

**CITY OF ELKO NEW MARKET
SCOTT COUNTY, MINNESOTA**

RESOLUTION NO. 12-37

RESOLUTION ADOPTING AND IMPLEMENTING MODEL PERFORMANCE MEASURES FOR CITIES AS ESTABLISHED BY THE COUNCIL ON LOCAL RESULTS AND INNOVATION, CREATING A COMPREHENSIVE PERFORMANCE MEASUREMENT SYSTEM, REPORTING THE RESULTS OF SUCH REPORT TO THE LOCAL PUBLIC, AUTHORIZING THE SURVEY OF RESIDENTS, AND REPORTING RESULTS TO THE OFFICE OF THE STATE AUDITOR

WHEREAS, in 2010, the Legislature created the Council on Local Results and Innovation; and

WHEREAS, in February 2011, the Council released a standard set of performance measures for cities that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services, and measure resident's opinions of those services; and

WHEREAS, in February 2012, the Council created a comprehensive performance measurement system for cities to implement in 2012; and

WHEREAS, cities that choose to participate in the new standards measure program may be eligible for reimbursement in LGA, and exemption from levy limits; and

WHEREAS, participation in the standard measures program by a city is voluntary; and

WHEREAS, cities that choose to participate in the standard measures program must officially adopt the performance benchmarks developed by the Council, and implement them; and

WHEREAS, the following performance measures were adopted;

- Percent change in the taxable property market value
- Part I and II crime rates
- Police response time
- Insurance industry rating of fire services
- Fire response time
- Average city street pavement condition rating
- Operating cost per 1,000,000 gallons of water pumped/produced
- Number of sanitary sewer back-ups for public sanitary sewer system

WHEREAS, the results of the citizen survey conducted were also released and the following areas were reviewed and commented on;

- Overall appearance

- Overall safety
- Fire protection
- Overall street conditions
 - Snowplowing
 - Sanitary sewer
 - Water supply
 - Park and recreation
 - Overall quality of service

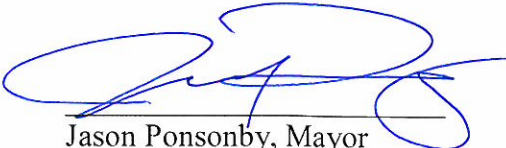
NOW BE IT RESOLVED that the City Council of the City of Elko New Market, Minnesota, hereby certifies that;

1. The city had adopted and implemented the performance measures as developed by the Council on Local Results and Innovation; and
2. The city is in the process of implementing a local performance measurement system as developed by the Council on Local Results and Innovation; and
3. The city will report the results of the adopted measures to its residents before the end of the calendar year through publication, direct mail, posting on its website, or through a public hearing at which the budget and levy will be discussed and public input allowed; and
4. The city will survey its residents by the end of the calendar year on the services included in the performance benchmarks; and

BE IT FURTHER RESOLVED that the actual results of the performance measures adopted by the city for the program in 2011 were reported to the Office of the State Auditor prior to the July 1, 2012 deadline.

PASSED AND DULY ADOPTED by the City Council of the City of Elko New Market this 14th day of June, 2012.

CITY OF ELKO NEW MARKET



Jason Ponsonby, Mayor

ATTEST:



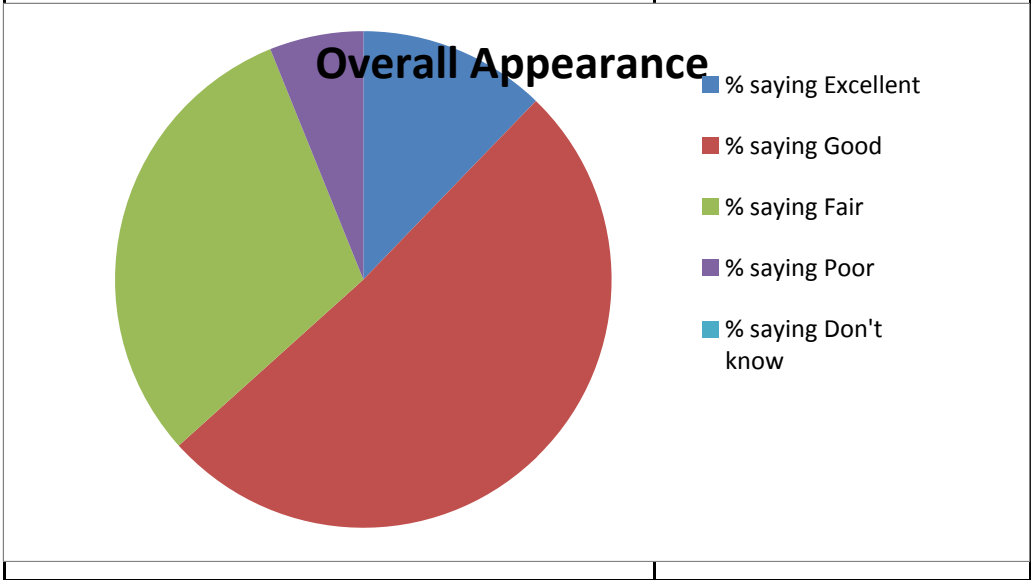
Sandra Green, Deputy Clerk Administration

