

**RESOLUTION NO. 14517**

**AFFIRMING THE CITY OF AUSTIN'S PARTICIPATION IN THE OFFICE OF THE STATE  
AUDITOR'S VOLUNTARY 2013 PERFORMANCE MEASUREMENTS PROGRAM**

**WHEREAS**, benefits to the City of Austin for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by state statute; and

**WHEREAS**, any city or county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

**WHEREAS**, the City Council of Austin has adopted and implemented 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

**NOW THEREFORE, BE RESOLVED THAT** that the City Council of Austin will continue to report the results of the performance measures to its citizenry through the end of the year through posting on the city's website.

**BE IT FURTHER RESOLVED** that the City Council of Austin will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

Passed by a vote of yeas and nays this 6<sup>th</sup> day of May, 2013.

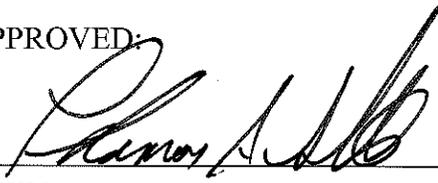
YEAS 7

NAYS 0

ATTEST:

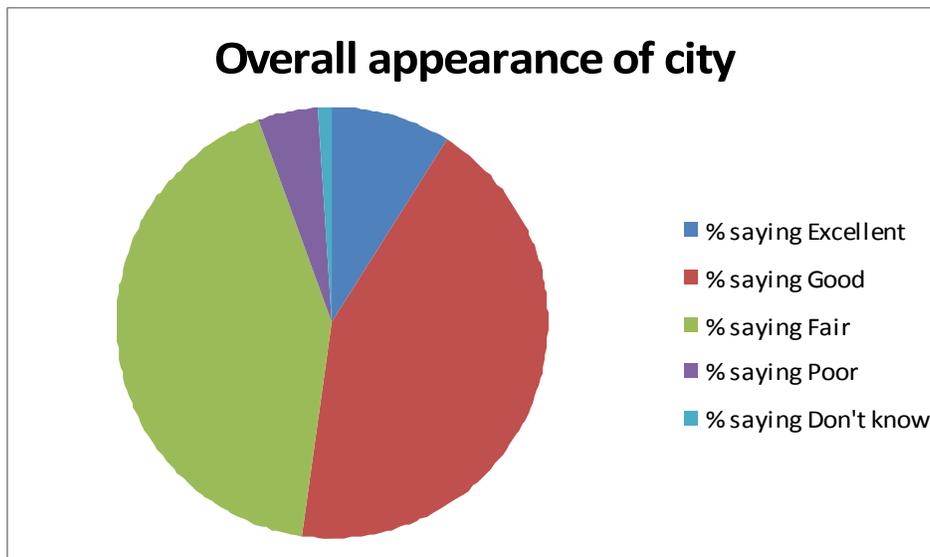
  
\_\_\_\_\_  
City Recorder

APPROVED:

