

RESOLUTION #2012-114

RESOLUTION ADOPTING THE PERFORMANCE MEASUREMENT PROGRAM FOR 2012
AND REPORTING 2011 RESULTS TO THE OFFICE OF THE STATE AUDITOR OF MINNESOTA

WHEREAS, the State Legislature created the Council on Local Results and Innovation;
and

WHEREAS, the Council on Local Results and Innovation released a standard set of performance measures for cities that will aid local residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services, and measure residents' opinions of those services; and

WHEREAS, cities that choose to participate in the new performance measurement program may be eligible for a reimbursement from Local Government Aid and exemption from levy limits; and

WHEREAS, the City of Brooklyn Park approved its participation in the program in June 2011 and has begun implementation of the performance measures data collection by using a community survey.

NOW, THEREFORE, BE IT RESOLVED that the City of Brooklyn Park publish the 2011 Council of Local Results and Innovation Performance Measurement Program; and

BE IT FURTHER RESOLVED that the City Council of the City of Brooklyn hereby approves the City's continued participation in the Council of Local Results and Innovation Performance Measurement program for 2013 and will publish the results of the 2012 performance measures prior to December 31, 2013.

The foregoing resolution was introduced by Council Member Gates and duly seconded by Council Member Heng.

The following voted in favor of the resolution: Crema, Gates, Heng, Knight, Lunde and Trepanier.

The following voted against: None.

The following were absent: None.

Where upon the resolution was adopted.

ADOPTED: June 18, 2012



JEFFREY JONEALLUNDE, MAYOR

CERTIFICATE

STATE OF MINNESOTA
COUNTY OF HENNEPIN
CITY OF BROOKLYN PARK

I, the undersigned, being the duly qualified City Clerk of the City of Brooklyn Park, Minnesota, hereby certify that the above resolution is a true and correct copy of the resolution as adopted by the City Council of the City of Brooklyn Park on June 18, 2012.

WITNESS my hand officially as such Clerk and the corporate seal of the City this 21st day of June 2012.

(SEAL)

A handwritten signature in black ink, appearing to read "Devin Montero", written over a horizontal line.

DEVIN MONTERO, CITY CLERK

City of Brooklyn Park Request for Council Action

Agenda Item:	7.2	Meeting Date:	June 18, 2012
Agenda Section:	General Action Items	Originating Department:	Administration
Resolution:	X	Prepared By:	Michael Sable, Administration
Ordinance:	N/A		
Attachments:	2	Presented By:	Jamie Verbrugge, City Manager
Item:	Report to Office of the State Auditor Performance Measurement Program		

City Manager's Proposed Action:

MOTION _____, SECOND _____, TO WAIVE THE READING AND ADOPT RESOLUTION #2012-_____ ADOPTING THE PERFORMANCE MEASUREMENT PROGRAM FOR 2012 AND REPORTING 2011 RESULTS TO THE OFFICE OF THE STATE AUDITOR OF MINNESOTA.

Overview:

In 2010, the Legislature created the Council on Local Results and Innovation. In February 2011, the Council on Local Results and Innovation (CLRI) released a standard set of ten performance measures for cities that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services, and measure residents' opinions of those services. Cities that participate in the standards measurement program are eligible for a reimbursement from Local Government Aid, and exemption from levy limits.

On June 27, 2011, the Brooklyn Park City Council approved Resolution #2011-109 authorizing staff to begin collecting performance measurement data. In July 2011, the city participated in a community survey designed to gather information related to these, and other, performance measures. On October 10, 2011, the community survey was presented to the City Council and the community. The survey data gathered serves as the basis for our report to the Office of the State Auditor and complies with program requirements.

