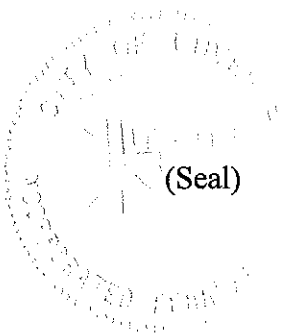



CERTIFICATION

STATE OF MINNESOTA)
)
 COUNTY OF ROCK) ss:
)
 CITY OF LUVERNE)

I, the undersigned, being the duly acting and qualified City Clerk of the City of Luverne, Minnesota, and pursuant to the City Charter and the authority invested in me, do hereby certify that the attached Resolution No. 25-12 was adopted by the City Council at a regular meeting held Tuesday, May 22, 2012, with the original thereof on file in my office, and the same is a full, true, and complete transcript therefrom insofar as the same relates to A Resolution Amending Resolution 20-12 to Include the Implementation Goal for the 10 Performance Benchmarks for Cities Developed by the Council on Local Results and Innovation.

WITNESS my hand and seal of the City this 23rd day of May, 2012.





 Jessica Mead
 City Clerk
 City of Luverne, Minnesota

RESOLUTION NO. 25-12

A RESOLUTION AMENDING RESOLUTION 20-12 TO INCLUDE THE IMPLEMENTATION GOAL FOR THE 10 PERFORMANCE BENCHMARKS FOR CITIES DEVELOPED BY THE COUNCIL ON LOCAL RESULTS AND INNOVATION

WHEREAS, in 2010 the Minnesota Legislature created the Council on Local Results and Innovation. This group created 10 benchmarks for cities; and

WHEREAS, information on these performance measures is intended to aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services, and measure residents' opinions of those services; and

WHEREAS, participation in this standard measures program is voluntary; and

WHEREAS, a city that elects to participate is eligible for a reimbursement of \$0.14 per capita in local government aid and is also exempt from levy limits under sections 275.70 to 275.74 for taxes payable 2013; and

WHEREAS, the city is in the process of implementing a local performance measurement system as developed by the Council on Local Results and Innovation; and

WHEREAS, the city will work with the Leagues of Minnesota Cities by drawing on their in-house expertise and experience to implement the local performance measurement system; and

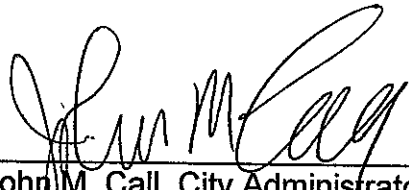
WHEREAS, cities that participate must report results for calendar 2012 on the 10 adopted measures to its residents before the end of the calendar year 2013; and

WHEREAS, by July 1, 2012 cities wanting to participate must file a report with the Office of the State Auditor declaring the city has adopted the corresponding 10 performance measures developed by the Council; and


NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF LUVERNE, MINNESOTA, that the Luverne City Council hereby declares the adoption of the 10 performance measures developed by the Council on Local Results and Innovation.

ADOPTED BY THE CITY COUNCIL OF THE CITY OF LUVERNE, MINNESOTA, this 22th day of May, 2012.

ATTEST:



John M. Call, City Administrator



Esther Spease Frakes, Acting Mayor

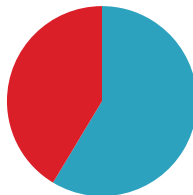


City of Luverne

2011 Citizen Survey
Mailed and Emailed Results

Mailed Survey

- ▶ Mailed out 1950 Surveys to residential utility customers
- ▶ 12 questions
- ▶ 807 surveys were returned - 41%



