

Resolution 23-96

WHEREAS, in 2010, the Minnesota Legislature created the Council on Local Results and Innovation; and

WHEREAS, in February 2011, the Council released a standard set of ten performance measures for counties and ten performance measures for cities to aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties and cities in providing services and measuring residents' opinions of those services; and

WHEREAS, participation in the standard measures program by a city or county is voluntary; and

WHEREAS, Olmsted County receives funds annually that are used to implement a resident survey;

NOW, THEREFORE, BE IT RESOLVED, that the Olmsted County Board of Commissioners does hereby approve participation in the annual State Measures Program for 2023-2024.

Dated at Rochester, Minnesota this 6 day of June 2023.

OLMSTED COUNTY BOARD OF COMMISSIONERS

DocuSigned by:

*Gregory Wright*

6/7/2023 | 11:41 AM CDT

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Gregory Wright Chairperson

ATTEST:

DocuSigned by:

*Lisa Morris*

6/7/2023 | 12:02 PM CDT

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Lisa Morris-Helmstetler, Deputy Clerk to the County Board



## Minnesota State Performance Measurement Program

In 2010, the Legislature created the Council on Local Results and Innovation. In February 2011, the Council released a standard set of ten performance measures for counties and ten performance measures for cities that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties and cities in providing services and measure residents' opinions of those services. In February of 2012, the Council created a comprehensive performance measurement system for cities and counties to implement. In 2013, the Council revised the performance measures and clarified the system requirements to increase participation in the program.

Participation in the standard measures program by a city or a county is voluntary. Counties and cities that choose to participate in the standard measures program must officially adopt and implement the ten minimum performance measures and system developed by the Council. Olmsted County has been a voluntary participant since 2011.

Per the Council's reporting requirements, a copy of the resolution approved by the Olmsted County Board to participate in this program will be submitted electronically to the Minnesota Office of the State Auditor.

Olmsted County high-level goals are shown on the next page using the balance scorecard framework. Performance measures presented in this report are tied to areas of these high-level goals as well as to department-level goals and scorecards.

An accessibility compliant version of this report is available on the Olmsted County website. Link [HERE](#).

**Mission:**

To Provide the Foundation of a Vibrant  
Community

**Vision:**

A Dynamic, World-class County Delivering  
Excellence Every Day

**Values:**

- Integrity
- Innovation
- Pro-Activity
- Respect
- Reliability

**Goals:**

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**Assure Safe and Healthy  
Communities**

Keep the community safe  
Provide pathways to health, housing and well-being

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**Provide Operational Excellence**

Develop our employees  
Use public resources wisely  
Plan, adapt and respond effectively

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**Be Good Stewards of Our Built  
and Natural Environments**

Provide excellent transportation, land use and recreation  
Protect air, water and soil quality and manage waste effectively

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**Maintain Foundations of  
Democracy**

Provide fair property valuation and elections  
Provide access to documents of record and the judicial system






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Assure Safe and Healthy Communities	<b>Public Safety<sub>1</sub></b>								
	<b>Adult Recidivism Rate</b>							Recent Yr	Yr to Yr
	<b>Targets</b>	<b>2018</b>	<b>5 Year Trend Results</b>			<b>2021</b>	<b>2022</b>	<b>Met</b>	<b>Trend Line</b>
							<b>Not Met</b>		
	● <b>85%</b> of DFO felony case probationers remain free of felony conviction for 3 years after discharge	85%	84%	86%	90%	90%	<b>Met</b>		
	● <b>75%</b> of DFO supervised releases remain free of felony conviction for 3 years after discharge	69%	68%	62%	66%	73%	<b>Not Met</b>		
	<b>Initiatives impacting performance metrics:</b> • Coordinate Olmsted County Drug Court; • Partner with Damascus Way Halfway House Program; • Apply Research-driven practices; • Teach Cognitive Skills Programming; • Use Validated Risk Needs Assessment; • Provide Intensive Supervision; • Offer Domestic Violence Education and Treatment; • Prioritize supervision and treatment interventions to higher risk clients; • Target interventions to reduce risk; • Utilize effective Communication and motivation interview strategies to enhance positive change; • Dosage Probation								
	<b>Public Health<sub>2</sub></b>								
	<b>Life Expectancy</b>							Recent Yr	Yr to Yr
	<b>Targets</b>	<b>2017</b>	<b>5 Year Trend Results</b>			<b>2021</b>	<b>Met</b>	<b>Trend Line</b>	
						<b>Not Met</b>			
●Life expectancy higher than U.S. average of: <b>77.0 years</b>	83.1	81.9	83.1	81.3	81.6	<b>Met</b>			
●Life expectancy higher than Minnesota average of: <b>79.1 years</b>	83.1	81.9	83.1	81.3	81.6	<b>Met</b>			
<b>Initiatives impacting performance metrics:</b> • Promote Healthy Communities and Healthy Behaviors; • Assure the Quality and Accessibility of Health Services; • Prevent the Spread of Infectious Diseases; • Prepare for and Respond to Disasters and Assist Communities in Recovery; • Protect Against Environmental Hazards; • Assure an Adequate Local Public Health Infrastructure									
<b>Social Services<sub>3</sub></b>									
<b>Maltreatment Recurrence Rate</b>							Recent Yr	Yr to Yr	
<b>Targets</b>	<b>2018</b>	<b>5 Year Trend Results</b>			<b>2021</b>	<b>2022</b>	<b>Met</b>	<b>Trend Line</b>	
							<b>Not Met</b>		
● <b>90.9%</b> of confirmed reports of child maltreatment during reporting year remain free of another confirmed maltreatment report within 12 months of initial report	100.00%	96.40%	100.00%	95.30%	100.00%	<b>Met</b>			
<b>Initiatives impacting performance metrics:</b> • Collaborate with law enforcement, medical personnel, community partners (e.i. schools and community agencies) and other agency staff working with the family as well as extended family member and friends; • Engage with the entire family system to partner and work towards solutions together; • Utilize differential response and increased utilization of early intervention services and child welfare-based services to prevent need for child protective services; • Use Family Involvement Strategies (FIS): Case Planning Conferences and Family Group Conferences									

