

STATE OF MINNESOTA)
COUNTY OF WASHINGTON) ss
CITY OF WOODBURY)

I, Kimberlee K. Blaeser, being the duly qualified and acting City Clerk of the City of Woodbury, Minnesota, DO HEREBY CERTIFY that I have compared the attached and foregoing **Council Resolution No. 14-101, "AUTHORIZATION TO PARTICIPATE IN THE PERFORMANCE MEASUREMENT PROGRAM ESTABLISHED BY THE STATE OF MINNESOTA AND THE COUNCIL ON LOCAL RESULTS AND INNOVATION"**, with the original thereof on file in my office, and that the same is a true and complete transcript of the resolution of the City Council of said municipality at a meeting duly called and held on the 25th day of June 2014.

WITNESS my hand and the seal of said City this 27th day of June 2014.



Kimberlee K. Blaeser
City Clerk

(SEAL)

Attachment: Resolution No. 14-101

RESOLUTION NO. 14-101

COPY

**RESOLUTION OF THE CITY OF WOODBURY,
WASHINGTON COUNTY, MINNESOTA**

**AUTHORIZATION TO PARTICIPATE IN THE PERFORMANCE
MEASUREMENT PROGRAM ESTABLISHED BY THE STATE OF MINNESOTA
AND THE COUNCIL ON LOCAL RESULTS AND INNOVATION**

WHEREAS, a voluntary performance measurement and reporting program has been established by the State of Minnesota; and

WHEREAS, participation in this program will provide the City of Woodbury with a reimbursement of \$0.14 (fourteen cents) per capita annually; and

WHEREAS, this program is being implemented by the Council on Local Results and Innovation (CLRI) and the Minnesota State Auditor's Office; and

WHEREAS, the CLRI has established a set of performance measures for cities to adopt and report; and

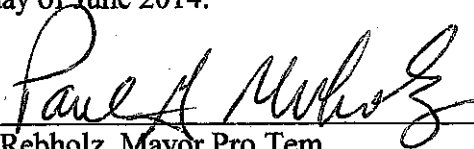
WHEREAS, this set of measures must be formally adopted to meet the requirements set forth by the enacting legislation of this program; and

WHEREAS, the City currently collects all needed data and has given permission by the State Auditor's Office to use the biennial citizen survey to satisfy annual reporting requirements.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Woodbury, that the City has adopted the set of city measures established by the CLRI and that the City will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's/county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

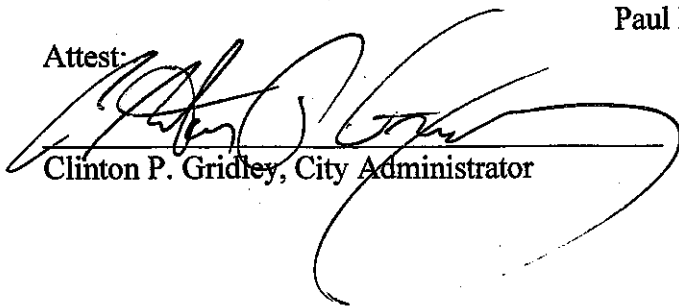
BE IT FURTHER RESOLVED, the City Council of the City of Woodbury will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

This Resolution was declared duly passed and adopted and was signed by the Mayor and attested to by the City Administrator on the 25th day of June 2014.



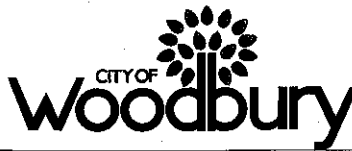
Paul Rebholz, Mayor Pro Tem

Attest:



Clinton P. Gridley, City Administrator

(SEAL)



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MEMORANDUM

To: State of Minnesota – Council on Local Results and Innovation
From: Tyler Burkart, Assistant to the City Administrator
Date: Monday, June 30, 2014
Re: 2013 Performance Measurement Report for the City of Woodbury

On June 25, 2014, Woodbury City Council adopted a resolution authorizing city staff to report on the following measures for the State of Minnesota Performance Measurement Program through the Council on Local Results and Innovation. Attached to this memorandum is the City Council resolution that authorized the City of Woodbury to participate in the program. It is important to note that the City of Woodbury performs a biennial survey, which the survey results included in the reporting are from the 2013 survey.

