

**RESOLUTION NO. 16534**

**AFFIRMING THE CITY OF AUSTIN'S PARTICIPATION IN THE OFFICE OF THE STATE  
AUDITOR'S VOLUNTARY 2022 PERFORMANCE MEASUREMENTS PROGRAM**

**WHEREAS**, benefits to the City of Austin for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by state statute; and

**WHEREAS**, any city or county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

**WHEREAS**, the City Council of Austin has adopted and implemented 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

**NOW THEREFORE, BE IT RESOLVED THAT** that the City Council of Austin will continue to report the results of the performance measures to its citizenry through the end of the year through posting on the city's website.

**BE IT FURTHER RESOLVED** that the Office of the State Auditor the actual results of the performance measures adopted by the city.

Passed by a vote of yeas and nays this 2<sup>nd</sup> day of May, 2022.

YEAS 7 NAYS 0

ATTEST:

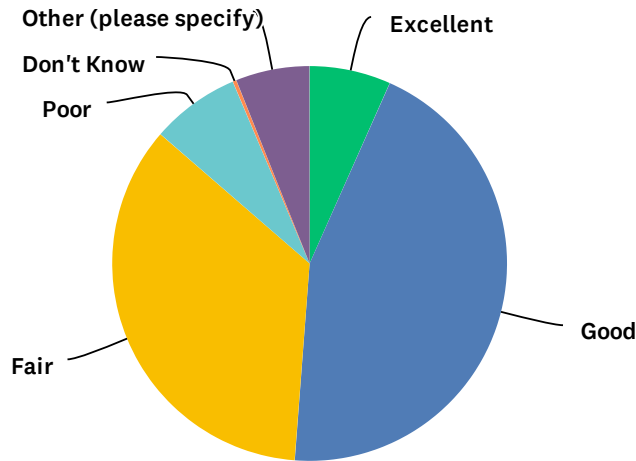
  
\_\_\_\_\_  
City Recorder

APPROVED:

  
\_\_\_\_\_  
Mayor

# Q1 How would you rate the overall appearance of the City?

Answered: 330 Skipped: 1



ANSWER CHOICES	RESPONSES	
Excellent	6.67%	22
Good	44.55%	147
Fair	35.15%	116
Poor	7.27%	24
Don't Know	0.30%	1
Other (please specify)	6.06%	20
<b>TOTAL</b>		<b>330</b>

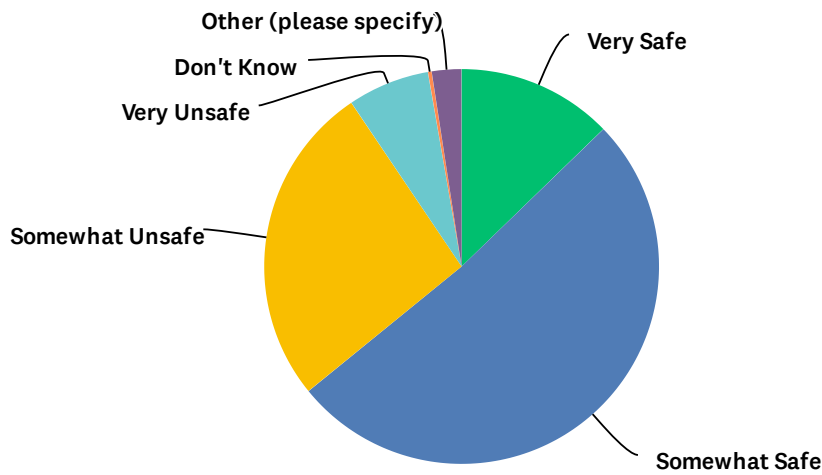
#	OTHER (PLEASE SPECIFY)	DATE
1	When people first consider Austin as a place of business or community to live they turn to Google. The online presence of Austin does not tell a strong story of who we are and the potential that is here today. We do not market our community in a way that is attractive.	6/20/2022 2:59 PM
2	Too many cars on streets (and yards) in residential areas, tall unmowed grass. Trash on roadways, underbrush that needs upkeep.	6/20/2022 12:47 PM
3	Need outside of homes cleaned up.	6/20/2022 11:47 AM
4	In our neighborhood in SW a Lot of junk in people's yards and they need to mow!!!	6/20/2022 11:38 AM
5	Clean up those alleys.. New home construction with big garages and people still have items outside.	6/20/2022 10:23 AM
6	Many rundown buildings	5/15/2022 9:21 PM
7	The focus has been on Main Street.	5/15/2022 7:29 PM
8	The city needs to plant more trees along its streets especially in downtown and residential areas. The main corridors need trees, landscaping and lighting. Make the city more welcoming. Also Main Street really needs to connect to I90 somehow.	5/15/2022 1:05 PM