SUMMARY BY QUESTION					
	How would you rate the overall appearance of the city?		How would you describe your overall feeling of safety in the city?		How would you rate the overall quality of fire protection services in the city?
# saying Excellent	6	# saying Very Safe	29	# saying Excellent	15
# saying Good	25	# saying Somewhat Safe	17	# saying Good	20
# saying Fair	15	# saying Somewhat unsafe	3	# saying Fair	2
# saying Poor	3	# saying Very Unsafe	0	# saying Poor	0
# saying Don't know	0	# saying Don't know	0	# saying Don't know	12
Total Responses	49	Total Responses	49	Total Responses	49
% saying Excellent	12%	% saying Very Safe	59%	% saying Excellent	31%
% saying Good	51%	% saying Somewhat Safe	35%	% saying Good	41%
% saying Fair	31%	% saying Somewhat unsafe	6%	% saying Fair	4%
% saying Poor	6%	% saying Very Unsafe	0%	% saying Poor	0%
% saying Don't know	0%	% saying Don't know	0%	% saying Don't know	24%

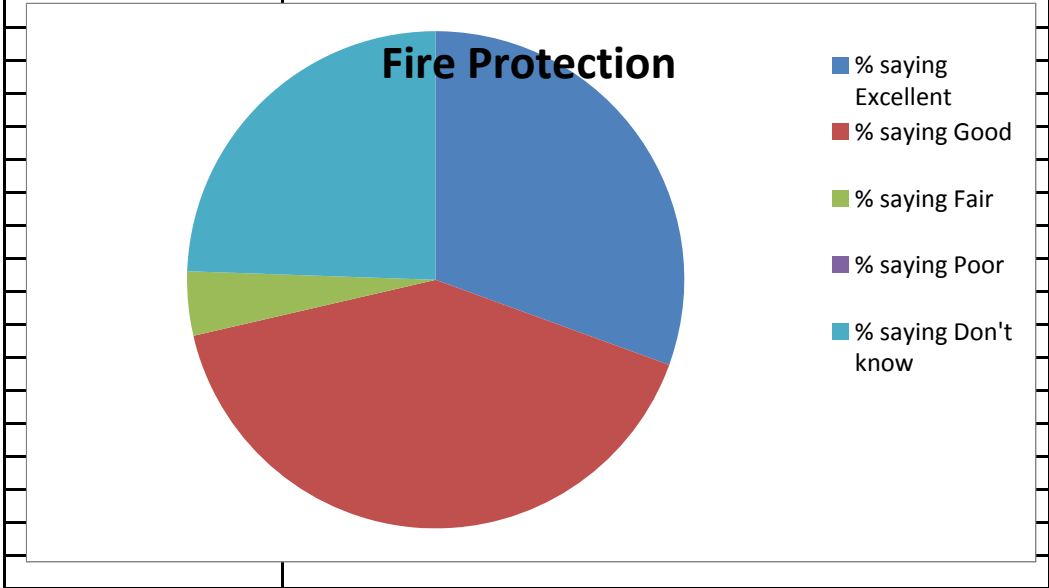
	How would you rate the overall condition of city streets?		How would you rate the overall quality of snowplowing on city streets?		How would you rate the dependability and overall quality of city sanitary sewer service?
# saying Excellent	6	# saying Excellent	5	# saying Excellent	8
# saying Good	28	# saying Good	16	# saying Good	23
# saying Fair	9	# saying Fair	17	# saying Fair	8
# saying Poor	6	# saying Poor	10	# saying Poor	3
# saying Don't know	0	# saying Don't know	0	# saying Don't know	7
Total Responses	49	Total Responses	48	Total Responses	49
% saying Excellent	12%	% saying Excellent	10%	% saying Excellent	16%
% saying Good	57%	% saying Good	33%	% saying Good	47%
% saying Fair	18%	% saying Fair	35%	% saying Fair	16%
% saying Poor	12%	% saying Poor	21%	% saying Poor	6%
% saying Don't know	0%	% saying Don't know	0%	% saying Don't know	14%

