

COUNTY BOARD OF COMMISSIONERS/CITY COUNCIL

Clay County, Minnesota 56560

Date June 24th 2014
Motion by
Commissioner/Council
Member

Evert

Resolution No. 2014-33
Second by
Commissioner/Council
Member Weyland

WHEREAS, Benefits to Clay County for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, Any county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

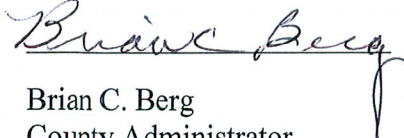
WHEREAS, The Clay County Board has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE LET IT BE RESOLVED THAT, Clay County will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, and posting on the county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, Clay County will submit to the Office of the State Auditor the actual results of the performance measures adopted by the county.


Kevin Campbell, Chair
Clay County Board of Commissioners

ATTEST:


Brian C. Berg
County Administrator

Detail of Voting: Ayes 4 Nays 0 Absent: 1

Enclosure 1

UCRX-1010 RETURN 'A'
OFFENSES AND CLEARANCES
AGENCY: MN0140000 CLAY

MINNESOTA CRIMINAL JUSTICE REPORTING SYSTEM
JOBSTREAM: CJRP3201
PROGRAM: CJRP0019

PAGE: 1
RUN DATE: 03/10/14
REPORT PERIOD: JAN - DEC, 2013

POPULATION:	17,266	OFFENSES KNOWN OR REPORTEDUNFOUNDED....COMPLAINTS.... PCT.....NUMBER	TOTAL ACTUAL OFFENSES	CRIME RATE	TOTAL OFFENSES CLEARED BY ARREST PCT.....NUMBER	CLEARED BY ARREST PERSONS UNDER 18 PCT.....NUMBER
MURDER/NON-NEG.....	0	0	0	0	0	0	0
RAPE TOTAL.....	3	0	0	3	17	66	2
FORCIBLE.....	2	0	0	2	11	50	1
ATTEMPTED.....	1	0	0	1	5	100	1
ROBBERY TOTAL.....	0	0	0	0	0	0	0
FIREARM.....	0	0	0	0	0	0	0
KNIFE/CUTTING.....	0	0	0	0	0	0	0
OTHER WEAPON.....	0	0	0	0	0	0	0
STRONG-ARM.....	0	0	0	0	0	0	0
ASSAULT TOTAL.....	8	0	0	8	46	50	4
GUN.....	0	0	0	0	0	0	0
KNIFE/CUTTING.....	0	0	0	0	0	0	0
OTHER WEAPON.....	4	0	0	4	23	75	3
HANDS, FEET, ETC.....	4	0	0	4	23	25	1
BURGLARY TOTAL.....	23	0	0	23	133	13	3
FORCED ENTRY.....	7	0	0	7	40	14	1
UNLAWFUL ENTRY.....	9	0	0	9	52	11	1
ATTEMPTED.....	7	0	0	7	40	14	1
LARCENY TOTAL.....	52	0	0	52	301	15	8
AUTO THEFT TOTAL.....	4	0	0	4	23	50	2
AUTOS.....	1	0	0	1	5	100	1
TRUCKS/BUSES.....	0	0	0	0	0	0	0
OTHER VEHICLES.....	3	0	0	3	17	33	1
ARSON.....	0	0	0	0	0	0	0
PART 1 TOTAL W/O ARSON	90	0	0	90	521	21	19
PART 1 TOTAL W/ ARSON.	90	0	0	90	521	21	19
OTHER ASSAULTS.....	35	0	0	35	202	77	27
FORGERY/COUNTERFEIT...	4	0	0	4	23	75	3
FRAUD.....	64	0	0	64	370	43	28
EMBEZZLEMENT.....	0	0	0	0	0	0	0
STOLEN PROPERTY.....	0	0	0	0	0	0	0
VANDALISM.....	30	0	0	30	173	10	3
WEAPONS.....	2	0	0	2	11	50	1
PROSTITUTION.....	0	0	0	0	0	0	0
OTHER SEX OFFENSES....	2	0	0	2	11	0	0
NARCOTICS TOTAL.....	16	0	0	16	92	100	16
GAMBLING TOTAL.....	0	0	0	0	0	0	0
FAMILY/CHILDREN.....	12	0	0	12	69	33	4
D.U.I.....	93	0	0	93	538	97	91
LIQUOR LAWS.....	23	0	0	23	133	100	23
DRUNKENNESS.....	0	0	0	0	0	0	0
DISORDERLY.....	17	0	0	17	98	41	7
VAGRANCY.....	0	0	0	0	0	0	0
OTHER (EX. TRAFFIC)....	44	0	0	44	254	63	28
PART 2 TOTAL.....	342	0	0	342	1,980	67	231
GRAND TOTAL.....	432	0	0	432	2,502	57	250

TOTAL PERSONS ARRESTED THIS PERIOD FOR ALL OFFENSES EXCEPT TRAFFIC
ADULTS 243 JUVENILES 45

Clay County Closed 2009 Adult Felons

2007

2008

2009

Recid_6mos

casetype		Frequency	Percent	Frequency	Percent	Frequency	Percent
Probation	No	149	96.1	160	98.2	164	98.2
	Yes	6	3.9	3	1.8	3	1.8
	Total	155	100.0	163	100.0	167	100.0
Supervised Release	No	74	97.4	81	95.3	81	95.3
	Yes	2	2.6	4	4.7	4	4.7
	Total	76	100.0	85	100.0	85	100.0

Recid_1yr

casetype		Frequency	Percent	Frequency	Percent	Frequency	Percent
Probation	No	146	94.2	160	98.2	160	95.8
	Yes	9	5.8	3	1.8	7	4.2
	Total	155	100.0	163	100.0	167	100.0
Supervised Release	No	71	93.4	78	91.8	80	94.1
	Yes	5	6.6	7	8.2	5	5.9
	Total	76	100.0	85	100.0	85	100.0

Recid_2yrs

casetype		Frequency	Percent	Frequency	Percent	Frequency	Percent
Probation	No	139	89.7	153	93.9	158	94.6
	Yes	16	10.3	10	6.1	9	5.4
	Total	155	100.0	163	100.0	167	100.0
Supervised Release	No	67	88.2	71	83.5	75	88.2
	Yes	9	11.8	14	16.5	10	11.8
	Total	76	100.0	85	100.0	85	100.0

Recid_3yrs

casetype		Frequency	Percent	Frequency	Percent	Frequency	Percent
Probation	No	132	85.2	144	88.3	155	92.8
	Yes	23	14.8	19	11.7	12	7.2
	Total	155	100.0	163	100.0	167	100.0
Supervised Release	No	65	85.5	69	81.2	70	82.4
	Yes	11	14.5	16	18.8	15	17.6
	Total	76	100.0	85	100.0	85	100.0

Enclosure 3

Clay County Public Works Performance Measures Standards		
	2011-2012	2012 - 2013
Hours to plow complete system during a snow event:	12 Hours	12 Hours
Average Clay County pavement condition rating		Mile by Mile
Ride Quality Index (RQI)	2.7	2.57
Surface Rating (SR)	3.3	3.43
Pavement Quality Index (PQI)	2.9	2.93

Table 1. Mn/DOT Pavement Condition Indices

Index Name	Pavement Attribute Measured by Index	Rating Scale
Ride Quality Index (RQI)	Pavement Roughness	0.0 - 5.0
Surface Rating (SR)	Pavement Distress	0.0 - 4.0
Pavement Quality Index (PQI)	Overall Pavement Quality	0.0 - 4.5

Minnesota

State, County, and Community Health Board

Vital Statistics Trend Report, 1993-2012

Select counties and/or Community Health Boards:

Clay County

None

None

None

None

None

Minnesota Center for Health Statistics

Minnesota Department of Health

www.health.state.mn.us/divs/chs

Demographics

	Total Population ¹					Population by Race/Ethnicity ¹ Year 2012				
	2008	2009	2010	2011	2012	White	African American	American Indian	Asian	Latino*
State of Minnesota	5,220,393	5,266,214	5,303,925	5,344,861	5,379,139	4,654,134	297,962	68,961	238,326	264,359
Clay County	55,767	56,763	58,999	59,803	60,155	56,328	895	842	871	2,292

*Can be any race

	Estimated Number of Households ²					Elderly (age 65+) Dependency Ratio per 100 people aged 15-64 ¹				
	2008	2009	2010	2011	2012	2008	2009	2010	2011	2012
State of Minnesota	2,095,574	2,108,843	2,087,227	2,101,295	2,110,877	18.4	18.9	19.2	19.6	20.3
Clay County	21,599	22,038	22,279	22,516	22,727	18.1	18.1	17.5	17.3	17.9

	Child (under age 15) Dependency Ratio per 100 people aged 15-64 ¹					Total Dependency (under 15, 65+) Ratio per 100 people aged 15-64 ¹				
	2008	2009	2010	2011	2012	2008	2009	2010	2011	2012
State of Minnesota	29.3	29.5	29.9	29.6	29.6	47.7	48.4	49.1	49.2	49.9
Clay County	26.3	27.5	28.5	28.1	28.3	44.5	45.6	46.0	45.4	46.2

Socioeconomics

	Unemployed (Annual Average) ³ - Percent					Food Stamp Utilization - Average Monthly Households (Cases) ⁴				
	2008	2009	2010	2011	2012	2008	2009	2010	2011	2012
State of Minnesota	5.4	8.1	7.3	6.4	5.6	134,859	169,711	134,859	237,132	251,642
Clay County	3.7	5.0	4.8	5.0	4.2	1,609	2,023	1,609	2,695	2,822

	Per Capita Income - Adjusted to 2012 Dollars ⁵					Median Household Income - - Adjusted to 2012 Dollars ¹				
	2008	2009	2010	2011	2012	2008	2009	2010	2011	2012
State of Minnesota	\$45,927	\$44,094	\$44,871	\$46,069	\$46,925	\$61,123	\$59,525	\$58,355	\$58,122	\$58,828
Clay County	\$36,345	\$35,550	\$36,392	\$37,352	\$38,549	\$52,240	\$50,287	\$50,956	\$53,822	\$51,954

NA - Data not available

	Percent of All Ages Living in Poverty ¹					Percent of People under 18 Years Living in Poverty ¹				
	2008	2009	2010	2011	2012	2008	2009	2010	2011	2012
State of Minnesota	9.6	10.9	11.5	11.8	11.4	11.4	13.9	15.0	15.3	14.6
Clay County	13.0	13.0	12.8	14.8	11.4	13.3	14.2	14.6	16.6	13.4

Education (PreKindergarten to 12th Grade)⁶

	Total Enrollment - School Year				Students Eligible for Free or Reduced Meals - Percent, School Year			
	2009-10	2010-11	2011-12	2012-13	2009-10	2010-11	2011-12	2012-13
State of Minnesota	836,630	837,640	839,426	845,177	35.5	36.6	37.2	38.3
Clay County	8,911	8,942	9,079	9,307	29.7	32.3	32.2	34.2

	Students with Limited English Proficiency - Percent, School Year				Students Receiving Special Education - Percent, School Year			
	2009-10	2010-11	2011-12	2012-13	2009-10	2010-11	2011-12	2012-13
State of Minnesota	7.6	7.7	7.7	7.8	14.6	14.8	14.9	14.9
Clay County	5.1	5.1	4.8	3.7	14.7	15.3	15.0	15.1

	Four-Year High School Graduation Rate per 100				High School Dropout Rate per 100			
	2009-10	2010-11	2011-12	2012-13	2009-10	2010-11	2011-12	2012-13
State of Minnesota	75.8	76.8	77.6	78.4	4.9	4.8	5.1	4.3
Clay County	78.0	75.0	74.4	78.4	4.6	5.4	7.5	6.5

Nativity⁷

	Number of Births				Birth Rate per 1,000 Population			
	1993-1997	1998-2002	2003-2007	2008-2012	1993-1997	1998-2002	2003-2007	2008-2012
State of Minnesota	320,355	333,265	358,777	348,605	13.9	13.6	14.0	13.1
Clay County	3,284	2,823	3,602	3,925	12.7	10.9	13.4	13.5

	Low Birth Weight (less than 2,500 grams), Singletons - Number				Low Birth Weight (less than 2,500 grams), Singletons - Percent*			
	1993-1997	1998-2002	2003-2007	2008-2012	1993-1997	1998-2002	2003-2007	2008-2012
State of Minnesota	13,694	14,570	16,822	16,148	4.4	4.5	4.9	4.8
Clay County	131	123	179	184	4.1	4.5	5.1	4.9

*Percentages based on numerators less than or equal to 20 may be unstable and should be interpreted with caution

	Premature Births (less than 37 weeks gestation), Singletons - Number				Premature Births (less than 37 weeks gestation), Singletons - Percent*			
	1993-1997	1998-2002	2003-2007	2008-2012	1993-1997	1998-2002	2003-2007	2008-2012
State of Minnesota	20,829	21,694	25,744	24,491	7.3	7.6	8.4	8.0
Clay County	261	233	292	200	8.4	9.1	9.2	8.0

*Percentages based on numerators less than or equal to 20 may be unstable and should be interpreted with caution

Nativity⁷

**Receiving Prenatal Care in the 1st Trimester -
Percent**

1993-1997 1998-2002 2003-2007 2008-2012

State of Minnesota	83.5	84.8	86.3	85.3
Clay County	74.9	85.4	82.4	87.8

*Percentages based on numerators less than or equal to 20 may be unstable and should be interpreted with caution

**Mothers who Smoked during Pregnancy -
Percent**

1993-1997 1998-2002 2003-2007 2008-2012

State of Minnesota	13.5	11.4	9.7	10.4
Clay County	18.0	16.8	12.5	13.3

Births to Unmarried Women- Percent

1993-1997 1998-2002 2003-2007 2008-2012

State of Minnesota	24.3	26.1	30.2	33.2
Clay County	28.2	27.5	26.4	27.8

*Percentages based on numerators less than or equal to 20 may be unstable and should be interpreted with caution

**Teen Birth Rate
per 1,000 15-19 year old females**

1993-1997 1998-2002 2003-2007 2008-2012

State of Minnesota	33.0	29.0	27.1	22.4
Clay County	25.1	16.4	15.6	13.9

Race/Ethnicity of Mother - Year 2012

White African American Indian Asian Latina**

State of Minnesota	52,171	7,049	1,346	5,383	4,825
Clay County	715	19	39	9	44

**Can be any race

Number of Infant Deaths⁸ by Birth Year

1992-1996 1997-2001 2002-2006 2007-2011

State of Minnesota	2,186	1,888	1,747	1,785
Clay County	20	26	23	24

*Rates not calculated for less than 20 events

Mortality⁷

	Number of Deaths				Number of Deaths by Race/Ethnicity - Year 2012				
	1993-1997	1998-2002	2003-2007	2008-2012	White	African American	American Indian	Asian	Latino**
State of Minnesota	184,221	189,162	186,162	194,908	37,730	1,090	484	515	354
Clay County	1,876	1,954	1,921	2,101	458	3	3	0	5

	Crude Death Rate per 100,000 Population				Age Adjusted Death Rate per 100,000 Population			
	1993-1997	1998-2002	2003-2007	2008-2012	1993-1997	1998-2002	2003-2007	2008-2012
State of Minnesota	799.0	774.5	725.6	732.8	806.4	761.0	682.4	657.7
Clay County	725.4	756.9	716.7	706.3	733.5	717.0	641.5	664.2

	Age Adjusted Death Rate - Males				Age Adjusted Death Rate - Females			
	1993-1997	1998-2002	2003-2007	2008-2012	1993-1997	1998-2002	2003-2007	2008-2012
State of Minnesota	1,019.1	928.0	820.4	621.4	656.6	638.0	577.0	447.4
Clay County	929.0	887.2	776.8	597.2	589.7	593.9	530.7	457.8

*Rates not calculated for less than 20 events

Mortality⁷

	Cancer, Number				Cancer, Age Adjusted Death Rate			
	1993-1997	1998-2002	2003-2007	2008-2012	1993-1997	1998-2002	2003-2007	2008-2012
State of Minnesota	43,201	44,974	45,329	47,515	194.1	187.1	172.9	164.6
Clay County	398	475	442	458	162.0	184.4	162.0	153.9
	Heart Disease, Number				Heart Disease, Age Adjusted Death Rate			
	1993-1997	1998-2002	2003-2007	2008-2012	1993-1997	1998-2002	2003-2007	2008-2012
State of Minnesota	50,641	45,015	39,037	36,531	221.3	179.4	140.4	120.7
Clay County	593	524	462	434	230.5	188.7	144.8	134.4
	Stroke, Number				Stroke, Age Adjusted Death Rate			
	1993-1997	1998-2002	2003-2007	2008-2012	1993-1997	1998-2002	2003-2007	2008-2012
State of Minnesota	15,058	14,016	11,757	10,161	64.9	55.1	42.1	33.6
Clay County	170	146	111	122	63.8	50.5	34.8	36.4
	Unintentional Injury, Number				Unintent. Injury, Age Adjusted Death Rate			
	1993-1997	1998-2002	2003-2007	2008-2012	1993-1997	1998-2002	2003-2007	2008-2012
State of Minnesota	7,874	8,855	9,648	10,785	33.8	35.2	35.4	37.5
Clay County	83	84	102	104	31.3	30.3	35.6	34.3

*Rates not calculated for less than 20 events

Sources

- ¹ US Census www.census.gov Poverty estimates and median household income: www.census.gov/hhes/www/saippe/county.html
- ² Minnesota State Demographer, <http://www.demography.state.mn.us/estimates.html> and US Census www.census.gov
- ³ Minnesota Department of Employment and Economic Development, <http://www.deed.state.mn.us/lmi/tools/laus.htm>
- ⁴ Minnesota Department of Human Services
- ⁵ US Department of Commerce, Bureau of Economic Analysis, <http://www.bea.gov/itable/>
- ⁶ Minnesota Department of Education - www.education.state.mn.us/mde/Data/index.html
- ⁷ Minnesota Department of Health, Center for Health Statistics, www.health.state.mn.us/divs/chs
- ⁸ Minnesota Department of Health, Center for Health Statistics, linked birth/death cohort

For more detailed data on births and deaths in Minnesota go to the Minnesota Vital Statistics Interactive Queries Website: <https://pqc.health.state.mn.us/mhsq/index.jsp>

Definitions

Number of Households: The number of occupied houses, apartments, or other separate living quarters, in which the occupants live and eat separately from other persons in the building and to which they have direct access from outside the building or through a common hall.

Unemployed Annual Average: The annual average of unemployed divided by the labor force (not seasonally adjusted)

Per capita and median household income are adjusted to 2012 dollars using CPI from the Bureau of Labor and Statistics, www.bls.gov/cpi/. For unadjusted data, go the the **Minnesota Public Health Data Access Network, population statistics**, <https://apps.health.state.mn.us/mndata/>

PreKindergarten to 12th Grade Enrollment: Students who were enrolled over October 1 of the school year. Excluded from the counts are shared-time students, adult students, and students attending in other states or nonpublic schools for care and treatment purposes. Dual enrolled students are counted only once.

The Four-Year Graduation Rate is a four-year, on-time graduation rate based on a cohort of first time ninth grade students plus transfers into the cohort within the four year period

Minnesota Center for Health Statistics
Minnesota Department of Health
PO Box 64882 * St. Paul, MN * 55164-0882
www.health.state.mn.us/divs/chs
651.201.3504
healthstats@state.mn.us



**Performance Measures - Social Services
Submitted June 27th 2014 for CY 2013 Data**

Performance Measure:

1. Of all children who were victims of substantiated child abuse and/or neglect during the reporting period, what percentage had a subsequent substantiated allegation within twelve months?

a. CY2013 data

i. 58 Substantiated Victims of Maltreatment.

55 (94.8%) of these victims had no recurrence within 12 months.

3 (5.2%) of these victims had a recurrence within 12 months.

2. Work Participation Rate among MFIP and DWP recipients

a. CY2013 data

i. 51.9% participation

MINNESOTA • REVENUE

State Board of Equalization For 2013

Clay County

I. Organization and Staffing

Clay County has an assessment system in place that employs five full-time county assessment personnel. Nancy Gunderson filled the position of Clay County Assessor in July of 2012. There is one Certified Minnesota Assessor Specialist (CMAS) and three Certified Minnesota Assessors (CMA's) along with Nancy's Senior Accredited Minnesota Assessor (SAMA) license. Four of the staff do the assessment work in 37 jurisdictions (14,548 parcels). There is one local assessor who does the assessment work in three townships, which accounts for approximately 889 parcels. The City of Moorhead has their own assessment system in place that employs 3.85 full-time employees. The Moorhead City interim assessor is Pete Doll, who is licensed as a SAMA. Nick Lee was hired to fill the position of city assessor and is in the process of working towards his required licensure. Presently, three of the staff personnel do appraisal work; one is an Accredited Minnesota Assessor (AMA) the other is a CMA and Nick is working towards his license. The City of Moorhead has 13,416 parcels.

II. Market Trend Summary

For the most part, the valuations of residential and seasonal properties were stable again this year. Overall, residential property values in the county remained unchanged (+0.78%), while seasonal residential property valuation also remained unchanged (-2.89%). Moorhead City residential valuations were also unchanged (+0.81%). Total apartment valuation for the county went up slightly (+3.72%). Apartment valuations for Moorhead City were unchanged (+1.54%). Commercial valuations for the county were for the most part unchanged (+1.95%). Moorhead City commercial was unchanged (+0.01%). The agricultural market in Clay County was exceptionally strong again this year with values increasing +24.26%. Clay County does not have a lot of wooded / recreational lands. Valuations of non-productive lands were basically unchanged for 2013 (+3.30%).

III. Review of Follow-Up Issues for 2013

There were no follow-up issues for Clay County in 2013.

IV. State Board of Equalization Orders for 2013

No State Board of Equalization (SBE) orders are recommended for Clay County.

V. Follow-Up Issues for 2014

There are no follow-up issues for 2014 in Clay County.

MINNESOTA • REVENUE

STATE BOARD CHANGES OF REAL AND PERSONAL PROPERTY VALUES FOR 2013

To the Auditor of: **Clay County**

The Commissioner of Revenue does hereby certify that this form and the following schedules consisting of _____ pages are a true and official copy of all changes (including any values on Form PT 54C) in the assessment of real and personal property pursuant to Minnesota Statutes Section 270C.91. The county assessor is hereby directed to enter upon the assessment rolls of his/her county for 2013 these changes (including any values on Form PT 54C) pursuant to Minnesota Statutes Section 273.061, Subdivision 9(f). This is an order of the State Board of Equalization and cannot be appealed to the Minnesota Tax Court.

Date: June 29, 2013	Minnesota Commissioner of Revenue
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Assessment District	Classification and Kind (Land, Structures) of Property	Percent Increase	Percent Decrease
	No Changes		

MINNESOTA • REVENUE

Recommendations for State Board of Equalization Follow-Up Issues for 2014

Assessment District	Classification and Kind (Land, Structures) of Property
	No conditional recommendations were made.

MINNESOTA • REVENUE

Recommendations for State Board of Equalization Changes of Real Property Values for 2013 and Recommendations for State Board of Equalization Follow-up Issues for 2014

To the Assessor of **Clay County**:

This form contains recommendations for State Board of Equalization changes of real property values for 2013. If the county assessor wishes to appeal any of the recommended State Board of Equalization changes, he/she must provide a written appeal and any supporting documentation to the Property Tax Division at least seven days prior to the scheduled State Board of Equalization. This form also contains any recommendations for State Board of Equalization follow-up issues for 2013.

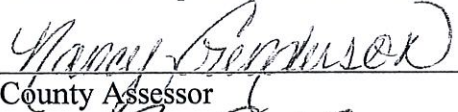
Official Recognition

By signing this document, we acknowledge that Brad Averbeck has reviewed the *Recommendations for State Board of Equalization Changes of Real Property Values for 2013*, if any, listed on the following pages and has explained the process for appealing these recommendations. By signing this document, we also agree to address the issues, if any, in the *Recommendations for State Board of Equalization Follow-up Issues for 2014* listed on the following pages.

Thank you for your interest in working with the Department of Revenue to ensure the quality and equity of your assessments in Clay County.

John Hagen, Director, Property Tax Division
Minnesota Department of Revenue

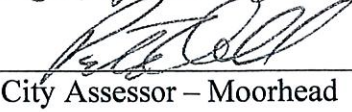
Date



County Assessor

5/14/2013

Date



City Assessor – Moorhead

5-17-2013

Date

Brad Averbeck, PTCO 1

Date

Elections

Output Measure: Accuracy of post election audit. (Percentage of ballots counted accurately)

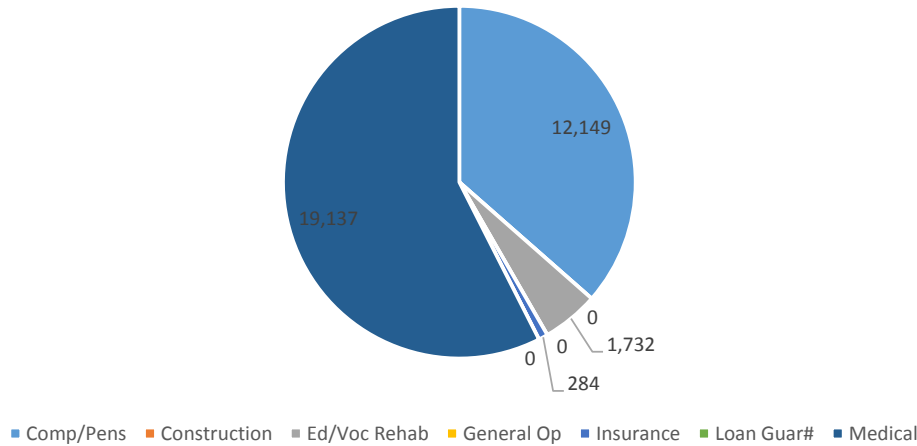
2011	No elections held during this year.
2012	100% counted accurately
2013	No elections held during this year

ENCLOSURE 8

2013 Federal Expenditures Breakdown for Clay County, MN

Area	Total	Comp/Pens	Construction	Ed/Voc Rehab	General Op	Insurance	Loan Guar#	Medical	Patients***
Clay County	33,302	12,149	0	1,732	0	284	0	19,137	1,639

Veteran Federal Expenditure Breakdown
Clay County



** All Veteran Expenditure data is collected from 2013 Geographic Distribution of VA Expenditures (GDX) Report

Prior to FY 08, "Loan Guaranty" expenditures were included in the Education & Vocational Rehabilitation and Employment (E&VRE) programs. Currently, all "Loan Guaranty" expenditures are attributed to Travis County, TX, where all Loan Guaranty payments are processed. VA will continue to improve data collection for future GDX reports to better distribute loan expenditures at the state, county and congressional district levels.

*** Unique patients are patients who received treatment at a VA health care facility. Data are provided by the Allocation Resource Center (ARC).

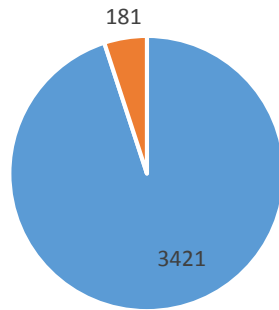
Expenditure data sources: USASpending.gov for Compensation & Pension (C&P) and Education and Vocational Rehabilitation and Employment (EVRE) Benefits; Veterans Benefits Administration Insurance Center for the Insurance costs; the VA Financial Management System (FMS) for Construction, Medical Research, General Operating Expenses, and certain C&P and Readjustment data; and the Allocation Resource Center (ARC) for Medical Care costs.

1. Expenditures are rounded to the nearest thousand dollars. For example, \$500 to \$1,000 are rounded to \$1; \$0 to \$499 are rounded to \$0; and "\$ -" = 0 or no expenditures.
2. The Compensation & Pension expenditures include dollars for the following programs: veterans' compensation for service-connected disabilities; dependency and indemnity compensation for service-connected deaths; veterans' pension for nonservice-connected disabilities; and burial and other benefits to veterans and their survivors.
3. Medical Care expenditures include dollars for medical services, medical administration, facility maintenance, educational support, research support, and other overhead items. Medical Care expenditures do not include dollars for construction or other non-medical support.
4. Medical Care expenditures are based on where patients live instead of where care is delivered.

Clay County Veteran Population

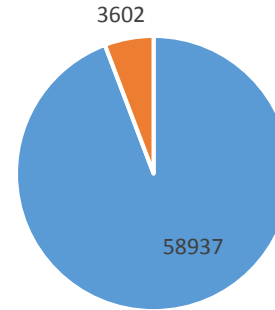
Year	County population	Total Veterans	Veterans %	Male Veterans	Male Veterans %	Female Veterans	Female Veterans %
2013	58937	3602	6.1%	3421	95.0%	181	5.0%

Male vs. Female Veterans
Clay County



■ Male Veterans ■ Female Veterans

Total County Veterans
Clay County



■ County population ■ Total Veterans

State Expenditures for Clay County, MN

Year	Total Amount
2013	\$97,770.00

Clay County Veteran Unemployment Rate

Year	MN Unemployment Rate	MN Veterans Unemployment Rate	Clay County Unemployment Rate	Clay County Veterans Unemployment Rate	Difference
2008-2012	5.7%	5.9%	4.5%	2.7%	0.60

Lake Agassiz Regional Library System

We have an annualized number based on four sample weeks during the year. The total for all our locations -- Barnesville, Hawley, Moorhead and Ulen (a LINK Site) -- is 352,833, which works out to 5,980 visits per 1,000 residents.

