

**Resolution No. 23-24**  
**Stearns County Board of Commissioners**  
**State Performance Measures**

WHEREAS, Benefits to Stearns County for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and  
WHEREAS, Any county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The Stearns County Board of Commissioners has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and


NOW THEREFORE LET IT BE RESOLVED THAT, The Stearns County Board of Commissioners will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the County's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, Stearns County will submit to the Office of the State Auditor the actual results of the performance measures adopted by the Stearns County Board of Commissioners.

Adopted by the Stearns County Board of Commissioners this 20<sup>th</sup> day of June 2023.

  
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Joseph E. Perske, Chair  
Stearns County Board of Commissioners

Attest:

  
\_\_\_\_\_  
Randy R. Schreifels, Auditor-Treasurer  
Clerk to the Board  
Stearns County Board of Commissioners

**Stearns County Property Assessment Services**  
**Quintile Reassessment Review Performance Measure**  
 How well are we doing?

**Performance Measure:** Evaluate compliance with reassessment inspection interval standards established by law, M.S. 273.08 and M.S. 273.01

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All.

**Supports County Value:** **Professional:** We are ethical, reliable, accountable for our actions, and strive for continuous improvement.

**Approachable:** We provide prompt and courteous attention to the people we serve.

**Responsive:** We strive for excellence and evaluate each person’s satisfaction through positive contact, equitable treatment, and by being reliable, timely, and accurate.

**Collaborative:** We engage and embrace others by being objective and open to new ideas and suggestions while working within the legal and budgetary parameters that govern our work.

**Fair & Equitable:** We promote trust in the property assessment process and conduct our work in accordance with laws, policies, rules, and performance standards that serve as a means to removing disparities and achieving fair and equitable treatment for all.

**Point of Contact:** Jake Pidde, County Assessor

**Performance Objective:** The assessor shall view and establish the market value of each parcel of real property listed for taxation, including the value of all improvements and structures, at maximum intervals of five years. At least one-fifth of the parcels listed shall be appraised each year with reference to their value on January 2 preceding the assessment.

Quintile Reassessment Year	County	State Average
2022	99.3%	95.0%
2021	98.8%	95.9%

2020	99.8%	94.8%
2019	99.7%	94.6%
2018	99.5%	93.0%

### Executive Summary

The quintile reassessment standard has been met. An audit was performed by the Department of Revenue during 2022 and it was noted that the Assessor's Office has a well-documented plan and progress is monitored regularly.

- The county has a quintile plan. It is stored in an electronic format and is accessible to staff and local assessors. The plan includes all jurisdictions in the county along with parcel counts, persons responsible for each portion of the quintile, taxable and exempt properties, and describes the process to ensure the quintile is annually completed.
- Total parcels viewed during each twelve-month timeframe:
  - 2022-2023 Reviewed 14,172 parcels or 26.73% of the total parcel count
  - 2021-2022 Reviewed 14,208 parcels or 26.96% of the total parcel count
  - 2020-2021 Reviewed 14,962 parcels or 28.52% of the total parcel count
  - 2019-2020 Reviewed 12,478 parcels or 23.86% of the total parcel count
  - 2018-2019 Reviewed 12,539 parcels or 24.05% of the total parcel count
- For the current assessment (2022-2023) 331 parcels still required inspection after completing the assessment roll; in the previous assessment (2021-2022) 621 parcels needed inspection; during (2020-2021), 22 parcels needed inspection; during (2019-2020), 87 parcels needed inspection; during (2018-2019), 342 parcels needed inspection.

