

BOARD OF COUNTY COMMISSIONERS
WASHINGTON COUNTY, MINNESOTA

RESOLUTION NO. 2024-068

DATE June 18, 2024
MOTION
BY COMMISSIONER Bigham

DEPARTMENT Administration
SECONDED BY
COMMISSIONER Miron

PARTICIPATION IN THE 2024 PERFORMANCE MEASUREMENT PROGRAM

WHEREAS, the Minnesota Legislature created the Council on Local Results and Innovation in 2010, setting it in state law; and

WHEREAS, the Council on Local Results and Innovation released a standard set of performance measures for counties that will aid residents, taxpayers, and state and local elected officials to determine the effectiveness of counties in providing services and measure residents’ opinions of those services; and

WHEREAS, the County Board began the county’s participation in the voluntary standard measures program in 2011; and

WHEREAS, a county that chooses to participate in the standard measures program for 2024 may be eligible for a reimbursement of 14 cents per capita in county government aid, not to exceed \$25,000; and

WHEREAS, counties must file a report with the Office of the State Auditor by July 1, 2024, with a declaration adopting and implementing performance measures developed by the Council on Local Results and Innovation; and

WHEREAS, the county has a longstanding commitment to performance measurement and continuous quality improvement that focuses on outcome goals and performance results; and

WHEREAS, the county has implemented a local performance measurement system, including the use of measurement and reporting to help plan, budget, manage, and evaluate programs and processes; and

WHEREAS, the county is implementing an internal quality improvement plan with a framework for countywide quality improvement work, which includes setting targets, measuring progress, reporting on progress, and making improvements; and

WHEREAS, the county will report the results of the 10 adopted measures from this program to residents by posting the results on the county’s website; and

WHEREAS, the county will continue to communicate the results of its performance measurement and improvement program with residents through the use of public meetings, news releases, website postings, and an annual report to the County Board and residents.

NOW, THEREFORE, BE IT RESOLVED that the Washington County Board of Commissioners adopts 10 Model Performance Measures for Counties and authorizes the County Administrator to file the declaration to participate in the 2024 Performance Measurement Program and to file the Performance Measurement Review with the Office of the State Auditor by July 1, 2024.

ATTEST:

Kevin Corbid

COUNTY ADMINISTRATOR

Stan Karwoski

COUNTY BOARD CHAIR

YES NO

| | | |
|----------|---|--------|
| MIRON | X | ___ |
| KARWOSKI | X | ___ |
| KRIESEL | X | ___ |
| BIGHAM | X | ___ |
| CLASEN | | Absent |



2024 Performance Measurement Review

State Standard Measures Program

In 2010, the Minnesota Legislature created the Council on Local Results and Innovation. In February 2011, the council released a set of performance measures to help residents, taxpayers, and state and local elected officials determine the efficacy of counties in providing services and measure residents’ opinions of those services. This document provides summary information on 10 of those performance measures. For additional information, including narratives and analysis on many of these measures, refer to the annual Washington County Performance Measurement and Indicators Report on the county website: www.co.washington.mn.us/performanceasures

Public Safety

Group A and Group B Crimes per 1,000 residents

| | 2021 | 2022 | 2023 |
|----------------|------|------|------|
| Group A Crimes | 40.8 | 37.7 | 29.4 |
| Group B Crimes | 13.6 | 11.4 | 12.2 |

In October 2020, law enforcement agencies within Washington County transitioned to a new data collection system known as the National Incident-Based Reporting System (NIBRS), which provides more detailed information on reported crimes. Group A offenses cover a wide range of criminal activities, including but not limited to assault, fraud, and homicide. Group B crimes are mid-level offenses or misdemeanor offenses including but not limited to trespassing, disorderly conduct, and vandalism. Non-reportable traffic offenses such as DWI are not included in Group B crimes.

Note: *The 2022 Census population estimate was used to calculate crimes per 1,000 residents.*

Source: *Washington County Sheriff’s Office and Federal Bureau of Investigation*

Percent of adult offenders with new felony conviction within 3 years of discharge

| | 2021 | 2022 | 2023 |
|---|------|------|------|
| Percent of adult offenders with a felony conviction within 3 years of discharge | 21% | 20% | 20% |

Washington County recidivism rates for 2023 involve probation-sentenced offenders with a felony-level case discharged in 2019. The 2023 recidivism rate for Washington County probationers was slightly higher than the overall Minneapolis-St. Paul metro-area rate of 16% and the state of Minnesota rate of 15%.

Source: *Washington County Community Corrections*

Budget, Financial

Bond rating

| | 2021 | 2022 | 2023 |
|------------------------------------|------|------|------|
| Standard and Poor’s Rating Service | AAA | AAA | AAA |
| Moody’s Investor Services | Aaa | Aaa | Aaa |

Note: *Washington County holds the highest rating obtainable from both Standard & Poor’s Rating Services and Moody’s Investor’s Services.*

Source: *Washington County Accounting and Finance*

2024 Performance Measurement Review

Public Works

Average pavement condition rating

| | 2021 | 2022 | 2023 |
|--------------------------------|------|------|------|
| Pavement Condition Index (PCI) | 67 | 68 | 67 |

The PCI rating monitors the surface quality of the pavement. Washington County's goal is to maintain the overall pavement condition of its roadway system at an average PCI of 72 or greater, with a minimum PCI of 40. In 2023, the system average PCI was 67, with only 23 miles of county roads (8% of the county roadway system) below a 40 PCI rating.

