

BOARD OF COUNTY COMMISSIONERS
WASHINGTON COUNTY, MINNESOTA

RESOLUTION NO. 2018-063

DATE June 19, 2018
MOTION
BY COMMISSIONER Lavold

DEPARTMENT Administration
SECONDED BY
COMMISSIONER Weik

PARTICIPATION IN THE 2018 PERFORMANCE MEASUREMENT PROGRAM

WHEREAS, the Legislature created the Council on Local Results and Innovation in 2010, outlined in MS 6.91; and

WHEREAS, the Council on Local Results and Innovation released a standard set of performance measures for counties that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinions of those services; and

WHEREAS, in 2011, the County Board began its participation in the voluntary standard measures program by adopting resolution #2011-068; and

WHEREAS, a county that elects to participate in the standard measures program for 2018 may be eligible for a reimbursement of \$0.14 per capita in county government aid, not to exceed \$25,000; and

WHEREAS, counties must file a report with the Office of the State Auditor by July 1, 2018 consisting of a declaration adopting and implementing performance measures developed by the Council on Local Results and Innovation; and

WHEREAS, the county has a longstanding commitment to performance measurement and improvement that focuses on outcome goals and performance results; and

WHEREAS, the county has implemented a local performance measurement system including the use of measurement and reporting to help plan, budget, manage, and evaluate programs and processes; and

WHEREAS, the county is implementing an internal quality improvement plan to provide a framework for countywide quality improvement efforts which includes setting targets, measuring progress, reporting on progress, and making improvements; and

WHEREAS, the county will report the results of the 11 adopted measures from this program to residents by posting the results on the county's website; and

WHEREAS, the county will continue to communicate the results of our performance measurement and improvement program with our residents through the use of public meetings, news releases, and an annual report to the County Board and our residents.

NOW, THEREFORE, BE IT RESOLVED that the Washington County Board of Commissioners adopts 11 Model Performance Measures for Counties and authorizes the County Administrator to file the declaration to participate in the 2018 Performance Measurement Program and to file the Performance Measurement Review with the Office of the State Auditor by July 1, 2018.

ATTEST:


COUNTY ADMINISTRATOR


COUNTY BOARD CHAIR

| | YES | NO |
|----------|----------|-----|
| MIRON | <u>X</u> | ___ |
| KARWOSKI | <u>X</u> | ___ |
| KRIESEL | <u>X</u> | ___ |
| LAVOLD | <u>X</u> | ___ |
| WEIK | <u>X</u> | ___ |

State Standard Measures Program

In 2010, the Legislature created the Council on Local Results and Innovation. In February 2011, the Minnesota Council released a set of performance measures for counties that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services, and measuring residents' opinions of those services.

This document provides summary information on 11 of those performance measures. For additional information, including narratives and analysis on many of these measures, refer to the annual Washington County Performance Measurement Report on the county website: www.co.washington.mn.us/performanceasures

PUBLIC SAFETY

Part I and Part II Crimes per 1,000 residents

| | 2015 | 2016 | 2017 |
|----------------|------|------|------|
| Part I Crimes | 3.5 | 3.9 | 3.9 |
| Part II Crimes | 11.0 | 13.9 | 13.8 |

Crimes committed by offenders are classified as either Part I or Part II crimes. Part I crimes include homicide, sexual assault, robbery, aggravated assault, burglary, larceny-theft (shoplifting, pick-pockets), motor vehicle theft, and arson. Part II crimes include other assaults, forgery and counterfeiting, fraud, embezzlement, stolen property (buying, receiving, possessing), prostitution, sex offenses, drug abuse violations, gambling, offenses against family and children, driving under the influence, violating liquor laws, drunkenness, disorderly conduct, vagrancy, and all other offenses (any offense that does not fit in any category except for driving offenses).

