

RESOLUTION NO. 15642

AFFIRMING THE CITY OF AUSTIN'S PARTICIPATION IN THE OFFICE OF THE STATE
AUDITOR'S VOLUNTARY 2018 PERFORMANCE MEASUREMENTS PROGRAM

WHEREAS, benefits to the City of Austin for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by state statute; and

WHEREAS, any city or county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, the City Council of Austin has adopted and implemented 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

NOW THEREFORE, BE IT RESOLVED THAT that the City Council of Austin will continue to report the results of the performance measures to its citizenry through the end of the year through posting on the city's website.

BE IT FURTHER RESOLVED that the City Council of Austin will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

Passed by a vote of yeas and nays this 7th day of May, 2018.

YEAS 7

NAYS 0

ATTEST:



City Recorder

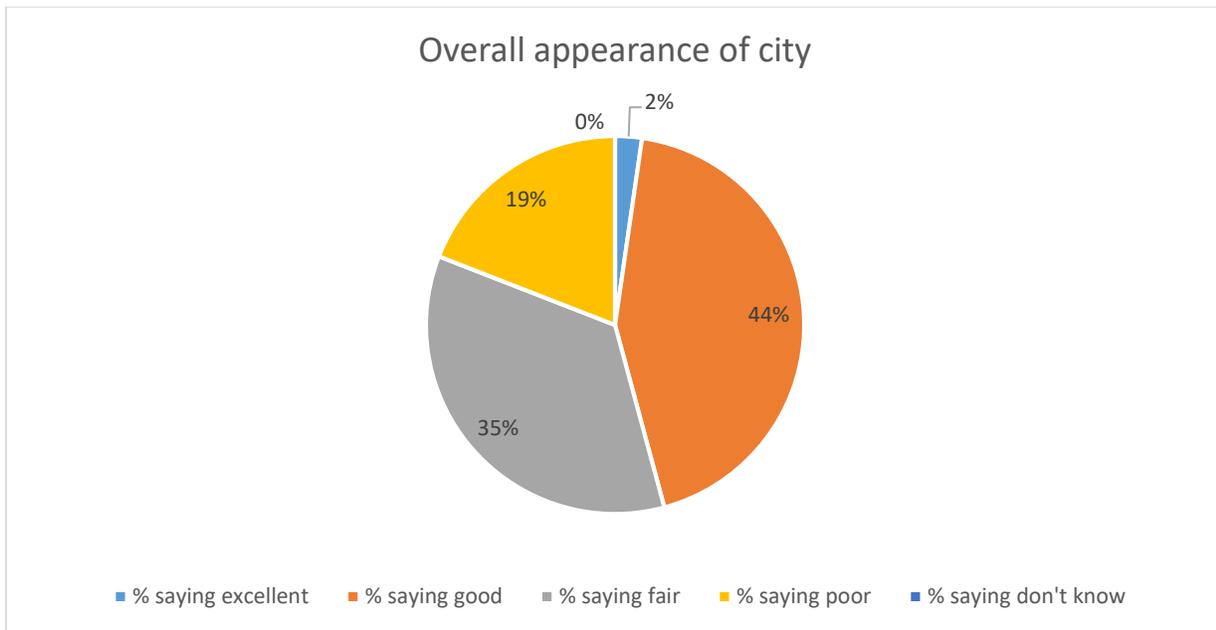
APPROVED:



Mayor

City of Austin, Minnesota 2018 Performance Measurements Survey Summaries & Pie Charts

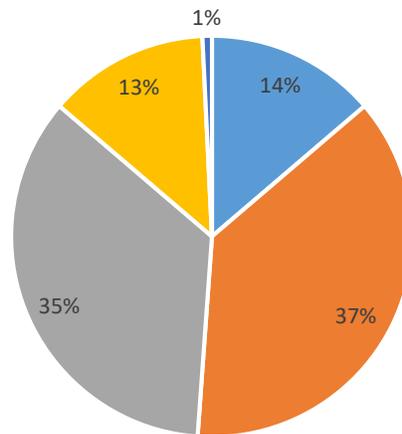
| How would you rate the overall appearance of the city? | |
|---|-----|
| # saying Excellent | 3 |
| # saying Good | 57 |
| # saying Fair | 46 |
| # saying Poor | 25 |
| # saying Don't know | 0 |
| Total Responses | 131 |
| | |
| % saying Excellent | 2% |
| % saying Good | 44% |
| % saying Fair | 35% |
| % saying Poor | 19% |
| % saying Don't know | 0% |



