

RESOLUTION 12-14
Resolution Adopting and Implementing Model Performance Measures

WHEREAS, in 2010, the Legislature created the Council on Local Results and Innovation; and

WHEREAS, in February 2011, the Council released a standard set of performance measures for cities that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services, and measure resident's opinions of those services; and

WHEREAS, in February 2012, the Council created a comprehensive performance measurement system for cities to implement in 2012; and

WHEREAS, cities that choose to participate in the new standards measure program may be eligible for reimbursement in LGA, and exemption from levy limits; and

WHEREAS, participation in the standard measures program by a city is voluntary; and

WHEREAS, cities that choose to participate in the standard measures program must officially adopt the performance benchmarks developed by the Council, and implement them; and

WHEREAS, the following performance measures were adopted;

- Percent change in the taxable property market value
- Police response time
- Insurance industry rating of fire services
- Average city street pavement condition rating
- Operating cost per 1,000,000 gallons of water pumped/produced

WHEREAS, the results of the citizen survey conducted were also released and the following areas were reviewed and commented on;

- Overall appearance
- Overall safety
- Fire protection
- Overall street conditions
- Snowplowing
- Sanitary sewer
- Water supply
- Park and recreation
- Overall quality of service

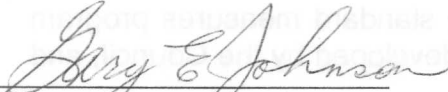
NOW BE IT RESOLVED that the City Council of the City of Hawley, Minnesota, hereby certifies that;

1. The city had adopted and implemented the performance measures as developed by the Council on Local Results and Innovation; and
2. The city is in the process of implementing a local performance measurement system as developed by the Council on Local Results and Innovation; and
3. The city will report the results of the adopted measures to its residents before the end of the calendar year through publication, direct mail, posting on its website, or through a public hearing at which the budget and levy will be discussed and public input allowed; and
4. The city will survey its residents by the end of the calendar year on the services included in the performance benchmarks; and


BE IT FURTHER RESOLVED that the actual results of the performance measures adopted by the city for the program in 2011 shall be reported to the Office of the State Auditor by July 1, 2012.

Adopted this 4th day of June, 2012.

Attest:



Gary E. Johnson
Mayor



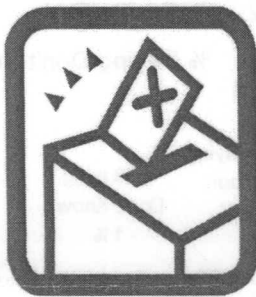
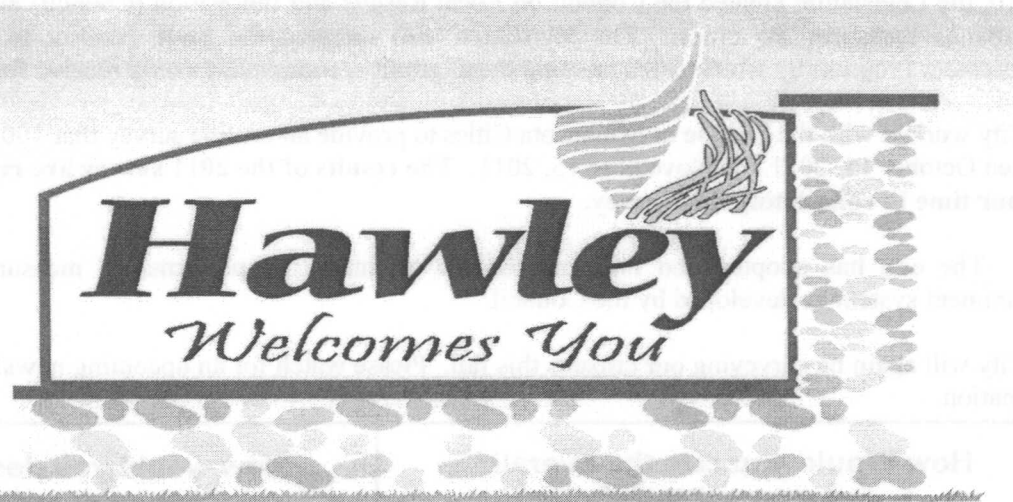
Lisa Jetvig
Clerk Treasurer

The City of Hawley celebrates 140 years in existence in 2012.

Now is a great time to count our blessings:

- Good people
- Good families
- Good location
- Good school district
- Good businesses
- Good churches
- Good volunteer groups
- Good property values
- Good parks
- Good golf course
- Good sports teams
- Good (fill in the blank)

Thank YOU for making Hawley even better!