Source: Washington County Public Works and Minnesota Department of Transportation

Bridge Local Planning Index

| | 2021 | 2022 | 2023 |
|--|------|------|------|
| Number of bridges below a rating of 60 | 1 | 1 | 1 |

Washington County inspects 44 bridges, including culverts, railroad bridges, pedestrian (trail) bridges, and five town bridges. In addition, the Minnesota Department of Transportation inspects four Washington County-owned bridges. The Bridge Replacement and Improvement Management Tool is used to manage bridge inventories and assist jurisdictions in maintenance, rehabilitation, and replacement decisions. The tool generates a rating called the Local Planning Index (LPI) with a scale of 0 to 100. A bridge with an LPI rating of less than 60 is eligible for up to 80% of Federal Bridge Funds and up to 100% of State Bridge Funds. The county has one bridge with an LPI below 60. This bridge is located on County State Aid Highway (CSAH) 5 just south of CSAH 96 and is programmed for replacement within the next three years. An LPI rating of less than 60 does not imply that a bridge is unsafe; however, bridges with low LPIs typically require significant maintenance and repair to remain in service and eventual rehabilitation or replacement to address deficiencies.

Source: Washington County Public Works

Public Health, Social Services

Percentage of children in which there is a recurrence of maltreatment within 12 months following intervention

| | 2021 | 2022 | 2023 |
|--------------------|------|------|------|
| Child maltreatment | 2.7% | 4.5% | 1.1% |

Child maltreatment includes physical abuse, neglect, sexual abuse, mental injury, or maltreatment of a child in a facility. Minnesota's Department of Human Services (DHS) measures repeat child maltreatment as the percentage of cases in which there is a recurrence of maltreatment within 12 months following an intervention. The federal performance standard is 9.1%.

Source: Minnesota Department of Human Services

Property Records, Valuation Assessment

Turn-around time for recording, indexing, and returning real estate documents

| | 2021 | 2022 | 2023 |
|--|-----------|-----------|-----------|
| Recording compliance | 84.3% | 100% | 100% |
| Timely recording, paper documents | 6.50 days | 6.99 days | 5.60 days |
| Timely recording, electronic documents | 3.96 days | 2.12 days | 1.00 days |

To support and improve commerce in Minnesota, state statute compels specific requirements and compliance standards for the recording of real estate documents. Since the enactment of Minnesota Statute 357.182, the Property Record division has implemented various workflow improvements that allow the division to meet statutory requirements in a cost-effective manner. Documents submitted in paper form must be returned no later than 10 business days after receipt by the county. Documents submitted electronically must be returned no later than five business days after receipt by the county.

Source: Washington County Property Records and Taxpayer Services

2024 Performance Measurement Review

Libraries

Number of annual library visits per 1,000 residents

| | 2021 | 2022 | 2023 |
|---|-------|-------|-------|
| Number of annual library visits per 1,000 residents | 1,870 | 2,411 | 2,842 |

Note: The 2022 Census population estimate was used to calculate 2022 and 2023 in-person library visits per 1,000 residents, as the 2023 population estimate was not available at the time of publication. Numbers do not include the independently operated Bayport and Stillwater libraries.

Source: Washington County Library

Environment

Recycling percentage

| | 2021 | 2022 | 2023 |
|------------------------------|-------|-------|-------|
| Percentage of waste recycled | 50.4% | 53.0% | 56.0% |

Washington County continues to make progress towards the state's 2030 goal of a 75% recycling rate for metro counties.

Note: The recycling percentage is the total tons of county recyclable materials as a percentage of waste generated and is dependent upon data reported by waste haulers.

Source: Washington County Public Health & Environment SCORE Report

Amount of hazardous household waste and electronics collected

| | 2021 | 2022 | 2023 |
|---------------------------|---------------|---------------|---------------|
| Household hazardous waste | 1,123,098 lbs | 1,142,370 lbs | 1,245,621 lbs |
| Electronic waste | 1,560,261 lbs | 1,128,407 lbs | 1,058,943 lbs |

The amount of household hazardous waste continues to increase year to year: all wastes are reused in our free product room, recycled into new products, reused as fuel, and incinerated.

Measured by weight, electronic waste appears to be declining; however, the number of customers served increases year to year.

Note: The electronics collected are becoming lighter as more modern TVs and computers are recycled.

Source: Washington County Public Health & Environment

Performance Measurement and Indicators Report

The annual Performance Measures and Indicators Report is a separate report with additional performance measures and indicators that reflects Washington County's continued commitment to high-quality services that meet and exceed the needs and expectations of Washington County residents. The 2023 Performance Measures and Indicators Report is the county's 25th annual report and is expected to be published late summer 2024.

Project Contact

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