

**CITY OF ST. MICHAEL  
RESOLUTION NO. 06-25-19-03**

**A RESOLUTION REPORTING MODEL PERFORMANCE MEASURES FOR 2019**

**WHEREAS**, benefits to the City of St. Michael's participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

**WHEREAS**, the City Council of St. Michael has adopted and implemented at least ten of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

**WHEREAS**, the City is responsible for implementing the performance measures, surveying its residents, and reporting on the results to the Office of State Auditor by July 1 of each year; and

**WHEREAS**, the City conducted a survey and will report the results by July 1, 2019,

**NOW THEREFORE, BE IT RESOLVED**, that the City Council of the City of St. Michael hereby acknowledges the survey results as found in Exhibit A and directs staff to send the results to the State Auditor and post the results on the City website for public review for the remainder of 2019,

**BE IT FURTHER RESOLVED** that the City Council hereby reaffirms the performance measurement system as found in Exhibit A.

Adopted by the St. Michael City Council this 25<sup>th</sup> day of June 2019.

**CITY OF ST. MICHAEL, MINNESOTA**

By: Kevin Kasel  
Mayor

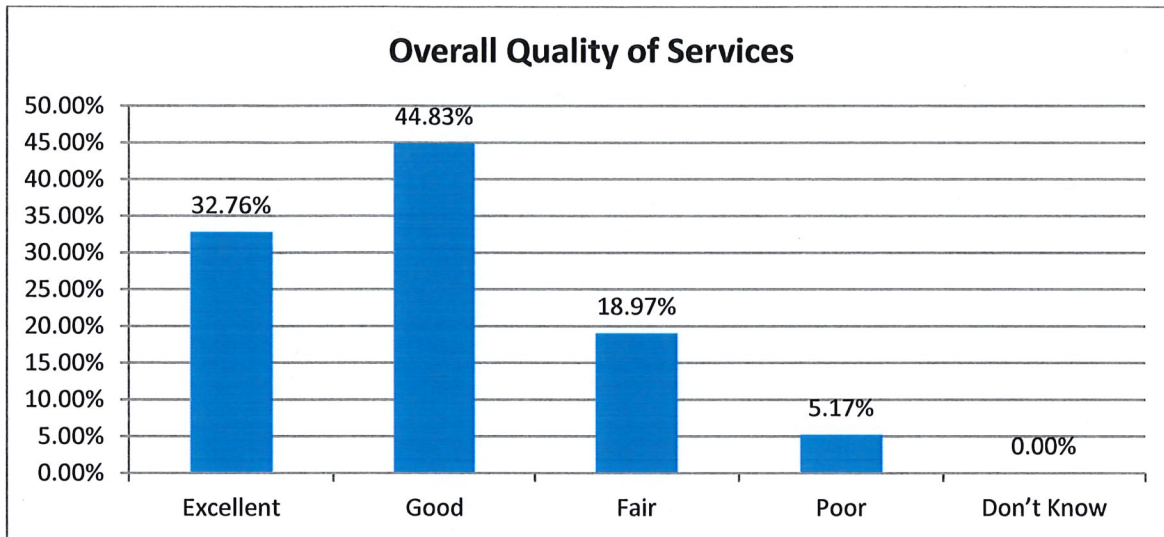
**ATTEST:**

By: Diana Case  
City Clerk



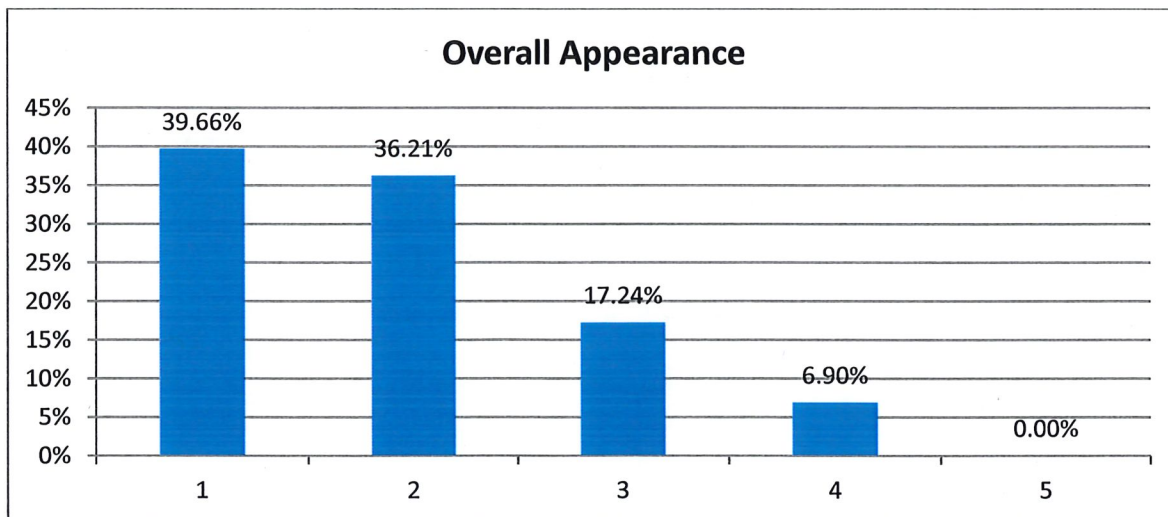
## 2019 Performance Measures Survey Results