Elections

Primary Election: August 14, 2012

General Election: November 6, 2012

Polls Open Both Elections 7:00am-8:00pm

Hawley Community Center

The following city council positions will be up for election in November:

<i>Mayor</i>	<i>(two-year term)</i>
<i>Two Council Seats</i>	<i>(four-year terms)</i>

Hawley is a **Statutory Plan A City** which means we have a weak mayor-council. The mayor's powers in weak mayor-council communities are no greater than those of any other member of the council, with the exception of the mayor's role as presiding officer at council meetings and several minor duties. The council has both administrative and legislative authority.

Any person who is interested in running for a City Council position must be: 21 years old, a United States Citizen, a qualified voter in the City of Hawley, and not a full-time City employee.

If you want to run for a City Office and list your name on the official ballot, you need to file an "Affidavit of Candidacy." Filing for City office is open from Tuesday, July 31st until Tuesday, August 14th, at 5:00 p.m. at Hawley City Hall, 305 6th Street.

30th Anniversary of the Hjemkomst Voyage.

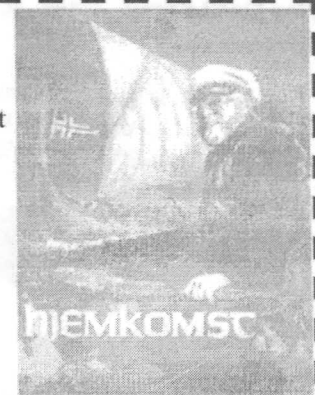
July 21, 2012 1-5pm

The Historical & Cultural Society of Clay County (Hjemkomst Center 202 1st Ave N, Moorhead MN) will be hosting an event to celebrate the 30th Anniversary of the Hjemkomst.

Returning crew members from the Hjemkomst Voyage will sit on a panel to share their memories and what their lives have been like since the voyage with the public.

For more information, please call 218-299-5511, or visit online at

www.hcseconline.org



In 2010, the Legislature created the Council on Local Results and Innovation (Council) and charged it with developing performance measures for cities. The legislation also directed the State Auditor to administer the Performance Measurement Program by which cities meeting the eligibility requirement would receive funding of 14 cents per capita.

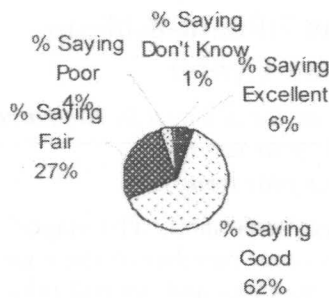
The City worked with the League of Minnesota Cities to provide an on-line survey that 190 Hawley people responded to between October 15, 2011 and November 15, 2011. **The results of the 2011 survey are reported below. Thank you for your time in completing this survey.**

The city has adopted and implemented the minimum 10 performance measures and a local performance measurement system as developed by the Council.

The City will again be surveying our citizens this fall. Please watch for an upcoming newsletter to get the on-line survey information.

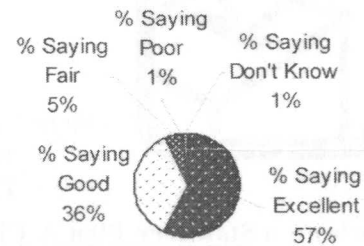
How Would you rate the overall appearance of the city?

# Saying Excellent	11	% Saying Excellent	6%
# Saying Good	119	% Saying Good	63%
# Saying Fair	52	% Saying Fair	27%
# Saying Poor	7	% Saying Poor	4%
# Saying Don't Know	1	% Saying Don't Know	1%
Total Responses	190		



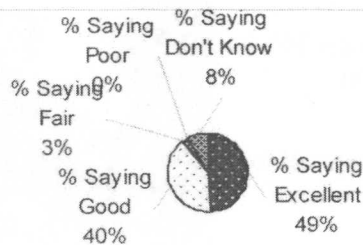
How would you describe your overall feeling of safety in the city?

# Saying Excellent	110	% Saying Excellent	58%
# Saying Good	68	% Saying Good	36%
# Saying Fair	2	% Saying Fair	5%
# Saying Poor	2	% Saying Poor	1%
# Saying Don't Know	1	% Saying Don't Know	1%
Total Responses	183		



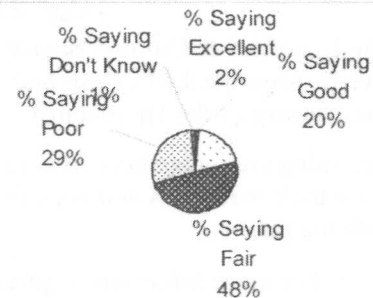
How would you rate the overall quality of fire protection services in the city?

# Saying Excellent	93	% Saying Excellent	49%
# Saying Good	77	% Saying Good	40%
# Saying Fair	5	% Saying Fair	3%
# Saying Poor	0	% Saying Poor	0%
# Saying Don't Know	16	% Saying Don't Know	8%
Total Responses	191		



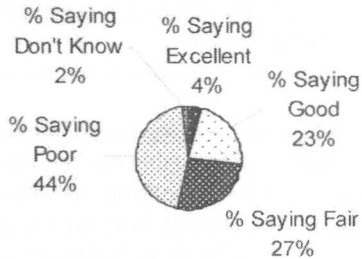
How would you rate the overall condition of city streets?

