



CARVER
COUNTY

Program Year 2025

Performance Measures

BOARD OF COUNTY COMMISSIONERS CARVER COUNTY, MINNESOTA

DATE June 24th, 2025

MOTION BY COMMISSIONER Matt Udermann

RESOLUTION NO. 54-25

SECONDED BY COMMISSIONER Lisa Anderson

Performance Measurement Program, 2025 Report

WHEREAS, Benefits to Carver County for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, the Council on Local Results and Innovation developed a Performance Measurement Program that is voluntary for counties and cities to participate in; and

WHEREAS, Any county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The County Board has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW, THEREFORE, BE IT RESOLVED, Carver County will continue to report the results of the performance measures to its citizenry by the end of the year through posting on the county's website.

BE IT FINALLY RESOLVED, Carver County will submit to the Office of the State Auditor the actual results of the performance measures adopted by the County.

YES

ABSENT

NO

Tom Workman, Chair

Tim Lynch, Vice Chair

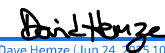
John P. Fahey

Matt Udermann

Lisa Anderson

STATE OF MINNESOTA
COUNTY OF CARVER

I, David Hemze, duly appointed and qualified County Administrator of the County of Carver, State of Minnesota, do hereby certify that I have compared the foregoing copy of this resolution with the original minutes of the proceedings of the Board of County Commissioners, Carver County, Minnesota, at its session held on the 24th of June, 2025, now on file in the Administration office, and have found the same to be a true and correct copy thereof.


Dave Hemze (Jun 24, 2025 10:30 CDT)

Dave Hemze, County Administrator

About This Program

The Minnesota State Legislature in 2010 created the Council on Local Results and Innovation to develop standard performance measures to aid residents, taxpayers, and state and local elected officials in determining the efficiency and effectiveness of counties and cities in providing services and measuring residents' opinion of those services. The Council released a standard set of 10 performance measures for counties and created a comprehensive performance measurement system for counties to implement.

Carver County voluntarily agreed to participate in the state's Performance Measurement Program in 2011 and has participated each year since that time. The County follows the guidelines sent out by the Council and receives Local Government Aid reimbursement for its participation in the program. Carver County is one of 26 counties in the state (30 percent of all counties) that participate in the Performance Measurement Program.

The Performance Measurement Program reinforces Carver County's work to achieve its vision, mission, and goals listed and described as follows:

Vision: Where the future embraces the past in keeping Carver County a great place to live, work and play for a lifetime.

Mission: To meet the service requirements and special needs of our residents in a fiscally responsible and caring way. We will plan the county's growth to preserve its uniqueness and will encourage rural and urban compatibility. We will protect our history while planning for a dynamic future.

Goals and Outcome/Output Measures: Carver County's Strategic Plan outlines five goals designed to serve as the foundation for all future strategies, work, and priorities of the County. Each year, the County Board works with County staff to develop an Implementation Plan that outlines outcome/output measures that address the following five goals:

- **Communities Goal:** Create and maintain safe, healthy, and livable communities
- **Connections Goal:** Develop strong public partnerships and connect people to services and information.
- **Finances Goal:** Improve the County's financial health and economic profile.
- **Growth Goal:** Manage the challenges and opportunities resulting from growth and development.
- **Culture Goal:** Provide an organizational culture which fosters individual accountability to achieve goals and sustain public trust and confidence in County government.

Within this Performance Measurement and Indicators Report, the County's goal statements related to Communities, Connections, Finances, and Growth are listed with one or more performance measures or indicators listed under the goal. No performance measures or indicators for the Culture goal were included in this report since none of the state standards for performance measures align with the County's goal statement related to Culture.