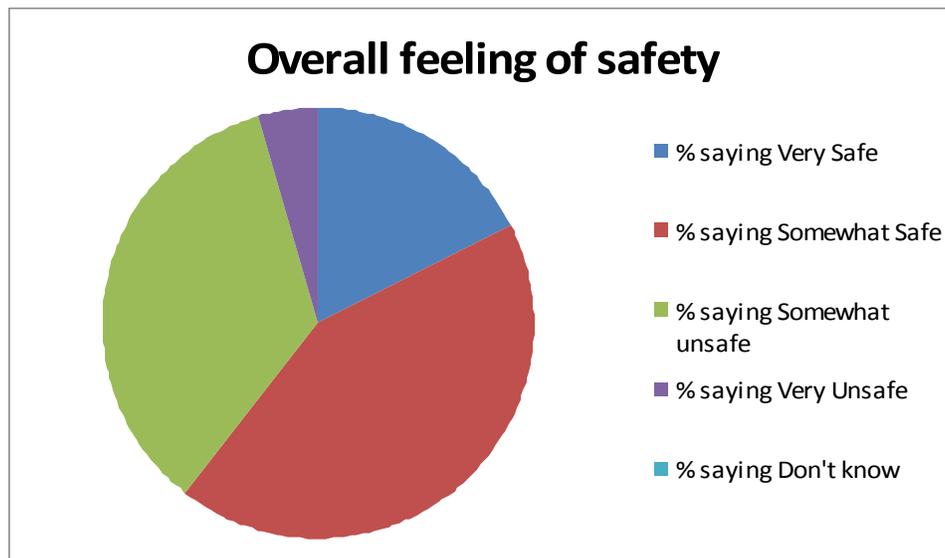
  
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Mayor

## Fall 2012 Performance Measurements Survey Summaries & Pie Charts

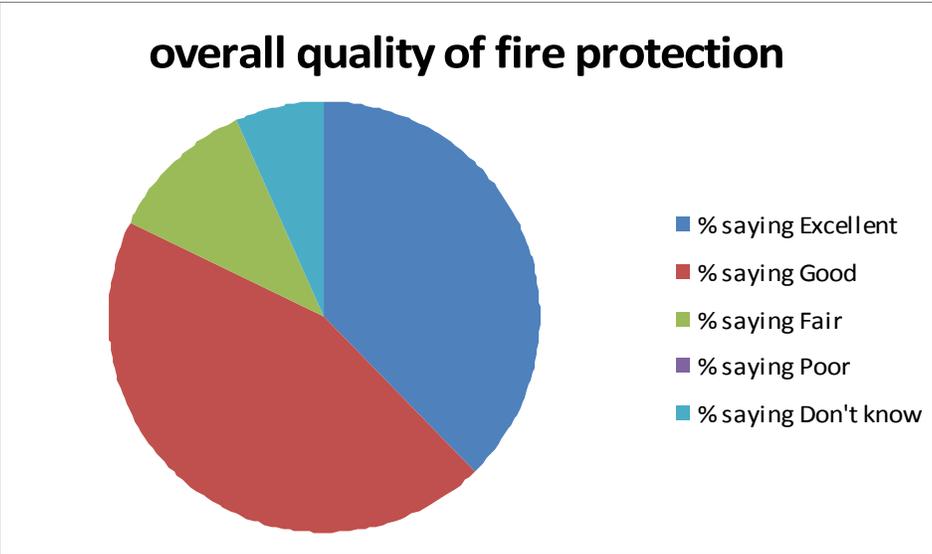
	How would you rate the overall appearance of the city?
# saying Excellent	8
# saying Good	39
# saying Fair	38
# saying Poor	4
# saying Don't know	1
Total Responses	90
% saying Excellent	9%
% saying Good	43%
% saying Fair	42%
% saying Poor	4%
% saying Don't know	1%



<b>Comments:</b>	<b>How would you describe your overall feeling of safety in the city?</b>
# saying Very Safe	16
# saying Somewhat Safe	39
# saying Somewhat unsafe	32
# saying Very Unsafe	4
# saying Don't know	0
Total Responses	91
% saying Very Safe	18%
% saying Somewhat Safe	43%
% saying Somewhat unsafe	35%
% saying Very Unsafe	4%
% saying Don't know	0%