# Saying Excellent	4	% Saying Excellent	2%
# Saying Good	38	% Saying Good	20%
# Saying Fair	93	% Saying Fair	49%
# Saying Poor	55	% Saying Poor	29%
# Saying Don't Know	1	% Saying Don't Know	1%
Total Responses	191		



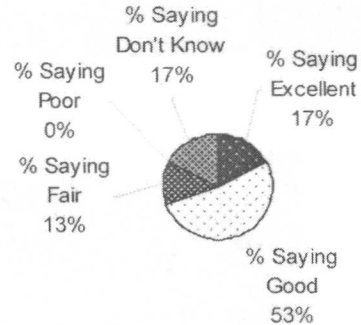
How would you rate the overall quality of snowplowing on city streets?

# Saying Excellent	7	% Saying Excellent	4%
# Saying Good	44	% Saying Good	23%
# Saying Fair	52	% Saying Fair	27%
# Saying Poor	84	% Saying Poor	44%
# Saying Don't Know	4	% Saying Don't Know	2%
Total Responses	191		



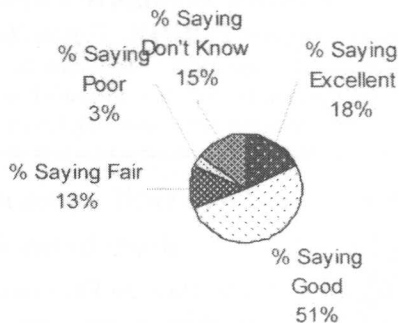
How would you rate the dependability and overall quality of city sanitary sewer service?

# Saying Excellent	32	% Saying Excellent	17%
# Saying Good	99	% Saying Good	52%
# Saying Fair	25	% Saying Fair	13%
# Saying Poor	0	% Saying Poor	0%
# Saying Don't Know	33	% Saying Don't Know	17%
Total Responses	189		



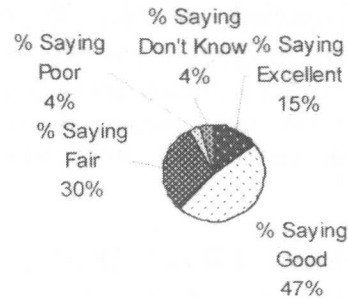
How would you rate the dependability and overall quality of the city water supply?

# Saying Excellent	35	% Saying Excellent	18%
# Saying Good	96	% Saying Good	51%
# Saying Fair	25	% Saying Fair	13%
# Saying Poor	6	% Saying Poor	3%
# Saying Don't Know	28	% Saying Don't Know	15%
Total Responses	190		



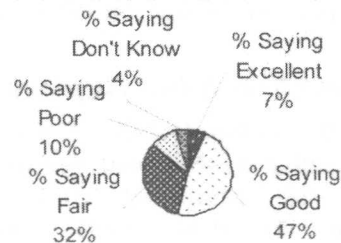
How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?

# Saying Excellent	29	% Saying Excellent	15%
# Saying Good	88	% Saying Good	46%
# Saying Fair	57	% Saying Fair	30%
# Saying Poor	8	% Saying Poor	4%
# Saying Don't Know	8	% Saying Don't Know	4%
Total Responses	190		



How would you rate the overall quality of services provided by the city?

# Saying Excellent	14	% Saying Excellent	7%
# Saying Good	88	% Saying Good	46%
# Saying Fair	61	% Saying Fair	32%
# Saying Poor	19	% Saying Poor	10%
# Saying Don't Know	8	% Saying Don't Know	4%
Total Responses	190		





The **2011 Street Rebuild** project has been completed. Final paving was completed in June 2012. **Thank you** to all the Hawley residents for your patience during this large street project. **Thank you** to Sellin Brothers for successfully finishing this project on time and within budget.

FREE BUSINESS RESOURCES

The Minnesota Small Business Development Centers (SBDC) offer free resources to assist clients at every stage of their business.

- No cost, one-on-one, confidential consulting services to small businesses and entrepreneurs
- Advisory resources to start, expand, and grow businesses
- Assistance with loan packaging
- Education and training to start and create a successful business
- Guidance on managing a business

Matt Magness, professional business consultant with SBDC, is available at the Hawley Incubator building for free consulting services with any area business on the second Tuesday of each month from 2:00 to 3:30 and also by appointment.

Register to be a client with the NW SBDC:

www.offuttschoolofbusiness.org/sbdc
Click on the gold "Free Expert Help" button top right, Click on the gold "Client Registration" button bottom of page,
Provide name and email and questionnaire info. They will review the information and have a consultant contact you to assist.

