

**CITY OF FOREST LAKE, MINNESOTA
PERFORMANCE MEASUREMENT PROGRAM
RESOLUTION NUMBER 06-08-15-01**

WHEREAS, benefits to the City of Forest Lake for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in M.S. § 6.91 and include eligibility for a reimbursement as set by State statute; and

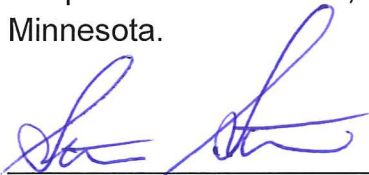
WHEREAS, any city or county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, the City Council of Forest Lake has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage, and evaluate programs and processes for optimal future outcomes.

NOW, THEREFORE BE IT RESOLVED that the City Council of Forest Lake will continue to report the results of the performance measures to its citizens by the end of the year through publication, direct mailing, posting on the City's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED that the City Council of Forest Lake will submit to the Office of the State Auditor the actual results of the performance measures adopted by the City.

Adopted this 8th of June, 2015 by the Mayor and City Council of the City of Forest Lake, Minnesota.



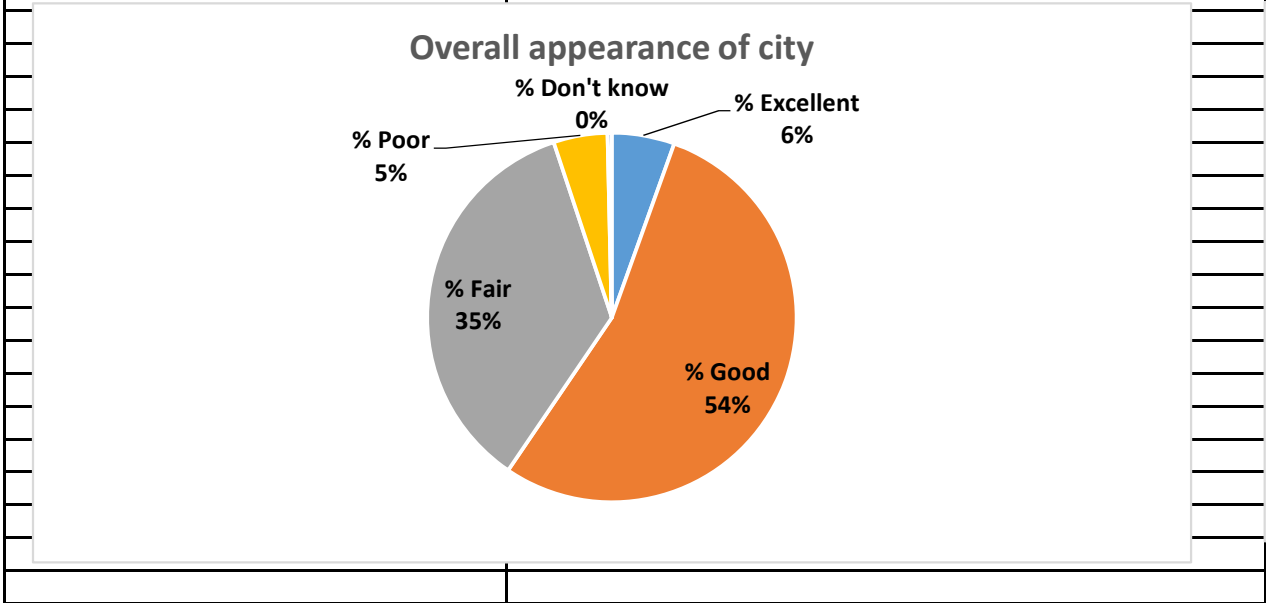
Stev Stegner, Mayor

ATTEST:

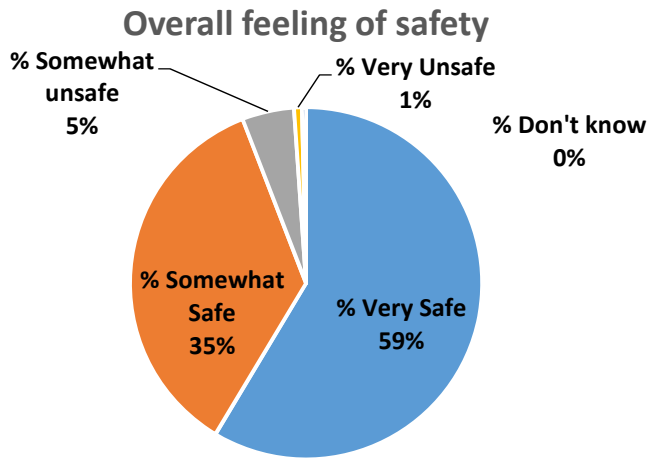


Aaron Parrish, City Administrator

How many years have you lived in this city?	How would you rate the overall appearance of the city?
# saying Excellent	15
# saying Good	148
# saying Fair	97
# saying Poor	13
# saying Don't know	1
Total Responses	274
% Excellent	5%
% Good	54%
% Fair	35%
% Poor	5%
% Don't know	0%

