

**RESOLUTION NO. 2023-24**

**RESOLUTION AUTHORIZING PARTICIPATION IN THE PERFORMANCE MEASUREMENT PROGRAM**

WHEREAS, in 2010, the Minnesota Legislature created the Council on Local Results and Innovation; and

WHEREAS, the Council on Local Results and Innovation developed a standard set of performance measures that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services and measure residents' opinion of those services; and

WHEREAS, benefits to the City are outlined in M.S. § 6.91 and include eligibility for a reimbursement as set by State Statute; and

WHEREAS, any City participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, the City Council has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

NOW THEREFORE BE IT RESOLVED by the City Council of the City of Spring Lake Park that the City Council does hereby authorize participation in the Performance Measurement Program and the City will report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's website or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED that the City Council will submit to the Office of the State Auditor the actual results of the performance measures adopted by the City.

The foregoing resolution was moved for adoption by Councilmember Dircks.

Upon roll call, the following voted aye: Councilmember Wendling, Councilmember Goodboe-Bisschoff, Councilmember Dircks, Councilmember Moran, Mayor Nelson

And the following voted nay: None

Whereupon the Mayor declared said resolution duly passed and adopted this 20th day of June, 2023.



---

Robert Nelson, Mayor

ATTEST:



---

Daniel R. Buchholtz, Administrator



2022

# PERFORMANCE MEASURES ANNUAL REPORT



## Spring Lake Park City Council

Robert Nelson, Mayor

Ken Wendling

Barbara Goodboe-Bisschoff

Lisa Dircks

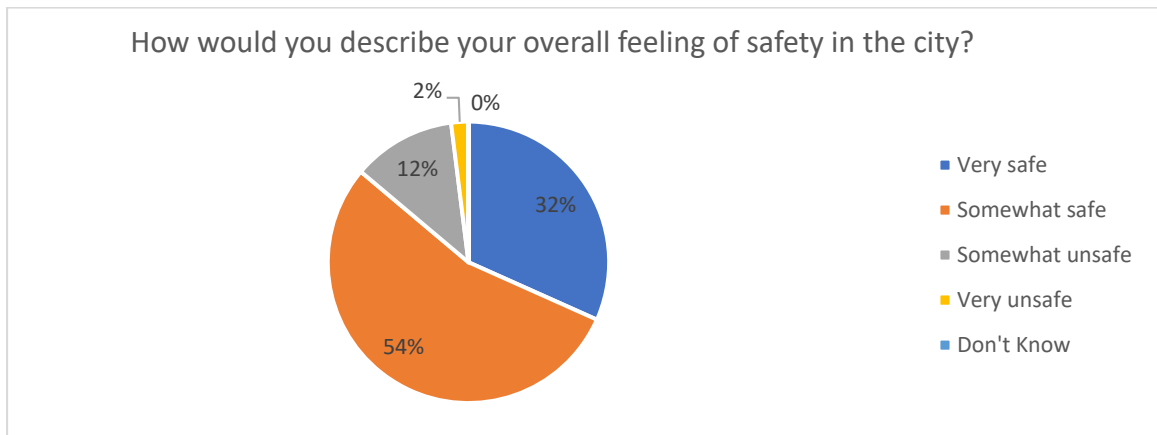
April Moran

# Table of Contents

- Community Safety and Security..... 2
- Public Service Delivery ..... 4
- General Government Infrastructure Condition ..... 6
- Public Utility Infrastructure..... 7
- Quality of Life..... 8
- Public Communication/Community Involvement ..... 9
- Demographics ..... 11

# Community Safety and Security

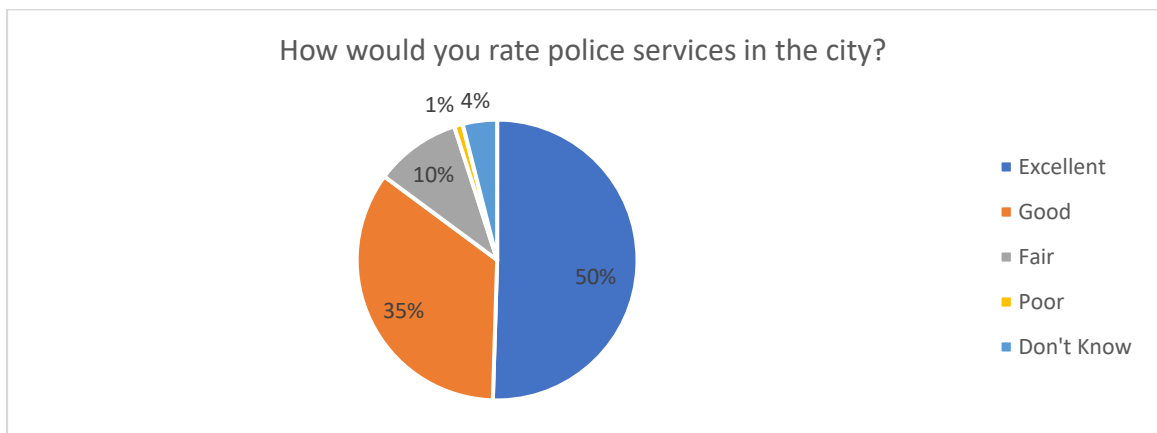
## 1. Safety in the Community (Citizen Rating)<sup>1</sup>



## 2. Police Response Time<sup>2</sup>

	2020	2021	2022
High Priority Calls	3:27	3:30	3:20
Low Priority Calls	5:00	4:28	4:31

## 3. Police Protection (Citizen Rating)<sup>3</sup>



<sup>1</sup> City of Spring Lake Park 2023 Citizen Survey. The City received 101 responses from a period covering March 21, 2023 to May 1, 2023.

