




**Resolution 2023-018**  
**Accepting St. Joseph's**  
**Performance Measures Survey Results**

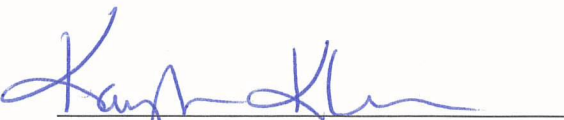
**Whereas**, pursuant to Minnesota Statute 6.91 the St. Joseph City Council has adopted performance and output measures recommended by the State of Minnesota's Council on Local Results and Innovation and desires to continue with recommended performance measure guidelines and practices.

**Now therefore be it resolved**, the St. Joseph City Council adopted the following performance measures initiatives:

1. That the City has adopted and implemented the minimum 10 performance measures developed by the Council on Local Results and Innovation.
2. That the City has implemented a local performance measurement system as developed by the Council on Local Results and Innovation.
3. That the City will report the results of the 10 adopted measures to its residents before the end of 2023 on the City's Website.
4. That the City has surveyed its residents on the services included in the performance benchmarks and intends to periodically (at least biennially) repeat the survey of its residents to gauge changes in the performance benchmarks.
5. That the City accepting the results of the performance measures survey conducted in March 2023.

Adopted this 17<sup>th</sup> day of April, 2023.

  
\_\_\_\_\_  
Rick Schultz, Mayor

  
\_\_\_\_\_  
Kayla Klein, City Clerk



City of St. Joseph, 75 Callaway St E, St. Joseph MN 56374

## March 2023 City of St. Joseph Performance Measurement Program Survey Results



Tails on Trails Recreation Event

April 17, 2023

---

**This page intentionally left blank**

**Performance Measure Survey  
Index**

<b>Index</b>	<b>i</b>
<b>Survey Methodology</b>	<b>ii</b>
<b>Survey Chart Results – By Question</b>	
<b>How Many Years in City</b>	<b>1</b>
<b>Overall Appearance of City</b>	<b>1</b>
<b>Fiscal Management and Health of City</b>	<b>2</b>
<b>Overall Feeling of Safety in City</b>	<b>2</b>
<b>Overall Quality of Fire Protection</b>	<b>3</b>
<b>Overall Condition of Streets</b>	<b>3</b>
<b>Overall Quality of Snowplowing</b>	<b>4</b>
<b>Dependability and Quality of Sewer</b>	<b>4</b>
<b>Dependability and Quality of Water Supply</b>	<b>5</b>
<b>Overall Quality of Recreation Programs and Facilities</b>	<b>5</b>
<b>Overall Quality of City Services</b>	<b>6</b>
<b>Survey Results – Comments</b>	
<b>Comments Summary from Respondents</b>	<b>7-9</b>
<b>Appendixes</b>	
<b>Appendix A</b> 2011 Resolution Adopting Performance Measures	<b>10</b>
<b>Appendix B</b> 2023 Draft Resolution Accepting Results	<b>11</b>

**This page intentionally left blank**

## **Introduction**

In 2010, the Minnesota Legislature created the Council on Local Results and Innovation (Council). The Council created a set of ten standard performance measures for cities and counties that could assist the governing body in determining the quality, efficiency and need for services provided. This program has become known as the Performance Measurement Program. Participants in the program would agree to survey their constituents using at least the ten standards established by the Council. The survey would allow residents the opportunity to provide input on the services provided.

To encourage participation in the voluntary program, the 2010 Legislature provided a financial incentive. Cities that opted to participate would be eligible for a reimbursement of \$0.14 per capita, not to exceed \$25,000 and would be exempt from levy limits under MS 275.70 to 275.74. For the City of St. Joseph, the reimbursement for participation is approximately \$1,000.

Additional information on the Council on Local Results and Innovation can be found the Minnesota Secretary of State Website: <http://www.auditor.state.mn.us>.

## **Methodology**

To assist Minnesota cities with the new Performance Measurement Program, the League of Minnesota Cities (LMC) created a survey that would meet the requirements of the 2010 Legislation. Participating cities would have the opportunity to modify the question and they would administer the actual survey, providing the results to each city.

