

**RESOLUTION NO. 2013 - 37**

**A RESOLUTION AFFIRMING THE CITY'S PARTICIPATION IN THE OFFICE OF THE STATE AUDITOR'S VOLUNTARY 2012 PERFORMANCE MEASUREMENT PROGRAM AND REPORTING RESULTS OF ADOPTED MEASURES**

**WHEREAS**, the City of Rogers is a municipal corporation organized and existing under the laws of the State of Minnesota; and

**WHEREAS**, the 2010 State Legislature enacted legislation calling for the Council on Results and Innovation to establish a standard set of performance measures for cities; and

**WHEREAS**, such performance measures are intended to aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services; and

**WHEREAS**, the Rogers City Council has established the performance measurements listed below and is soliciting, through the Office of the State Auditor, voluntary participation in the 2011 effort; and

**WHEREAS**, in addition to the results generated from participation, benefits to participating cities include remuneration of \$0.14 per capita; and

**WHEREAS**, the City of Rogers has fully participated in the 2011 program by adopting performance measures, surveying residents to achieve citizen ratings on those adopted measures and reported the results of the 2012 survey through the City's official website first in December 2012.

**NOW, THEREFORE, BE IT RESOLVED** by the City Council of the City of Rogers, that the City does hereby affirm its intention to participate in the Office of the State Auditor's Voluntary 2012 Performance Measurement Program by continuing with the following performance measures first adopted in 2011:

General Services

1. Ratio of the overall quality of services provided by the City
2. Percentage change in the City's taxable market value
3. Citizen rating of the overall appearance of the City

Police Services

4. Citizen rating of safety in the community

Fire Services

5. Citizen rating of fire protection services

Streets

6. Citizen rating of road condition on City streets
7. Citizen rating of quality of snowplowing on City streets

Water

8. Citizen rating of the dependability and quality of City water supply

Sanitary Sewer

9. Citizen rating of the dependability and quality of City sanitary sewer service

Parks and Recreation

10. Citizen rating of the quality of City recreational programs and facilities

**BE IT FURTHER RESOLVED** that the City of Rogers will conduct the performance measurement program by soliciting citizen ratings through a 2013 survey and will report the results of said survey to residents via the City's official website by December 31, 2013.

Moved by Councilmember *Hall* , seconded by Councilmember *Ihli*

The following voted in favor of said resolution: *Bunting, Hall, Ihli, Jakel, Stanley*

The following voted against said resolution: *None*

The following abstained: *None*

Whereupon said resolution was declared duly passed and adopted, and was signed by the Mayor, and attested by the Clerk dated this 25<sup>th</sup> day of June, 2013.

  
Jay Bunting, Mayor

ATTEST:

  
Stacy Scharber, City Clerk



## City of Rogers 2012 Performance Measurement Program Survey Results

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1. How would you rate the overall quality of services provided by the city? (service)

<b>Overall Rankings</b>	
Good or Excellent	53.49%
Fair	41.86%
Poor	2.33%

2. How would you rate the overall appearance of the city? (overall)

Good/Excellent	72.73%
Fair	25.00%
Poor	0

3. How would you describe your overall feeling of safety in the city? (safety)

Good/Excellent	88.64%
Fair	6.82%
Poor	2.27%

4. How would you rate the overall quality of fire protection services in the city? (fireservice)

Good/Excellent	79.55%
Fair	2.27%
Poor	0

5. How would you rate the overall condition of city streets? (streets)

Good/Excellent	61.36%
Fair	27.27%
Poor	9.09%

6. How would you rate the overall quality of snowplowing on city streets? (snowplow)

Good/Excellent	56.82%
Fair	29.55%
Poor	9.09%

7. How would you rate the dependability and overall quality of city sanitary sewer service? (sewer)

Good/Excellent	84.09%
Fair	0%
Poor	0%

8. How would you rate the dependability and overall quality of the city water supply? (water)

Good/Excellent	75.00%
Fair	9.09%
Poor	4.55%

9. How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.) (recreation)

Good/Excellent	38.64%
Fair	36.36%
Poor	13.64%