<sup>2</sup> Figures provided by the Anoka County Public Safety Data System

<sup>3</sup> City of Spring Lake Park 2023 Citizen Survey.

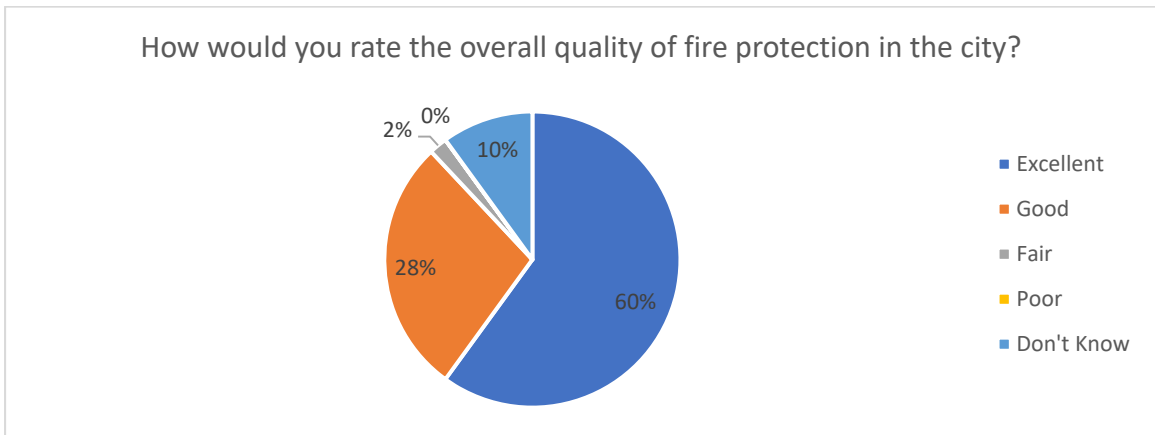
4. Crime Rate<sup>4</sup>

	2020	2021	2022
Group A Crimes <sup>5</sup>	499	617	496
Group B Crimes <sup>6</sup>	91	98	111
Non-Reportable <sup>7</sup>	5367	5527	6066

5. Fire Response Time<sup>8</sup>

	2020	2021	2022
Staffed	5:26	5:12	5:13
Volunteer	7:45	6:20	5:56

6. Fire Protection (Citizen Rating)<sup>9</sup>



<sup>4</sup> Crime rate statistics provided by the Spring Lake Park Police Department

<sup>5</sup> Group A offenses include arson, assaults, bribery, counterfeiting, destruction of property, drug offenses, gambling offenses, homicide, human trafficking, kidnapping, motor vehicle theft, robbery, sex offenses, weapons charges.

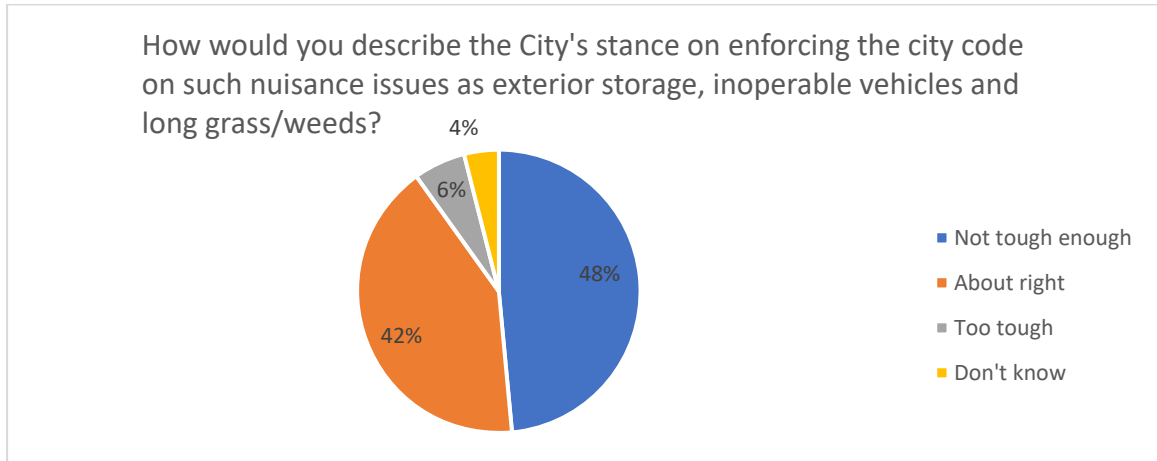
<sup>6</sup> Group B offenses include bad checks, curfew/loitering/vandalism, disorderly conduct, driving while intoxicated, non-violent family offenses, trespassing and liquor law violations

<sup>7</sup> All other calls not reportable under the Department of Justice’s National Incident-Based Reporting System

<sup>8</sup> Figures provided by Spring Lake Park – Blaine - Mounds View Fire Department

