

RESOLUTION NO. 12 - 06 - 59

Council Member Leigh, supported by Council Member Gregoire, introduced the following resolution and moved its adoption:

WHEREAS, the Legislature created the Council on Local Results and Innovation; and

WHEREAS, the Council released a standard set of ten performance measures for cities;

WHEREAS, the City of East Grand Forks opted to participate in the new standards measure program in 2011 via Resolution No. 11-06-51;

WHEREAS, the City of East Grand Forks via participation in the standards measure is eligible for a reimbursement in LGA, and exemption from levy limits, if applicable;

WHEREAS, the City conducted a citizen survey as part of the standards measure program in 2011 and reported the results to the City Council;

WHEREAS, the City of East Grand Forks supports the implementation of performance measures and benchmarks as a best practice in the City's budget and planning process; and

WHEREAS, the City of East Grand Forks is in the process of implementing a performance management system including outcome goals, output measures, and outcomes measures.

BE IT RESOLVED that the City of East Grand Forks City Council reaffirms its adoption of 10 performance benchmarks developed by the Council;

BE IT FURTHER RESOLVED by the City Council of the City of East Grand Forks, Minnesota that elects to participate in the standard measures program for 2012 and will file a report with the Office of the State Auditor by July 1, 2012;

BE IT FURTHER RESOLVED that the City will conduct another survey in 2012 and will report the results by July 1, 2013 to the Office of the State Auditor.

Voting Aye: Vonasek, Buckalew, Tweten, Gregoire, Leigh, Pokrzywinski, and DeMers.

Voting Nay: None.

The President declared the resolution passed.

Passed: June 19, 2012

Attest:

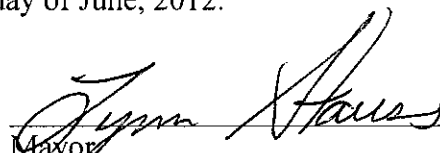


City Administrator/Clerk-Treasurer



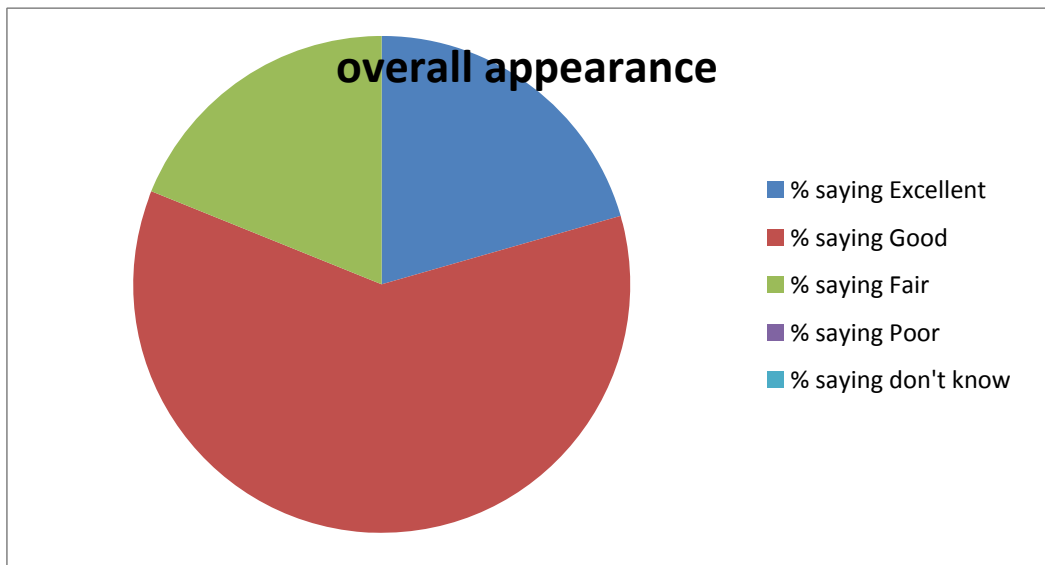
President of Council

I hereby approve the foregoing resolution this 19th day of June, 2012.