<sup>1</sup>Source: Department of DFO Community Corrections (Nikki Niles; Dept. Director)

<sup>2</sup>Source: Department of Public Health (Denise Daniels; Dept. Director)

<sup>3</sup>Source: Department of Child & Family Services (Amy Rauchwarter; Dept. Director)

<b>Provide Operational Excellence</b>	<b>Veterans Services<sup>4</sup></b>								
	<b>Federal &amp; State dollars brought into county for veteran's benefits</b>						Recent Yr	Yr to Yr	
	<b>No Targets</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>5 Year Trend Results</b>	<b>Met</b>	<b>Trend</b>
								<b>Not Met</b>	<b>Line</b>
	• % of Veteran population to overall county population	5.8%	5.6%	5.3%	5.2%	TBD		Not Applicable	
	• Avg. Federal benefit dollars per Veteran brought into County per year	\$4,869.10	\$5,499.83	\$6,095.17	\$6,784.48	TBD		Not Applicable	
	• Total State Soldiers Assistance Program dollars (also includes Local Veteran Service Organizations and non-profit entities financial assistance)	\$100,000	\$105,000	\$372,604	\$78,109	\$175,899		Not Applicable	
	<b>Initiatives impacting performance metrics:</b> • Provide outreach to homebound veterans and those in nursing facilities to assist in obtaining federal, state and local benefits; • Assist Olmsted County Veterans in securing SSAP for Dental, Optical, Rent and Utility, and Subsistence Allowance Benefits; • Make claims for death benefits, Death Pension or Dependency and Indemnity Compensation								
	<b>Finance<sup>5</sup></b>								
	<b>Bond Rating</b>						Recent Yr	Yr to Yr	
<b>Targets</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>5 Year Trend Results</b>	<b>Met</b>	<b>Trend</b>	
							<b>Not Met</b>	<b>Line</b>	
• Standard and Poors Bond at <b>AAA Rating</b>	AAA	AAA	Yr Not Rated	Yr Not Rated	AAA		Met		
• Moody's Investors Services at <b>Aaa Rating</b>	Aaa	Aaa	Aaa	Aaa	Aaa		Met		
<b>Initiatives impacting performance metrics:</b> • Internal Control Systems; • Regular involvement by finance staff of the qualitative judgement of programmatic managers in budget development, monitoring and financial forecasting; • One-time revenues (uncertain funding streams) are linked to one-time expenditures to avoid building instability into the budget; • The goal to maintain fund balances between 35% to 50% of operating revenues in our Governmental Funds; • A five-year capital improvement plan for major public improvements is reviewed and updated annually; • Our self-insurance health plan is modeled out five years for rate setting purposes; • Extensive use of self-supporting internal service funds to account for overhead costs									

<sup>4</sup>Source: County Administration (James Johnson; HHH Division Administrator)

<sup>5</sup>Source: County Administration (Wilfredo Roman Catala; Chief Financial Officer)