WC SBDC 218-299-3037

www.facebook.com/MnSBDC

2012 Projects

1) Industrial Park Water & Sewer Installation project - the City received a \$147,500 DEED Public Infrastructure Grant to pay for 1/2 of the cost to put water and sanitary sewer mains to most of the industrial park. This work will be completed by August 2012.

2) Sanford Clinic Building Heating & Cooling System Replacement - the City is investing over \$200,000 to replace the entire heating and cooling system. This work will be done in July. We are working closely with Sanford to do these improvements. Sorry for any inconvenience.

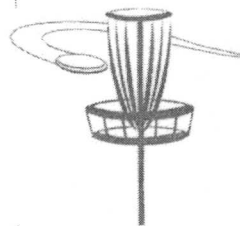
3) Natural Gas Line Replacement along 10th Street - the Public Utilities is moving the natural gas line from under 10th street (between Hwy 10 & Main Street) to the boulevard area. This work is in preparation for next years' County road 31/33 realignment with Hwy 10.

Hawley Nite to Unite

@ Hawley Westgate Park

Tuesday, August 7, 2012 5 p.m. to 8 p.m.

Come out and meet your local police, fire, and emergency response personnel. Enjoy a sandwich and good conversation with your neighbors.



Disc Golf coming soon to Riverbend Park!

The Hawley Park Board is working to bring an exciting Disc Golf Course to Hawley. It will feature 9 holes with many natural and fun obstacles.

A practice area will be provided for beginners. We hope to open yet this summer. This is a fun way to be active and competitive. The "Disc" can vary in size depending upon the distance and direction you want to throw it.



Watch for more news on Disc Golf.



**Joint Application Clay County/City of Hawley
Is Awarded \$759,025**

Small Cities Development Program (SCDP) GRANT!

We are very pleased that our efforts to secure funds to improve the downtown businesses, rental properties and housing in Hawley has been successful!

The Unofficial Information available shows Hawley's:

Commercial portion was fully funded at \$283,500;
Rental rehab was funded at 2/3 of the request - \$114,340; and
the Owner Occupied rehab was funded at 75% - \$262,500
for 15 houses.

There is an additional 15% for administration.

The grant administrators are Clay County HRA and Wynne Consulting. They are attending the state training and will come back to the City with the specific details for this grant program.

Letters with all the detailed information will be sent to eligible recipients as soon as the details are gathered from DEED.

Grant awards will be based upon several factors in each category.

Commercial: First Come First Served - specifically referring to the completion of a Full Application Packet; health and safety issues; houses a business which provides an essential service to the community; &/or has significant historical impact to the Downtown.

Residential: First Come First Served - specifically referring to the completion of a Full Application Packet; Gross income - lower income given preference; live within the "target area" and you must own your home.

We look forward to seeing the improvements in our community!

New Park Restroom Key Policy

The City of Hawley has experienced problems with the park restrooms including vandalism, damage to public facilities, and reports of unsavory behavior in the past in our public restrooms.

The Hawley City Council has adopted a key procedure to allow safe public restroom use in the City of Hawley.

Restrooms shall be locked in all Parks in the City of Hawley and a key checkout system shall be implemented:

- 1.) A person over the age of 18 may sign for and check out a key for a Park Restroom.
- 2.) Key may be checked at City Hall during regular business hours.
- 3.) A \$50 deposit (check or cash) will be required and it will be held at City Hall until key is returned and no damage to facility is reported.
- 4.) Groups are encouraged to plan ahead of time for weekend activities and to secure a key on Friday prior to the event.
- 5.) The City of Hawley will continue to clean and stock paper supplies in the public restrooms for use.

Keys for Westgate Park are available immediately. The Riverbend Park restrooms are under repair and should be available soon.

Thank you for your cooperation!



What should
you do if
there's a
Tornado
Warning?



- A) Stay inside
- B) Go to a basement
- C) Keep away from windows
- D) All of the above

Tornado and Severe Storm Season is upon us. Please talk with your family about your emergency shelter plan.

The Hawley Community Center is the designated storm shelter for those who do not have a below ground shelter. If severe weather is threatening and a severe thunderstorm warning has been issue for our area, Please seek shelter ASAP. Don't wait until the storm is upon us.

Sign up today for CODE RED—the Clay County warning system that dials your home or cell phone when weather warnings are issued.

www.co.clay.mn.us/Default.htm and click on CODE Red near bottom—right side or come into City Hall and we will help sign you up.

Dog owners,
Please,
Please,
Please,

scoop the poop on all public properties. The City is experiencing significant problems with dog poop in City Parks, along the Safe Routes to School path, and on City Boulevard areas. Dog poop pollutes and diminishes the use of public areas for everyone.



We have had reports of dog bites and close calls/near bites. Please make sure that your dog's rabies shots are current. Dogs should never be allowed to run unsecured/unleashed within City limits.