The City of St. Joseph utilized the services the League of Minnesota Cities who provided the survey through survey monkey. The City notified the residents that they had an opportunity to provide input on the services provided. Notification was placed in the following locations:

Published in the May Newsletter distributed to all utility bill customers. Residents were provided with the URL and requested to participate. The URL was listed as follows:

[https://www.surveymonkey.com/r/St\\_Joseph2023](https://www.surveymonkey.com/r/St_Joseph2023).

1. Posted on the City of St. Joseph cable channel, newsletter and marque sign.
2. Published on the front page of the City Website. <http://cityofstjoseph.com>.

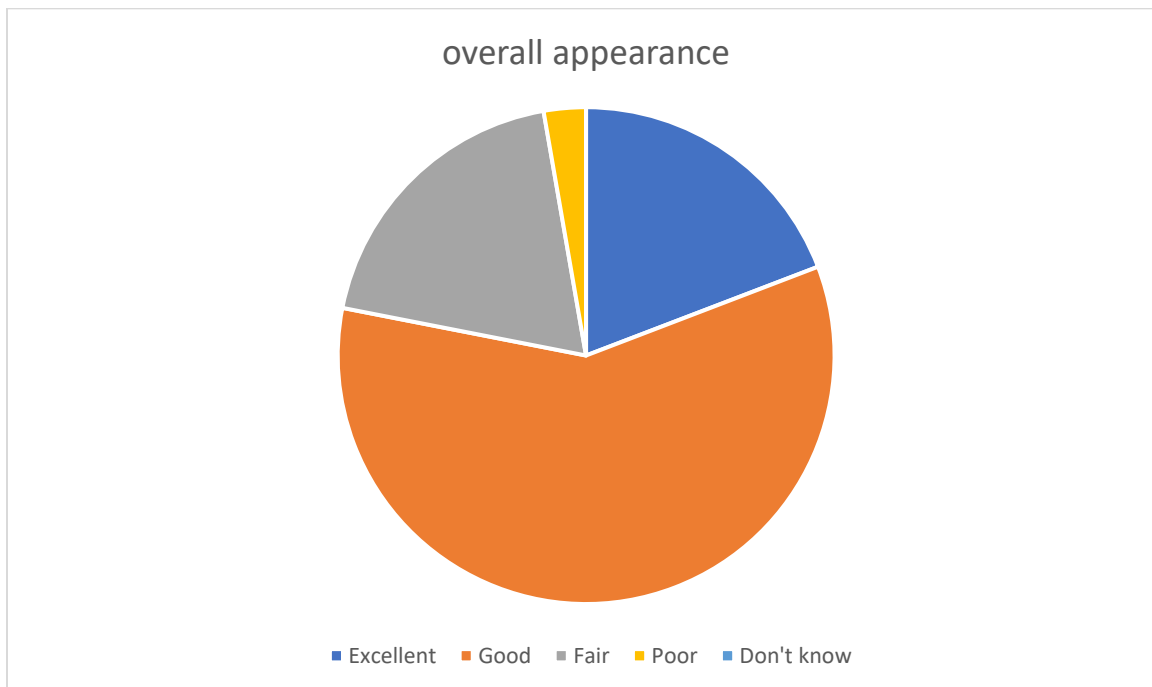
The survey was available on survey monkey from March 3<sup>rd</sup> through March 31<sup>st</sup>, 2023. At the end of the survey period, the League of Minnesota Cities provided the results. The results indicated that 73 individuals responded to the survey.