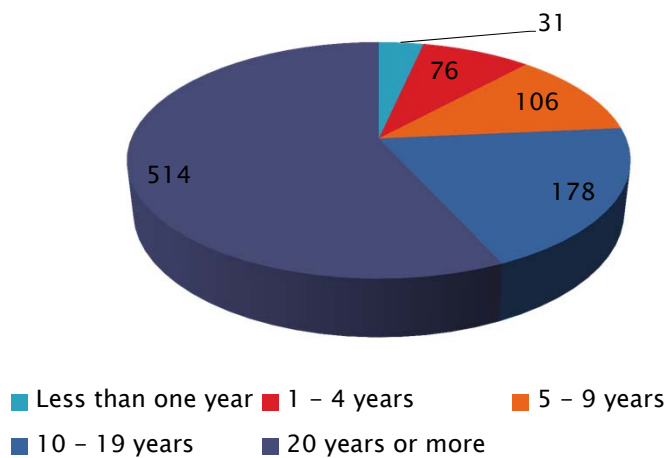
■ Not returned ■ Returned

Emailed Survey

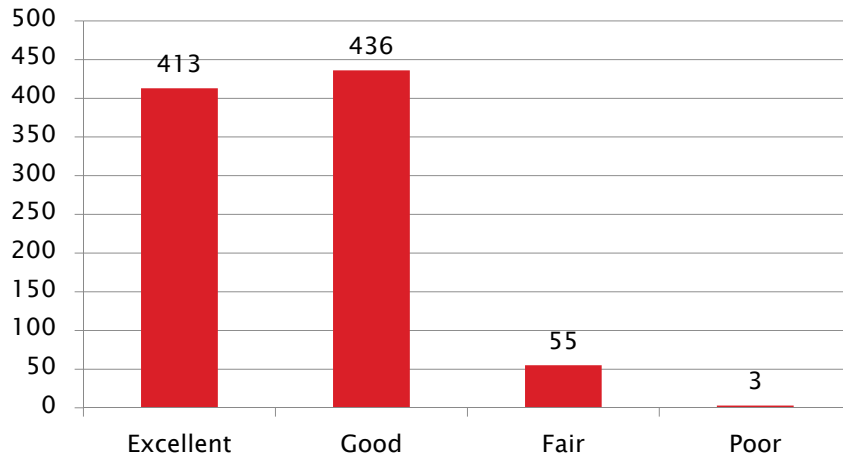
- ▶ Emailed 163 surveys to residential utility customers
- ▶ Email addresses were not tracked
- ▶ 101 surveys were completed - 62%



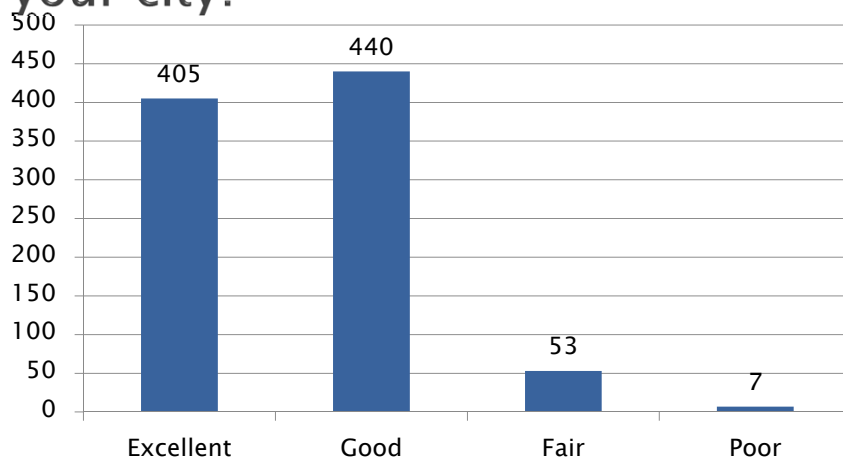
1. How long have you lived in the City of Luverne?



2. Overall, how do you rate the City of Luverne as a place to live?



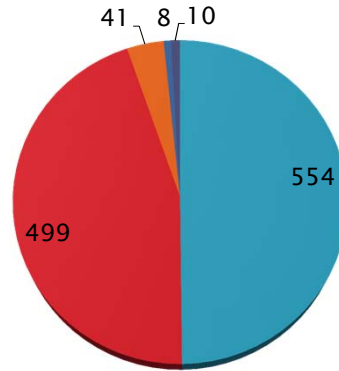
3. Overall, how do you rate the quality of services provided by your city?