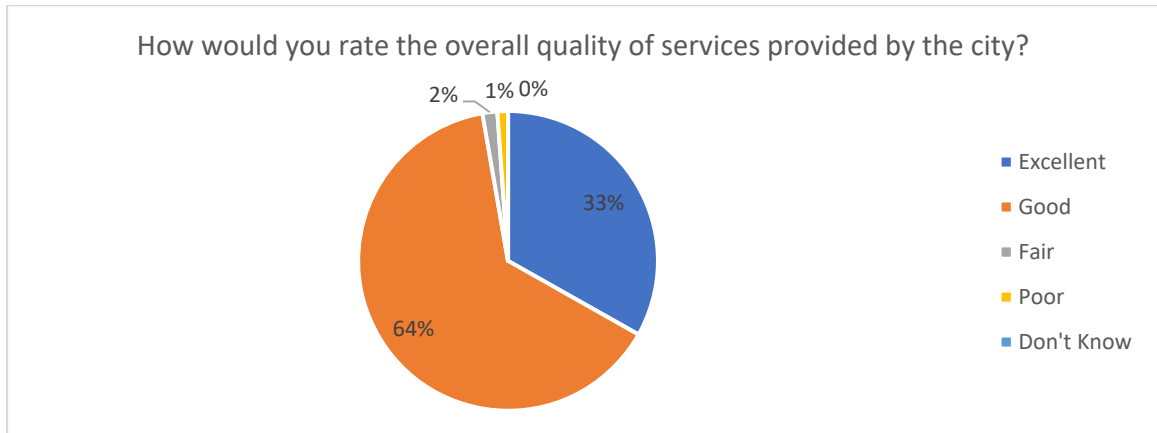
<sup>9</sup> City of Spring Lake Park 2023 Citizen Survey.

7. City's Stance on Code Enforcement of Nuisance Issues (Citizen Rating)<sup>10</sup>



Public Service Delivery

8. City Services (Citizen Rating)<sup>11</sup>



9. Accuracy of post election audit

2018	2020	2022
Not selected for audit	Not selected for audit	Not selected for audit

10. Creditworthiness

	2020	2021	2022
Bond Rating <sup>12</sup>	AA	AA	AA
Long Term Debt <sup>13</sup>	\$3,758,700	\$2,675,679	\$1,634,468

<sup>10</sup> City of Spring Lake Park 2023 Citizen Survey.

<sup>11</sup> City of Spring Lake Park 2023 Citizen Survey.

<sup>12</sup> Bond rating issued by Standard and Poor's. The rating scale ranges from AAA (highest credit quality) to D (in default). The City's bond rating is two steps below AAA.

<sup>13</sup> Data obtained from the City of Spring Lake Park's Audited Financial Statements.

11. Financial Management<sup>14</sup>

	2020	2021	2022
Unmodified audit on financial statements	✓	✓	✓

12. Financial Condition<sup>15</sup>

	2020	2021	2022
Property Tax Levy	\$3,553,246	\$3,631,417	\$3,777,244
Total Net Position <sup>16</sup>	\$24,559,835	\$24,942,747	\$24,116,061
Percent of General Fund Balance to Expenditures	59.7%	58.6%	60.0%

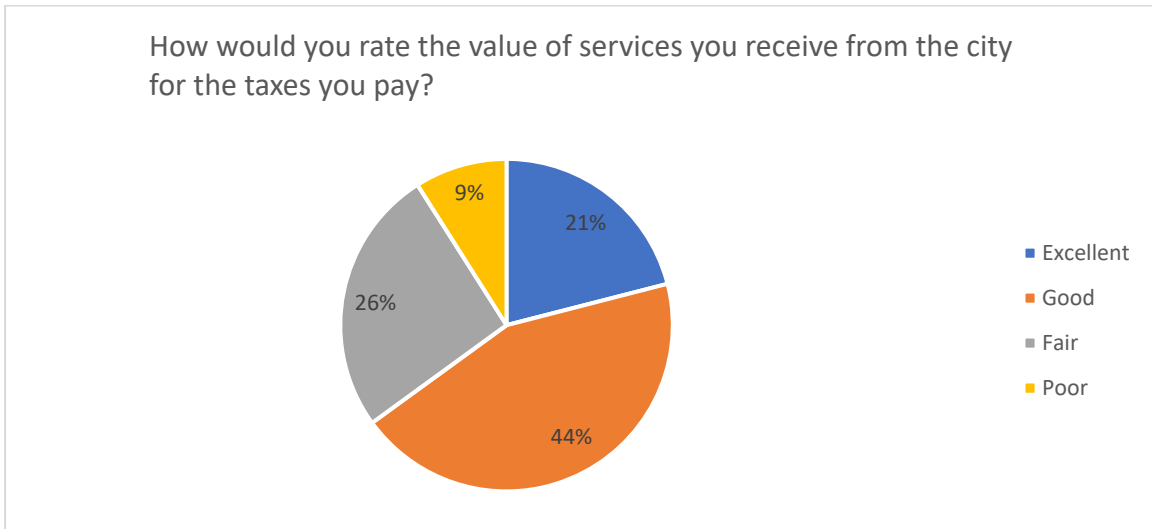
13. Property Values<sup>17</sup>

	2020	2021	2022
Taxable Market Value	\$682,092,700	\$701,908,000	\$852,063,500
% Change in Market Value	N/A	2.90%	21.39%

14. Tax Rate<sup>18</sup>

	Pay 2021	Pay 2022	Pay 2023
City Tax Rate	44.810%	47.110%	37.285%

15. Value of City Services in Comparison of Taxes Paid (Citizen Rating)<sup>19</sup>



<sup>14</sup> Data obtained from the City of Spring Lake Park's Audited Financial Statements.

