supervised Release	No	78	91.8	80	94.1	78	97.5
	Yes	7	8.2	5	5.9	2	2.5
	Total	85	100.0	85	100.0	80	100.0
<b>Recid_2yrs</b>							
casetype		Frequency	Percent	Frequency	Percent	Frequency	Percent
Probation	No	153	93.9	158	94.6	153	93.3
	Yes	10	6.1	9	5.4	11	6.7
	Total	163	100.0	167	100.0	164	100.0
Supervised Release	No	71	83.5	75	88.2	73	91.3
	Yes	14	16.5	10	11.8	7	8.8
	Total	85	100.0	85	100.0	80	100.0
<b>Recid_3yrs</b>							
casetype		Frequency	Percent	Frequency	Percent	Frequency	Percent
Probation	No	144	88.3	155	92.8	149	90.9
	Yes	19	11.7	12	7.2	15	9.1
	Total	163	100.0	167	100.0	164	100.0
Supervised Release	No	69	81.2	70	82.4	71	88.8
	Yes	16	18.8	15	17.6	9	11.3
	Total	85	100.0	85	100.0	80	100.0

**Clay County Highway Department Performance Measures Standards**

Hours to Plow complete system during a snow event:		Average Bridge Sufficiency Rating	
Year	Hours	Year	Rating
2011 - 2012	12	2014	92.69
2012 - 2013	12		
2013 - 2014	12		

Average Clay County Pavement Condition Rating			
Year	Ride Quality Index (RQI)	Surface Rating (SR)	Pavement Quality Index (PQI)
2011 - 2012	2.70	3.30	2.90
2012 - 2013	2.57	3.43	2.93
2013 - 2014	2.24	3.33	2.64

MN/DOT Pavement Condition Indices		
Index Name	Pavement Attribute Measured by Index	Rating Scale
Ride Quality Index (RQI)	Pavement Roughness	0.0 - 5.0
Surface Rating (SR)	Pavement Distress	0.0 - 4.0
Pavement Quality Index (PQI)	Overall Pavement Quality	0.0 - 4.5

# **Minnesota State, County, and Community Health Board Vital Statistics Trend Report, 1994-2013**

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Clay County

Demographics										
	Total Population <sup>1</sup>					Population by Race/Ethnicity <sup>1</sup> Year 2013				
	2009	2010	2011	2012	2013	White	African American	American Indian	Asian	Latino*
State of Minnesota	5,266,214	5,303,925	5,344,861	5,379,139	5,420,380	4,734,133	343,718	81,661	260,868	270,545
Clay County	56,763	58,999	59,803	60,155	60,661	57,377	1,256	1,049	979	2,443
*Can be any race										
	Estimated Number of Households <sup>2</sup>					Elderly (age 65+) Dependency Ratio per 100 people aged 15-64 <sup>1</sup>				
	2009	2010	2011	2012	2013	2009	2010	2011	2012	2013
State of Minnesota	2,108,843	2,087,227	2,101,295	2,110,877	2,132,670	18.9	19.2	19.6	20.3	21.0
Clay County	22,038	22,279	22,516	22,727	22,935	18.1	17.5	17.3	17.9	18.3
	Child (under age 15) Dependency Ratio per 100 people aged 15-64 <sup>1</sup>					Total Dependency (under 15, 65+) Ratio per 100 people aged 15-64 <sup>1</sup>				
	2009	2010	2011	2012	2013	2009	2010	2011	2012	2013
State of Minnesota	29.9	29.6	29.6	29.6	29.6	48.4	49.1	49.2	49.9	50.6
Clay County	28.5	28.1	28.3	28.3	28.6	45.6	46.0	45.4	46.2	46.9

	Socioeconomics									
	Unemployed (Annual Average) <sup>3</sup> - Percent					Food Stamp Utilization - Average Monthly Households (Cases) <sup>4</sup>				
	2009	2010	2011	2012	2013	2009	2010	2011	2012	2013
State of Minnesota	8.1	7.3	6.4	5.6	5.1	169,711	134,859	237,132	251,642	259,246
Clay County	5.0	4.8	5.0	4.2	3.7	2,023	1,609	2,695	2,822	2,986
	Per Capita Income - Adjusted to 2013 Dollars <sup>5</sup>					Median Household Income - - Adjusted to 2013 Dollars <sup>1</sup>				
	2009	2010	2011	2012	2013	2009	2010	2011	2012	2013
	State of Minnesota	\$44,770	\$45,481	\$46,832	\$48,071	\$47,500	\$60,397	\$59,209	\$58,974	\$59,690
Clay County	\$36,140	\$36,933	\$37,909	\$40,001	\$39,058	\$51,023	\$51,702	\$54,611	\$52,715	\$52,567
	Percent of All Ages Living in Poverty <sup>1</sup>					Percent of People under 18 Years Living in Poverty <sup>1</sup>				
	2009	2010	2011	2012	2013	2009	2010	2011	2012	2013
	State of Minnesota	10.9	11.5	11.8	11.4	11.2	13.9	15.0	15.3	14.6
Clay County	13.0	12.8	14.8	11.4	12.4	14.2	14.6	16.6	13.4	13.3



**Education (PreKindergarten to 12th Grade)<sup>6</sup>**

	<b>Total Enrollment - School Year</b>				<b>Students Eligible for Free or Reduced Meals - Percent, School Year</b>			
	2010-11	2011-12	2012-13	2013-14	2010-11	2011-12	2012-13	2013-14
State of Minnesota	837,640	839,426	845,177	850,763	36.6	37.2	38.3	38.5
Clay County	8,942	9,079	9,307	9,487	32.3	32.2	34.2	32.8
	<b>Students with Limited English Proficiency - Percent, School Year</b>				<b>Students Receiving Special Education - Percent, School Year</b>			
	2010-11	2011-12	2012-13	2013-14	2010-11	2011-12	2012-13	2013-14
State of Minnesota	7.7	7.7	7.8	8.1	14.8	14.9	14.9	14.9
Clay County	5.1	4.8	3.7	5.0	15.3	15.0	15.1	15.5
	<b>Four-Year High School Graduation Rate per 100</b>				<b>High School Dropout Rate per 100</b>			
	2010-11	2011-12	2012-13	2013-14	2010-11	2011-12	2012-13	2013-14
State of Minnesota	76.8	77.6	78.4	NA	4.8	5.1	4.3	NA
Clay County	75.0	74.4	78.4	NA	5.4	7.5	6.5	NA

**Nativity<sup>7</sup>**

	<b>Number of Births</b>				<b>Birth Rate per 1,000 Population</b>			
	1994-1998	1999-2003	2004-2008	2009-2013	1994-1998	1999-2003	2004-2008	2009-2013
State of Minnesota	320,916	338,111	361,106	345,406	13.8	13.7	14.0	12.9
Clay County	3,263	2,874	3,688	3,957	12.6	11.1	13.6	13.4

	<b>Low Birth Weight (less than 2,500 grams), Singletons - Number</b>				<b>Low Birth Weight (less than 2,500 grams), Singletons - Percent*</b>			
	1994-1998	1999-2003	2004-2008	2009-2013	1994-1998	1999-2003	2004-2008	2009-2013
State of Minnesota	13,758	14,957	16,948	16,023	4.4	4.6	4.9	4.8
Clay County	130	131	182	186	4.1	4.7	5.1	4.9

\*Percentages based on numerators less than or equal to 20 may be unstable and should be interpreted with caution

	<b>Premature Births (less than 37 weeks gestation), Singletons - Number</b>				<b>Premature Births (less than 37 weeks gestation), Singletons - Percent*</b>			
	1994-1998	1999-2003	2004-2008	2009-2013	1994-1998	1999-2003	2004-2008	2009-2013
State of Minnesota	20,777	22,400	25,682	24,781	7.4	7.7	8.4	8.0
Clay County	265	242	299	187	8.6	9.4	9.3	7.4

\*Percentages based on numerators less than or equal to 20 may be unstable and should be interpreted with caution

**Nativity<sup>7</sup>**

	<b>Receiving Prenatal Care in the 1st Trimester -</b>				<b>Mothers who Smoked during Pregnancy -</b>			
	<b>Percent</b>				<b>Percent</b>			
	1994-1998	1999-2003	2004-2008	2009-2013	1994-1998	1999-2003	2004-2008	2009-2013
State of Minnesota	83.8	85.2	86.1	84.8	13.1	10.9	9.7	10.8
Clay County	77.2	86.3	82.4	86.9	17.2	16.4	12.4	13.1

\*Percentages based on numerators less than or equal to 20 may be unstable and should be interpreted with caution

	<b>Births to Unmarried Women- Percent</b>				<b>Teen Birth Rate</b>			
	<b>Percent</b>				<b>per 1,000 15-19 year old females</b>			
	1994-1998	1999-2003	2004-2008	2009-2013	1994-1998	1999-2003	2004-2008	2009-2013
State of Minnesota	24.8	26.5	31.3	33.1	32.3	28.1	27.3	20.3
Clay County	28.3	26.9	26.7	28.6	24.5	14.4	16.4	12.4

\*Percentages based on numerators less than or equal to 20 may be unstable and should be interpreted with caution

	<b>Race/Ethnicity of Mother - Year 2012</b>					<b>Number of Infant Deaths<sup>8</sup> by Birth Year</b>			
	White	African	American	Asian	Latina**	1993-1997	1998-2002	2003-2007	2008-2012
		American	Indian						
State of Minnesota	52,409	7,556	1,333	5,276	4,664	2,113	1,867	1,798	1,721
Clay County	708	55	16	8	34	17	23	28	24

