

Resolution 24-81

WHEREAS, Olmsted County has participated since 2011 in a voluntary state program to collect and report a standard set of local performance measures; and

WHEREAS, Olmsted County receives funds for participation each year, which supports the triennial resident survey; and

WHEREAS, Olmsted County performance measures have been collected and are ready for submission to the state and posted on our website;

NOW, THEREFORE, BE IT RESOLVED, that the Olmsted County Board of Commissioners does hereby approve submission of the results to the State Auditor's office by July 1, 2024, posting on our public website, and continued participation in the program for 2025.

Dated at Rochester, Minnesota this 4th day of June 2024.

OLMSTED COUNTY BOARD OF COMMISSIONERS

DocuSigned by:
Shelia Kiscaden
A32010FD9E2B4DF...

6/4/2024 | 3:54 PM CDT

Shelia Kiscaden, Chairperson

ATTEST:

DocuSigned by:
Lisa Morris-Helmstetler
F2D619A66DB1430...

6/4/2024 | 4:29 PM CDT

Lisa Morris-Helmstetler, Deputy Clerk to the County Board



Minnesota State Performance Measurement Program

In 2010, the Legislature created the Council on Local Results and Innovation. In February 2011, the Council released a standard set of ten performance measures for counties and ten performance measures for cities that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties and cities in providing services and measure residents' opinions of those services. In February of 2012, the Council created a comprehensive performance measurement system for cities and counties to implement. In 2013, the Council revised the performance measures and clarified the system requirements to increase participation in the program.

Participation in the standard measures program by a city or a county is voluntary. Counties and cities that choose to participate in the standard measures program must officially adopt and implement the ten minimum performance measures and system developed by the Council. Olmsted County has been a voluntary participant since 2011.

Per the Council's reporting requirements, a copy of the resolution approved by the Olmsted County Board to participate in this program will be submitted electronically to the Minnesota Office of the State Auditor.

In 2024, Olmsted County adopted a new strategic plan for 2024-2028. High-level priorities are shown on the next page along with the updated Mission/Vision/Values. Performance measures presented in this report are tied to several of these high-level priorities in the following pages. *

An [accessible version of this report](#) is available on the Olmsted County website.

*This report does not call out alignment with the priority of Effective and Engaged Workforce as that is a priority internally focused within the county while the other priorities are more community oriented



| | | | | | | | | | |
|---|---|-----------------------------|-------------|-------------|-------------|----------------|---|---|----------|
| Community Safety and Well-Being | Public Safety₁ | | | | | | | | |
| | Adult Recidivism Rate | | | | | | | Recent Yr | Yr to Yr |
| | | 5 Year Trend Results | | | | | Met | Trend | |
| | Targets | 2019 | 2020 | 2021 | 2022 | 2023 | Not Met | Line | |
| | ● 85% of DFO felony case probationers remain free of felony conviction for 3 years after discharge | 84% | 86% | 90% | 90% | 90% | Met |  | |
| | ● 75% of DFO supervised releases remain free of felony conviction for 3 years after discharge | 68% | 62% | 66% | 73% | 77% | Met |  | |
| | Initiatives impacting performance metrics: • Coordinate Olmsted County Drug Court; • Partner with Damascus Way Halfway House Program; • Apply Research-driven practices; • Teach Cognitive Skills Programming; • Use Validated Risk Needs Assessment; • Provide Intensive Supervision; • Offer Domestic Violence Education and Treatment; • Prioritize supervision and treatment interventions to higher risk clients; • Target interventions to reduce risk; • Utilize effective Communication and motivation interview strategies to enhance positive change; • Dosage Probation | | | | | | | | |
| | Public Health₂ | | | | | | | | |
| | Life Expectancy | | | | | | | Recent Yr | Yr to Yr |
| | | 5 Year Trend Results | | | | | Met | Trend | |
| Targets | 2018 | 2019 | 2020 | 2021 | 2022 | Not Met | Line | | |
| ● Life expectancy higher than U.S. average of: 77.5 years | 81.9 | 83.1 | 81.3 | 81.6 | 80.4 | Met |  | | |
| ● Life expectancy higher than Minnesota average of: 79.1 years | 81.9 | 83.1 | 81.3 | 81.6 | 80.4 | Met |  | | |
| Initiatives impacting performance metrics: • Promote Healthy Communities and Healthy Behaviors; • Assure the Quality and Accessibility of Health Services; • Prevent the Spread of Infectious Diseases; • Prepare for and Respond to Disasters and Assist Communities in Recovery; • Protect Against Environmental Hazards; • Assure an Adequate Local Public Health Infrastructure | | | | | | | | | |
| Social Services₃ | | | | | | | | | |
| Maltreatment Recurrence Rate | | | | | | | Recent Yr | Yr to Yr | |
| | 5 Year Trend Results | | | | | Met | Trend | | |
| Targets | 2019 | 2020 | 2021 | 2022 | 2023 | Not Met | Line | | |
| ● 90.9% of confirmed reports of child maltreatment during reporting year remain free of another confirmed maltreatment report within 12 months of initial report | 96.4% | 100.0% | 95.3% | 100.0% | 100.0% | Met |  | | |
| Initiatives impacting performance metrics: • Collaborate with law enforcement, medical personnel, community partners (e.i. schools and community agencies) and other agency staff working with the family as well as extended family member and friends; • Engage with the entire family system to partner and work towards solutions together; • Utilize differential response and increased utilization of early intervention services and child welfare-based services to prevent need for child protective services; • Use Family Involvement Strategies (FIS): Case Planning Conferences and Family Group Conferences | | | | | | | | | |