<sup>15</sup> All figures come from the City of Spring Lake Park's Audited Financial Statements.

<sup>16</sup> Total net position includes cash and assets, minus depreciation, held by the City.

<sup>17</sup> Figures provided by Anoka County and Ramsey County.

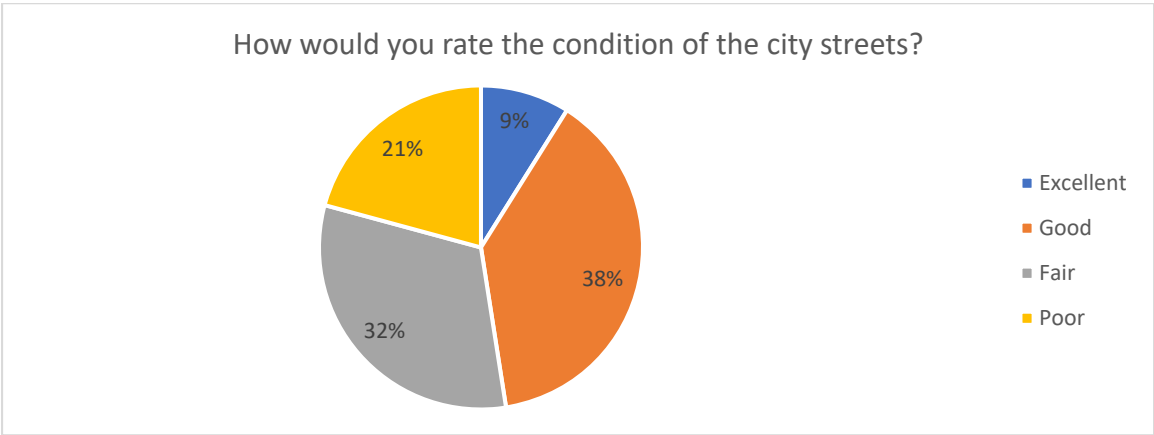
<sup>18</sup> Tax rates provided by Anoka County, which serves as the City's home auditor.

<sup>19</sup> City of Spring Lake Park 2023 Citizen Survey.