## 2022 City of Austin Survey

9	More action needs to be taken to keep people from parking on their lawns.	5/10/2022 7:02 AM
10	More art , sculptures, murals.	5/8/2022 7:08 PM
11	Fair.. a lot of litter!	5/4/2022 9:46 PM
12	Enough with the flowers on main enforce homeowners and building owners to maintain their properties	5/4/2022 8:40 PM
13	So much trash and litter Check the parks	5/4/2022 12:44 PM
14	Way too many dumpy houses, garbage in peoples yards. Slumlords.	5/4/2022 9:58 AM
15	We need to stop the habit of setting things on the street corner to get rid of it. ie couches, tvs, chairs. Makes the city look like a dump.	5/4/2022 9:27 AM
16	Too many properties unkept and trashy, parking lots in constant need of repair. Vacant buildings	5/3/2022 10:15 PM
17	Depends on what part of it you are in.	5/3/2022 10:15 PM
18	Many houses need some TLC in certain parts of the city. There should be an ordinance on cleaning up weeds in your landscaping etc. also to many alleys have so much junk in them. The city should hire someone just to go around and hand out letters so people need to keep their places looking presentable	5/3/2022 8:35 PM
19	It is a beautiful town with great historical features. Some areas are looking undermaintained and could use help.	5/3/2022 8:25 PM
20	Graffiti is too common; downtown is mostly bland earth tones; the city allows a giant snow pile to last into the summer next to Marcusen.	5/3/2022 6:43 PM

## Q2 How would you describe your overall feeling of safety in the City?

Answered: 329 Skipped: 2

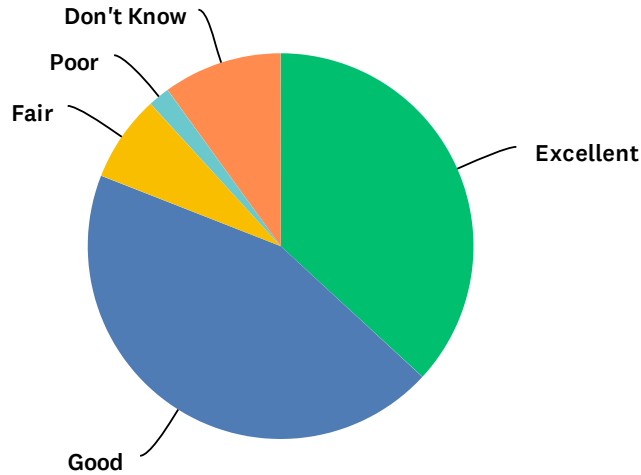


ANSWER CHOICES	RESPONSES	
Very Safe	12.77%	42
Somewhat Safe	51.37%	169
Somewhat Unsafe	26.44%	87
Very Unsafe	6.69%	22
Don't Know	0.30%	1
Other (please specify)	2.43%	8
<b>TOTAL</b>		<b>329</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	Depends on the area of town	6/20/2022 7:47 PM
2	Parts of town	6/20/2022 11:47 AM
3	It depends on where you are and when. Some areas I'd never go in, some I have no problem, others it depends on the time of day.	6/20/2022 10:22 AM
4	For the most part I feel very safe and I feel like it is also very safe for my kids to go do stuff without me. I wouldn't want to be alone walking on the paths, certain parts or in parks alone after dark but I think it wouldn't matter what town you were in you might feel that way.	5/22/2022 5:41 PM
5	I don't know how many murders and shooting have you had in the past 10 years compared to the 10 years prior	5/4/2022 8:40 PM
6	Lots of murders and gun fires every night	5/4/2022 12:44 PM
7	Too many fireworks being shot off outside of the 4th of July.. Most people assume the sounds are fireworks, but sound like gunshots. Too much gun violence these days to ignore.	5/3/2022 10:15 PM
8	Mostly Safe	5/3/2022 4:16 PM