Communities Goal

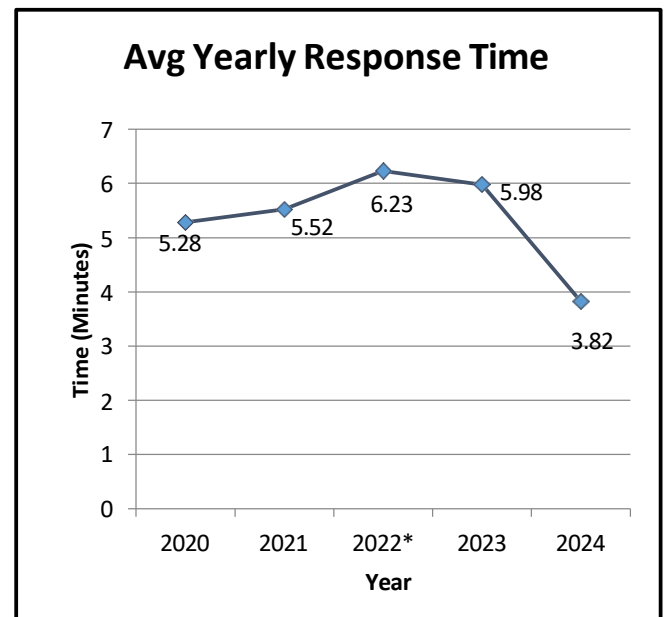
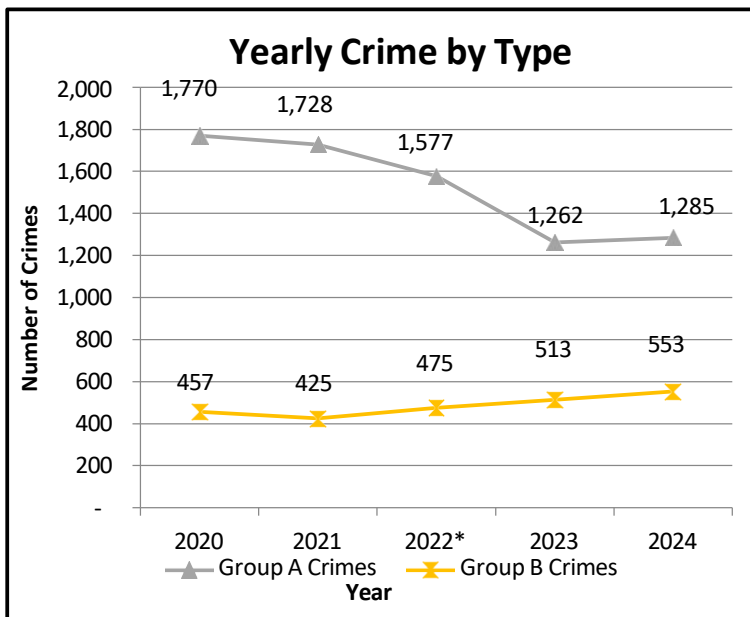
Create and maintain safe, healthy, and livable communities.

Public Safety Standard Measures

Crime Rates and Response Times: In 2016 a government mandated change in classification for crimes was released, Group A and Group B. Group A crimes include: animal cruelty, arson, assault, aggravated assault, bribery, burglary, counterfeiting/forgery, property damage, drugs, embezzlement, extortion/blackmail, fraud, gambling, homicide, human trafficking, kidnapping, theft/larceny, motor vehicle theft, pornography, prostitution, robbery, sex offenses (forcible and non-forcible), stolen property offenses, and weapons. Group B crimes include: bad checks, curfew/loitering, disorderly conduct, driving under the influence (DUI), drunkenness, family offenses (non-violent), liquor law violation, peeping tom, runaway, trespassing, ordinances, and all other offenses. The following table indicates Group A, and Group B crime rates for Carver County and the Carver County Deputy average response times for these types of crimes. The average response time is indicated in minutes from the time the call was dispatched to the first squad on the scene for a top priority call for Group A, and Group B crimes:

Public Safety			
Year	Group A Crimes	Group B Crimes	Average Response Time in Minutes
2020	1,770	457	5.28
2021	1,728	425	5.52
2022*	1,577	475	6.23
2023	1,262	513	5.98
2024	1,285	553	3.82

*2022 updated based on updated data



Adult Offenders with New Felony Convictions: The recidivism rate for felony offenders is another measure of public safety. Data from the Minnesota Sentencing Guidelines Commission is used to determine the percent of adult offenders with a new felony conviction within three years of discharge. Pre-trial supervision cases were excluded as these cases are not formal supervision, and different results are expected for cases placed on supervision post adjudication.