How would you describe your overall feeling of safety in the city?

| | |
|---------------------|-----|
| # saying Excellent | 18 |
| # saying Good | 49 |
| # saying Fair | 46 |
| # saying Poor | 17 |
| # saying Don't know | 1 |
| Total Responses | 131 |
| | |
| % saying Excellent | 14% |
| % saying Good | 37% |
| % saying Fair | 35% |
| % saying Poor | 13% |
| % saying Don't know | 1% |

Feeling of safety in the city

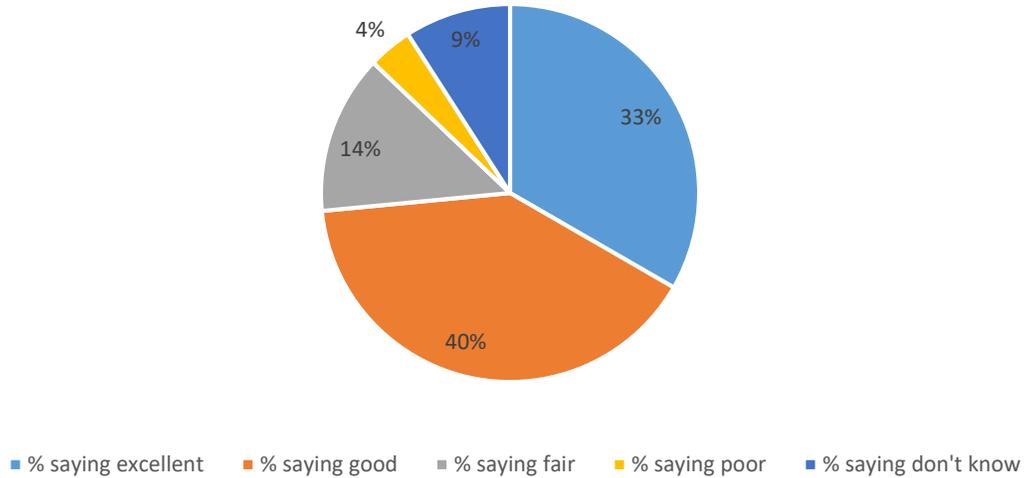


■ % saying very safe
 ■ % saying somewhat safe
 ■ % saying somewhat unsafe
■ % saying very unsafe
 ■ % saying don' tknow

How would you rate the overall quality of fire protection services in the city?

| | |
|---------------------|-----|
| # saying Excellent | 44 |
| # saying Good | 53 |
| # saying Fair | 18 |
| # saying Poor | 5 |
| # saying Don't know | 12 |
| Total Responses | 132 |
| | |
| % saying Excellent | 33% |
| % saying Good | 40% |
| % saying Fair | 14% |
| % saying Poor | 4% |
| % saying Don't know | 9% |