Source: Stearns County Assessor's Office & Minnesota Department of Revenue, Property Tax Services Report, 2/17/23

# Stearns County Auditor-Treasurer

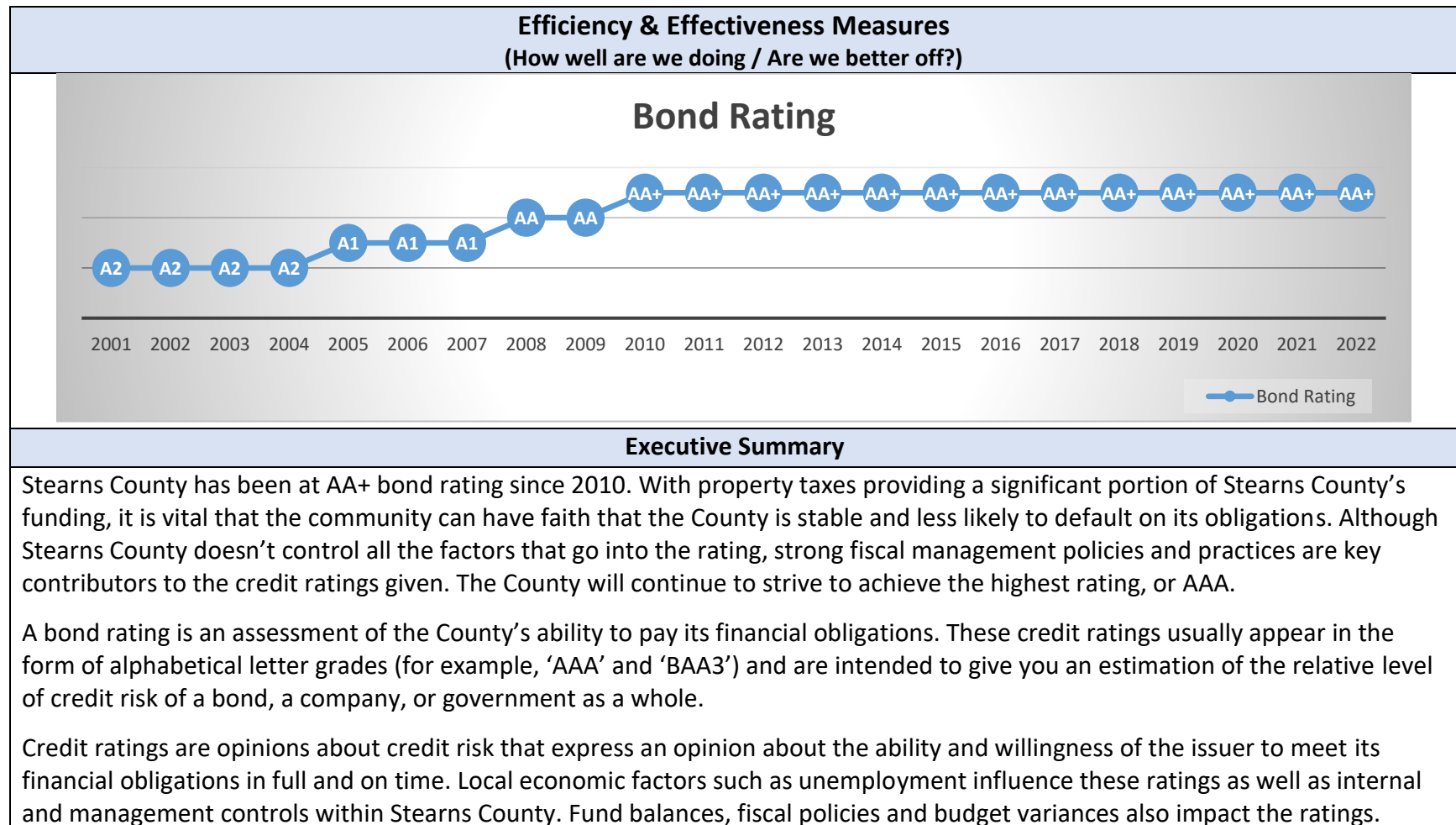
## Bond Rating Performance Measure

How well are we doing?