Adult Offenders with New Felony Convictions Within 3 Years of Discharge	
Data Sample Analysis Year	Percent of Recidivism
2017-2018 Data Sample Analyzed in 2019	4.0% (1)
2018-2019 Data Sample Analyzed in 2020	6.0% (2)
2019-2020 Data Sample Analyzed in 2021	4.0% (3)
2020-2021 Data Sample Analyzed in 2022	6.0% (4)
2021-2022 Data Sample Analyzed in 2023	4.0% (5)

- (1) *Sample generated from a Court Services Tracking System (CSTS) report of closed cases from to 5/17/17 to 5/17/18. Three-year recidivism was tracked. Only felony convictions were counted as recidivism for this result. Pre-Trial Supervision cases were excluded, as these cases are not formal "supervision", and we expect different results for cases placed on supervision post-adjudication. Out of the sample of 519 cases, random clients were selected to total a sample of 64 offenders, which is approximately a 13% sample. Recidivism was tracked on these cases. 2 offenders reoffended at a felony level.*
- (2) *Sample generated from a Court Services Tracking System (CSTS) report of closed cases from to 6/1/18 to 6/1/19. Three-year recidivism was tracked. Only felony convictions were counted as recidivism for this result. Pre-Trial Supervision cases were excluded, as these cases are not formal "supervision", and we expect different results for cases placed on supervision post-adjudication. Out of the sample of 671 cases, random clients were selected to total a sample of 83 offenders, which is approximately a 12% sample. Recidivism was tracked on these cases. 5 offenders reoffended at a felony level.*
- (3) *Sample generated from a Court Services Tracking System (CSTS) report of closed cases from to 1/1/19 to 1/1/20. Three-year recidivism was tracked. Only felony convictions were counted as recidivism for this result. Pre-Trial Supervision cases were excluded, as these cases are not formal "supervision", and we expect different results for cases placed on supervision post-adjudication. Out of the sample of 632 cases, random clients were selected to total a sample of 105 offenders, which is approximately a 17% sample. Recidivism was tracked on these cases. 5 offenders reoffended at a felony level.*
- (4) *Sample generated from a Court Services Tracking System (CSTS) report of closed cases from to 01/01/20-01/01/21. Three-year recidivism was tracked. Only felony convictions were counted as recidivism for this result. Pre-Trial Supervision cases were excluded, as these cases are not formal "supervision", and we expect different results for cases placed on supervision post-adjudication. Out of the sample of 600 cases, random clients were selected to total a sample of 86 offenders, which is approximately a 14% sample. Recidivism was tracked on these cases. 5 offenders reoffended at a felony level.*
- (5) *Sample generated from a Court Services Tracking System (CSTS) report of closed cases from to 1/1/21 to 1/1/22. Three-year recidivism was tracked. Only felony convictions were counted as recidivism for this result. Pre-Trial Supervision cases were excluded, as these cases are not formal "supervision", and we expect different results for cases placed on supervision post-adjudication. Out of the sample of 213 cases, random clients were selected to total a sample of 72 offenders, which is approximately a 66% sample. Recidivism was tracked on these cases. 3 clients reoffended at a felony level.*