\*\*Can be any race

\*Rates not calculated for less than 20 events

**Mortality<sup>7</sup>**

	<b>Number of Deaths</b>				<b>Number of Deaths by Race/Ethnicity - Year 2013</b>				
	1994-1998	1999-2003	2004-2008	2009-2013	White	African American	American Indian	Asian	Latino**
State of Minnesota	184,966	189,613	186,990	197,458	38,576	1,174	488	602	358
Clay County	1,885	1,954	1,919	2,185	446	6	10	1	6
	<b>Crude Death Rate per 100,000 Population</b>				<b>Age Adjusted Death Rate per 100,000 Population</b>				
	1994-1998	1999-2003	2004-2008	2009-2013	1994-1998	1999-2003	2004-2008	2009-2013	
State of Minnesota	795.4	765.8	724.2	739.1	797.5	748.2	674.9	653.1	
Clay County	728.3	755.7	706.0	737.2	728.9	706.4	628.4	686.0	
	<b>Age Adjusted Death Rate - Males</b>				<b>Age Adjusted Death Rate - Females</b>				
	1994-1998	1999-2003	2004-2008	2009-2013	1994-1998	1999-2003	2004-2008	2009-2013	
State of Minnesota	998.5	910.0	808.6	775.2	654.3	628.2	572.5	555.9	
Clay County	924.0	850.5	756.6	810.8	588.0	599.5	524.5	584.7	

\*Rates not calculated for less than 20 events

Mortality <sup>7</sup>								
	Cancer, Number				Cancer, Age Adjusted Death Rate			
	1994-1998	1999-2003	2004-2008	2009-2013	1994-1998	1999-2003	2004-2008	2009-2013
State of Minnesota	43,586	45,367	45,585	47,665	193.2	185.3	171.1	161.3
Clay County	432	455	433	486	173.8	175.5	155.5	160.1
	Heart Disease, Number				Heart Disease, Age Adjusted Death Rate			
	1994-1998	1999-2003	2004-2008	2009-2013	1994-1998	1999-2003	2004-2008	2009-2013
State of Minnesota	49,500	43,809	38,322	36,753	212.8	171.0	135.5	118.9
Clay County	580	529	442	439	222.2	186.9	135.9	135.0
	Stroke, Number				Stroke, Age Adjusted Death Rate			
	1994-1998	1999-2003	2004-2008	2009-2013	1994-1998	1999-2003	2004-2008	2009-2013
State of Minnesota	14,879	13,711	11,295	10,378	63.0	52.9	39.8	33.5
Clay County	164	141	106	122	60.8	47.8	32.9	36.5
	Unintentional Injury, Number				Unintent. Injury, Age Adjusted Death Rate			
	1994-1998	1999-2003	2004-2008	2009-2013	1994-1998	1999-2003	2004-2008	2009-2013
State of Minnesota	8,095	9,075	9,748	11,268	34.4	35.4	35.4	38.6
Clay County	81	92	108	106	30.4	32.8	37.9	34.3

\*Rates not calculated for less than 20 events

#### Sources

- <sup>1</sup> US Census [www.census.gov](http://www.census.gov) Poverty estimates and median household income: [www.census.gov/hhes/www/saiepe/county.html](http://www.census.gov/hhes/www/saiepe/county.html)
- <sup>2</sup> Minnesota State Demographer, <http://www.demography.state.mn.us/estimates.html> and US Census [www.census.gov](http://www.census.gov)
- <sup>3</sup> Minnesota Department of Employment and Economic Development, <http://www.deed.state.mn.us/lmi/tools/laus.htm>
- <sup>4</sup> Minnesota Department of Human Services
- <sup>5</sup> US Department of Commerce, Bureau of Economic Analysis, <http://www.bea.gov/itable/>
- <sup>6</sup> Minnesota Department of Education - [www.education.state.mn.us/mde/Data/index.html](http://www.education.state.mn.us/mde/Data/index.html)
- <sup>7</sup> Minnesota Department of Health, Center for Health Statistics, [www.health.state.mn.us/divs/chs](http://www.health.state.mn.us/divs/chs)
- <sup>8</sup> Minnesota Department of Health, Center for Health Statistics, linked birth/death cohort

For more detailed data on births and deaths in Minnesota go to the Minnesota Vital Statistics Interactive Queries Website:  
<https://pqc.health.state.mn.us/mhsq/index.jsp>

#### Definitions

Number of Households: The number of occupied houses, apartments, or other separate living quarters, in which the occupants live and eat separately from other persons in the building and to which they have direct access from outside the building or through a common hall.

Unemployed Annual Average: The annual average of unemployed divided by the labor force (not seasonally adjusted)

Per capita and median household income are adjusted to 2013 dollars using CPI from the Bureau of Labor and Statistics, [www.bls.gov/cpi/](http://www.bls.gov/cpi/). For unadjusted data, go to the Minnesota Public Health Data Access Network, population statistics, <https://apps.health.state.mn.us/mndata/>

PreKindergarten to 12th Grade Enrollment: Students who were enrolled over October 1 of the school year. Excluded from the counts are shared-time students, adult students, and students attending in other states or nonpublic schools for care and treatment purposes. Dual enrolled students are counted only once.

The Four-Year Graduation Rate is a four-year, on-time graduation rate based on a cohort of first time ninth grade students plus transfers into the cohort within the four year period minus transfers out of the cohort within the four year period.

Infant Deaths: Deaths to infants under 1 year of age.

Age Adjusted Death Rate: Adjusted to the 2000 US Standard Population for more information how to calculate go to: <http://www.cdc.gov/nchs/data/statnt/statnt06rv.pdf>

Minnesota Center for Health Statistics

Minnesota Department of Health

PO Box 64882 \* St. Paul, MN \* 55164-0882

[www.health.state.mn.us/divs/chs](http://www.health.state.mn.us/divs/chs)

651.201.3504

[healthstats@state.mn.us](mailto:healthstats@state.mn.us)



<b>Public Health</b>		
<b>Category</b>	<b>Clay County</b>	<b>Minnesota</b>
2011 - Adult Smoking	19%	19%
2012 - Adult Smoking	18%	18%
2013 - Adult Smoking	17%	17%
2014 - Adult Smoking	17%	16%
2011 - Excessive Drinking	22%	20%
2012 - Excessive Drinking	20%	19%
2013 - Excessive Drinking	21%	20%
2014 - Excessive Drinking	23%	19%
<a href="http://www.countyhealthrankings.org">www.countyhealthrankings.org</a>		

<b>Social Services:</b>			
Of all children who were victims of substantiated child abuse and/or neglect during the reporting period, what percentage had a subsequent substantiated allegation within twelve months?			
	<b><u>2012</u></b>	<b><u>2013</u></b>	<b><u>2014</u></b>
Substantiated Victims of Maltreatment.	40	58	35
No recurrence within 12 months.	37	55	34
Recurrence within 12 months.	3	3	1
Work Participation Rate among MFIP and DWP recipients			
	<b><u>2012</u></b>	<b><u>2013</u></b>	<b><u>2014</u></b>
Percent of Participation	42.50%	51.90%	44.70%
Child Support Cost Effectiveness for FFY2014 for Clay County is \$5.84 for every dollar spent.			
	<b><u>2012</u></b>	<b><u>2013</u></b>	<b><u>2014</u></b>
Cost Effectiveness for every dollar spent:	\$5.72	\$5.73	\$5.84



Enclosure 6

Auditor-Treasurer				
Name	2012	2013	2014	2015
Bond Rating	AA	AA	AA	
Debt service levy per capita	11.43	11.38	19.84	
Outstanding debt per capita	185.05	361.93	318.07	

Enclosure 6a

Assessor - Level of Assessment Ratio								
Type of Property	Median Ratio							
	2007	2008	2009	2010	2011	A2012*	A2013	A2014
Residential/SRR	94.3%	95.4%	96.5%	93.9%	97.8%	97.2%	97.4%	92.4%
Residential	94.3%	95.3%	96.5%	93.9%	97.8%		97.4%	92.4%
SRR	NA	103.8%	75.8%	NA	86.0%	85.8%	105.8%	NA
Apartment	85.7%	87.5%	87.6%	93.9%	93.8%	89.5%	100.9%	103.4%
Commercial/Industrial	86.0%	87.2%	85.2%	99.9%	100.3%	88.3%	92.0%	100.1%
Ag/Rural > 34.5 Acres	NA	NA	85.4%	83.6%	91.9%		NA	NA
2a/2b > 34.5 Acres	NA	NA	85.4%	83.6%	91.9%		NA	NA
2a/2b > 34.5 Acres w/o water influence	NA	NA	85.4%	83.6%	91.9%		NA	NA
2a Agricultural	NA	NA	79.5%	82.9%	93.5%	83.0%	NA	NA
2b Rural Vacant	NA	NA	NA	88.8%	NA		NA	88.3%
2a/2b Bare Land	NA	NA	81.3%	82.9%	93.5%		NA	92.9%
2a Agricultural Bare Land	NA	NA	79.5%	82.9%	95.4%		NA	NA
2b Rural Vacant Bare Land	NA	NA	NA	88.8%	NA		NA	NA
2b/2c >34.5 Acres	NA	NA	NA	88.8%	NA		NA	NA
Total Ag/Rural < 34.5 Acres	NA	NA	87.1%	136.8%	85.8%		NA	NA
2a/2b < 34.5 Acres	NA	NA	87.1%	136.8%	85.8%		NA	NA
2a Agricultural < 34.5 Acres	NA	NA	107.5%	136.8%	125.8%		NA	NA
2a/2b Bare Land < 34.5 Acres	NA	NA	NA	136.8%	169.8%		NA	NA
2a Agricultural Bare Land <34.5 Acres	NA	NA	NA	136.8%	169.8%		NA	NA
Agricultural	NA	NA	NA	NA	NA	83.0%	98.6%	NA
Timber Seas & Ag	NA	NA	NA	NA	NA	83.0%	98.6%	NA
Ag Improved/Unimproved (34.5+) Aggregation	NA	NA	NA	NA	NA		NA	93.0%

\* This was the year the DOR didn't have current data to set ratios

<b>Elections</b>	
<u>Accuracy of post-election audit (% of ballots counted accurately)</u>	
<b>Year</b>	<b>Percent</b>
2011	No elections held this year
2012	100%
2013	No elections held this year
2014	100%