Year	Total Visits	County Population	Visits/1000 residents	Annual Visits
2011	352,833	58,999	59	5,980
2012	328354	60118	60	5,473
2013	321,399	60,118	60	5,357

CCRI Survey of Part-Time Staff: Results 2013

Methodology

CCRI worked with PartnerSHIP 4 Health of Becker, Clay, Otter Tail, and Wilkin counties of Minnesota to conduct a survey of CCRI part-time staff who work directly with clients. The survey asked questions relating to the topics of healthy eating, physical activity, and tobacco/secondhand smoke and how those relate to respondent's client(s). Data were collected from August 16 through September 6, 2013. A total of 28 staff responded to the survey.

Presentation of findings

Survey findings are presented in graphic format. Comments provided by respondents follow the respective graphics.

Summary of Findings

Healthy Eating

- Nearly half of respondents spend at least 13 hours a week with their CCRI client (46.4 percent); 35.7 percent spend 4 to 8 hours per week.
- Respondents view physical activity and healthy eating as very important when addressing obesity (mean=4.61).
- With respect to food-related activities that respondents engage in with their clients;
 - 82.1 percent engage in grocery shopping
 - 78.6 percent engage in eating a meal at a restaurant/café
 - 67.9 percent engage in meal preparation
- The majority of respondents suggest healthy food choices or options to their client most of the times they meet (57.1 percent); 14.3 percent suggest them every time they meet.
- The main reason why respondents may not suggest healthy food choices to their client is because their client has a limited budget (32.1 percent); 21.4 percent said their client is not interested in healthy food options and 21.4 percent said their client does not cook.
- Menu ideas and grocery lists are the top two items that would help respondents influence healthier eating choices for their clients (71.4 percent and 64.3 percent, respectively).

Physical Activity

- Three-fourths of respondents said their client participates in walking (78.6 percent); followed by gym activities (32.1 percent), light weightlifting exercises (28.6 percent), and stretching exercises (25.0 percent).
- More than one-third of respondents suggest or encourage their client to participate in physical activities most times they meet (37.0 percent); 22.2 percent suggest physical activity every time they meet with their client.

CCRI Survey of Part-Time Staff: Results 2013

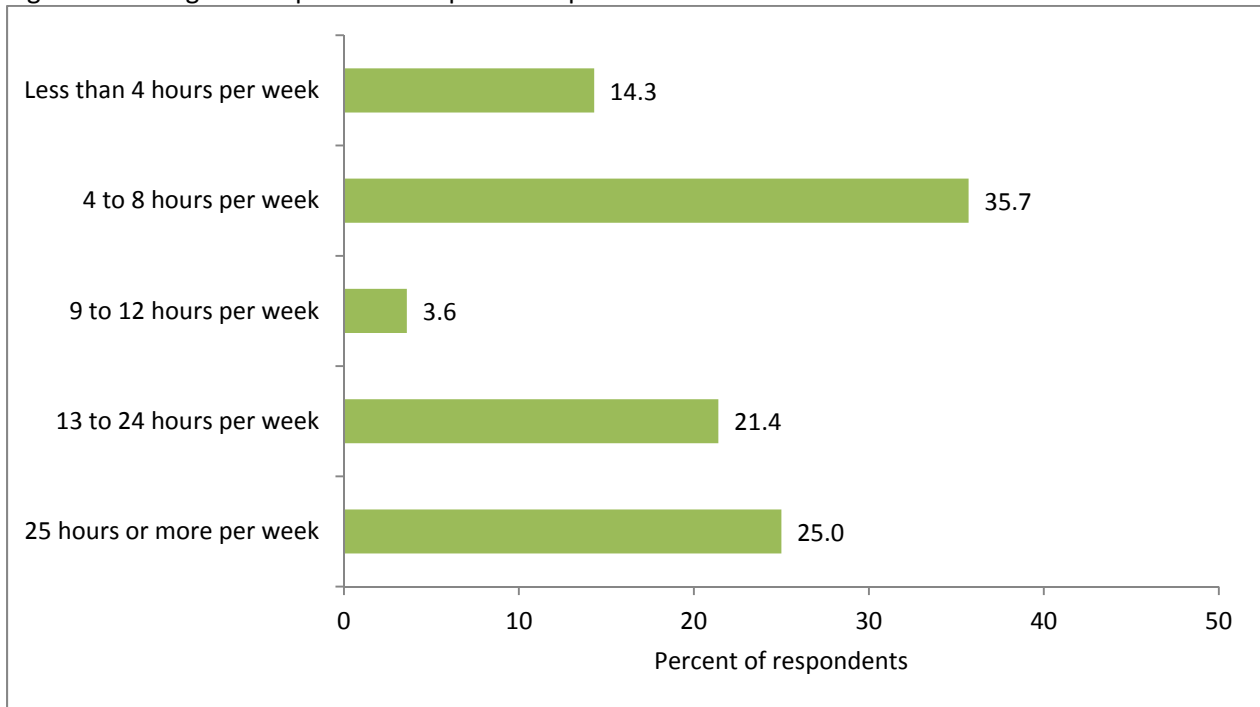
- The majority of respondents said the limited amount of time with their client was the main reason they may not suggest physical activity options to them (60.7 percent).
- Assistance in helping clients set realistic physical activity goals (42.9 percent), and gym membership (39.3 percent) are the top two things that would help respondents influence physical activity choices for their clients. Approximately one-third of respondents said the availability of adaptive classes, guidance from a qualified health professional, and examples of low-impact exercises would also be helpful (35.7 percent each).

Tobacco and Secondhand Smoke

- Respondents strongly agreed that secondhand smoke:
 - Is an annoyance (mean=4.67)
 - Is harmful to their health (mean=4.63)
 - Is something they are concerned about (mean=4.37)
- One-third of respondents had not heard of “thirdhand smoke” before the survey (33.3 percent).
- The vast majority of respondents think there are harmful effects from secondhand and thirdhand smoke (96.3 percent and 92.6 percent, respectively).
- One-fifth of respondents said their client smokes or uses tobacco products (22.2 percent).
- Nearly half of respondents (46.4 percent) said that smoking is not allowed anywhere indoors in the client’s home.
- Two-thirds of respondents are familiar with Minnesota’s QUITPLAN (65.4 percent); of those familiar, 64.7 percent know how to access it.
- Respondents are fairly comfortable when referring clients who smoke to the Minnesota QUITPLAN resources (mean=3.50).
- One in 10 respondents occasionally smokes cigarettes or uses other tobacco products (11.1 percent).

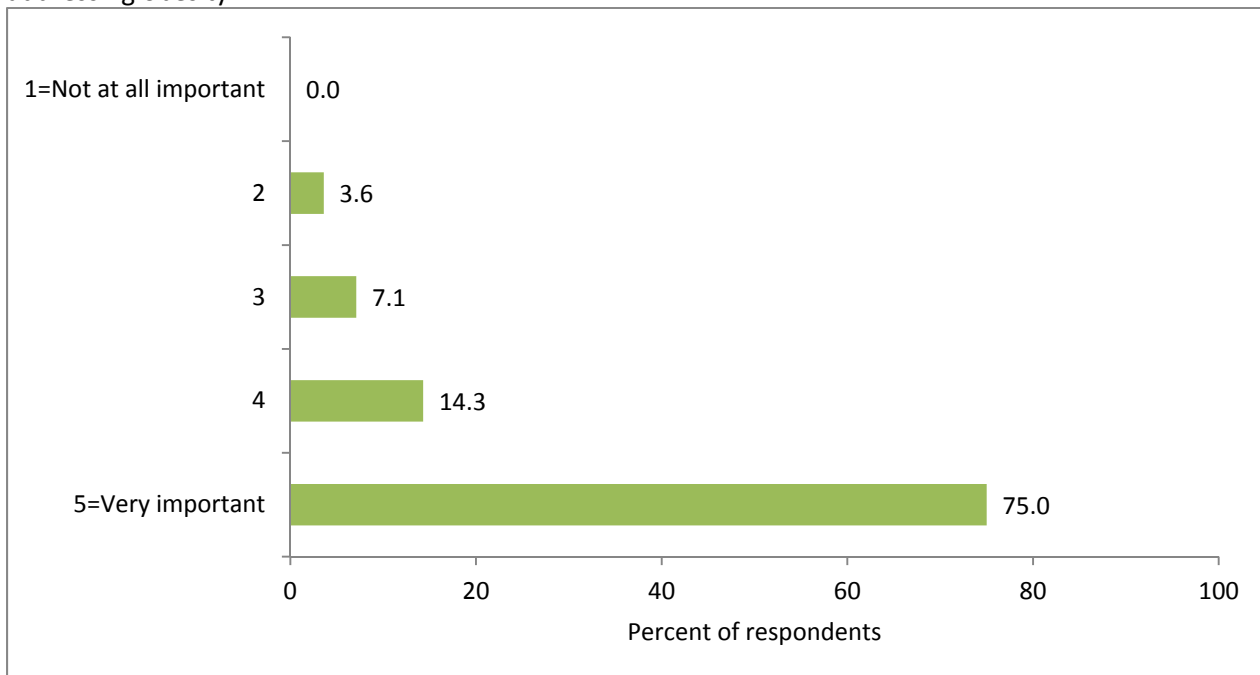
CCRI Survey of Part-Time Staff: Results 2013

Figure 1. Average hours per week respondent spends with their CCRI client



N=28

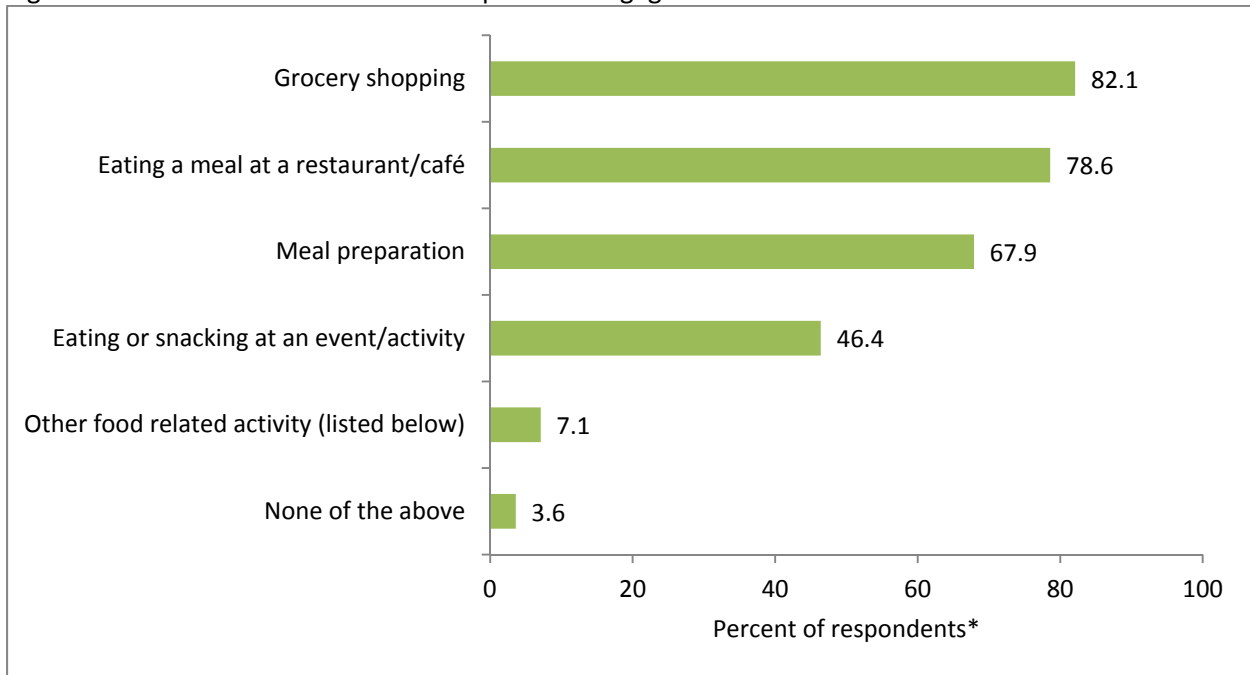
Figure 2. Respondent's opinion on the importance of physical activity and healthy eating when addressing obesity



N=28

Mean=4.61

Figure 3. Food-related activities that respondent engages in with their client



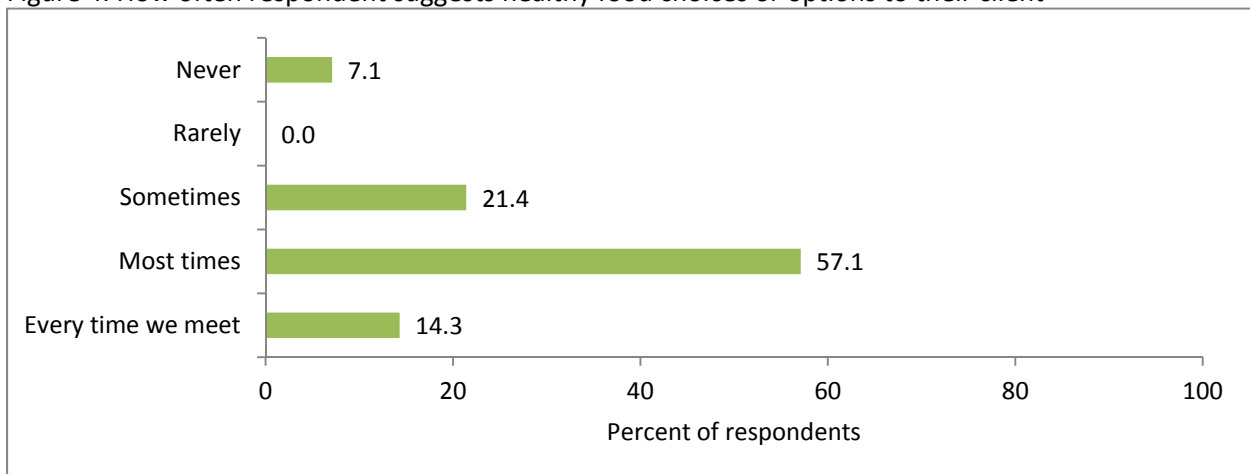
N=28

*Percentages do not equal 100.0 due to multiple responses.

Other food related activities:

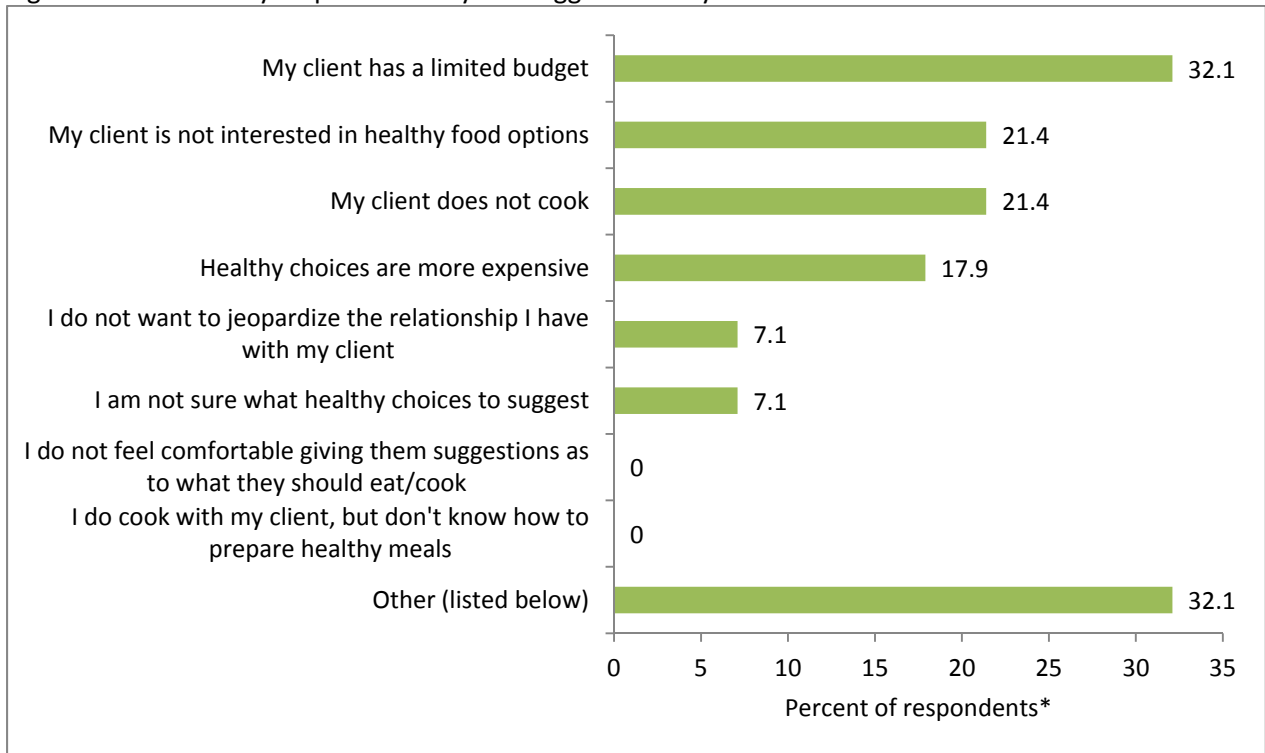
- Healthy meal planning and choices.
- Planning meal.

Figure 4. How often respondent suggests healthy food choices or options to their client



N=28

Figure 5. Reasons why respondent may not suggest healthy food choices to their client



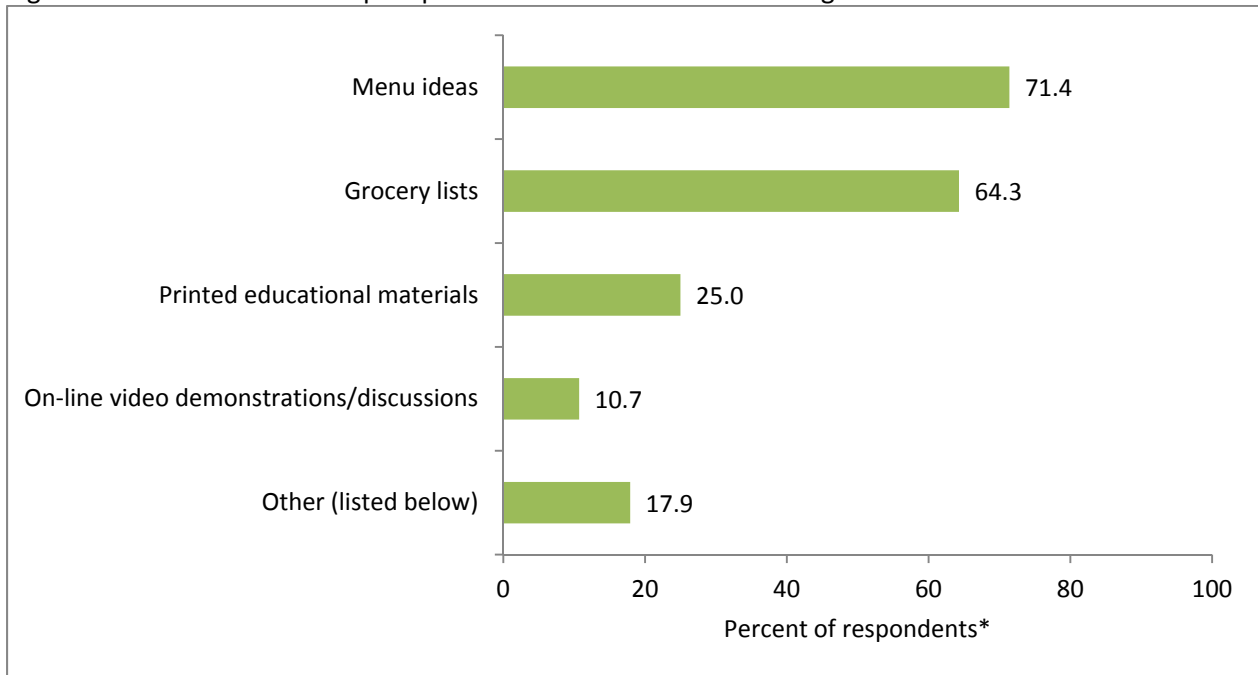
N=28

*Percentages do not equal 100.0 due to multiple responses.

Other reasons for not suggesting healthy food choices:

- It's hard to not let them have sweets at parties.
- Eating disorder.
- Have many times in the past made suggestions and client does not want to hear anymore. Has gotten suggestions from diabetic educator and does not want to follow.
- Healthy choices are usually suggested/made, unless we go to the fair or street fair...then we have to have the "not so good" food as it only comes around at certain times of the year.
- I work only work half an hour with my client and I don't have time to include cooking.
- Meals are always planned before I get there. Mostly convenience foods and frozen things. I do require a crockpot meal every week.
- Most meals are healthy.
- My client chooses healthy on their own.
- They have worked hard to be able to treat themselves.

Figure 6. Items that would help respondent influence healthier eating choices for their client



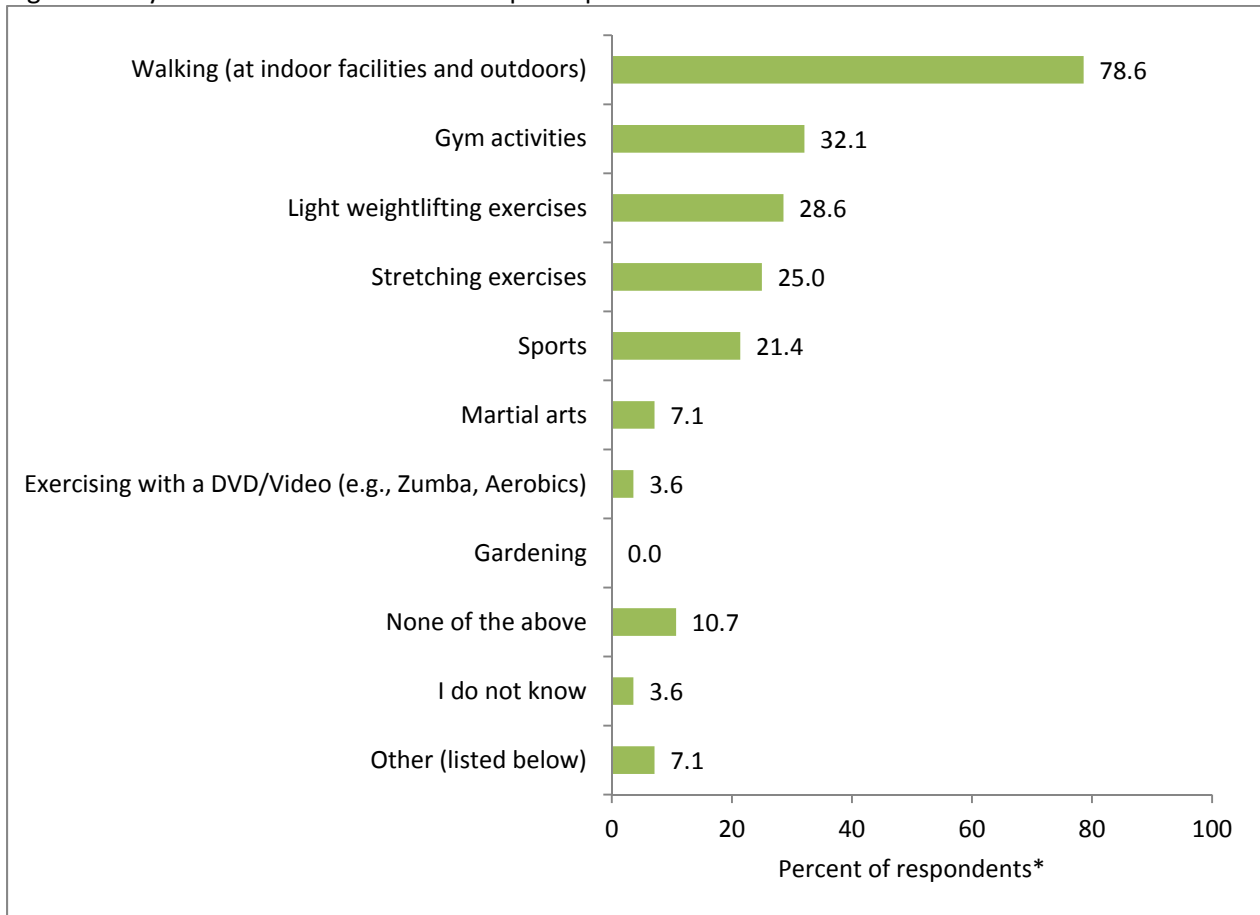
N=28

*Percentages do not equal 100.0 due to multiple responses.

Other things that would help influence healthier eating choices:

- Doesn't apply to my job at this time.
- Have tried many of these, but the client makes the final choice and makes poor choices.
- More affordable options when eating out.
- More finances to pay for fresh fruits and veggies.
- Staff is not sure at this point. Client does not respond to first three above and does not like group discussions.

Figure 7. Physical activities in which client participates



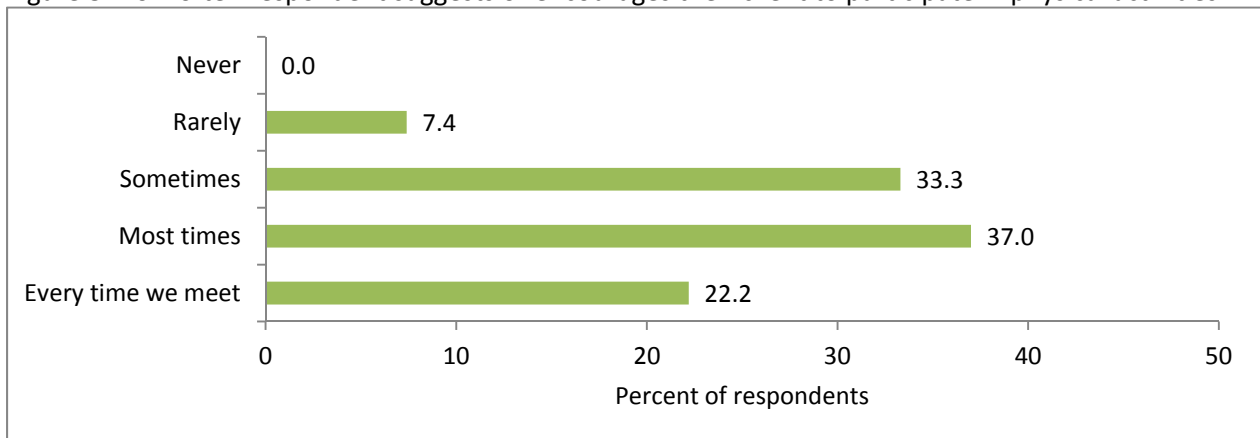
N=28

*Percentages do not equal 100.0 due to multiple responses.