### Q3 How would you rate the overall quality of fire protection services in the City?

Answered: 331 Skipped: 0

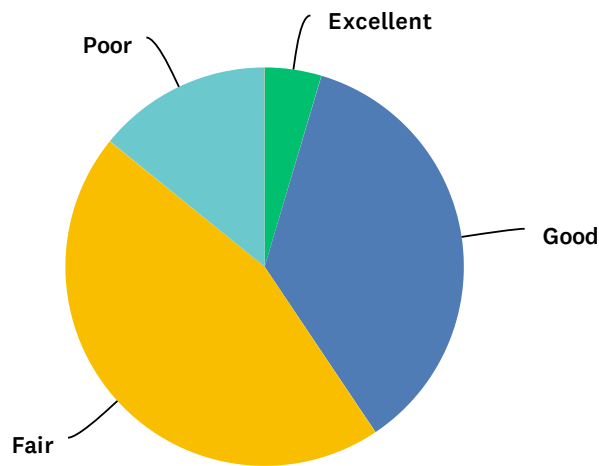


ANSWER CHOICES	RESPONSES	
Excellent	36.86%	122
Good	44.11%	146
Fair	7.25%	24
Poor	1.81%	6
Don't Know	9.97%	33
<b>TOTAL</b>		<b>331</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	I've never had to deal with a fire hazard first hand, but the fire department appears to be well run and ready for anything.	6/20/2022 2:59 PM
2	They seem to care in spurts. Lots of activity followed by years of silence.	5/15/2022 7:29 PM
3	I don't have any frame of reference, haven't needed services, etc.	5/4/2022 9:58 PM
4	Would like to see more career fire personnel.	5/4/2022 9:27 AM

## Q4 How would you rate the overall condition of City streets?

Answered: 325 Skipped: 6



ANSWER CHOICES	RESPONSES
Excellent	4.62% 15
Good	36.00% 117
Fair	45.23% 147
Poor	14.15% 46
Don't Know	0.00% 0
<b>TOTAL</b>	<b>325</b>

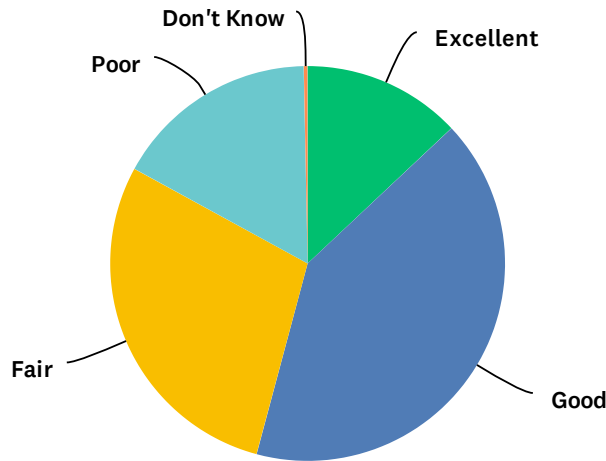
#	OTHER (PLEASE SPECIFY)	DATE
1	The tunnels under 90 feel unsafe and look bad	6/20/2022 9:21 PM
2	I like that we are making much needed infrastructure upgrades to our bridges, but we need to be mindful and upkeep of the landscaping and grooming of grasses around roads and the interstate.	6/20/2022 2:59 PM
3	Unpainted road markers - if driver isn't familiar it's impossible to determine lanes.	6/20/2022 12:47 PM
4	A lot of pot holes and rough roads.	6/20/2022 11:38 AM
5	Looks much better if people would keep vehicles in driveways and not exceed no# of vehicles per household drivers..	6/20/2022 10:23 AM
6	Some are fine, the ones in my neighborhood are terrible and we're told they won't be fixed because not enough people drive on them even though our neighborhood pays a lot of taxes.	6/20/2022 10:22 AM
7	I think the streets could be cleaned up more. Offer more green space and flowers	5/22/2022 11:29 PM
8	getting better	5/19/2022 2:51 PM
9	There are some streets that need to be repaired right now not sooner right now	5/16/2022 12:08 PM
10	But the way they repair or redo blocks worth at one time, is NOT working.	5/15/2022 6:43 PM

## 2022 City of Austin Survey

11	For the amount of taxes paid streets seem very bumpy with lots of pot holes. Maintenance is lacking.	5/15/2022 1:30 PM
12	Some are great and some a really bad	5/15/2022 1:17 PM
13	I know it's a huge job, and the city does what they can..	5/4/2022 9:22 PM
14	Scrapping city street projects to put the money on the waste water treatment plant is like robbing Peter to pay Paul	5/4/2022 8:40 PM
15	Especially snow plowing in winter!	5/4/2022 7:45 PM
16	Pot holes everywhere including parking lot areas	5/4/2022 2:22 PM
17	Have you seen by Arbys and pizza ranch	5/4/2022 12:44 PM
18	Why put man hole covers where you drive with the car tires? Put them off to the side or in the middle?	5/4/2022 7:53 AM
19	Too many potholes in streets and parking lots	5/3/2022 10:15 PM
20	Absolutely terrible	5/3/2022 6:36 PM
21	Many potholes	5/3/2022 5:11 PM
22	Seems like most of the time the main arteries get a lot of attention but city side Street suffer. This is most noticeable in the winter, where it can take all day long for a side street to get plowed, salted or sanded.	5/3/2022 4:51 PM