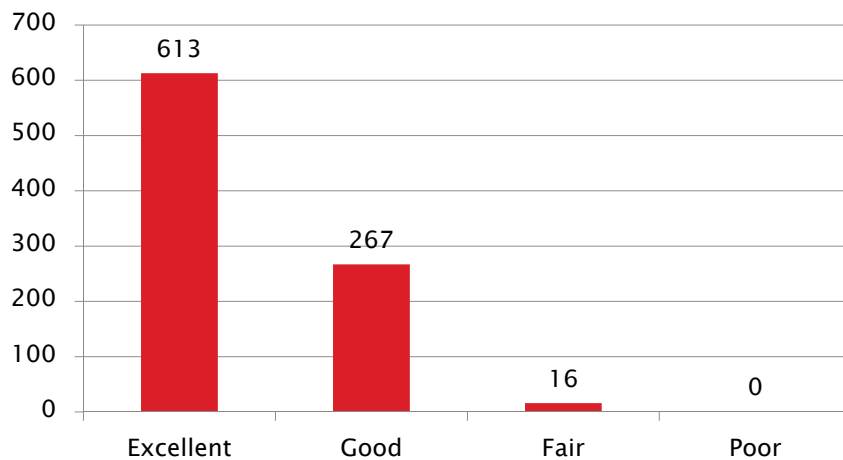
5. Overall, how do you feel about safety in the City of Luverne?

Do you feel:

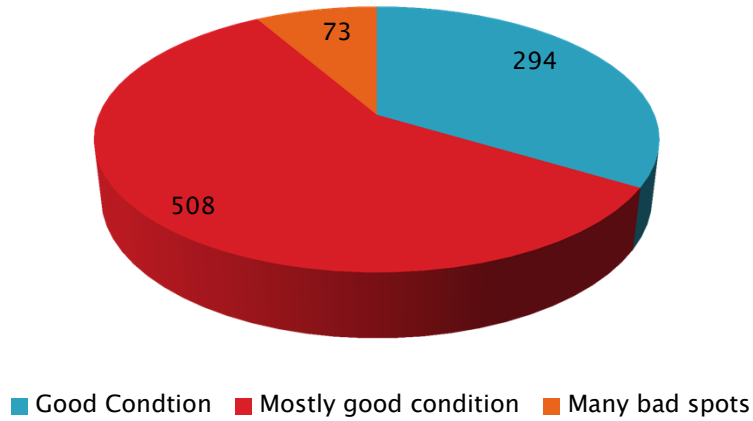
- Very safe
- Somewhat safe
- Neither safe nor unsafe
- Somewhat unsafe
- Very unsafe



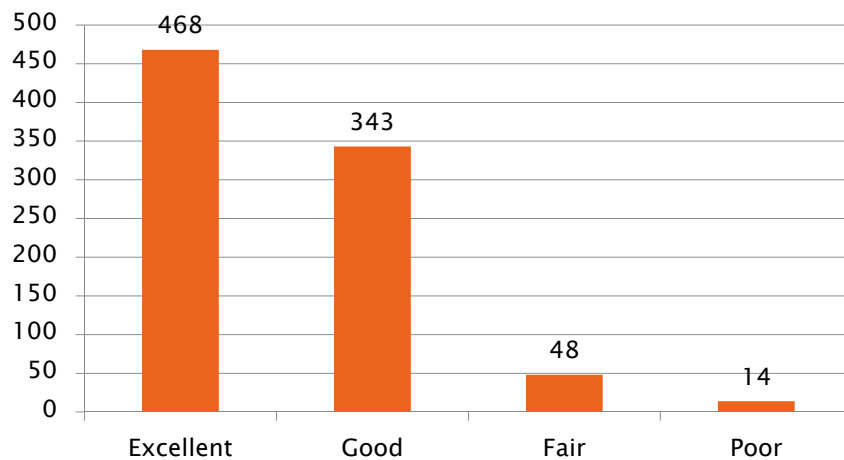
6. Overall, how do you rate the quality of fire protection services in the City of Luverne?



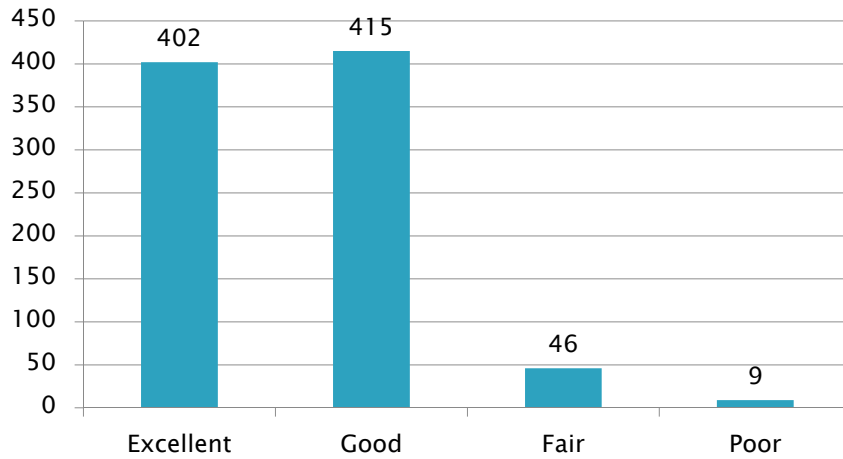
7. Overall, how do you rate the road conditions in the City of Luverne?