Other physical activities:

- Random YMCA equipment set to a low pace.
- Treadmill

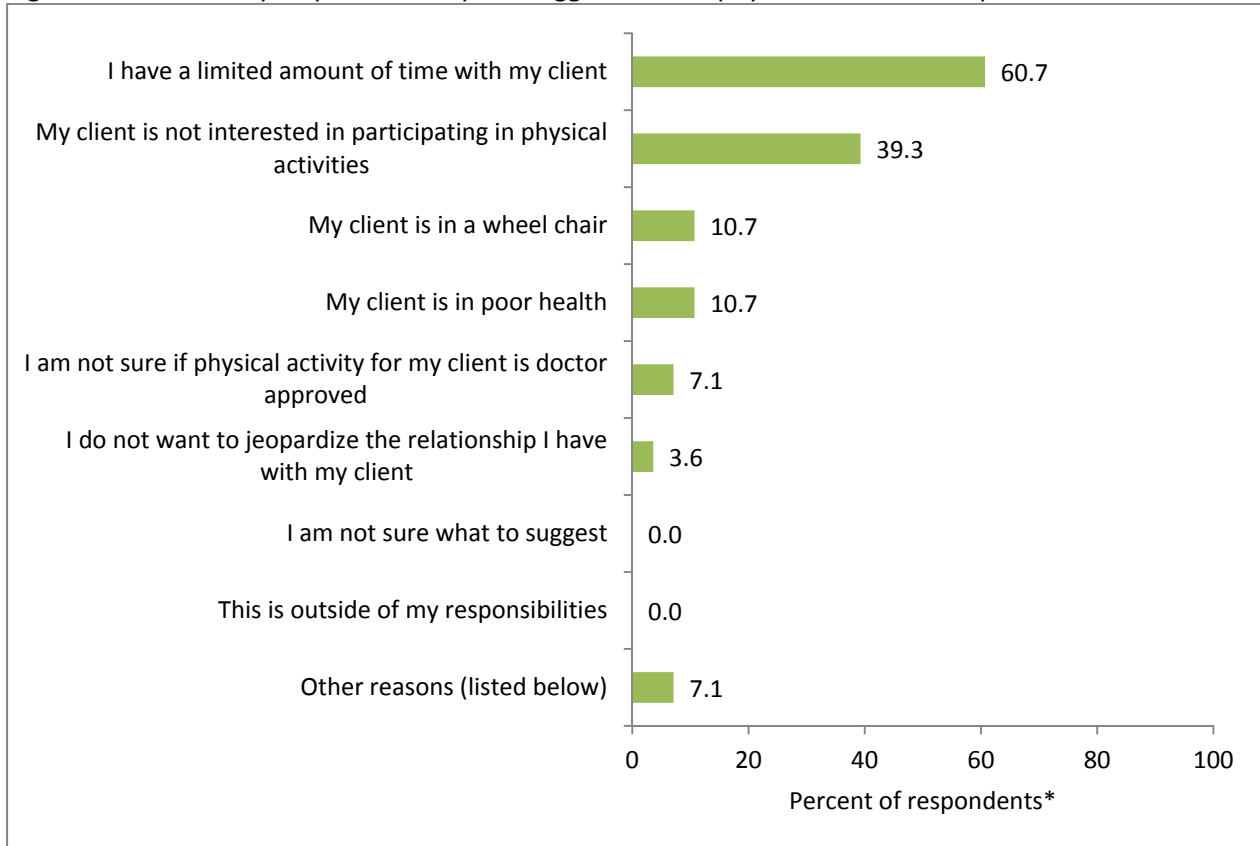
Figure 8. How often respondent suggests or encourages their client to participate in physical activities



N=27

CCRI Survey of Part-Time Staff: Results 2013

Figure 9. Reasons why respondent may not suggest various physical activities or options to their client



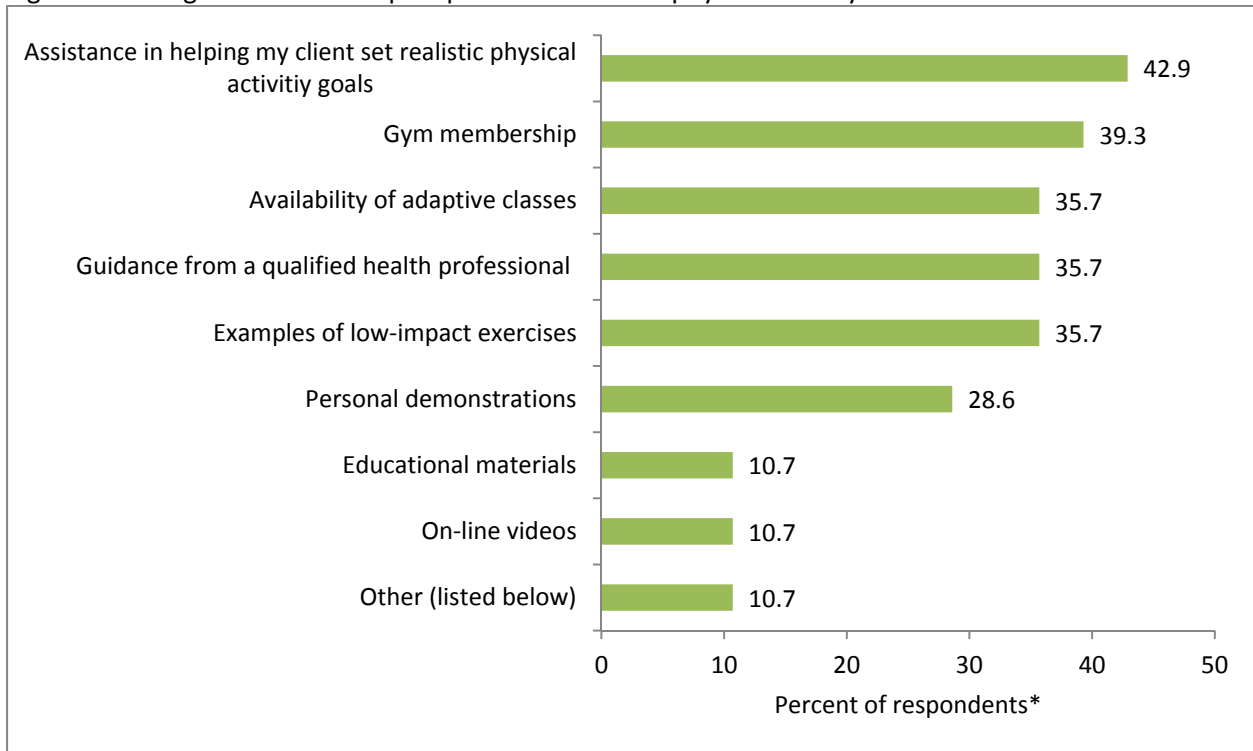
N=28

*Percentages do not equal 100.0 due to multiple responses.

Other reasons for not suggesting physical activity options:

- My client is always physically active on his own time.
- Walks quite a bit on own. Does not want to join YMCA.

Figure 10. Things that would help respondent influence physical activity choices for their client



N=28

*Percentages do not equal 100.0 due to multiple responses.

Other things that would help influence physical activity choices:

- My client is unable to initiate physical activity.
- Some clients are just plain “lazy” when it comes to wanting to exercise. For the most part, most of my clients like to walk.
- Walk with him when I get home.

CCRI Survey of Part-Time Staff: Results 2013

Figure 11. Respondent's ranking of statements regarding secondhand smoke.

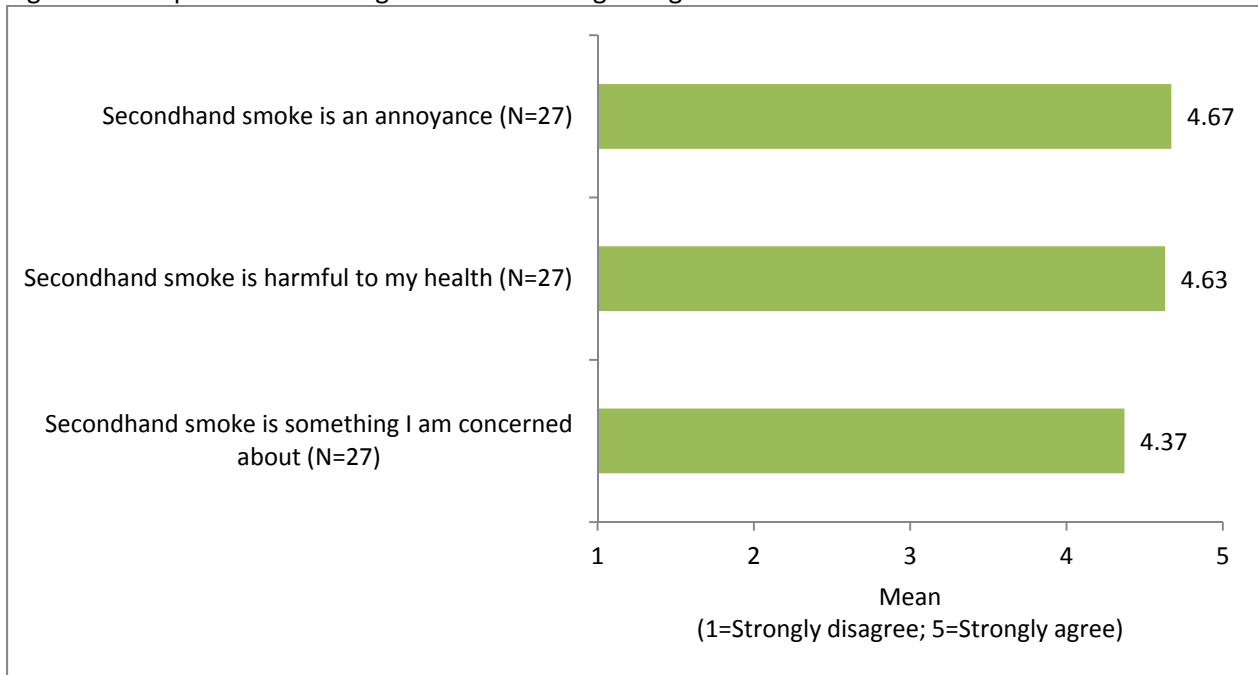
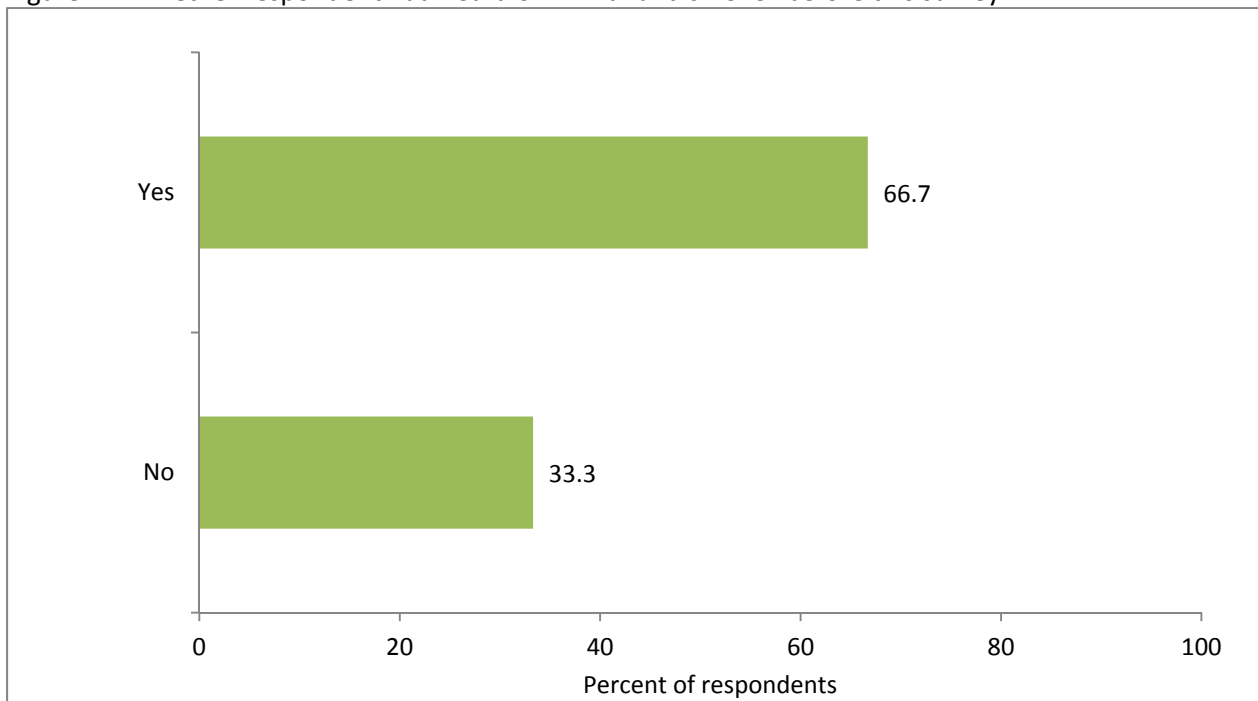


Figure 12. Whether respondent had heard of "Thirdhand smoke" before this survey



N=27

CCRI Survey of Part-Time Staff: Results 2013

Figure 13. Whether respondent thinks there are harmful effects from secondhand and thirdhand smoke

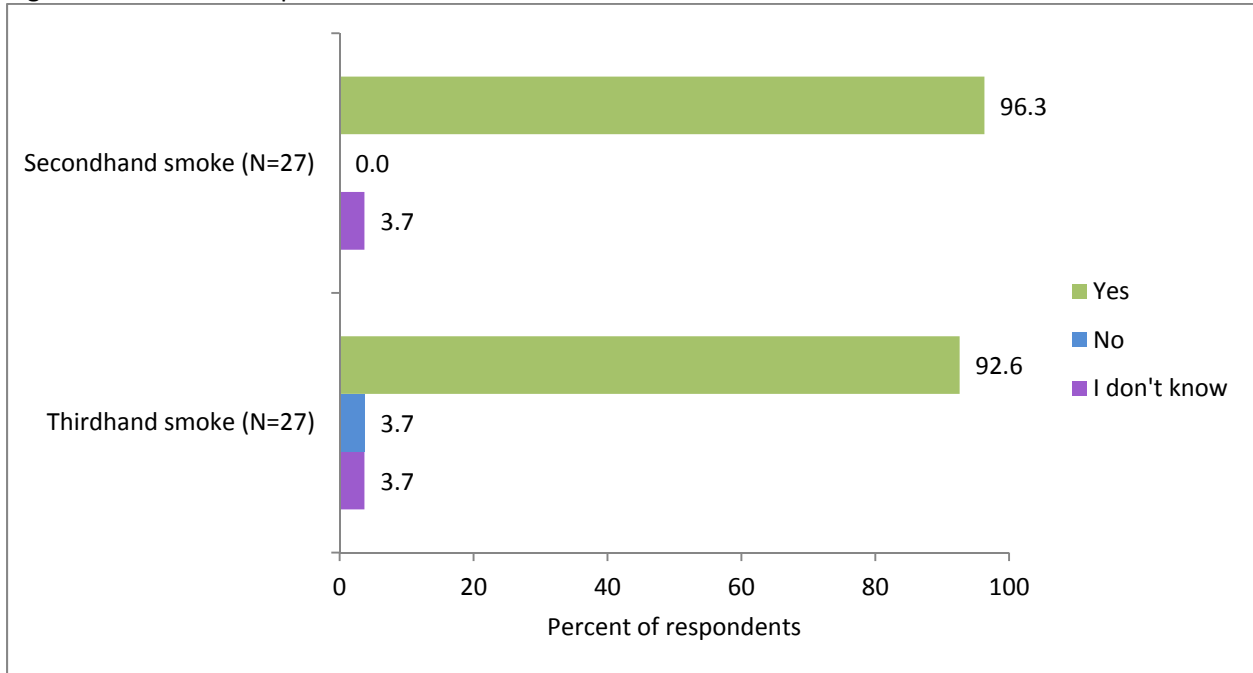
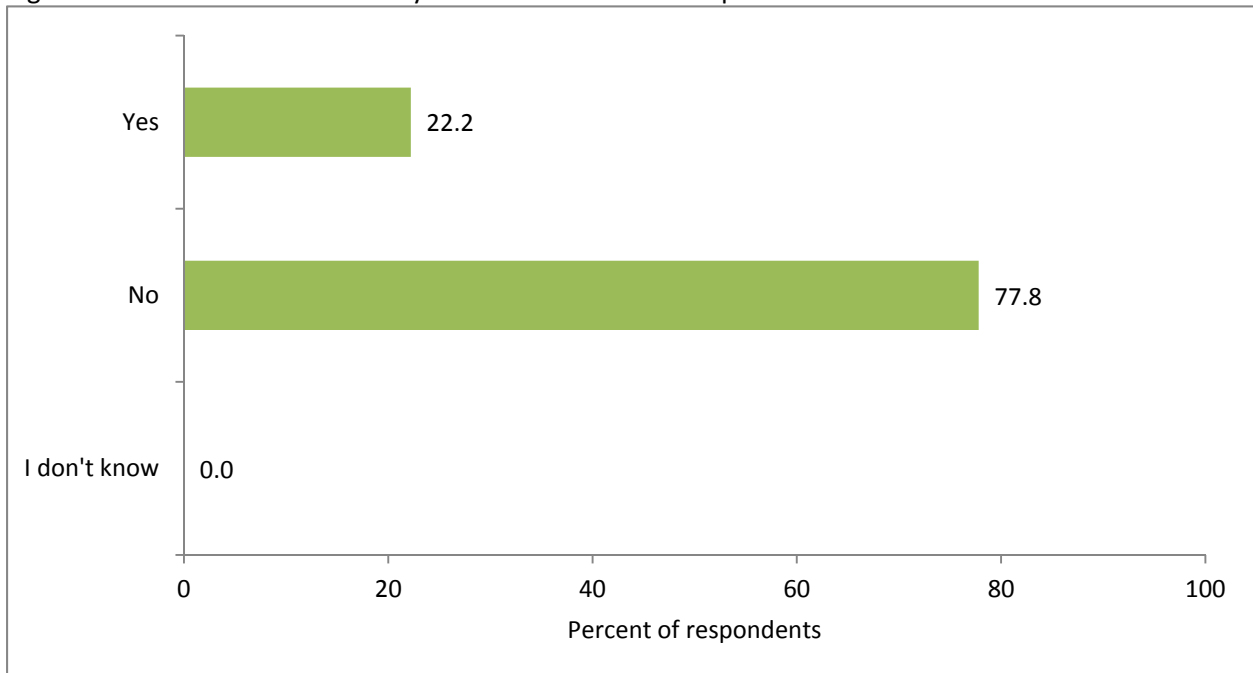
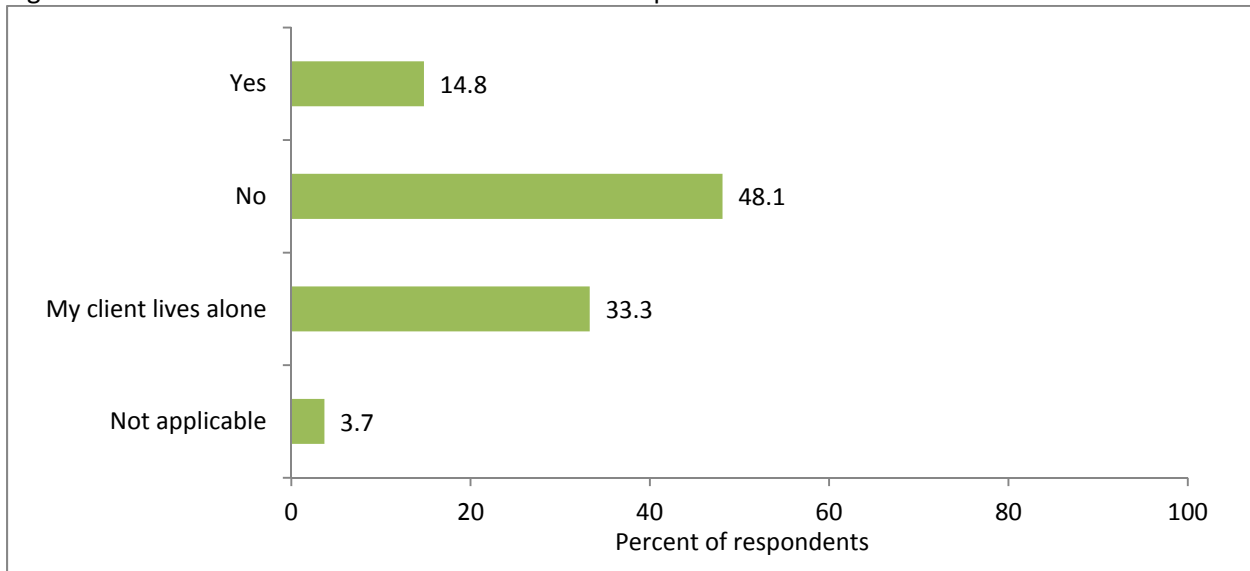


Figure 14. Whether client currently smokes or uses tobacco products



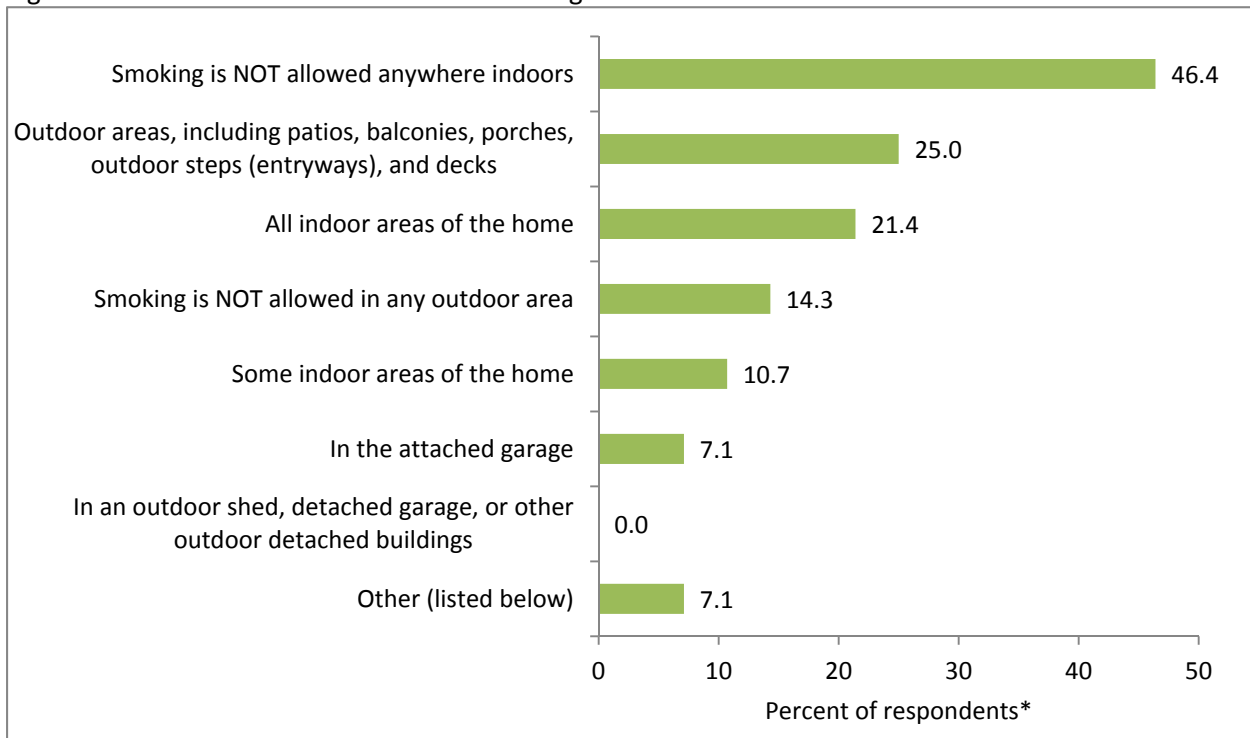
N=27

Figure 15. Whether others who smoke or use tobacco products live with client



N=27

Figure 16. Areas in client's home where smoking is allowed



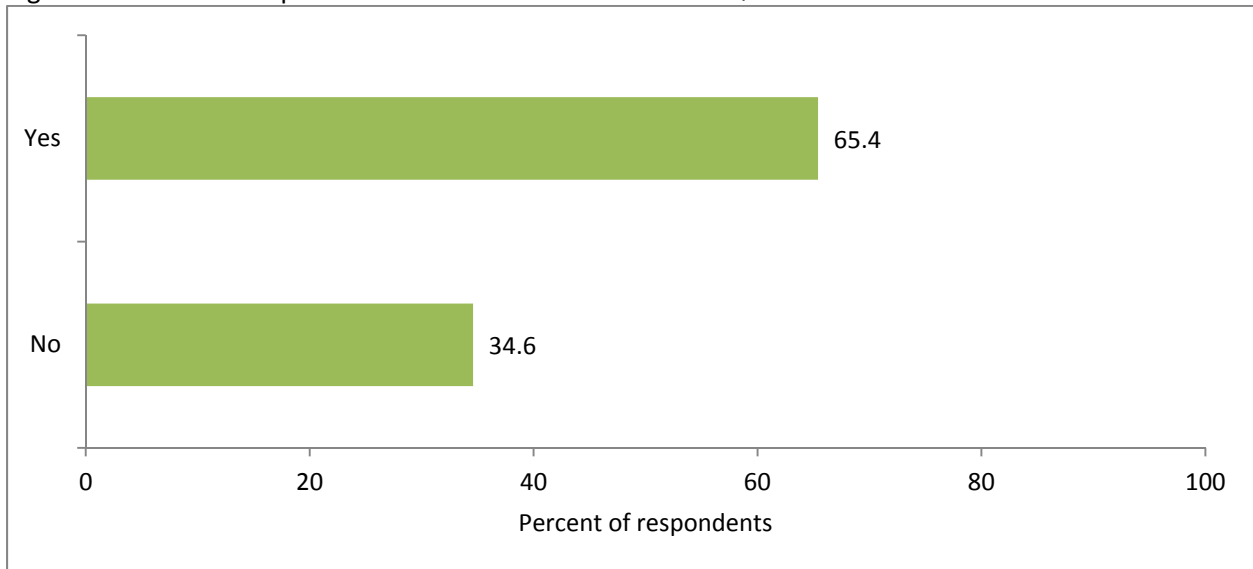
N=28

*Percentages do not total 100.0 due to multiple responses.

Other areas where smoking is allowed:

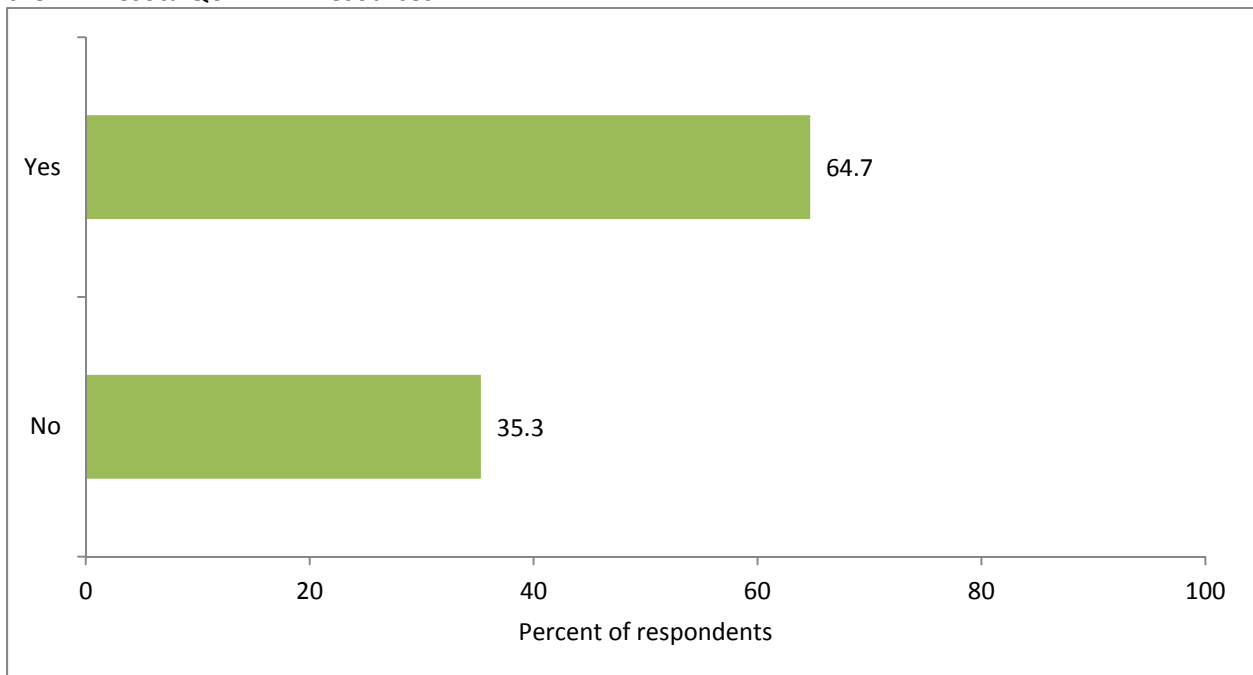
- Client's mom and other family members smoke in the apartment/house.
- Outside – 20 feet from the building.