¹Source: Department of DFO Community Corrections (Nikki Niles; Dept. Director)

²Source: Department of Public Health (Denise Daniels; Dept. Director)

³Source: Department of Child & Family Services (Amy Rauchwarter; Dept. Director)

| | | | | | | | | |
|--|--|--------------|-----------------------------|-------------|-------------|----------------|----------------|-------------------|
| Responsible Growth and Development | Veterans Services⁴ | | | | | | | |
| | Federal & State dollars brought into county for veteran's benefits | | | | | | Recent Yr | Yr to Yr |
| | No Targets | 2018 | 5 Year Trend Results | | | 2022 | Met | Trend Line |
| | | | 2019 | 2020 | 2021 | | Not Met | |
| | • % of Veteran population to overall county population | 5.8% | 5.6% | 5.3% | 5.2% | 6.4% | Not Applicable | — |
| | • Avg. Federal benefit dollars per Veteran brought into County per year | \$4,869 | \$5,500 | \$6,095 | \$6,784 | \$8,066 | Not Applicable | — |
| | Initiatives impacting performance metrics: • Provide outreach to homebound veterans and those in nursing facilities to assist in obtaining federal, state and local benefits; • Assist Olmsted County Veterans in securing SSAP for Dental, Optical, Rent and Utility, and Subsistence Allowance Benefits; • Make claims for death benefits, Death Pension or Dependency and Indemnity Compensation | | | | | | | |
| | Finance⁵ | | | | | | | |
| | Bond Rating | | | | | | Recent Yr | Yr to Yr |
| | Targets | 2019 | 5 Year Trend Results | | | 2023 | Met | Trend Line |
| | | 2020 | 2021 | 2022 | | Not Met | | |
| • Standard and Poors Bond at AAA Rating | AAA | Yr Not Rated | Yr Not Rated | AAA | AAA | Met | — | |
| • Moody's Investors Services at Aaa Rating | Aaa | Aaa | Aaa | Aaa | Aaa | Met | — | |
| Initiatives impacting performance metrics: • Internal Control Systems; • Regular involvement by finance staff of the qualitative judgement of programmatic managers in budget development, monitoring and financial forecasting; • One-time revenues (uncertain funding streams) are linked to one-time expenditures to avoid building instability into the budget; • The goal to maintain fund balances between 35% to 50% of operating revenues in our Governmental Funds; • A five-year capital improvement plan for major public improvements is reviewed and updated annually; • Our self-insurance health plan is modeled out five years for rate setting purposes; • Extensive use of self-supporting internal service funds to account for overhead costs | | | | | | | | |

⁴Source: County Administration (James Johnson; HHH Division Administrator)

⁵Source: County Administration (Wilfredo Roman Catala; Chief Financial Officer)

| | | | | | | | | | |
|---|---|-------------|-------------|-------------|-------------|-------------|-----------------------------|--|---|
| Environmental Sustainability | Public Works₆ | | | | | | | | |
| | Hours to Plow Complete System during a Snow Event | | | | | | Recent Yr | Yr to Yr | |
| | Targets | 2019 | 2020 | 2021 | 2022 | 2023 | 5 Year Trend Results | Met | Trend Line |
| | | | | | | | | Not Met | |
| | ●Substantially bare pavement within 48 hours on principal arterial roadways | Met | Met | Met | Met | Met | | Met |  |
| | ●Substantially bare pavement within 72 hours on minor arterial roadways | Met | Met | Met | Met | Met | | Met |  |
| | Initiatives impacting performance metrics: • Maintain roads in a reasonable, safe, and serviceable condition throughout winter; • Reduction of Salt Usage for Environmental Benefits; • Secure adequate capital improvement funding; • Pavement Preservation projects for at least 15 miles annually | | | | | | | | |
| | Environment₇ | | | | | | | | |
| | Recycling & Solid Waste Processing | | | | | | Recent Yr | Yr to Yr | |
| | Targets | 2019 | 2020 | 2021 | 2022 | 2023 | 5 Year Trend Results | Met | Trend Line |
| | | | | | | | Not Met | | |
| ●Recycling Rate: > 45% | 41% | 41% | 44% | 42% | 39% | | Not Met |  | |
| ●OWEF Processible Waste Rate: > 90% | 99% | 96% | 97% | 102.7%* | 100.4%* | | Met |  | |
| ●Hazardous Waste Program Household Participation Rate: > 10% | 19% | 16% | 17% | 16% | 16% | | Met |  | |
| Initiatives impacting performance metrics: • Development of materials recovery facility (MRF) to assist with increasing local recycling rates, and allow waste material to move further up the waste hierarchy; • Continue educational outreach to expand generator knowledge of proper waste disposal and recycling options; • Continue to monitor and respond to changing trends in traditional and digital marketing strategies to provide information where and when the public is seeking information | | | | | | | | | |

