

RESOLUTION NO. 2012-32

A RESOLUTION AFFIRMING THE CITY'S PARTICIPATION IN THE OFFICE OF THE STATE AUDITOR'S VOLUNTARY 2012 PERFORMANCE MEASUREMENT PROGRAM AND REPORTING RESULTS OF ADOPTED MEASURES

WHEREAS, the City of Rogers is a municipal corporation organized and existing under the laws of the State of Minnesota; and

WHEREAS, the 2010 State Legislature enacted legislation calling for the Council on Results and Innovation to establish a standard set of performance measures for cities; and

WHEREAS, such performance measures are intended to aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services; and

WHEREAS, the Rogers City Council has established the performance measurements listed below and is soliciting, through the Office of the State Auditor, voluntary participation in the 2011 effort; and

WHEREAS, in addition to the results generated from participation, benefits to participating cities include remuneration of \$0.14 per capita and exemption from levy limits for the participating year; and

WHEREAS, the City of Rogers has fully participated in the 2011 program by adopting performance measures, surveying residents to achieve citizen ratings on those adopted measures and reported the results of the 2011 survey through the City's official website first in December 2011.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Rogers, that the City does hereby affirm its intention to participate in the Office of the State Auditor's Voluntary 2012 Performance Measurement Program by continuing with the following performance measures first adopted in 2011:

General Services

1. Ration of the overall quality of services provided by the City
2. Percentage change in the City's taxable market value
3. Citizen rating of the overall appearance of the City

Police Services

4. Citizen rating of safety in the community

Fire Services

5. Citizen rating of fire protection services

Streets

6. Citizen rating of road condition on City streets
7. Citizen rating of quality of snowplowing on City streets

Water

8. Citizen rating of the dependability and quality of City water supply

Sanitary Sewer

9. Citizen rating of the dependability and quality of City sanitary sewer service

Parks and Recreation

10. Citizen rating of the quality of City recreational programs and facilities

BE IT FURTHER RESOLVED that the City of Rogers will conduct the performance measurement program by soliciting citizen ratings through a 2012 survey and will report the results of said survey to residents via the City's official website by December 31, 2012.

Moved by Councilmember _____, seconded by Councilmember _____

The following voted in favor of said resolution:

The following voted against said resolution:

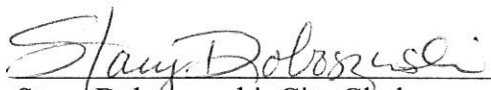
The following abstained:

Whereupon said resolution was declared duly passed and adopted, and was signed by the Mayor, and attested by the Clerk dated this 26th day of June, 2012.



Jason Grimm, Mayor

ATTEST:



Stacy Doboszinski, City Clerk

Resident Survey

Are you a resident of the City of Rogers? (note, many Hassan residents have Rogers mailing addresses but are not residents of the City of Rogers)

Answer Options	Response Percent	Response Count
Yes	100.0%	145
No	0.0%	0
	<i>answered question</i>	145
	<i>skipped question</i>	0

Resident Survey

Indicate the number of years you have lived in this city:

Answer Options	Response Count
145	
<i>answered question</i>	145
<i>skipped question</i>	0

Resident Survey

Please enter your email address [this will be used to help ensure that people don't respond more than once].

Answer Options	Response Count
145	
<i>answered question</i>	145
<i>skipped question</i>	0

Resident Survey

How would you rate the overall appearance of the city?

Answer Options	Response Percent	Response Count
Excellent	6.2%	9
Good	49.0%	71
Fair	38.6%	56
Poor	6.2%	9
Don't know	0.0%	0
	<i>answered question</i>	145
	<i>skipped question</i>	0

Resident Survey

How would you describe your overall feeling of safety in the city?

Answer Options	Response Percent	Response Count
Very safe	47.6%	69
Somewhat safe	44.8%	65
Somewhat unsafe	5.5%	8
Very unsafe	2.1%	3
Don't know	0.0%	0
	<i>answered question</i>	145
	<i>skipped question</i>	0

Resident Survey

How would you rate the overall quality of fire protection services in the city?

Answer Options	Response Percent	Response Count
Excellent	33.1%	48
Good	40.7%	59
Fair	6.2%	9
Poor	0.0%	0
Don't know	20.0%	29
	<i>answered question</i>	145
	<i>skipped question</i>	0

Resident Survey

How would you rate the overall condition of city streets?

Answer Options	Response Percent	Response Count
Excellent	4.8%	7
Good	49.0%	71
Fair	38.6%	56
Poor	6.9%	10
Don't know	0.7%	1
	<i>answered question</i>	145
	<i>skipped question</i>	0

Resident Survey

How would you rate the overall quality of snowplowing on city streets?

Answer Options	Response Percent	Response Count
Excellent	17.9%	26
Good	46.2%	67
Fair	26.2%	38
Poor	6.2%	9
Don't know	3.4%	5
	<i>answered question</i>	145
	<i>skipped question</i>	0

Resident Survey

How would you rate the dependability and overall quality of city sanitary sewer service?

Answer Options	Response Percent	Response Count
Excellent	33.1%	48
Good	51.0%	74
Fair	5.5%	8
Poor	0.7%	1
Don't know	9.7%	14
	<i>answered question</i>	145
	<i>skipped question</i>	0

Resident Survey

How would you rate the dependability and overall quality of the city water supply?

Answer Options	Response Percent	Response Count
Excellent	26.2%	38
Good	51.7%	75
Fair	13.8%	20
Poor	5.5%	8
Don't know	2.8%	4
	<i>answered question</i>	145
	<i>skipped question</i>	0

Resident Survey

How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)

Answer Options	Response Percent	Response Count
Excellent	6.2%	9
Good	46.2%	67
Fair	28.3%	41
Poor	15.9%	23
Don't know	3.4%	5
	<i>answered question</i>	145
	<i>skipped question</i>	0

Resident Survey

How would you rate the overall quality of services provided by the city?

Answer Options	Response Percent	Response Count
Excellent	9.0%	13
Good	54.5%	79
Fair	25.5%	37
Poor	9.0%	13
Don't Know	2.1%	3
	<i>answered question</i>	145
	<i>skipped question</i>	0