## Q5 How would you rate the overall quality of snowplowing on City streets?

Answered: 323 Skipped: 8



ANSWER CHOICES	RESPONSES	
Excellent	13.00%	42
Good	41.18%	133
Fair	28.79%	93
Poor	16.72%	54
Don't Know	0.31%	1
<b>TOTAL</b>		<b>323</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	More snow left behind on far to many streets.	6/20/2022 7:47 PM
2	I've always have been impressed with snow removal in Austin, and we've lived in several different parts of the community.	6/20/2022 2:59 PM
3	Good when there is considerable snowfall. Fair to poor when it is a weekend, when there is a smaller amount, and when there is a thaw/freeze. Scrape that stuff off before it refreezes to bumpy ice!	6/20/2022 12:47 PM
4	Takes them way too long to come out when it snows.	6/20/2022 12:41 PM
5	Tow and ticket them vehicles asap!! See previous question and answer	6/20/2022 10:23 AM
6	We've been lucky the last couple years. Overall they have done a quick and great job	5/22/2022 11:29 PM
7	seems that on warmer slushy days not enough gets cleaned up before it freezes again. more sanding before school.	5/19/2022 2:51 PM
8	Depends on who dose it be nice if they would plow closer than 2ft	5/15/2022 7:48 PM
9	They seem to run into the curbs and sidewalks a lot, taking out chunks. Drug test much?	5/15/2022 7:29 PM
10	Never out when it counts. Never back out in same day after people get done with work and have had time to clear up their walks	5/15/2022 6:43 PM

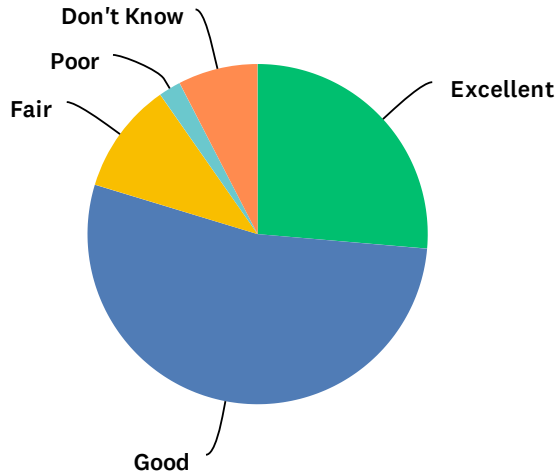


## 2022 City of Austin Survey

11	Typically 3-4 feet from the curb	5/15/2022 6:42 PM
12	I recently moved to Courtyard Apartments. I now realize location makes a difference.	5/6/2022 5:15 PM
13	The snowplow team does an outstanding job.	5/4/2022 9:22 PM
14	Clearly OT is an issue because most streets in the NW and SE get one path cut through them Friday night and then no plows come by again until Monday	5/4/2022 8:40 PM
15	see above	5/4/2022 7:45 PM
16	Need to plow 24/7 , downtown is always been horrible, if businesses can't plow sidewalks do it for them and bill them heavily	5/4/2022 2:31 PM
17	Terrible they plow once when it's slushy out they don't go out at all	5/4/2022 12:44 PM
18	They use too much salt. I live o. A dead end there's 3 houses They overdo the the salt and sand. Vert wasteful. Our rivers and streams are getting polluted. We need to address this	5/4/2022 9:58 AM
19	I believe a parking ordinance would greatly improve the job the street crews can do.	5/4/2022 9:27 AM
20	Tow cars. Nobody should be parking on streets. We all driveways, to many vehicals per household	5/4/2022 7:53 AM
21	Could be better in some areas....cut closer to the curb, and not filling in sidewalks and driveways carelessly like they do.	5/4/2022 7:09 AM
22	Some roads are awful! Shouldn't the snow be pushed up as close to the curb as possible? Winter for school pick ups are ridiculous when you can't even get 2 cars side by side to drive down a road.	5/3/2022 8:35 PM
23	I feel like west of the fairgrounds, 17th-21st streets get missed quite a bit	5/3/2022 8:08 PM
24	Terrible	5/3/2022 7:24 PM
25	Sometimes when the roads need to be plowed the city doesn't have the plows out.	5/3/2022 6:36 PM
26	seams that most streets have been packed down by the time the plows come around.	5/3/2022 6:21 PM
27	This year there was less need, and a better job was done. The past few years outside of this have been poor.	5/3/2022 5:11 PM
28	I think the general consensus, amongst my family and friends, is that there is very little proactive service to city plowing.	5/3/2022 4:51 PM