Note: 2016 population estimate was used to calculate 2016 and 2017 crimes per 1,000 residents, as the 2017 population estimate was not available at the time of publication. Source: Washington County Sheriff's Office

Percent of adult offenders with new felony conviction within 3 years of discharge

| | 2015 | 2016 | 2017 |
|---|------|------|------|
| Percent of adult offenders with a felony conviction within 3 years of discharge | 16% | 12% | 15% |

Note: Washington County recidivism rates for 2017 involve probation sentenced offenders with a felony level case discharged in 2013. The percentages are within the norm of the seven-county metro area. Source: Washington County Community Corrections

PROPERTY RECORDS, VALUATION, ASSESSMENT

Turnaround time for recording, indexing, and returning real estate documents

| | 2015 | 2016 | 2017 |
|--|-----------|------------|-----------|
| Recording compliance | 100% | 100% | 100% |
| Timely recording, paper documents | 3.51 days | 3.49 days | 3.26 days |
| Timely recording, electronic documents | 0.10 days | 0.004 days | 0.04 days |

To aid and improve commerce in Minnesota, state law compels specific processing requirements and compliance standards for recording of real estate documents, no later than 10 business days for documents submitted in paper form and no later than 5 days electronically after receipt by the county. Source: Property Records and Taxpayer Services

PUBLIC WORKS

Average pavement condition rating

| | 2015 | 2016 | 2017 |
|--------------------------------|------|------|------|
| Pavement Condition Index (PCI) | 76 | 78 | 76 |

Note: The PCI rating monitors the surface quality of the pavement. Washington County's goal is to maintain the overall pavement condition of its roadway system at an average PCI of 72 or greater, with a minimum PCI of 40. Source: Washington County Public Works and Minnesota Department of Transportation

BUDGET, FINANCIAL

Bond rating

| | 2015A | 2016A | 2017A |
|------------------------------------|-------|-------|-------|
| Standard and Poor's Rating Service | AAA | AAA | AAA |
| Moody's Investor's Services | Aaa | Aaa | Aaa |

Note: The letter "A" behind each year signifies the name of the bond sale. Washington County holds the highest rating obtainable from both Standard & Poor's Ratings Services and Moody's Investor's Services. Source: Washington County Accounting and Finance

PUBLIC HEALTH, SOCIAL SERVICES

Percentage of children in which there is a recurrence of maltreatment within 12 months following an intervention

| | 2015 | 2016 | 2017 |
|--------------------|------|------|------|
| Child Maltreatment | 0.9% | 2.4% | 2.4% |

Child maltreatment includes physical abuse, neglect, sexual abuse, mental injury, or maltreatment of a child in a facility. Minnesota's Department of Human Services measures repeat maltreatment as the percentage of children in which there is a recurrence of maltreatment within 12 months following an intervention. Washington County's goal is 9.1% or less.

Note: Data for 2017 is for a portion of the year, data for 2017 will be finalized after a full 12 months have elapsed after the occurrence of maltreatment. Source: Minnesota Department of Human Services' Social Services Information System

Percentage of low birth-weight children

| | 2014 | 2015 | 2016 |
|------------------|------|------|------|
| Low birth-weight | 5.0% | 4.3% | 4.4% |

Low birth-weight describes babies who are born weighing less than 2,500 grams or 5.5 pounds. *Note: This data does not include multiple births. 2017 data was not available at the time of publication. Source: Washington County Public Health and Environment*

PARKS, LIBRARIES

Citizens' rating of quality of parks - Park Visitor Survey

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|------|----------------|-----------|---------|--------------|-------------------|
| 2015 | 69.7% | 24.7% | 0.4% | 1.1% | 1.8% |
| 2016 | 72.7% | 23.4% | 2.4% | 0.5% | 1.0% |
| 2017 | 72.0% | 22.1% | 2.4% | 0.7% | 2.8% |

This measure provides information on the percentage of surveyed park visitors who were satisfied with their experience in the park they visited that day. Source: Washington County Public Works - Park Visitor Survey

Number of annual library visits per 1,000 residents

| | 2015 | 2016 | 2017 |
|---|-------|-------|-------|
| Number of annual library visits per 1,000 residents | 3,624 | 3,611 | 3,553 |