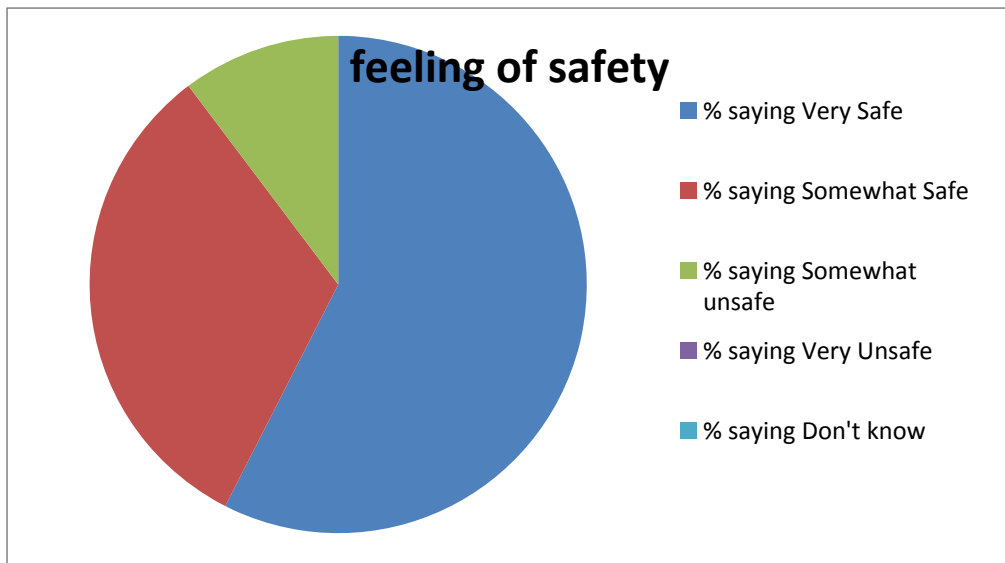


Mayor

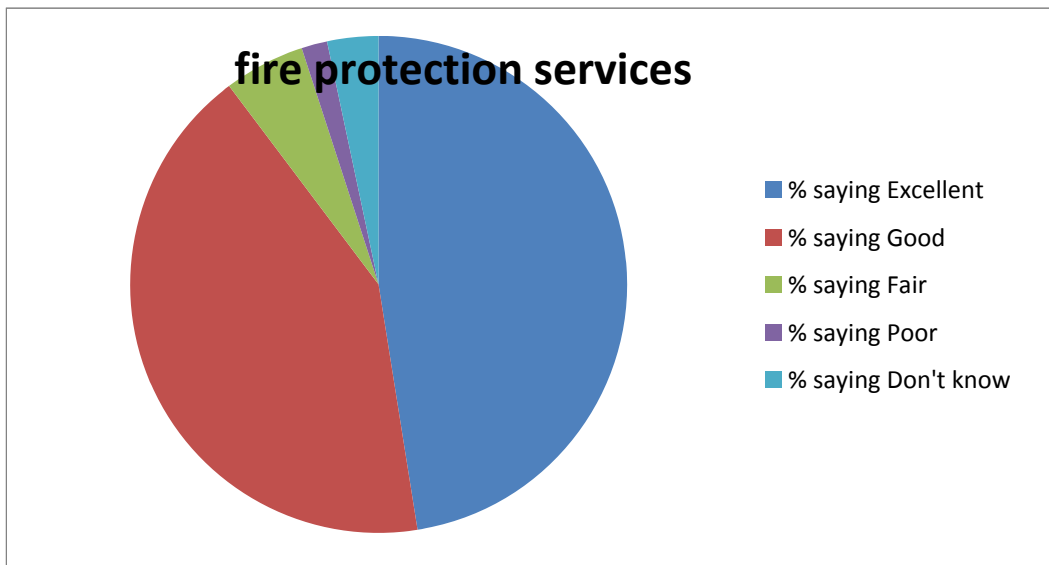
	How would you rate the overall appearance of the city?
# saying Excellent	12
# saying Good	35
# saying Fair	11
# saying Poor	0
# saying Don't know	0
Total Responses	58
% saying Excellent	21%
% saying Good	60%
% saying Fair	19%
% saying Poor	0%
% saying don't know	0%



