

**BOARD of COMMISSIONERS
RICE COUNTY, MINNESOTA**

RESOLUTION #17-022

PERFORMANCE MEASURES

WHEREAS, Benefits to Rice County for Participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in Minnesota Statute 6.91 and include eligibility for a reimbursement; and

WHEREAS, Any county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The Rice County Board has adopted and implemented at least 10 of the performance measures from each applicable service category, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage, and evaluate programs and processes for optimal future outcomes.

THEREFORE BE IT RESOLVED THAT, Rice County will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, Rice County will submit to the office of the State Auditor the actual results of the performance measures adopted by the County by July 1st.

Dated this 9th day of May, 2017.

RICE COUNTY BOARD OF COMMISSIONERS



Jake Gillen, Chairperson

ATTEST:



Sara Folsted, County Administrator

2016

State Standard Measures Program

In 2010, the Legislature created the Council on Local Results and Innovation. In February 2011, the Council released a standard set of ten performance measures for counties that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinions of those services. In February of 2012, the Council created a comprehensive performance measurement system for cities and counties to implement. In 2013, the Council revised the performance measures and clarified the system requirements to increase participation in the program. Counties that choose to participate in the standards measure program may be eligible for a reimbursement in LGA and exemption from levy limits.

This document provides summary information on 10 performance measures.

Mission

Rice County Mission Statement

To proactively address the needs of the public we serve in an efficient and effective manner to enhance the quality of life for the citizens.

Public Works

	2014	2015	2016
Hours to plow complete system during a snow event	7.5	7	5.5

There are several factors which impact the amount of time it will take for snow removal and will fluctuate from year to year. Our goal is to ensure the County is using efficient and safe methods for proper snow removal.

	2014	2015	2016
Pavement Condition Index (PCI) rating	64	65	62.5

The PCI rating monitors the surface quality of the pavement. Rice County's goal is to maintain the overall pavement condition of its roadway system while increasing the safety of our county roads.

Source: Rice County Highway Department

Environment

	2014	2015	2016
Amount of hazardous household waste and electronics collected per ton	319.20	176.51	313.90
Recycling percentage	65%	66%	64%

The goal of Rice County is to increase the amount of recycling in residences as well as businesses, therefore reducing the amount of refuse in our landfills.

Source: Rice County Hazardous Waste

Assessment

	2014	2015	2016
Median level of assessment ratio	91.80%	94.22%	92.65%

State law requires county assessors to value each property at its full fair market value. To measure compliance, the sale price of each property sold through an "arm's length" transaction between a willing seller and willing buyer is compared to the assessed value as set by the county, and a sales ratio is created and reported. While the law aims for 100% ratio on individual sales (where the sale price is the same as the assessed value), the board that oversees the assessment process has established an acceptable range of median ratios between 90% and 105%.

Source: Rice County Assessor's office

Elections

	2014	2015	2016
Accuracy of post-election audit (% of ballots counted accurately)	100%	100%	100%

A comparison of the results compiled by the voting system with the postelection review described in this section must show that the results of the electronic voting system differed by no more than one-half of one percent from the manual count of the offices reviewed. Valid votes that have been marked by the voter outside the vote targets or using a manual marking device that cannot be read by the voting system must not be included in making the determination whether the voting system has met the standard of acceptable performance for any precinct.

Source: Rice County Auditor/Treasurer records

Veterans' Services

	2014	2015	2016
Percentage of Veterans surveyed who said their questions were answered when seeking benefit information from their County Veterans' Office (survey data, provide year completed and total response)	100%	100%	100%

For the year 2016, 25 Veterans were surveyed and asked the question, "Were all of your questions answered with satisfaction". All 25 Veterans replied with a positive response and said "yes". Rice County would like to maintain 100% satisfaction as they continue to help provide assistance to Veterans with their benefits and services.

Source: Rice County Veterans service office

Library

	2014	2015	2016
Number of annual visits per 1,000 residents	6168	5029	4947

Rice County would like to continue to see added growth in visitors to our Public Libraries as our community continues to increase in population.

Source: Faribault, Northfield, Lonsdale Public Libraries

Financial

	2014	2015	2016
Bond rating	AA	AA	AA
Debt service levy per capita	44.9	46.81	43.15
Outstanding debt per capita	394.17	349.85	461.31

Our goal is to live within outstanding debt limits per Minnesota Statutes and to Judiciously use debt to meet long term capital needs of the County.

Source: Rice County Auditor/Treasurer records

Social Services

	2014	2015	2016
Workforce participation rate among MFIP and DWP recipients	51%	40%	32%

The Minnesota Family Investment Program (MFIP) is the state's welfare reform program for low-income families with children. MFIP helps families move to work. It includes both cash and food assistance. When most families first apply for cash assistance, they will participate in the Diversionary Work Program (DWP). This is a four-month program that helps parents go immediately to work rather than receive government assistance. Workforce participation rates measure the degree to which parents on MFIP are engaged in work activities that lead to self-sufficiency. The Rice County monthly target is 50% or higher.

Source: Rice County Health Rankings and Roadmaps

	2014	2015	2016
Percentage of children where there is a recurrence of maltreatment within 12 months	3.40%	3.10%	8.30%

Of all children who were victims of substantiated child abuse and/or neglect during the reporting period, what percentage had a subsequent substantiated allegation within twelve months?

Source: Rice County Social Services