City of South St. Paul, Minnesota

RESOLUTION NO. 2020-17

RESOLUTION TO PARTICIPATE IN THE STATE OF MINNESOTA'S PERFORMANCE MEASUREMENT PROGRAM

WHEREAS, In 2010, the Minnesota Legislature created the Council on Local Results and Innovation; and

WHEREAS, The Council on Local Results and Innovation developed a standard set of performance measures that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinion of those services; and

WHEREAS, Benefits to the City of South St. Paul are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute (currently $.14 per capita); and

WHEREAS, Any city participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The City Council of South St. Paul has adopted and implemented at least ten (10) of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE LET IT BE RESOLVED THAT, The City Council of South St. Paul will report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's/county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, The City Council of South St. Paul will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

Adopted this 3rd day of February, 2020.

BY: _____
     Christy Wilcox, City Clerk

In 2019, the City conducted a survey through the League of Minnesota Cities using nine standard survey measurements, plus two additional measurements dealing with our bond rating and ISO Fire rating. The survey was conducted from October through December of 2019. Promotion of the survey occurred on the City's website, on social media, and in the October 2019 issue of the City's newsletter. The results are available on the City's website and the availability of the results was reported to our residents in the January 2020 issue of the City's Newsletter.

2019 Results

The survey results relative to the Performance Measurement Program were as follows: There were 206 total responses in 2019.

1. **How would you rate the overall appearance of the city?**

Excellent	**8%**
Good	**59%**
Fair	**27%**
Poor	**6%**
Don't Know	**0%**

2. **City's Bond Rating: Aa2 by Moody's Investor Services**

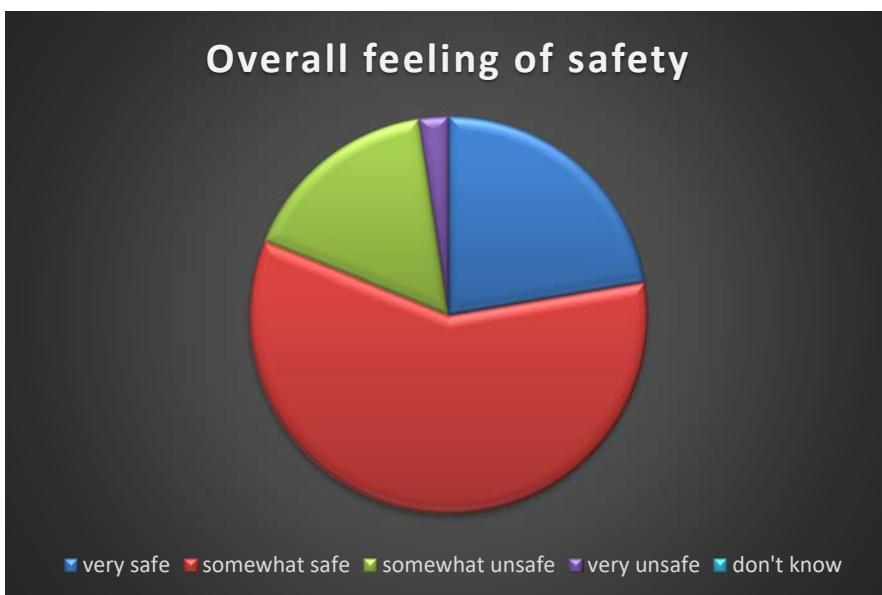3. **Insurance Service Offices rating of Fire Service: 2**

4. How would you rate the overall quality of fire protection services in the city?

Excellent	45%
Good	36%
Fair	1%
Poor	0%
Don't Know	18%

Overall quality of fire protection

excellent   good   fair   poor   don't know

5. How would you describe your overall feeling of safety in the city?

Very safe	22%
Somewhat Safe	59%
Somewhat Unsafe	17%
Very Unsafe	2%
Don't Know	0%

Overall feeling of safety

very safe   somewhat safe   somewhat unsafe   very unsafe   don't know

6. **How would you rate the overall condition of city streets?**

Excellent	9%
Good	56%
Fair	30%
Poor	5%
Don't Know	0%

7. **How would you rate the overall quality of snow plowing on city streets?**

Excellent	50%
Good	33%
Fair	10%
Poor	4%
Don't Know	2%

8. **How would you rate the dependability and overall quality of city sanitary sewer service?**

Excellent	23%
Good	56%
Fair	9%
Poor	1%
Don't Know	11%

Dependability and quality of city sanitary sewer

■ excellent ■ good ■ fair ■ poor ■ don't know

9. **How would you rate the dependability and overall quality of the city water supply?**

Excellent	25%
Good	48%
Fair	21%
Poor	5%
Don't Know	1%

Dependabililty and quality of city water

■ excellent ■ good ■ fair ■ poor ■ don't know

10. How would you rate the overall quality of city recreational programs and facilities? (e.g. parks, trails, park facilities, etc.)

Excellent	27%
Good	44%
Fair	18%
Poor	6%
Don't Know	4%

11. How would you rate the overall quality of services provided by the city?

Excellent	17%
Good	59%
Fair	17%
Poor	4%
Don't Know	2%