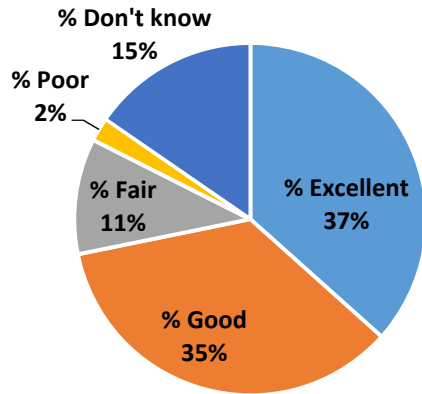


Comments:	How would you describe your overall feeling of safety in the city?
# saying Very Safe	160
# saying Somewhat Safe	97
# saying Somewhat unsafe	13
# saying Very Unsafe	2
# saying Don't know	1
Total Responses	273
% Very Safe	59%
% Somewhat Safe	36%
% Somewhat unsafe	5%
% Very Unsafe	1%
% Don't know	0%



Comments:	How would you rate the overall quality of fire protection services in the city?
# saying Excellent	100
# saying Good	96
# saying Fair	29
# saying Poor	6
# saying Don't know	42
Total Responses	273
% saying Excellent	37%
% saying Good	35%
% saying Fair	11%
% saying Poor	2%
% saying Don't know	15%

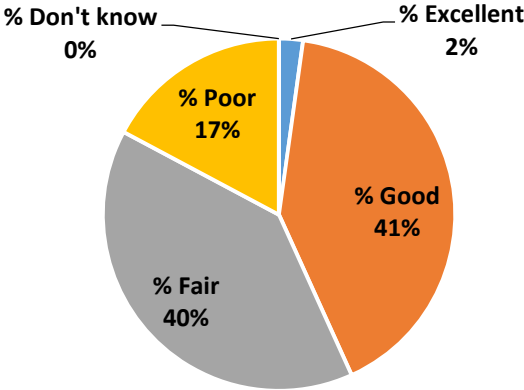
Overall quality of fire protection



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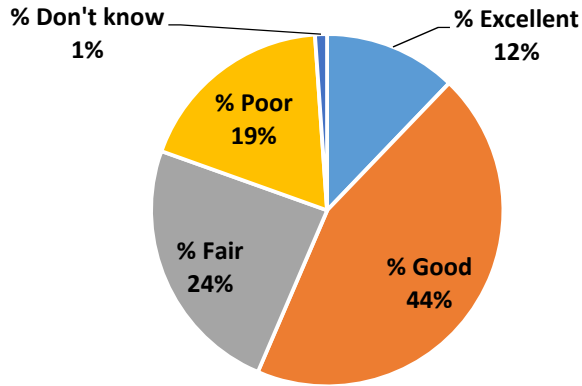
Comments:	How would you rate the overall condition of city streets?
# saying Excellent	6
# saying Good	112
# saying Fair	108
# saying Poor	47
# saying Don't know	0
Total Responses	273
% saying Excellent	2%
% saying Good	41%
% saying Fair	40%
% saying Poor	17%
% saying Don't know	0%

Overall condition of city streets



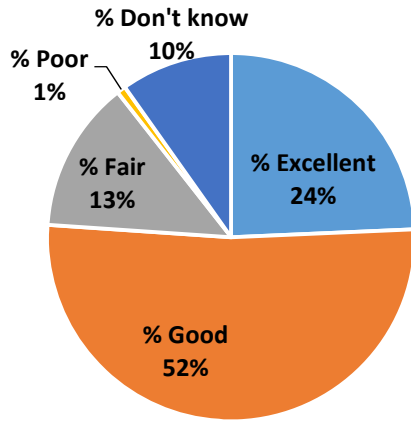
Comments:	How would you rate the overall quality of snowplowing on city streets?
# saying Excellent	33
# saying Good	120
# saying Fair	65
# saying Poor	50
# saying Don't know	3
Total Responses	271
% saying Excellent	12%
% saying Good	44%
% saying Fair	24%
% saying Poor	18%
% saying Don't know	1%

Overall quality of snowplowing



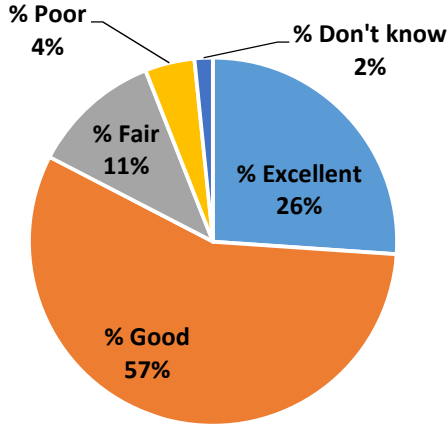
Comments:	How would you rate the dependability and overall quality of city sanitary sewer service?
# saying Excellent	62
# saying Good	132
# saying Fair	34
# saying Poor	2
# saying Don't know	25
Total Responses	255
% saying Excellent	24%
% saying Good	52%
% saying Fair	13%
% saying Poor	1%
% saying Don't know	10%