**City of St. Joseph**  
**Performance Measurement Survey Results - Charts**  
**April 17, 2023**

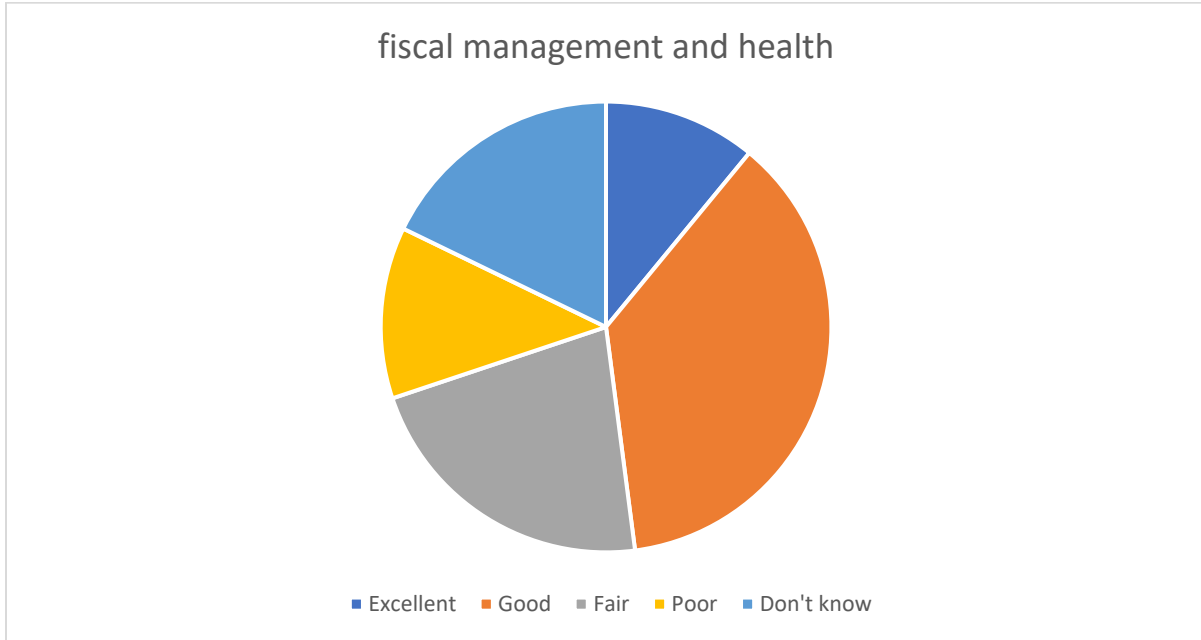
How many years have you lived in this city?

Years in City	Total Respondents	Number of Years in City Individual Responses
00-05 years	25	0{1}, 1{3}, 3{8}, 4{8}, 5{5}
06-10 years	6	7{4}, 9{1}, 10{1}
11-15 years	10	12{3}, 13{1}, 15{6}
16-20 years	9	16{1}, 17{4}, 19{1}, 19{1}, 20{2}
21-30 years	11	21{2}, 22{1}, 23{1}, 25{3}, 26{1}, 27{1}, 30{2}
>30 years	12	32{1}, 35{3}, 37{1}, 40{2}, 42{1}, 43{1}, 44{1}, 50{2}

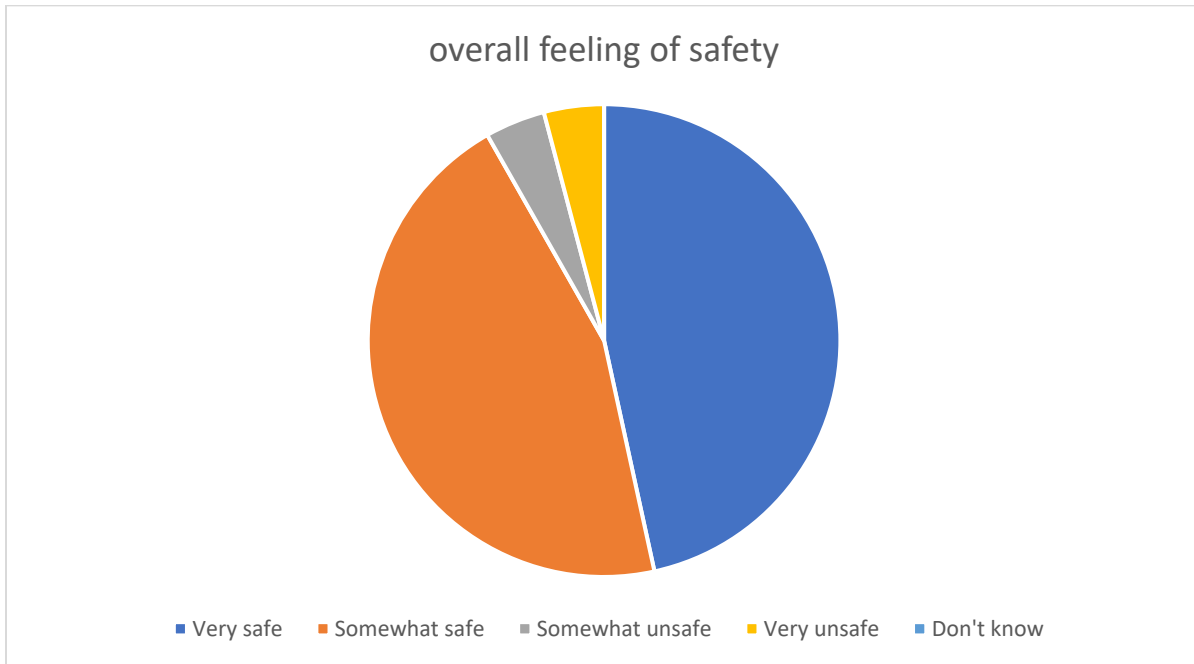
How would you rate the overall appearance of the city?