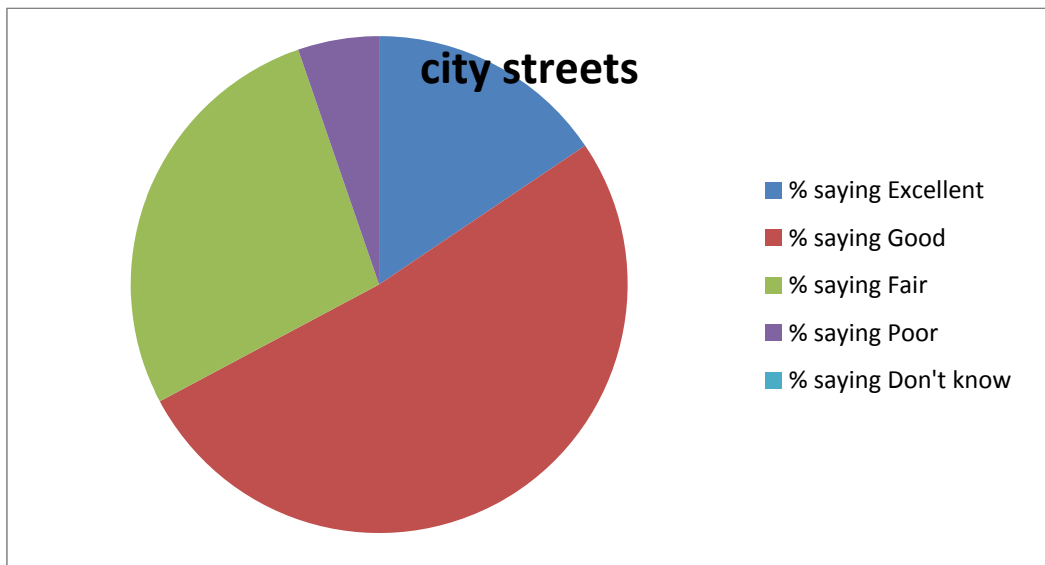
	How would you describe your overall feeling of safety in the city?
# saying Very Safe	34
# saying Somewhat Safe	19
# saying Somewhat unsafe	6
# saying Very Unsafe	0
# saying Don't know	0
Total Responses	59
% saying Very Safe	58%
% saying Somewhat Safe	32%
% saying Somewhat unsafe	10%
% saying Very Unsafe	0%
% saying Don't know	0%



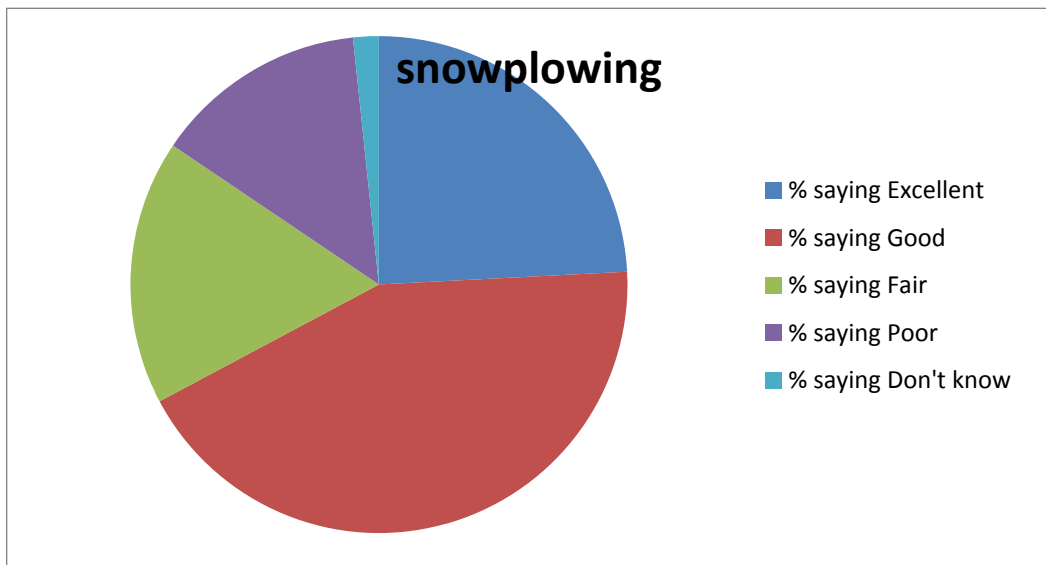
	How would you rate the overall quality of fire protection services in the city?
# saying Excellent	28
# saying Good	25
# saying Fair	3
# saying Poor	1
# saying Don't know	2
Total Responses	59
% saying Excellent	47%
% saying Good	42%
% saying Fair	5%
% saying Poor	2%
% saying Don't know	3%