**Performance Measure:** Bond Rating

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All

**Point of Contact:** Randy Schreifels



## Stearns County Auditor-Treasurer

### Debt Service Performance Measure

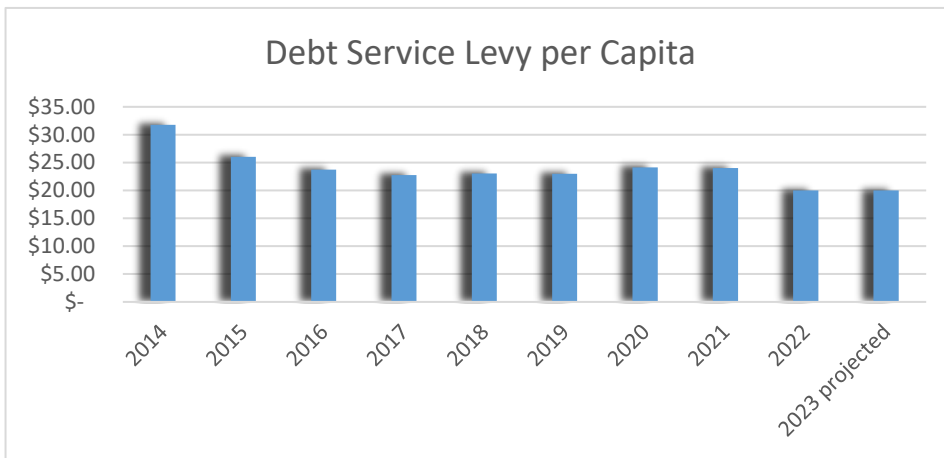
How well are we doing?

**Performance Measure:** Debt Service Levy per Capita

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All

**Point of Contact:** Randy Schreifels

#### Efficiency & Effectiveness Measures (How well are we doing / Are we better off?)



	Outstanding Debt per Capita	Debt Service Levy	Debt Service Levy per Capita
2014	\$131.06	\$4,864,788	\$31.77
2015	120.74	4,026,109	26.02
2016	99.32	3,696,680	23.75
2017	76.38	3,586,132	22.75
2018	107.15	3,666,863	23.15
2019	80.68	3,704,340	23.00
2020	56.39	3,852,480	24.11
2021	44.95	3,852,480	24.02
2022	37.53	3,218,100	19.98
2023 projected	33.59	3,218,100	19.98

#### Executive Summary

The County's goal is to live within outstanding debt limits per Minnesota Statutes and to judiciously use debt to meet long term capital needs of the County.

Stearns County's population over the past ten years has increased slightly each year with a 1-2% annual growth rate. The total general obligation debt of the County, paid for by the County's debt service levy, has been up and down based on needs of the county. The debt service levy and outstanding debt per capita is calculated by taking the total debt service tax levy or outstanding debt divided by the total population of the county.

When calculating the outstanding debt for the calculation, the County removed those bond issues that will be repaid by special assessment revenue on specific individuals. Also, the amounts above assume population in 2022 and 2023 were equivalent.

**Stearns County Highway  
Pavement Ratings Performance Measure  
How well are we doing?**

**Performance Measure:** Pavement Condition Ratings

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All

**Supports County Value:** Professional: We are ethical, reliable, accountable for our actions, and strive for continuous improvement.  
Responsive: We serve our clients and customers with a keen awareness of their needs.

**Point of Contact:** Jodi Teich

<b>Efficiency &amp; Effectiveness Measures (How well are we doing / Are we better off?)</b>	<b>Goal</b>	<b>2020</b>	<b>2022</b>
Pavement in Poor Condition	5%	2.7%	1.9%
Pavement in Fair Condition	18-20%	15.3%	12.8%
Pavement in Good/Excellent Condition	75%	82%	85.3%