How would you rate the fiscal management and health of the city?

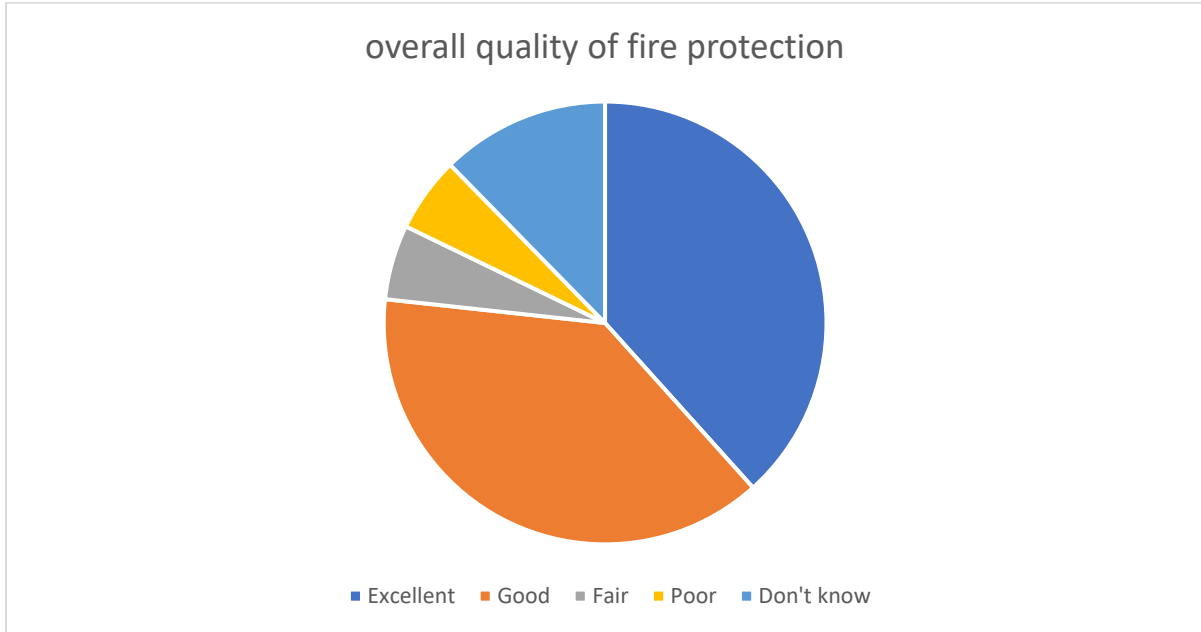


How would you describe your overall feeling of safety in the city?