Figure 17. Whether respondent is familiar with Minnesota's QUITPLAN



N=26

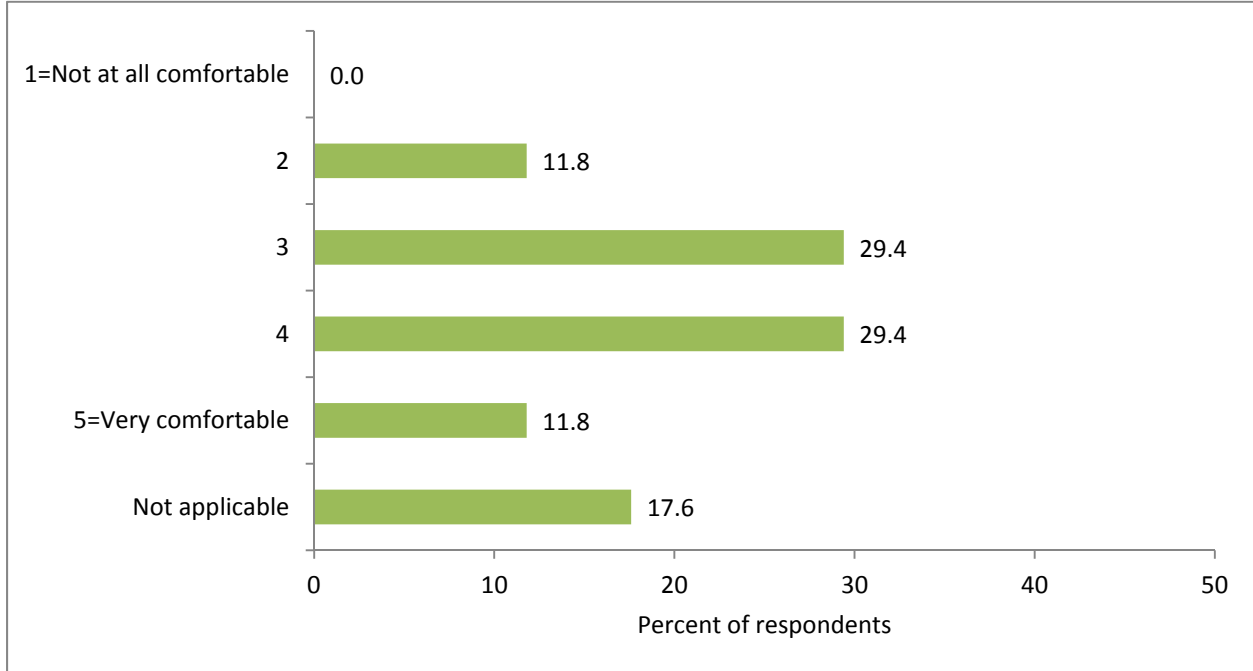
Figure 18. OF THOSE FAMILIAR WITH MINNESOTA QUITPLAN; whether respondent knows how to access the Minnesota QUITPLAN resources



N=17

CCRI Survey of Part-Time Staff: Results 2013

Figure 19. OF THOSE FAMILIAR WITH MINNESOTA QUITPLAN; level of comfort when referring a client who smokes to the Minnesota QUITPLAN resources

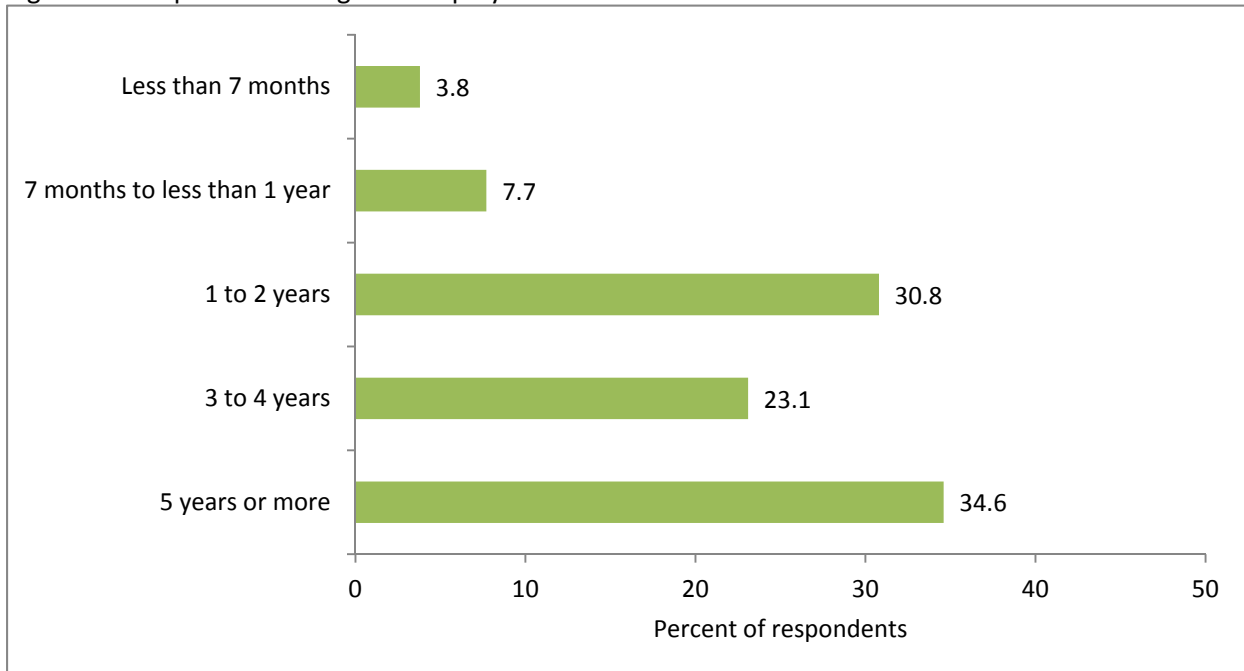


N=17

Mean=3.50

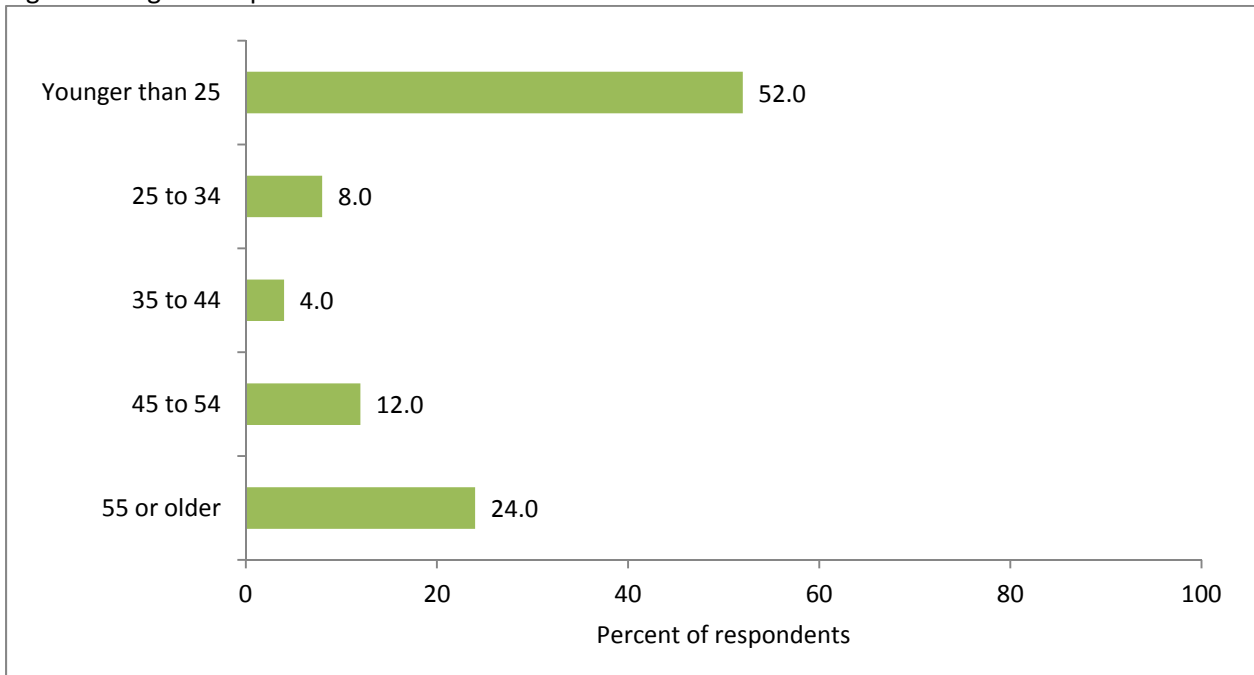
"Not applicable" was excluded from the mean.

Figure 20. Respondent's length of employment with CCRI



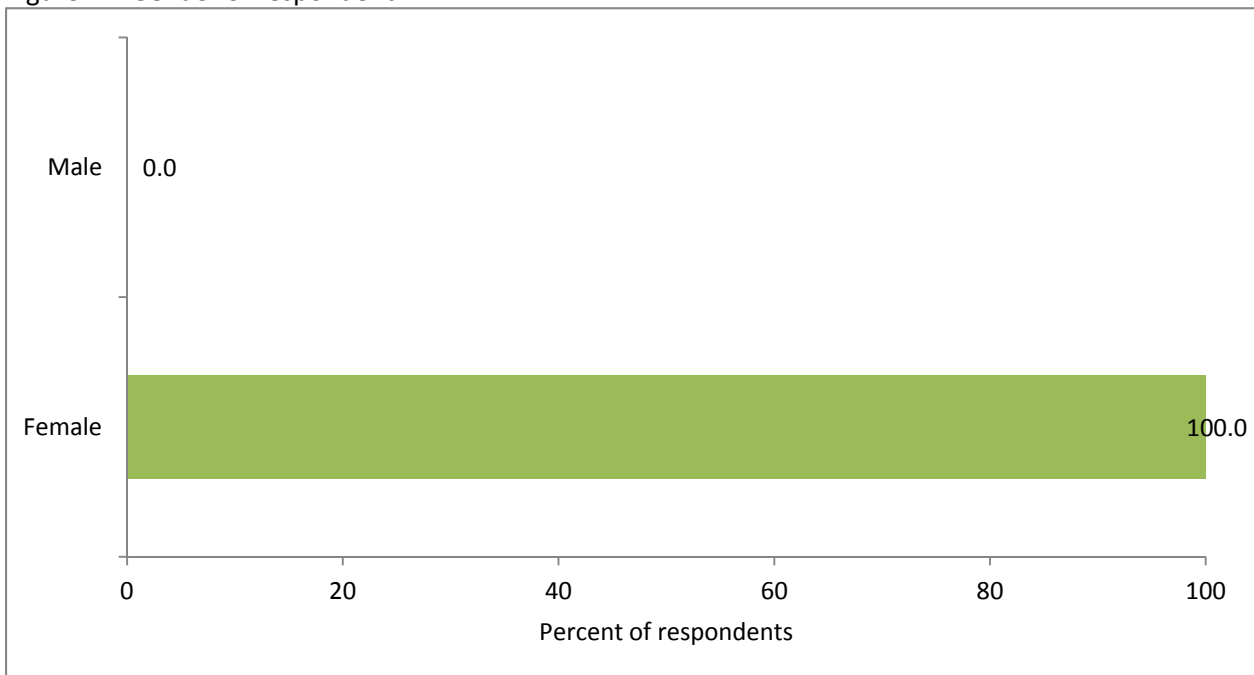
N=26

Figure 21. Age of respondent



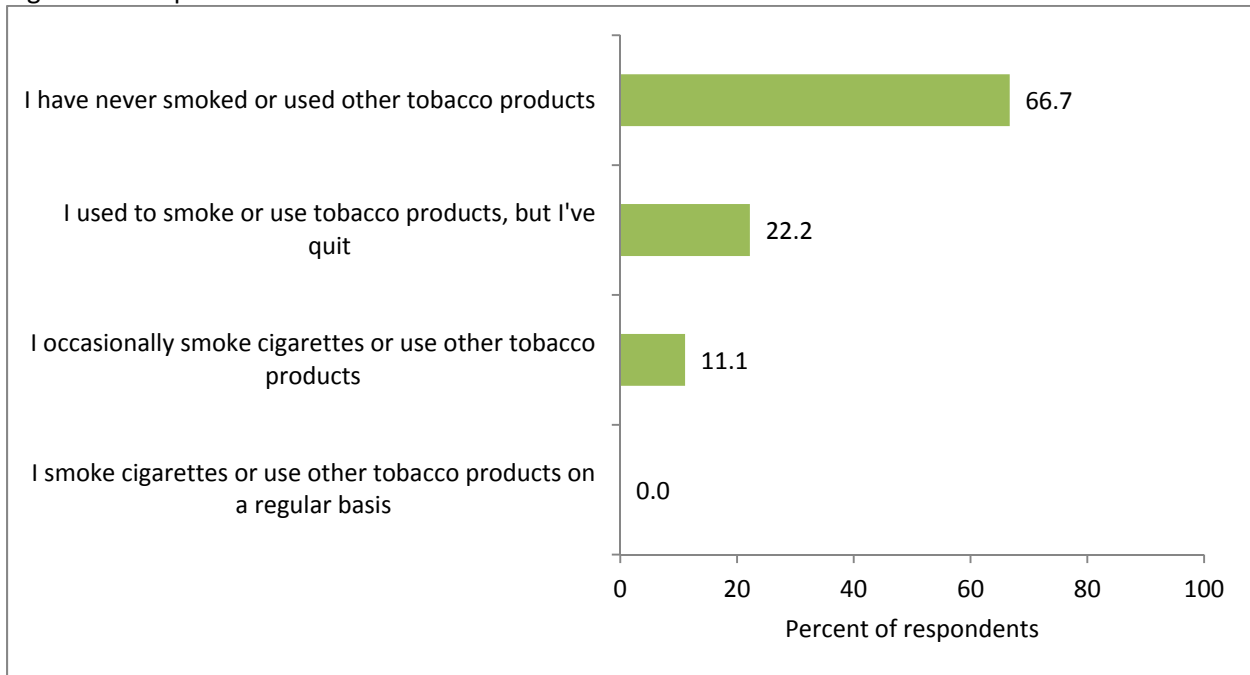
N=25

Figure 22. Gender of respondent



N=25

Figure 23. Respondent's tobacco status



N=27

Additional comments regarding the topics covered in this survey:

- I have actually dropped a client due to the amount of smoke in his apartment.
- I quit 18 years ago and have encouraged clients who smoke and want to quit and had success with one of my clients.

CCRI Survey of Line Staff: Results 2013

Methodology

CCRI worked with PartnerSHIP 4 Health of Becker, Clay, Otter Tail, and Wilkin counties of Minnesota to conduct a survey of CCRI staff who work directly with clients. The survey asked questions relating to the topics of healthy eating, physical activity, and tobacco/secondhand smoke and how those relate to respondent's client(s). Data were collected from June 25 through July 18, 2013. A total of 58 staff responded to the survey.

Presentation of findings

Survey findings are presented in graphic format. Comments provided by respondents follow the respective graphics.

Summary of Findings

Healthy Eating

- The majority of respondents spend 25 or more hours a week with their CCRI client (62.1 percent).
- Respondents view physical activity and healthy eating as very important when addressing obesity (mean=4.79).
- With respect to food-related activities that respondents engage in with their clients, three-fourths of respondents engage in meal preparation with their client (77.6 percent); two-thirds engage in eating or snacking at an event/activity and eating a meal at a restaurant/café (67.2 percent and 65.5 percent, respectively). More than half engage in grocery shopping with their client (58.6 percent).
- The majority of respondents suggest healthy food choices or options to their client most of the times they meet (60.4 percent); 34 percent suggest them every time they meet.
- Lack of interest in healthy food options is the main reason why respondents may not suggest healthy food choices to their client (43.1 percent); healthy choices are more expensive, client has limited budget, and client does not cook were other reasons (17.2 percent, 15.5 percent, and 15.5 percent, respectively).
- Menu ideas and grocery lists are the top two items that would help respondents influence healthier eating choices for their client (72.4 percent and 53.4 percent, respectively).

Physical Activity

- Three-fourths of respondents said their client participates in walking (77.6 percent); followed by stretching exercises (39.7 percent), sports (36.2 percent), and gym activities (36.2 percent).
- Nearly two-thirds of respondents suggest or encourage their client to participate in physical activities most times they meet (64.2 percent); 15.1 percent suggest physical activity every time they meet with their client.

CCRI Survey of Line Staff: Results 2013

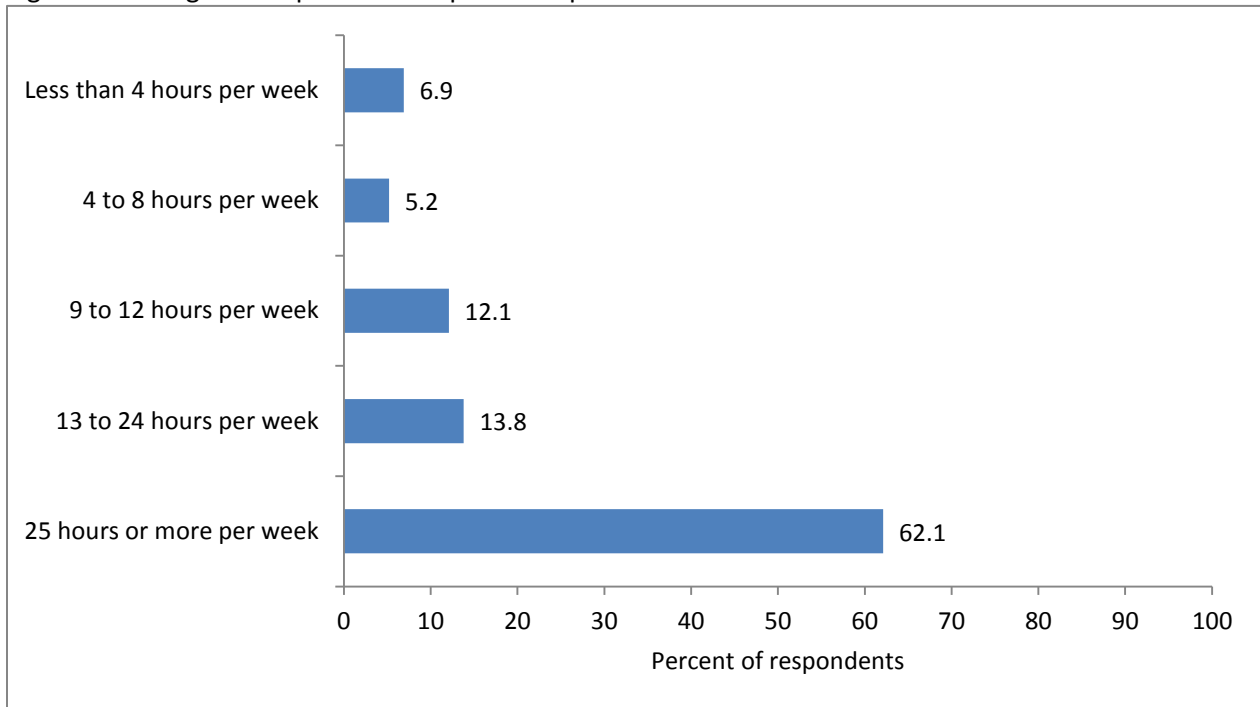
- Client's lack of interest (43.1 percent) and respondent's limited amount of time (36.2 percent) are the two main reasons why respondents may not suggest physical activity options to their clients.
- Assistance in helping clients set realistic physical activity goals (46.6 percent), availability of adaptive classes (39.7 percent), and gym membership (36.2 percent) are the top three things that would help respondents influence physical activity choices for their clients.

Tobacco and Secondhand Smoke

- Respondents strongly agreed that secondhand smoke:
 - Is an annoyance (mean=4.75)
 - Is harmful to their health (mean=4.67)
 - Is something they are concerned about (mean=4.52)
- A majority of respondents had not heard of "thirdhand smoke" before the survey (60.8 percent).
- The vast majority of respondents think there are harmful effects from secondhand and thirdhand smoke (96.2 percent and 87.8 percent, respectively).
- Twenty-eight percent of respondents said their client smokes or uses tobacco products.
- Nearly two-thirds of respondents (63.8 percent) said that smoking is not allowed anywhere indoors in the client's home.
- Two-thirds of respondents are familiar with Minnesota's QUITPLAN (65.4 percent); of those familiar, 73.5 percent know how to access it.
- Respondents are fairly comfortable when referring clients who smoke to the Minnesota QUITPLAN resources (mean=4.07).

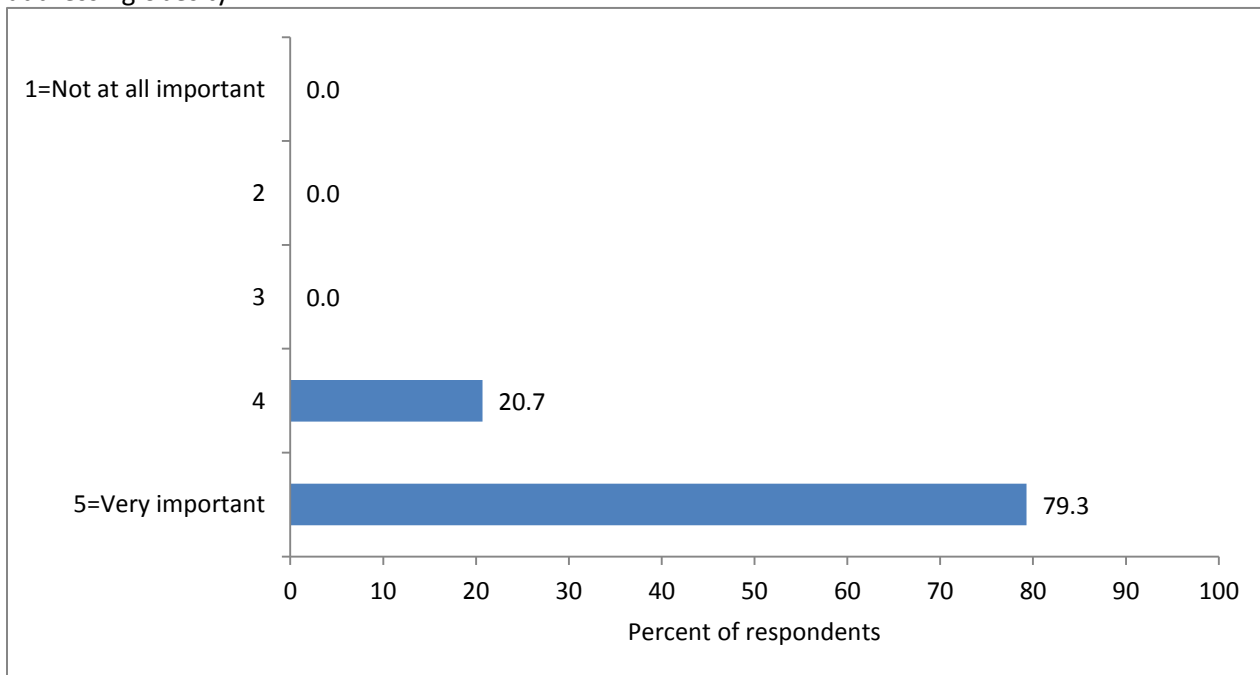
CCRI Survey of Line Staff: Results 2013

Figure 1. Average hours per week respondent spends with their CCRI client



N=58

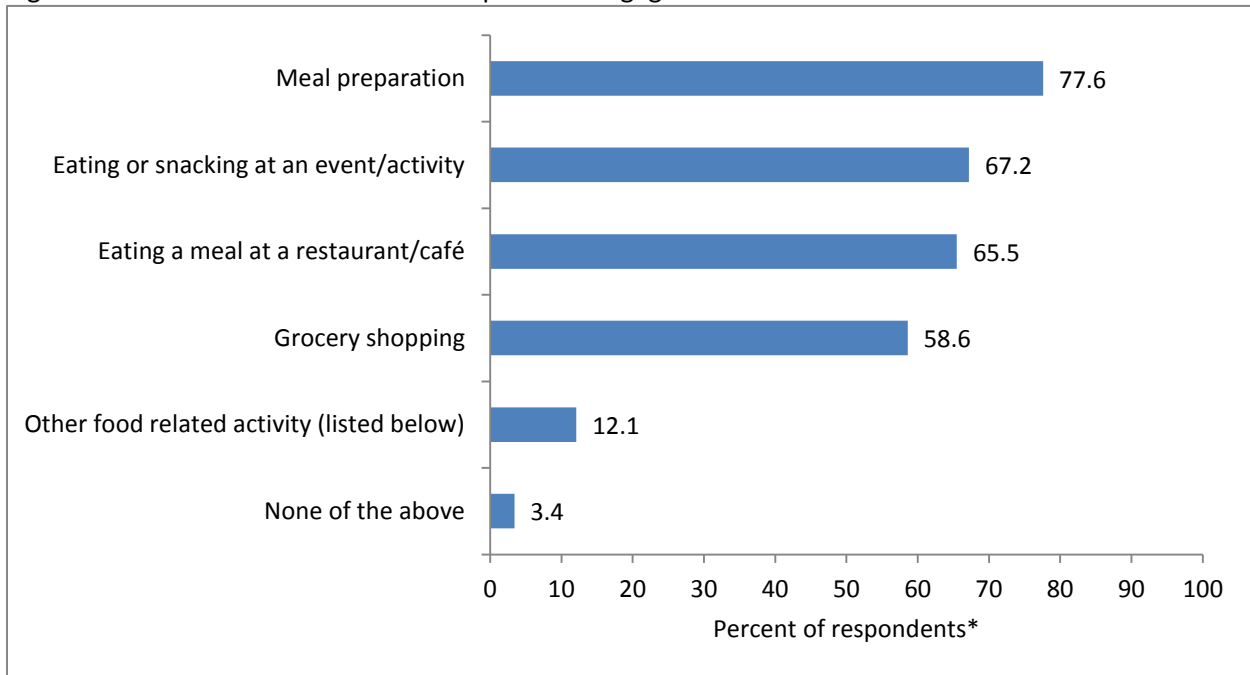
Figure 2. Respondent's opinion on the importance of physical activity and healthy eating when addressing obesity



N=58

Mean=4.79

Figure 3. Food-related activities that respondent engages in with their client



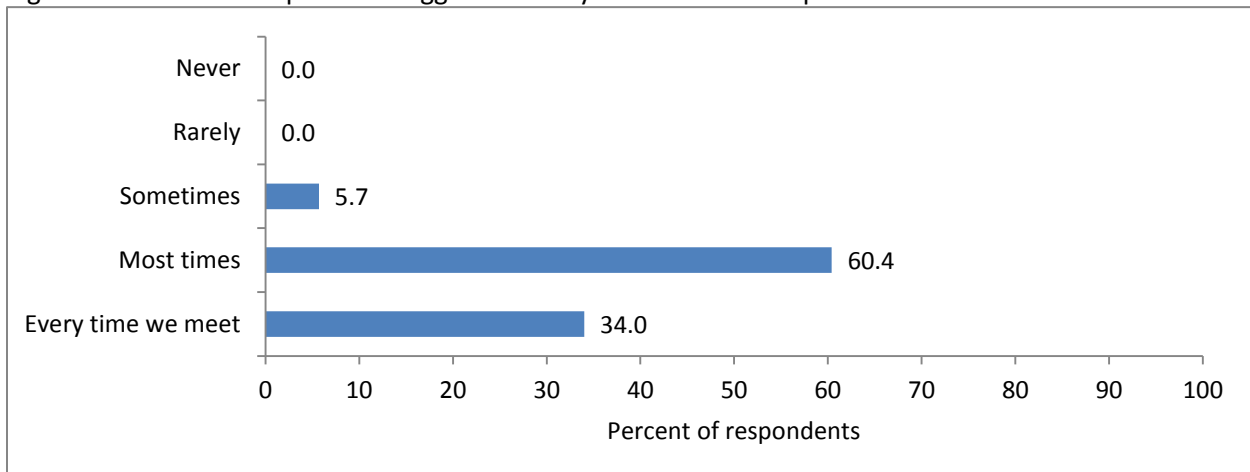
N=58

*Percentages do not equal 100.0 due to multiple responses.

Other food related activities:

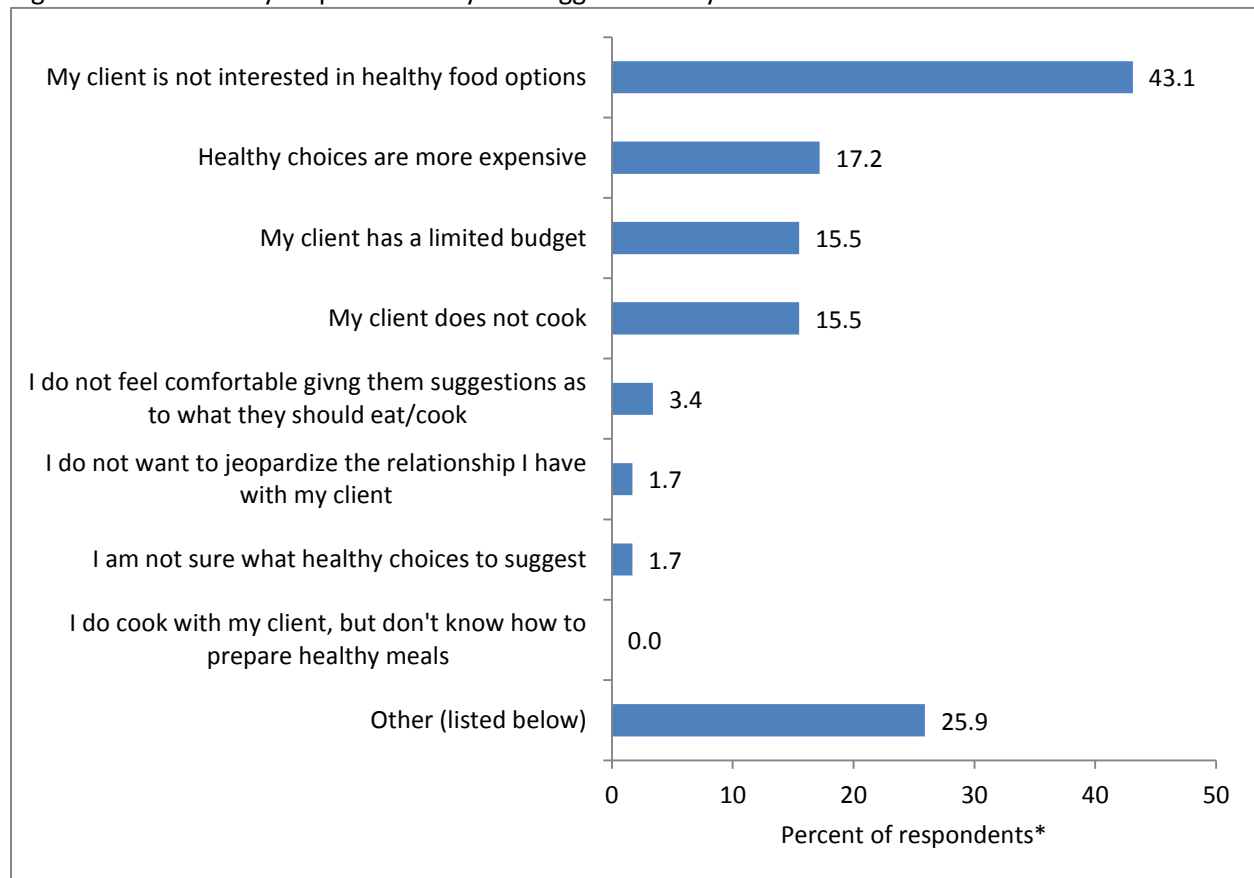
- Calorie and carb tracking.
- Counting carbs.
- Eating a meal at the client's home with them.
- Eating a meal together at their residence.
- Feeding my client.
- I encourage healthy eating habits. I do a food tracker on the client to document poor eating habits.
- Packing lunch for work.