⁶Source: Department of Public Works (Ben Johnson; Dept. Director)

⁷Source: Department of Environmental Resources (Tony Hill; Dept. Director)

*Note: Greater than 100% as waste was reclaimed the year prior from the Kalmar Landfill Municipal Solid Waste (MSW) Bypass Cell and processed at the Waste-to-Energy Facility (OWEF)

| | | | | | | | | | | | | |
|--|---|--|--|--|--|----------------|----------------|--------------|-------------|-------------|------------|---|
| Community Trust and Engagement | Elections⁸ | | | | | | | | | | | |
| | Post-Election Audit Accuracy | | | | | | Recent Yr | Yr to Yr | | | | |
| | 3 Election Cycle Trend Results | | | | | | Met | Trend | | | | |
| | Targets | | | | | | Not Met | Line | | | | |
| | | | | | | | 2018 | 2020 | 2022 | | | |
| | <ul style="list-style-type: none"> • Voting system/Hand count Reconciliation Variance: < 0.5% (total variance from reconciliations of three random precincts). Only measured during Statewide election years. | | | | | | 0.0% | 0.0% | 0.0% | Met | — | |
| | <ul style="list-style-type: none"> • Initiatives impacting performance metrics: • Prepare ballots and tabulating system for 110 precincts for an estimated population of 164,784 (July 1st, 2023 US Census Bureau) with 101,223 registered voters (May 1st, 2023 MN Secretary of State); • Train 1,000+ election judges every 2 years | | | | | | | | | | | |
| | Property, Records, Valuation & Assessment⁸ | | | | | | | | | | | |
| | Taxation Assessment Accuracy (Assessment Year) | | | | | | Recent Yr | Yr to Yr | | | | |
| | 5 Year Trend Results | | | | | | Met | Trend | | | | |
| Targets | | | | | | Not Met | Line | | | | | |
| | | | | | | 2020 | 2021 | 2022 | 2023 | 2024 | | |
| <ul style="list-style-type: none"> • Residential median assessment ratio: 90%-105% | | | | | | 93.4% | 93.4% | 91.1% | 96.3% | 94.5% | Met |  |
| <ul style="list-style-type: none"> • Commercial median assessment ratio: 90%-105% | | | | | | 94.8% | 94.5% | 97.5% | 89.9% | 94.1% | Met |  |
| <ul style="list-style-type: none"> • Apartment median assessment ratio: 90%-105% | | | | | | 95.3% | 96.7% | 93.0% | 95.1% | 96.9% | Met |  |
| <ul style="list-style-type: none"> • Agriculture median assessment ratio: 90%-105% | | | | | | 96.4% | 97.6% | 92.6% | 93.6% | 95.6% | Met |  |
| Real Estate Document Recording, Indexing & Return Time | | | | | | Recent Yr | Yr to Yr | | | | | |
| 5 Year Trend Results | | | | | | Met | Trend | | | | | |
| Targets | | | | | | Not Met | Line | | | | | |
| | | | | | | 2019 | 2020 | 2021 | 2022 | 2023 | | |
| <ul style="list-style-type: none"> • 95% of e-Recorded Documents Turned Around in: 5 Days or less | | | | | | 2 Days | 2 Days | 2 Days | 2 Days | 2 Days | Met | — |
| <ul style="list-style-type: none"> • 95% of Paper Recorded Documents Turned Around in: 10 Days or less | | | | | | 5 Days | 8 Days | 8 Days | 6 Days | 5 Days | Met |  |
| <ul style="list-style-type: none"> • Initiatives impacting performance metrics: • Rochester continues to experience slight increases in the Residential market. Assessors have raised Residential estimated market values an average of 2-4%; • Assessment aides assist Assessment Services personnel in revaluation; • Increase imaged documents to provide improved disaster recovery and online access to documents | | | | | | | | | | | | |

⁸Source: Department of Property Records & Licensing (Mary Blair-Hoeft; Dept. Director)