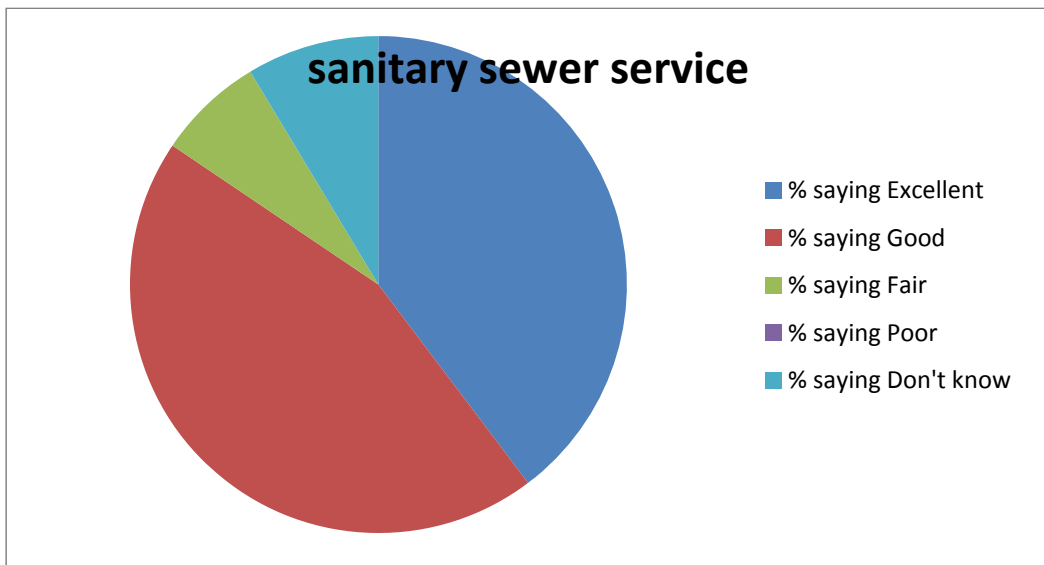
	How would you rate the overall condition of city streets?
# saying Excellent	9
# saying Good	30
# saying Fair	16
# saying Poor	3
# saying Don't know	0
Total Responses	58
% saying Excellent	16%
% saying Good	52%
% saying Fair	28%
% saying Poor	5%
% saying Don't know	0%