## Q6 How would you rate the dependability and overall quality of City sanitary sewer services?

Answered: 330 Skipped: 1

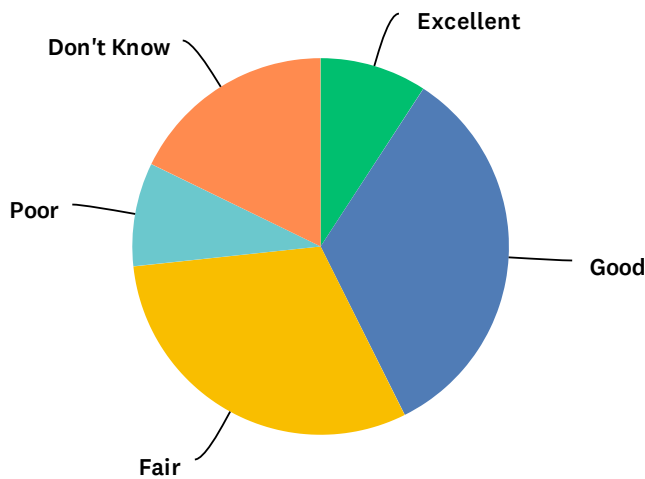


ANSWER CHOICES	RESPONSES	
Excellent	26.36%	87
Good	53.33%	176
Fair	10.61%	35
Poor	2.12%	7
Don't Know	7.58%	25
<b>TOTAL</b>		<b>330</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	Zero concerns. Water quality and functions have always been fantastic.	6/20/2022 2:59 PM
2	Minus the plant being in town and smelling horribly.	5/15/2022 6:43 PM
3	Need to specify better what the homeowners responsibility is when it comes to clogged floor drains	5/4/2022 8:40 PM
4	Have you smelled by queens church area smells rotten every morning	5/4/2022 12:44 PM
5	With the exception of disposal plant odors.	5/4/2022 12:45 AM

## Q7 How would you rate the fiscal management and health?

Answered: 326 Skipped: 5



ANSWER CHOICES	RESPONSES	
Excellent	9.20%	30
Good	33.44%	109
Fair	30.67%	100
Poor	8.90%	29
Don't Know	17.79%	58
<b>TOTAL</b>		<b>326</b>

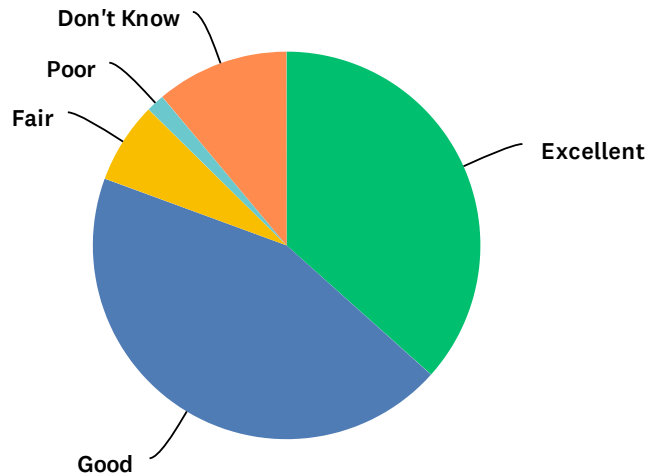
#	OTHER (PLEASE SPECIFY)	DATE
1	Taxes continue increasing and not much return on the investment it seems	6/20/2022 6:48 PM
2	It's really concerning that the community does not support tax increases that will benefit the community and the people who live in it. I believe the city does a quality job with the resources they have available, but the potential could be incredible with additional budget spending.	6/20/2022 2:59 PM
3	We need to get more businesses in to Austin. Need to offer tax incentives to do this.	5/22/2022 11:29 PM
4	Taxes have grown 7+% annually.	5/17/2022 7:21 AM
5	I would like to see the city be more aggressive with their spending to help make Austin or attractive to do businesses and people. The reality is there is a consistent flow in flow of tax dollars that I don't believe is being leveraged to its fullest extent	5/16/2022 12:08 PM
6	The city council seems lost. Not involved in negotiations.	5/15/2022 7:29 PM
7	The plant smells bad all of the time. Isn't there some sort of filtration system that could cover that smell?	5/15/2022 6:43 PM
8	Seems to be improving but could use more work	5/15/2022 1:30 PM
9	Is getting better but has some distance to go	5/15/2022 1:17 PM
10	need to raise taxes and take better care of infrastructure, services and forest.....	5/8/2022 10:12 AM