Primary Issues/Alternatives to Consider:

Participation in the performance measurement program is voluntary. Cities that participate must officially adopt the corresponding ten performance benchmarks developed by the CLRI and implement them in 2011. A sample of the performance benchmarks is shown below:

General Indicator

Citizen Survey – overall quality of services
 Citizen Survey – overall appearance
 Change in taxable property market value

Police

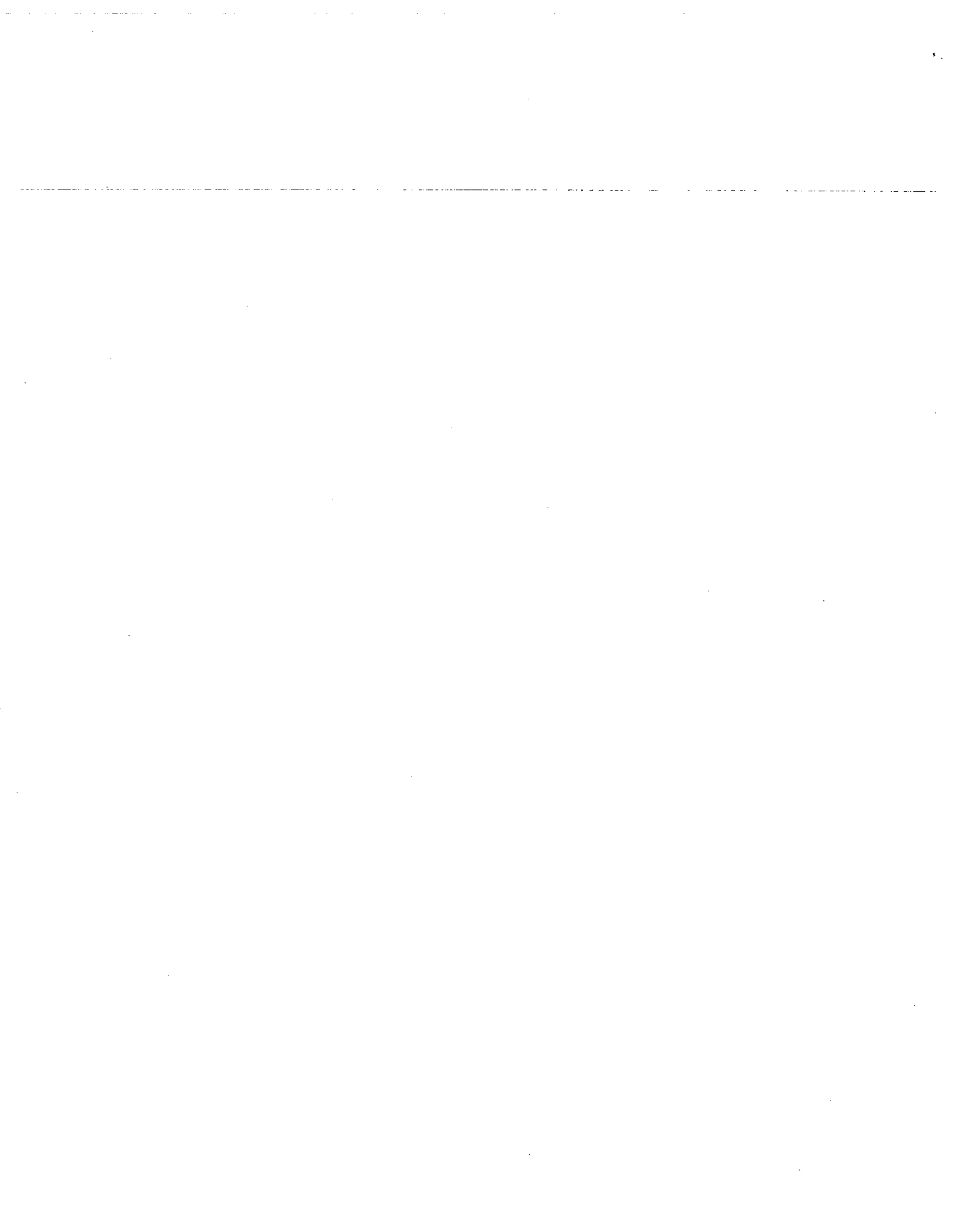
Citizen survey rating for safety

Water

Citizen survey – quality and dependability

Fire

Citizen survey – quality and dependability



Sanitary Sewer

Citizen survey – quality and dependability

Parks and Recreation

Citizen Survey – quality of services

Streets

Citizen survey – quality of snow plowing

Citizen survey – quality of road conditions

Annual reporting is required by cities participating in the program: By July 1, 2012, cities are required to notify the Office of the State Auditor that they have adopted and implemented both the performance benchmarks and the measurement system released by the LCRI.