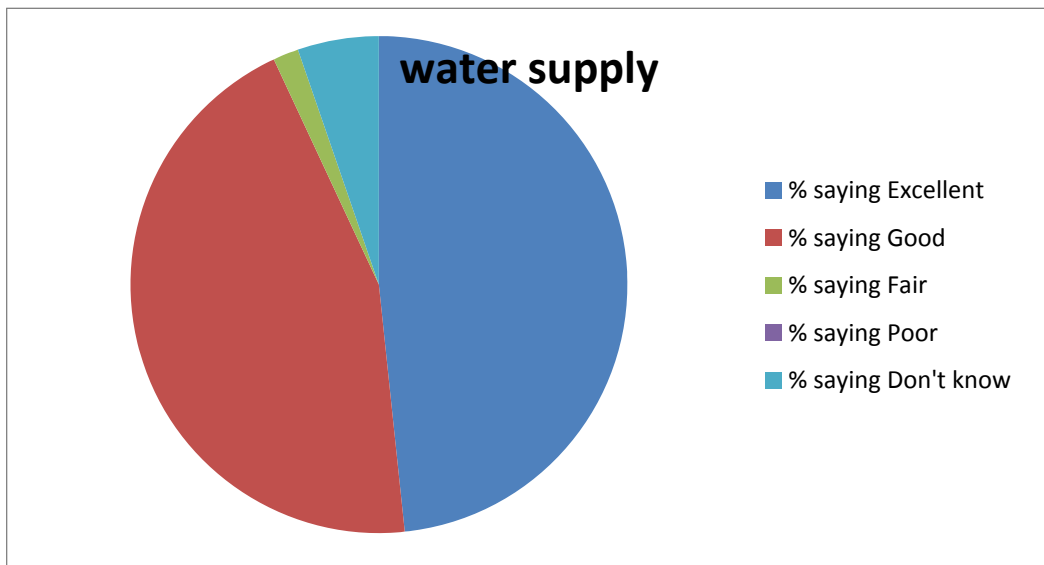
	How would you rate the overall quality of snowplowing on city streets?
# saying Excellent	14
# saying Good	25
# saying Fair	10
# saying Poor	8
# saying Don't know	1
Total Responses	58
% saying Excellent	24%
% saying Good	43%
% saying Fair	17%
% saying Poor	14%
% saying Don't know	2%



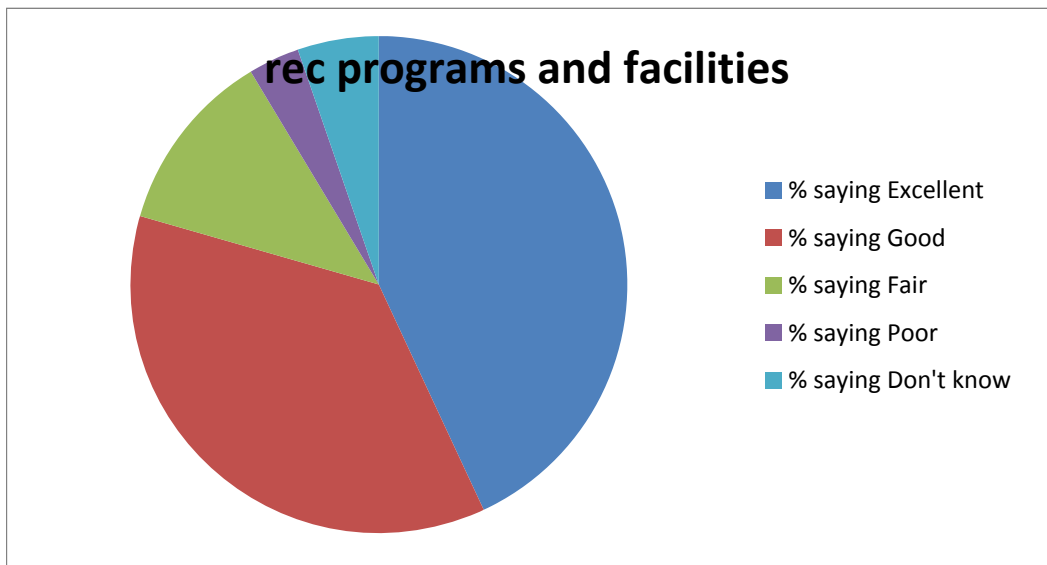
	How would you rate the dependability and overall quality of city sanitary sewer service?
# saying Excellent	23
# saying Good	26
# saying Fair	4
# saying Poor	0
# saying Don't know	5
Total Responses	58
% saying Excellent	40%
% saying Good	45%
% saying Fair	7%
% saying Poor	0%
% saying Don't know	9%