## 2022 City of Austin Survey

11	Do we really know? Smoke and mirrors. The most high and mighty (so he thinks), isn't all it's cracked up to be.	5/4/2022 11:13 PM
12	I get a bit tired of the large annual wage increases for the City employees. You should be doing pretty well on your income, enough is enough.	5/4/2022 9:22 PM
13	Entice new larger businesses to come instead of propping the same old ones up	5/4/2022 8:40 PM
14	No one person in city government deserves bonuses, city manager needs to be fired, doing an awful job	5/4/2022 2:31 PM
15	Terrible have you smelled by the sewage plant nasty	5/4/2022 12:44 PM
16	We spend to much promoting low income crap. We attract the wrong people to town	5/4/2022 10:34 AM
17	Terrible	5/3/2022 7:24 PM
18	I do think that Austin could do a better job of investing money into services and support that supports those who are struggling in our community and preventative resources to help prevent trauma	5/3/2022 6:28 PM

## Q8 How would you rate the quality of the City library programs and facilities?

Answered: 325 Skipped: 6



ANSWER CHOICES	RESPONSES	
Excellent	36.62%	119
Good	44.00%	143
Fair	6.77%	22
Poor	1.54%	5
Don't Know	11.08%	36
<b>TOTAL</b>		<b>325</b>

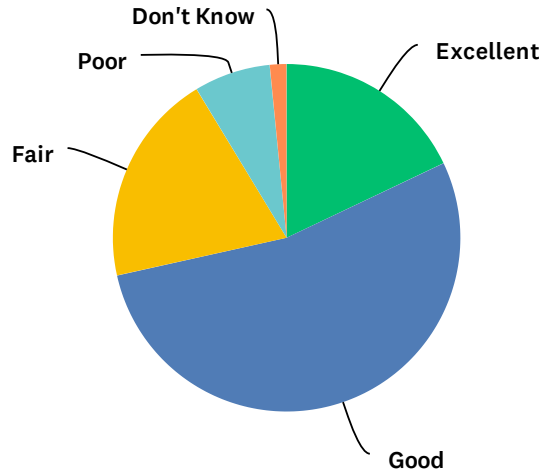
#	OTHER (PLEASE SPECIFY)	DATE
1	Fantastic space	6/20/2022 2:59 PM
2	We could really use more interactive and frequent children library programs. Albert Lea has it figured out	6/20/2022 1:05 PM
3	Most times it's the same people there every day and their hygiene not so well.	6/20/2022 10:23 AM
4	It's essentially a day care. I wouldn't go there. And they get paid how much? Really?	5/15/2022 7:29 PM
5	The library is an important service and was happy to hear it will be expanding. It would be great if there could be some availability on Sundays.	5/10/2022 7:02 AM
6	Cutting hours? Why? Need to be open to the public more.	5/4/2022 11:13 PM
7	What's missing is children's programming. Forward looking cities have 2 children's librarians. One for families/birth-elementary-aged children, and one for middle school students and older. These are 2 separate areas of expertise, that require 2 people - if you are looking to do it properly. City Administrations that don't fund these positions are short-sighted, and should educate themselves of the long-term societal benefits of fully funding their libraries to support these positions.	5/4/2022 7:45 PM
8	Wish there were better hours. Why is the library no longer open on Sundays? Also, wish it was	5/4/2022 5:45 PM

## 2022 City of Austin Survey

	open later in the evening.	
9	Need more librarians and clerks.	5/4/2022 5:19 PM
10	They worked through covid and they deserve bonuses, not the clown in city hall	5/4/2022 2:31 PM
11	Nothing for older kids besides Lego club The string art they did outside they did once everyone loved it bring it back every year	5/4/2022 12:44 PM
12	Don't have cross dressers at the library. Have some morels and values.	5/4/2022 10:34 AM
13	It would be nice if the hours were longer it just doesn't seem like it's open very much or being used very much recently.	5/4/2022 8:31 AM
14	Hours are a bit short. I do enjoy the children's programming	5/3/2022 10:37 PM
15	Need better hours	5/3/2022 6:26 PM

## Q9 How would you rate the overall quality of City recreational programs and facilities (e.g., parks, trails, park facilities, etc.)?