### 1. How would you rate the overall quality of services provided by St. Michael?

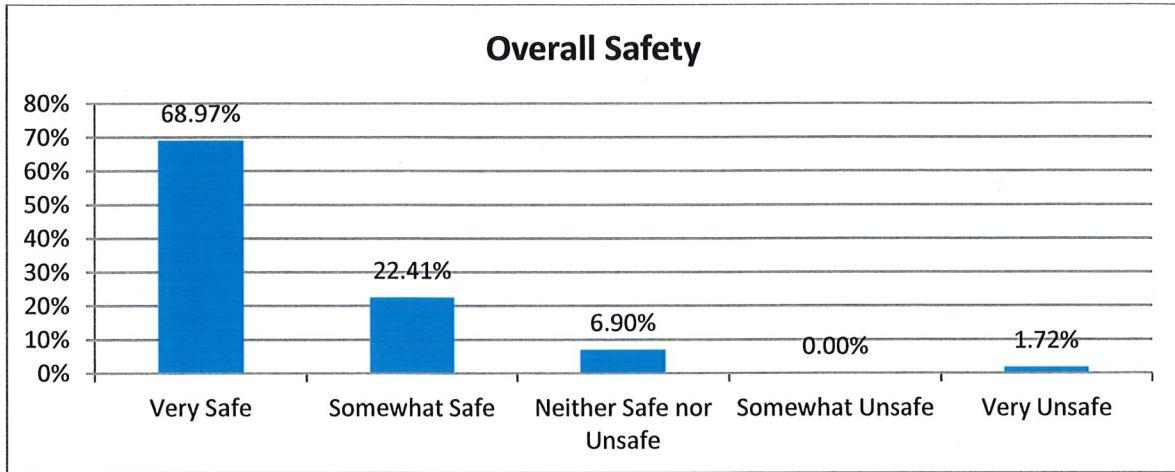


### 2. The City's taxable property market value increased 8.67% from 2018 to 2019, while Wright County's increased 7.20% during the same period.