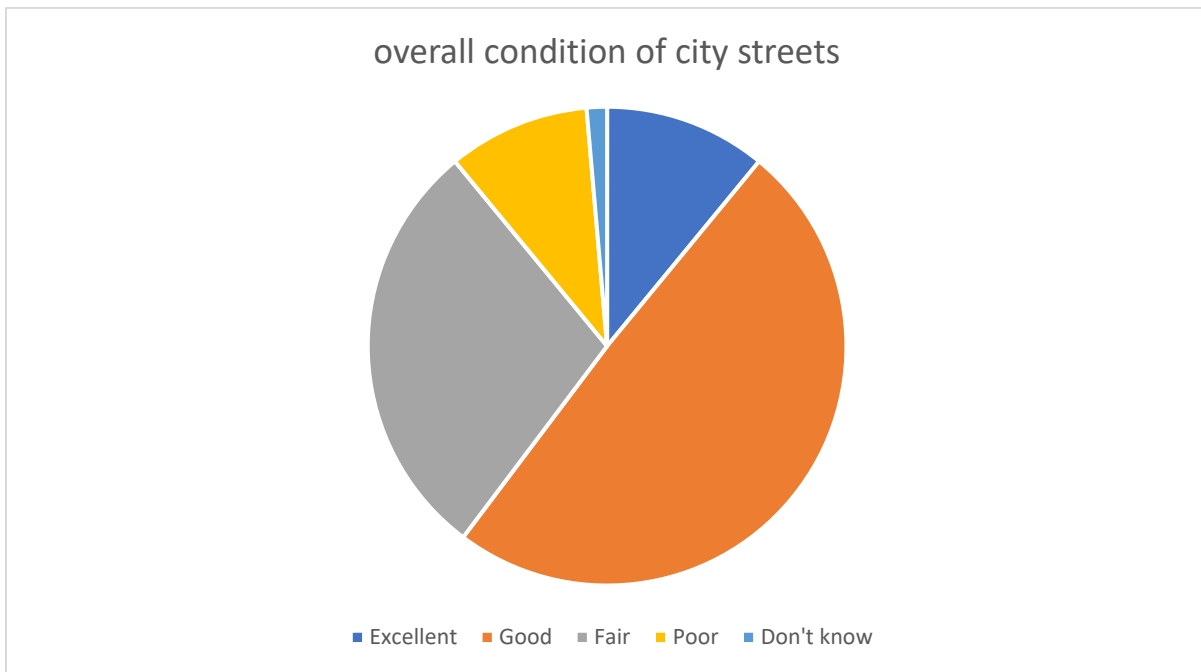




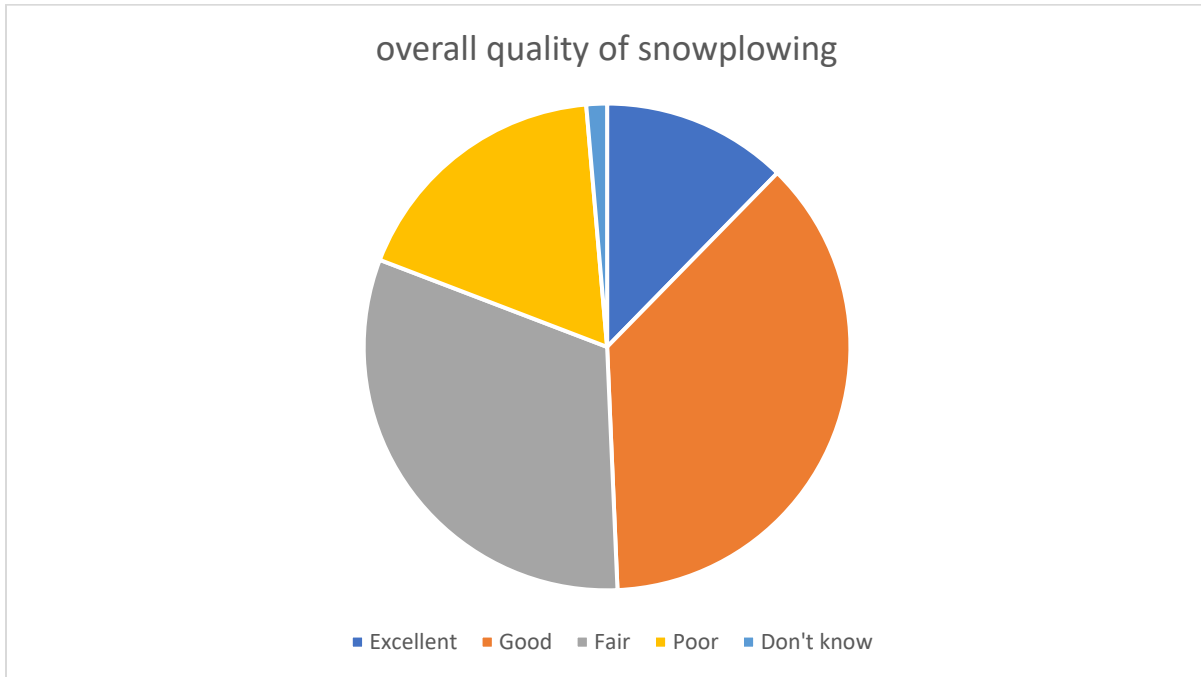
How would you rate the overall quality of fire protection services in the city?



