

Resolution 12-~~35~~<sup>35</sup>  
Performance Measurement Program  
Adoption, Implementation, Citizen Survey and Results

WHEREAS, on June 28, 2011 the Douglas County Board of Commissioners unanimously voted to participate in the Performance Measurement Program; and

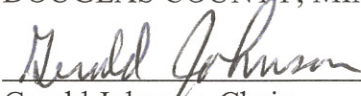
WHEREAS, Douglas County implemented the minimum 10 performance measures developed by the Council on Local Results and Innovation; and

WHEREAS, Douglas County will survey its residents by the end of the calendar year (2012) on the services included in the performance benchmarks; and

NOW THEREFORE BE IT RESOLVED that the Douglas County Board of Commissioners will report the results of the 10 adopted measures to its residents before the end of the calendar year (2012) through publication, direct mail, posting on the County's website, or through a public hearing at which the budget and levy will be discussed and public input is allowed.

Adopted at Alexandria, Minnesota this 12<sup>th</sup> day of June, 2012.

BOARD OF COUNTY COMMISSIONERS  
DOUGLAS COUNTY, MINNESOTA

  
\_\_\_\_\_  
Gerald Johnson, Chair

ATTEST:

  
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William B. Schalow, Coordinator  
Clerk of the Board *acting clerk*  
Douglas County, Minnesota

## Douglas County, Minnesota Performance Measures Results

### Public Safety

Part I and Part II Crime Rates: Part I - 1,028 (FY 2011)  
Part II - 2,953 (FY 2011)

Deputy Response Time: 5 minutes

### Probation/Corrections

Percent of adult offenders with a new felony conviction withing 3 years:

Probation -	8 of 64	12.5%
Supervised Release -	6 of 23	26.1%

### Public Works

Hours to plow complete system during a snow event: 10.65 hours  
Average county pavement condition rating: 3.1

### Public Health

Life Expectancy generally and by sex and race:

Men -	78 years
Women -	82.8 years
(By race: no data available)	

### Social Services

Workforce participation rate among MFIP and DWP recipients:

June 2011	75.6%
July	76.2%
August	69.2%
September	61.9%
October	66.7%
November	59.1%
December	62.2%

January 2012	62.9%
February	61.1%

Percentage of children where there is a recurrence of maltreatment within 12 months following an intervention:

6/1/09 to 6/6/10	3.8%
6/1/10 to 6/6/11	0%
6/1/11 to 6/6/12	7%

### **Taxation**

Level of assessment ratio: Ratio falls between 90% and 105%. No State Board of Equalization changes were recommended for Douglas County in 2012.

### **Elections**

Accuracy of post-election audit: 2010 election was 100%. No election in 2011.

### **Veterans' Services**

Percent of veterans surveyed who said their questions were answered when seeking benefit information from their County Veterans' Office: 98%

### **Parks**

Citizens' rating of the quality of county parks, recreational programs, and/or facilities: Good

### **Library**

Number of annual visits per 1,000 residents: (See attached data sheet).

**Douglas County Library  
Performance Measures Program  
2012**

The Douglas County Library's automated circulation system is capable of tracking numerous library functions that assist us in measuring the success and growth of our library. Unfortunately the number of library visits can only be tracked by conducting a door count of people visiting the library. The following data is gathered and compared to past years figures on a monthly basis and is reported to the Library Board of Trustees.

2010 Population of Douglas County	36,009
Current Registered Borrowers as of June 20, 2012	19,772

55% of the population of Douglas County is registered borrowers.

1/2012 to 6/20/2012	
Number of books and other materials circulated	163,153
Number of e-books and audio books circulated	3,147
Tumblebooks viewed from the Douglas County Library Website	3,965
Public Computer Lab sessions	8,567

Average number of items checked out to Douglas County total population	5
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Average number of items checked out to registered Douglas County borrowers	9
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The Library also tracks the number of people using the library's meeting rooms and the number children and adults attending library sponsored programs. In 2011 3,980 people attended library sponsored programs and 193 meetings were held in the library's 2 meeting rooms with an average attendance of 20 people/meeting.

Respectfully submitted,



Karen Simmons  
Library Director