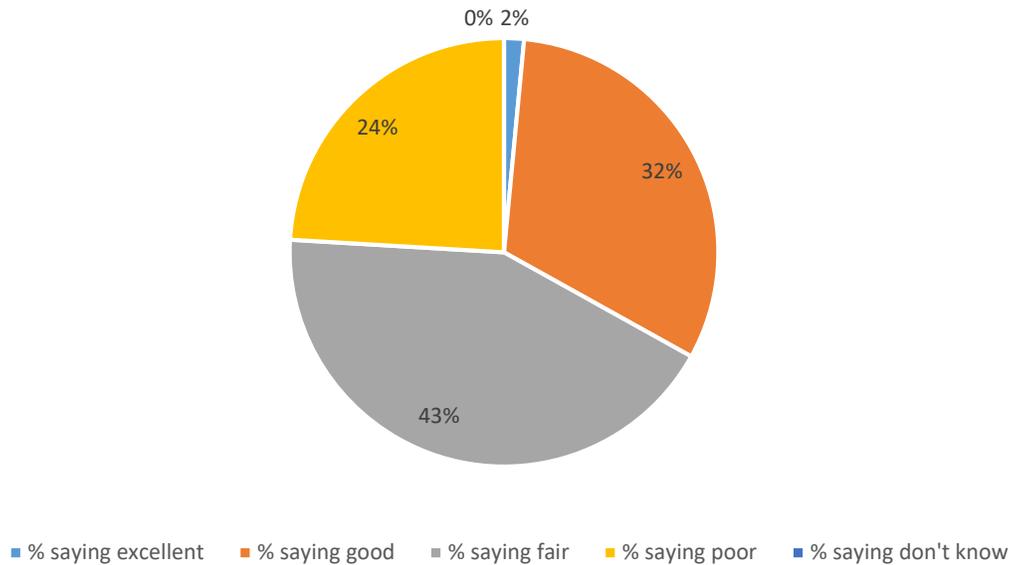
Overall quality of fire protection



How would you rate the overall condition of city streets?

| | |
|---------------------|-----|
| # saying Excellent | 2 |
| # saying Good | 42 |
| # saying Fair | 57 |
| # saying Poor | 32 |
| # saying Don't know | 0 |
| Total Responses | 133 |
| | |
| % saying Excellent | 2% |
| % saying Good | 32% |
| % saying Fair | 43% |
| % saying Poor | 24% |
| % saying Don't know | 0% |

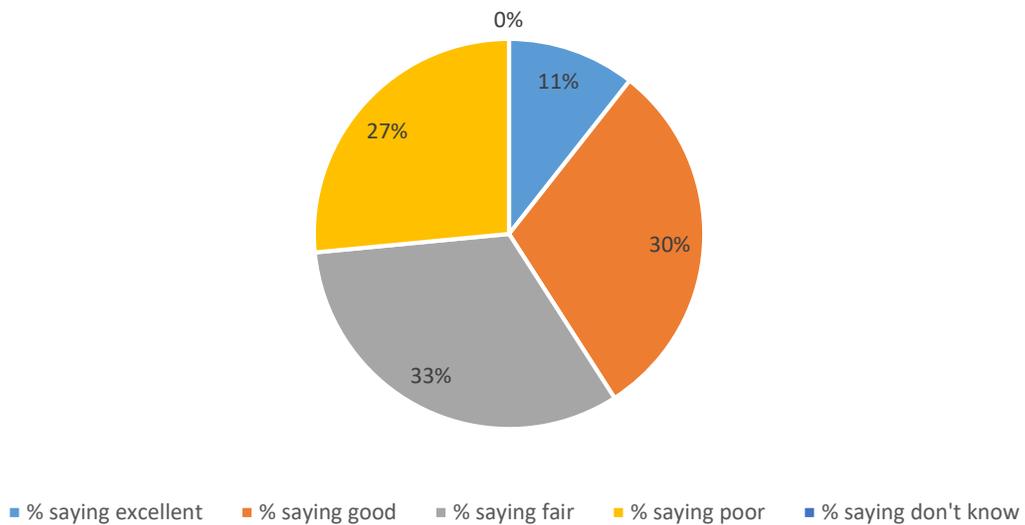
Overall condition of city streets



How would you rate the overall quality of snowplowing in the city?

| | |
|---------------------|-----|
| # saying Excellent | 14 |
| # saying Good | 40 |
| # saying Fair | 43 |
| # saying Poor | 35 |
| # saying Don't know | 0 |
| Total Responses | 132 |
| | |
| % saying Excellent | 11% |
| % saying Good | 30% |
| % saying Fair | 33% |
| % saying Poor | 27% |
| % saying Don't know | 0% |

