

**CITY OF CHANHASSEN  
CARVER AND HENNEPIN COUNTIES, MINNESOTA**

**DATE:** June 24, 2024 **RESOLUTION NO:** 2024-40

**MOTION BY:** von Oven **SECONDED BY:** Kimber

**RESOLUTION AUTHORIZING THE CONTINUED PARTICIPATION IN THE  
PERFORMANCE MEASUREMENT PROGRAM ESTABLISHED BY THE STATE OF  
MINNESOTA AND THE COUNCIL ON LOCAL RESULTS AND INNOVATION**

**WHEREAS**, benefits to the City of Chanhassen for participation in the Minnesota Council on Local Results and Innovation’s comprehensive performance measurement program are outlined in Minnesota Statute § 6.91 and include eligibility for reimbursement as set by State statute; and

**WHEREAS**, a City participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

**WHEREAS**, the City Council of Chanhassen has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage, and evaluate programs and processes for optimal future outcomes.

**NOW THEREFORE LET IT BE RESOLVED THAT**, the City Council of Chanhassen will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city’s/county’s website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

**BE IT FURTHER RESOLVED**, the City Council of Chanhassen will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city/county.

Adopted by the Chanhassen City Council this 24th day of June 2024.

**ATTEST:**

DocuSigned by:  
*Jenny Potter*  
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Jenny Potter, City Clerk

DocuSigned by:  
*Elise Ryan*  
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Elise Ryan, Mayor

**YES**  
Ryan  
Schubert  
von Oven  
Kimber

**NO**

**ABSENT**  
McDonald

**Performance Measures - City of Chanhasen**

Category	#	Measure	2022 Result	2023 Result	Notes
General	1	Rating of the overall quality of services provided by the City (survey data, provide year completed and total responses)			The City is considering whether to conduct a survey in the future
	2	Percent change in the taxable property market value	16.7%	3.9%	From County Tax Capacity worksheets
	3	Citizens' rating of the overall appearance of the City (survey data, provide year completed and total responses)			The City is considering whether to conduct a survey in the future
	4	Nuisance code enforcement cases per 1,000 population			
	5	Number of library visits per 1,000 population			
	6	Bond rating	AAA - Standard & Poors	AAA - Standard & Poors	
	7	Citizens' rating of the quality of recreational programs and facilities (survey data, provided year completed and total responses)			The City is considering whether to conduct a survey in the future
	8	Accuracy of post-election audit (% of ballots counted accurately)			
Police Services	9	Part I and II Crime Rates	2.80%	2.00%	
	10	Part I and II Crime Clearance Rates	53%	47%	
	11	Citizens' rating of safety in their community (survey data, provide year completed and total responses)			The City is considering whether to conduct a survey in the future
	12	Average police response time	5.72	5.49	Average time it takes to respond to top priority calls from dispatch to officer on scene
Fire & EMS Services	13	Insurance industry rating of fire services	4/4Y	4/4Y	2020 FRS from ISO. Scheduled again in 2025 with expectations of 3 or lower
	14	Citizens' rating of the quality of fire protection services - ISO Rating (survey data, provide year completed and total response)			The City is considering whether to conduct a survey in the future
	15	Average fire response time	8:40	9:56	Average time it takes from dispatch to apparatus on scene for calls that are dispatched as a possible fire
	16	Fire calls per 1,000 population	1.44	1.54	Number of calls/population X 1,000 = calls per 1,000 population
	17	Number of fires with loss resulting in investigation	15	17	
	18	EMS calls per 1,000 population	28.73	33.61	Number of calls/population X 1,000 = calls per 1,000 population
	19	EMS average response time	7:08	6:29	Average time it takes from dispatch for arrival of EMS
Streets	20	Average City street pavement condition rating (PCI)	73.1	74.7	This is directly reported by Cartegraph, updated daily
	21	Citizens' rating of the road conditions in the City (survey data, provide year completed and total response)			The City is considering whether to conduct a survey in the future
	22	Expenditures for road rehabilitation per paved lane mile rehabilitated (City only roads)	\$ 754,352	\$ 745,696	Total cost for rehabilitation / lane miles rehabilitated-does not include sealcoating expenses
	23	Percentage of all City lane miles rehabilitated (City only roads)	4.30%	4.50%	Lanes miles rehabilitated in year / total number of lane miles
	24	Average hours to complete road system during snow event	8.1	6.1	
	25	Citizens' rating of the quality of snowplowing on City streets (survey data, provide year completed and total response)			The City is considering whether to conduct a survey in the future
Water	26	Citizens' rating of the quality of fire protection services (survey data, provide year completed and total response)			The City is considering whether to conduct a survey in the future
	27	Operating cost per 1,000,000 gallons of water pumped/produced	\$ 5,593	\$ 4,666	Actual operating expense for water utility / (total gallons pumped / 1,000,000) = cost per million - Includes depreciation
Sanitary Sewer	28	Citizens' rating of the dependability and quality of sanitary sewer service (survey data, provide year completed and total response)			The City is considering whether to conduct a survey in the future
	29	Number of blockages on City system per 100 connections	0.012	None	(Number of blockages / number of connections) X 100 = blockages for 100 connections