<b>Executive Summary</b>
<p>Maintaining pavement both improves user satisfaction and long-term performance because properly maintained roads last longer. Stearns County’s pavements are currently rated every two years by MnDOT (formerly every four years). Pavement ratings can be updated in the county’s database as they are improved between official ratings, but the increased testing by MnDOT will provide more accurate data for county analysis. Pavement ratings fall into three categories: Poor (PQI = 0.0 – 2.4); Fair (PQI = 2.5 – 3.0; or Good/Excellent (PQI = 3.1 or higher).</p> <p>Stearns County strives to have less than 5% of paved centerline miles in poor condition, 18-20% in fair condition, and 75% or more in good/excellent condition.</p>

**Stearns County Highway  
Snow Removal Performance Measure  
How well are we doing?**

**Performance Measure:** Snow/Ice Removal Times on County Highway System

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All

**Supports County Value:** Responsive: We serve our clients and customers with a keen awareness of their needs.

**Point of Contact:** Jodi Teich

<b>Efficiency &amp; Effectiveness Measures (How well are we doing / Are we better off?)</b>	<b>Progress</b>
<u>High traffic volume, areas of high collection and major connection routes with more than 2500 cars a day</u> ; Single pass with the plow in each lane with salted or sanded hills, curves and intersections within 4 hours of the start of the shift. Intermittent bare single wheel paths within 18 hours.	Average 4 to 4.5 hours
<u>Areas of rural collection, moderate to high volume with daily traffic counts between 250 and 2500 cars a day</u> ; Single pass with the plow in each lane with salted or sanded hills, curves and intersections within 5 hours of the start of the shift. Intermittent bare single wheel paths in each lane within 48 hours.	Average 4 to 4.5 hours
<u>Low volume traffic counts with less than 250 cars a day</u> ; Single pass with the plow in each lane with salted or sanded hills, curves and intersections within 18 hours of the end of the storm.	Average 4 to 4.5 hours

<b>Executive Summary</b>
<p>Stearns County has jurisdiction over more than 950 centerline miles of road. The removal of snow and ice from these roadways is one of the most important services the Highway Department provides during the winter months. Public safety is the number one priority for the Highway Department at all times. The efficient use of public funding to support effective snow and ice removal operations is also a top priority. Finding the balance point between these two priorities is sometimes challenging; however at no time will public safety be willfully compromised.</p> <p>One round on plow routes has averaged 4 to 4.5 hours. However, on at least two occasions during the 2022 – 2023 snow season paved roads were missed during the first shift which generally includes at least two rounds on the plow route. These incidents involved the operator covering other roads in the route multiple times while skipping the roads in question. Those issues have been addressed. Plow routes continue to be modified throughout the county. During the last winter season we expanded our practice of contracting out gravel road snow and ice control. The contracts involve hiring the contractor that covers the townships where the roads are located. While we have seen a better response time on the higher traffic paved roads in those area we continue to evaluate overall level of service on county roads in those areas. Snow and ice control related complaints increased in the St. Cloud district when utilizing only one shift compared to past years when a second shift was used. We will continue to evaluate how level of service can improve while utilizing only one shift.</p>

Snow compaction on gravel roads should be expected. The Highway Department cannot ensure intermittent bare pavement, but will salt/sand, hills curves and intersections on paved roads.



**Stearns County Human Services**  
**Public Health Division**  
**General Life Expectancy Performance Measure**  
How well are we doing?

- Performance Measure:** Average Number of Years a Person can be Expected to Live
- Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All
- Supports County Value:** Responsive: We serve our clients and customers with a keen awareness of their needs.
- Point of Contact:** Melissa Huberty
- Performance Objective:** Tracking the average number of years that a person can expect to live helps in planning for disabling illnesses or injuries.