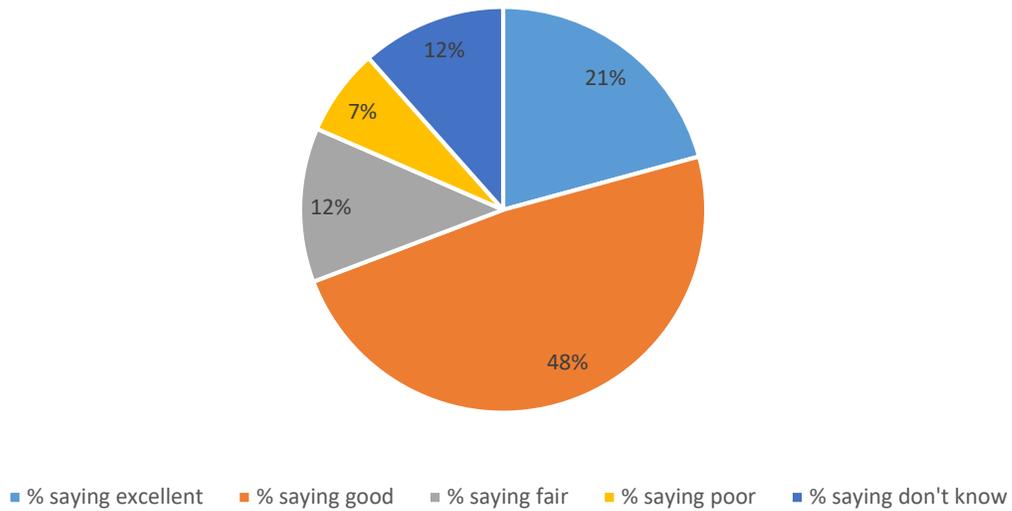
Overall quality of city snowplowing



How would you rate the dependability and overall quality of city sanitary sewer service?

| | |
|---------------------|-----|
| # saying Excellent | 27 |
| # saying Good | 63 |
| # saying Fair | 16 |
| # saying Poor | 9 |
| # saying Don't know | 15 |
| Total Responses | 130 |
| | |
| % saying Excellent | 21% |
| % saying Good | 48% |
| % saying Fair | 12% |
| % saying Poor | 7% |
| % saying Don't know | 12% |

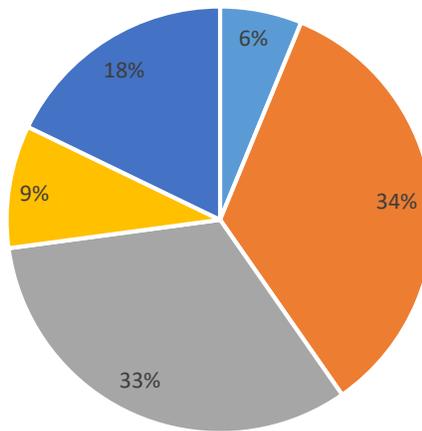
Overall dependability/quality of city sanitary sewer



How would you rate the fiscal management and health?

| | |
|---------------------|-----|
| # saying Excellent | 8 |
| # saying Good | 44 |
| # saying Fair | 42 |
| # saying Poor | 12 |
| # saying Don't know | 23 |
| Total Responses | 129 |
| | |
| % saying Excellent | 6% |
| % saying Good | 34% |
| % saying Fair | 33% |
| % saying Poor | 9% |
| % saying Don't know | 18% |

