

**Resolution 23-98**

**Resolution of the City of Woodbury,  
Washington County, Minnesota**

**Authorizing Participation in the Performance Measurement Program Established by the  
State of Minnesota and the Council on Local Results and Innovation**

WHEREAS, benefits to the City of Woodbury for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, any city participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

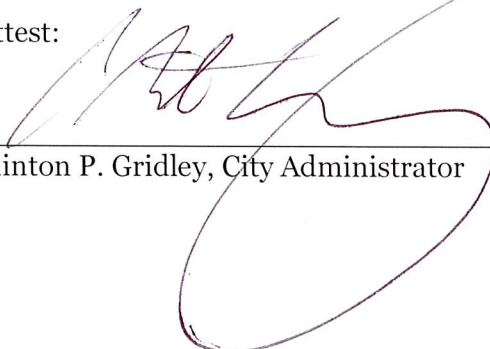
WHEREAS, the City Council of Woodbury has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

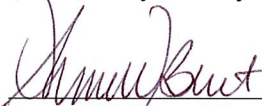
NOW, THEREFORE, BE IT RESOLVED THAT, the City Council of the City of Woodbury will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the City's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, the City Council of the City of Woodbury will submit to the Office of the State Auditor the actual results of the performance measures adopted by the City.

This Resolution was declared duly passed and adopted and was signed by the Mayor and attested to by the City Administrator on the 24<sup>th</sup> day of May 2023.

Attest:

  
\_\_\_\_\_  
Clinton P. Gridley, City Administrator

  
\_\_\_\_\_  
Anne W. Burt, Mayor

(SEAL)



Office of the City Administrator

**Date: May 31, 2023**  
**To: State of Minnesota – Council on Local Results and Innovation**  
**From: Angela Gorall, Assistant City Administrator**  
**Subject: 2022 Performance Measurement Report for the City of Woodbury**

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On May 24, 2023, the Woodbury City Council adopted a resolution authorizing City staff to report on the following measures for the State of Minnesota Performance Measurement Program through the Council on Local Results and Innovation. A **minimum of 10** performance measures, as suggested by the “standard measures for cities” document, are submitted to the Office of the State Auditor. Attached to this memorandum is the City Council resolution that authorized the City of Woodbury to participate in this program.

The City of Woodbury performs a biennial survey, and the survey results included in the reporting are from the 2022 community survey. Please also note that the City of Woodbury utilizes a performance measurement dashboard available via the following link on the City’s website: <https://performance.envisio.com/dashboard/woodburymn545/>. Data for 2022 will be available on the dashboard by July 1.

**General**

1. Rating of the overall quality of services provided by the city (survey data, provide year completed and total responses).  
**Excellent: 25%**  
**Good: 63%**  
**Fair: 11%**  
**Poor: 1%**  
(2022 community survey, 911 total responses)
2. Percent change in the taxable property market value:
  - a. Collected for commercial/industrial only: **20.7%** increase in taxable market value, increase of **\$337.72 (in millions)**.
3. Citizens’ rating of the overall appearance of the city (survey data, provide year completed and total responses)  
**Excellent: 36%**  
**Good: 57%**  
**Fair: 4%**  
**Poor: 1%**  
(2022 community survey, question most closely related was “the overall quality of life in Woodbury”, 960 total responses)
4. Nuisance code enforcement cases per 1,000 population:  $783 / 78,920 \times 1,000 = 9.9$
5. Number of library visits per 1,000 population: **Not collected/Not applicable**
6. Bond rating: AAA

7. Citizens' rating of the quality of city recreational programs and facilities (survey data, provide year completed and total responses)

Recreational Programs

**Excellent: 34%**

**Good: 51%**

**Fair: 13%**

**Poor: 1%**

(2022 community survey)  
(700 total responses)

City Parks

**Excellent: 37%**

**Good: 54%**

**Fair: 9%**

**Poor: 1%**

(2022 community survey)  
(864 total responses)

8. Accuracy of post-election audit (% of ballots counted correctly): **NA**

**Police Services**

9. Part I and II crime rates:

a. Part I – **NA**

b. Part II – **NA**

**Total Group A Offenses: 2,360**

**a) Crimes against persons: 234**

**b) Crimes against property: 1,862**

**c) Crimes against society: 264**

(Part I and Part II crime classifications are no longer used, therefore the City now measures Group A offenses by three types as shown.)

10. Part I and II crime clearance rates: **NA**

**Group A crimes cleared: 30%**

(Part I and Part II crime classifications are no longer used, therefore the City now measures Group A offenses.)

11. Citizens' rating of safety in their community (survey data, provide year completed and total responses):

**Excellent: 24%**

**Good: 54%**

**Fair: 18%**

**Poor: 4%**

**Don't Know: 0%**

(2022 community survey, 965 total responses)

12. Average police response times: **Not collected**

**Fire & EMS Services**

13. Insurance industry rating of fire services: **Not collected**

14. Citizens' rating of the quality of fire protection services (survey data, provide year completed and total responses):

**Excellent: 55%**

**Good: 42%**

**Fair: 2%**

**Poor: 0%**

(2022 community survey, 654 total responses)

15. Average fire response time:
  - a. Five firefighters on scene in less than 9 minutes: **44%**
  - b. Sustained major fire response, 6 additional firefighters on scene in less than 13 minutes: **38%**
16. Fire (and hazardous response) calls per 1,000 population:  $404 / 78,920 \times 1,000 = 5.1$
17. Number of fires with loss resulting in investigation: **37**
18. EMS calls per 1,000 population:  $5,191 / 78,920 \times 1,000 = 65.8$
19. EMS average response time. Measured as percentage of time on-scene in less than 9 minutes: **93%**

### **Streets**

20. Average city street pavement condition rating:
  - a. Average PCI of non-residential streets: **62.7**
  - b. Average PCI of residential streets: **76.2**
21. Citizens' rating of the road conditions in their city (survey data, provide year completed and total responses):  
**Excellent: 13%**  
**Good: 50%**  
**Fair: 29%**  
**Poor: 9%**  
(2022 community survey, question was "quality of pavement repair and patching on city streets" – 908 total responses)
22. Expenditures for road rehabilitation (measured as "street maintenance") per paved lane mile (jurisdiction only roads): **\$1,031**
23. Percentage of all jurisdiction lane miles rehabilitated in the year: **Collected as total lane miles only; 8.3 miles**
24. Average hours to complete road system during snow event: **6.84**
25. Citizens' rating of the quality of snowplowing on city streets (survey data, provide year completed and total responses):  
**Excellent: 32%**  
**Good: 43%**  
**Fair: 20%**  
**Poor: 5%**  
(2022 community survey, 952 total responses)

### **Water**

26. Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses):  
**Excellent: 11%**  
**Good: 32%**  
**Fair: 33%**  
**Poor: 23%**  
(2022 community survey, 896 total responses)
27. Operating costs per 1,000,000 gallons of water pumped/produced: **Not collected**

**Sanitary Sewer**

28. Citizens' rating of the dependability and quality of the city sanitary sewer service  
(provide year completed and total response)

**Excellent: 40%**

**Good: 51%**

**Fair: 7%**

**Poor: 2%**

(2022 community survey, 711 total responses)

29. Number of sewer blockages on city system per 100 connections: **1 total blockage for whole system**