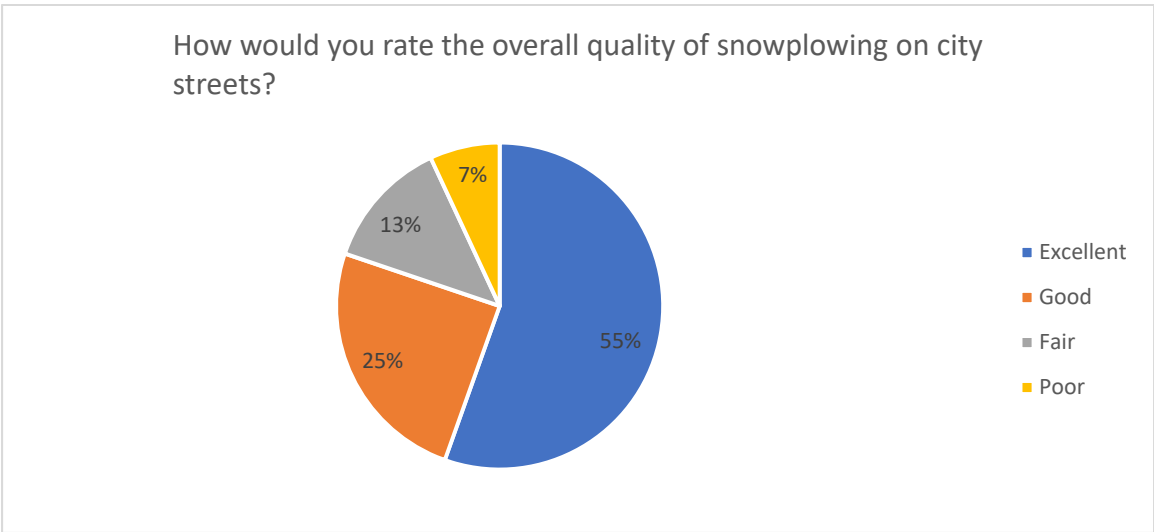


# General Government Infrastructure Condition

## 16. City Roads (Citizen Rating)<sup>20</sup>



## 17. Snowplowing (Citizen Rating)<sup>21</sup>

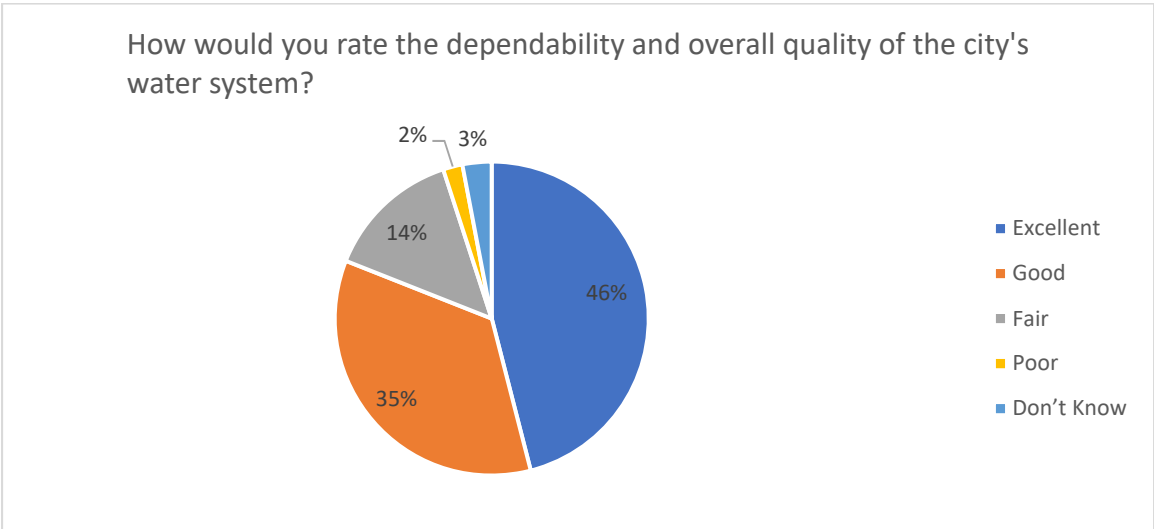


<sup>20</sup> City of Spring Lake Park 2023 Citizen Survey.

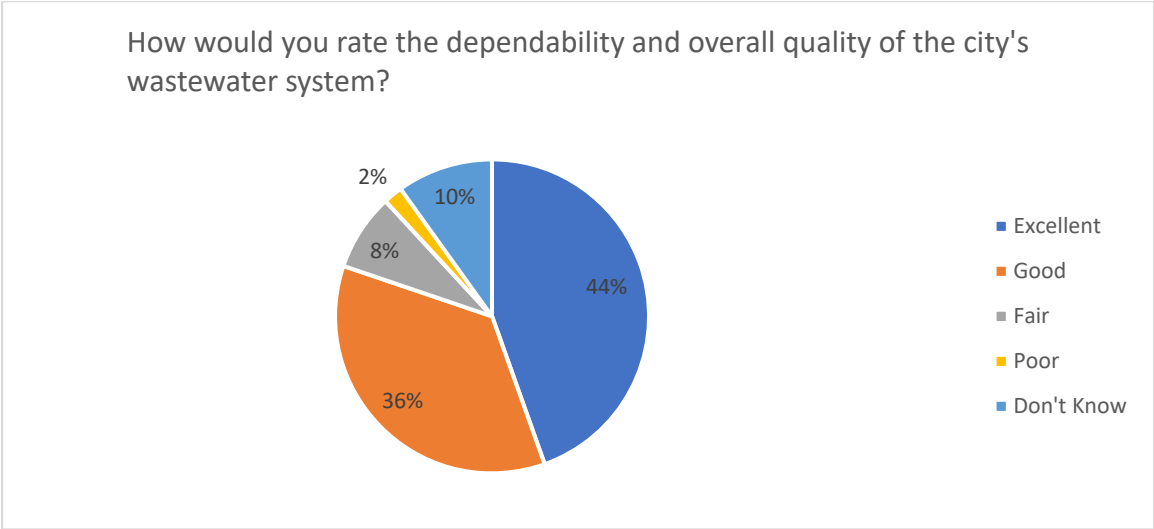
<sup>21</sup> City of Spring Lake Park 2023 Citizen Survey.

# Public Utility Infrastructure

## 18. Water quality (Citizen Rating)<sup>22</sup>



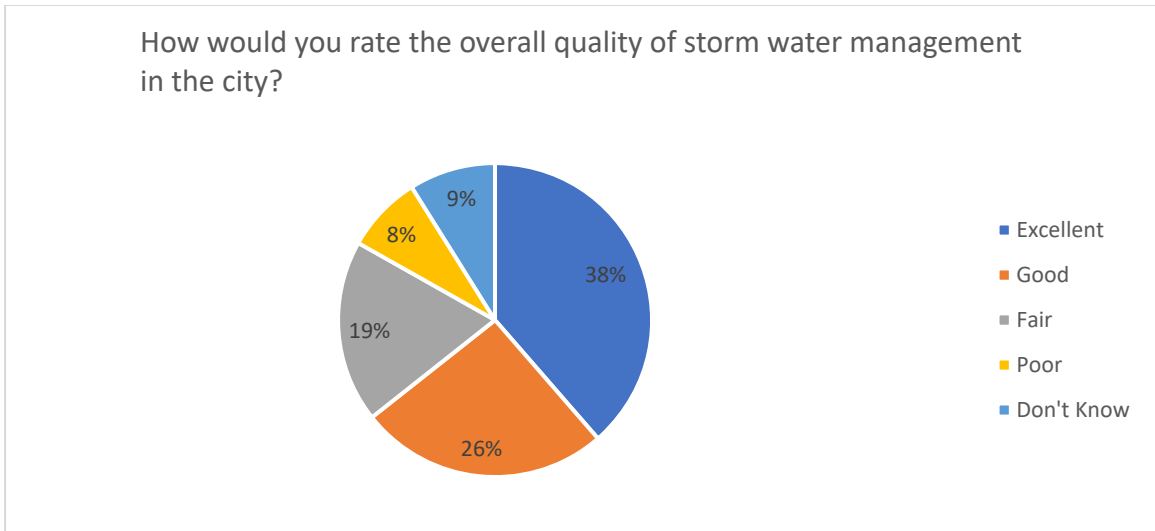
## 19. Sanitary Sewer (Citizen Rating)<sup>23</sup>



<sup>22</sup> City of Spring Lake Park 2023 Citizen Survey.