Overall fiscal management and health of city

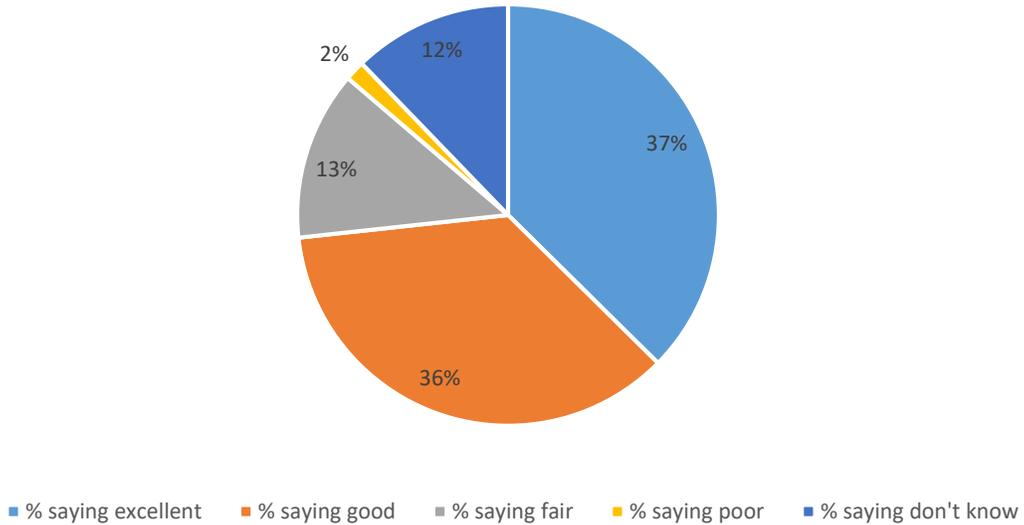


■ % saying excellent ■ % saying good ■ % saying fair ■ % saying poor ■ % saying don't know

How would you rate the quality of City library programs and facilities?

| | |
|---------------------|-----|
| # saying Excellent | 49 |
| # saying Good | 47 |
| # saying Fair | 17 |
| # saying Poor | 2 |
| # saying Don't know | 16 |
| Total Responses | |
| | |
| % saying Excellent | 37% |
| % saying Good | 36% |
| % saying Fair | 13% |
| % saying Poor | 2% |
| % saying Don't know | 12% |

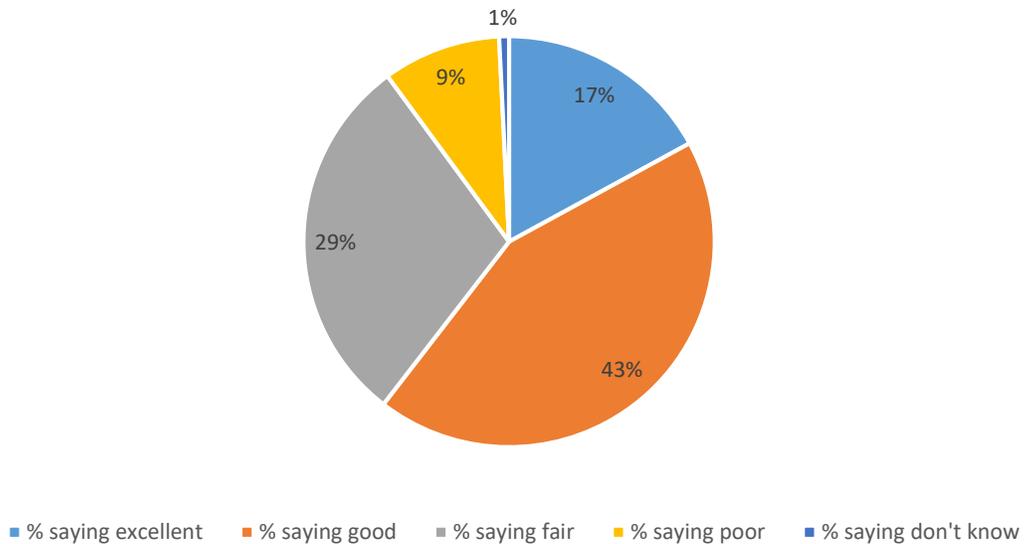
Overall quality of city library programs/facilities



How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?

| | |
|---------------------|-----|
| # saying Excellent | 22 |
| # saying Good | 56 |
| # saying Fair | 38 |
| # saying Poor | 12 |
| # saying Don't know | 1 |
| Total Responses | 129 |
| | |
| % saying Excellent | 17% |
| % saying Good | 43% |
| % saying Fair | 29% |
| % saying Poor | 9% |
| % saying Don't know | 1% |

Overall quality of city rec programs and facilities



How would you rate the overall quality of services provided by the city?

| | |
|---------------------|-----|
| # saying Excellent | 9 |
| # saying Good | 60 |
| # saying Fair | 41 |
| # saying Poor | 14 |
| # saying Don't know | 7 |
| Total Responses | 131 |
| | |
| % saying Excellent | 7% |
| % saying Good | 46% |
| % saying Fair | 31% |
| % saying Poor | 11% |
| % saying Don't know | 5% |

Overall quality of services provided by city