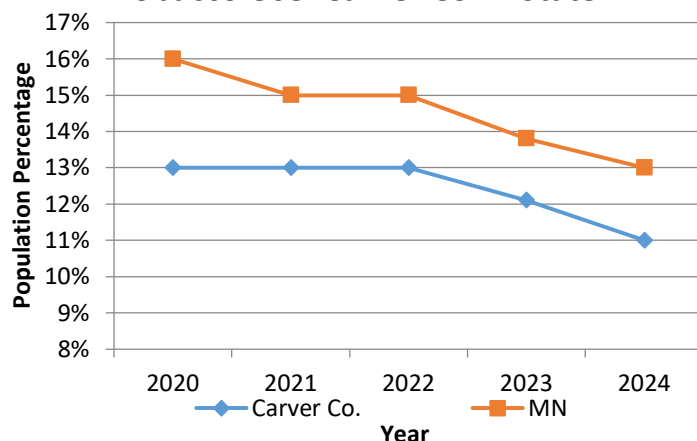
Public Health/Social Services Standard Measures

Tobacco and Alcohol Use: In assessing the health of the County, areas of focus for the Public Health Department have included tobacco use and excessive alcohol use by County residents. The department uses the County Health Rankings to obtain information on tobacco and alcohol use by County residents.

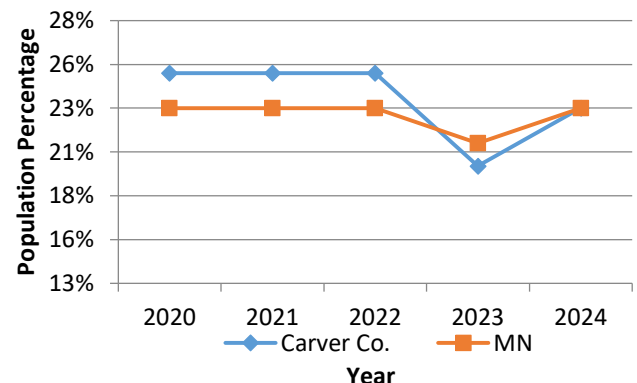
The table below compares the percentage of County residents who use tobacco with the state average, and it compares the percentage of County residents who drink alcohol excessively with the state average.

Tobacco and Excessive Alcohol Use				
Year	Carver County Tobacco Use	Minnesota Tobacco Use	Carver County Excessive Alcohol Use	Minnesota Excessive Alcohol
2020	13.0%	16.0%	25.0%	23.0%
2021	13.0%	15.0%	25.0%	23.0%
2022	13.0%	15.0%	25.0%	23.0%
2023	12.1%	13.8%	19.7%	21.0%
2024	11.0%	13.0%	23.0%	23.0%

Tobacco Use: Carver Co. v. State



Excessive Alcohol Use: Carver Co. v. State



Low-Weight Births: Another measure of a healthy community is reflected in the percentage of low-weight births that occur each year. Data from the March of Dimes and the County Health Rankings provide information on the percentage of low-birth-weight babies born to County residents. As the table below indicates, the percentage of low-weight births in the County has remained consistently below the state average since 2020, data is not available for 2024.

Low-Weight Births		
Year	Carver County	Minnesota
2020	3.5%	5.1%
2021	5.2%	7.2%
2022	5.8%	7.2%
2023	6.4%	7.2%
2024	Not Available	Not Available

Maltreatment of Children: The safety of children in terms of the prevention of child abuse and neglect is also a measure of a community's health and safety. County records are used to determine the percent of children where there is a recurrence of maltreatment following an intervention. The measures indicated in the table below follow federal measurement guidelines used to determine the percentage of children who were victims of substantiated or indicated child abuse and/or neglect during the reporting period that had another substantiated or indicated report within 12 months.

Maltreatment of Children Recurrence	
Year	Percent of Recurrence of Child Abuse and/or Neglect in 12-Month Period
2020	0.0%
2021	0.0%
2022	9.6%
2023	1.4%
2024	3.8%

Election Standard Measures

Accuracy of Post-Election Audit: One measure of a livable community is participation in elections and confidence in the accuracy of election results. Minnesota counties perform a post-election audit of election results returned by the optical scan ballot counters used in state general elections. The review is a hand count of the ballots for each eligible election in the precinct compared with the results from the voting system used in the precinct. The following table indicates the percentage of accuracy for the past five state elections.