<sup>23</sup> City of Spring Lake Park 2023 Citizen Survey.

20. Stormwater Management (Citizen Rating)<sup>24</sup>

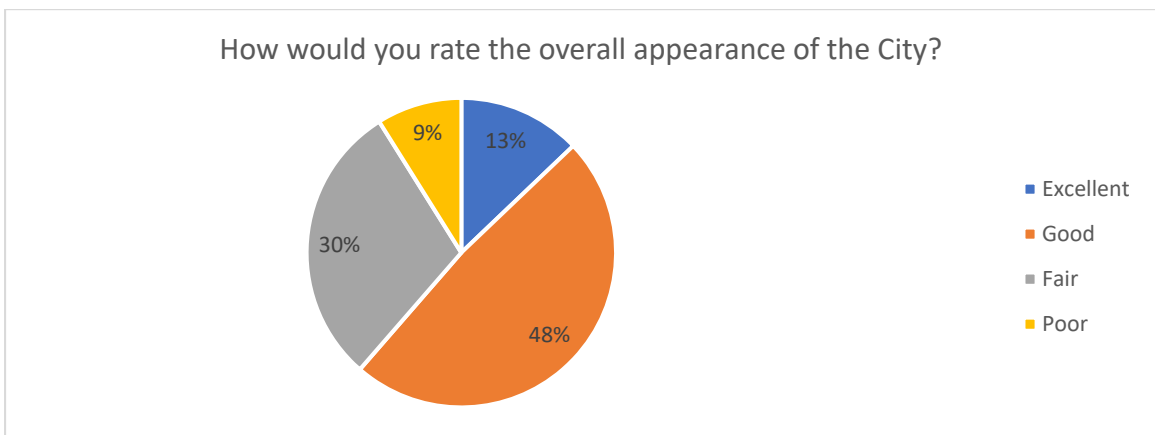


Quality of Life

21. Development Activity<sup>25</sup>

	2020	2021	2022
Permits Issued	20	17	15
Fees Collected	\$104,774	\$138,470	\$122,303
Valuation of Work	\$3,356,464	\$4,698,321	\$2,704,696

22. City Appearance (Citizen Rating)<sup>26</sup>

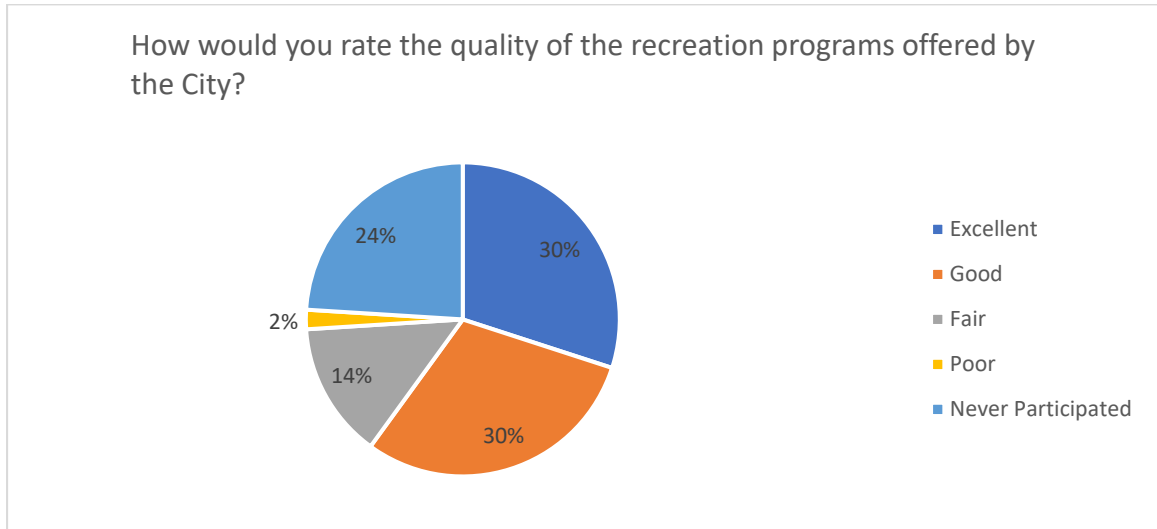


<sup>24</sup> City of Spring Lake Park 2023 Citizen Survey.

<sup>25</sup> Data obtained from the Municipal Fee and Expense Report, Department of Labor and Industry