Many walkers and bikers of all ages are out and their safety is very important.
THANK YOU for keeping Hawley safe!



What city services will you use today?

Minnesota's 854 cities make sure residents

receive the services essential to a good quality of life. Many of these services are so much a part of our daily lives and are so dependable, that we rarely give them a second thought.

Why should you care about city services? Because in lean times, cities simply don't have the dollars necessary to meet all the wants and needs of the community. Funding from the state has gone down dramatically over the past several years, and we all want to keep property taxes and fees at reasonable levels.

Cities are facing tough decisions. Just as with a household or business budget, when income goes down expenses need to go down, too. While initially this leads to resourcefulness and efficiency, there comes a point when hard decisions must be made about which important community values matter more than others. Many cities are at this point today.

You can be part of the process. City officials want residents and businesses to be actively involved in dialogue around what services are provided and at what levels. As you prepare to provide your input, take a little time to get to know what cities do - not just the city where you live and pay property taxes, but also the cities where you work, drive, shop and enjoy your free time.

Cities add to your quality of life. Whether directly or through partnerships, cities are responsible for making sure residents can rely upon:

- Clean drinking water
- Sewer systems and water treatment processes
- Trash collection and recycling
- Drivable streets and walkable areas
- Police, fire, and emergency response services
- Clean and enjoyable public green spaces
- Opportunities to strengthen physical and mental well-being
- Special services for youth and seniors
- Public libraries that keep pace with changing information needs and technologies
- Stewardship of city tax dollars and the public trust
- Facilitation toward a shared vision for the future of the community, and shepherding of that vision.

How are city services paid for?

Funding for city services comes from a variety of sources including property taxes, fees for services, and partnerships with other levels of government. Recent changes have made providing even basic services increasingly difficult for Minnesota's 854 cities.

Back in the late 1960's, cities were faced with increasing costs associated with growth and other needs. Wanting to keep property tax increases in check, the state stepped in to help all cities provide basic services. The money distributed to cities comes from the state sales tax which is generated locally in communities all over the state. As a trade off, cities do not have the ability to impose general local sales and income taxes.

In recent years the state has not followed through with the financial help it promised to cities. The money promised to cities has gone to help close the state's budget gap. Cities receive less money but, besides the property tax, have no real way of making up the loss. Cities are hesitant to lean heavily on the property tax, recognizing that many residents are already taxed to the max and struggling with the continuing economic crisis. With a decline in revenue, cities are forced to make changes to the services and programs provided.

Friends of the Pool Update:

The Hawley community has been very supportive and over \$37,000 has been raised since the Friends of the Pool formed. They invite you to come on down and take a dip in the pool and see the new improvements. The phone number at the pool is 483-3577. Thanks you for supporting the Friends of the Pool!

I believe the second half of one's life
is meant to be
better than the first half.

The first half is finding out how you do it.
And the second half is enjoying it.

Frances Lear

True wisdom lies in gathering the precious things
out of each day as it goes by.

E.S. Bouton

Thank You!

Special thank you to Brian & Kris Wilner for volunteering to plant and caring for the flowers in front of the community center.



Fair Housing It's Not An Option
It's The LAW
www.hud.gov

Are You Prepared for a Sewer Backup?

The City of Hawley performs inspections and maintenance on the City Sanitary Sewer Systems. Each year one third of the City sewer mains are "jetted" to clean out deposits within the pipe and to assist in preventing backups. This year the east 1/3 of the City will be jetted along with the area south of US Hwy 10. Even with maintenance, sewer backups happen. If you've ever experienced one, you know there's a lot of time and money spent to correct the damage caused by the backup. Sanitary sewer line blockages are typically caused by roots, grease, and improper disposal of items. Tree roots can enter the sanitary sewer system at joints and cracks in the sewer service lines and mains. Grease can solidify in the sewer lines and restrict other waste from flowing through. The lines can be blocked by disposable diapers, paper towels, feminine hygiene products, washing machine lint, or similar items that might get flushed down the drain or toilet.

As a resident, you play an important role in keeping the City's main sewer line and your own private sewer line clean and clear of blockages. The following items should be disposed of in your trash can, NOT in the sanitary sewer system:

- Diapers, Sanitary napkins
- Rags or shop towels, Garage waste products such as oil, grease, gasoline, antifreeze
- Household waste such as ashes, corrosives, glass, metals, paint, poisons, or solvents
- Cooking by-products such as grease, peelings, bones
- Yard waste such as sand, soil or mud

If a sewer backup occurs on your property, the City encourages you to take the following steps:

1. Call the City immediately at 218-483-3331 or 701-238-7657 to report the sewer backup. The City will work with you to identify the location of the blockage. If the blockage is in one of the City's main sewer lines, the City will attempt to clear the blockage.
2. Make arrangements for the blockage to be cleared if it is determined to be in the individual sewer line to your property. Remember, you are responsible for scheduling and paying for service to clear such a blockage.
3. If you have homeowners or another type of property insurance coverage, notify your insurance agent of the sewer backup to see if such a claim is covered.
4. Clean the entire contaminated area in a safe and professional manner. It's a good idea to use the services of a reputable company experienced in cleaning up after sewer backups.
5. Document the actions you take (calls, contacts, costs) in response to the sewer backup.