Figure 4. How often respondent suggests healthy food choices or options to their client



N=53

Figure 5. Reasons why respondent may not suggest healthy food choices to their client



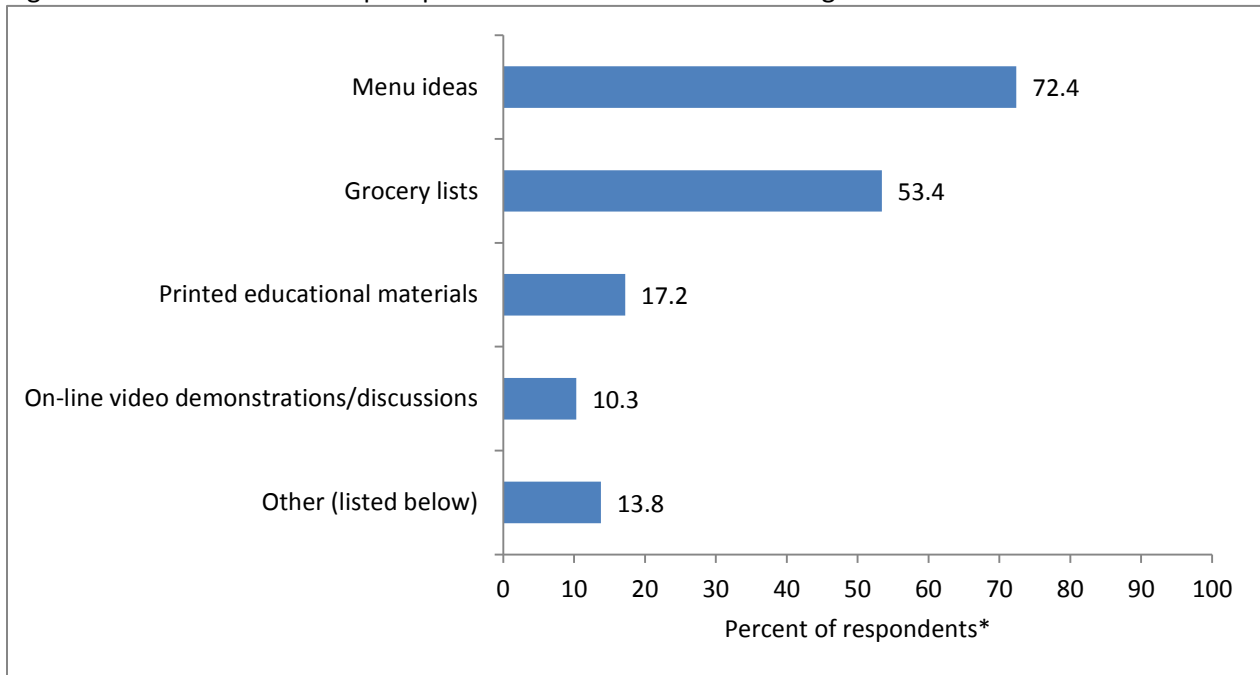
N=58

*Percentages do not equal 100.0 due to multiple responses.

Other reasons for not suggesting healthy food choices:

- They always eat healthy food choices based on their budget.
- Client LOVES unhealthy food.
- Everyone gets to cheat on their diet once in a while.
- I always suggest healthier food choices.
- I always try to suggest healthy eating because it is very important to me as well.
- I do suggest healthy options because there is no reason not to.
- If we are at an event and there are snack items available, I would allow the clients to partake in consuming those items. I may need to redirect them if they are going overboard on portions.
- My client does not cook but usually agrees to a healthy choice when given enough options. My client uses little prepackaged food and most meals are made from scratch. Most meals have some fruit and/or vegetables in them.
- My client may have a behavior.
- She does a good job of snacking on fruits and vegetables, but when it comes to meals she loves the "one pot meal" and it usually is a casserole or hamburger helper which isn't very healthy.
- She has oppositional defiant disorder, and if I push too hard, she will rebel.
- We only have healthy food choices.
- When I suggest they don't always agree. I like when they can make their own choices.
- You should always suggest a healthy food.

Figure 6. Items that would help respondent influence healthier eating choices for their client



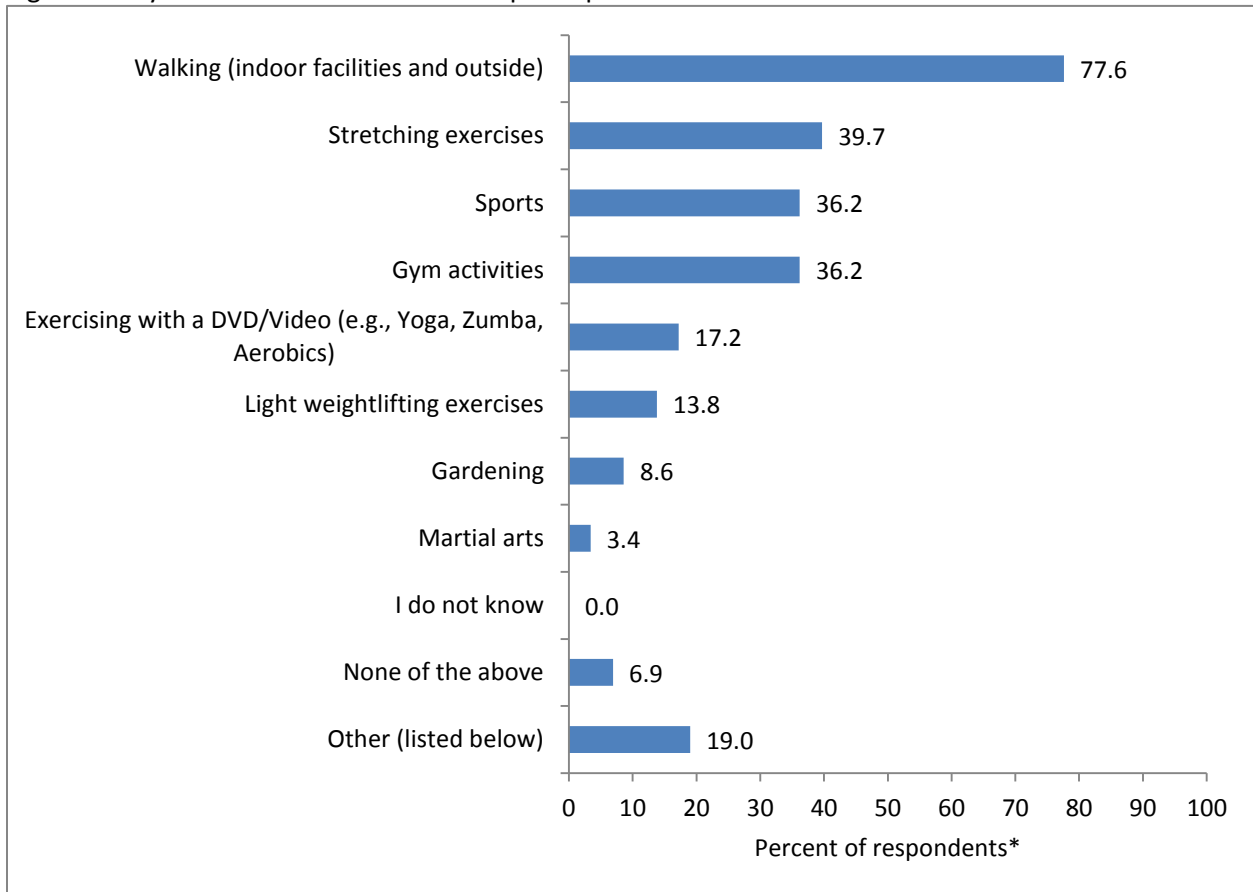
N=58

*Percentages do not equal 100.0 due to multiple responses.

Other things that would help influence healthier eating choices:

- A taste testing class- she doesn't like the word healthy, but she will try something new if I don't mention it is a healthy recipe.
- All staff being involved in healthy food purchasing, cooking and when eating out with clients.
- Benefits of healthy eating versus not healthy eating.
- Clients don't really care if it is healthy or not.
- Cooking classes that teach healthy eating but also simple meal ideas with 5 or 6 ingredients or less that don't have foreign ingredients or difficult cooking techniques.
- Don't need any ideas.
- Healthy recipes.
- Telling them I was a night cook for 23 years at a hospital/nursing home. I know how to cook healthy meals.

Figure 7. Physical activities in which client participates



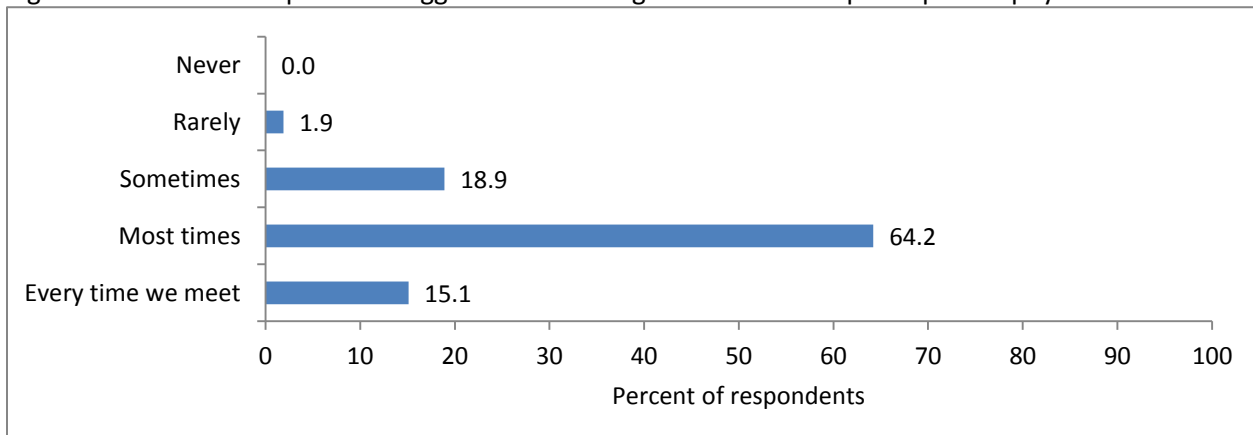
N=58

*Percentages do not equal 100.0 due to multiple responses.

Other physical activities:

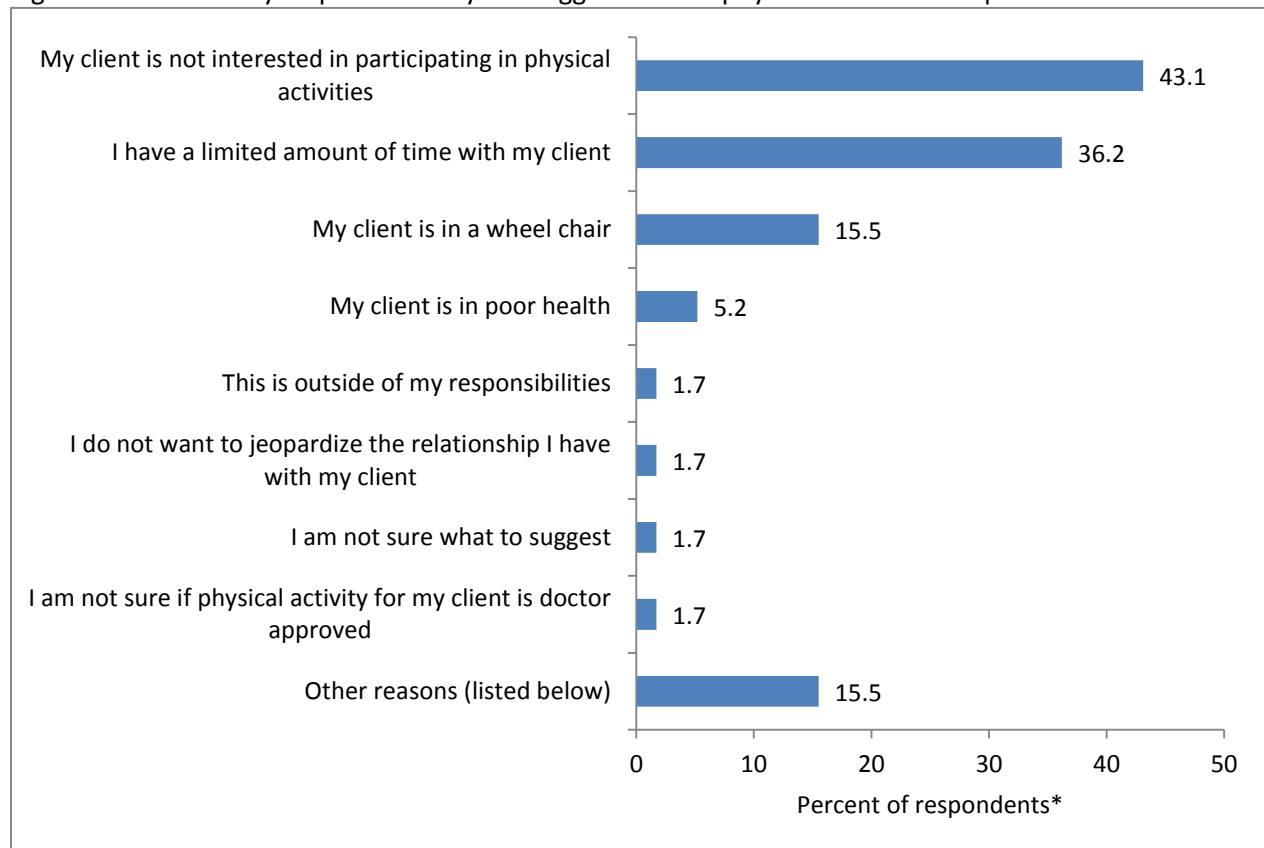
- Biking (5)
- Swimming (2)
- Bowling
- Special Olympics

Figure 8. How often respondent suggests or encourages their client to participate in physical activities



N=53

Figure 9. Reasons why respondent may not suggest various physical activities or options to their client



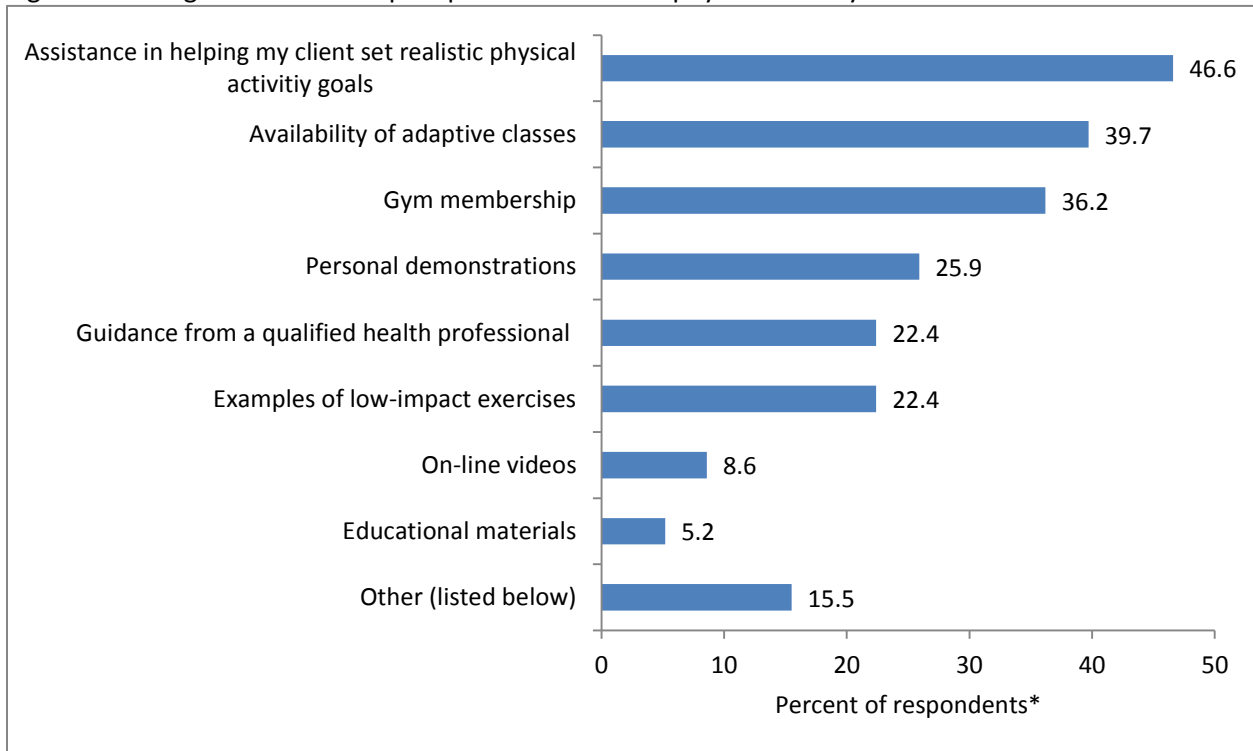
N=58

*Percentages do not equal 100.0 due to multiple responses.

Other reasons for not suggesting physical activity options:

- Client is active enough with physical activities and sports. No suggestions needed.
- Have regular physical activities.
- I work a 6-10 shift and usually the last hour is open. If it gets too late to go biking or walking on a nice day, we try to do dancing games on the Wii.
- It is sometimes very difficult to get them motivated and to stay on task.
- My client has physical limitations but is able to walk. He has times where he must use his wheelchair. My client is touch sensitive and has behavioral issues but will do some limited stretching.
- My client takes walks on their own. If I suggest they take more walks, they get irritated.
- Oppositional Defiance.
- We have many options.
- Sometimes.

Figure 10. Things that would help respondent influence physical activity choices for their client



N=58

*Percentages do not equal 100.0 due to multiple responses.

Other things that would help influence physical activity choices:

- A staff designated for exercise only-role model.
- Adaptive classes would be great. I have wanted her to do a group class for a while, but it is difficult to find an adaptive class on the days I work with her.
- I have tried to give a reward for even doing walking at 30 minutes a day. Client refuses.
- Making it her idea.
- Providing all staff with physical activity ideas.
- Rewards.
- The client's willingness to do them.
- The physical activity needs to be fun so that the client does not know that they are exercising. There is a stigma with that term.
- Won't unless it is his idea.

Figure 11. Respondent's ranking of statements regarding secondhand smoke.

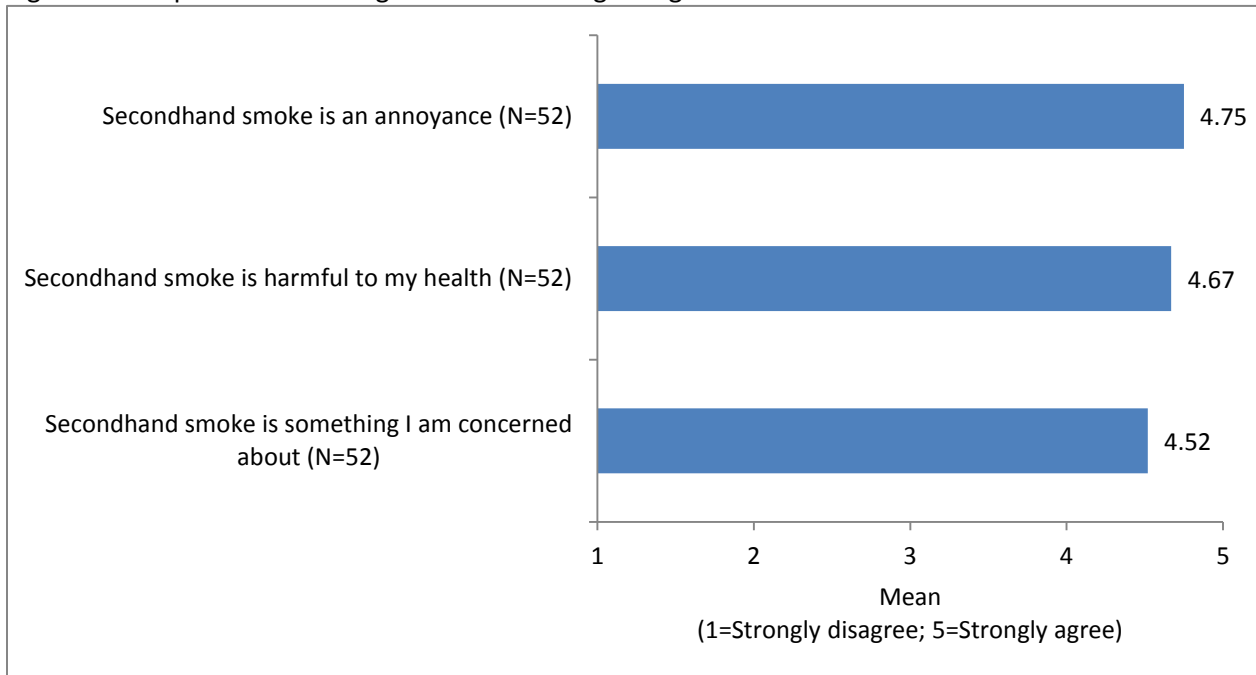
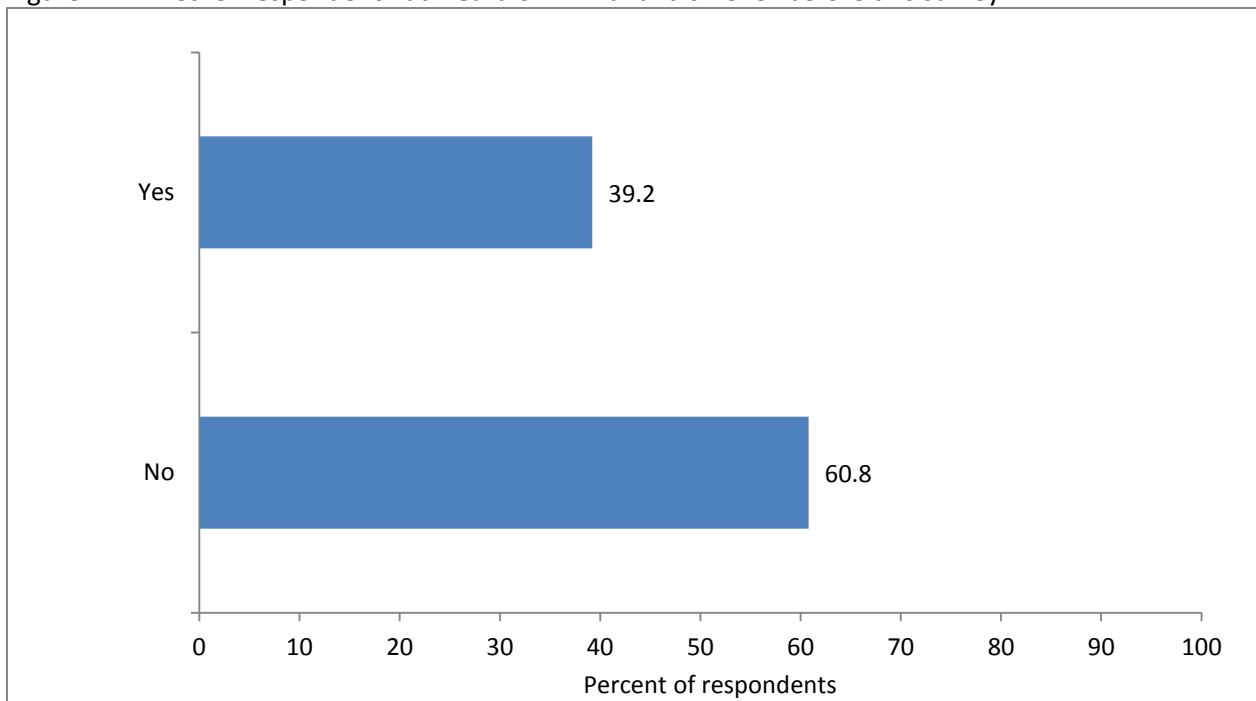


Figure 12. Whether respondent had heard of "Thirdhand smoke" before this survey



N=51

CCRI Survey of Line Staff: Results 2013

Figure 13. Whether respondent thinks there are harmful effects from secondhand and thirdhand smoke

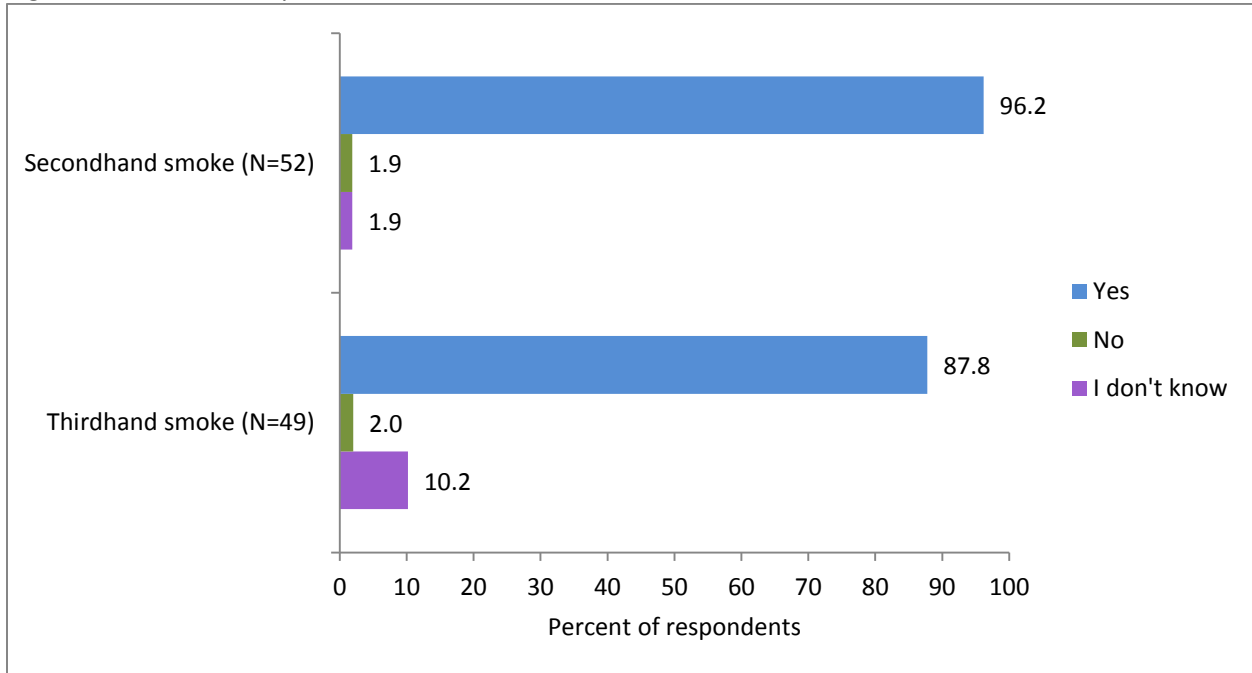
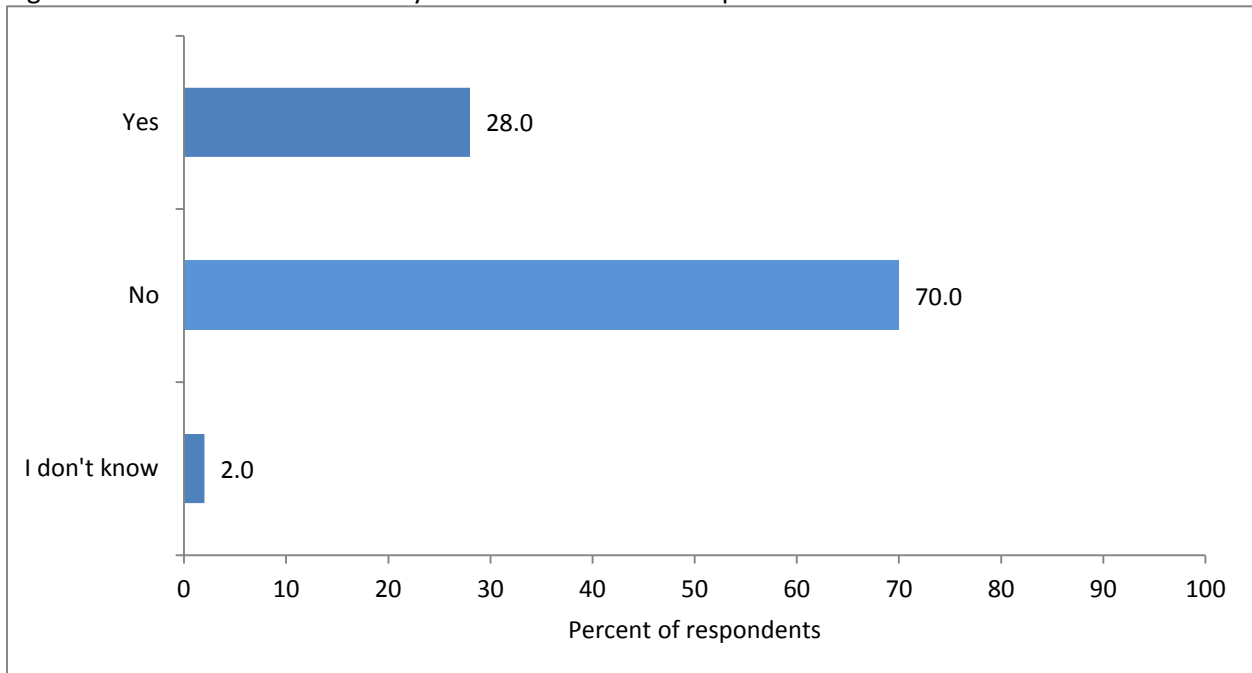
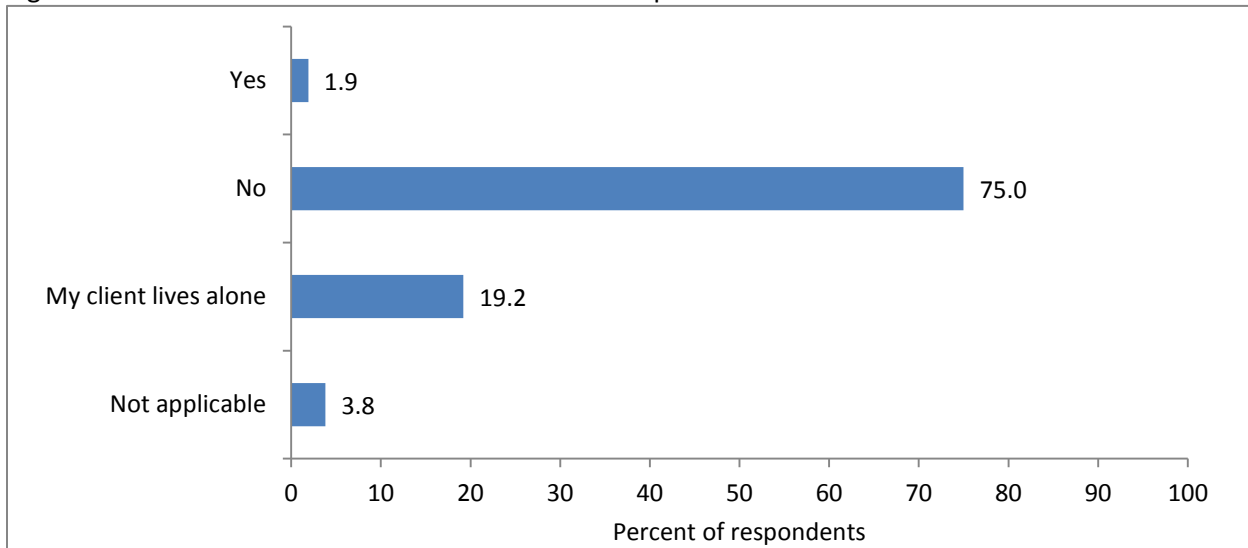


