



CITY OF SAVAGE, MINNESOTA  
REQUEST FOR COUNCIL ACTION

Agenda Item Number: 6F1

Meeting Date: June 18, 2012

Attachments:  Yes  No

CITY COUNCIL ACTION

Date: 6/18/12

Approved  Denied  
 Amended  Tabled  
 Other

R-12-53

Originating Department: Finance

Consent Agenda: Yes X No    

Action Requested: Authorize Participation in the State of Minnesota Council on Local Results and Innovation's Performance Measurement Program.

Guiding Principle: Savage will provide high quality, innovative City services to meet changing needs.

**Introduction:**

In 2010, the State of Minnesota established a voluntary performance reporting program for cities and counties and also created the Council on Local Results and Innovation (CLRI). The purpose of the program is to provide cities and counties with incentives to develop, track, and report performance data on their critical services. The CLRI was tasked with establishing the set of measures that cities/counties will report to the State in order to meet the requirements for receiving the benefits of the program. The benefits include receiving a reimbursement of \$0.14 (fourteen cents) per capita, not to exceed \$25,000, and exemption from levy limits, if such limits are in effect. In 2011, the City participated in the State's performance reporting program and received a reimbursement of \$3,768.00.

**Background/Justification:**

In order to participate in the program and receive the benefits, the City Council must formally adopt the set of performance measures established by the CLRI (see attachment #2). The City of Savage has begun the process of standardizing our performance reporting program and already tracks many of the measures listed by the CLRI.

In addition to last year's requirements, in 2012 and beyond, the City will report on the adopted measures to the State Auditor's Office. For the 2011 report a combination of City Department data and information derived from the citizen survey has been used to satisfy the annual reporting requirements (see attachment #3). Since this is a voluntary program, the City could decide to withdraw its participation in a future year if it no longer agreed with the requirements of the program.

Staff recommends that Council adopt the attached resolution authorizing participation in the State's Performance Measurement Program and would adopt the set of measures established by the CLRI.

**Fiscal Impact:**

The benefits include receiving a reimbursement of \$0.14 (fourteen cents) per capita annually and exemption from levy limits if such limits are in effect. Based upon 2011 census data (population of 27,325), this equates to \$3,832.50 for the City in 2012. Additionally, the City would be exempt from State levy limits in 2012 and each following year if such limits are in place.

**Alternatives:**

1. The Council may Authorize the City of Savage to Participate in the Council on Local Results and Innovation's Performance Measurement Program.
2. The Council may Deny the Request for the City of Savage to Participate in the Council on Local Results and Innovation's Performance Measurement Program.
3. Tabling this matter is not an option due to the July 1, 2012 deadline for participation.

**Staff Recommendation:**

Staff recommends Alternative number one.

**Reviewed by:**

**Preparer:** Finance/HR Director

**Signature:**

*Shelby L. Kolling*

**Comments:**

**RESOLUTION NO. R-12- 53**

**AUTHORIZATION TO PARTICIPATE IN THE PERFORMANCE MEASUREMENT PROGRAM ESTABLISHED BY THE STATE OF MINNESOTA AND THE COUNCIL ON LOCAL RESULTS AND INNOVATION**

**WHEREAS**, a voluntary performance measurement and reporting program has been established by the State of Minnesota; and

**WHEREAS**, participation in this program will provide the City of Savage with a reimbursement of \$0.14 (fourteen cents) per capita annually and relief from State levy limits when enacted; and

**WHEREAS**, this program is being implemented by the Council on Local Results and Innovation (CLRI) and the Minnesota State Auditor's Office; and

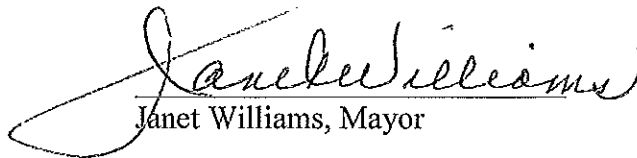
**WHEREAS**, the CLRI has established a set of performance measures for cities to adopt and report; and

**WHEREAS**, this set of measures must be formally adopted to meet the requirements set forth by the enacting legislation of this program; and

**WHEREAS**, the City currently collects all needed data to satisfy annual reporting requirements; and

**NOW, THEREFORE, BE IT RESOLVED** by the City Council of the City of Savage, that the City has adopted the set of city measures established by the CLRI and that the City will meet all other necessary requirements to participate in the performance measurement program.