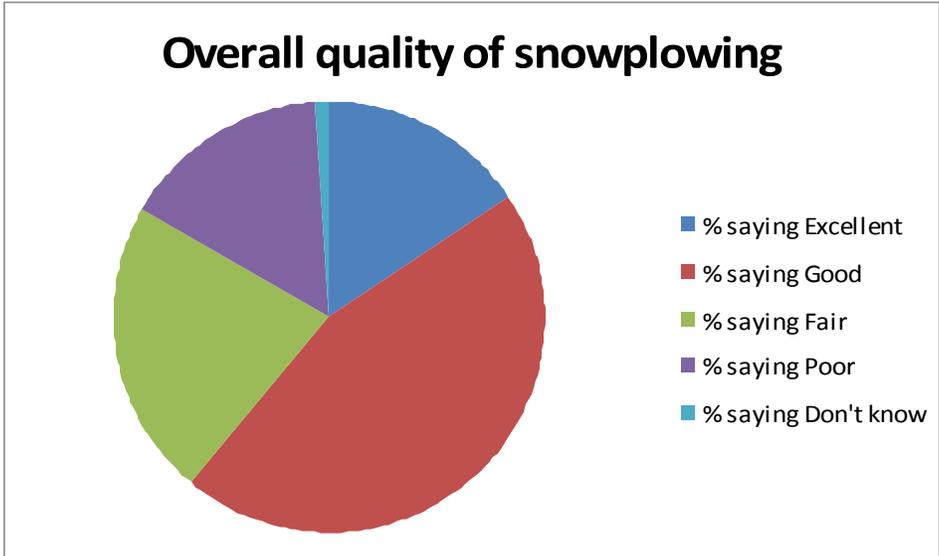
Comments:	How would you rate the overall quality of fire protection services in the city?
# saying Excellent	34
# saying Good	40
# saying Fair	10
# saying Poor	0
# saying Don't know	6
Total Responses	90
% saying Excellent	38%
% saying Good	44%
% saying Fair	11%
% saying Poor	0%
% saying Don't know	7%



<b>Comments:</b>	<b>How would you rate the overall condition of city streets?</b>
# saying Excellent	10
# saying Good	52
# saying Fair	19
# saying Poor	7
# saying Don't know	1
Total Responses	89
% saying Excellent	11%
% saying Good	58%
% saying Fair	21%
% saying Poor	8%
% saying Don't know	1%

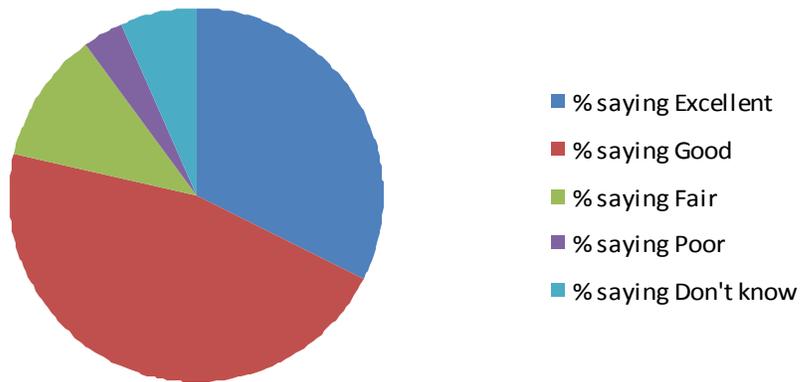


How would you rate the overall quality of snowplowing on city streets?	
	14
	41
	20
	14
	1
	90
	16%
	46%
	22%
	16%
	1%

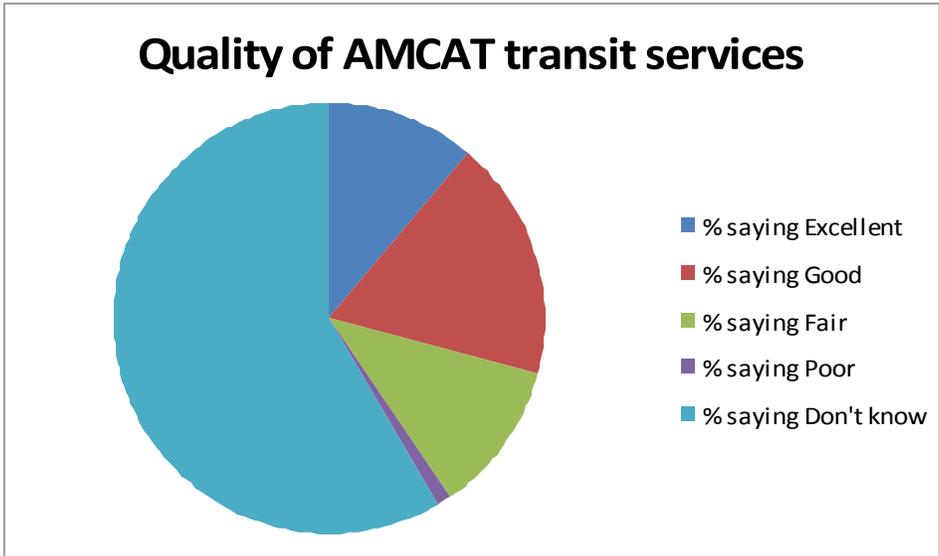


How would you rate the dependability and overall quality of city sanitary sewer service?	
	29
	41
	10
	3
	6
	89
	33%
	46%
	11%
	3%
	7%