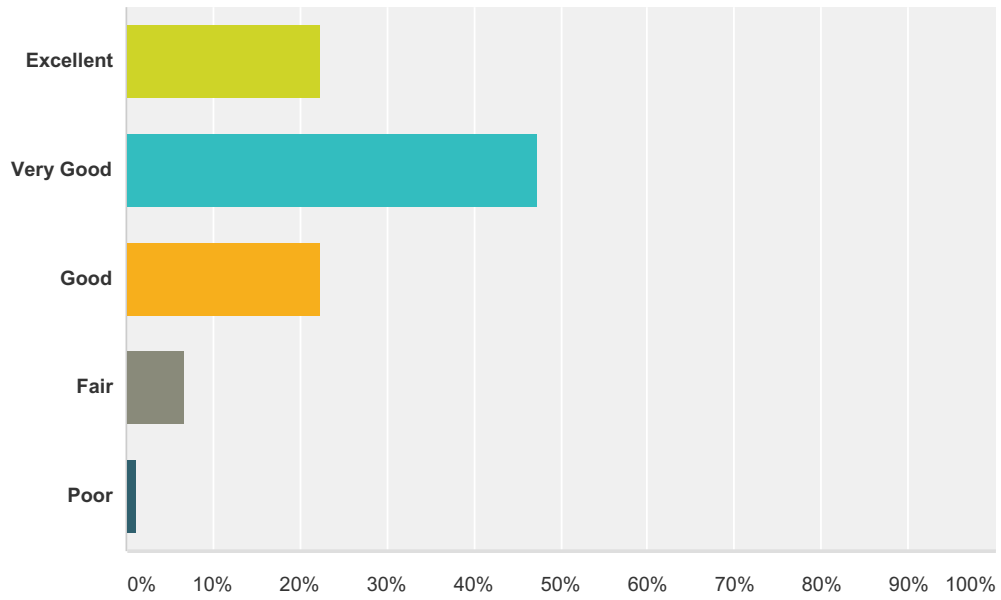
<b>Lake Agassiz Regional Library System</b>				
<u>Year</u>	<u>Total Visits</u>	<u>County Population</u>	<u>Visits/1000 residents</u>	<u>Annual Visits</u>
2011	352833	58999	59	5980
2012	328354	60118	60	5473
2013	321399	60118	60	5357
2014	288626	60426	60	4810

Enclosure 10

Environment			
Name	2013	2014	2015
Recycling Rate (%)	36%	Not Yet Published	
Pounds of Electronics Recycled		326,715	
Pounds of Hazourdous waste Collected (Gal.)		9,126	
2014 first year reporting			

### Q1 How would you rate your overall quality of life in Clay County?

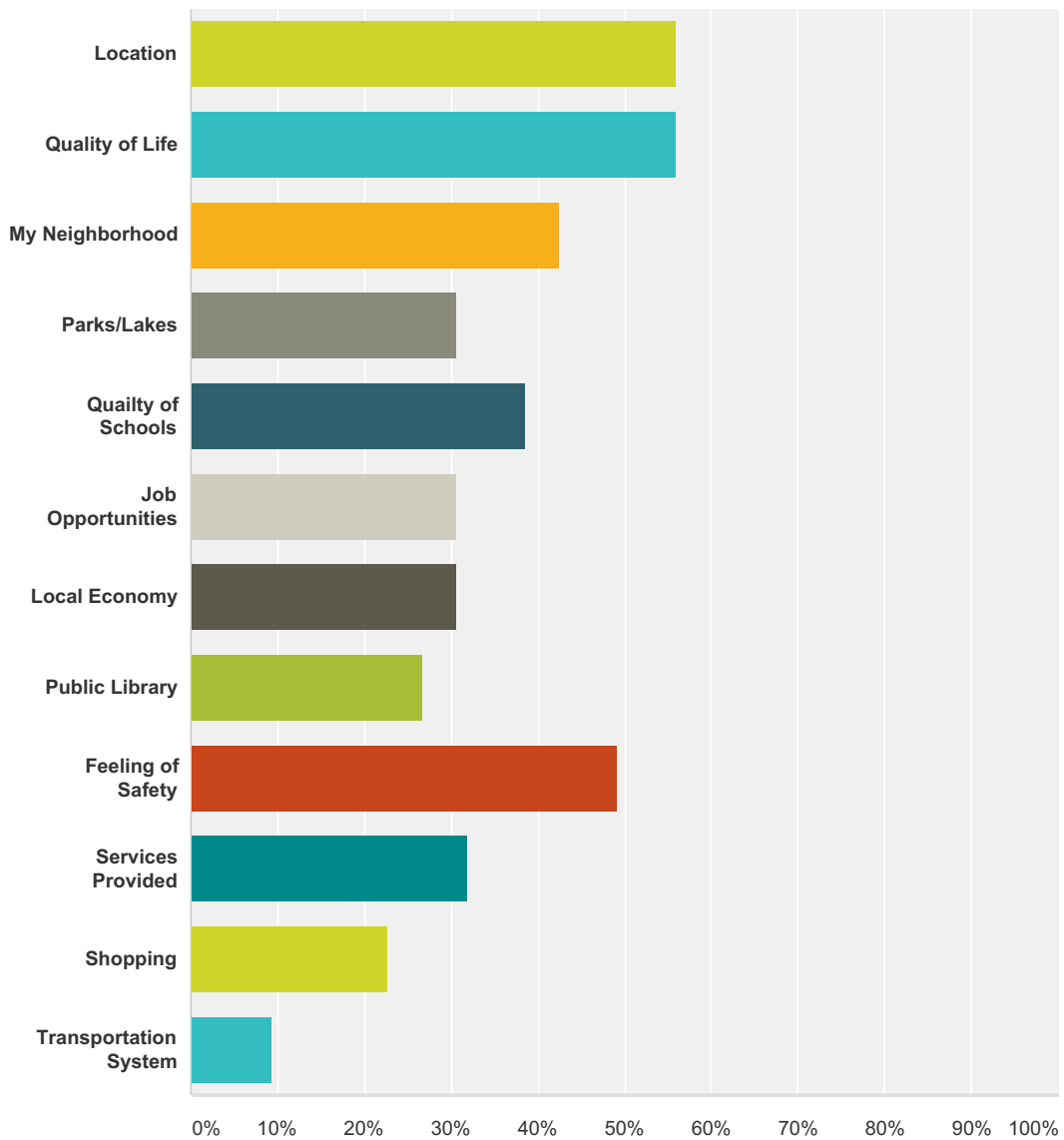
Answered: 76 Skipped: 1



Answer Choices	Responses	
Excellent	22.37%	17
Very Good	47.37%	36
Good	22.37%	17
Fair	6.58%	5
Poor	1.32%	1
<b>Total</b>		<b>76</b>

## Q2 What are the best things about living in Clay County? (Select all that apply.)

Answered: 75 Skipped: 2



Answer Choices	Responses
Location	56.00% 42
Quality of Life	56.00% 42
My Neighborhood	42.67% 32
Parks/Lakes	30.67% 23
Quality of Schools	38.67% 29
Job Opportunities	30.67% 23

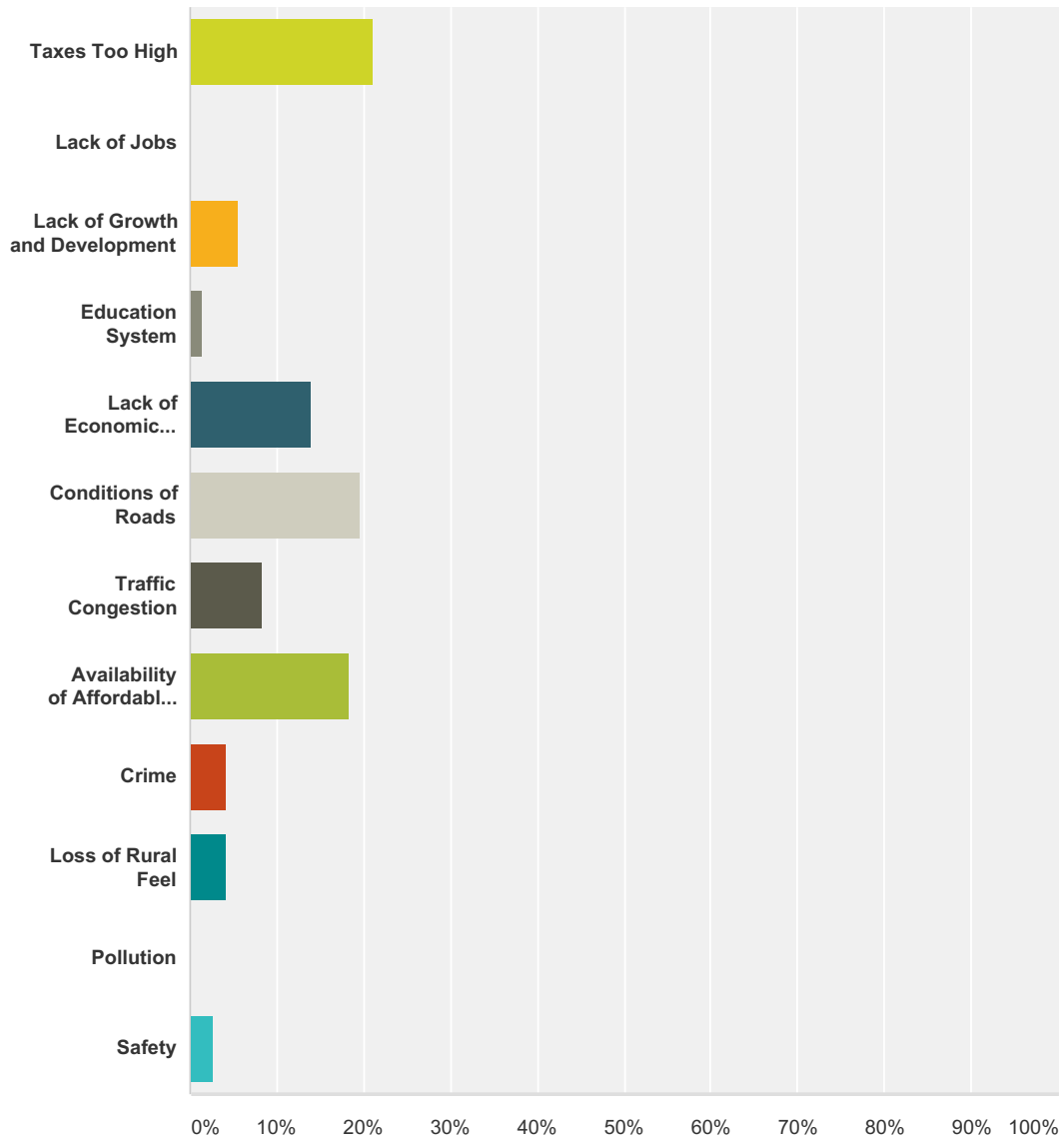


## 2014 Standard Performance Measurement Program

Local Economy	30.67%	23
Public Library	26.67%	20
Feeling of Safety	49.33%	37
Services Provided	32.00%	24
Shopping	22.67%	17
Transportation System	9.33%	7
<b>Total Respondents: 75</b>		