Efficiency & Effectiveness Measures (How well are we doing / Are we better off?)	U.S.	Minnesota	Stearns County
2014 Life expectancy (years)	78.95	80.78	82.95
2019 Life expectancy (years)	79.05	80.56	81.93

Source: Healthdata.org

**Stearns County Human Services  
Public Health Division  
Tobacco and Alcohol Use Performance Measure  
How well are we doing?**

**Performance Measure:** Tobacco and Alcohol Use

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All

**Supports County Value:** Responsive: We serve our clients and customers with a keen awareness of their needs.

**Point of Contact:** Melissa Huberty

**Performance Objective:** Reduce behaviors that lead to unhealthy behaviors.

<b>Efficiency &amp; Effectiveness Measures (How well are we doing / Are we better off?)</b>	<b>U.S. Rate</b>	<b>Minnesota Rate</b>	<b>Stearns County Rate</b>
2018 Adult smoking		15%	15%
2022 Adult smoking	16%	15%	18%
2018 Excessive drinking		23%	23%
2022 Excessive drinking	20%	23%	28%

<b>Executive Summary</b>
Tobacco and alcohol use are indicators of unhealthy behavior that impact long-term healthcare costs for the community.

*Source:* CountyHealthRankings.org & Center for Disease Control

**Environmental Services**  
**Recycling Rate Performance Measure**  
 How well are we doing?

**Performance Measure:** *Meet or exceed the target rate set by the State for Greater Minnesota (35%).*

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All

**Supports County Value:** **Collaborative;** We serve the public best with teamwork and community partnerships

**Point of Contact:** Chelle Benson

**Performance Objective:** Reduce the amount of waste in the overall waste stream, reuse or recycle as many products as possible to reduce the amount of material that is landfilled.

Efficiency & Effectiveness Measures (How well are we doing / Are we better off?)	2016	2017	2018	2019	2020	2021	2022		
Adjusted rate per MPCA	44.9%	41%	42.2%	33.9%	38.6%	39.6*			
Agricultural Plastic Recycling		.05%	.05%	.09%	3.3 %	1.9%	.75%**		

**Executive Summary**

\*The recycling rate provide is based upon the SCORE report and is only available from the Minnesota Pollution Control Agency for 2021. The increase in the recycling rate comes from the Organics sector, which increase by 5K Tons in 2021. \*\*Stearns County as a part of Tri- County Solid Waste collects agricultural plastic in the Tri-County area. Assuming same tonnage collected in 2022, since the state number is not yet available, the ag plastic rate drops to .75 %, this change is most likely due to change in the type of material allowed to be collected, Revolution Plastic no longer accepted Bale wrap since it caused problems in the recycling process.

**Stearns County Sheriff**  
**Crimes Performance Measure**  
 How well are we doing?

**Performance Measure:** Part I and Part II Crimes in Stearns County

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All

**Supports County Value:** Responsive: We serve our clients and customers with a keen awareness of their needs.

**Point of Contact:** Steve Soyka

**Performance Objective:** Reduce crimes, enforce the law, and maintain criminal justice in Stearns County.

<b>Efficiency &amp; Effectiveness Measures</b> (How well are we doing / Are we better off?)	<b>2017</b>	<b>2018</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>
Part I crimes (Crimes against Persons) include murder, rape, robbery, burglary, etc.	2,724	1,535	244	1,886	1,487
Part II crimes (Crimes against Property) include forgery, fraud, vandalism, disorderly conduct, etc.	4,233	5,026	5, 889	6,456	6,355
(Crimes against Society) include animal cruelty, drug violations, gambling violations				1,592	1,559

*Source:* Minnesota Uniform Crime Report

**Stearns County Sheriff**  
**Response Times Performance Measure**  
 How well are we doing?

**Performance Measure:** Call Response Time

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All

**Supports County Value:** Responsive: We serve our clients and customers with a keen awareness of their needs.

**Point of Contact:** Steve Soyka

**Performance Objective:** Maintaining the average response time to Emergency and Priority 1 calls for service is measured by tracking monthly Sheriff's Office response times in Stearns County.

<b>Efficiency &amp; Effectiveness Measures (How well are we doing / Are we better off?)</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>
Response time to highest priority calls (minutes)	16.33	9.40	10	9.49	11.12