CITY OF INVER GROVE HEIGHTS
DAKOTA COUNTY, MINNESOTA

RESOLUTION NO. 19-119

RESOLUTION SUPPORTING CONTINUATION OF PARTICIPATION IN THE PERFORMANCE MEASUREMENT PROGRAM ESTABLISHED BY THE STATE OF MINNESOTA AND THE COUNCIL ON LOCAL RESULTS AND INNOVATION

WHEREAS, In 2010, the State Legislature created the Council on Local Results and Innovation to launch a voluntary performance measurement and reporting program; and

WHEREAS, the Council on Local Results and Innovation released a standard set of performance measures for counties and cities to aid residents, taxpayers and state and local elected officials in determining the efficacy of counties and cities in providing services and to measure residents' opinions of those services; and

WHEREAS, the benefits to the City of Inver Grove Heights for participation in this program are outlined in Minn. Stat. § 6.91; and

WHEREAS, the benefits to the City of Inver Grove Heights for participation in this program includes eligibility for a reimbursement of $0.14 (fourteen cents) per capita annually; and

WHEREAS, any city/county participating in the comprehensive performance measure program is also exempt from state levy limits under Minn. Stat. §275.70 to 275.74 for taxes payable, if levy limits are in effect; and
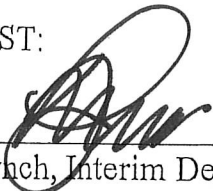
WHEREAS, further benefits to the residents of the City of Inver Grove Heights include greater accountability and transparency in consistently reported measurements.

WHEREAS, The City Council of Inver Grove Heights has adopted and implemented at least ten(10) of the performance measures, as developed by the council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and process for optimal future outcomes; and
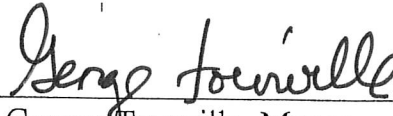
NOW, THEREFORE, BE IT RESOLVED the City of Inver Grove Heights adopts a resolution supporting continuing participation in the performance measurement program established by the State of Minnesota and the Council on Local Results and Innovation.

Adopted by the City Council of Inver Grove Heights this 8th day of July, 2019.

ATTEST:

_____
Joe Lynch, Interim Deputy City Clerk

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George Tourville, Mayor

City of Inver Grove Heights
Performance Measurement

Performance Category	Reporting Department	2017 Performance					2018 Performance				
General											
Citizens' rating of the *overall quality of services* provided by the city. (Survey data - provide year completed and total responses.) **Survey completed in 2019 for 2018 - 434 responses.**	Citizens	Excel-lent:	Good:	Fair:	Poor:	N/A:	Excel-lent:	Good:	Fair:	Poor:	N/A:
		7%	41%	24%	10%	18%	7%	31%	20%	5%	36%
Percent change in the taxable property market value	Finance	2.2%					8.9%				
Citizens' rating of the *overall appearance* of the city. (Survey data - provide year completed and total responses.) **Survey completed in 2019 for 2018 - 434 responses.**	Citizens	Excel-lent:	Good:	Fair:	Poor:	N/A:	Excel-lent:	Good:	Fair:	Poor:	N/A:
		6%	35%	29%	16%	14%	6%	29%	24%	14%	28%
Citizens' rating of *customer service* through contact with staff. (Survey data - provide year completed and total responses.) **Survey completed in 2019 for 2018 - 434 responses.**	Citizens	Excel-lent:	Good:	Fair:	Poor:	N/A:	Excel-lent:	Good:	Fair:	Poor:	N/A:
		27%	34%	12%	2%	25%	21%	22%	6%	3%	47%
Nuisance code enforcement cases per 1,000 population.	Police	8.92					8.66				
Bond rating	Finance	AA+					AA+				
Citizens' rating of city *recreational programs and facilities*. (Survey data - provide year completed and total responses.) **Survey completed in 2019 for 2018 - 434 responses.**	Citizens	Excel-lent:	Good:	Fair:	Poor:	N/A:	Excel-lent:	Good:	Fair:	Poor:	N/A:
		25%	42%	12%	5%	16%	21%	38%	8%	3%	30%
Police Services											
Part I Crime Rates	Police	Part I: 756					Part I: 652				
Part II Crime Rates	Police	Part II: 1,069					Part II: 1,069				
Part I Crime Clearance Rates (Released by the BCA)	Police	Part I: 24%					Part I: 22%				
Part II Crime Clearance Rates (Released by the BCA)	Police	Part II: 44%					Part II: 48%				
Citizens' rating of *safety services* in their community. (Survey data - provide year completed and total responses.) **Survey completed in 2019 for 2018 - 434 responses.**	Citizens	Excel-lent:	Good:	Fair:	Poor:	N/A:	Excel-lent:	Good:	Fair:	Poor:	N/A:
		41%	31%	5%	2%	21%	22%	23%	5%	2%	49%
Fire Services											
Insurance industry rating of fire services	Fire	3/5/10					3/5/10				
Citizens' rating of the quality of *fire protection services*. (Survey data - provide year completed and total responses.) **Survey completed in 2019 for 2018 - 434 responses.**	Citizens	Excel-lent:	Good:	Fair:	Poor:	N/A:	Excel-lent:	Good:	Fair:	Poor:	N/A:
		38%	23%	2%	0%	37%	24%	14%	1%	0%	60%
Average fire response time	Fire	6:00 minutes					6:28 minutes				
Fire calls per 1,000 population (includes medical calls)	Fire	45.67					45.71				
Streets											
Average city street pavement condition rating	PW - Engineering	56					61				
Citizens' rating of the street conditions in their city. (Survey data - provide year completed and total responses.) **Survey completed in 2019 for 2018 - 434 responses.**	Citizens	Excel-lent:	Good:	Fair:	Poor:	N/A:	Excel-lent:	Good:	Fair:	Poor:	N/A:
		4%	36%	42%	9%	9%	3%	27%	42%	15%	14%
Expenditures for street rehabilitation per paved lane mile rehabilitated (jurisdiction only streets) (All reconstruction only costs)	PW - Engineering	$604,306					$1,042,497				
Percentage of all jurisdiction lane miles rehabilitated in the year	PW - Engineering	0.5%					1.4%				
Average hours to complete street system during snow event	PW - Streets	8.5					8.4				
Citizens' rating of the *quality of snowplowing* on city streets. (Survey data - provide year completed and total responses.) **Survey completed in 2019 for 2018 - 434 responses.**	Citizens	Excel-lent:	Good:	Fair:	Poor:	N/A:	Excel-lent:	Good:	Fair:	Poor:	N/A:
		23%	50%	14%	3%	10%	29%	45%	11%	2%	14%
Water											
Citizens' rating of the *dependability and quality of the city water supply*. (Survey data - provide year completed and total responses.) **Survey completed in 2019 for 2018 - 434 responses.**	Citizens	Excel-lent:	Good:	Fair:	Poor:	N/A:	Excel-lent:	Good:	Fair:	Poor:	N/A:
		21%	33%	15%	6%	25%	21%	27%	15%	5%	32%
Operating cost per 1,000,000 gallons of water pumped/produced	PW - Water	$313.52					$295.43				
Sewer											
Citizens' rating of the *dependability and quality of city sanitary sewer service*. (Survey data - provide year completed and total responses.) **Survey completed in 2019 for 2018 - 434 responses.**	Citizens	Excel-lent:	Good:	Fair:	Poor:	N/A:	Excel-lent:	Good:	Fair:	Poor:	N/A:
		30%	31%	4%	1%	34%	29%	27%	2%	0%	41%
Number of sewer blockages on city system per 100 connections	PW - Sewer	0.0					0.0				