

Office of City Clerk

Hermantown, MN

DEBORAH LUND, City Clerk

RESOLUTION NO. 2012-77

RESOLUTION AUTHORIZING PARTNERSHIP IN THE PERFORMANCE MEASUREMENT PROGRAM ESTABLISHED BY THE STATE OF MINNESOTA AND THE COUNCIL ON LOCAL RESULTS AND INNOVATION

Motion made by Councilor Koski, seconded by Councilor Geissler to adopt Resolution 2012-77, Resolution Authorizing Partnership In The Performance Measurement Program Established By The State Of Minnesota And The Council On Local Results And Innovation. Roll Call: Councilors Geissler, Koski, Stauber, Tafs, Mayor Boucher, aye. Motion carried.

I, Deborah Lund, City Clerk of the City of Hermantown, Minnesota, do hereby certify that I have compared the annexed copy of Resolution passed by the City Council of the City of Hermantown on the 18th day of June 2012, with the original in my custody as City Clerk of said City, and that the same is a true and correct transcript therefrom.

In Witness Whereof, I have hereunto set my hand and affixed the corporate seal of said City of Hermantown, the 24th day of June 2012.

DEBORAH LUND, CITY CLERK

By 

City of Hermantown, MN

Resolution No. 2012-77

RESOLUTION AUTHORIZING PARTICIPATION IN THE PERFORMANCE MEASUREMENT PROGRAM ESTABLISHED BY THE STATE OF MINNESOTA AND THE COUNCIL ON LOCAL RESULTS AND INNOVATION

WHEREAS, a voluntary performance measurement and reporting program has been established by the State of Minnesota; and

WHEREAS, participation in this program will provide the City of Hermantown with a reimbursement of \$0.14 (fourteen cents) per capita in local government aid for 2012 and relief from State levy limits if in effect; and

WHEREAS, this program is being implemented by the Council on Local Results and Innovation (CLRI) and the Minnesota Office of the State Auditor; and

WHEREAS, the Council on Local Results and Innovation established a set of performance measures for cities to adopt and report; and

WHEREAS, this set of measures must be formally adopted to meet the requirements set forth by the enacting legislation of this program.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Hermantown, that the City has adopted the set of city measures established by the CLRI and that the City will meet all other necessary requirements to participate in the performance measurement program.

Councilor **Koski** introduced the foregoing resolution and moved its adoption.

The motion for the adoption of such resolution was seconded by Councilor **Geissler** , and upon a vote being taken thereon, the following voted in favor thereof:

Councilors Geissler, Koski, Stauber, Tafs, Mayor Boucher, aye

and the following voted in opposition thereto:

None

WHEREUPON, such resolution was declared duly passed and adopted.

**City of Hermantown
Performance Measures Report
June 25, 2012**

On June 20, 2011, the City Council of the City of Hermantown adopted Resolution 2011-47 which adopted the set of city measures established by the Council on Local Results and Innovation. (See Appendix A for a copy of the resolution). This document reports the city's performance based on those recommended model measures of performance outcomes for cities.

The primary source of the measures for this report is a survey which was completed as part of Advance Hermantown, a joint effort by the City of Hermantown, the Hermantown school district, and the Hermantown Area Chamber of Commerce. This survey was conducted in September and October of 2011. This survey asked all but two of recommended questions, along with many more questions related to the community. The question of overall quality of services provided by the City was posted on the City's web site as a separate online poll question.

Model Performance Measures for Cities

The following are the recommended model measures of performance outcomes for cities, with alternatives provided in some cases. Key output measures are also suggested for consideration by local city officials.

General:

1. Rating of the overall quality of services provided by your city (*Citizen Survey: excellent, good, fair, poor*)

Rate the overall quality of services provided by the City of Hermantown

	Excellent	Good	Fair	Poor
Responses	11	5	1	0
Percentage	65	29	6	0
Rating Average	3.58		Response Count	17
City Web Page Poll Question				

How would you rate the quality of life in Hermantown today?

	Excellent	Good	Neither Poor or Excellent	Poor	Very Poor
Responses	79	304	51	2	0
Percentage	18.1	69.7	11.7	.5	0
Rating Average	4.05		Response Count	436	
Advance Hermantown Survey					

2. Percent change in the taxable property market value

	2010	2011	2012
Total Fully Taxable (RMV)	769,051,675	785,762,875	809,652,675
Increase		16,711,200	23,889,800
Percent Increase		2.17%	3.04%

3. Citizens' rating of the overall appearance of the city (*Citizen Survey: excellent, good, fair, poor*)

Police Services:

4. Part I and II crime rates (*Submit data as reported by the Minnesota Bureau of Criminal Apprehension. Part I crimes include murder, rape, aggravated assault, burglary, larceny, motor vehicle theft, and arson. Part II crimes include other assaults, forgery/counterfeiting, embezzlement, stolen property, vandalism, weapons, prostitution, other sex offenses, narcotics, gambling, family/children crime, D.U.I., liquor laws, disorderly conduct, and other offenses.*)

	Part I & II Crimes
2011	901

OR

Citizens' rating of safety in their community (*Citizen Survey: very safe, somewhat safe, neither safe nor unsafe, somewhat unsafe, very unsafe*)

The quality of the police protection

	Excellent	Good	Fair	Poor
Responses	165	199	35	7
Percentage	40.6	49.0	8.6	1.7
Rating Average	1.71	Response Count	406	
Advance Hermantown Survey				

Output Measure:

Police response time (*Time it takes on top priority calls from dispatch to the first officer on scene.*)

Fire Services:

5. Insurance industry rating of fire services (*The Insurance Service Office (ISO) issues ratings to Fire Departments throughout the country for the effectiveness of their fire protection services and equipment to protect their community. The ISO rating is a numerical grading system and is one of the primary elements used by the insurance industry to develop premium rates for residential and commercial businesses. ISO analyzes data using a Fire Suppression Rating Schedule (FSRS) and then assigns a Public Protection Classification from 1 to 10. Class 1 generally represents superior property fire protection and Class 10 indicates that the area's fire suppression program does not meet ISO's minimum criteria.*)

ISO Rating: Class 6

OR

Citizens' rating of the quality of fire protection services (*Citizen Survey: excellent, good, fair, poor*)

The quality of the fire protection:

	Excellent	Good	Fair	Poor
Responses	183	205	18	0
Percentage	45.1	50.5	4.4	0
Rating Average	1.59	Response Count	406	
Advance Hermantown Survey				

Output Measure:

Fire response time (*Time it takes from dispatch to apparatus on scene for calls that are dispatched as a possible fire*).

Emergency Medical Services (EMS) response time (if applicable) (*Time it takes from dispatch to arrival of EMS*)

Overall Response Time: 5 Minutes, 40 Seconds

Call Volume:

Total Dispatches	740
Rescue & EMS	555
Fire	25
Hazardous Condition	34
Good Intent	61
False Alarms	38
Service Calls	27

Streets:

6. Average city street pavement condition rating (*Provide average rating and the rating system program/type. Example: 70 rating on the Pavement Condition Index (PCI)*)

OR

Citizens' rating of the road condition in their city (*Citizen Survey: good condition, mostly good condition, many bad spots*)

The quality of the roads:

	Excellent	Good	Fair	Poor
Responses	29	207	141	30
Percentage	7.1	50.9	34.6	7.4
Rating Average	2.42	Response Count	407	
Advance Hermantown Survey				

7. Citizens' rating the quality of snowplowing on city streets (*Citizen Survey: excellent, good, fair, poor*)

The quality of the snowplowing:

	Excellent	Good	Fair	Poor
Responses	60	237	88	21
Percentage	14.8	58.4	21.7	5.2
Rating Average	2.17	Response Count	406	
Advance Hermantown Survey				

Water:

8. Citizens' rating of the dependability and quality of city water supply (centrally-provided system) (*Citizen Survey: excellent, good, fair, poor*)

The dependability & quality of the city water:

	Excellent	Good	Fair	Poor
Responses	141	202	24	14
Percentage	37.0	53.0	6.3	3.7
Rating Average	1.77	Response Count	381	
Advance Hermantown Survey				

Output Measure:

Operating cost per 1,000,000 gallons of water pumped/produced (centrally-provided system)
(Actual operating expense for water utility / (total gallons pumped/1,000,000))

2011	Operating Expense	Gallons of Water (in millions)	Operating Expense per Million Gallons
	\$884,213	168	\$5,263.17

Sanitary Sewer:

9. Citizens' rating of the dependability and quality of city sanitary sewer service (centrally provided system) *(Citizen Survey: excellent, good, fair, poor)*

The dependability & quality of the city sewer:

	Excellent	Good	Fair	Poor
Responses	125	202	32	14
Percentage	33.5	54.2	8.6	3.8
Rating Average	1.83	Response Count	373	
Advance Hermantown Survey				

Output Measure:

Number of sewer blockages on city system per 100 connections (centrally provided system)
(Number of sewer blockages on city system reported by sewer utility / (population/100))

	Number of Backups	Number of Connections	Backups per 100 Connections
2011	1	1700	.06

Parks and Recreation:

10. Citizens’ rating of the quality of city recreational programs and facilities (parks, trails, park buildings) (*Citizen Survey: excellent, good, fair, poor*)

How satisfied are you with Hermantown’s park system?

	Very Dissatisfied	Dissatisfied	Neither	Satisfied	Very Satisfied
Responses	59	125	103	96	9
Percentage	15.1	31.9	26.3	24.5	2.3
Rating Average	2.67	Response Count	392		
Advance Hermantown Survey					

For more information contact:

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 Hermantown, MN 55811
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Appendix A

Resolution No. 2011-47

RESOLUTION AUTHORIZING PARTICIPATION IN THE PERFORMANCE MEASUREMENT PROGRAM ESTABLISHED BY THE STATE OF MINNESOTA AND THE COUNCIL ON LOCAL RESULTS AND INNOVATION

WHEREAS, a voluntary performance measurement and reporting program has been established by the State of Minnesota; and

WHEREAS, participation in this program will provide the City of Hermantown with a reimbursement of \$0.14 (fourteen cents) per capita in local government aid for 2011 and relief from State levy limits if in effect; and

WHEREAS, this program is being implemented by the Council on Local Results and Innovation (CLRI) and the Minnesota Office of the State Auditor; and

WHEREAS, the Council on Local Results and Innovation prepared the attached report dated February 14, 2011 and established a set of performance measures for cities to adopt and report; and

WHEREAS, this set of measures must be formally adopted to meet the requirements set forth by the enacting legislation of this program.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Hermantown, that the City has adopted the set of city measures established by the CLRI and that the City will meet all other necessary requirements to participate in the performance measurement program.

Councilor **Tafs** introduced the foregoing resolution and moved its adoption.

The motion for the adoption of such resolution was seconded by Councilor **Koski**, and upon a vote being taken thereon, the following voted in favor thereof:
Councilors Geissler, Koski, Stauber, Tafs, Mayor Bouche, aye

and the following voted in opposition thereto:
None

WHEREUPON, such resolution was declared duly passed and adopted.