Figure 14. Whether client currently smokes or uses tobacco products



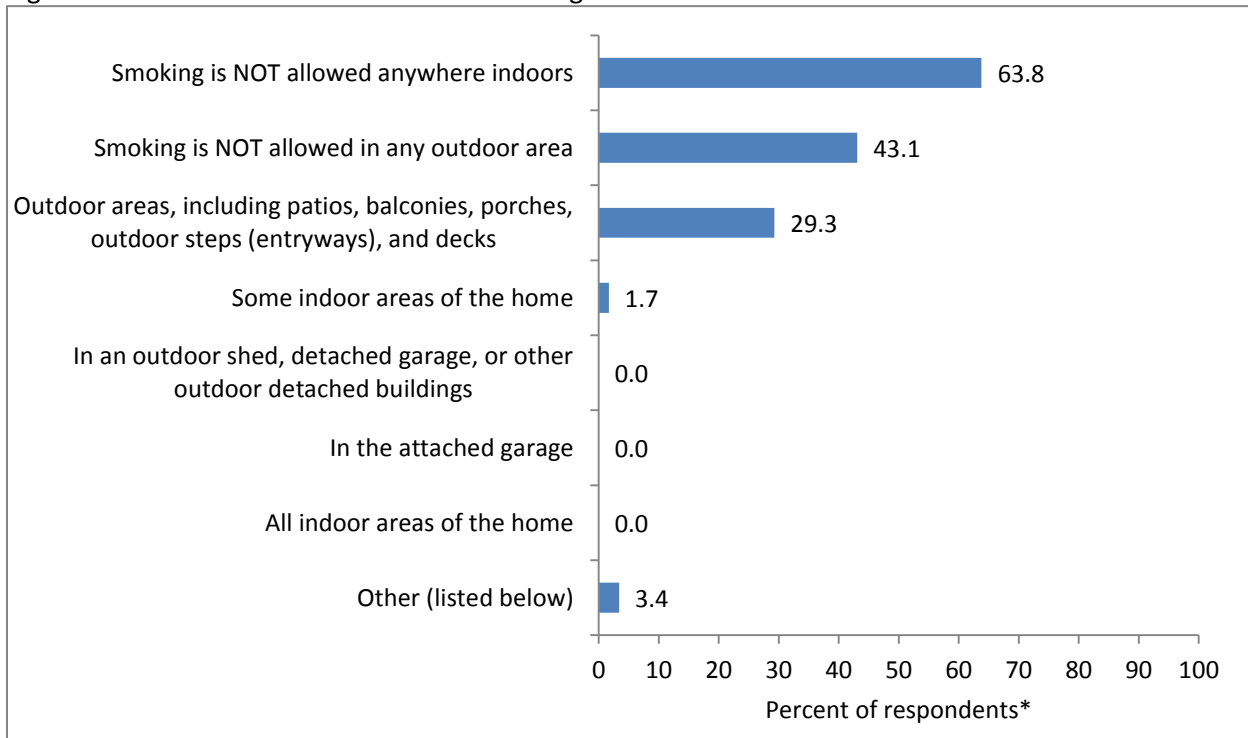
N=50

Figure 15. Whether others who smoke or use tobacco products live with client



N=52

Figure 16. Areas in client’s home where smoking is allowed



N=58

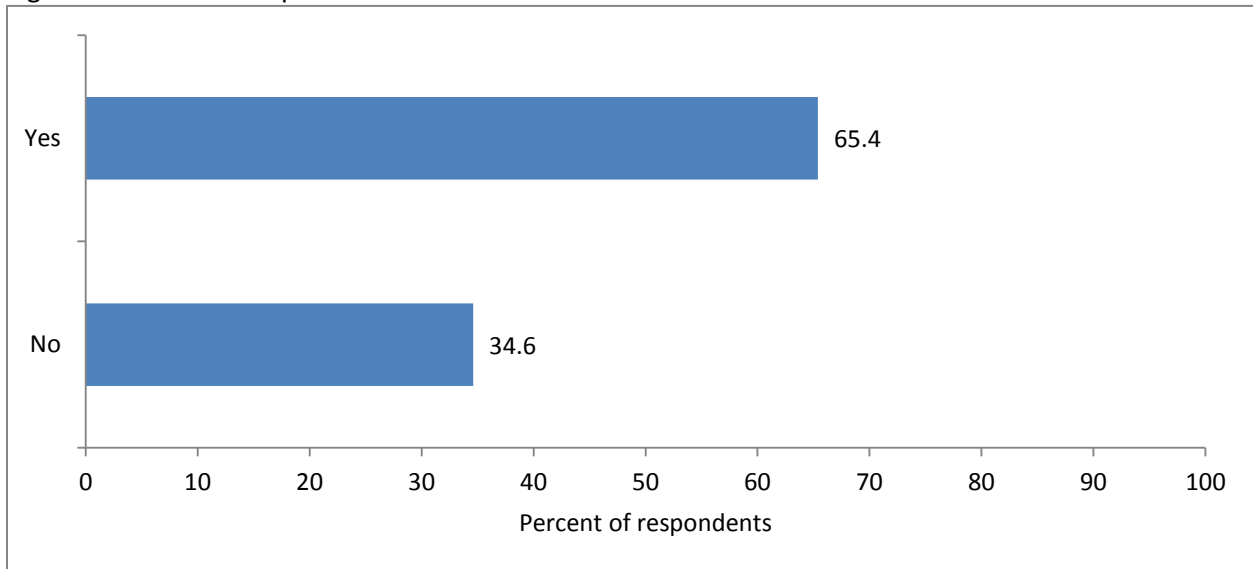
*Percentages do not total 100.0 due to multiple responses.

Other areas where smoking is allowed:

- I don’t smoke so I’ve never asked.
- Outside in the back yard. Always away from the house and neighbor’s homes. They may go on a walk alone.

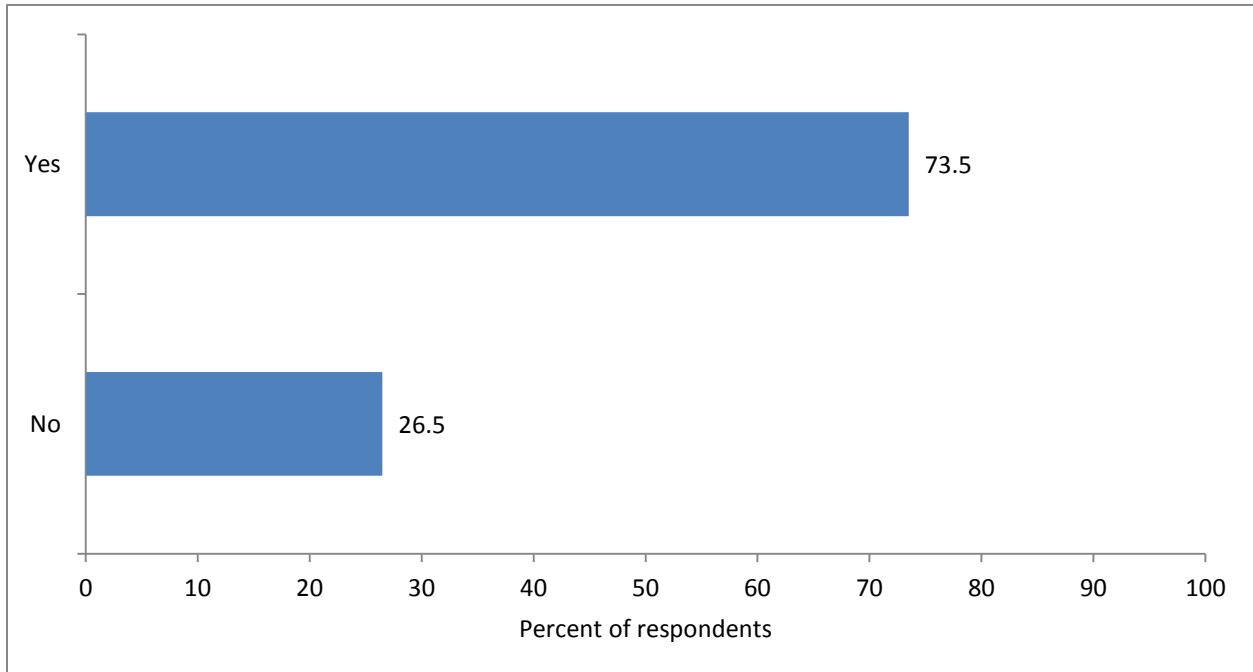
CCRI Survey of Line Staff: Results 2013

Figure 17. Whether respondent is familiar with Minnesota's QUITPLAN



N=52

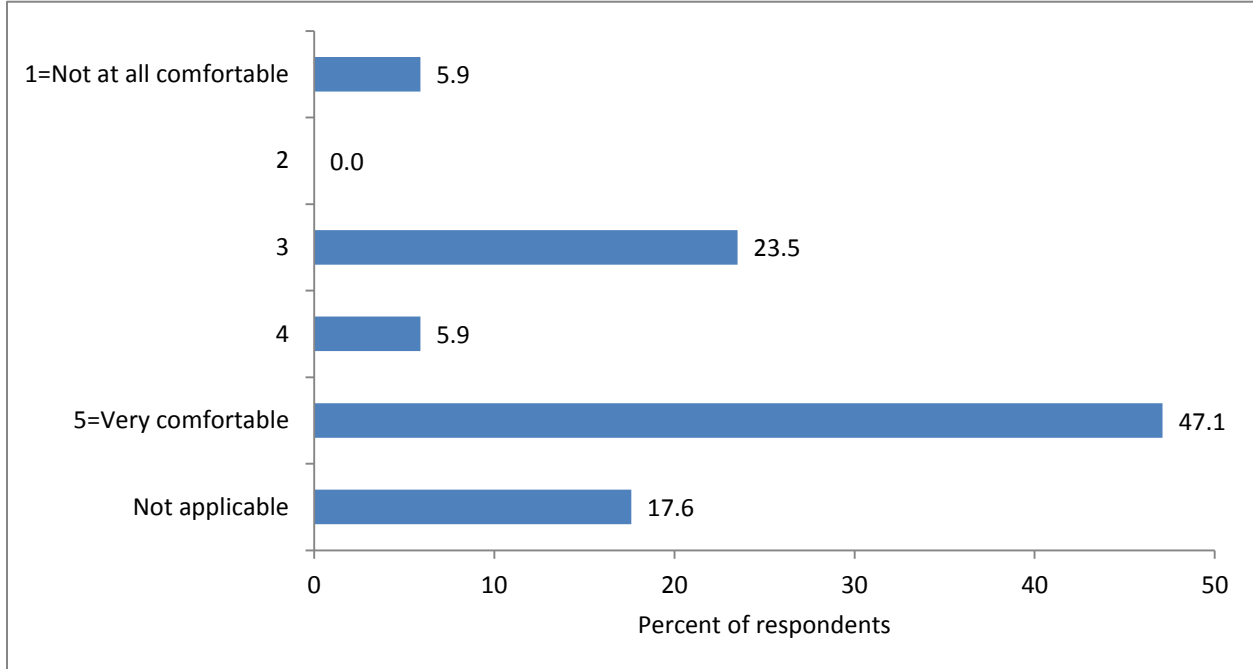
Figure 18. OF THOSE FAMILIAR WITH MINNESOTA QUITPLAN; whether respondent knows how to access the Minnesota QUITPLAN resources



N=34

CCRI Survey of Line Staff: Results 2013

Figure 19. OF THOSE FAMILIAR WITH MINNESOTA QUITPLAN; level of comfort when referring a client who smokes to the Minnesota QUITPLAN resources

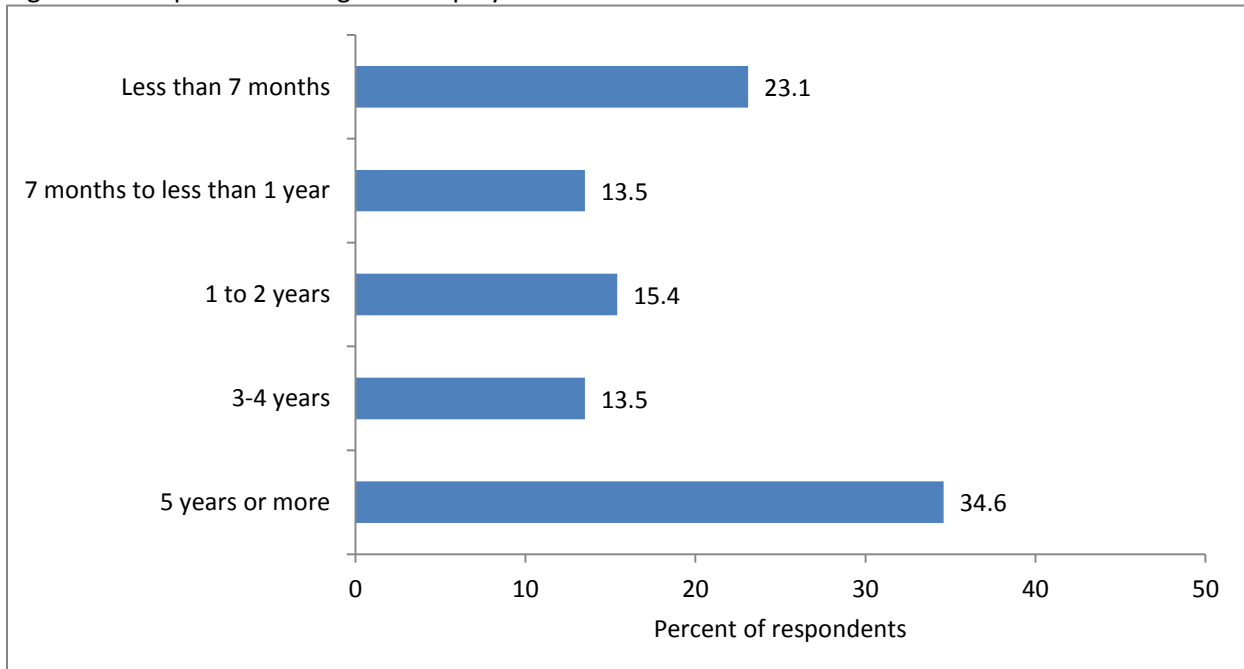


N=28

Mean=4.07

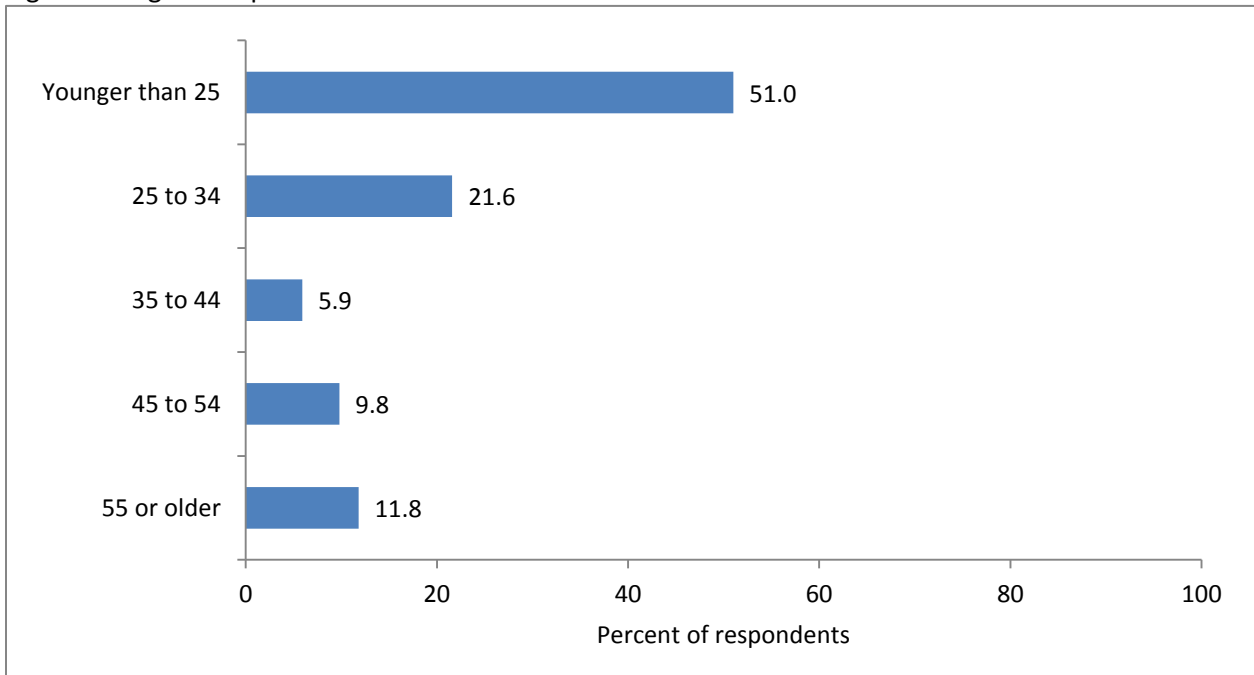
“Not applicable” was excluded from the mean.

Figure 20. Respondent's length of employment with CCRI



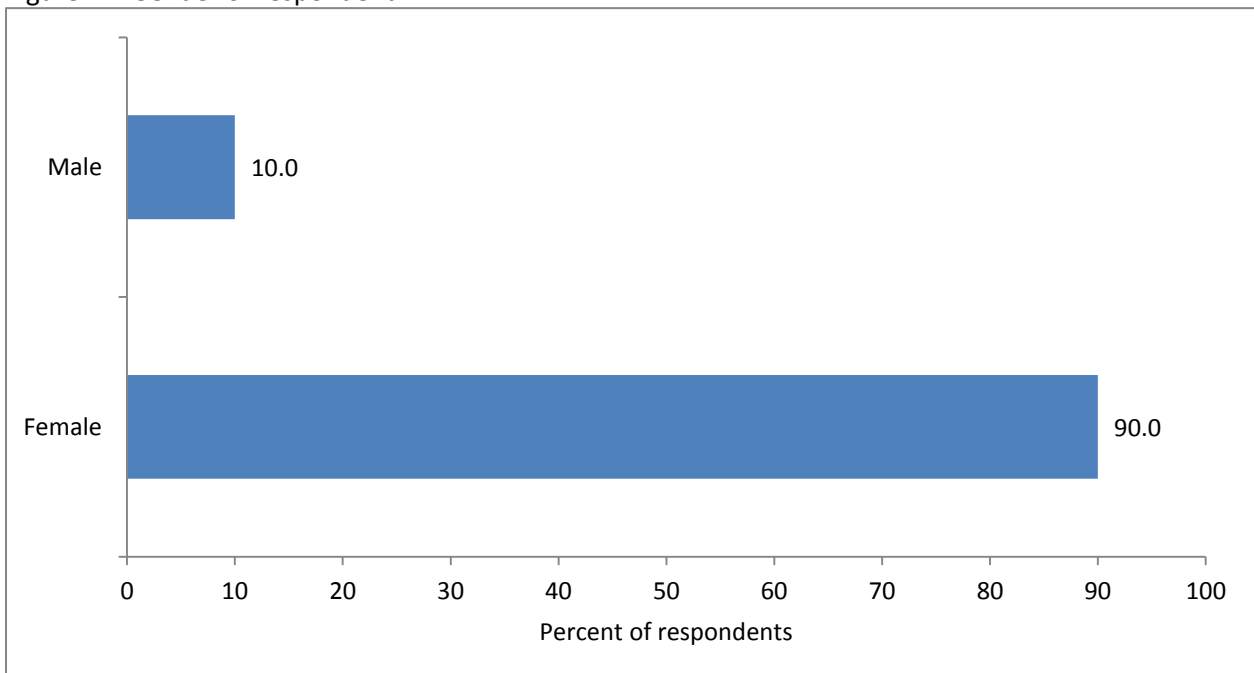
N=52

Figure 21. Age of respondent



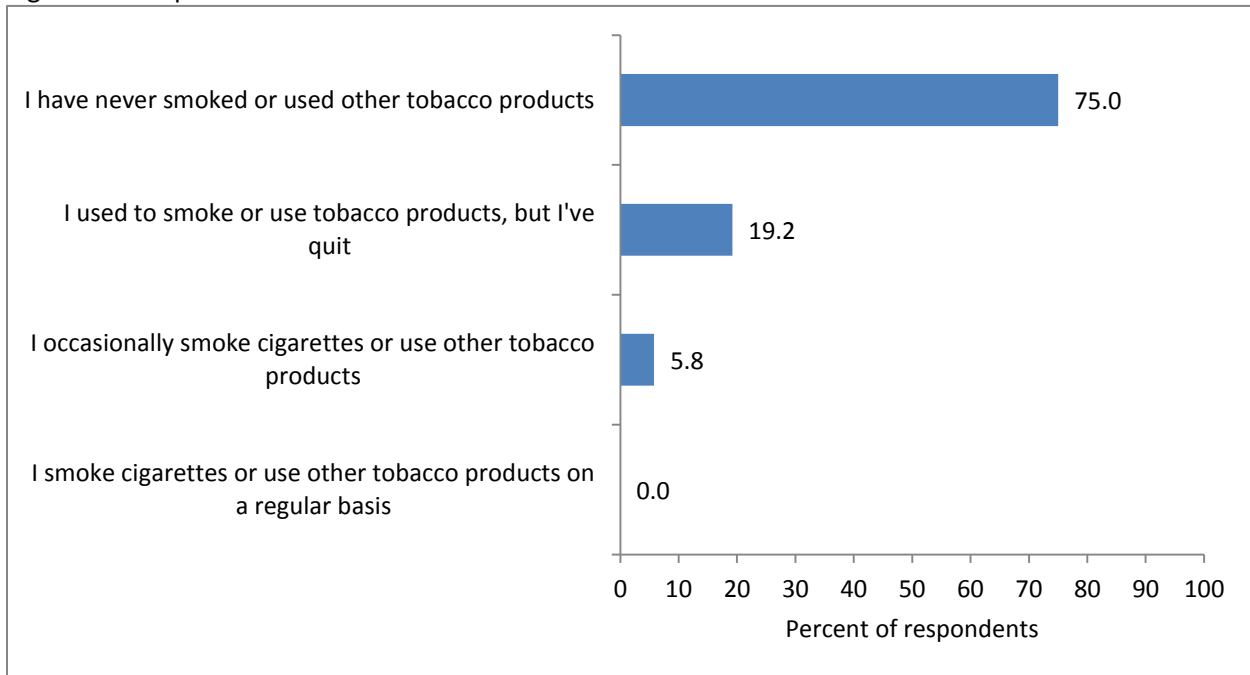
N=51

Figure 22. Gender of respondent



N=50

Figure 23. Respondent's tobacco status



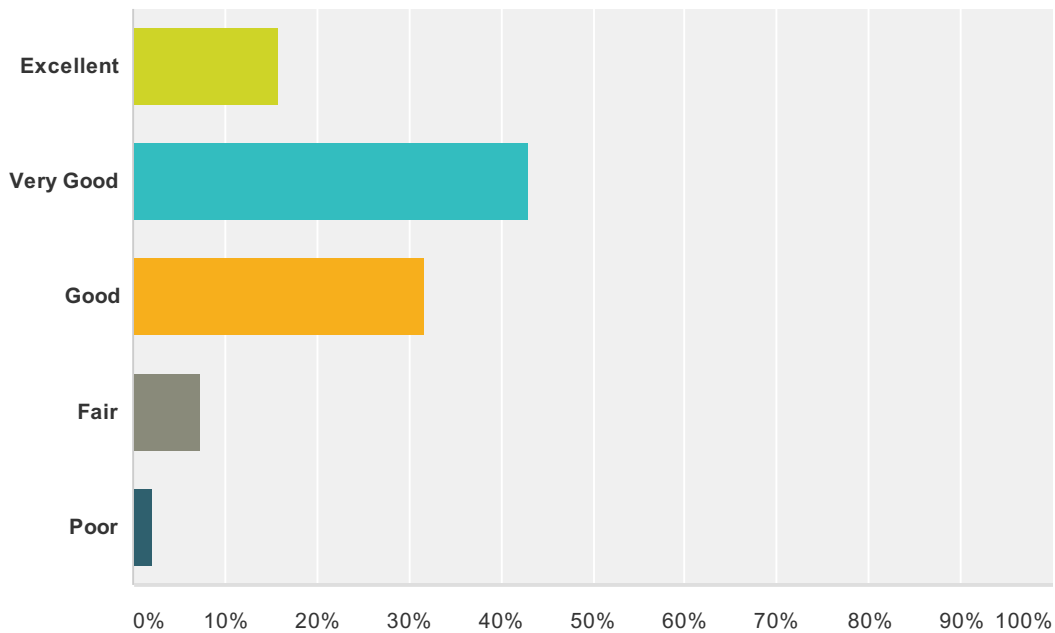
N=52

Additional comments regarding the topics covered in this survey:

- I worked with several different clients. In an average month, I could work with anywhere from 1 client to 16 clients. I thought of all of them in regards to this survey.

Q1 How would you rate your overall quality of life in Clay County?

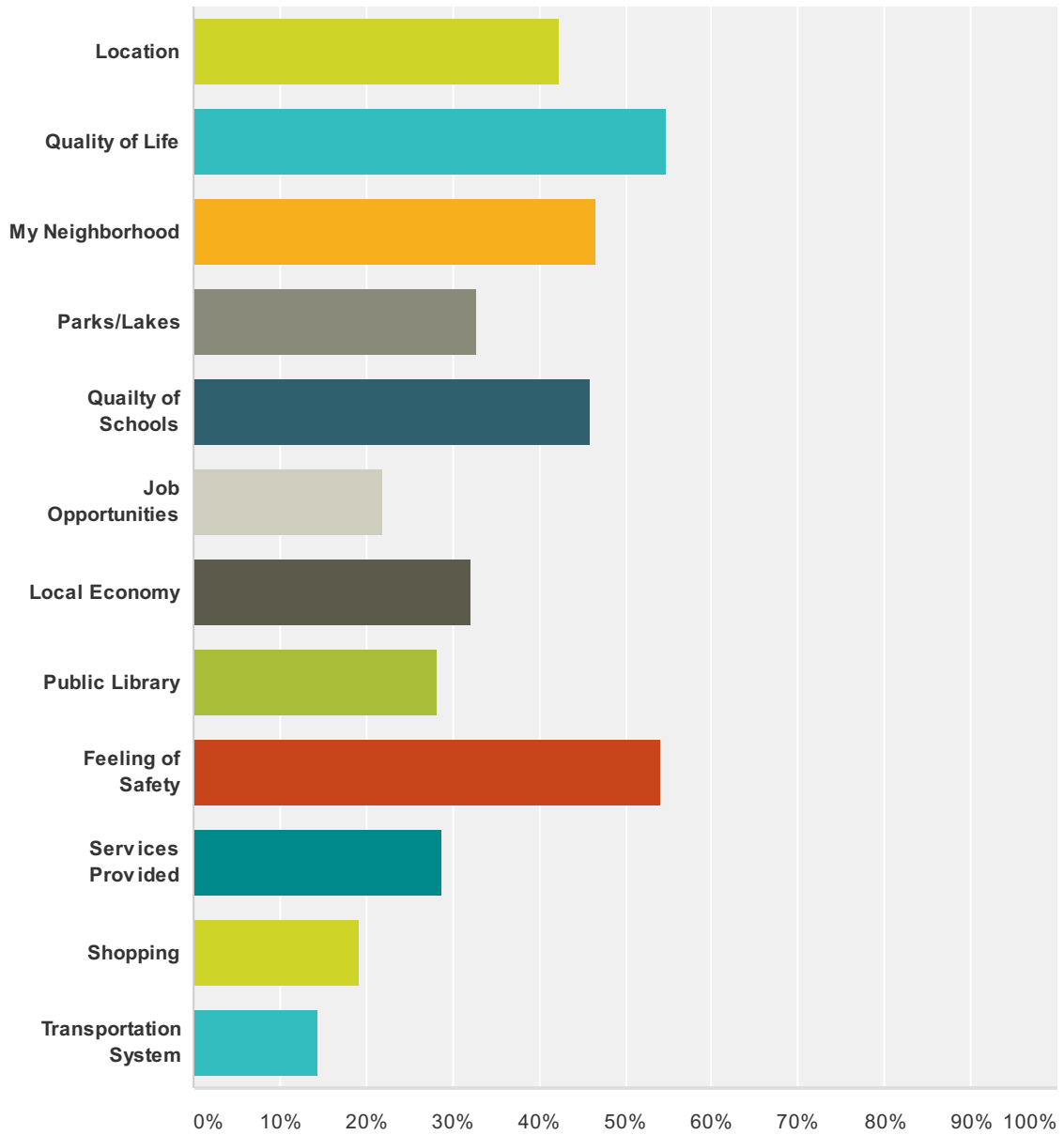
Answered: 151 Skipped: 20



Answer Choices	Responses	
Excellent	15.89%	24
Very Good	43.05%	65
Good	31.79%	48
Fair	7.28%	11
Poor	1.99%	3
Total		151

Q2 What are the best things about living in Clay County? (Select all that apply.)

