

**RESOLUTION NO. 22-6923**

CITY OF BURNSVILLE, MINNESOTA

**RESOLUTION APPROVING PERFORMANCE MEASURES**

**WHEREAS**, the benefits to the City of Burnsville for participation in the Minnesota Council on Local Results and Innovation’s comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

**WHEREAS**, any city or county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

**WHEREAS**, the City of Burnsville has adopted and implemented at least ten of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

**NOW THEREFORE, LET IT BE RESOLVED THAT**, that the City Council of the City of Burnsville will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the City’s website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

**BE IT FURTHER RESOLVED**, the City Council of the City of Burnsville does hereby approve to submit to the Office of the State Auditor the actual results of the performance measures adopted by the City Council.

Passed and duly adopted by the Council of the City of Burnsville this 7<sup>th</sup> day of June, 2022.

DocuSigned by:  
  
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Elizabeth B. Kautz, Mayor

ATTEST:

DocuSigned by:  
  
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Macheal Collins, City Clerk



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# 2021 PERFORMANCE MEASURE REPORTING



City of  
**Burnsville**

# Performance Indicator

Category	Measure	2021 Results
 <b>General</b>	<b>Rating of the overall quality of services provided by your city</b> (survey data, provide year completed and total responses)	<b>Scores range from 63-90</b> (score out of 100) - 2021 Residential Survey (365 responses)
	<b>Citizens' rating of the overall appearance of the city</b> (survey data, provide year completed and total responses)	<b>71</b> (score out of 100) - 2021 Residential Survey (365 responses)
	<b>Citizens' rating of the quality of city recreational programs and facilities</b> (survey data, provide year completed and total responses)	<b>82</b> (score out of 100) - 2021 Residential Survey (365 responses)
 <b>Police</b>	<b>Citizens' rating of safety in their community</b> (survey data, provide year completed and total responses)	<b>73</b> (score out of 100) - 2021 Residential Survey (365 responses)
	<b>Average police response time</b>	<b>5.98 minutes</b>
 <b>Fire</b>	<b>Citizens' rating of the quality of fire protection service</b> (survey data, provide year completed and total responses)	<b>90</b> (score out of 100) - 2021 Residential Survey (365 responses)
	<b>Emergency Medical Services average response time</b>	<b>6.80 minutes</b>
	<b>Patient experience rating of the quality of EMS services received</b>	<b>93</b> (score out of 100)

# Performance Indicator

Category	Measure	2021 Results
 <b>Streets</b>	<b>Citizens' rating of the road conditions in their city</b> (survey data, provide year completed and total responses)	<b>63</b> (score out of 100) - 2021 Residential Survey (365 responses)
	<b>Citizens' rating of the quality of snowplowing on city streets</b> (survey data, provide year completed and total responses)	<b>78</b> (score out of 100) - 2021 Residential Survey (365 responses)
 <b>Water</b>	<b>Citizens' rating of the dependability and quality of the city water supply</b> (survey data, provide year completed and total responses)	<b>79</b> (score out of 100) - 2021 Residential Survey (365 responses)
 <b>Sanitary Sewer</b>	<b>Citizens' rating of the dependability and quality of city sanitary sewer service</b> (survey data, provide year completed and total responses)	<b>77</b> (score out of 100) - 2021 Residential Survey (365 responses)