### Q3 What do you feel is the most serious issue facing Clay County at thistime?

Answered: 71 Skipped: 6



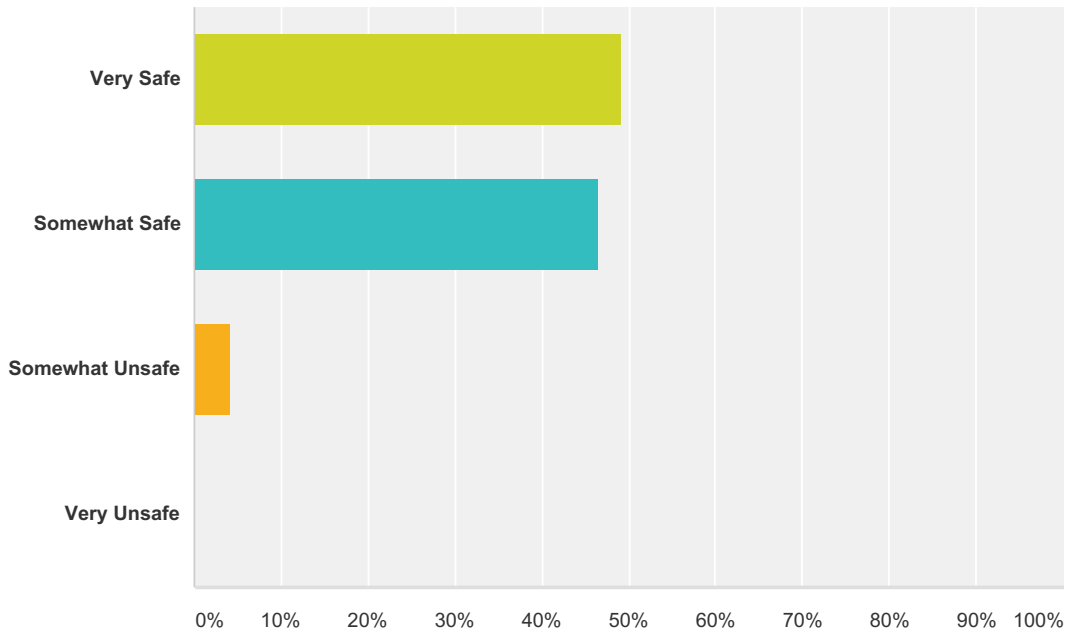
Answer Choices	Responses
Taxes Too High	21.13% 15
Lack of Jobs	0.00% 0
Lack of Growth and Development	5.63% 4
Education System	1.41% 1
Lack of Economic Development	14.08% 10
Conditions of Roads	19.72% 14

## 2014 Standard Performance Measurement Program

Traffic Congestion	8.45%	6
Availability of Affordable Housing	18.31%	13
Crime	4.23%	3
Loss of Rural Feel	4.23%	3
Pollution	0.00%	0
Safety	2.82%	2
<b>Total</b>		<b>71</b>

**Q4 Please rate how safe or unsafe you feel in Clay County.**

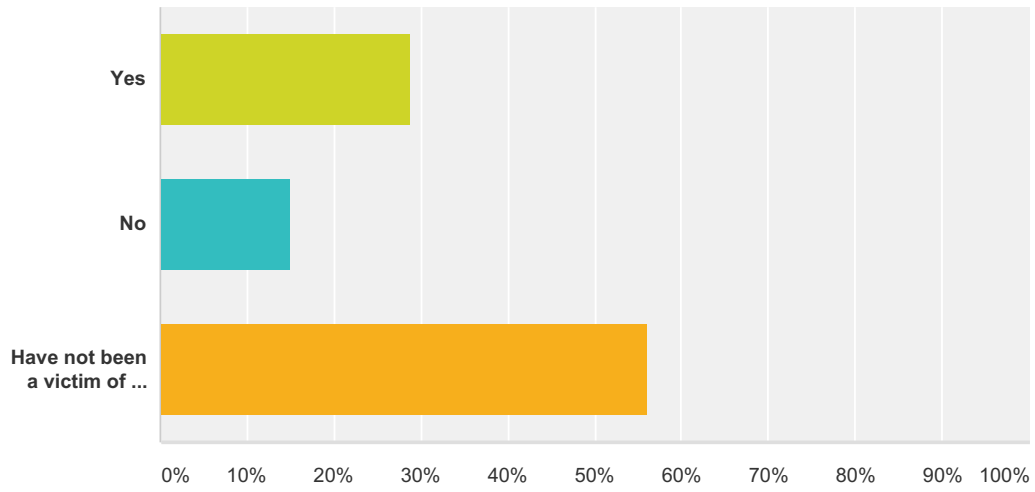
Answered: 73 Skipped: 4



Answer Choices	Responses	
Very Safe	49.32%	36
Somewhat Safe	46.58%	34
Somewhat Unsafe	4.11%	3
Very Unsafe	0.00%	0
<b>Total</b>		<b>73</b>

### Q5 If you have ever been a victim of a crime, did you call law enforcement?

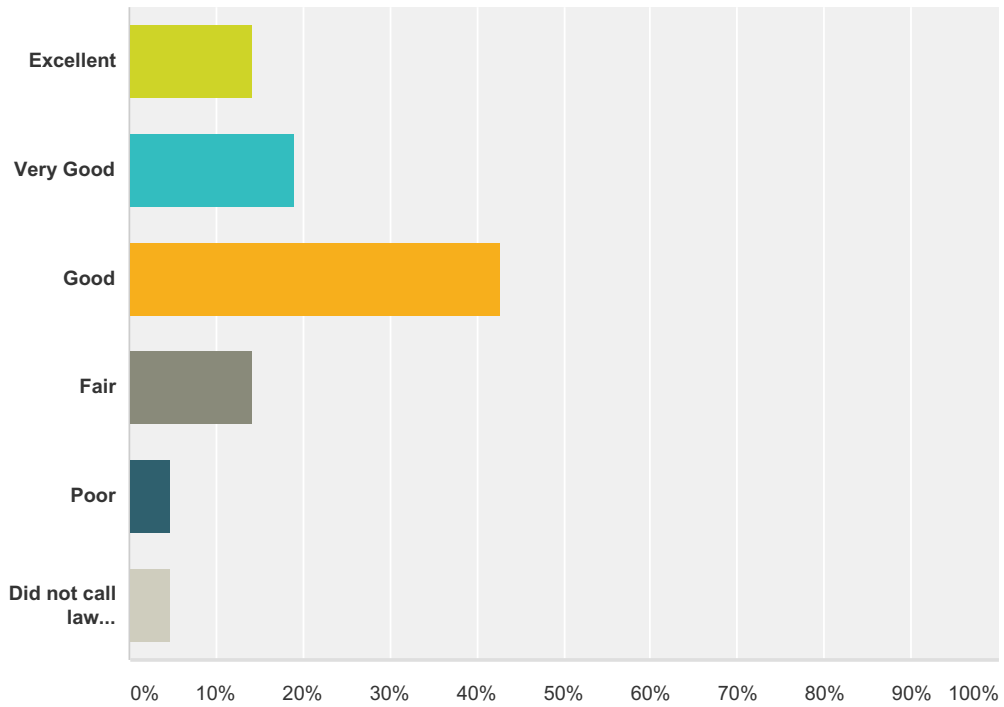
Answered: 73 Skipped: 4



Answer Choices	Responses	Count
Yes	28.77%	21
No	15.07%	11
Have not been a victim of a crime.	56.16%	41
<b>Total</b>		<b>73</b>

**Q6 If law enforcement was dispatched, how would you rate their response time?**

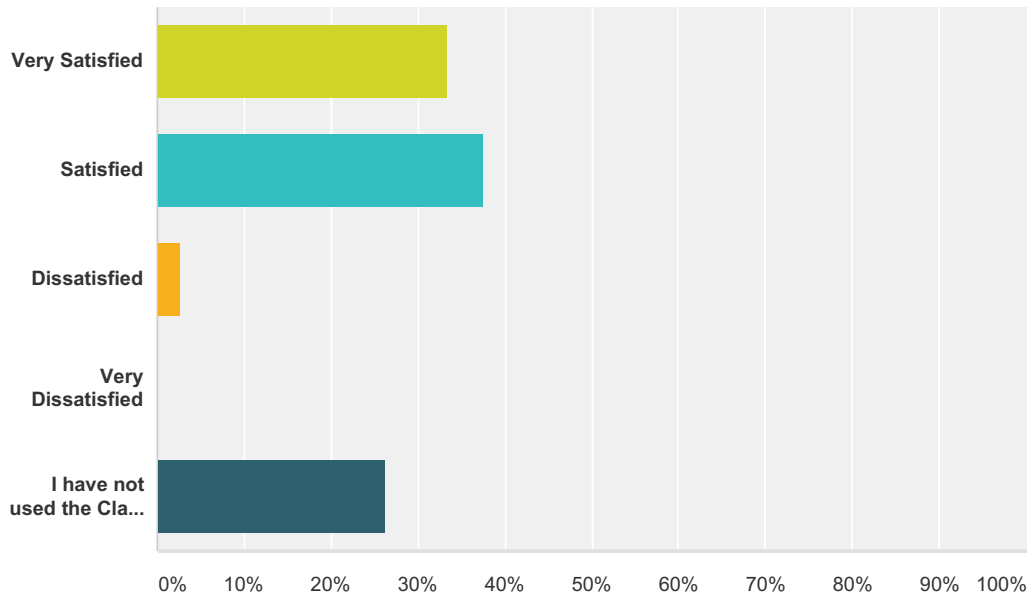
Answered: 21 Skipped: 56



Answer Choices	Responses
Excellent	14.29% 3
Very Good	19.05% 4
Good	42.86% 9
Fair	14.29% 3
Poor	4.76% 1
Did not call law enforcement.	4.76% 1
<b>Total</b>	<b>21</b>