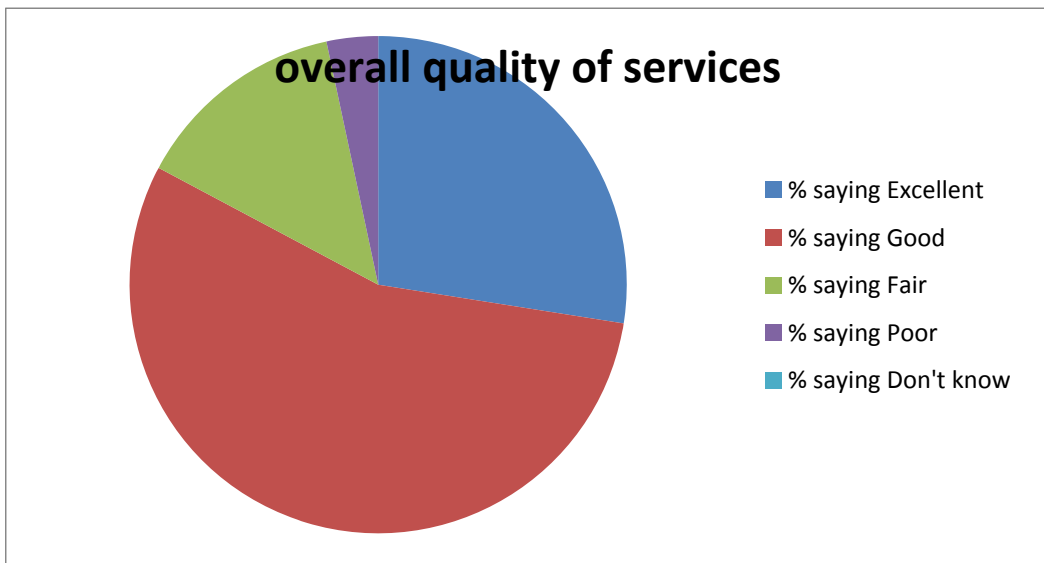
	How would you rate the dependability and overall quality of the city water supply?
# saying Excellent	28
# saying Good	26
# saying Fair	1
# saying Poor	0
# saying Don't know	3
Total Responses	58
% saying Excellent	48%
% saying Good	45%
% saying Fair	2%
% saying Poor	0%
% saying Don't know	5%



	How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?
# saying Excellent	25
# saying Good	21
# saying Fair	7
# saying Poor	2
# saying Don't know	3
Total Responses	58
% saying Excellent	43%
% saying Good	36%
% saying Fair	12%
% saying Poor	3%
% saying Don't know	5%



	How would you rate the overall quality of services provided by the city?
# saying Excellent	16
# saying Good	32
# saying Fair	8
# saying Poor	2
# saying Don't know	0
Total Responses	58
% saying Excellent	28%
% saying Good	55%
% saying Fair	14%
% saying Poor	3%
% saying Don't know	0%



Comments Received

How would you rate the overall appearance of the city?

A person from the East Coast visited the Heritage Village this summer. No transportation except expensive cab is available from the train station. The web site front page lists excellent transit system. Tell me more.

Dandelions in the summer need sprayed. Sign on the north end of 220 in disrepair. Some flower beds(not city kept) need more frequent attention.

For the most part the city looks clean and well-maintained.

I believe there should be a requirement to keep up on curb appeal to every home. There is a home on the corner of 5th Ave NW by Senior High School that has a trailer in front yard for yrs. Tall brown house on corner.

I don't know if all the warehouses along Hwy 2 are used, but would be nice to fix them up some. Overall impressions coming into EGF from GF on all 3 bridges is favorable...clean and generally kept up. Don't see trash.