	How would you rate the dependability and overall quality of the city water supply?		How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?		How would you rate the overall quality of services provided by the city?
# saying Excellent	2	# saying Excellent	7	# saying Excellent	5
# saying Good	12	# saying Good	16	# saying Good	25
# saying Fair	12	# saying Fair	20	# saying Fair	15
# saying Poor	22	# saying Poor	5	# saying Poor	3
# saying Don't know	1	# saying Don't know	1	# saying Don't know	1
Total Responses	49	Total Responses	49	Total Responses	49
% saying Excellent	4%	% saying Excellent	14%	% saying Excellent	10%
% saying Good	24%	% saying Good	33%	% saying Good	51%
% saying Fair	24%	% saying Fair	41%	% saying Fair	31%
% saying Poor	45%	% saying Poor	10%	% saying Poor	6%
% saying Don't know	2%	% saying Don't know	2%	% saying Don't know	2%

	How would you rate the overall appearance of the city?
# saying Excellent	6
# saying Good	25
# saying Fair	15
# saying Poor	3
# saying Don't know	0
Total Responses	49
% saying Excellent	12%
% saying Good	51%
% saying Fair	31%
% saying Poor	6%
% saying Don't know	0%



How would you rate the overall quality of fire protection services in the city?	
# saying Excellent	15
# saying Good	20
# saying Fair	2
# saying Poor	0
# saying Don't know	12
Total Responses	49
% saying Excellent	31%
% saying Good	41%
% saying Fair	4%
% saying Poor	0%
% saying Don't know	24%



How would you rate the overall condition of city streets?

6

28

9

6

0

49

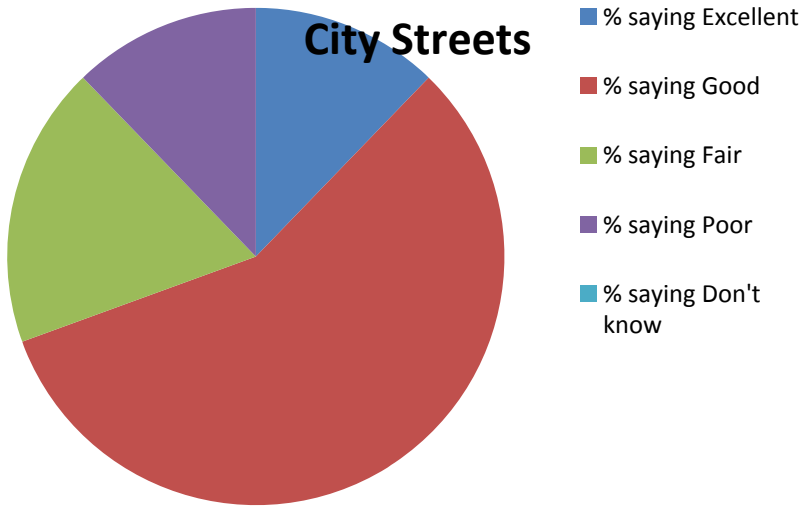
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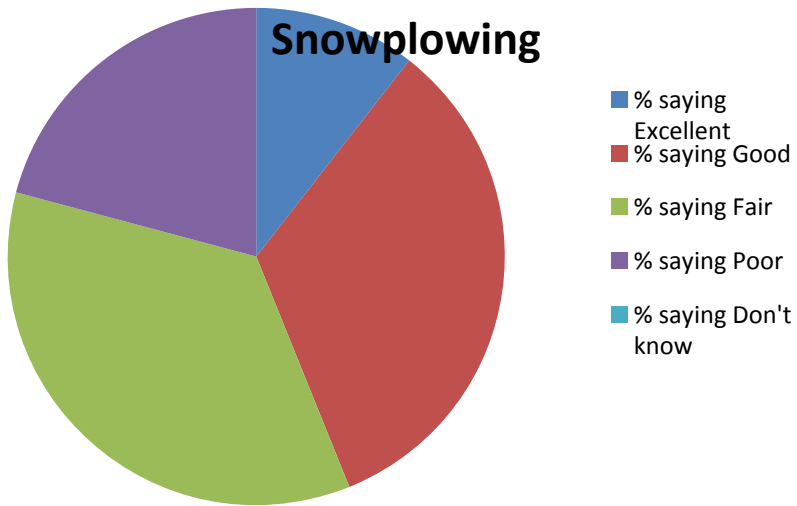
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How would you rate the overall quality of snowplowing on city streets?