### Q7 How satisfied are you with the Clay County Sheriff Department?

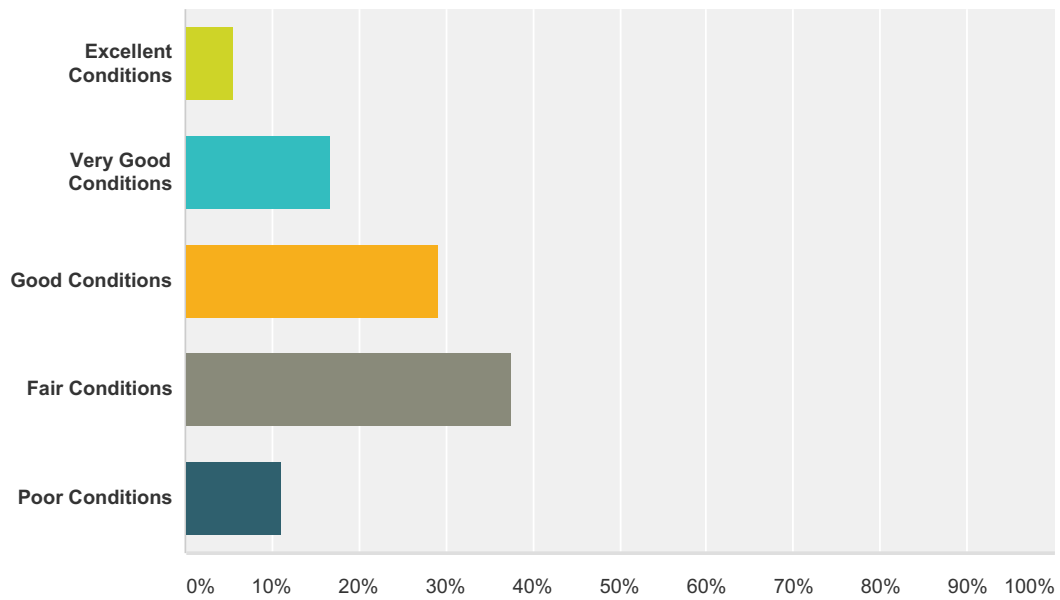
Answered: 72 Skipped: 5



Answer Choices	Responses	Count
Very Satisfied	33.33%	24
Satisfied	37.50%	27
Dissatisfied	2.78%	2
Very Dissatisfied	0.00%	0
I have not used the Clay County Sheriff Department	26.39%	19
<b>Total</b>		<b>72</b>

### Q8 How would you rate the road conditions within the county?

Answered: 72 Skipped: 5

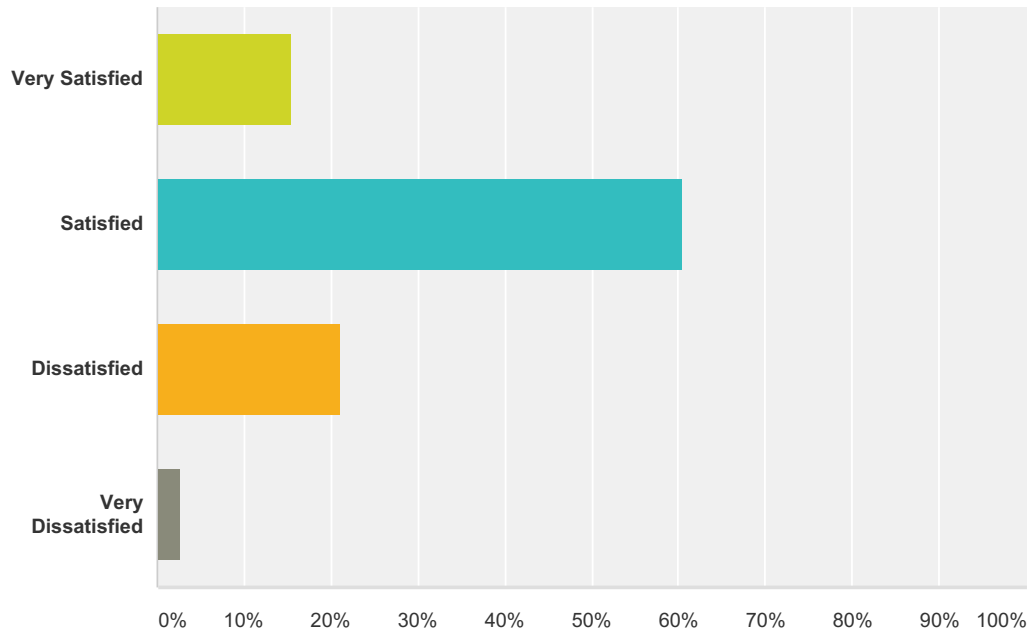


Answer Choices	Responses
Excellent Conditions	5.56% 4
Very Good Conditions	16.67% 12
Good Conditions	29.17% 21
Fair Conditions	37.50% 27
Poor Conditions	11.11% 8
<b>Total</b>	<b>72</b>



### Q9 How satisfied are you with snow removal in the winter?

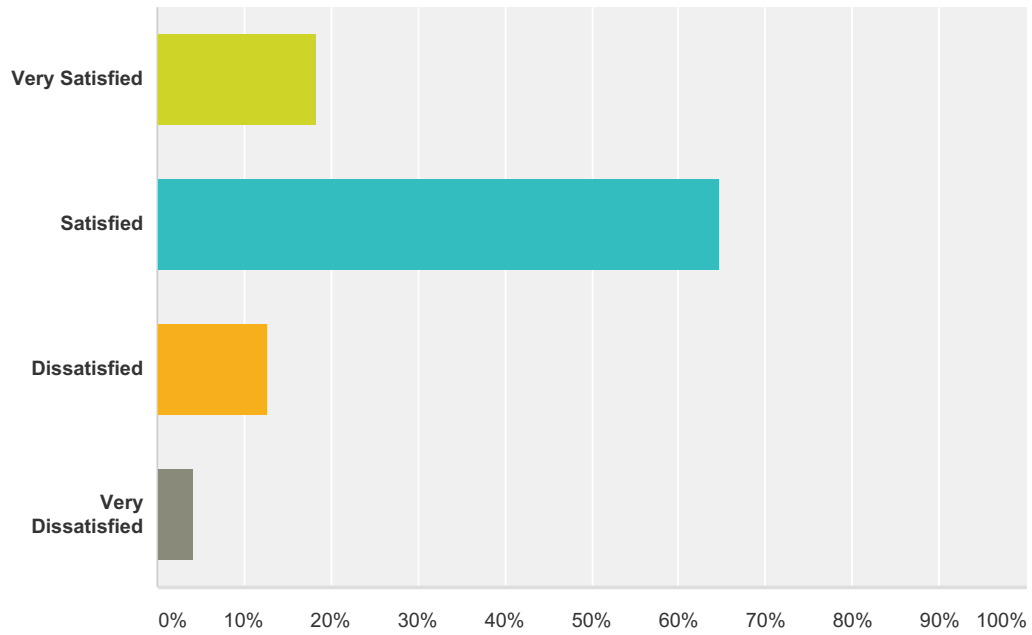
Answered: 71 Skipped: 6



Answer Choices	Responses	
Very Satisfied	15.49%	11
Satisfied	60.56%	43
Dissatisfied	21.13%	15
Very Dissatisfied	2.82%	2
<b>Total</b>		<b>71</b>

### Q10 How satisfied are you with weed and grass control in the summer?

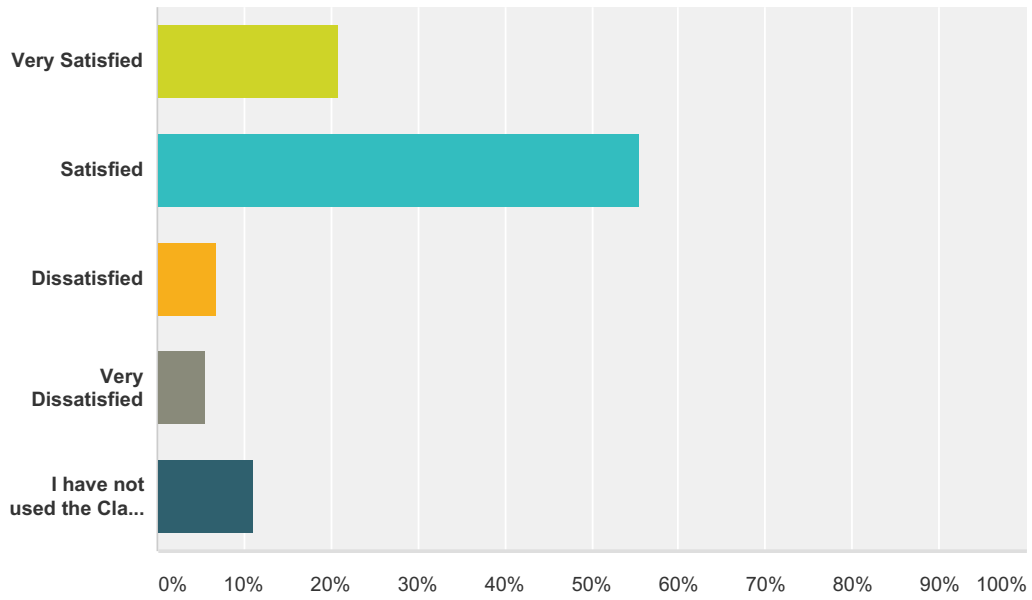
Answered: 71 Skipped: 6



Answer Choices	Responses	
Very Satisfied	18.31%	13
Satisfied	64.79%	46
Dissatisfied	12.68%	9
Very Dissatisfied	4.23%	3
<b>Total</b>		<b>71</b>