General

1. Rating of the overall quality of services provided by your city (Citizen survey: excellent, good, fair, poor)
 - Excellent: 20%
 - Good: 67%
 - Fair: 6%
 - Poor: 1%
 - Don't Know/Refused: 6%

2. Percent change in the taxable property market value
 - -5.4% change from 2012 to 2013
 - \$6,320,360,700 (2012)
 - \$5,976,028,900 (2013)

3. Citizens' rating of the overall appearance of the city (Citizen survey: excellent, good, fair, poor)
 - Excellent: 52%
 - Good: 45%
 - Fair: 3%
 - Poor: 0%
 - Don't Know/Refused: 0%

Police Services

- 4a. Part I and II crime rates (Data from the Minnesota Bureau of Criminal Apprehension)
 - Part I crime rates per 1,000 residents: 22.2
 - Total part I crimes: 1,426
 - Part II crime rates per 1,000 residents: 29.3
 - Total part II crimes: 1,886



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4b. Citizens' rating of safety in their community (Citizen survey: very safe, somewhat safe, neither safe nor unsafe, somewhat unsafe, very unsafe)

- Very safe: 52%
- Reasonably safe: 41%
- Somewhat unsafe: 4%
- Very unsafe: 2%
- Don't Know/Refused: 1%
- **Output Measure:** Police response time (Time it takes on top priority calls from dispatch to the first officer on the scene)
 - Average response time: 3.8 minutes to in-progress "code 3" emergency calls or 12.5 minutes to respond to level I and II calls

Fire Services

5. Citizens' rating of the quality of fire protection services (Citizens survey: excellent, good, fair, poor)

- Excellent: 55%
- Good: 36%
- Fair: 1%
- Poor: 0%
- Don't Know/Refused: 8%
- **Output Measure:** Fire response time (Time it takes from dispatch to apparatus on scene for calls that are dispatched as a possible fire)
 - Average response time: 5.4 minutes
 - Firefighters on scene in less than 9 minutes 96% of the time; six additional firefighters on scene in less than 13 minutes 83% of the time.
- **Output Measure:** Emergency Medical Services (EMS) response time (Time it takes from dispatch to arrival of EMS)
 - Average response time: 3.7 minutes
 - Paramedics on scene in less than 5 minutes 90% of the time; ambulance on scene with two paramedics in less than 11 minutes 86% of the time.

Streets

6. Average city street pavement condition rating (Provide average rating and the rating system program/type)

- Residential streets: 73.6 Pavement Condition Index (PCI)
- Non-residential streets: 71.4 Pavement Condition Index (PCI)

7. Citizens' rating the quality of snowplowing on city streets (Citizen survey: excellent, good, fair, poor)

- Excellent: 36%
- Good: 55%
- Fair: 7%
- Poor: 2%
- Don't Know/Refused: 1%



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Water

8. Citizens' rating of the dependability and quality of city water supply (Citizens survey: excellent, good, fair, poor)
- Excellent: 26%
 - Good: 56%
 - Fair: 12%
 - Poor: 3%
 - Don't Know/Refused: 4%
 - **Output Measure:** Operating cost per 1,000,000 gallons of water pumped and produced (Actual operating expense for water utility divided by the total gallons pumped per 1,000,000 gallons)
 - \$1,480 per 1,000,000 gallons of water pumped

Sanitary Sewer

9. Citizens' rating of the dependability and quality of city sanitary sewer service (Citizen survey: excellent, good, fair, poor)
- Excellent: 28%
 - Good: 61%
 - Fair: 5%
 - Poor: 1%
 - Don't Know/Refused: 6%
 - **Output Measure:** Number of sewer blockages on city system per 100 connections (Number of sewer blockages on city system reported by sewer utility divided by number of sewer connections per 100)
 - 0.009 sewer blockages per 100 sewer connections
 - Only 2 sewer blockages for the entire sanitary sewer system (which has a total of 21,105 sewer connections)

Parks and Recreation

10. Citizens' rating of the quality of city recreational programs and facilities, which includes parks, trails, park buildings (Citizens survey: excellent, good, fair, poor)
- **Recreational Programming**
 - Excellent: 33%
 - Good: 49%
 - Fair: 6%
 - Poor: 0%
 - Don't Know/Refused: 13%
 - **Park Facilities**
 - Excellent: 44%
 - Good: 50%
 - Fair: 4%
 - Poor: 0%
 - Don't Know/Refused: 2%