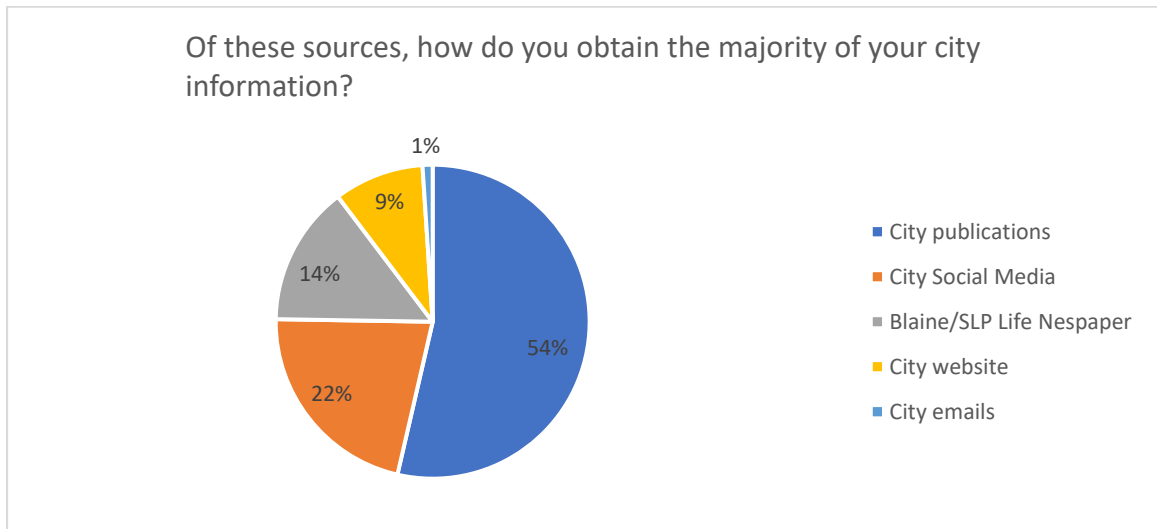
<sup>26</sup> City of Spring Lake Park 2023 Citizen Survey.

23. Quality of Recreation Programs Offered by the City (Citizen Rating)<sup>27</sup>



Public Communication/Community Involvement

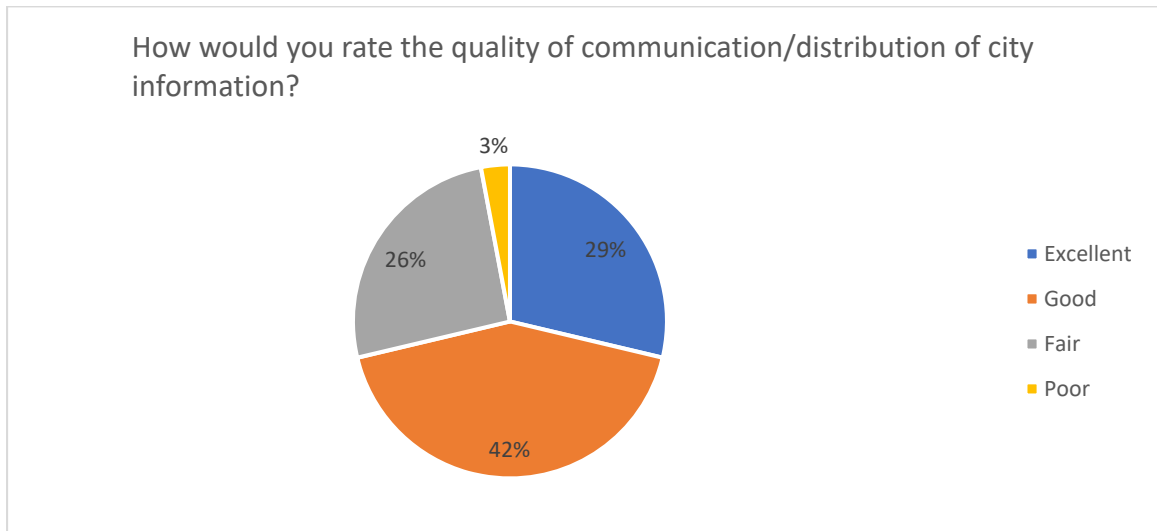
24. How Residents Obtain a Majority of City Information (Citizen Rating)<sup>28</sup>



<sup>27</sup> City of Spring Lake Park 2023 Citizen Survey.

<sup>28</sup> City of Spring Lake Park 2023 Citizen Survey.