### Q11 How satisfied are you with the Clay County Highway Department?

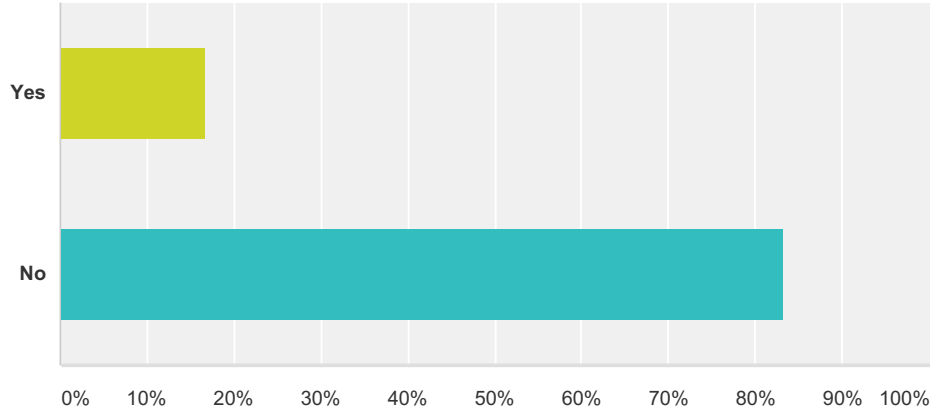
Answered: 72 Skipped: 5



Answer Choices	Responses
Very Satisfied	20.83% 15
Satisfied	55.56% 40
Dissatisfied	6.94% 5
Very Dissatisfied	5.56% 4
I have not used the Clay County Highway Department services.	11.11% 8
<b>Total</b>	<b>72</b>

**Q12 Have you used any of the Clay County Public Health services within the past two years?**

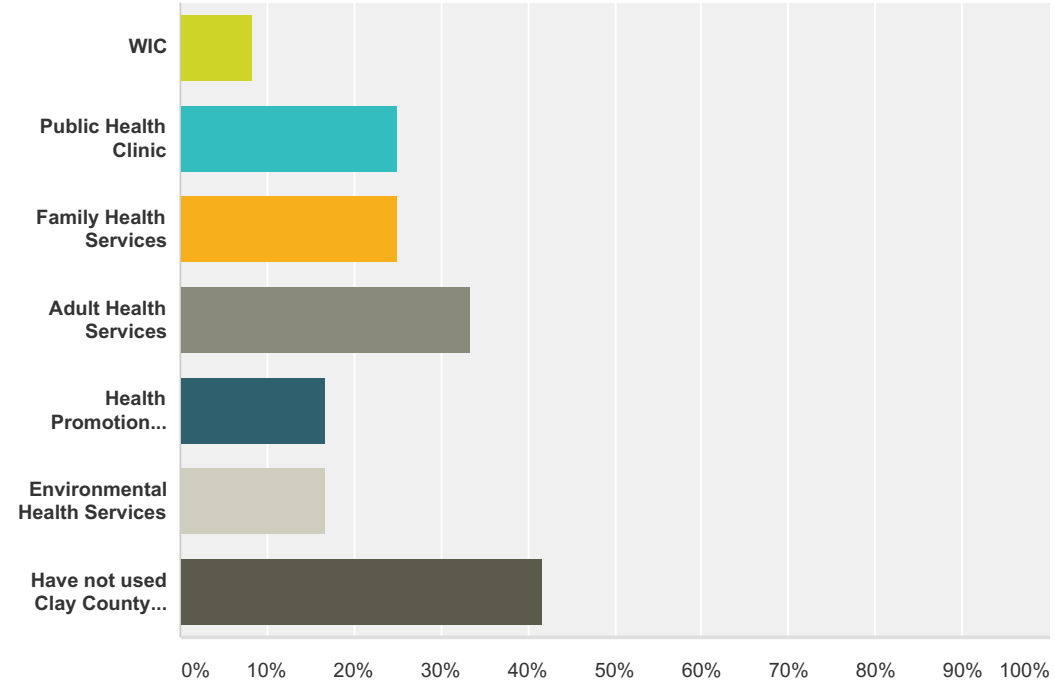
Answered: 72 Skipped: 5



Answer Choices	Responses	
Yes	16.67%	12
No	83.33%	60
<b>Total</b>		<b>72</b>

**Q13 If you have used Clay County Public Health, what services have you used?  
(select all that apply)**

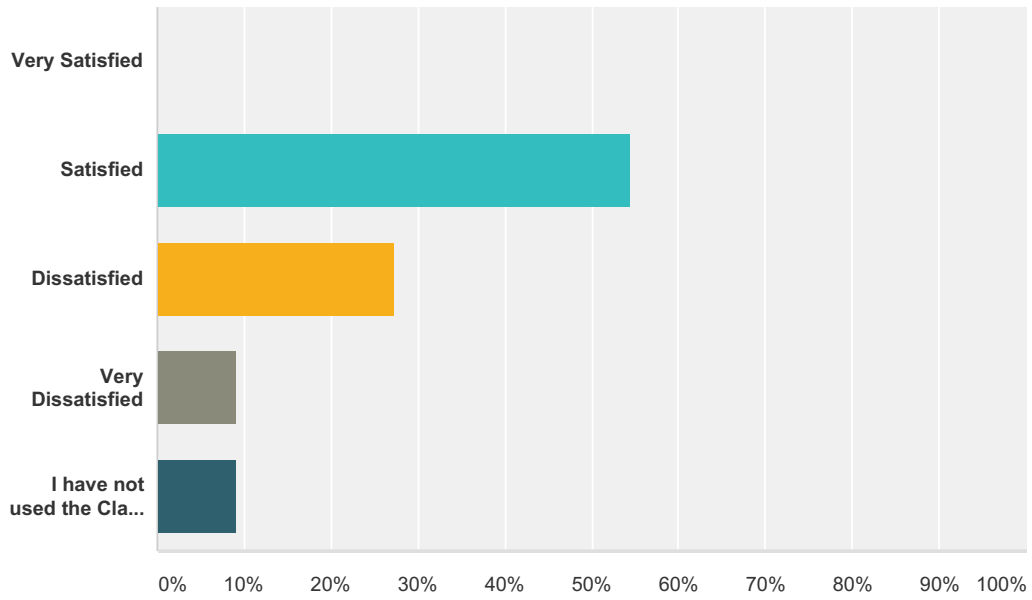
Answered: 12 Skipped: 65



Answer Choices	Responses
WIC	8.33% 1
Public Health Clinic	25.00% 3
Family Health Services	25.00% 3
Adult Health Services	33.33% 4
Health Promotion Activities	16.67% 2
Environmental Health Services	16.67% 2
Have not used Clay County Public Health services	41.67% 5
<b>Total Respondents: 12</b>	

### Q14 How satisfied are you with the Clay County Public Health system?

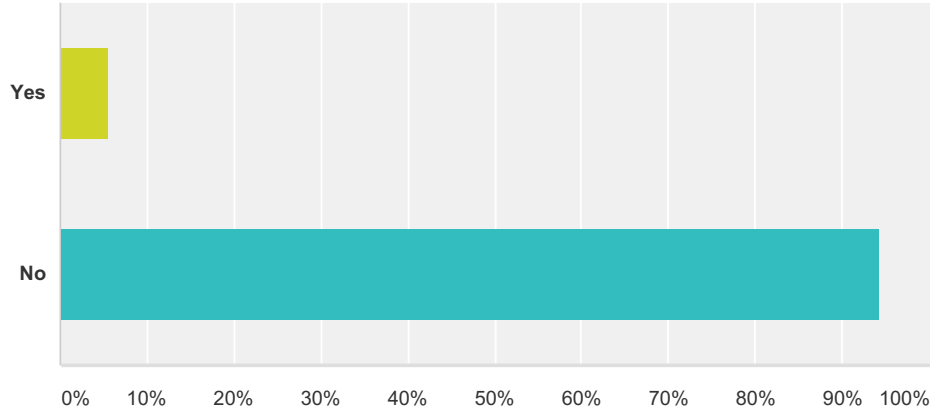
Answered: 11 Skipped: 66



Answer Choices	Responses
Very Satisfied	0.00% 0
Satisfied	54.55% 6
Dissatisfied	27.27% 3
Very Dissatisfied	9.09% 1
I have not used the Clay County Public Health Department services.	9.09% 1
<b>Total</b>	<b>11</b>

### Q15 Have you used the Clay County Veterans Service Office in the past two years?

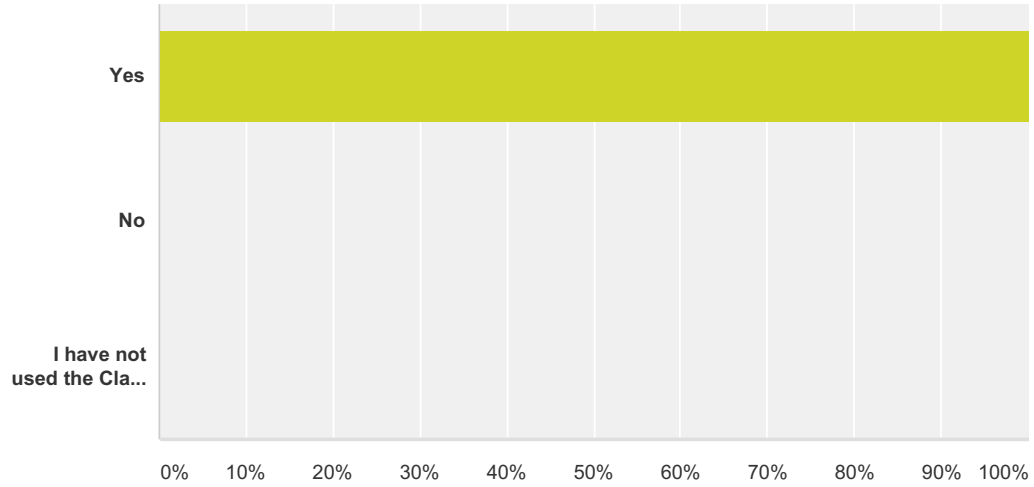
Answered: 72 Skipped: 5



Answer Choices	Responses	
Yes	5.56%	4
No	94.44%	68
<b>Total</b>		<b>72</b>

**Q16 During your visit to the Clay County Veterans Service Office, did you receive the answers and/or information that you were requesting?**

