

**RESOLUTION CHOOSING TO CONTINUE TO PARTICIPATE IN
THE STATE PERFORMANCE MEASUREMENT PROGRAM FOR 2012**

WHEREAS, the City Council passed a resolution in June of 2011 indicating the City of Morris would participate in the Performance Measurement Program and adopted the ten performance measurement standards; and

WHEREAS, the City Council authorized a Citizens Survey that surveyed the Citizens on the performance measurement standards; and

WHEREAS, the City Manager has tabulated and presented the survey results to the City Council and is recommending that the results be reported to the Minnesota State Auditor's Office; and

WHEREAS, the City Manager is further recommending that the City continue to participate in the Performance Measurement Program and that a set of measuring tools should be developed, tracked and reported to the public indicating improvement; and

WHEREAS, the Property Market Value performance measurement standard will be presented as part of the annual budget presentation in December.

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF MORRIS, MINNESOTA:

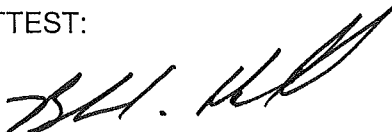
1. That the City does hereby chooses to participate in the Performance Measurement Program as provided by the Council on Local Results and Innovation.
2. That the City does hereby adopt the ten city performance measurement standards.
3. That the City has surveyed its Citizens on the performance measurement standards and the results have been presented to the City Council.
4. That the City Manager is hereby authorized to report the information to the State Auditor's Office.

PASSED AND ADOPTED THIS 26th DAY OF JUNE 2012.

MORRIS CITY COUNCIL


Sheldon Giese, Mayor

ATTEST:


Blaine C. Hill, City Manager

City of Morris Citizen Survey on Performance

Return surveys to: Morris City Hall, 609 Oregon Avenue, Morris, Minnesota 56267

1. How long have you lived in the City of Morris: (Average of 24 years).

CIRCLE BEST CHOICE FOR FOLLOWING QUESTIONS:

Total Surveys:	1,670
Returned:	634
% Returned:	38%

2. How would you rate the overall **appearance** of the city?

- a. Excellent 9%
- b. Good 61%
- c. Fair 26%
- d. Poor 3%
- e. Don't know 0%

3. How would you describe your overall **feeling of safety** in the city?

- a. Excellent 39%
- b. Good 52%
- c. Fair 7%
- d. Poor 1%
- e. Don't know 1%

4. How would you rate the overall **quality of fire protection services** in the city?

- a. Excellent 49%
- b. Good 37%
- c. Fair 3%
- d. Poor 0%
- e. Don't know 10%

5. How would you rate the overall **condition of city streets**?

- a. Excellent 3%
- b. Good 25%
- c. Fair 43%
- d. Poor 28%
- e. Don't know 0%

6. How would you rate the overall **quality of snowplowing on city streets**?

- a. Excellent 21%
- b. Good 48%
- c. Fair 19%
- d. Poor 10%
- e. Don't know 1%

OVER

7. How would you rate the **dependability of overall quality of city sanitary sewer services?**

- a. Excellent 27%
- b. Good 56%
- c. Fair 9%
- d. Poor 3%
- e. Don't know 6%

8. How would you rate the **dependability of overall quality of the city water supply?**

- a. Excellent 28%
- b. Good 52%
- c. Fair 14%
- d. Poor 4%
- e. Don't know 2%

9. How would you rate the **dependability of overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?**

- a. Excellent 28%
- b. Good 54%
- c. Fair 11%
- d. Poor 2%
- e. Don't know 5%

10. How would you rate the **quality of City Hall Administrative services in your city?**

- a. Excellent 23%
- b. Good 51%
- c. Fair 10%
- d. Poor 4%
- e. Don't know 11%

11. How would you rate the **quality of transit services in your city?**

- a. Excellent 32%
- b. Good 41%
- c. Fair 9%
- d. Poor 2%
- e. Don't know 16%

12. How would you rate the **overall quality of services provided by the city?**

- a. Excellent 18%
- b. Good 63%
- c. Fair 15%
- d. Poor 2%
- e. Don't know 2%

RETURN TO: MORRIS CITY HALL, 609 Oregon Avenue, Morris, MN 56267