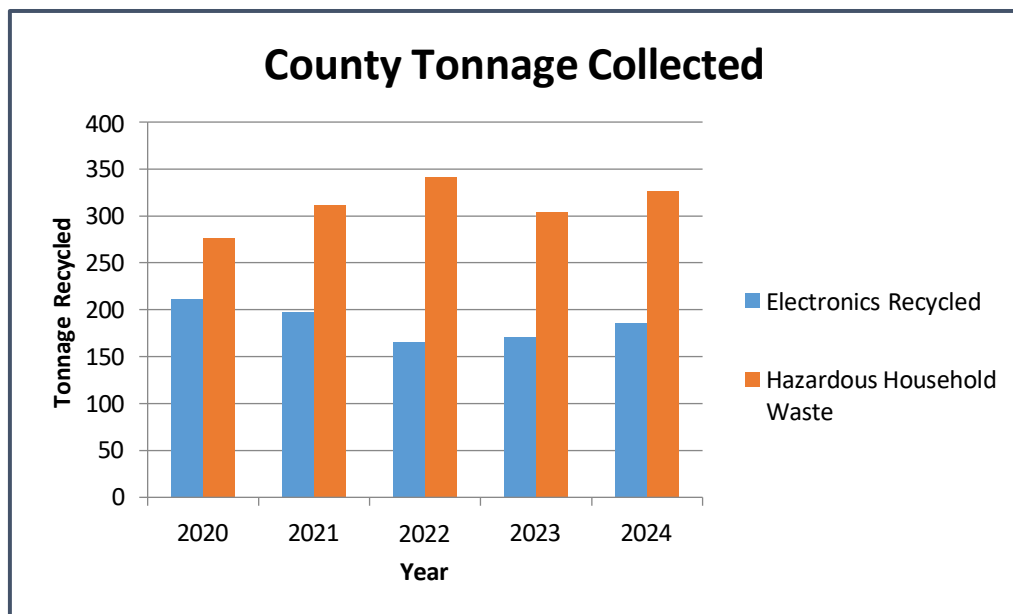
Election Results Accuracy Base on Post-Election Audit	
Year	Percentage of Accuracy
2016	100%
2018	100%
2020	100%
2022	100%
2024	100%

Environment Standard Measures

Collection of Hazardous Household Waste and Electronics: Hazardous waste can contaminate the soil and/or water supply if not disposed of properly, posing a threat to health and the environment. Recycling rates for hazardous household waste and electronic provide another measure of a healthy community.

The Carver County Environmental Center records the total tonnage of hazardous household waste and electronics collected for recycling. The following table lists the tonnage for electronics recycled in the County and the combined total for hazardous household waste and electronics.

Hazardous Household Waste and Electronics Collected			
Year	Electronics Recycled	Hazardous Household Waste	Total Hazardous Household Waste and Electronics Recycled
2020	211 tons	276 tons	487 tons
2021	198 tons	311 tons	509 tons
2022	166 tons	341 tons	507 tons
2023	171 tons	304 tons	475 tons
2024	186 tons	326 tons	512 tons



Connections Goal

Develop strong public partnerships and connect people to services and information.

Social Services Standard Measures

Child Support Program Cost Effectiveness*: Congress enacted child support programs in 1975 under Title IV-D of the Social Security Act. In Minnesota, the Department of Children, Youth, and Families Child Support Division supervises the program. County and Tribal agencies work with parents to establish and enforce child support orders. In collaboration with county and Tribal agency staff, the child support program in Minnesota serves 280,870 parents and 198,241 children spread across 87 counties and 11 Tribes.

County child support agencies initiate cooperative agreements to access additional resources beyond the agency, such as county attorneys, legal staff, office support personnel, sheriff's personnel and public health workers.

