

Resolution 24-120

**Resolution of the City of Woodbury,
Washington County, Minnesota**

**Authorization to participate in the Performance Measurement Program Established by
the State of Minnesota and the Council on Local Results and Innovation**

WHEREAS, benefits to the City of Woodbury for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

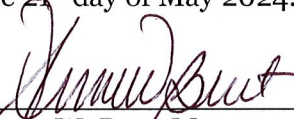
WHEREAS, any City participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, the City Council of Woodbury has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

NOW, THEREFORE, BE IT RESOLVED THAT, the City Council of the City of Woodbury, Washington County, Minnesota, will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the City's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

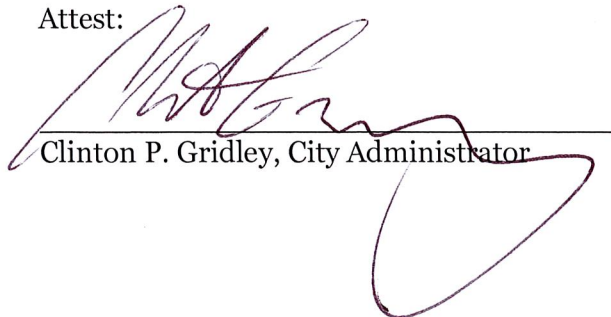
BE IT FURTHER RESOLVED, the City Council of the City of Woodbury will submit to the Office of the State Auditor the actual results of the performance measures adopted by the City.

This Resolution was declared duly passed and adopted and was signed by the Mayor and attested to by the City Administrator on the 21st day of May 2024.



Anne W. Burt, Mayor

Attest:



Clinton P. Gridley, City Administrator

(SEAL)



Office of the City Administrator

Date: May 29, 2024
To: State of Minnesota – Council on Local Results and Innovation
From: Angela Gorall, Deputy City Administrator
Subject: 2023 Performance Measurement Report for the City of Woodbury

On May 21, 2024, the Woodbury City Council adopted a resolution authorizing City staff to report on the following measures for the State of Minnesota Performance Measurement Program through the Council on Local Results and Innovation. A **minimum of 10** performance measures, as suggested by the “standard measures for cities” document, are submitted to the Office of the State Auditor. Attached to this memorandum is the City Council resolution that authorized the City of Woodbury to participate in this program.

The City of Woodbury performs a biennial survey, and the survey results included in the reporting are from the 2024 community survey. Please also note that the City of Woodbury utilizes a performance measurement dashboard available via the following link on the City’s website: <https://performance.envisio.com/dashboard/woodburymn545/>. Data for 2023 will be available on the dashboard by July 1.

General

1. Rating of the overall quality of services provided by the city (survey data, provide year completed and total responses).
Excellent: 30%
Good: 54%
Fair: 9%
Poor: 1%
Don’t Know: 6%
(2024 community survey, 885 total responses)
2. Percent change in the taxable property market value:
 - a. Collected for commercial/industrial only: **2.3%** increase in taxable market value, increase of **\$44.75 (in millions)**.
3. Citizens’ rating of the overall appearance of the city (survey data, provide year completed and total responses)
Excellent: 36%
Good: 54%
Fair: 8%
Poor: 1%
Don’t Know: 0%
(2024 community survey, question most closely related was “the overall quality of life in Woodbury”, 901 total responses)
4. Nuisance code enforcement cases per 1,000 population: $770 / 79,042 \times 1,000 = 9.7$
5. Number of library visits per 1,000 population: **Not collected/Not applicable**

- 6. Bond rating: AAA
- 7. Citizens' rating of the quality of city recreational programs and facilities (survey data, provide year completed and total responses)

<u>Recreational Programs</u>	<u>City Parks</u>
Excellent: 29%	Excellent: 39%
Good: 37%	Good: 46%
Fair: 7%	Fair: 6%
Poor: 2%	Poor: 0%
Don't Know: 24%	Don't Know: 8%
(2024 community survey) (884 total responses)	(2024 community survey) (880 total responses)

- 8. Accuracy of post-election audit (% of ballots counted correctly): **NA**

Police Services

- 9. Part I and II crime rates:

- a. Part I – **NA**
- b. Part II – **NA**

Total Group A Offenses: 2,230
a) Crimes against persons: 266
b) Crimes against property: 1,877
c) Crimes against society: 250

(Part I and Part II crime classifications are no longer used, therefore the City now measures Group A offenses by three types as shown.)

- 10. Part I and II crime clearance rates: **NA**

Group A crimes cleared: 39%

(Part I and Part II crime classifications are no longer used, therefore the City now measures Group A offenses.)

- 11. Citizens' rating of safety in their community (survey data, provide year completed and total responses):

Excellent: 37%
Good: 55%
Fair: 6%
Poor: 2%
Don't Know: 0%
(2024 community survey, 899 total responses)

- 12. Average police response times: **Not collected**

Fire & EMS Services

- 13. Insurance industry rating of fire services: **Not collected**

- 14. Citizens' rating of the quality of fire protection services (survey data, provide year completed and total responses):

Excellent: 40%
Good: 24%

Fair: 2%
Poor: 1%
Don't Know: 32%
(2024 community survey, 887 total responses)

15. Average fire response time:
a. Intervention unit on scene in less than 10 minutes: **73%**
b. Four firefighters on scene in less than 10 minutes for high hazard incidents: **25%**
16. Fire (and hazardous response) calls per 1,000 population: $437 / 79,042 \times 1,000 = \mathbf{5.53}$
17. Number of fires with loss resulting in investigation: **33**
18. EMS calls per 1,000 population: $5,616 / 79,042 \times 1,000 = \mathbf{71.05}$
19. EMS average response time. Measured as percentage of time on-scene in less than 9 minutes: **89%**

Streets

20. Average city street pavement condition rating:
a. Average PCI of non-residential streets: **63.6**
b. Average PCI of residential streets: **76.6**
21. Citizens' rating of the road conditions in their city (survey data, provide year completed and total responses):
Excellent: 12%
Good: 41%
Fair: 29%
Poor: 13%
Don't Know: 5%
(2024 community survey, question was "quality of pavement repair and patching on city streets" – 884 total responses)
22. Expenditures for road rehabilitation (measured as "street maintenance") per paved lane mile (jurisdiction only roads): **\$1,014**
23. Percentage of all jurisdiction lane miles rehabilitated in the year: **Collected as total lane miles only; 9.0 miles**
24. Average hours to complete road system during snow event: **7.50**
25. Citizens' rating of the quality of snowplowing on city streets (survey data, provide year completed and total responses):
Excellent: 38%
Good: 43%
Fair: 13%
Poor: 3%
Don't Know: 2%
(2024 community survey, 884 total responses)

Water

26. Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses):
Excellent: 10%
Good: 30%
Fair: 29%

Poor: 23%
Don't Know: 7%
(2024 community survey, 879 total responses)

27. Operating costs per 1,000,000 gallons of water pumped/produced: **Not collected**

Sanitary Sewer

28. Citizens' rating of the dependability and quality of the city sanitary sewer service
(provide year completed and total response)

Excellent: 32%
Good: 34%
Fair: 5%
Poor: 0%
Don't Know: 28%
(2024 community survey, 879 total responses)

29. Number of sewer blockages on city system per 100 connections: **3 total blockage for whole system**