5
16
17
10
0
48

10%
33%
35%
21%
0%



How would you rate the dependability and overall quality of city sanitary sewer service?

8

23

8

3

7

49

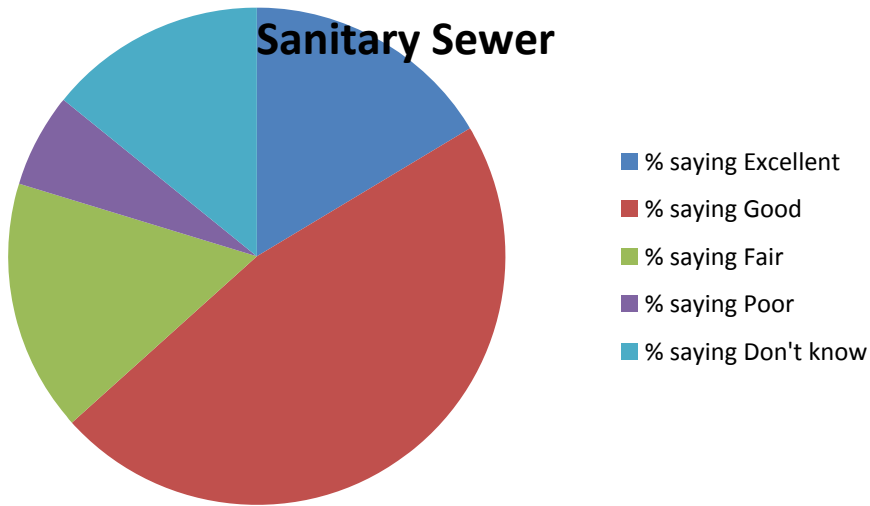
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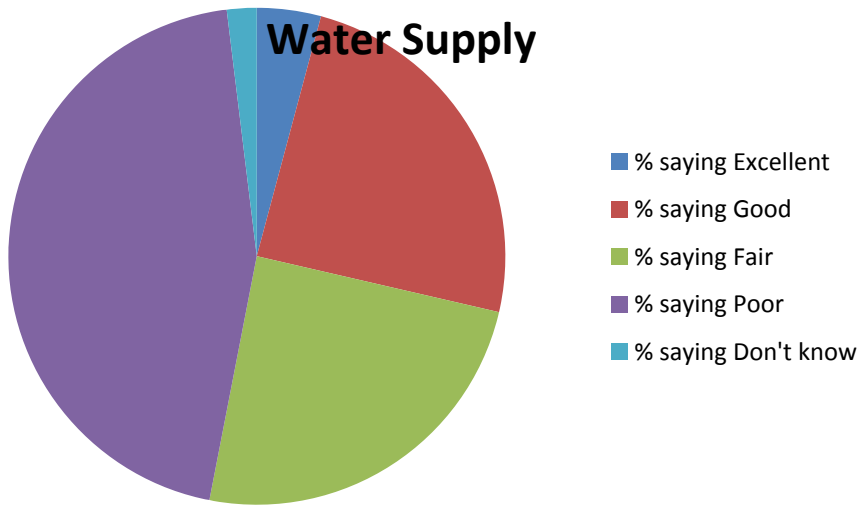
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14%



How would you rate the dependability and overall quality of the city water supply?

	2
	12
	12
	22
	1
	49
	4%
	24%
	24%
	45%
	2%



How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?

	7
	16
	20
	5
	1
	49
	14%
	33%
	41%
	10%
	2%

Recreational Programs and Facilities