The Child Support Division tracks the origins of child support payments to assess the effectiveness of enforcement strategies and collection methods.

***New for 2025 Report**

Child support is money a parent is court-ordered to pay to their child's other parent or caregiver for the support of the child. The support may be part of an interim, temporary, permanent, or modified court order. Cost effectiveness is the total dollars collected during the federal fiscal year divided by the total dollars spent for providing child support services during the same year. It is also called the "CSPIA collections/expense ratio."

Child Support Program Cost Effectiveness				
Year	Collections Disbursed	Expenditures	Cost Effectiveness Measure (\$)	
2020	\$ 8,253,751	\$ 1,387,699	\$	5.95
2021	\$ 7,184,424	\$ 1,549,016	\$	4.64
2022	\$ 6,726,168	\$ 1,658,405	\$	4.06
2023	\$ 6,671,164	\$ 1,712,010	\$	3.90
2024	\$ 6,681,702	\$ 1,799,284	\$	3.71

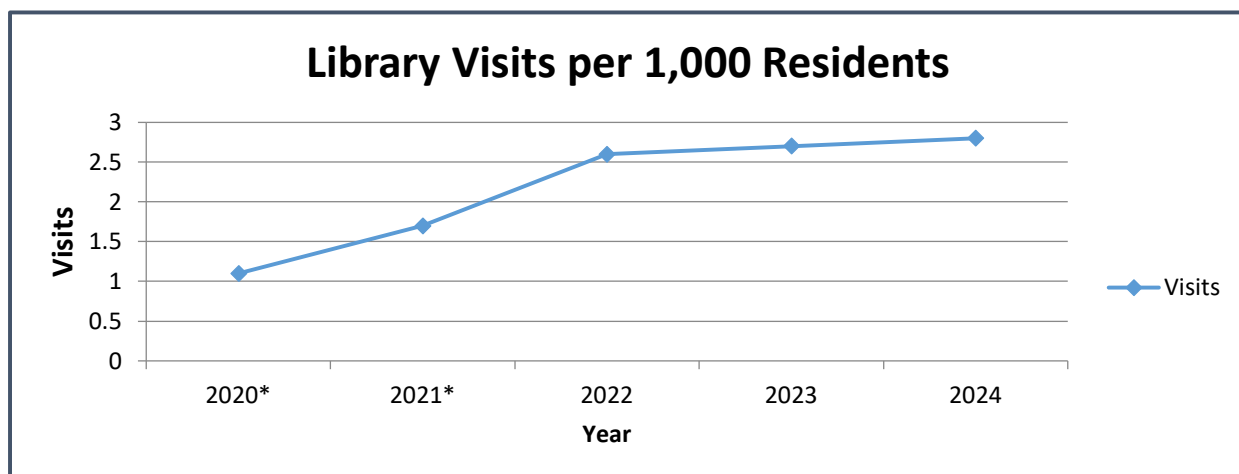
Library Standard Measures

Library Use: Another measure of the County's efforts to connect people to services and information is reflected in the number of annual visits to County libraries. The County's Library System consists of six public branch libraries in the communities of Chanhassen, Chaska, Norwood Young America, Victoria, Waconia and Watertown, a law library at the Government Center in Chaska, and four express library locations in Carver, Cologne, Mayer and Victoria.

The following table reflects the number of Library visits using County records to compare the total population, total number of visits per year, and the number of visits per 1,000 residents.