Adopted by the Mayor and Council of the City of Savage, Scott County, Minnesota, this 18<sup>th</sup> day of June 2012.

  
Janet Williams, Mayor

Attest:

  
\_\_\_\_\_  
Barry A. Stock, City Administrator

Motion by Victorey

Second by Kelly

	<u>Aye</u>	<u>Nay</u>
Williams	<u>X</u>	_____
McColl	<u>X</u>	_____
Victorey	<u>X</u>	_____
Abbott	<u>X</u>	_____
Kelly	<u>X</u>	_____

## Model Performance Measures for Cities

The following are recommended as model measures of performance outcomes for cities, with alternatives suggested in some cases. Key output measures are also suggested for consideration by local city officials.

### General:

1. Rating of the overall quality of services provided by your city (*Citizen Survey: excellent, good, fair, poor*)
2. Percent change in the taxable property market value
3. Citizens' rating of the overall appearance of the city (*Citizen Survey: excellent, good, fair, poor*)

### Police Services:

4. Part I and II crime rates (*Submit data as reported by the Minnesota Bureau of Criminal Apprehension. Part I crimes include murder, rape, aggravated assault, burglary, larceny, motor vehicle theft, and arson. Part II crimes include other assaults, forgery/counterfeiting, embezzlement, stolen property, vandalism, weapons, prostitution, other sex offenses, narcotics, gambling, family/children crime, D.U.I, liquor laws, disorderly conduct, and other offenses.*)  
**or**  
 Citizens' rating of safety in their community (*Citizen Survey: very safe, somewhat safe, neither safe nor unsafe, somewhat unsafe, very unsafe*)

### **Output Measure:**

Police Response Time (*Time it takes on top priority calls from dispatch to the first officer on scene.*)

### Fire Services:

5. Insurance industry rating of Fire services (*The Insurance Service Office (ISO) issues ratings to Fire Departments throughout the country for the effectiveness of their fire protection services and equipment to protect their community. The ISO rating is a numerical grading system and is one of the primary elements used by the insurance industry to develop premium rates for residential and commercial businesses. ISO analyzes data using a Fire Suppression Rating Schedule (FSRS) and then assigns a Public Protection Classification from 1 to 10. Class 1 generally represents superior property fire protection and Class 10 indicates that the area's fire suppression program does not meet ISO's minimum criteria.*)  
**or**  
 Citizens' rating of the quality of fire protection services (*Citizen Survey: excellent, good, fair, poor*)

**Output Measure:**

Fire Response Time (*Time it takes from dispatch to apparatus on scene for calls that are dispatched as a possible fire*).

Emergency Medical Services (EMS) Response Time (answer if applicable) (*Time it takes from dispatch to arrival of EMS*)

**Streets:**

6. Average city street pavement condition rating (*Provide average rating and the rating system program/type. Example: 70 rating on the Pavement Condition Index (PCI)*)  
**or**  
Citizens' rating of the road condition in their city (*Citizen Survey: good condition, mostly good condition, many bad spots*)
7. Citizens' rating the quality of snowplowing on city streets (*Citizen Survey: excellent, good, fair, poor*)

**Water:**

8. Citizens' rating of the dependability and quality of city water supply (answer if applicable – centrally provided system) (*Citizen Survey: excellent, good, fair, poor*)

**Output Measure:**

Operating cost per 1,000,000 gallons of water pumped/produced (answer if applicable – centrally provided system)  
(*Actual operating expense for water utility / (total gallons pumped/1,000,000)*)

