

City of Rockford

A regular meeting of the City Council of the City of Rockford, MN was called to order on **June 11, 2013** by Mayor Hafften at 7:00 p.m. in the Council Chambers of City Hall, 6031 Main Street, Rockford, MN. The following members were present: Hafften, Graner, Martinson and Wenz. The following members were absent: Kesanen. A motion to adopt the following resolution was made by Graner, seconded by Martinson.

Resolution #13-26 **Comprehensive Performance Measurement Program**

WHEREAS, Benefits to the City of Rockford for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, Any city/county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The City Council of Rockford has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE LET IT BE RESOLVED THAT, The City Council of Rockford will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's/county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, The City Council of Rockford will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city/county.

The following council members voted in favor: Hafften, Graner, Martinson and Wenz The following members voted against or abstained: None. Where upon the motion was declared passed and executed.

City of Rockford

Adopted Performance Measures

The following are the adopted measures of performance outcomes for the City of Rockford, MN. The population will be surveyed at the end of the year on these measurements and asked to rate each as listed.

General:

1. Rating of the overall quality of services provided by your city (*Citizen Survey: excellent, good, fair, poor*)
2. Percent change in the taxable property market value
3. Citizen's rating of the overall appearance of the city (*Citizen Survey; excellent, good, fair poor*)

Police Services:

1. Citizens' rating of safety in their community (*Citizen Survey: very safe, somewhat safe, neither safe nor unsafe, somewhat unsafe, very unsafe*)

Fire Services:

1. Citizens' rating of the quality of fire protection services (*Citizen Survey: excellent, good, fair, poor*)

Streets:

1. Average city street pavement condition rating (*Provide average rating and the rating system program/type. Example: 70 rating on the Pavement Condition Index (PCI)*)

Water:

1. Citizens' rating of the dependability and quality of city water supply (centrally- provided system) (*Citizen Survey: excellent, good, fair, poor*)

Sanitary Sewer:

1. Citizens' rating of the dependability and quality of city sanitary sewer service (centrally- provided system) (*Citizen Survey: excellent, good, fair, poor*)

Parks and Recreation:

1. Citizens' rating of the quality of city recreational programs and facilities (parks, trails, park buildings) (*Citizen Survey: excellent, good, fair, poor*)

CERTIFICATION OF A RESOLUTION

The undersigned, being the duly qualified and City Clerk of the City of Rockford, Minnesota, does hereby certify that the attached resolution is a true and correct copy of a resolution adopted at a legally convened meeting of the City Council of the City of Rockford, duly held the 11th day of June 2013. Further, it is hereby certified that said resolution has been fully recorded in the journal of proceedings and records at the Rockford City Hall.

In Witness whereof, I have hereunto set my hand and the official seal of the City of Rockford this 14th day of June, 2013.



Nancy Carswell, Clerk/Administrator



City of Rockford

6031 Main Street • Rockford, MN 55373 • (763) 477-6565 • Fax (763) 477-4393

MISSION STATEMENT: To recognize and fulfill our citizens' needs for all services in a respectful, efficient, and economical manner.

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Response Summary

Total Started Survey: 30
Total Finished Survey: 30 (100%)

PAGE: 1

1. Please rate the overall quality of services provided by the city?

[Create Chart](#) [Download](#)

	Response Percent	Response Count
Excellent	20.0%	6
Good	63.3%	19
Fair	13.3%	4
Poor	3.3%	1
answered question		30
skipped question		0

2. Percent change in the taxable property market value

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	Response Percent	Response Count
6.2%	1.2%	7
answered question		7
skipped question		23

3. The overall appearance of the city is?

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	Response Percent	Response Count
Excellent	20.0%	6
	38.7%	11
answered question		30
skipped question		0

3. The overall appearance of the city is?		Create Chart	Download
Good			
Fair	36.7%	11	
Poor	6.7%	2	
		answered question	30
		skipped question	0

4. I would rate my city on safety as follows:		Create Chart	Download
	Response Percent	Response Count	
Very Safe	46.7%	14	
Somewhat Safe	50.0%	15	
Neither safe nor unsafe	3.3%	1	
Somewhat unsafe	0.0%	0	
Very unsafe	0.0%	0	
		answered question	30
		skipped question	0

5. As a citizen of Rockford I would rate the fire protection services as follows:		Create Chart	Download
	Response Percent	Response Count	
Excellent	43.3%	13	
Good	50.0%	15	
Fair	6.7%	2	
Poor	0.0%	0	
		answered question	30
		skipped question	0

6. Average city street pavement condition would rate as:		Create Chart	Download
	Response Percent	Response Count	
Good condition	36.7%	11	
Mostly good condition	60.0%	18	
		answered question	30
		skipped question	0

6. Average city street pavement condition would rate as: [Create Chart](#) [Download](#)

Many bad spots	3.3%	1
answered question		30
skipped question		0

7. I would rate the quality of snowplowing on city streets as follows: [Create Chart](#) [Download](#)

	Response Percent	Response Count
Excellent	33.3%	10
Good	40.0%	12
Fair	16.7%	5
Poor	10.0%	3
answered question		30
skipped question		0

8. I would rate the dependability and quality of the city's water service as follows: [Create Chart](#) [Download](#)

	Response Percent	Response Count
Excellent	40.0%	12
Good	50.0%	15
Fair	6.7%	2
Poor	3.3%	1
answered question		30
skipped question		0

9. I would rate the dependability and quality of the sanitary sewer service as follows: [Create Chart](#) [Download](#)

	Response Percent	Response Count
Excellent	40.0%	12
Good	43.3%	13
Fair	16.7%	5
Poor	0.0%	0
answered question		30
skipped question		0

10. Please rate the quality of the city parks and trails system as follows:

[Create Chart](#)

[Download](#)

	Response Percent	Response Count
Excellent	33.3%	10
Good	43.3%	13
Fair	20.0%	6
Poor	3.3%	1
	answered question	30
	skipped question	0

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