How would you rate the overall condition of city streets?



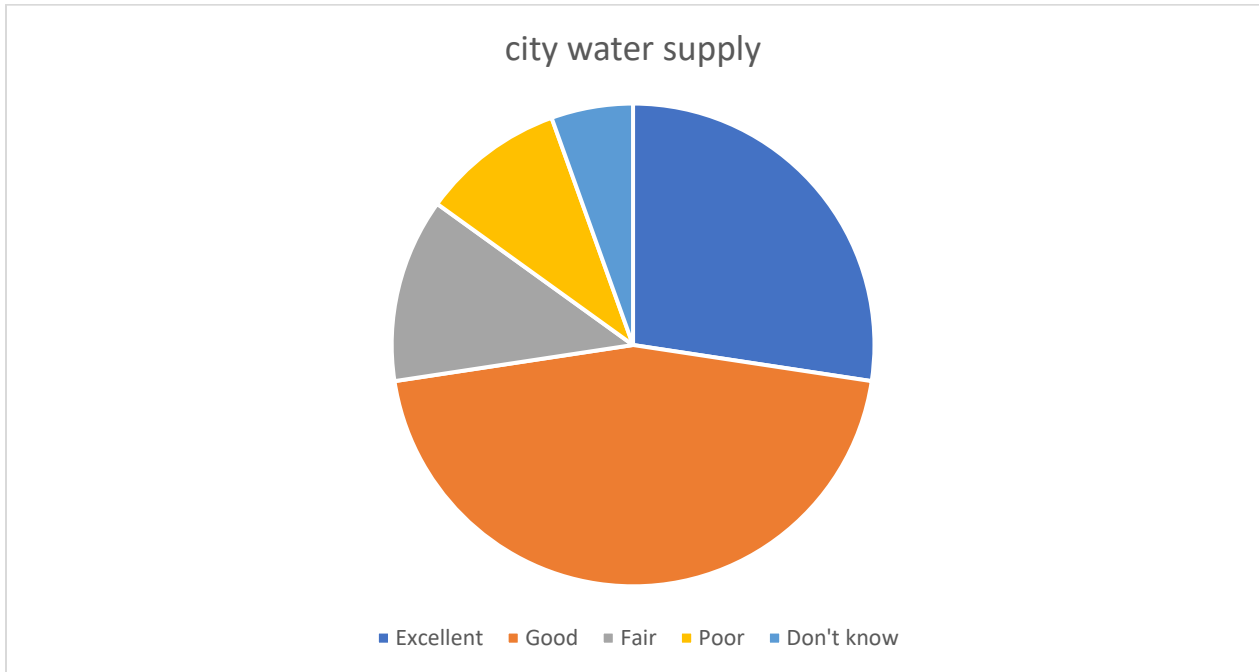
How would you rate the overall quality of snowplowing on city streets?



How would you rate the dependability and overall quality of city sanitary sewer service?



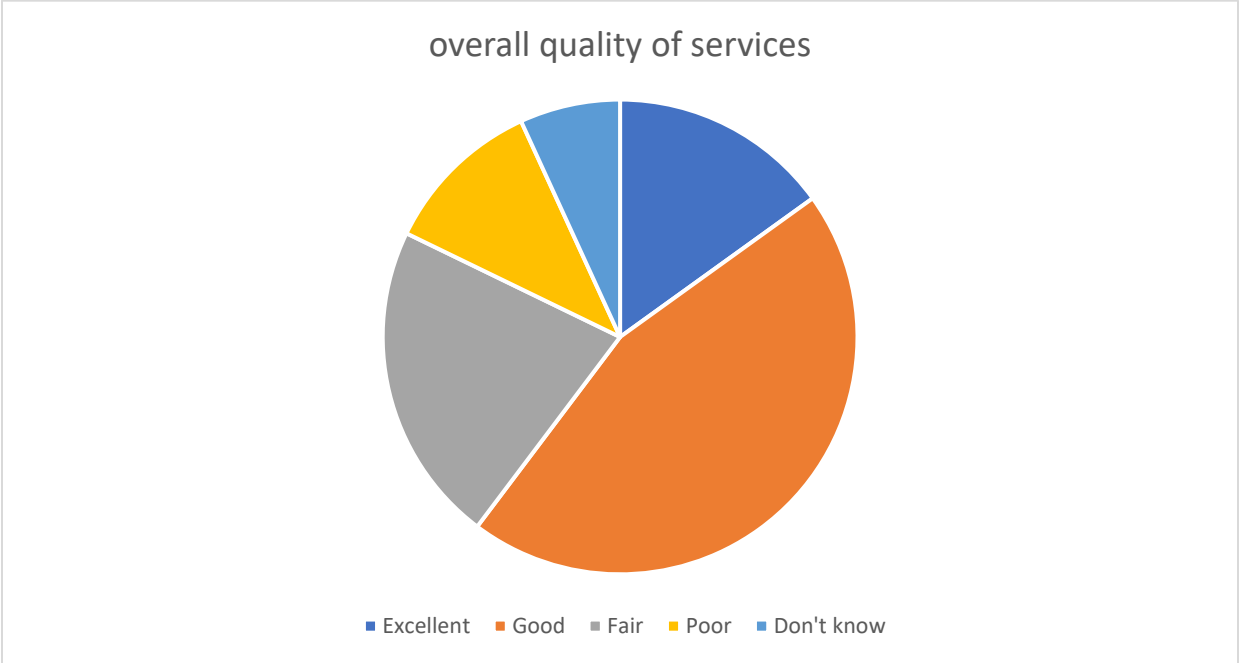
How would you rate the dependability and overall quality of the city water supply?