<b>Be Good Stewards of Our Built and Natural Environments</b>	<b>Public Works<sub>6</sub></b>								
	<b>Hours to Plow Complete System during a Snow Event</b>							Recent Yr	Yr to Yr
		<b>5 Year Trend Results</b>					<b>Met</b>	<b>Trend</b>	
	<b>Targets</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>Not Met</b>	<b>Line</b>	
	●Substantially bare pavement within <b>48 hours</b> on principal arterial roadways	Met	Met	Met	Met	Met	Met	—	
	●Substantially bare pavement within <b>72 hours</b> on minor arterial roadways	Met	Met	Met	Met	Met	Met	—	
	<b>Initiatives impacting performance metrics:</b> • Maintain roads in a reasonable, safe, and serviceable condition throughout winter; • Reduction of Salt Usage for Environmental Benefits; • Secure adequate capital improvement funding; • Pavement Preservation projects for at least 15 miles annually								
	<b>Environment<sub>7</sub></b>								
	<b>Recycling &amp; Solid Waste Processing</b>							Recent Yr	Yr to Yr
		<b>5 Year Trend Results</b>					<b>Met</b>	<b>Trend</b>	
<b>Targets</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>Not Met</b>	<b>Line</b>		
●Recycling Rate: <b>&gt; 45%</b>	43%	41%	41%	44%	42%	Not Met			
●OWEF Processible Waste Rate: <b>&gt; 90%</b>	99%	99%	96%	97%	102.7%*	Met			
●Hazardous Waste Program Household Participation Rate: <b>&gt; 10%</b>	18%	19%	16%	17%	16%	Met			
<b>Initiatives impacting performance metrics:</b> • Development of materials recovery facility (MRF) to assist with increasing local recycling rates, and allow waste material to move further up the waste hierarchy; • Continue educational outreach to expand generator knowledge of proper waste disposal and recycling options; • Continue to monitor and respond to changing trends in traditional and digital marketing strategies to provide information where and when the public is seeking information									

<sup>6</sup>Source: Department of Public Works (Ben Johnson; Dept. Director)

<sup>7</sup>Source: Department of Environmental Resources (Tony Hill; Dept. Director)

\*Note: Over 100% as 2021 waste was reclaimed from the Kalmar Landfill Municipal Solid Waste (MSW) Bypass Cell and processed at the OWEF

Elections <sup>g</sup>												
Post-Election Audit Accuracy						Recent Yr	Yr to Yr					
Targets						3 Election Cycle Trend Results						
						2018	2020	2022	Met Not Met	Trend Line		
<ul style="list-style-type: none"> <li>• Voting system/Hand count Reconciliation Variance: <b>&lt; 0.5%</b> (total variance from reconciliations of three random precincts). Only measured during Statewide election years.</li> </ul>						0.00%	0.00%	0.00%	Met			
<b>Initiatives impacting performance metrics:</b> • Prepare ballots and tabulating system for 110 precincts for an estimated population of 160,928 with 101,386 registered voters; • Train 1,000+ election judges every 2 years												
Property, Records, Valuation & Assessment <sup>g</sup>												
Taxation Assessment Accuracy (Assessment Year)						Recent Yr	Yr to Yr					
Targets						5 Year Trend Results						
						2019	2020	2021	2022	2023	Met Not Met	Trend Line
<ul style="list-style-type: none"> <li>• <b>Residential</b> median assessment ratio: <b>90%-105%</b></li> </ul>						93.05%	93.42%	93.35%	91.11%	96.25%	Met	
<ul style="list-style-type: none"> <li>• <b>Commercial</b> median assessment ratio: <b>90%-105%</b></li> </ul>						94.18%	94.77%	94.46%	97.53%	89.87%	Not Met	
<ul style="list-style-type: none"> <li>• <b>Apartment</b> median assessment ratio: <b>90%-105%</b></li> </ul>						92.92%	95.34%	96.73%	92.95%	95.06%	Met	
<ul style="list-style-type: none"> <li>• <b>Agriculture</b> median assessment ratio: <b>90%-105%</b></li> </ul>						102.19%	96.40%	97.56%	92.61%	93.59%	Met	
Real Estate Document Recording, Indexing & Return Time						Recent Yr	Yr to Yr					
Targets						5 Year Trend Results						
						2018	2019	2020	2021	2022	Met Not Met	Trend Line
<ul style="list-style-type: none"> <li>• <b>95% of e-Recorded Documents Turned Around in: 5 Days or less</b></li> </ul>						2 Days	2 Days	2 Days	2 Days	2 Days	Met	
<ul style="list-style-type: none"> <li>• <b>95% of Paper Recorded Documents Turned Around in: 10 Days or less</b></li> </ul>						5 Days	5 Days	8 Days	8 Days	6 Days	Met	
<b>Initiatives impacting performance metrics:</b> • Rochester continues to experience high inflation in it's Residential market due to a very robust real estate economy. To return median Residential Assessment Ratio's to the acceptable range (90%-105%), Assessors have raised values ~ 10-15%; • Assessment aides assist Assessment Services personnel in revaluation;• Increase imaged documents to provide improved disaster recovery and online access to documents												

<sup>g</sup>Source: Department of Property Records & Licensing (Mary Blair-Hoeft; Dept. Director)