Answered: 4 Skipped: 73

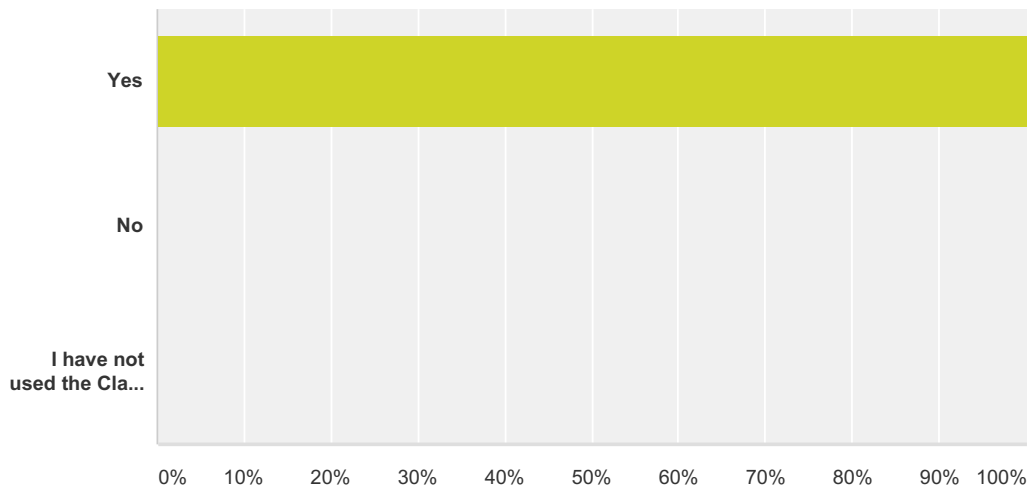


Answer Choices	Responses
Yes	100.00% 4
No	0.00% 0
I have not used the Clay County Veterans Service Office services.	0.00% 0
<b>Total</b>	<b>4</b>



### Q17 Did the Clay County Veterans Service Office appear to understand your inquiry?

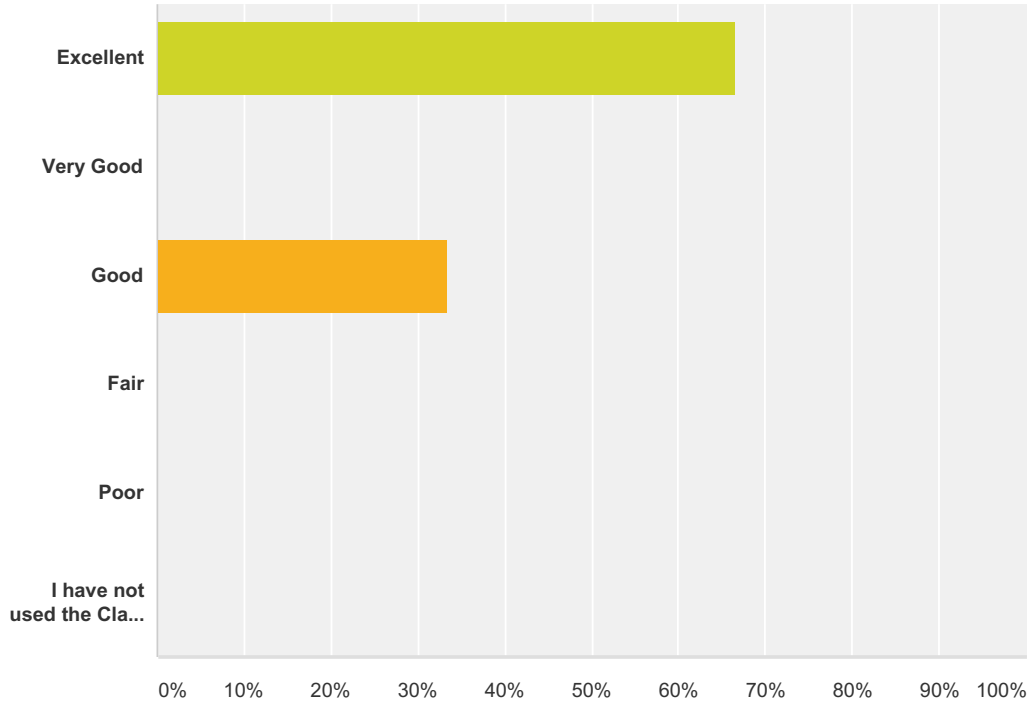
Answered: 4 Skipped: 73



Answer Choices	Responses
Yes	100.00% 4
No	0.00% 0
I have not used the Clay County Veterans Service Office services.	0.00% 0
<b>Total</b>	<b>4</b>

**Q18 Please rate the level of service you received from your Clay County Veterans Service Office in resolving your issues or answering your questions:**

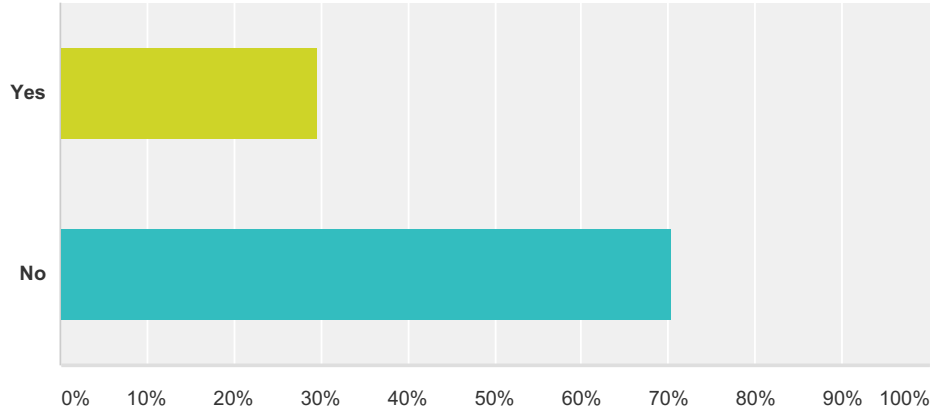
Answered: 3 Skipped: 74



Answer Choices	Responses
Excellent	66.67% 2
Very Good	0.00% 0
Good	33.33% 1
Fair	0.00% 0
Poor	0.00% 0
I have not used the Clay County Veterans Service Office services.	0.00% 0
<b>Total</b>	<b>3</b>

**Q19 Have you used any of the Clay County Social Services programs within the past two years?**

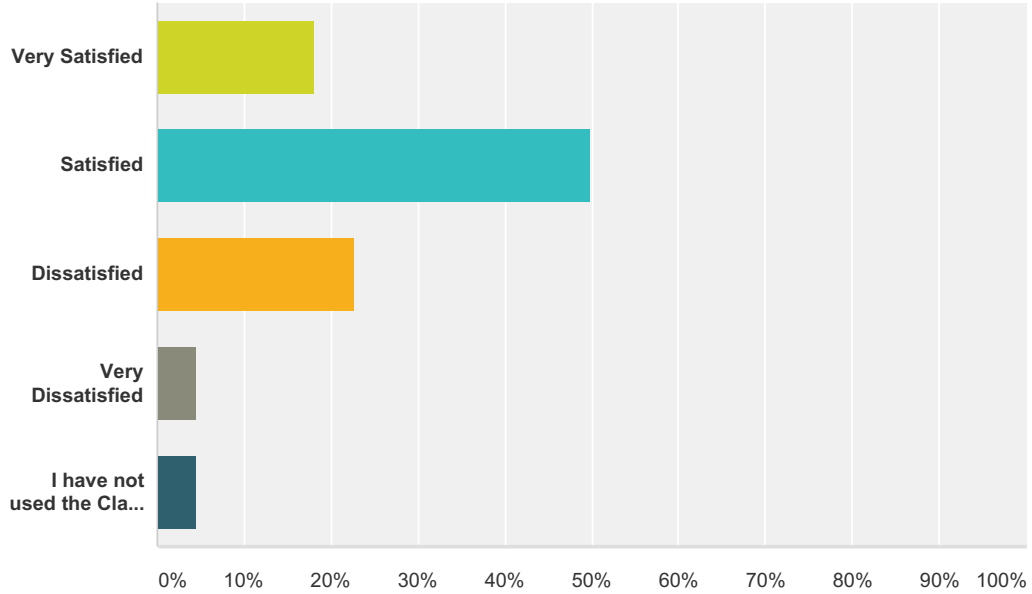
Answered: 71 Skipped: 6



Answer Choices	Responses
Yes	29.58% 21
No	70.42% 50
<b>Total</b>	<b>71</b>

### Q20 How satisfied were you with the services you received from the Clay County Social Services Department?

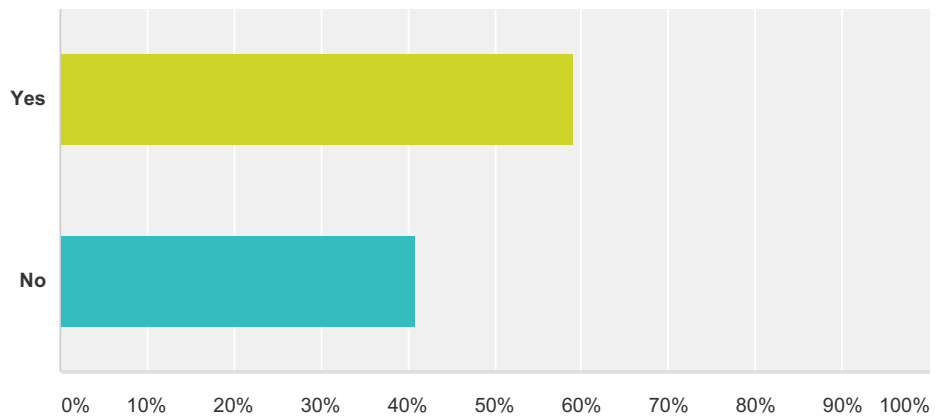
Answered: 22 Skipped: 55



Answer Choices	Responses
Very Satisfied	18.18% 4
Satisfied	50.00% 11
Dissatisfied	22.73% 5
Very Dissatisfied	4.55% 1
I have not used the Clay County Social Services Office.	4.55% 1
<b>Total</b>	<b>22</b>