If you have further questions, please call the Public Works Department during regular business hours at 218-483-3331.

Don't waste money buying government forms & posters.

Businesses don't need to pay for most forms and posters they're required to use and post in their work-places.

These documents are typically available free through government web sites. Web sites ending in ".gov" are the only official government sites. Some private companies try to sell government documents using official-looking web sites.

You can download most required Federal posters free at the U.S Department of Labor's main poster page,

www.dol.gov/claws/posters.htm.

Download mandatory Minnesota posters at

www.dli.mn.gov/LS/Posters.asp.

LED Light Bulbs

- Saves 85% in energy costs
- Longest lasting bulb on the Markey (10+ years)
- Dimmable from 10%-100%
- Not sensitive to colder temperatures
- Instant-on
- Mercury Free

Hint: Buy Quality Bulbs. With so many new bulbs on the market, quality can vary. **Look for the ENERGY STAR label** when you're buying efficient bulbs to ensure the quality of the light produced by the bulb and make sure it will have a long life.

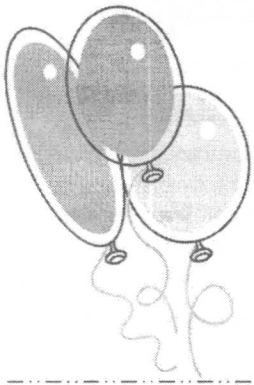
Want your new bulb to shine the same as the old one? Start by identifying the wattage (like 60W, 75W) of your old incandescent bulb, then convert to lumens. Match the lumens that you need to the lumens listed on the Lighting Facts label on the package.

Example:

40W=450Lumens
60W=800Lumens
75W=1100Lumens
100W=1600Lumens

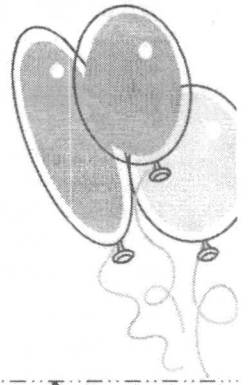
***When you buy ENERGY STAR qualifying LED Light bulbs you can get a \$7/bulb rebate from Hawley Public Utilities. Call 483-3331 or stop at City Hall for more information.

Hint: Soft White or Warm. For residential general-use lighting, **look for a soft white or warm bulb**, which will most closely match the color of traditional incandescent bulbs.



Hawley 140th Celebration &

All School Reunion Schedule of Events.

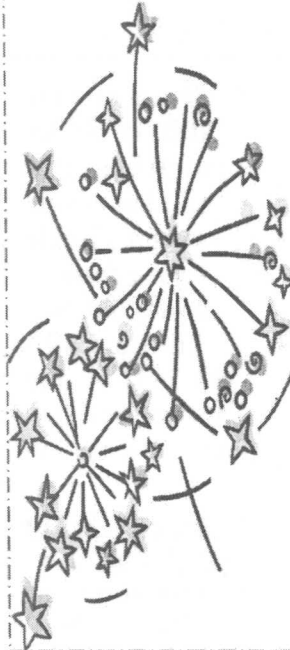


Friday June 29th

- 9am-5pm All School Reunion Registration (Hawley High School Commons)
- 9am-2pm Alumni Golf Tournament *Sponsored by the Hawley Booster Club*
- 10am, 12pm & 2pm Hawley City and School Tours
- 10am-4pm Vendor Show at the Community Center
- 2-4pm Homemade Doughnuts & Coffee at Hawley Senior Living
- 12-8:30Pm Individual Class Gatherings
- 9pm-12am Street Dance Featuring **32below**
(must be 21, \$10 cover charge at the gate, **No Outside Coolers or Drinks**) *Sponsored by Hawley Women of Today*



Saturday June 30th



- 8am-Noon All School Reunion Registration (Hawley High School Commons)
- 7am-Noon KC Breakfast @ St Andrews Catholic Church
- 8am-Noon Classic Car Show behind City Hall
- 9am & 10am Hawley School Tours & City Maps Provided for Self Tours
- 10am-4pm Vendor Show at the Community Center
- 10am-6pm Free Children's inflatable games in Westgate Park *sponsored by Hawley Lions, Hawley Jaycees, American Legion Post 382 & Hawley Women of Today.*
- Noon Parade (Down 6th St)
- 1:30-6pm Individual Class Gatherings
- 5-8pm Reunion Meal at Elementary School \$10/Adult, \$5/Child(12 & Under)
- 7pm Free Alumni Band & Choir Show at High School Auditorium
- 9:30pm Free Entertainment & Free Fireworks at the Rodeo Grounds
Provided by the City of Hawley and Hawley Liquors. Please bring your own blanket or chairs and snacks/beverages.