### 3. How would you rate the overall appearance of St. Michael?

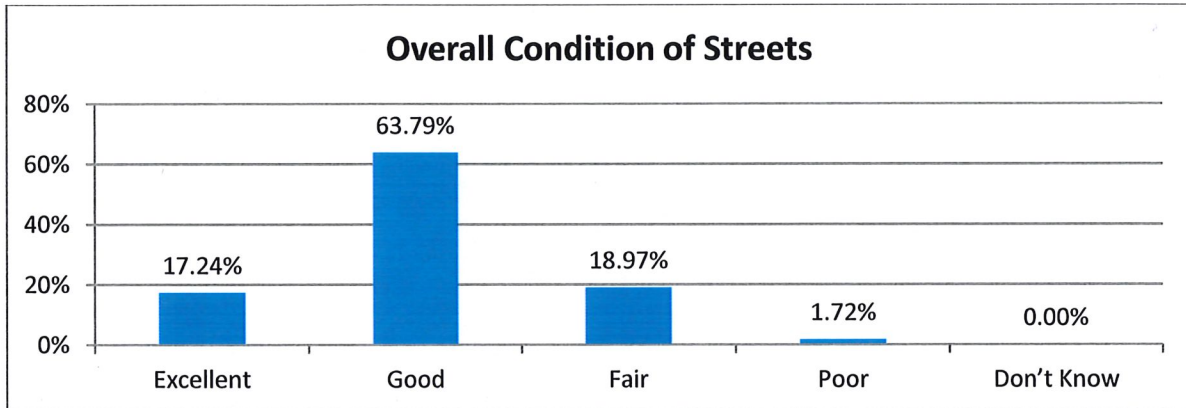


**4. How would you rate the overall feeling of safety in St. Michael**

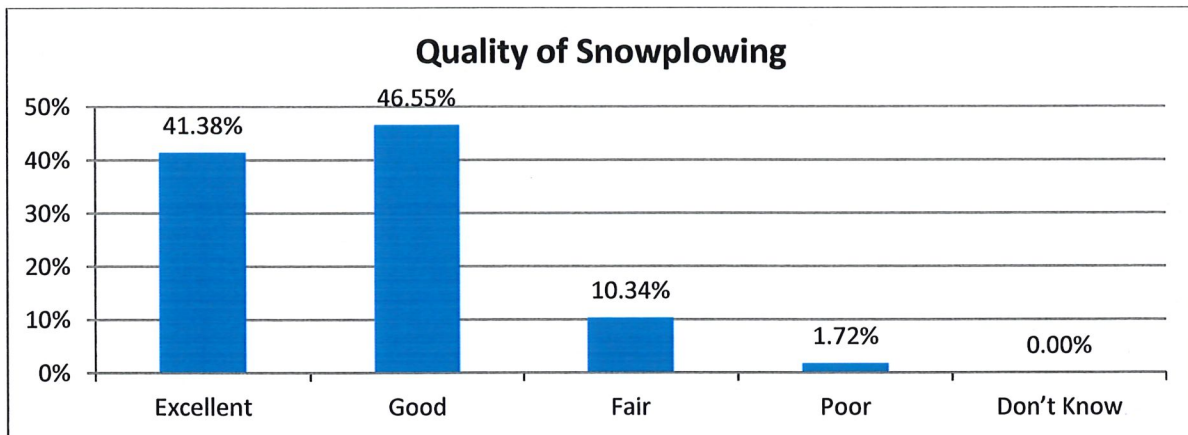


**5. The City's ISO Rating is 4 (urban) and 9 (rural).**

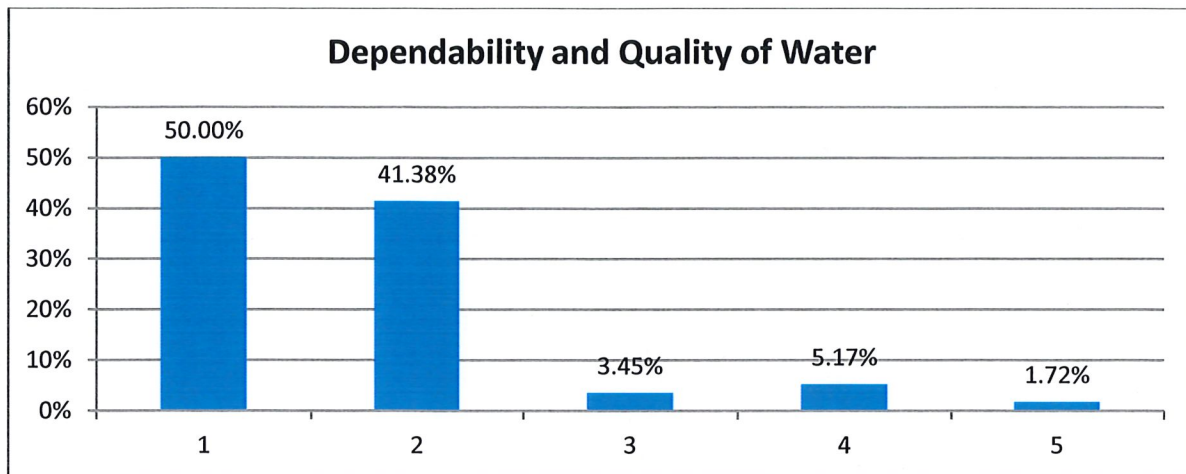
**6. How would you rate the overall condition of the streets?**