Library Annual Visits			
Year	County Population	Total Library Visits	Visits per 1,000 Residents
2020*	106,565	121,465	1.1
2021*	106,818	182,719	1.7
2022	108,626	277,409	2.6
2023	110,136	296,165	2.7
2024	113,332	312,238	2.8

* Impacts from COVID-19

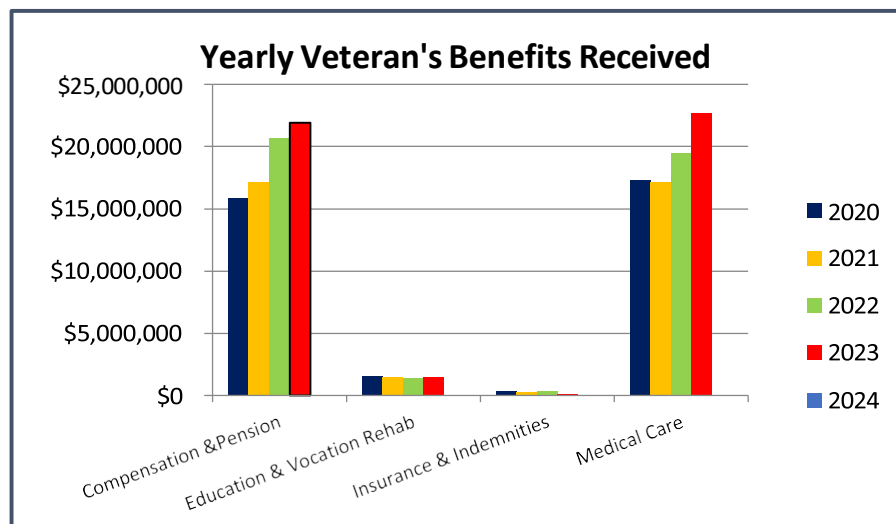
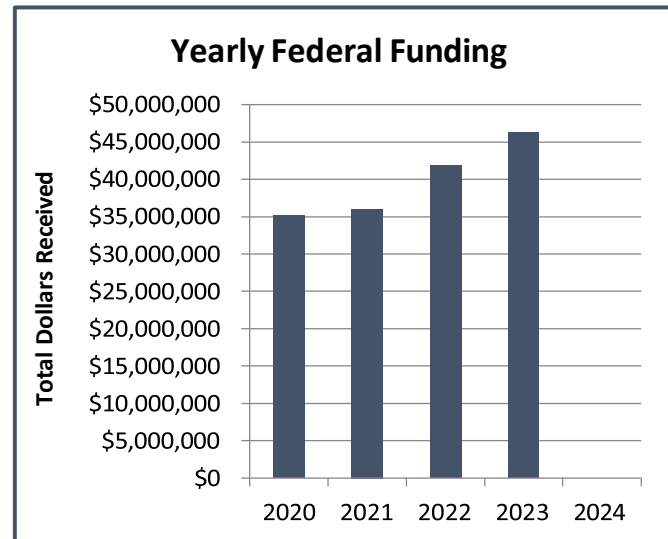
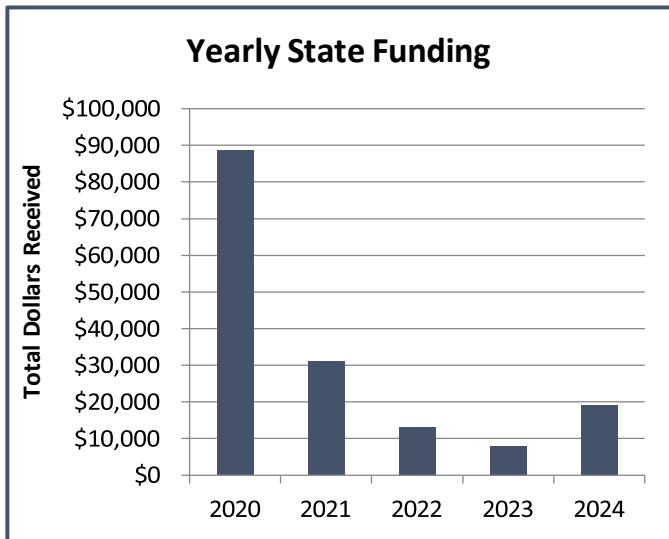


Veterans Services Standard Measures

Veterans Benefits: A main purpose of the County's Veterans Services Office is to connect veterans and their families with the benefits they are entitled to receive. One measure of the County's ability to connect veterans to the services and information they need is reflected in the total number of dollars brought into the County as benefits for veterans. The table below reflects the totals for federal and state programs.