Answered: 146 Skipped: 25



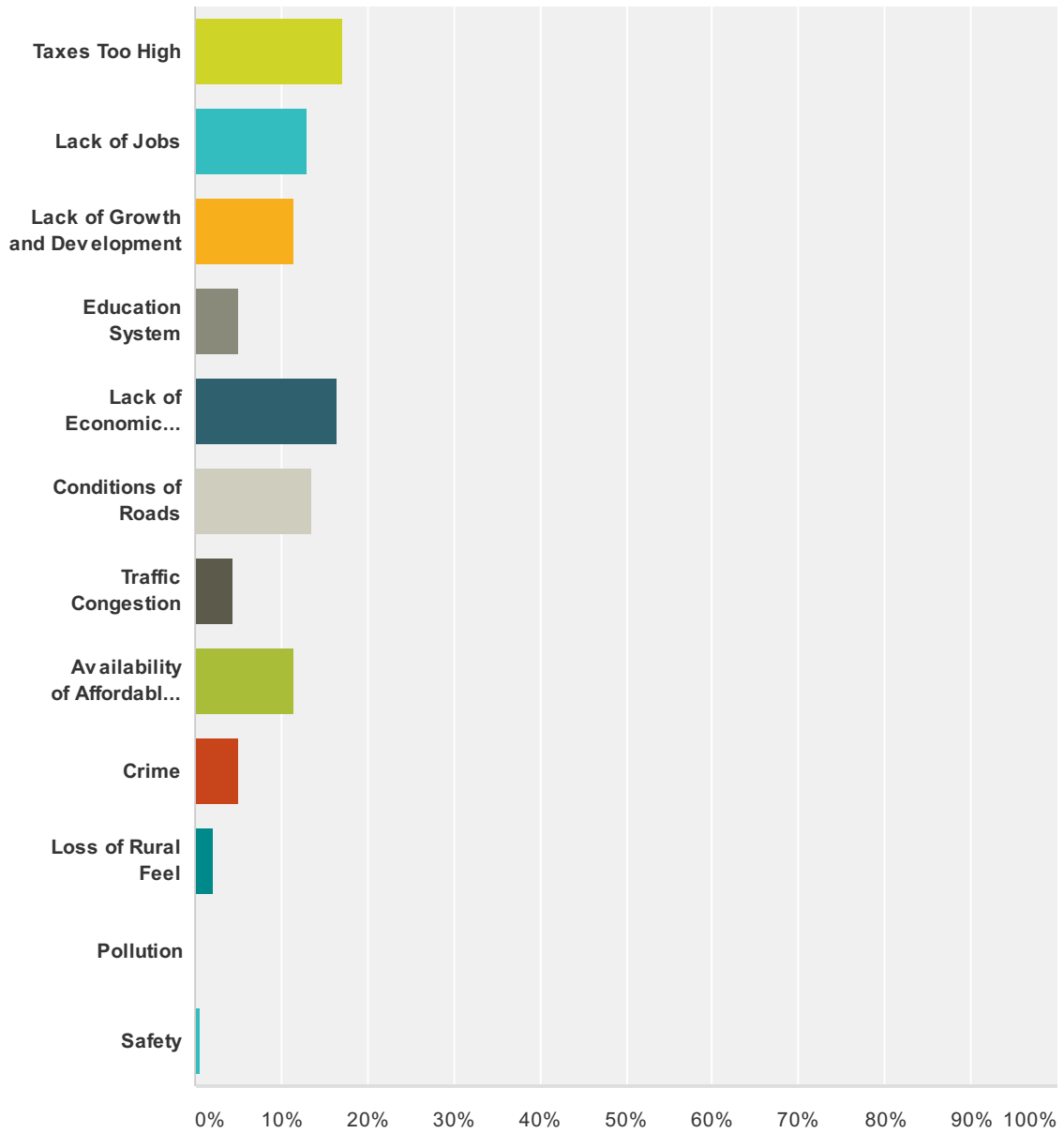
Answer Choices	Responses	Count
Location	42.47%	62
Quality of Life	54.79%	80
My Neighborhood	46.58%	68
Parks/Lakes	32.88%	48
Quality of Schools	45.89%	67
Job Opportunities	21.92%	32
Local Economy	32.19%	47

Standard Performance Measurement Program

Public Library	28.08%	41
Feeling of Safety	54.11%	79
Services Provided	28.77%	42
Shopping	19.18%	28
Transportation System	14.38%	21
Total Respondents: 146		

Q3 What do you feel is the most serious issue facing Clay County at this time?

Answered: 140 Skipped: 31



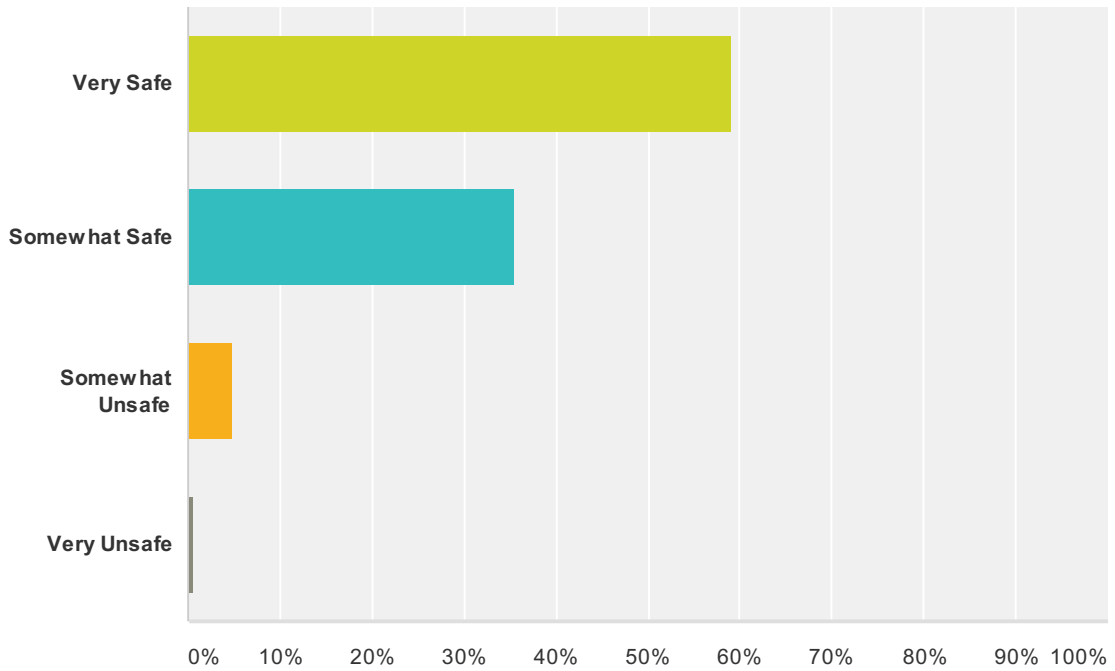
Answer Choices	Responses
Taxes Too High	17.14% 24
Lack of Jobs	12.86% 18
Lack of Growth and Development	11.43% 16
Education System	5.00% 7
Lack of Economic Development	16.43% 23
Conditions of Roads	13.57% 19
Traffic Congestion	4.29% 6

Standard Performance Measurement Program

Availability of Affordable Housing	11.43%	16
Crime	5.00%	7
Loss of Rural Feel	2.14%	3
Pollution	0.00%	0
Safety	0.71%	1
Total		140

Q4 Please rate how safe or unsafe you feel in Clay County.

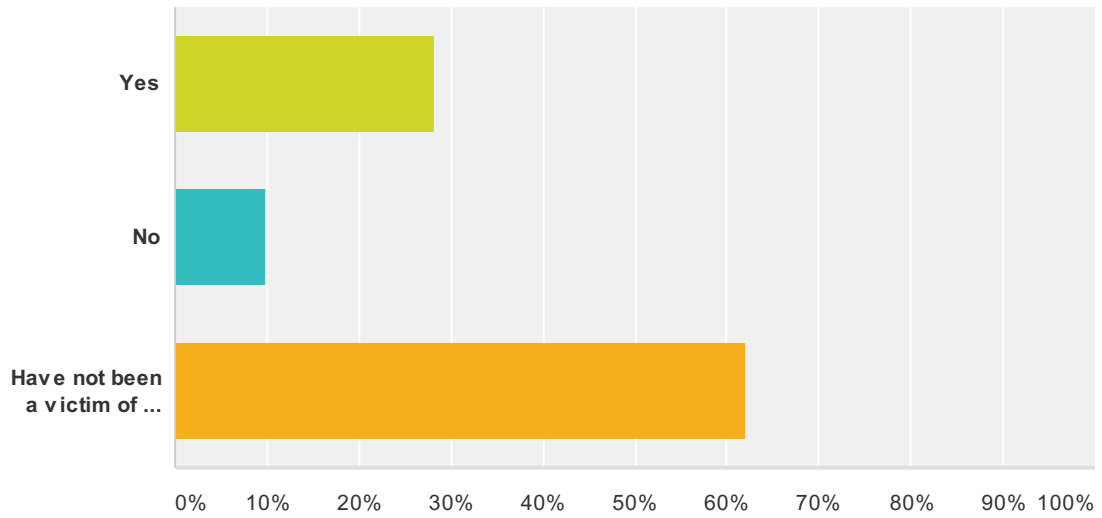
Answered: 149 Skipped: 22



Answer Choices	Responses	
Very Safe	59.06%	88
Somewhat Safe	35.57%	53
Somewhat Unsafe	4.70%	7
Very Unsafe	0.67%	1
Total		149

Q5 If you have ever been a victim of a crime, did you call law enforcement?

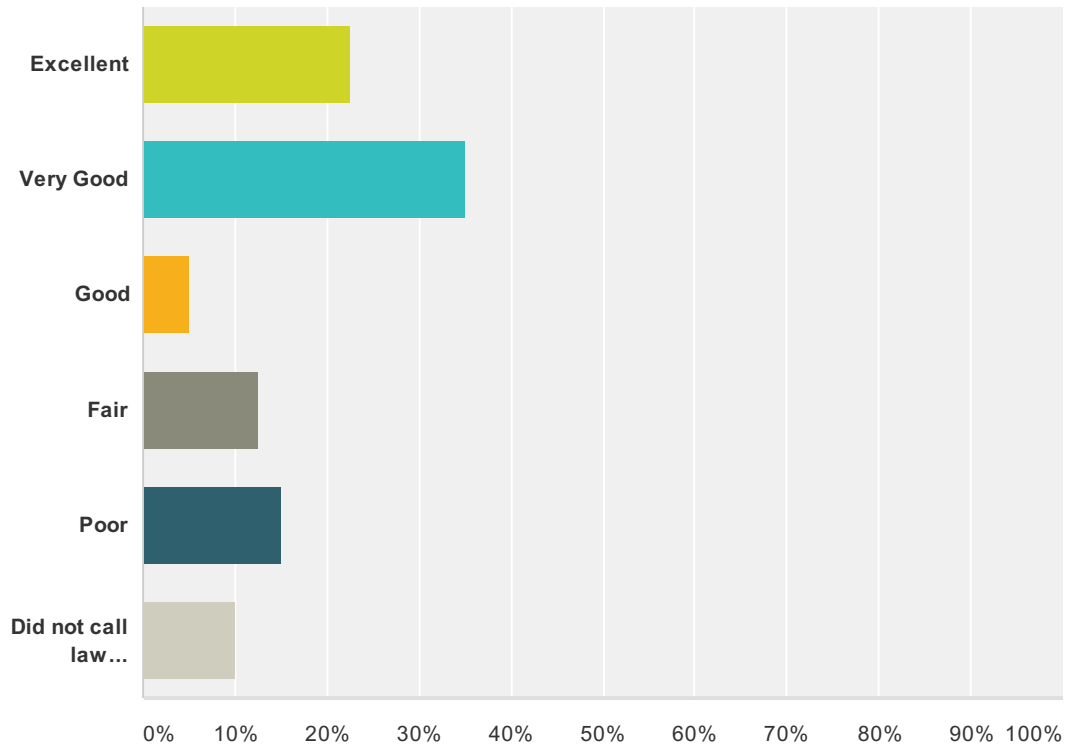
Answered: 142 Skipped: 29



Answer Choices	Responses	
Yes	28.17%	40
No	9.86%	14
Have not been a victim of a crime.	61.97%	88
Total		142

Q6 If law enforcement was dispatched, how would you rate their response time?

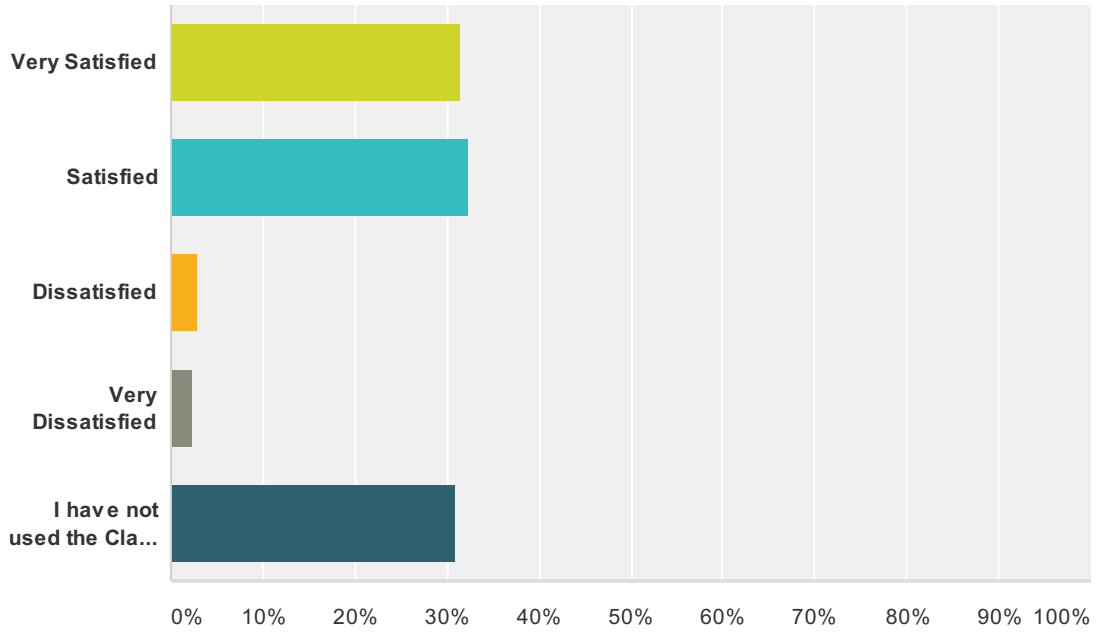
Answered: 40 Skipped: 131



Answer Choices	Responses
Excellent	22.50% 9
Very Good	35.00% 14
Good	5.00% 2
Fair	12.50% 5
Poor	15.00% 6
Did not call law enforcement.	10.00% 4
Total	40

Q7 How satisfied are you with the Clay County Sheriff Department?

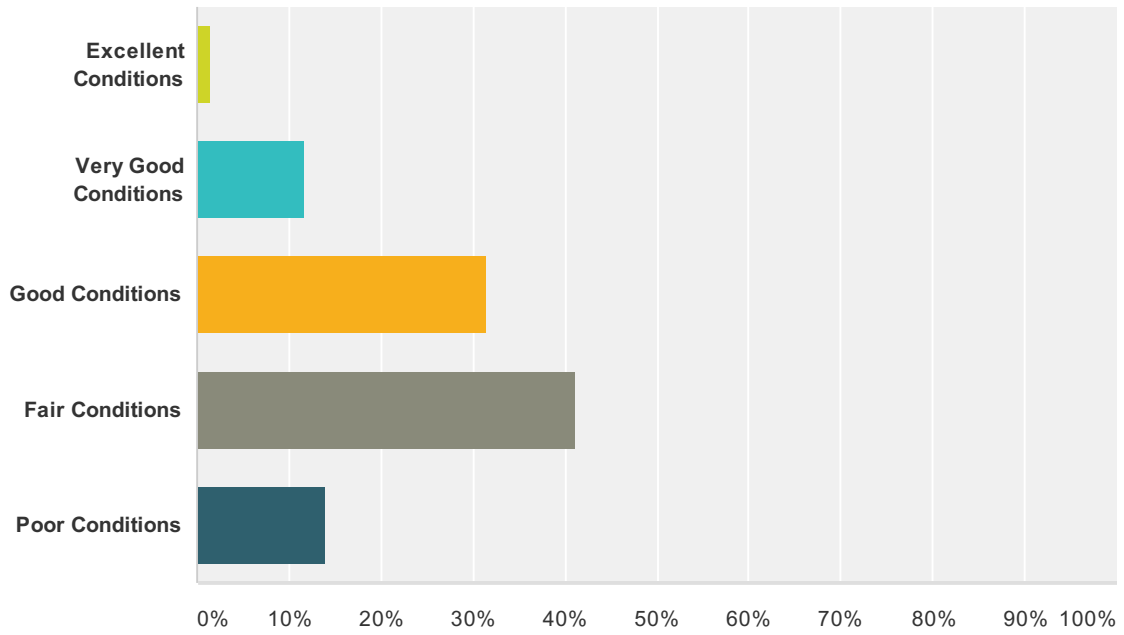
Answered: 136 Skipped: 35



Answer Choices	Responses
Very Satisfied	31.62% 43
Satisfied	32.35% 44
Dissatisfied	2.94% 4
Very Dissatisfied	2.21% 3
I have not used the Clay County Sheriff Department	30.88% 42
Total	136

Q8 How would you rate the road conditions within the county?

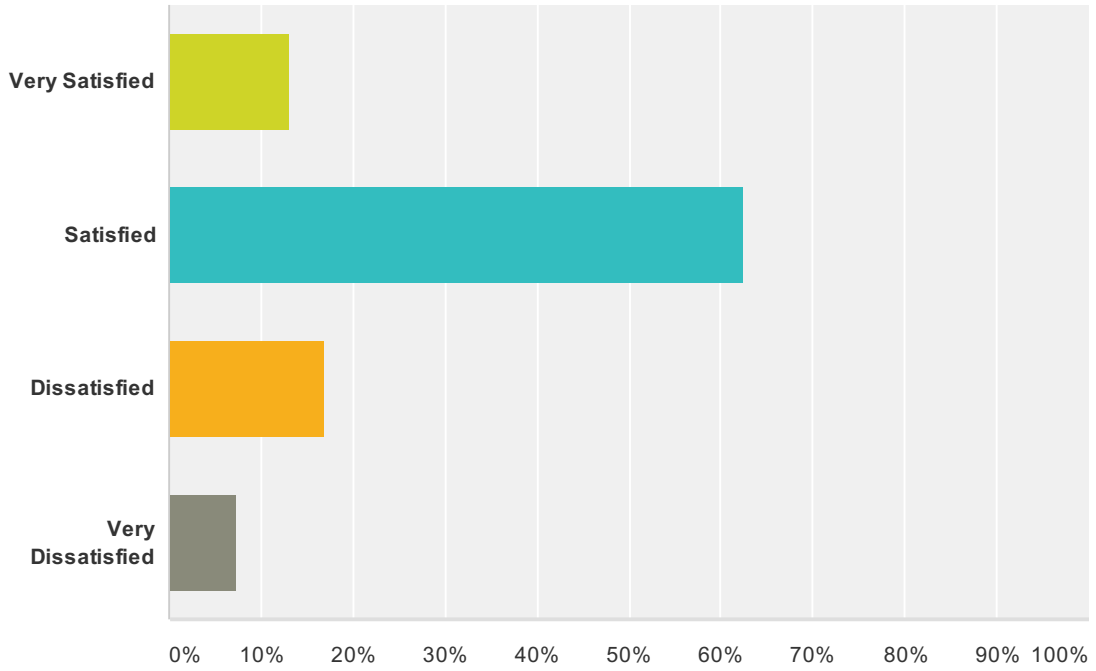
Answered: 136 Skipped: 35



Answer Choices	Responses
Excellent Conditions	1.47% 2
Very Good Conditions	11.76% 16
Good Conditions	31.62% 43
Fair Conditions	41.18% 56
Poor Conditions	13.97% 19
Total	136

Q9 How satisfied are you with snow removal in the winter?

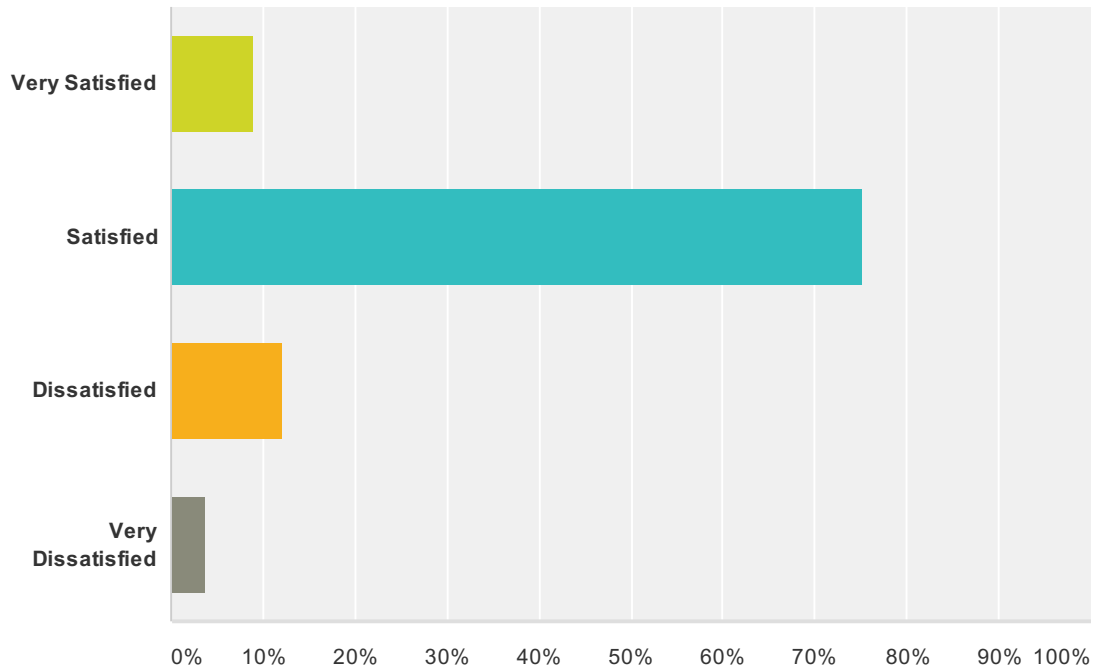
Answered: 136 Skipped: 35



Answer Choices	Responses	
Very Satisfied	13.24%	18
Satisfied	62.50%	85
Dissatisfied	16.91%	23
Very Dissatisfied	7.35%	10
Total		136

Q10 How satisfied are you with weed and grass control in the summer?

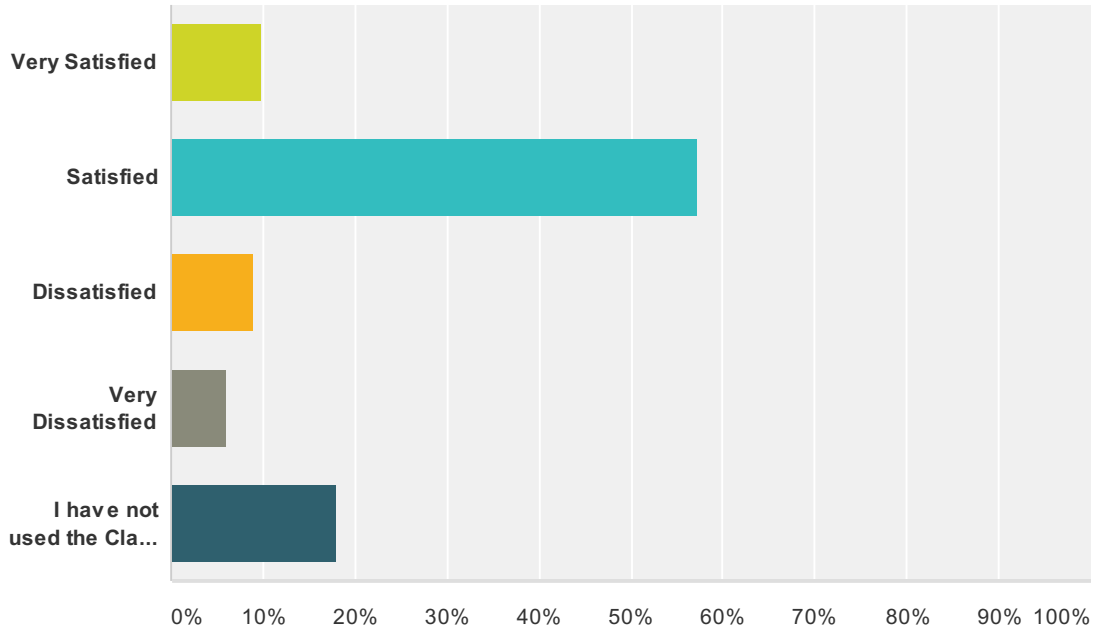
Answered: 133 Skipped: 38



Answer Choices	Responses	
Very Satisfied	9.02%	12
Satisfied	75.19%	100
Dissatisfied	12.03%	16
Very Dissatisfied	3.76%	5
Total		133

Q11 How satisfied are you with the Clay County Highway Department?

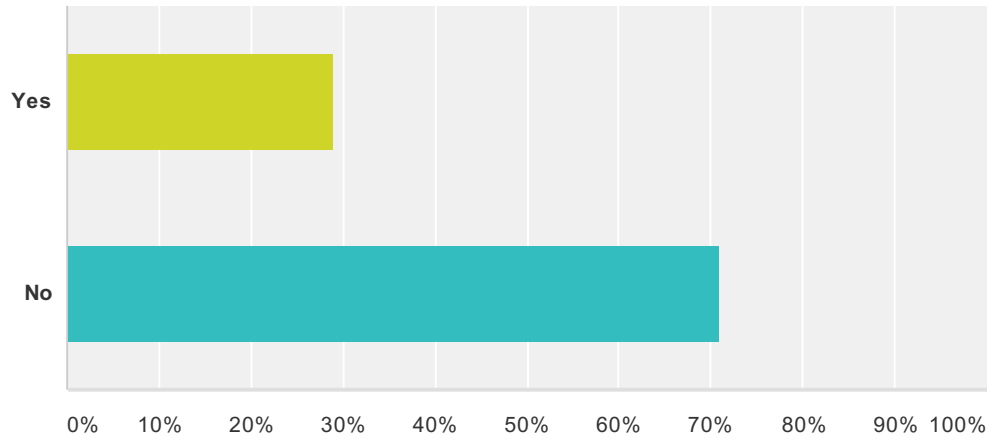
Answered: 133 Skipped: 38



Answer Choices	Responses
Very Satisfied	9.77% 13
Satisfied	57.14% 76
Dissatisfied	9.02% 12
Very Dissatisfied	6.02% 8
I have not used the Clay County Highway Department services.	18.05% 24
Total	133

Q12 Have you used any of the Clay County Public Health services within the past two years?