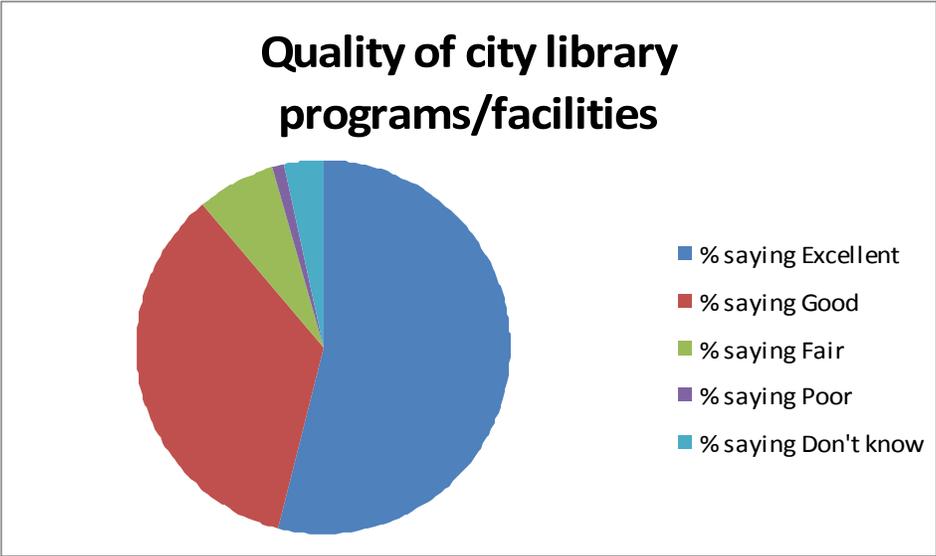
### Dependability and quality of city sewer



How would you rate the quality of the AMCAT transit services (buses, dial-a-ride)?	
	10
	16
	10
	1
	52
	89
	11%
	18%
	11%
	1%
	58%

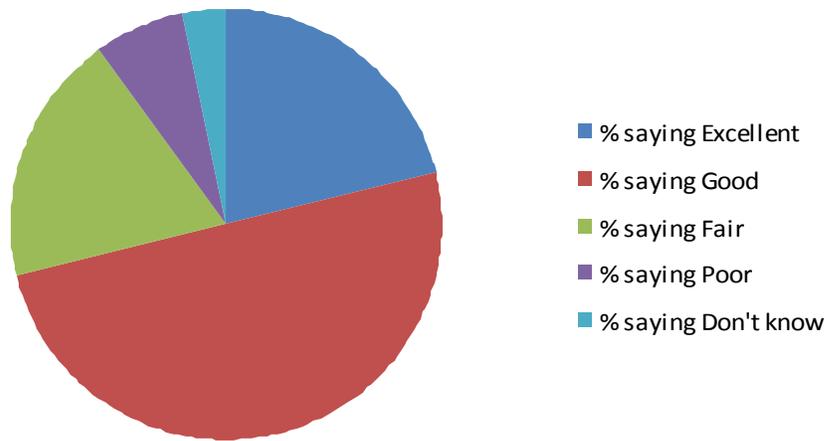


How would you rate the quality of City Library programs and facilities?	
	48
	31
	6
	1
	3
	89
	54%
	35%
	7%
	1%
	3%



<b>How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?</b>	
	19
	45
	17
	6
	3
	90
	21%
	50%
	19%
	7%
	3%

### Overall quality of city park and rec





How would you rate the overall quality of services provided by the city?	
	15
	41
	25
	5
	3
	89
	17%
	46%
	28%
	6%
	3%