Veterans Benefits						
Year	Federal: Compensation & Pension	Federal: Education & Vocation Rehab	Federal: Insurance & Indemnities	Federal: Medical Care	State: Soldiers Assistance	State: Post 9/11 Service Bonus
2020	\$ 15,908,000	\$ 1,592,000	\$ 326,000	\$ 17,319,000	\$ 88,579	N/A
2021	\$ 17,168,000	\$ 1,442,000	\$ 289,000	\$ 17,129,000	\$ 30,980	N/A
2022	\$ 20,683,000	\$ 1,411,000	\$ 313,000	\$ 19,495,000	\$ 13,160	\$ 310,000
2023	\$ 21,913,000	\$ 1,475,000	\$ 156,000	\$ 22,657,000	\$ 7,972	\$ 56,400
2024	*	*	*	*	\$ 19,128	*

* Federal VA numbers were not available at the time of issuance for this report.



Public Works Standard Measures

Snow Plowing: As the County's population has increased, so has traffic on its County road system. One of the challenges the County faces is to meet the financial challenge associated with plowing 279 miles of roadway in a timely manner during snow events. The following table provides estimates of how much time it takes to plow all County roads each year.

Snow Plowing - Hours to Plow County Road System		
Year	Range	Average
2020	4.13 - 15.50 hours	9.03 hours
2021	4.50 - 13.50 hours	7.22 hours
2022	3.00 - 14.00 hours	7.45 hours
2023**	2.50 - 16.00 hours	7.57 hours
2024	3.5 - 15.00 hours	7.33 hours

***The department was short staffed by 2 FTE for 2023*

County Pavement Condition Rating: Another challenge brought about by increased use of the County's road system is maintaining road pavement conditions. The Public Works Division uses a rating of the surface quality of the pavement known as the Pavement Condition Index (PCI). The PCI uses a scale of 0 to 100 in which a rating of 85+ is Excellent, 55-84 is Acceptable, and 0- 55 is Failed. The table below shows that the pavement conditions for all County Roads for each year.

Average County PCI Rating	
Year	Pavement Condition Index Rating
2020*	73.2
2021*	75.4
2022	79.1
2023	78.1
2024	80.2

**MnDOT digital pavement testing included exaggerated crack detection values that have been corrected in the 2022 data*

Finances Goal

Improve the County's financial health and economic profile.

Financial Standard Measures

Bond Ratings: One indication of a county's financial health is its bond rating. Bond ratings are expressed as letters ranging from "AAA," which is the highest grade, to "C," also referred to as "Junk," which is the lowest grade. An issuer that is rated AAA has an exceptional degree of creditworthiness and can easily meet its financial commitments.

Carver County's ratings shown in the table below were issued by Standard and Poor's (S&P) Rating Services. Carver County is one of seven Minnesota counties that received an "AAA" rating.

Bond Ratings	
Year	S&P Rating
2020	AAA
2021	AAA
2022	AAA
2023	AAA
2024	AAA

Growth Goal

Manage the challenges and opportunities resulting from growth and development.

Taxation Standard Measures

Level of Assessment Ratio: Carver County is among the fastest growing counties in the state. As the number of households in the County increases along with population growth, the challenge is to provide accurate property value assessments. The level of assessment ratio is an indication of the quality and accuracy of the County's property value assessments. It is based on the difference between a property's assessed value and the actual sale price of the property. If the ratio falls between 90% and 105%, the level of assessment is determined to be acceptable. The following table shows the level of assessment ratio for all property types.

Level of Assessment Ratio	
Year	S&P Rating
2020	94.3%
2021	94.1%
2022	95.0%
2023	95.7%
2024	94.9%