Dependability/quality of city sewer



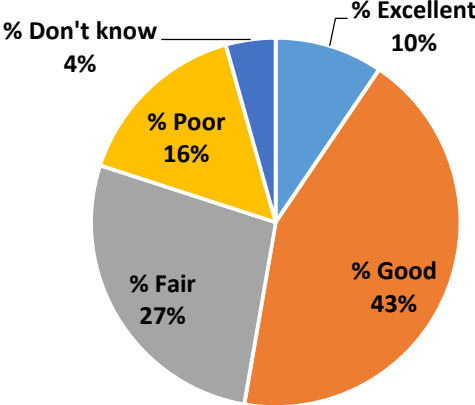
Comments:	How would you rate the dependability and overall quality of the city water supply?
# saying Excellent	48
# saying Good	104
# saying Fair	21
# saying Poor	8
# saying Don't know	3
Total Responses	184
% saying Excellent	26%
% saying Good	57%
% saying Fair	11%
% saying Poor	4%
% saying Don't know	2%

Dependability/quality of city water



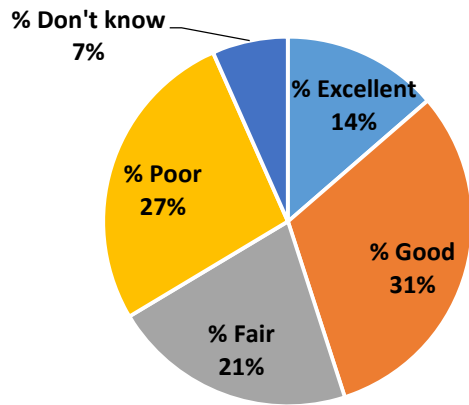
Comments:	How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?
# saying Excellent	26
# saying Good	119
# saying Fair	75
# saying Poor	43
# saying Don't know	12
Total Responses	275
% saying Excellent	9%
% saying Good	43%
% saying Fair	27%
% saying Poor	16%
% saying Don't know	4%

Quality of city rec programs and facilities



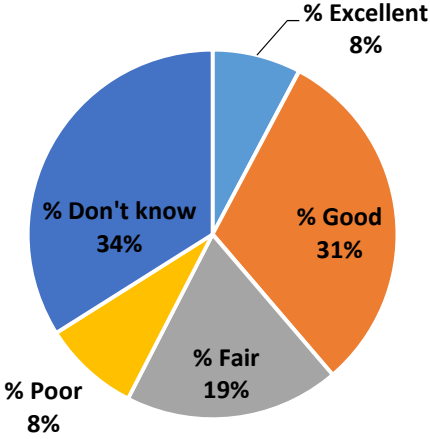
Comments:	How would you rate the fiscal management and health of your city?
# saying Excellent	37
# saying Good	85
# saying Fair	58
# saying Poor	73
# saying Don't know	18
Total Responses	271
% saying Excellent	14%
% saying Good	31%
% saying Fair	21%
% saying Poor	27%
% saying Don't know	7%

Fiscal management and health of city



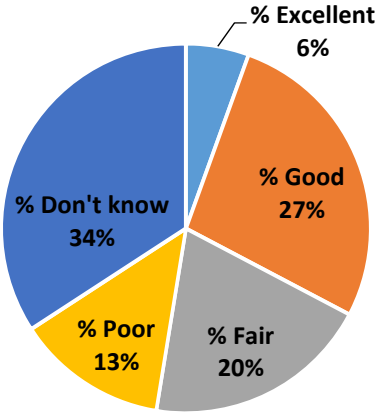
Comments:	How would you rate the quality of licensing, permitting and building inspection services in your city?
# saying Excellent	21
# saying Good	84
# saying Fair	51
# saying Poor	23
# saying Don't know	92
Total Responses	271
% saying Excellent	8%
% saying Good	31%
% saying Fair	19%
% saying Poor	8%
% saying Don't know	34%

Quality of licensing, permitting, inspection



Comments:	How would you rate the quality of code enforcement services in your city (e.g. zoning, property maintenance)?
# saying Excellent	15
# saying Good	74
# saying Fair	54
# saying Poor	36
# saying Don't know	93
Total Responses	272
% saying Excellent	6%
% saying Good	27%
% saying Fair	20%
% saying Poor	13%
% saying Don't know	34%

Quality of code enforcement



Comments:	How would you rate the overall quality of services provided by the city?
# saying Excellent	23
# saying Good	136
# saying Fair	94
# saying Poor	15
# saying Don't know	6
Total Responses	274
% saying Excellent	8%
% saying Good	50%
% saying Fair	34%
% saying Poor	5%
% saying Don't know	2%

Overall quality of services

