

**RESOLUTION NO. 2019- 77**

**AUTHORIZING REPORTING REQUIREMENTS FOR THE  
LOCAL PERFORMANCE MEASUREMENT PROGRAM**

WHEREAS, the City Council of the City of Bloomington is the official governing body of the City of Bloomington, Minnesota; and

WHEREAS, the City Council adopted and implemented the minimum ten performance measures developed by the Council on Local Results and Innovation; and


WHEREAS, the City is in the process of implementing a local performance measurement system as developed by the Council on Local Results and Innovation; and

WHEREAS, the City will report the results of the ten adopted measures to its residents before the end of this calendar year through publication, direct mailing, posting on the City's website, or through a public hearing at which the budget and levy will be discussed and public input allowed; and

WHEREAS, the City will survey its residents by the end of this calendar year on the services included in the performance benchmarks.

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF BLOOMINGTON, MINNESOTA, that the necessary documentation will be filed with the Office of the State Auditor for the Performance Measurement Program to be eligible for a reimbursement of \$0.14 per capita in local government aid, not to exceed \$25,000 and is also exempt from levy limits under Minnesota Statutes §§ 275.70 to 275.74 for taxes payable in 2019.

Passed and adopted this 24th day of June, 2019.

  
\_\_\_\_\_  
Mayor

Attest:

  
\_\_\_\_\_  
Secretary to the Council



## Report on Performance Measures for 2018 City of Bloomington

<b>General:</b>					
1.	Rating of the overall quality of services provided by the City Source: 2019 Citizen Survey, Question 11	Excellent 29%	<b>Good</b> 53%	Fair 15%	Poor 3%
2.	Percent change in the taxable property market value =	5.6% for 2018 payable year 2019			
3.	Citizen's rating of the overall appearance of the City Source: 2019 Citizen Survey, Question 5	Excellent 22%	<b>Good</b> 59%	Fair 18%	Poor 1%
<b>Police Services:</b>					
4.	Citizens' rating of safety in their neighborhood Source: 2019 Citizen Survey, Question 4	<b>Very Safe</b> 74%	Somewhat Safe 22%	Somewhat Unsafe 4%	Very Unsafe 1%
Output Measure: Police response time on top priority calls from dispatch to the first officer on scene = 5 min. 12 sec.					
<b>Fire Services:</b>					
5.	Insurance Services Office (ISO) rating of Fire Services (Score from 1 to 10. 1 is the best possible rating) = ISO 2  Citizens' rating of the quality of Fire Services in the City Source: 2019 Citizen Survey, Question 10	<b>Excellent</b> 53%	Good 43%	Fair 3%	Poor 0%
Output Measure: Fire response time from dispatch to first unit on scene = 3 min. 58 sec.					
<b>Streets:</b>					
6.	Average City street pavement condition rating = 78.3 rating on the Pavement Condition Index (PCI)  Citizens' rating of Street Repairs in the City Source: 2019 Citizen Survey, Question 10	Excellent 11%	Good 35%	<b>Fair</b> 37%	Poor 17%
7.	Citizen's rating the quality of snow removal in the City Source: 2019 Citizen Survey, Question 10	Excellent 35%	<b>Good</b> 41%	Fair 18%	Poor 5%
<b>Water:</b>					
8.	Citizens' rating of the quality of the City's water supply Source: 2019 Citizen Survey, Question 10	<b>Excellent</b> 54%	Good 37%	Fair 7%	Poor 2%
Output Measure: Operating cost per 1,000,000 gallons of water pumped/produced (centrally-provided system.) Actual operating expense for water utility/total gallons pumped/1,000,000 = \$1,170/1,000,000 gal.					
<b>Sanitary Sewer</b>					
9.	Citizens' rating of the quality of City sewer services (centrally-provided system) Source: 2019 Citizen Survey, Question 10	Excellent 33%	<b>Good</b> 55%	Fair 10%	Poor 1%
Output Measure: Number of sewer blockages on City system per 100 connections (centrally-provided system) (Number of sewer blockages on City system reported by sewer utility/# of connections * 100 = 0.004/100 connections)					
<b>Parks &amp; Recreation:</b>					
10.	Citizens' rating of the quality of City recreation programs and classes Source: 2019 Citizen Survey, Question 10	Excellent 23%	<b>Good</b> 56%	Fair 17%	Poor 4%

Note: The complete results of the 2019 Citizen's Survey will be on the Bloomington website by September 1, 2019. ☒  
Some responses will not add up to 100 due to rounding.