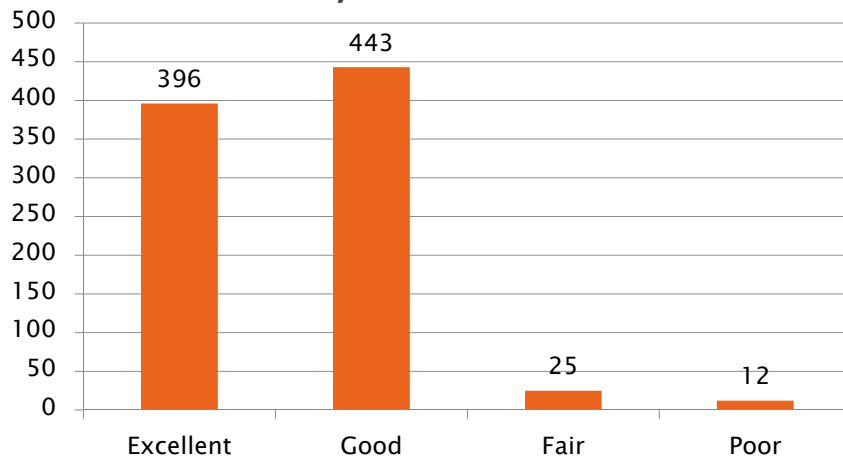
8. Overall, how do you rate the quality of snowplowing on city streets in the City of Luverne?



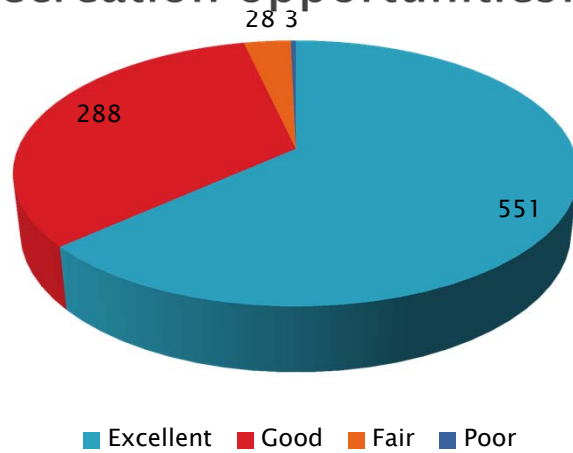
9. Overall, how do you rate the dependability & quality of the City of Luverne water supply?



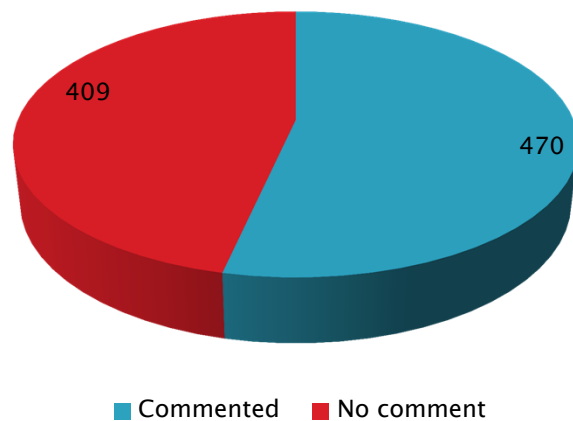
10. Overall, how do you rate the dependability & quality of the City of Luverne sanitary sewer service?



11. Overall, how do you rate the quality of the City of Luverne parks and recreation opportunities?



12. What suggestions do you have for making Luverne a better place to live, work and raise a family?



Summary of Comments

- ▶ 39 comments want Highway 75 cleanup
- ▶ 14 comments want Downtown Revitalization
- ▶ 29 comments want an outdoor pool
- ▶ 32 comments want city ordinances enforced
- ▶ 235 comments about getting another grocery store, a clothing store, more restaurants, more retail stores and new businesses
- ▶ 48 comments about getting more jobs here
- ▶ 95 comments were compliments