Answered: 323 Skipped: 8



ANSWER CHOICES	RESPONSES	
Excellent	17.96%	58
Good	53.56%	173
Fair	19.81%	64
Poor	7.12%	23
Don't Know	1.55%	5
<b>TOTAL</b>		<b>323</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	I'm really excited for the new park and rec director. I believe there needs to be some restructuring in how youth sports programs are run in the community, but overall it's fair for now.	6/20/2022 2:59 PM
2	It seems there isn't much for kids to do in this town in the winter months	6/20/2022 2:26 PM
3	We need more places to have get-togethers... both inside and out. And not so spendy with horrid rules that no one can keep up with.	6/20/2022 1:44 PM
4	I won't use the city pool any more . No one there has control. Children are allowed to act and behave disrespectful to others. Complained to a manager and was treated really horrible!!	6/20/2022 12:48 PM
5	Takes several days to get mowed.	6/20/2022 12:41 PM
6	Have trash cans & more bathrooms available especially during the spring - late summer... its hard to spend time @ these places that are messy... then having to leave early because of needing to use the bathroom ... & better overall up keep	6/20/2022 11:36 AM
7	The pool is very porky managed. In a town this size I'm surprise how little it's open. It's so busy when it is open. The baby pool floor is peeling paint like crazy. Why is this not fixed in off season?	6/20/2022 11:16 AM

## 2022 City of Austin Survey

8	Need to continue to improve parks, trails, and outdoor facilities. Need policing of these and make sure that cars are not speeding by. This is an issue over by the bandshell	5/22/2022 11:29 PM
9	I live by Northwest park behind McDonald's and kwik trip. I would LOVE it if we could get some regular swings there. There are about about 6 baby swings at that park, but I only see bigger kids there and the swings are hardly ever being used.	5/22/2022 5:41 PM
10	parks are beautifully maintained!! would like to see schedules of public skate and warming house hours on web site.	5/19/2022 2:51 PM
11	This is in the area I believe the city could improve to make us a more attractive location.	5/16/2022 12:08 PM
12	They aren't LGBTQIA or handicapped friendly.	5/15/2022 7:29 PM
13	Could use more recreational type outfitters and equipment.	5/15/2022 1:30 PM
14	Great parks, many need more attention. Pool is a lost opportunity. Many mothers/parents head out of town for better facilities for the littles. Many of the surrounding communities, even smaller ones, have better water parks/pools. Ours is obsolete. Also, the limited schedule is an issue.	5/15/2022 1:17 PM
15	Would like to see more playground equipment and opportunities for children with handicaps. Would like to see some apple and other fruit trees incorporated into park space or opportunities to provide fruit to the community. Would like to see community garden space expanded.	5/10/2022 7:02 AM
16	Good but we need picnic tables and grills in the parks....let families come out and really enjoy.... no one should have to bring chairs..... we need to be utilizing Skinners Park and I myself see a hige vision for it...I would put different gardens along it and benches for peace and relaxation, maybe a fountain, maybe climbing features, big rocks...utilize vendors down there weekly...so much more we can be doing.... call me for help ....Trisha Tietje	5/7/2022 10:16 AM
17	Trees look great!! Thanks for keeping up with tree maintenance. Don't need to add anymore employees. Randy needs to go.	5/4/2022 11:13 PM
18	The trails need to be repaired, as roots are causing the blacktop to heave. The parking lots need to have the potholes fixed before someone falls and has a lifetime of pain! We need a supervisor like Tom Graff, he made sure everything was pristine. We can't get by without a P&R director, it is a huge job. I hope before you hire a new director you check references, read newspaper articles about the applicant and contact people in the town they are coming from. The last Director was not good!	5/4/2022 9:22 PM
19	Enough with the bike trails this isn't Saint Paul your going to drive animals out of the natural habitat and into roads and yard that will cause damage	5/4/2022 8:40 PM
20	Wish there were more evening opportunities for kids at the nature center for children of parents who both work.	5/4/2022 4:01 PM
21	No one should get to take city pickups home nightly especially when they live in another county	5/4/2022 2:31 PM
22	Have you been to the parks in Austin either bees everywhere or litter no drinking fountains for kids or adults hardly any benches for parents to sit on	5/4/2022 12:44 PM
23	We should have a city/county campground. More money for trees.	5/4/2022 10:34 AM
24	The facilities are great - I am disappointed in the Parks and Recreation department programming as it is not communicated very well and there are a number of programs that are disorganized and falling apart.	5/4/2022 10:07 AM
25	Bike trails are awesome parks are nice. Would love to see the lake cleaned up and utilized more.	5/4/2022 9:58 AM
26	I think some additional playground sets would be great especially one at the nature center you could be related to nature type items.	5/4/2022 8:31 AM
27	We need a miracle League Field and more accessible park swings for those with special needs (especially wheelchairs).	5/4/2022 6:32 AM
28	The trails are decent but don't feel safe walking alone. The new ymca/recreational building has good reviews but extremely unaffordable.	5/3/2022 8:25 PM