25. Quality of Communications/Distribution of City Information (Citizen Rating)<sup>29</sup>



26. Social Media Followers<sup>30</sup>

	2022
City Facebook	1,299
Police Department Facebook	4,084
Recreation Facebook	1,435
City Twitter	527

27. Meeting Viewership<sup>31</sup>

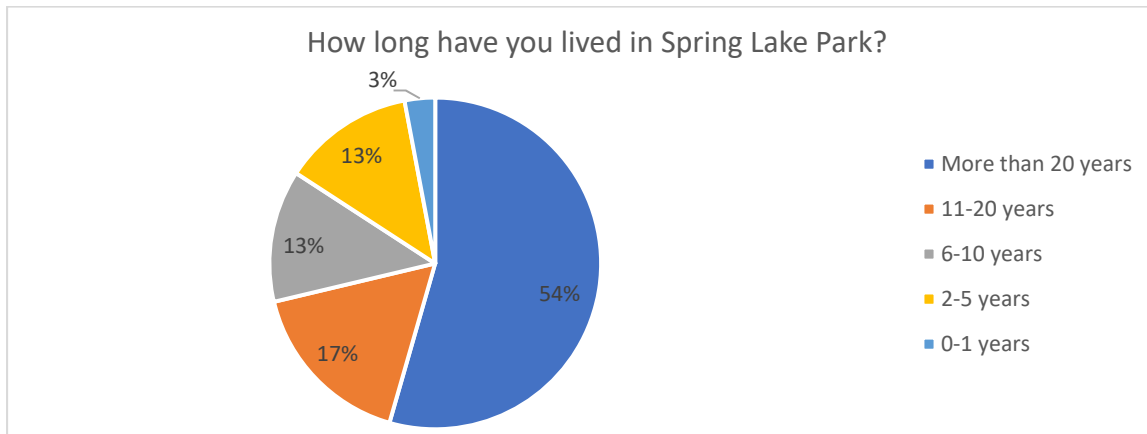
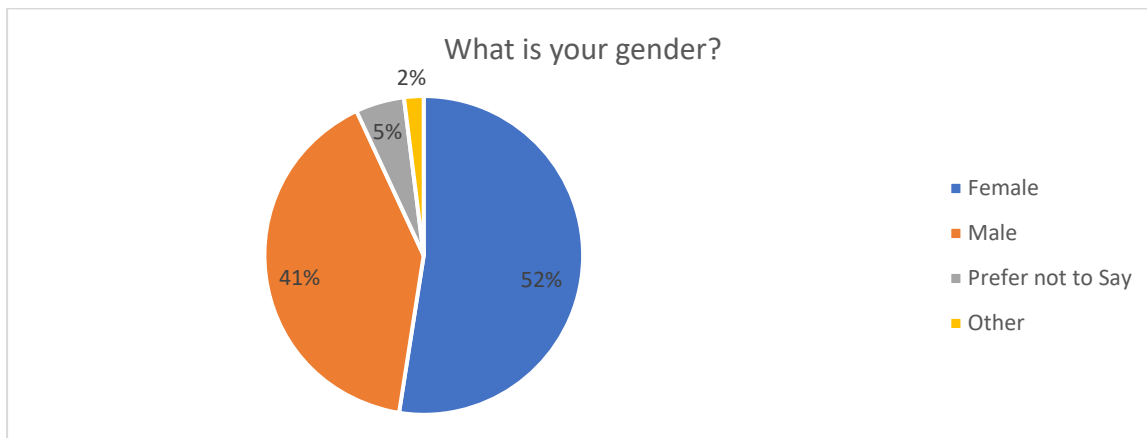
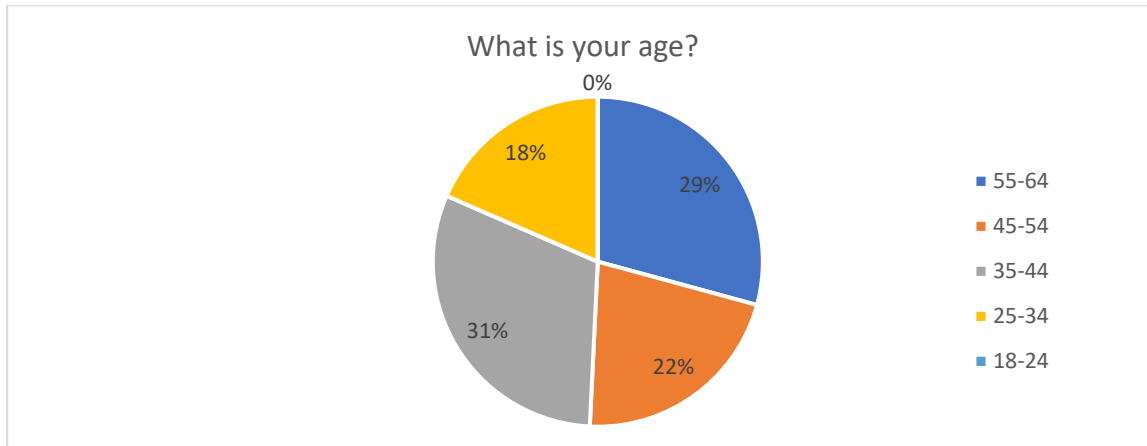
	2020	2021	2022
Online Views of City Meetings	696	878	721

<sup>29</sup> City of Spring Lake Park 2023 Citizen Survey.

<sup>30</sup> Facebook.com; Twitter.com

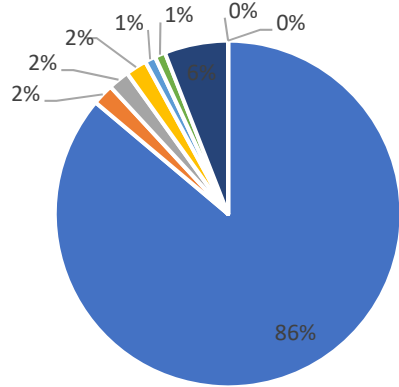
<sup>31</sup> Data provided by North Metro Telecommunications Commission

## Appendix A - Survey Respondent Demographics<sup>32</sup>



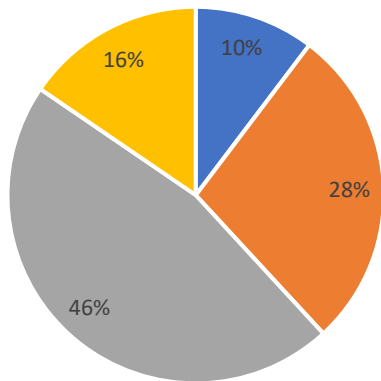
<sup>32</sup> City of Spring Lake Park 2023 Citizen Survey

Which of the following categories represents your race/ethnicity?



- White
- Asian-Pacific Islander
- Native American
- Mixed/Bi-Racial
- Hispanic/Latino
- Don't Know
- Other/Refused Answer
- Something Else
- African American or African-born

Thinking about your household finances, how would you describe your financial situation? Would you say that:



- Your monthly expenses are exceeding your income
- You are meeting your monthly expenses but are putting aside little or no savings
- You are managing comfortably while putting some money aside
- You are managing very well