

RESOLUTION NO. 2015 - 44

A RESOLUTION AFFIRMING THE CITY'S PARTICIPATION IN THE OFFICE OF THE STATE AUDITOR'S VOLUNTARY 2015 PERFORMANCE MEASUREMENT PROGRAM AND REPORTING RESULTS OF ADOPTED MEASURES

WHEREAS, the City of Rogers is a municipal corporation organized and existing under the laws of the State of Minnesota; and

WHEREAS, the 2010 State Legislature enacted legislation calling for the Council on Results and Innovation to establish a standard set of performance measures for cities; and

WHEREAS, such performance measures are intended to aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services; and

WHEREAS, the Rogers City Council has established the performance measurements listed below and is soliciting, through the Office of the State Auditor, voluntary participation in the 2011 effort; and

WHEREAS, in addition to the results generated from participation, benefits to participating cities include remuneration of \$0.14 per capita; and

WHEREAS, the City of Rogers has fully participated in the 2014 program by adopting performance measures, surveying residents to achieve citizen ratings on those adopted measures and reported the results of the 2014 survey through the City's official website first in December 2014.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Rogers, that the City does hereby affirm its intention to participate in the Office of the State Auditor's Voluntary 2015 Performance Measurement Program by continuing with the following performance measures first adopted in 2011:

General Services

1. Rating of the overall quality of services provided by the City
2. Percentage change in the City's taxable market value
3. Citizen rating of the overall appearance of the City

Police Services

4. Citizen rating of safety in the community

Fire Services

5. Citizen rating of fire protection services

Streets

6. Citizen rating of road condition on City streets
7. Citizen rating of quality of snowplowing on City streets

Water

8. Citizen rating of the dependability and quality of City water supply
Sanitary Sewer

9. Citizen rating of the dependability and quality of City sanitary sewer service
Parks and Recreation

10. Citizen rating of the quality of City recreational programs and facilities

BE IT FURTHER RESOLVED that the City of Rogers will conduct the performance measurement program by soliciting citizen ratings through a 2015 survey and will report the results of said survey to residents via the City's official website by December 31, 2015.

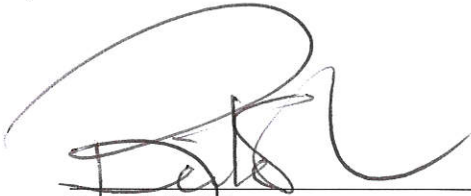
Moved by Councilmember Hall, seconded by Councilmember Jakel

The following voted in favor of said resolution: Eiden, Gorecki, Hall, Ihli, Jakel

The following voted against said resolution: None

The following abstained: None

Whereupon said resolution was declared duly passed and adopted, and was signed by the Mayor, and attested by the Clerk dated this 23rd day of June, 2015.


Rick Ihli, Mayor

ATTEST:


Stacy Scharber, City Clerk

2014 Performance Measurement Resident Survey Results - City of Rogers

1. Are you a resident of the City of Rogers?		
Answer Options	Response Percent	Response Count
Yes	100.0%	58
No	0.0%	0
<i>answered question</i>		58
<i>skipped question</i>		0

2. Indicate the number of years you have lived in this city:		
Answer Options	Average	Response Count
Average	9	58
<i>answered question</i>		58
<i>skipped question</i>		0

3. Please enter your email address [this will be used to help ensure that people don't respond more than once].		
Answer Options	Response Count	
	58	
<i>answered question</i>		58
<i>skipped question</i>		0

4. How would you rate the overall appearance of the city?		
Answer Options	Response Percent	Response Count
Excellent	6.9%	4
Good	62.1%	36
Fair	25.9%	15
Poor	5.2%	3
Don't know	0.0%	0
<i>answered question</i>		58
<i>skipped question</i>		0

5. How would you describe your overall feeling of safety in the city?		
Answer Options	Response Percent	Response Count
Very safe	63.8%	37
Somewhat safe	32.8%	19

Somewhat unsafe	3.4%	2
Very unsafe	0.0%	0
Don't know	0.0%	0
<i>answered question</i>		58
<i>skipped question</i>		0

6. How would you rate the overall quality of fire protection services in the city?

Answer Options	Response Percent	Response Count
Excellent	43.1%	25
Good	27.6%	16
Fair	3.4%	2
Poor	0.0%	0
Don't know	25.9%	15
<i>answered question</i>		58
<i>skipped question</i>		0

7. How would you rate the overall condition of city streets?

Answer Options	Response Percent	Response Count
Excellent	6.9%	4
Good	51.7%	30
Fair	34.5%	20
Poor	6.9%	4
Don't know	0.0%	0
<i>answered question</i>		58
<i>skipped question</i>		0

8. How would you rate the overall quality of snowplowing on city streets?

Answer Options	Response Percent	Response Count
Excellent	20.7%	12
Good	48.3%	28
Fair	17.2%	10
Poor	13.8%	8
Don't know	0.0%	0
<i>answered question</i>		58
<i>skipped question</i>		0

9. How would you rate the dependability and overall quality of city sanitary sewer service?

Answer Options	Response Percent	Response Count
Excellent	34.5%	20

Good	27.6%	16
Fair	5.2%	3
Poor	0.0%	0
Don't know	32.8%	19
answered question		58
skipped question		0

10. How would you rate the dependability and overall quality of the city water supply?

Answer Options	Response Percent	Response Count
Excellent	22.4%	13
Good	34.5%	20
Fair	19.0%	11
Poor	3.4%	2
Don't know	20.7%	12
answered question		58
skipped question		0

11. How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)

Answer Options	Response Percent	Response Count
Excellent	10.3%	6
Good	41.4%	24
Fair	24.1%	14
Poor	17.2%	10
Don't know	6.9%	4
answered question		58
skipped question		0

12. How would you rate the overall quality of services provided by the city?

Answer Options	Response Percent	Response Count
Excellent	10.3%	6
Good	65.5%	38
Fair	20.7%	12
Poor	3.4%	2
Don't Know	0.0%	0
answered question		58
skipped question		0