

FINANCE DEPARTMENT

Finance 320.2557208
City Clerk 320.2557210
Fax 320.2557297

June 20, 2012

Mr. David R. Kazeck, Supervisor
Government Information Division
Office of the State Auditor
Suite 500
525 Park Street
St. Paul, MN 55103-2139

Dear Mr. Kazeck,

The City of St. Cloud has chosen to participate in the standard measures program established in recent State legislation.

I have enclosed our resolution approved by the City Council on June 4, 2012 that declares that the City intends to comply with the performance measurement criteria and reporting requirements for 2012. Also, I have included the actual results of the performance measures adopted by the City in 2011.

Please contact me if you need any further information regarding this issue.

Sincerely,



John L. Norman
Finance Director

Cy: Michael Williams, City Administrator

Enclosure

RESOLUTION NO. 2012-06- 79

**RESOLUTION OF THE CITY OF ST. CLOUD, MINNESOTA
DECLARING THAT THE CITY WILL ADOPT THE PERFORMANCE
MEASURES DEVELOPED BY THE STATE OF MINNESOTA FOR 2012
RESULTS**

WHEREAS, pursuant to 2010 Minnesota Laws Chapter 389, Article 2, Sections 1 and 2, established a Council on Local Results and Innovation to establish a standard set of approximately ten performance measures for cities that will aid residents, taxpayers and state and local elected officials in determining the efficacy of cities in providing services and measure residents opinion of those services; and

WHEREAS, the State of Minnesota passed into law Section 6.91, Local Performance Measurement and Reporting for Counties and Cities, and;

WHEREAS, the ten performance benchmarks developed by the Council on Local Results and Innovation must be incorporated into the City's 2012 results and reported to the State Auditor prior to the end of 2013, and

WHEREAS, the benefits for participating in the performance measurement program with the State is a reimbursement of \$0.14 per capita (\$9,200 for St. Cloud) and an exemption from any levy limits for taxes payable in the following year (2013), and

WHEREAS, City Administration is in support of participating in the performance measurement program and has the ability to comply with the survey requirements and can generate the data outlined in the ten performance measures included in the Council on Local Results and Innovation; and

WHEREAS, the City Council must approve a resolution that declares that the City has adopted the corresponding ten performance measures for 2012;

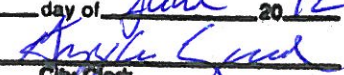
NOW, THEREFORE, BE IT RESOLVED, that the City of St. Cloud will adopt the performance measures developed by the State of Minnesota for 2012 results.

Adopted this 4th day of June 2012.

**STATE OF MINNESOTA
COUNTY OF STEARNS
CITY OF ST. CLOUD**

I Gregg A. Engdahl, City Clerk of the City of St. Cloud, Minnesota, do hereby certify, that the above and foregoing is a true and correct copy of Res #2012-06-79 (passed-adopted) by the City Council of the City of St. Cloud, Minnesota.

WITNESS MY HAND AND THE SEAL OF THE CITY OF ST. CLOUD, MINNESOTA. This the 14th day of June, 2012


City Clerk
City of St. Cloud, MN

CITY OF ST. CLOUD
 COUNCIL APPROVED
 DATE: 6/4/2012
 RES # 2012-6-79
 SH

City of St. Cloud Model Performance Measures for Cities

The following are the recommended model measures of performance outcomes for cities, with alternatives provided in some cases. Key output measures are also suggested for consideration by local city officials.

General:

1. *Rating of the overall quality of services provided by your city (Citizen Survey: excellent, good, fair, poor, don't know).*

<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't Know</u>
13	57	25	4	1

2. *Percent change in the taxable property market value.*

<u>2010</u>	<u>2011</u>	<u>Change</u>
\$4,086,943,800	\$3,915,260,500	(4.20%)

3. *Citizens' rating of the overall appearance of the city (Citizen survey: excellent, good, fair, poor, don't know).*

<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't Know</u>
13	56	26	4	1

Police Services:

4. *Citizens' rating of safety in their community (Citizen Survey: very safe, somewhat safe, neither safe nor unsafe, somewhat unsafe, very unsafe).*

<u>Very Safe</u>	<u>Somewhat Safe</u>	<u>Somewhat Unsafe</u>	<u>Very Unsafe</u>	<u>Don't Know</u>
22	58	15	3	1

Output Measure:

Police response time (Time it takes on top priority calls from dispatch to the first officer on scene.)

4.33 Minutes

Fire Services:

5. *Citizens' rating of the quality of fire protection services (Citizen Survey: excellent, good, fair, poor).*

<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't Know</u>
59	30	7	3	1

Output Measure:

Fire response time (Time it takes from dispatch to apparatus on scene for calls that are dispatched as a possible fire).

4.93 Minutes

Streets:

6. *Citizens' rating of the road condition in their city (Citizen Survey: good condition, mostly good condition, many bad spots)*

<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't Know</u>
8	35	41	15	1

7. *Citizens' rating the quality of snowplowing on city streets (Citizen Survey: excellent, good, fair, poor).*

<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't Know</u>
16	48	25	10	1

Water:

8. *Citizens' rating of the dependability and quality of the city water supply (centrally-provided system) (Citizen Survey: excellent, good, fair, poor, don't know).*

<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't Know</u>
22	50	19	6	3

Output Measure:

Operating cost per 1,000,000 gallons of water pumped/produced (centrally-provided system) [Actual operating expense for water utility / (total gallons pumped/1,000,000)].

\$978.32

Sanitary Sewer:

9. *Citizens' rating of the dependability and quality of city sanitary sewer service (centrally provided system) (Citizen Survey: excellent, good, fair, poor, don't know).*

<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't Know</u>
24	56	14	1	5

Output Measure:

Number of sewer blockages on city system per 100 connections (centrally provided system) [Number of sewer blockages on city system reported by sewer utility / (population/100)].

14 Blockages / Ratio is .021

Parks and Recreation:

10. *Citizens' rating of the quality of city recreational programs and facilities (parks, trails, park buildings) (Citizen Survey: excellent, good, fair, poor, don't know).*

<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't Know</u>
27	50	17	3	3