I LIKE THE GREENWAYS AND PARKS AND NICE TO HAVE A PLACE FOR CAMPERS .

It has a home town feel to it...Not too busy like Grand Forks.

It needs to be cleaned. I feel it gives the impression of a city that doesn't care.

Road repairs would be helpful..

The main business areas are kept up nice and parks are OK. Some parks could use more TLC as plenty of weeds and trees don't survive well. Downtown is nice but need to attract more businesses there.

the two quarters by 2 & 220 look like crap , they need painting ,or taken down !

There are a few businesses around town that could spruce up their parking lots etc.. For example the VFW north parking lot

To many spots not mowed or maintained through out the city. one drive through downtown shows that !!!

How would you describe your overall feeling of safety in the city?

Best Police and Fire departments anywhere

Cars drive too fast, especially in school zones and they aren't patrolled adequately. All school zones should have 4-way stops on each side to keep children safe. The children are the future of this city.

faulty question, 2 somewhat safe answers

I live right by the police station, but we still had someone try to break into our backyard shed.

It seems we have an awful lot of police officers, but not many of them work the streets at night.

More crime...less cops...scary!

On October 22, 2011 at around 3:30 - 4:00 pm, I was on my way to Thief River, when I was passed by a tow truck at a very high speed(more than 40 miles per hour going north on central. After being passed and reaching county road 19(behind the Tech) I noticed that there was a police squad car turning on 19 also (ahead of me) the tow truck passed the police car on 19 at a very high speed. I thought there must be an emergency somewhere on this road. after about 3 to 4 miles out, the squad car turned around and headed back into East Grand Forks, and the tow truck was nowhere to be seen. After the curb by Omeria I seen the Steward's tow truck assisting a couple with their car(he had to have been going at least 80 miles an hour to reach this point without being seen by me(if he had been going the speed limit). But it was no emergency from what I could tell. I don't think that Steward's tow service should be given the authority to speed in town and in rural area's, I feel that is being favored and above the law. When I seen this I was disgusted that the East Grand Forks Police department allow such behavior. Do Overall the city is pretty safe and part of that is the function of where we live. With that said, our neighborhood has had to develop a sort of crime watch because several break-ins we've incurred in the area and police unable to apprehend the people responsible.

THE POLICE ARE VERY HELPFUL AND ARE THERE RIGHT AWAY WHEN YOU NEED THEM.

The police dept is doing a fantastic job!

How would you rate the overall quality of fire protection services in the city?

Slowed response due to inadequate full time manning.

Too many on duty \$\$\$\$

How would you rate the overall condition of city streets?

A few dandy potholes now and then, but they seem to get taken care of...

A few years ago, I would have rated the street "excellent." Now there are cracks and potholes on some. Assume budget constraints.

Although the streets get maintained, why don't alley ways get the same type of care. My home is next to an alley way and the city keeps raising the alley so now after the spring melt all the water flows into my yard and garage because the city has raised the alley higher than my yard. Instead of scraping it down. And also when plow goes through my alley they push the snow into my driveway instead of the other side where there is no homes.

Engineering and planing could use a change. Nice to have the local businesses get the work but when they plan roads like they have on the south end with streets that dont match up? Traffic control, maybe, but on a residential street?

in some areas of the city, some house have sidewalks while others do not, this is so even from house to house on the same block. i would like to see areas where there are some sidewalks be more complete so one does not have to walk on the street in front of one house and then resume walking on the sidewalk in front of the next. this seems to be the case even in some established areas of the city.

Many street need work / handicap sidewalks at intersections.

Many streets need maintenance

Some pot holes need filled, for example the hole thats at the Cabela's street light intersection has been there for 2yrs. Streets could be cleaned more then once per year.

The Street between the Civic Center and Hugo's is in terrible shape!

THERE ARE A FEW STREETS THAT NEED FIVING

When you drive from Grand Forks to EGF it is night and day. From road maintenance to keeping the streets clear of snow/ice in the winter. GF needs to take lessons from EGF!