Budgetary/Fiscal Issues:

The City of Brooklyn Park received a reimbursement of \$0.14 per capita in Local Government Aid, equal to \$10,609; and is also exempt from levy limits under sections 275.70 to 275.74 for taxes payable in 2012.

The City of Brooklyn Park would also be eligible for a \$10,609 reimbursement in 2013 if it continues its participation in the program.

Attachments:

7.2A RESOLUTION

7.2B BROOKLYN PARK 2011 PERFORMANCE MEASUREMENT RESULTS

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City of Brooklyn Park – 2011 Performance Measurement Results

The Council on Local Results and Innovation

General Indicators: Rating of the overall quality of services provided by your city (*Citizen Survey: excellent, good, fair, poor*), *staff, appearance and change in taxable market value*

How would you rate the quality of life in this community – excellent, good, only fair, or poor?

EXCELLENT	11%
GOOD	70%
ONLY FAIR	17%
POOR	3%
DON'T KNOW/	0%

From what you have seen, heard, or experienced, how would you rate the job of the Brooklyn Park City Staff -- excellent, good, only fair, or poor?

EXCELLENT	6%
GOOD	71%
ONLY FAIR	15%
POOR	1%
DON'T KNOW	7%

How would you rate the general appearance of your neighborhood -- excellent, good, only fair, or poor?

EXCELLENT	19%
GOOD	67%
ONLY FAIR	13%
POOR	2%
DON'T KNOW	0%

Percent change in the taxable property market value in 2011

-10.5%

Police Services: Citizens' rating of safety in their community

	YES	NO	DON'T KNOW
I have an overall feeling of safety in Brooklyn Park.	82%	18%	1%
I would feel safe walking in my neighborhood alone at night.	59%	41%	1%
I trust the City's public safety response and the services rendered.	93%	5%	2%
The Brooklyn Park Police Department responds to calls in a timely manner.	89%	5%	7%

Fire Services:

Citizens' rating of the quality of fire protection services (*Citizen Survey: excellent, good, fair, poor*)

How would you rate the quality of service provided by the Fire Department -- excellent, good, only fair, or poor?	EXCELLENT	61%
	GOOD	39%
	ONLY FAIR	0%
	POOR	0%
	DON'T KNOW	0%

Streets:

Citizens' rating of the road condition in their city (*Citizen Survey: good condition, mostly good condition, many bad spots*) Citizens' rating the quality of snowplowing on city streets (*Citizen Survey: excellent, good, fair, poor*)

	EXCL	GOOD	FAIR	POOR	D.K.
City street sweeping?	9%	80%	10%	1%	1%
City street repair and maintenance?	10%	64%	21%	5%	1%
Snow plowing of city streets?	22%	66%	11%	0%	1%
Snow plowing of sidewalks and trails?	10%	67%	11%	2%	11%

Water:

Citizens' rating of the dependability and quality of city water supply (centrally-provided system) (*Citizen Survey: excellent, good, fair, poor*)

	EXCL	GOOD	FAIR	POOR	D.K.
Quality of city drinking water?	7%	64%	18%	9%	3%
Dependability of city drinking water?	8%	78%	7%	4%	2%

Sanitary Sewer:

Citizens' rating of the dependability and quality of city sanitary sewer service (centrally provided system) (*Citizen Survey: excellent, good, fair, poor*)

	EXCL	GOOD	FAIR	POOR	D.K.
Quality of city sanitary sewer service?	10%	78%	6%	1%	6%
Dependability of city sanitary sewer service?	11%	79%	4%	1%	5%

Parks and Recreation:

Citizens' rating of the quality of city recreational programs and facilities (parks, trails, park buildings) (*Citizen Survey: excellent, good, fair, poor*)

How would you rate park and recreation facilities in Brooklyn Park -- excellent, good, only fair, or poor?	EXCELLENT	20%
	GOOD	73%
	ONLY FAIR	4%
	POOR	1%
	DON'T KNOW	3%

	EXCL	GOOD	FAIR	POOR	D.K
Park maintenance?	14%	78%	4%	1%	3%
Recreation programs and services?	9%	78%	6%	2%	6%

