

**CITY OF LITTLE CANADA
RAMSEY COUNTY, MINNESOTA
RESOLUTION 2015-6-XXX**

***A RESOLUTION DECLARING THE CITY'S PARTICIPATION IN THE OFFICE
OF THE STATE AUDITOR 2015 PERFORMANCE MEASUREMENT PROGRAM***

WHEREAS, Benefits to the City of Little Canada for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

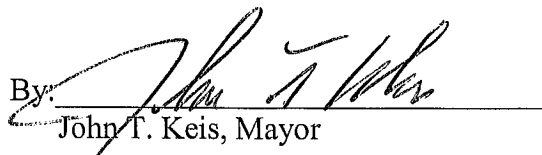
WHEREAS, Any city/county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

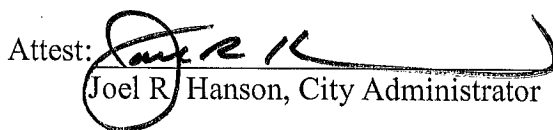
WHEREAS, The City Council of Little Canada has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE LET IT BE RESOLVED THAT, The City Council of Little Canada will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED THAT, The City Council of Little Canada will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

Passed and duly adopted this 22nd day of June 2015 by the City Council of the City of Little Canada, Minnesota.

By: 
John T. Keis, Mayor

Attest: 
Joel R. Hanson, City Administrator

Detail of Voting: Ayes 4

Nays 0

**CITY OF LITTLE CANADA
PERFORMANCE MEASUREMENT PROGRAM
June 30, 2015**

In 2014, the City conducted a survey through the League of Minnesota Cities using the 10 standard measurements plus two additional dealing with fiscal health, and code enforcement. The survey was advertised in our newsletter and noticed on our utility bills. It was conducted from September into mid-November of 2014. The availability of the results on the City's website was reported to our residents in the December 2014 issue of our City Newsletter. The results were then posted on our City's website.

2014 Results:

The survey results relative to the Performance Measurement Program were as follows: There were only 10 responses to the survey. 2014 Results are the left percentage numbers reported in black. 2013 comparisons are the numbers on the right shown in Red.

1. How would you rate the overall appearance of the city?

Excellent – 10% / 21%
Good – 80% / 72%
Fair – 10% / 7%
Poor – 0% / 0%
Don't Know/Refused – 0% / 0%

2. How would you describe your overall feeling of safety in the city?

Very Safe – 50% / 79%
Somewhat Safe – 40% / 21%
Somewhat Unsafe – 10% / 7%
Poor – 0% / 0%
Don't Know/Refused – 0% / 0%

3. How would you rate the overall quality of fire protection services in the city?

Excellent – 40% / 72%
Good – 30% / 14%
Fair – 20% / 0%
Poor – 0% / 0%
Don't Know/Refused – 10% / 14%

4. How would you rate the overall condition of city streets?

Excellent – 20% / 36%
Good – 50% / 57%
Fair – 30% / 7%
Poor – 0% / 0%
Don't Know/Refused – 0% / 0%

5. How would you rate the overall quality of snow plowing on city streets?
Excellent – 20% / **50%**
Good – 80% / **50%**
Fair – 0% / **0%**
Poor – 0% / **0%**
Don't Know/Refused – 0% / **0%**
6. How would you rate the dependability and overall quality of city sanitary sewer service?
Excellent – 40% / **64%**
Good – 50% / **36%**
Fair – 10% / **0%**
Poor – 0% / **0%**
Don't Know/Refused – 0% / **0%**
7. How would you rate the dependability and overall quality of the city water supply?
Excellent – 60% / **57%**
Good – 30% / **36%**
Fair – 0% / **7%**
Poor – 0% / **0%**
Don't Know/Refused – 10% / **0%**
8. How would you rate the overall quality of city recreational programs and facilities?
(e.g. parks, trails, park facilities, etc.)
Excellent – 20% / **43%**
Good – 40% / **50%**
Fair – 40% / **7%**
Poor – 0% / **0%**
Don't Know/Refused – 0% / **0%**
9. How would you rate the quality of environmental services in your city? (e.g. solid waste, garbage collection, recycling) services)
Excellent – 30% / **57%**
Good – 50% / **36%**
Fair – 10% / **0%**
Poor – 0% / **7%**
Don't Know/Refused – 10% / **0%**
10. How would you rate the overall quality of code enforcement services in your city?
Excellent – 10% / **28.5%**
Good – 30% / **28.5%**
Fair – 20% / **43%**
Poor – 10% / **0%**
Don't Know/Refused – 30% / **0%**

11. How would you rate the overall quality of services provided by the city?

Excellent – 20% / 43%

Good – 60% / 50%

Fair – 10% / 7%

Poor – 0% / 0%

Don't Know/Refused – 10% / 0%

12. How would you rate the fiscal management and health of your city?

Excellent – 40% / 50%

Good – 40% / 36%

Fair – 20% / 7%

Poor – 0% / 0%

Don't Know/Refused – 0% / 7%

This report was prepared by: Joel Hanson, City Administrator (651-766-4040)