How would you rate the overall quality of snowplowing on city streets?

23rd Ave NW was terrible in 2010 need snow fence to the north to stop the drifting

established plow routes allow for 2/3 of the street snow on my side of the street while the other side always only gets 1/3. switch it up a bit.

I am amazed they get the streets And alleys cleared so quickly

I live in an area of town with apartment buildings and I would like to see a stronger enforcement of on-street parking, so that when the plow comes through they can clear more than just a one-car path.

I live on the Point. The city workers do a PHENOMENAL job removing snow. I tout their work to everyone who comes to visit me during the winter. No matter the amount of snow, they are always out there ensuring the roads are safe for us to drive on.

It would be better if winter parking restrictions were more strictly enforced, so the plows could do their job.

Many streets are not plowed close to the curb until weeks after a big snow fall leaving narrow and dangerous streets.

See above.

Snow plows snow into my driveway every winter and blocks me in. Why can't they angle blade to other side of my alley where there is no house.

The intersections are very rough and the streets are not plowed to the full width.

The snowplow doesn't get close enough to the curb on our street. All winter the path is always about 3 to 4 feet away from the curb. The streets get too narrow!

They do not clean close enough to the curb - they leave about 3 feet of snow, then you are parking almost into the street.

They seem to get out quick and haven't had any issues going to work in the morning. Unfortunately, I end up shoveling my driveway TWICE...once BEFORE the plows come and once AFTER the plows come... sigh.

We live on the north end of town last to get plowed. Most storms it is impossible to get out until mid morning or early afternoon. They need to try and open up the streets early morning so people can get to work! WISH THEY WOULD HAVE A PLOW TAKE THE SNOW OUT OF MY DRIVEWAY AFTER THE PLW GOES THRU AS MOST OF THE TIME I HAVE CLEANED MY DRIVEWAY AND THEN THE PLOW FILLS IT UP AGAIN THAT IS HARD FOR OLDER PEOPLE TO SHOVEL IT OUT AGAIN

How would you rate the dependability and overall quality of city sanitary sewer service?

...I guess I don't really know that much about it...

Live in Grand Forks

Nothing to complain about.

when i flush, it always goes down!!!

How would you rate the dependability and overall quality of the city water supply?

Again...don't know much about it...

good pressure and great taste!!!

Grand forks parks seem a lot better taken care of.

Live in Grand Forks

water cloudy at times

How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?

Do not like that you are not supposed to dump your garbage at the egf dump and u have to go to GF. Especially since we have paid for it.

I feel that there is much emphasis put on the hockey programs. It would be nice to have something else to do during the winter if you're not a hockey player.

Our son was in Tball and skating and generally pleased.

Some parks need more TLC however. More weeds than grass and trees can't seem to survive. Aside from Sherlock, I wish a few more parks would have more playground equipment. I always thought the area east of the frisby golf place would be a nice park to have bands play on Saturdays with vendors and a place for people to lay out on the grass, bring their pets. Rent bike-surrey. Unfortunately that area gets flooded out quite often. Still very, very sad at the loss of the old Sherlock Park...but all of the other post-flood things are great! would like to see the activity line up out a little sooner than it normally comes out. there are a lot of things for kids to do these days and it would make it easier to decide what to put the kids in if we knew what the schedules of the PnR activities a bit sooner.

How would you rate the overall quality of services provided by the city?

Mayor's office staff are friendly and provide excellent service. Happy Holidays

great to see the new sidewalks being installed

I would like to see more police officers on the streets all day long. To have the majority of people on during the day seems like a waste of services. Spread the wealth!!

Proud to live here

There are too many "fees" - these services should be paid out of our taxes.

We like it over here and our son likes the staff at New Heights. I know it will likely never happen, but sure would be nice to have another bridge over. Also would be nice to have an expanded Ortons built, so it could carry more items. But this is beyond control of the city.

City utility rates are far too high, water and light rates are far higher than surrounding communities including GF.