Note: 2016 population estimate was used to calculate the 2016 and 2017 in-person library visits per 1,000 residents, as the 2017 population estimate was not available at the time of publication. Numbers do not include libraries in Stillwater, Lake Elmo, and Bayport. Source: Washington County Library

ENVIRONMENT

Recycling percentage

| | 2015 | 2016 | 2017 |
|------------------------------|-------|-------|-------|
| Percentage of recycled waste | 37.7% | 42.8% | 49.3% |

Note: The recycling percentage is the total tons of county recyclable materials as a percentage of the waste generated. Source: Washington County Public Health and Environment SCORE Report

Amount of hazardous household waste and electronics collected

| | 2015 | 2016 | 2017 |
|---------------------------|----------------|----------------|----------------|
| Household hazardous waste | 1,482,990 lbs. | 1,679,815 lbs. | 1,657,938 lbs. |
| Electronics waste | 1,382,832 lbs. | 1,945,913 lbs. | 1,906,955 lbs. |

Note: The slight decreases for household hazardous waste and electronics are likely due to products being manufactured at a lighter weight than in the past. Source: Washington County Public Health and Environment

**Washington County
Performance
Measurement
Program**

Since the mid-1990s, Washington County departments have tracked, reported, and monitored performance measures to support decision-making, and to drive continued improvement in the services provided.

Progress Meetings, scheduled with each department once a year, are an example of continuously improving and advancing use of data and analysis in the organization. The purpose of these meetings is to facilitate an ongoing dialogue about performance results and quality improvement efforts between the Office of Administration and the county's departments.

Washington County's multi-departmental Performance Measurement and Improvement Team (PerMIT) continues to further institutionalize the use of performance measurement, lean, and quality improvement throughout the organization.

Washington County remains committed to making data-driven decisions, ensuring accountability, and providing quality services.

WASHINGTON COUNTY VISION, MISSION, GOALS & VALUES

VISION

A great place to live, work and play...today and tomorrow

MISSION

Providing quality services through responsible leadership, innovation, and the cooperation of dedicated people

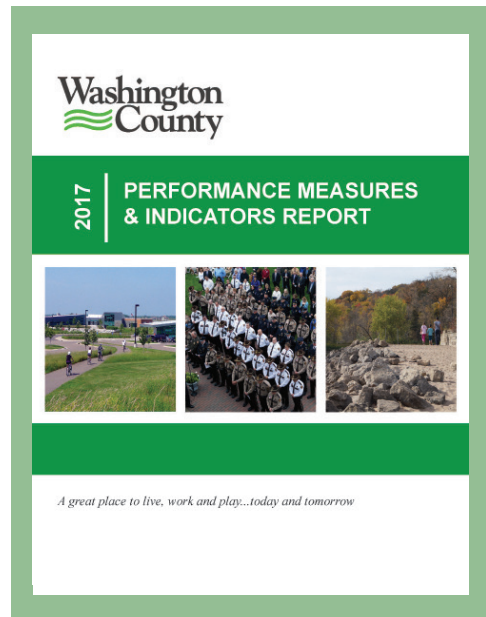
GOALS

- To promote the health, safety, and quality of life of citizens
- To provide accessible, high-quality services in a timely and respectful manner
- To address today's needs while proactively planning for the future
- To maintain public trust through responsible use of public resources, accountability, and openness of government

VALUES

- Ethical: to ensure public trust through fairness, consistency, and transparency
- Stewardship: to demonstrate tangible, cost-effective results and protect public resources
- Quality: to ensure that services delivered to the public are up to the organization's highest standards
- Responsive: to deliver services that are accessible, timely, respectful, and efficient
- Respectful: to believe in and support the dignity and value of all members of this community
- Leadership: to actively advocate for and guide the county toward a higher quality of life

MORE INFORMATION AVAILABLE



Performance Measurement and Indicators Report

The annual Performance Measures and Indicators Report reflects Washington County's continued commitment to high-quality service that meets and exceeds the needs and expectations of Washington County residents. The 2017 Performance Measures and Indicators Report is the county's 19th annual report.

www.co.washington.mn.us/performanceasures

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