**Sanitary Sewer:**

9. Citizens' rating of the dependability and quality of city sanitary sewer service (answer if applicable – centrally provided system) (*Citizen Survey: excellent, good, fair, poor*)

**Output Measure:**

Number of sewer blockages on city system per 100 connections (answer if applicable – centrally provided system) (*Number of sewer blockages on city system reported by sewer utility / (population/100)*)

**Parks and Recreation:**

10. Citizens' rating of the quality of city recreational programs and facilities (parks, trails, park buildings) (*Citizen Survey: excellent, good, fair, poor*)

**Report on Model Performance Measures for Cities**  
**City of Savage, MN**  
**2011 Results**

The City of Savage's report, on the State recommended model measures of performance outcomes for cities, is below:

**General:**

1. Rating of the overall quality of services provided by your city:  
    **Excellent: 6%**  
    **Good: 67%**  
    **Fair: 21%**  
    **Poor: 2%**  
    **Don't know/refused: 5%**
  
2. Percent change in the taxable property market value:  
    **2.4% Decline**
  
3. Citizens' rating of the overall appearance of the city:  
    **Savage did not survey on overall appearance but did on quality of life, I have provided these statistics because the outcome is likely comparable.**  
    **Excellent: 39%**  
    **Good: 58%**  
    **Fair: 3%**  
    **Poor: 0%**  
    **Don't know/refused: 0%**

**Police Services:**

4. Citizens' rating of safety in their community:  
    **Savage did not survey on safety but did on the Police protection and patrolling services in the Community.**  
  
    **Excellent: 49%**  
    **Good: 46%**  
    **Fair: 4%**  
    **Poor: 1%**  
    **Don't know/Refused: 1%**

**Output Measure:**

Police Response Time (*Time it takes on top priority calls from dispatch to the first officer on scene.*)  
    **Average response time: 4.07 minutes**

### Fire Services:

5. Citizens' rating of the quality of fire protection services:
  - Excellent: 53%
  - Good: 43%
  - Fair: 1%
  - Poor: 0%
  - Don't know/refused: 3%

#### **Output Measure:**

Fire Response Time (*Time it takes from dispatch to apparatus on scene for calls that are dispatched as a possible fire*).

Average response time: 5.0 minutes

### Streets:

6. Average city street pavement condition rating (*Provide average rating and the rating system program/type. Example: 70 rating on the Pavement Condition Index (PCI)*)  
77 Pavement Condition Index (PCI)

or

Citizens' rating of the road condition in their city:

- Excellent: 8%
- Good: 76%
- Fair: 14%
- Poor: 1%
- Don't know/refused: 0%

7. Citizens' rating of the quality of snowplowing on city streets:
  - Excellent: 19%
  - Good: 63%
  - Fair: 15%
  - Poor: 2%
  - Don't know/refused: 1%

### Water:

8. Citizens' rating of the dependability and quality of city water supply:
  - Excellent: 14%
  - Good: 65%
  - Fair: 17%
  - Poor: 3%
  - Don't know/refused: 2%

#### **Output Measure:**

Operating cost per 1,000,000 gallons of water pumped/produced (answer if applicable – centrally provided system)

(*Actual operating expense for water utility / (total gallons pumped/1,000,000)*)

\$2,598.56

**Sanitary Sewer:**

9. Citizens' rating of the dependability and quality of city sanitary sewer service:  
Please see survey response above, we combine these services

**Output Measure:**

Number of sewer blockages on city system per 100 connections (answer if applicable – centrally provided system) (*Number of sewer blockages on city system reported by sewer utility / (population/100)*)  
No blockages in 2011

**Parks and Recreation:**

10. Citizens' rating of the quality of city recreational programs and facilities (parks, trails, park buildings):

**Programs (meeting household needs)**

Yes 95%  
No: 3%  
Don't know/refused: 2%

**Facilities**

Excellent: 19%  
Good: 77%  
Fair: 3%  
Poor: 0%  
Don't know/refused: 1%