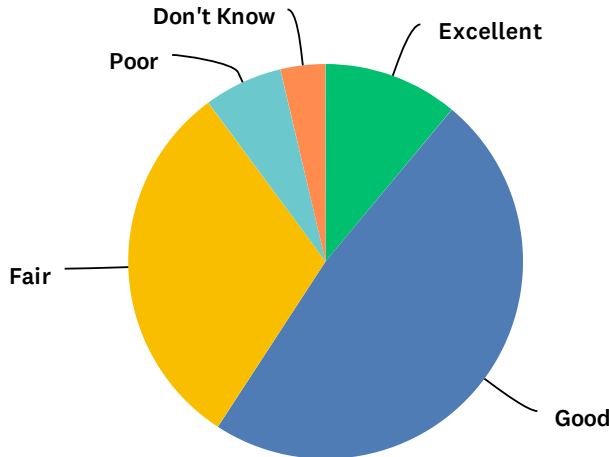


## 2022 City of Austin Survey

29	Todd park could use better up keep on the fields. They use to be in amazing shape	5/3/2022 8:08 PM
30	Park & Rec needs better programs and way better promotion of all it has to offer.	5/3/2022 6:43 PM
31	Parks need a lot of attention. Signage, shelters and equipment is outdated. The grounds are generally well maintained. But the amenities need improvement. Consistent modern signage is needed at each park. Significant investment in Park and rec is needed. We have the parks, give people a reason to visit them. As a young professional with a family, the quality of parks is a significant reason for choosing to live in a community. The amenities at Austin's parks don't match those of other communities.	5/3/2022 6:09 PM
32	Would be nice to see our parks and ball fields better cared for. They are unsafe and unappealing. One way to help keep our youth out of trouble is to keep them busy. Clean parks and welcoming ball fields would be a great starting point.	5/3/2022 5:42 PM
33	MANY are excellent, but a few are poor.	5/3/2022 5:11 PM
34	Would love an indoor field house for all sports	5/3/2022 4:51 PM
35	The lack of a director hurts the city tremendously.	5/3/2022 4:10 PM

# Q10 How would you rate the overall quality of services provided by the City?

Answered: 326 Skipped: 5



ANSWER CHOICES	RESPONSES	
Excellent	11.04%	36
Good	48.16%	157
Fair	30.67%	100
Poor	6.44%	21
Don't Know	3.68%	12
<b>TOTAL</b>		<b>326</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	Question is too vague	6/21/2022 12:55 AM
2	Community leadership needs to be unafraid to lead and take risks. The future of the community depends on it. We need to think differently, think outside the box, attract and retain what's here, encourage economic growth, provide financial incentives for people willing to take a risk to open a new business and challenge the status quo on those business that are not keeping up with others.	6/20/2022 2:59 PM
3	Not sure what services... you should be a bit more specific.	6/20/2022 1:44 PM
4	Not necessarily related, but please consider adding single sort recycling again. We need to make it easy for people to recycle and make environmentally beneficial choices.	5/19/2022 3:29 PM
5	The county as a whole does fairly well. For some reason the city of Austin falls short. They need to learn from the other cities in Mower County.	5/15/2022 7:29 PM
6	Utilities are ridiculous expensive	5/4/2022 8:55 PM
7	Wish recycling was single sort, but that is the county.	5/4/2022 5:45 PM
8	Would like to see more events like at the band shell	5/4/2022 4:29 PM

## 2022 City of Austin Survey

9	What is provided?what is free?	5/4/2022 12:44 PM
10	We need to be tougher on crime. More jail time. More sentenced to serve	5/4/2022 10:34 AM
11	I serve on a number of committees and a few with the city administrator. He is arrogant and talks a lot but doesn't make a significant contribution to the committees. When he does talk, it is cryptic as he will only answer the exact question that he is asked vs. discussing what the topic is so you never get a clear, full story. It is clear that he does not build a team at the city and is out to get personal recognition. Teamwork leads to good communication and a better work product from employees - His leadership needs to change in a drastic way for that to happen. And no, I am not a city employee but it is easy to see the negative impact his leadership has had on the employees.	5/4/2022 10:07 AM
12	The police should be proactive and report damaged roads, pot holes, etc. Also pick up trash that has been tossed out by traveler's	5/4/2022 7:53 AM
13	Crappy because Of Craig	5/3/2022 7:24 PM
14	Communication from the city administrator needs major improvement and he needs to stop acting like a city manager. Too much power as administrator.	5/3/2022 6:43 PM