How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?



How would you rate the overall quality of services provided by the city?



Appendix A

Resolution 2011-014 Declaring St. Joseph's Performance Measurements

Resolution 2011-014  
City of St. Joseph  
Resolution Declaring St. Joseph's Performance Measurements

WHEREAS, pursuant to Minnesota Statute 6.91 cities may elect to participate in the standard measures program established by the Office of the State Auditor; and

WHEREAS, the City of St. Joseph acknowledges performance measurements provide feedback to their citizens, taxpayers, elected officials, staff and other interested parties about the effectiveness and efficiency of services provided by the City of St. Joseph; and,

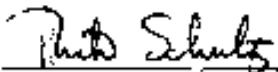
WHEREAS, the City of St. Joseph elects to participate in the State program and declares ten performance measures to review annually by June 15<sup>th</sup>.

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF ST. JOSEPH, MINNESOTA declares the following standard performance measurements:

1. Citizen's rating of the overall quality of services provided by the City of St. Joseph.
2. Percent change in the taxable property market value.
3. Citizen's rating of the overall appearance of the City of St. Joseph.
4. Citizen's rating of the safety in the City of St. Joseph.
5. Citizen's rating of the quality of fire protection services in the City of St. Joseph.
6. Citizen's rating of the road conditions in the City of St. Joseph.
7. Citizen's rating the quality of snowplowing in the City of St. Joseph.
8. Citizen's rating of the dependability and quality of the St. Joseph water supply.
9. Citizen's rating of the dependability and quality of the St. Joseph sanitary sewer service.
10. Citizen's rating of the quality of St. Joseph's recreational programs and facilities (including parks, trails and park buildings).

Adopted by the council this 16<sup>th</sup> day of June 2011.

  
Judy Weyrens, City Administrator

  
Rick Schultz, Mayor

## Appendix B



**Resolution 2023-018  
Accepting St. Joseph's  
Performance Measures Survey Results**

Whereas, pursuant to Minnesota Statute 6.91 the St. Joseph City Council has adopted performance and output measures recommended by the State of Minnesota's Council on Local Results and Innovation and desires to continue with recommended performance measure guidelines and practices.

Now therefore be it resolved, the St. Joseph City Council adopted the following performance measures initiatives:

1. That the City has adopted and implemented the minimum 10 performance measures developed by the Council on Local Results and Innovation.
2. That the City has implemented a local performance measurement system as developed by the Council on Local Results and Innovation.
3. That the City will report the results of the 10 adopted measures to its residents before the end of 2023 on the City's Website.
4. That the City has surveyed its residents on the services included in the performance benchmarks and intends to periodically (at least biennially) repeat the survey of its residents to gauge changes in the performance benchmarks.
5. That the City accepting the results of the performance measures survey conducted in March 2023.

Adopted this 17<sup>th</sup> day of April, 2023.

  
Rick Schultz, Mayor

  
Kayla Klein, City Clerk