Sunday July 1st

- 8am-Noon Church Service at area church of your choice
- Noon Old Timers Fireman's Picnic at Westgate Park (watermelon provided)
- Noon-5pm Free Children's inflatable games at Westgate Park



For more information go to www.hawley.govoffice.com

Opportunities Available at BES to Grow Your New Business or Idea.

BES now has office space available for New Business owners.

Benefits of growing your Business Start Up in a BES Business Incubator are:

- ◆ Business Counseling
- ◆ Workshops & Training's - Low to NO Cost
- ◆ SCORE - FREE
- ◆ Meet Your Mentor - FREE
- ◆ SBDC Satellite Offices in 3 Locations
- ◆ Shared Business Services (Fax, Copy, Printing, Notary)
- ◆ Success Resource Libraries
- ◆ Professional Phone Answering

For more information contact Erika Johnson, Incubator Manager at 218.846.3665 or Erika.Johnson@minnesota.edu.

Incubation

“The BES opportunity has been valuable to me and growing my business. The office space is tasteful, professional, and affordable and I have utilized the benefits of printing, and conference and class room space. Also, the speaker series and workshops have been interesting and relevant to me as an entrepreneur.” - WellBeing Enterprises



According to NBIA (National Business Incubation Association) with approximately 41,000 startups using 1,200 incubators across the country the incubation model is at an all time high. Participants' survival rate after 5 years is 87% compared with 44% for companies that didn't use incubators. Rural collaboration on incubation and outreach of workshops and learning opportunities has allowed M State's Business & Entrepreneurial Services to get a foothold in our region and state. Currently BES has five incubator locations, Detroit Lakes, Frazee, Perham, Hawley, and New York Mills with 53 traditional offices, retail and light industrial spaces for rent to new businesses & entrepreneurs.

Detroit Lakes Incubator Businesses

- Life Choices Counseling
- Dirt Road Pottery
- Creative Catalysts
- Aim for It Fitness
- Campus Brew
- KGD Engineering
- WellBeing Enterprises
- UFLIPP
- Sound Objective Solutions
- Cathy Hjelle & Associates
- PATHFINDER Counseling
- Megan Hagel Creative

Frazee Incubator Businesses

- Toad River Technology
- Waters of Grace Lutheran Church
- MIB Center
- Lakes Sew & Vac
- Northwoods Food Factory

Hawley Incubator Businesses

- Life Choices Counseling
- Hawley Area Financial Management
- American National Insurance

Perham Incubator Businesses

- Block Talk
- Next Level Sports

New York Mills Incubator Businesses

- Achievement Coaching



“We were glad to find out we got an office and then all the other benefits started to surface; spacious work area, reasonable rent, GREAT staff, web, computer, and copier access and administrative support staff that can help you with pretty much anything and so much more! We continue to be pleasantly surprised with the fabulous benefits that we receive as a result of our smart decision. -UFLIPP

Incubator Locations

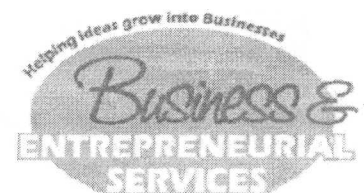
Detroit Lakes: 900 Hwy 34 East - Detroit Lakes, MN 56501 - 218.844.5420 - bes.dl@arvig.net

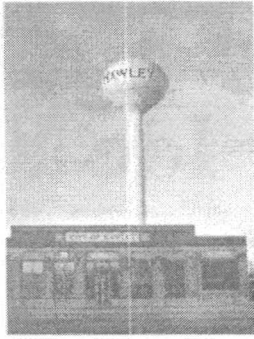
Frazee: 119 Main Ave East - Frazee, MN 56544 - 218.334.2066 - bes.frazee@arvig.net

Hawley: 407 6th Street - Hawley, MN 56549 - 218.486.4600 - bes.hawley@arvig.net

New York Mills: 102 Centennial 84 Drive East - New York Mills, MN 56567 - 218.385.3680 - bes.newyorkmills@arvig.net

Perham: 665 3rd Street SW - Perham, MN 56573 - 218.346.4300 - bes.perham@arvig.net





2011 WATER CONSUMER CONFIDENCE REPORT - CITY OF HAWLEY

PWSID: 1140006

The City of Hawley is issuing the results of monitoring done on its drinking water for the period from January 1 to December 31, 2011. The purpose of this report is to advance consumers' understanding of drinking

water and heighten awareness of the need to protect precious water resources.

