RESOLUTION NO. 18 – 48

CITY COUNCIL OF THE CITY OF NEW ULM, MINNESOTA

Councilor Schultz offered the following resolution and moved its adoption:

WHEREAS, Benefits to the City of New Ulm for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, Any city participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The City Council of New Ulm has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW, THEREFORE, BE IT RESOLVED, The City Council of New Ulm will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's/county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, The City Council of New Ulm will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

The motion for the adoption of the foregoing resolution was duly seconded by Councilor Fischer and, the roll being called, the following vote was recorded:

Voting Aye: Councilors Christian, Fischer, Mack, Schultz and President Schmitz.
Voting Nay: None.
Not Voting: None.

Whereupon said resolution was declared to have been duly adopted this 5th day of June, 2018.

President of the City Council

Attest:

Finance Director

The above resolution approved June 5, 2018

Mayor

PERFORMANCE MEASUREMENT PROGRAM
CITY OF NEW ULM CITIZEN SURVEY

1.	Please indicate the **number of years** you have lived in New Ulm	years

For each item identified below, circle the number
to the right that best fits your judgment of its quality.
Use the scale to select the quality number.

Description/Identification of Survey Item	Scale Poor → Excellent				
2. How would you rate the overall **appearance** of the city?	1	2	3	4	5
3. How would you rate the overall **feeling of police protection services** in the city?	1	2	3	4	5
4. How would you rate the overall **quality of fire protection services** in the city?	1	2	3	4	5
5. How would you rate the overall **condition of city streets**?	1	2	3	4	5
6. How would you rate the overall **quality of snowplowing on city streets**?	1	2	3	4	5
7. How would you rate the **dependability and overall quality of city sanitary sewer service**?	1	2	3	4	5
8. How would you rate the **dependability and overall quality of the city water service**?	1	2	3	4	5
9. How would you rate the **dependability and overall quality of the city gas service**?	1	2	3	4	5
10. How would you rate the **dependability and overall quality of city electricity service**?	1	2	3	4	5
11. How would you rate the overall **quality of city recreational programs and facilities** (e.g. parks, trails, park facilities, etc.)	1	2	3	4	5
12. How would you rate the **library services** in the city?	1	2	3	4	5
13. How would you rate the **quality of licensing, permitting and building inspection services** in the city?	1	2	3	4	5
14. How would you rate the overall **quality and programming of the Community Access Channel** also known as NUCAT; Comcast channel 14 and NU-Telecom channel 3?	1	2	3	4	5
15. How would you rate the **utility billing/finance department services**?	1	2	3	4	5

16. How would you rate the **overall** quality of services provided by the city?	1	2	3	4	5

Comments: _____

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Please use the enclosed self-addressed, postage paid envelope to return the survey to City Hall by
Monday, February 26, 2018

Thank you for your time and consideration in completing this survey

W4 -- (must be on form to include in results)

Item	Description	Percent	Scale	Count
1	Indicate the number of years you lived in New Ulm.	8.93%	1-9 Years	10
		22.32%	10-19 Years	25
		16.07%	20-29 Years	18
		16.07%	30-39 Years	18
		19.64%	40-49 Years	22
		15.18%	50-59 Years	17
		9.82%	60-69 Years	11
		5.36%	70-79 Years	6
2	How would you rate the overall appearance of the city?	0.72%	Poor	1
		15.94%	Satisfactory	22
		71.01%	Good	98
		36.23%	Exellent	50
3	How would you describe your overall feeling of police protection services in the city?	0.72%	Poor	1
		1.45%	Fair	2
		13.04%	Satisfactory	18
		52.17%	Good	72
		55.80%	Exellent	77
4	How would you rate the overall quality of fire protection services in the city?	5.80%	Satisfactory	8
		47.83%	Good	66
		68.12%	Exellent	94
5	How would you rate the overall condition of city streets?	2.90%	Poor	4
		19.57%	Fair	27
		44.93%	Satisfactory	62
		44.93%	Good	62
		11.59%	Exellent	16
6	How would you rate the overall quality of snowplowering on city streets?	4.38%	Poor	6
		8.76%	Fair	12
		37.23%	Satisfactory	51
		49.64%	Good	68
		24.82%	Exellent	34
7	How would you rate the dependability and overall quality of city sanitary sewer services?	1.44%	Fair	2
		14.39%	Satisfactory	20
		61.15%	Good	85
		45.32%	Exellent	63
8	How would you rate the dependability and overall quality of city water services?	1.45%	Poor	2
		5.07%	Fair	7
		15.94%	Satisfactory	22
		52.17%	Good	72
		48.55%	Exellent	67
9	How would you rate the dependability and overall quality of city gas services?	1.48%	Fair	2
		11.11%	Satisfactory	15
		57.04%	Good	77
		55.56%	Exellent	75

Item	Description	Percent	Scale	Count
10	How would you rate the dependability and overall quality of city electricity services?	0.72%	Poor	1
		2.17%	Fair	3
		10.87%	Satisfactory	15
		58.70%	Good	81
		51.45%	Exellent	71
11	How would you rate the overall quality of city recreational programs and facilities?	1.44%	Poor	2
		3.60%	Fair	5
		10.79%	Satisfactory	15
		57.55%	Good	80
		46.76%	Exellent	65
12	How would you rate the library services in the city?	9.56%	Satisfactory	13
		48.53%	Good	66
		63.24%	Exellent	86
13	How would you rate the quality of licensing permitting and building inspection services in the city?	5.97%	Fair	8
		33.58%	Satisfactory	45
		56.72%	Good	76
		26.87%	Exellent	36
14	How would you rate the quality and programming of the Community Access Channel?	1.60%	Poor	2
		8.80%	Fair	11
		45.60%	Satisfactory	57
		42.40%	Good	53
		24.80%	Exellent	31
15	How would you rate the utility billing/finance department services in the city?	2.92%	Poor	4
		5.11%	Fair	7
		21.90%	Satisfactory	30
		58.39%	Good	80
		35.04%	Exellent	48
16	How would you rate the overall quality of services provided by the city?	0.72%	Fair	1
		17.39%	Satisfactory	24
		67.39%	Good	93
		34.06%	Exellent	47