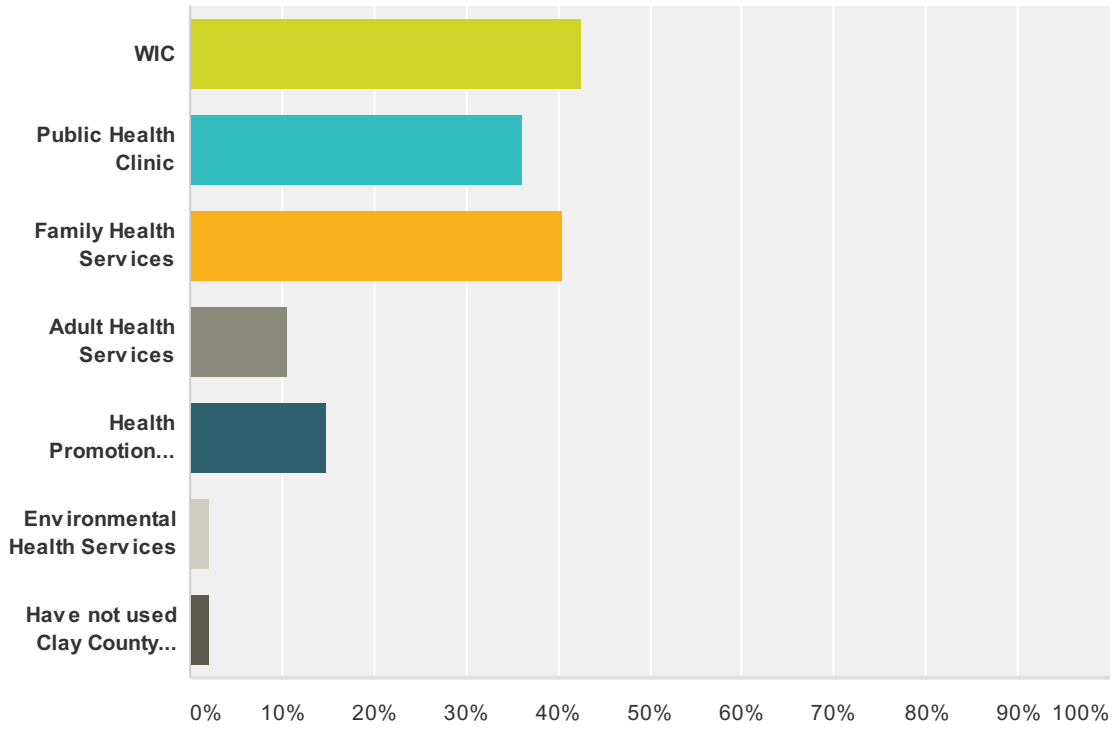
Answered: 159 Skipped: 12



Answer Choices	Responses
Yes	28.93% 46
No	71.07% 113
Total	159

**Q13 If you have used Clay County Public Health, what services have you used?
(select all that apply)**

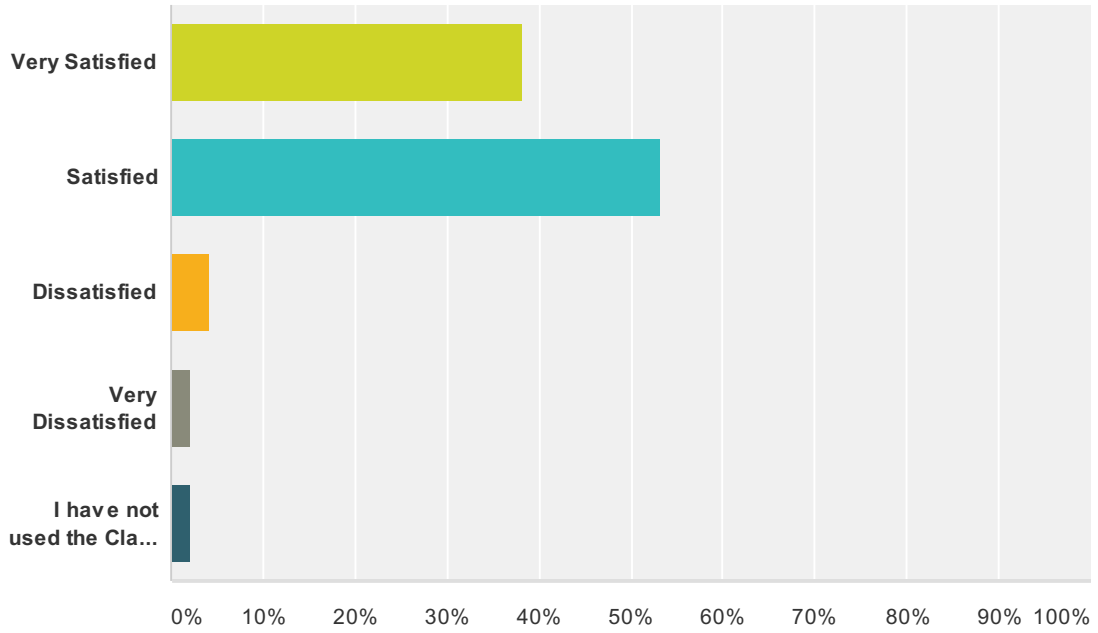
Answered: 47 Skipped: 124



Answer Choices	Responses
WIC	42.55% 20
Public Health Clinic	36.17% 17
Family Health Services	40.43% 19
Adult Health Services	10.64% 5
Health Promotion Activities	14.89% 7
Environmental Health Services	2.13% 1
Have not used Clay County Public Health services	2.13% 1
Total Respondents: 47	

Q14 How satisfied are you with the Clay County Public Health system?

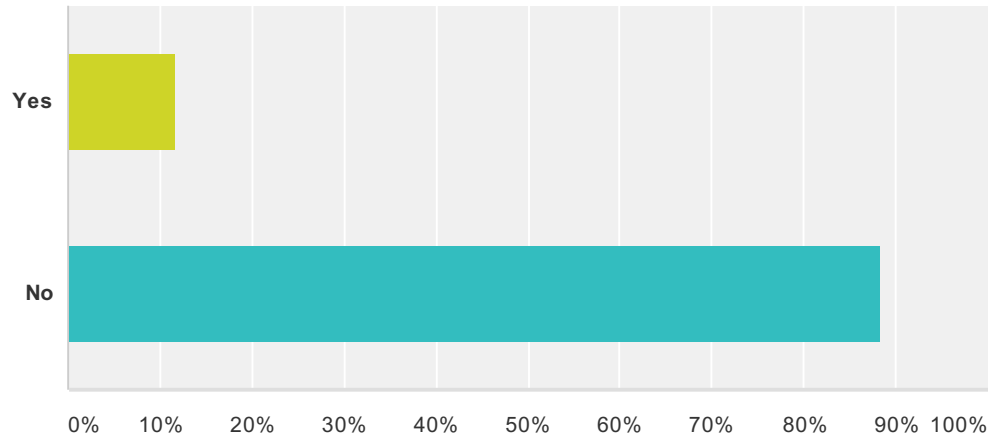
Answered: 47 Skipped: 124



Answer Choices	Responses	
Very Satisfied	38.30%	18
Satisfied	53.19%	25
Dissatisfied	4.26%	2
Very Dissatisfied	2.13%	1
I have not used the Clay County Public Health Department services.	2.13%	1
Total		47

Q15 Have you used the Clay County Veterans Service Office in the past two years?

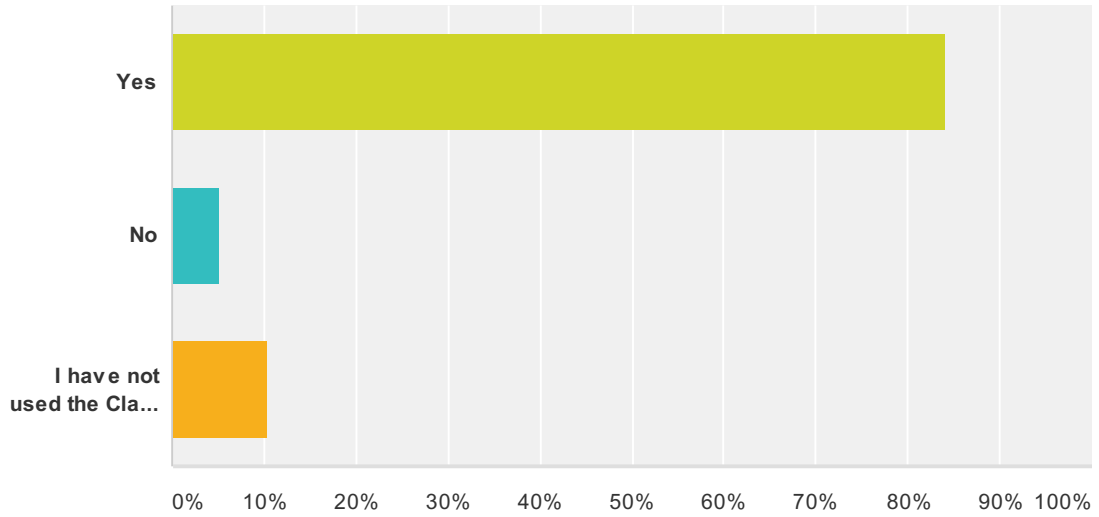
Answered: 136 Skipped: 35



Answer Choices	Responses
Yes	11.76% 16
No	88.24% 120
Total	136

Q16 During your visit to the Clay County Veterans Service Office, did you receive the answers and/or information that you were requesting?

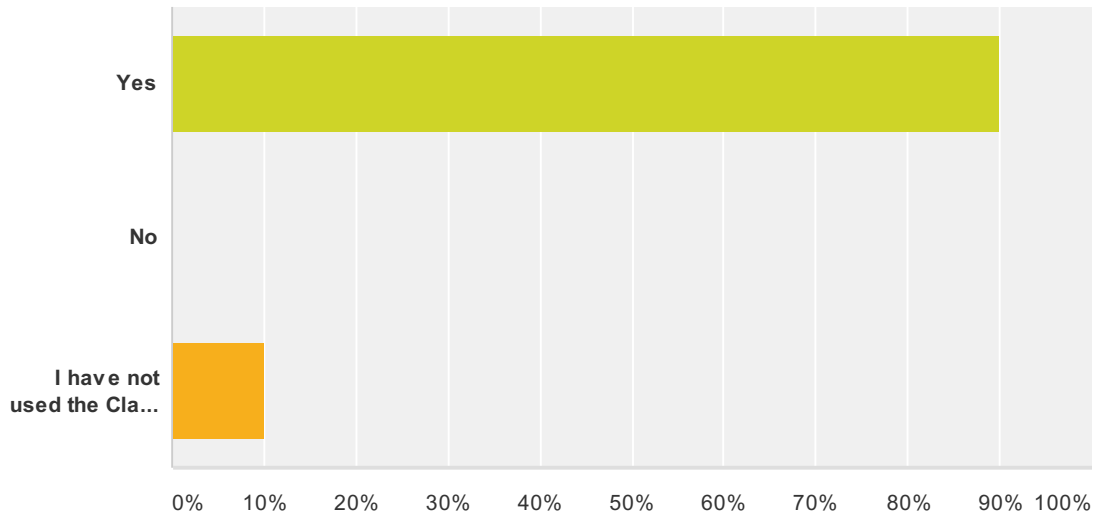
Answered: 19 Skipped: 152



Answer Choices	Responses	
Yes	84.21%	16
No	5.26%	1
I have not used the Clay County Veterans Service Office services.	10.53%	2
Total		19

Q17 Did the Clay County Veterans Service Office appear to understand your inquiry?

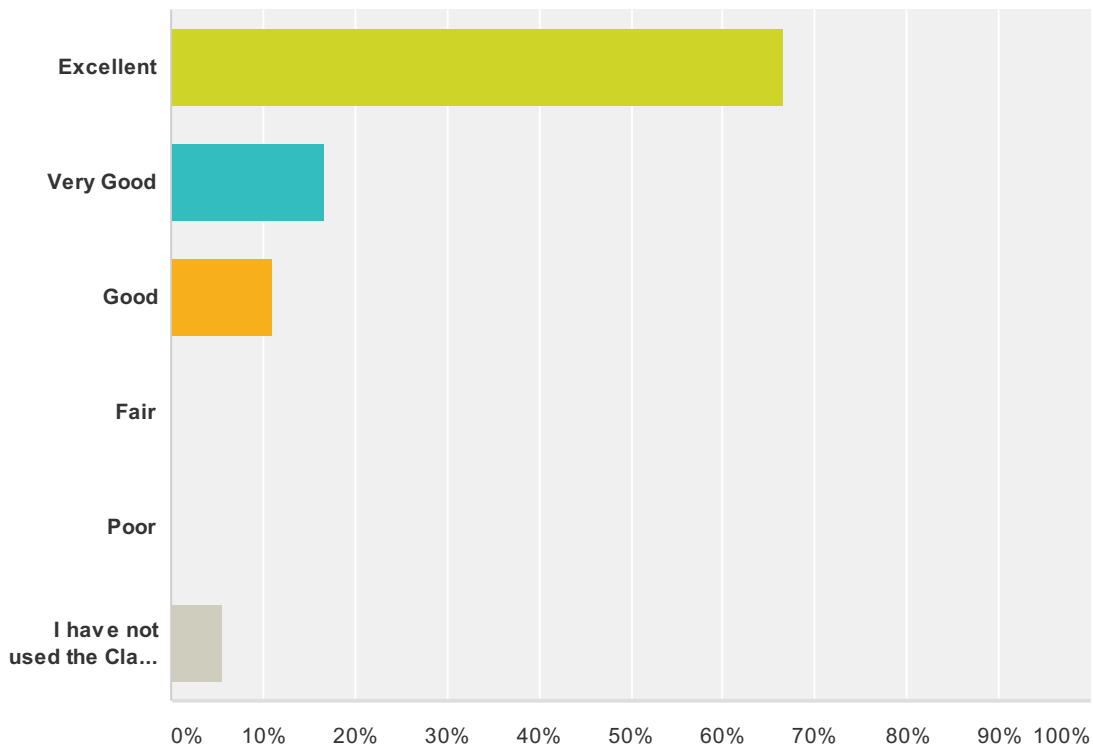
Answered: 20 Skipped: 151



Answer Choices	Responses
Yes	90.00% 18
No	0.00% 0
I have not used the Clay County Veterans Service Office services.	10.00% 2
Total	20

Q18 Please rate the level of service you received from your Clay County Veterans Service Office in resolving your issues or answering your questions:

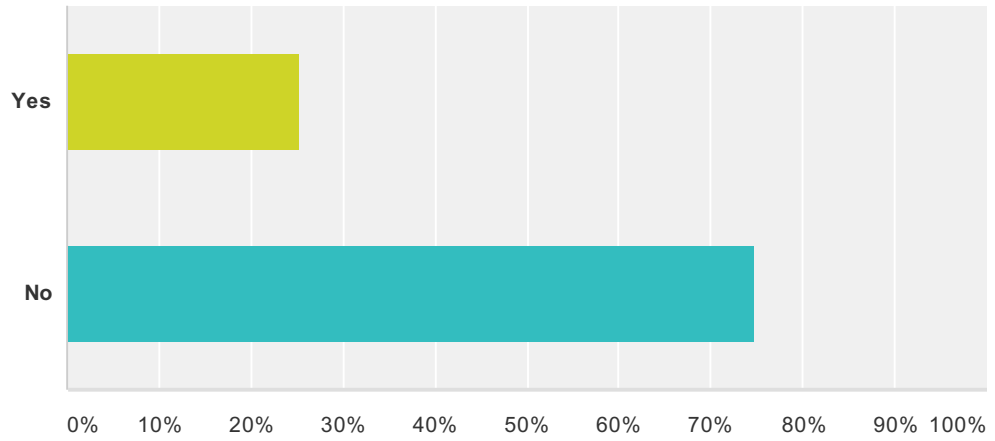
Answered: 18 Skipped: 153



Answer Choices	Responses	
Excellent	66.67%	12
Very Good	16.67%	3
Good	11.11%	2
Fair	0.00%	0
Poor	0.00%	0
I have not used the Clay County Veterans Service Office services.	5.56%	1
Total		18

Q19 Have you used any of the Clay County Social Services programs within the past two years?

Answered: 138 Skipped: 33

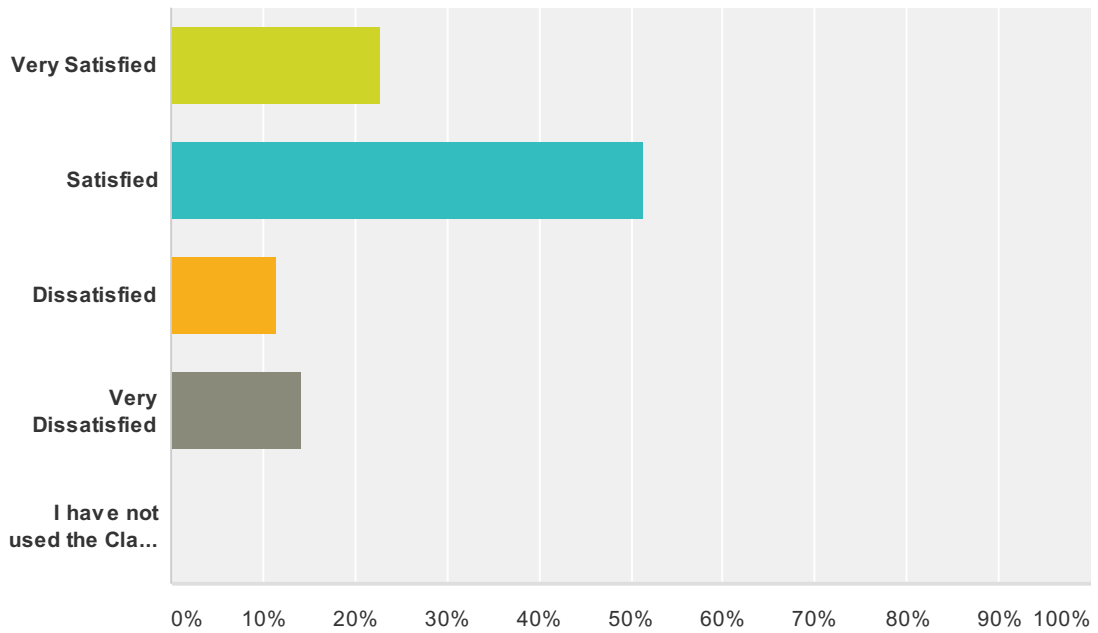


Answer Choices	Responses
Yes	25.36% 35
No	74.64% 103
Total	138

Standard Performance Measurement Program

Q20 How satisfied were you with the services you received from the Clay County Social Services Department?

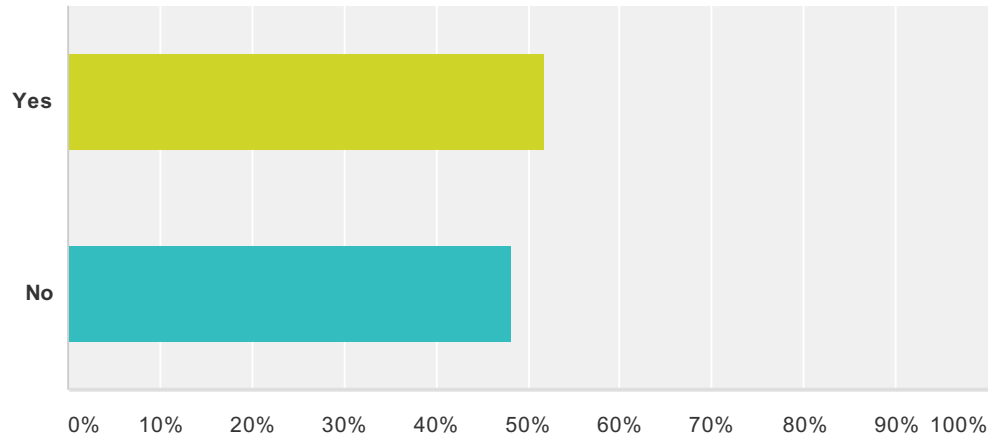
Answered: 35 Skipped: 136



Answer Choices	Responses
Very Satisfied	22.86% 8
Satisfied	51.43% 18
Dissatisfied	11.43% 4
Very Dissatisfied	14.29% 5
I have not used the Clay County Social Services Office.	0.00% 0
Total	35

Q21 Have you visited one of Clay County's Lake Agassiz libraries in the last two years?

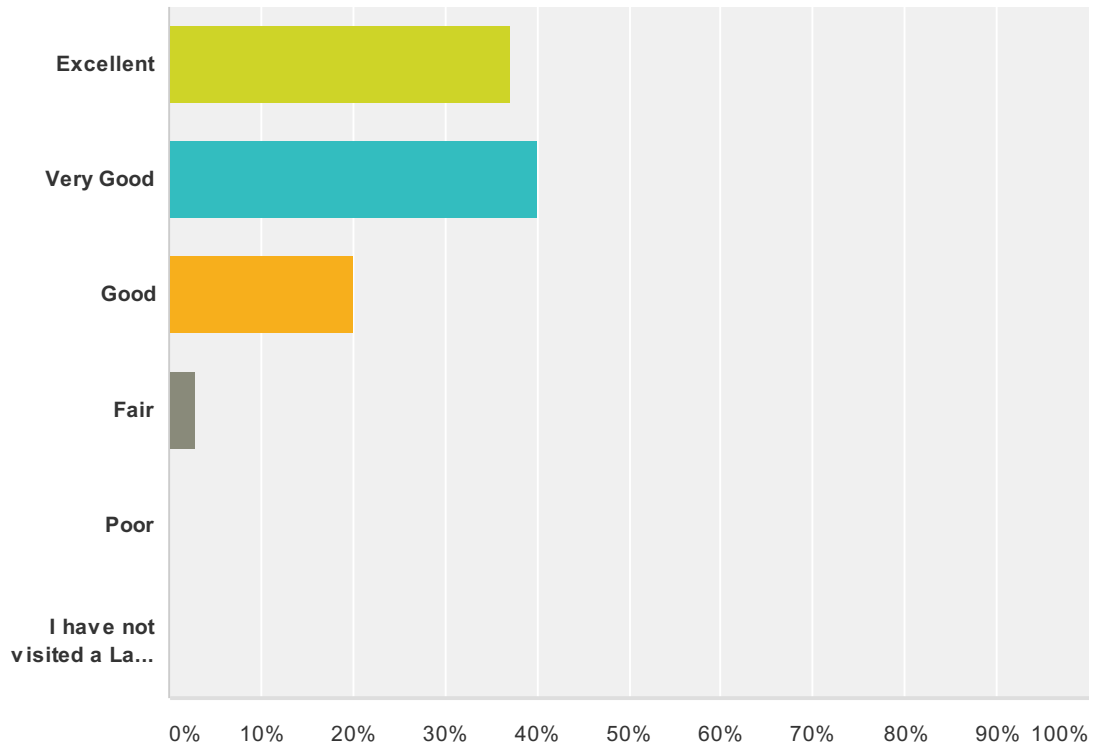
Answered: 137 Skipped: 34



Answer Choices	Responses	
Yes	51.82%	71
No	48.18%	66
Total		137

Q22 How would you rate the Lake Agassiz facilities and services?

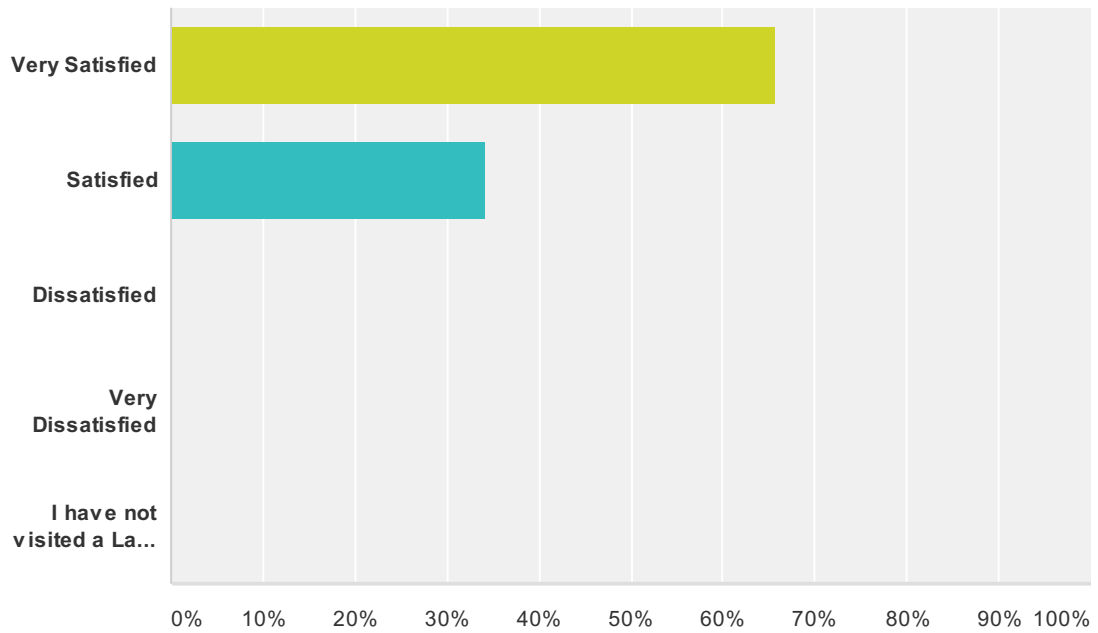
Answered: 70 Skipped: 101



Answer Choices	Responses	
Excellent	37.14%	26
Very Good	40.00%	28
Good	20.00%	14
Fair	2.86%	2
Poor	0.00%	0
I have not visited a Lake Agassiz Regional Library.	0.00%	0
Total		70

Q23 Were you satisfied with the quality of service you received from the Lake Agassiz Library staff?

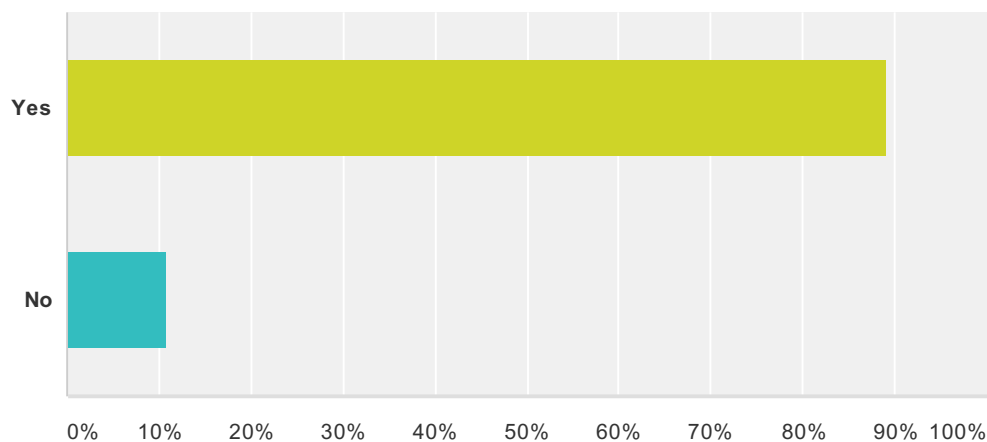
Answered: 70 Skipped: 101



Answer Choices	Responses	
Very Satisfied	65.71%	46
Satisfied	34.29%	24
Dissatisfied	0.00%	0
Very Dissatisfied	0.00%	0
I have not visited a Lake Agassiz Regional Library.	0.00%	0
Total		70

Q24 Have you used the services provided by the Motor Vehicle Department in Clay County? (License plates, tabs, vehicle transfers, new vehicle and out-of-state registrations, boat, snowmobile, all-terrain, motorcycle and trailer licensing. Driver's licensing includes driver's license renewals, name and address changes, identification cards and instruction permits.)

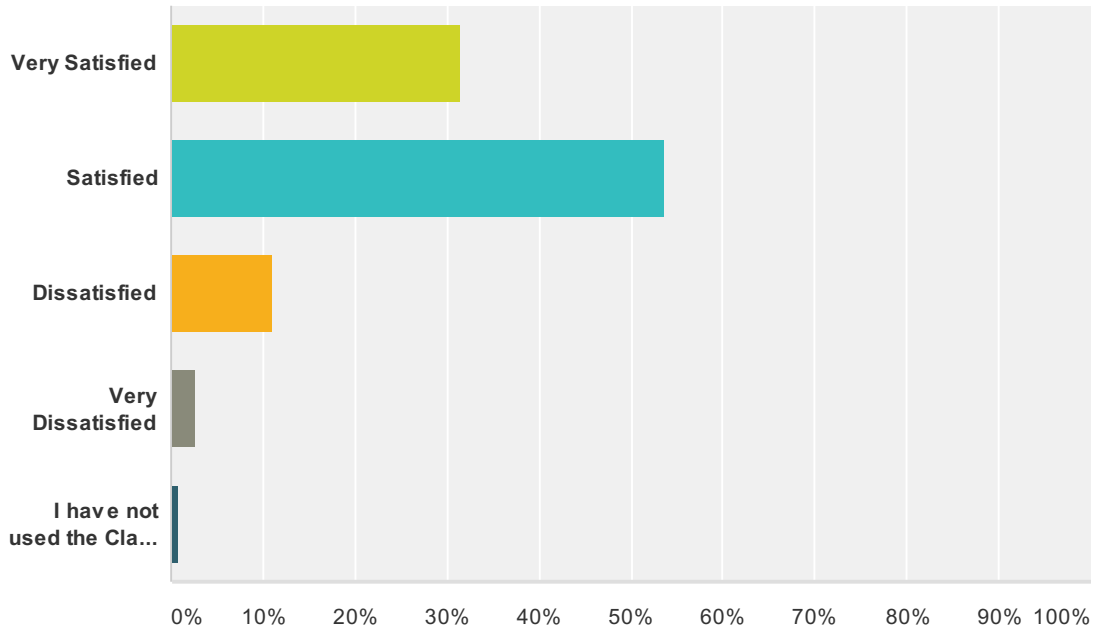
Answered: 120 Skipped: 51



Answer Choices	Responses
Yes	89.17% 107
No	10.83% 13
Total	120

Q25 Were you satisfied with the service you received by the Clay County Motor Vehicle Department staff?

Answered: 108 Skipped: 63



Answer Choices	Responses
Very Satisfied	31.48% 34
Satisfied	53.70% 58
Dissatisfied	11.11% 12
Very Dissatisfied	2.78% 3
I have not used the Clay County Motor Vehicle Department services.	0.93% 1
Total	108