### Q21 Have you visited one of Clay County's Lake Agassiz libraries in the last two years?

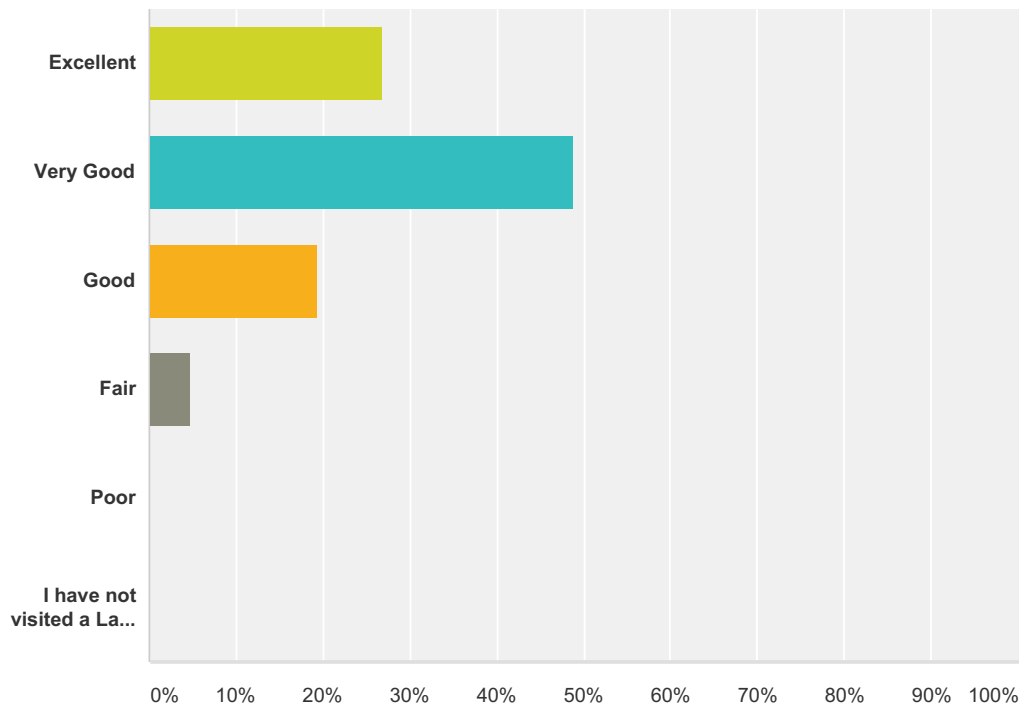
Answered: 71 Skipped: 6



Answer Choices	Responses	
Yes	59.15%	42
No	40.85%	29
<b>Total</b>		<b>71</b>

### Q22 How would you rate the Lake Agassiz facilities and services?

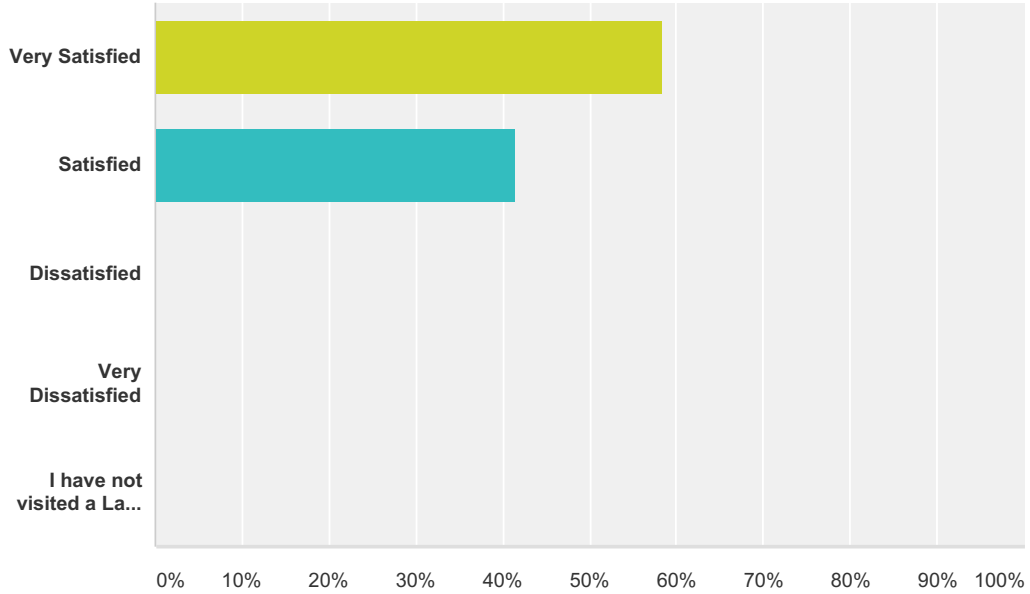
Answered: 41 Skipped: 36



Answer Choices	Responses
Excellent	26.83% 11
Very Good	48.78% 20
Good	19.51% 8
Fair	4.88% 2
Poor	0.00% 0
I have not visited a Lake Agassiz Regional Library.	0.00% 0
<b>Total</b>	<b>41</b>

### Q23 Were you satisfied with the quality of service you received from the Lake Agassiz Library staff?

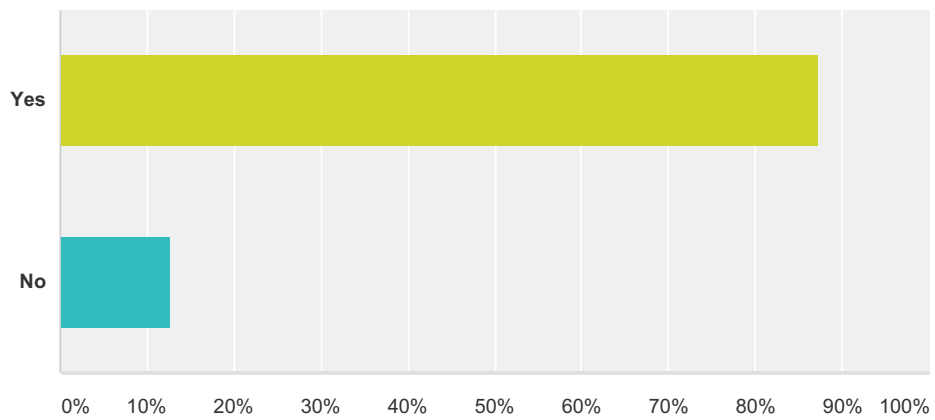
Answered: 41 Skipped: 36



Answer Choices	Responses
Very Satisfied	58.54% 24
Satisfied	41.46% 17
Dissatisfied	0.00% 0
Very Dissatisfied	0.00% 0
I have not visited a Lake Agassiz Regional Library.	0.00% 0
<b>Total</b>	<b>41</b>

**Q24 Have you used the services provided by the Motor Vehicle Department in Clay County? (License plates, tabs, vehicle transfers, new vehicle and out-of-state registrations, boat, snowmobile, all-terrain, motorcycle and trailer licensing. Driver's licensing includes driver's license renewals, name and address changes, identification cards and instruction permits.)**

Answered: 71 Skipped: 6

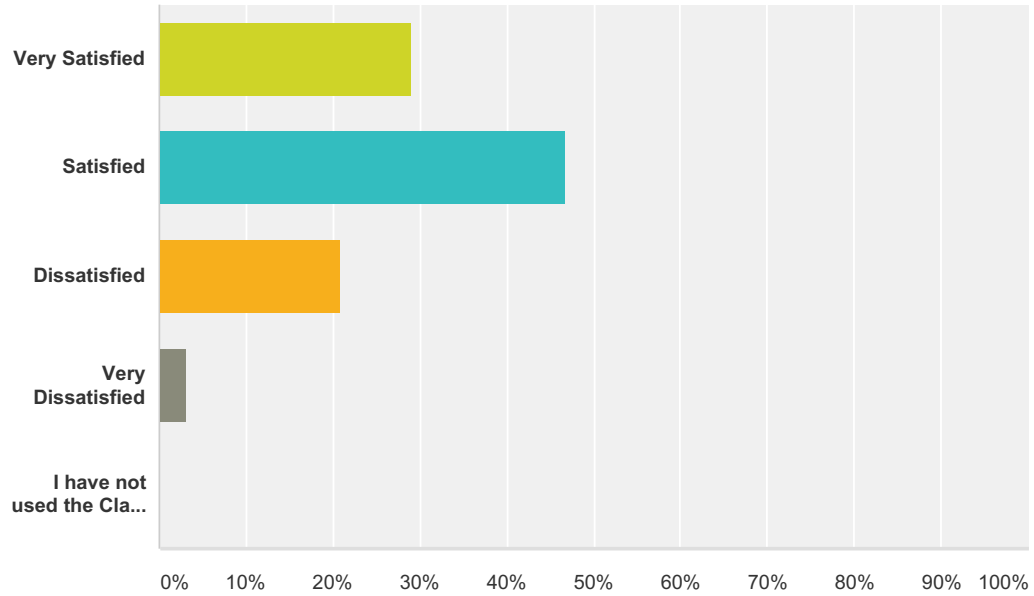


Answer Choices	Responses	
Yes	87.32%	62
No	12.68%	9
<b>Total</b>		<b>71</b>



### Q25 Were you satisfied with the service you received by the Clay County Motor Vehicle Department staff?

Answered: 62 Skipped: 15



Answer Choices	Responses	
Very Satisfied	29.03%	18
Satisfied	46.77%	29
Dissatisfied	20.97%	13
Very Dissatisfied	3.23%	2
I have not used the Clay County Motor Vehicle Department services.	0.00%	0
<b>Total</b>		<b>62</b>