Source of Water

The City of Hawley provides drinking water to its residents from a groundwater source: three wells ranging from 134 to 136 feet deep, that draw water from the Quaternary Buried Artesian aquifer.

The water provided to customers may meet drinking water standards, but the Minnesota Department of Health has also made a determination as to how vulnerable the source of water may be to future contamination incidents. If you wish to obtain the entire source water assessment regarding your drinking water, please call 651-201-4700 or 1-800-818-9318 (and press 5) during normal business hours. Also, you can view it on line at www.health.state.mn.us/divs/eh/water/swp/swa.

Call Gerry Kluck at 218-483-3331 if you have questions about the City of Hawley drinking water or would like information about opportunities for public participation in decisions that may affect the quality of the water.

Results of Monitoring

No contaminants were detected at levels that violated federal drinking water standards. However, some contaminants were detected in trace amounts that were below legal limits. The table that follows shows the contaminants that were detected in trace amounts last year. (Some contaminants are sampled less frequently than once a year; as a result, not all contaminants were sampled for in 2011. If any of these contaminants were detected the last time they were sampled for, they are included in the table along with the date that the detection occurred.)

Key to abbreviations:

MCLG – Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MCL – Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

AL – Action Level: The concentration of a contaminant which, if exceeded, triggers treatment of other requirement which a water system must follow.

90th Percentile Level – This is the value obtained after disregarding 10 percent of the samples taken that had the highest levels (For example, in a situation in which 10 samples were taken, the 90th percentile level is determined by disregarding the highest result, which represents 10 percent of the samples.) Note: In situations in which only 5 samples are taken, the average of the two with the highest levels is taken to determine the 90th percentile level.

ppb – Parts per billion, which can also be expressed as micrograms per liter (ug/l).

ppm – Parts per million, which can also be expressed as milligrams per liter (mg/l).

N/A – Not Applicable (does not apply).

Contaminant (units)	MCLG	MCL	Level Found		Typical Source of Contaminant
			Range -2011	Average /Result*	
Arsenic (ppb) (3/11/2008)	0	10	N/A	5.83	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes.
Barium (ppm) (03/11/2008)	2	2	N/A	0.03	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Fluoride (ppm)	4	4	1.2-1.4	1.4	State of Minnesota requires all municipal water systems to add fluoride to the drinking water to promote strong teeth; Erosion of natural deposits; Discharge from fertilizer and aluminum factories.
Nitrate (as Nitrogen) (ppm)	10.4	10.4	N/A	0.76	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits

*This is the value used to determine compliance with federal standards. It sometimes is the highest value detected and sometimes is an average of all the detected values. If it is an average, it may contain sampling results from the previous year.

While your drinking water meets EPA's standard for arsenic, it does contain low levels of arsenic. EPA's standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. EPA continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

Contaminant (units)	MCLG	AL	90% Level	# sites Over AL	Typical Source of Contaminant
Copper (ppm) (06/03/08)	1.3	1.3	.35	0 out of 10	Corrosion of household plumbing systems; Erosion of natural deposits.
Lead (ppb) (06/03/08)	0	15	1.5	1 out of 10	Corrosion of household plumbing systems; Erosion of natural deposits.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. City of Hawley is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. **Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.**

Some contaminants do not have Maximum Contaminant Levels established for them. These unregulated contaminants are assessed using state standards known as health risk limits to determine if they pose a threat to human health. If unacceptable levels of an unregulated contaminant are found, the response is the same as if an MCL has been exceeded; the water system must inform its customers and take other corrective actions. In the table that follows are the unregulated contaminants that were detected:

Contaminant (units)	Level Found		Typical Source of Contaminant
	Range (2011)	Average/ Result	
Sodium (ppm)	N/A	30.1	Erosion of natural deposits.
Sulfate (ppm)	N/A	208	Erosion of natural deposits.

Compliance with National Primary Drinking Water Regulations

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.

Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.

Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the U. S. Environmental Protection Agency (EPA) prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonable be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population.

Immune-compromised persons such as persons with cancer undergoing chemotherapy, persons, who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline at 1-800-426-4791.



City of Hawley

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www.hawley.govoffice.com

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RETURN SERVICE REQUESTED

City Council

Mayor:

Gary E. Johnson

Council Members:

John Young, Jr.
Stacey Riedberger
C.J. Holl
Allan Fenske

Public Utilities Commission

Donald Martodam
Jerald Pederson
Justin Martin
Gary E. Johnson (ex-officio)

CITY INFORMATION:

City Hall (218)483-3331
8:00a.m. - 5:00 p.m.
Monday - Friday

Lisa Jetvig, Clerk Treasurer

EMERGENCY NUMBERS:

*PUBLIC UTILITIES

(701)238-7657 or (701)361-8219

*POLICE INFORMATION

Non-emergency (218)483-4666
Emergency 911
Dispatch (701)451-7660
(just call & ask for Hawley officer)