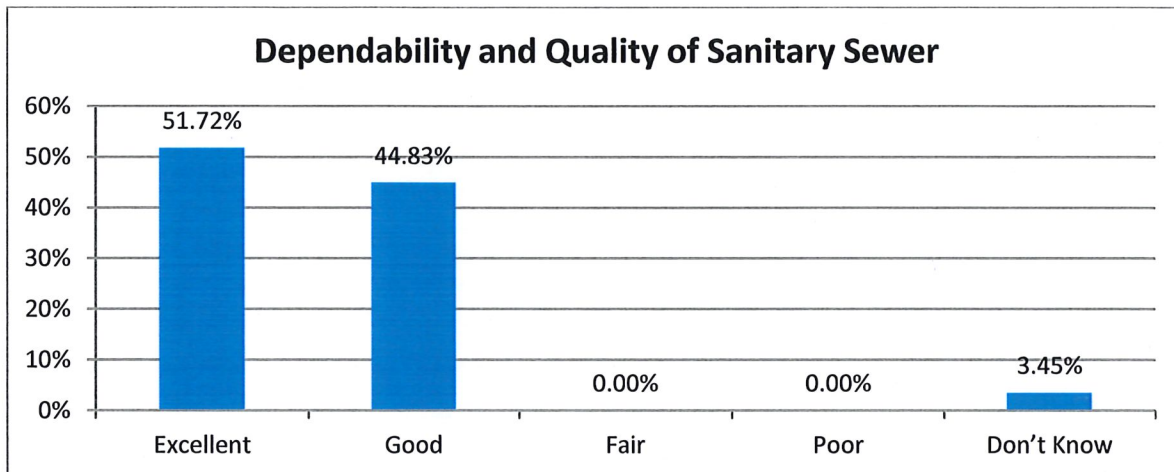
**7. How would you rate the overall quality of snowplowing on City streets?**



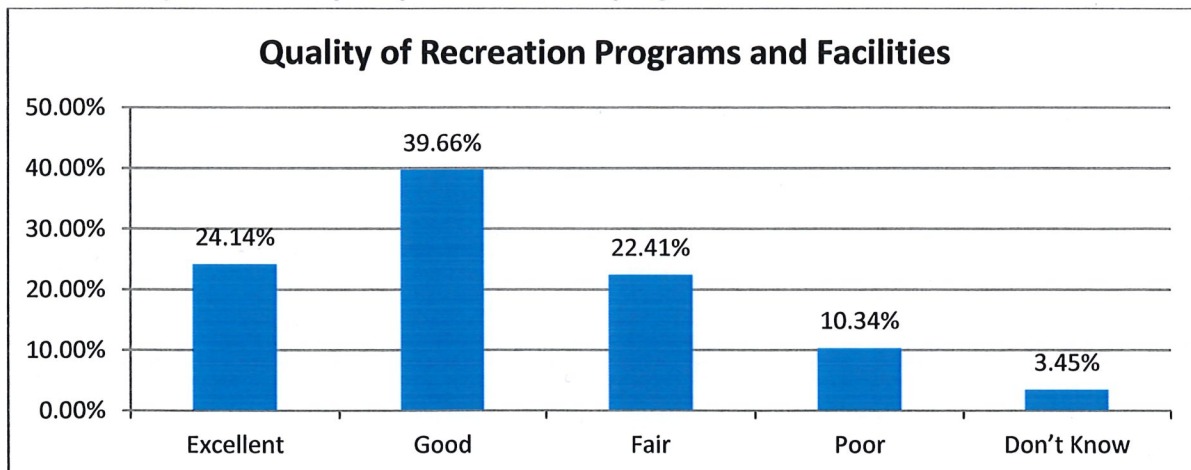
**8. How would you rate the dependability and overall quality of the City water supply?**



**9. How would you rate the dependability and quality of City sanitary sewer?**



**10. How would you rate the quality of recreational programs and facilities in St. Michael?**



## Performance Measurement System as Adopted by St. Michael City Council

The City of St. Michael will strive to meet the following performance measures:

1. To provide an **Overall Quality of Services** in which at least 65% or more of its residents rate as Excellent or Good.
2. To maintain a **Taxable Market Value** at an equal or better rate than Wright County as a whole.
3. To have at least 65% or more of its residents rate the **Overall Appearance** of the community as Excellent or Good.
4. To have at least 80% or more of its residents rate the **Overall Safety** of the community as Very Safe or Somewhat Safe.
5. To maintain or improve the City's **ISO Rating (Fire Safety)** as a 5-9.
6. To have at least 65% or more of residents rate the **Overall Condition of City Streets** as Excellent or Good.
7. To have at least 65% or more of residents rate the **Overall Quality of Snowplowing** on City streets as Excellent or Good.
8. To have at least 65% or more of residents rate the **Dependability and Quality of the City Water Supply** as Excellent or Good.
9. To have at least 65% or more of residents rate the **Dependability and Quality of City Sanitary Sewer** as Excellent or Good.
10. To have at least 65% or more of residents rate the **Quality of Recreational Programs and Facilities** as Excellent or Good.