RESOLUTION NO. 18-76

RESOLUTION DECLARING THE CITY OF COON RAPIDS' PARTICIPATION IN THE COUNCIL ON LOCAL RESULTS AND INNOVATION – PERFORMANCE MEASUREMENT PROGRAM

WHEREAS, the benefits to the City of Coon Rapids for participation in the Minnesota Council on Local Results and Innovation's Comprehensive Performance Measurement Program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State Statute; and

WHEREAS, the City Council has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

NOW THEREFORE LET IT BE RESOLVED by the City Council that the City of Coon Rapids will report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's/county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED by the City Council that the City of Coon Rapids will submit to the Office of the State Auditor the actual results of the performance measures adopted by the City.

Adopted this 19th day of June, 2018.

Jerry Koch, Mayor

ATTEST:

Joan Lenzmeier, City Clerk

City of Coon Rapids Data for Council on Local Results and Innovation - Performance Measurement Program

Category	#	Measure	2017 Data
General	1.	Rating of the overall quality of services provided by your city (survey data, provide year completed and total responses)	Excellent - 15%, Good - 58%, Fair - 19%, Poor -2 %, Don't Know - 6% (2016 mail-in survey, 412 random representative sample)
	2.	Percent change in the taxable property market value	2016 to 2017 taxable market value change: 10.2%
	3.	Citizens' rating of the overall appearance of the city (survey data, provide year completed and total responses)	Excellent - 14%, Good - 55%, Fair - 26%, Poor - 4%, Don't Know - 1% (2016 mail-in survey, 412 random representative sample)
	4.*	Nuisance code enforcement cases per 1,000 population	n/a
	5.*	Number of library visits per 1,000 population	n/a
	6.*	Bond rating	Aa1 (Moody's)
	7.	Citizens' rating of the quality of city recreational programs and facilities (survey data, provide year completed and total responses)	<u>Facilities:</u> Excellent - 10%, Good - 36%, Fair - 16%, Poor - 4%, Dont Know - 34% <u>Programs:</u> Excellent - 9%, Good - 33%, Fair - 14%, Poor - 2%, Don't Know - 42% (2016 mail-in survey, 412 random representative sample)
	8.*	Accuracy of post election audit (% of ballots counted accurately)	100% accurate
Police Services	9.	Part I and II Crime Rates	Part I: 30.27 per 1,000 pop., Part II: 38.75 per 1,000 pop.
	10.*	Part I and II Crime Clearance Rates	Part I Clearance Rate: 41.23%, Part II Clearance Rate: 78.3%
	11.	Citizens' rating of safety in their community (survey data, provide year completed and total responses)	Excellent - 16%, Good - 54%, Fair - 21%, Poor - 9%, Don't Know - 0% (2016 mail-in survey, 412 random representative sample)
	12.	Average police response time	Respones to priority calls - 4.32 minutes.
Fire & EMS Services	13.	Insurance industry rating of fire services	ISO rating: 3
	14.	Citizens' rating of the quality of fire protection services (survey data, provide year completed and total responses)	Excellent - 42%, Good - 37%, Fair - 6%, Poor - 0%, Don't Know - 14% (2016 mail-in survey, 412 random representative sample)
	15.	Average fire response time	n/a
	16.*	Fire calls per 1,000 population	30.15 calls per 1,000 pop.
	17.*	Number of fires with loss resulting in investigation	118
	18.*	EMS calls per 1,000 population	69.96 calls per 1,000 pop.
	19.	Emergency Medical Services average response time	n/a
Streets	20.	Average city street pavement condition rating	n/a
	21.	Citizens' rating of the road conditions in their city (survey data, provide year completed and total responses)	n/a
	22.*	Expenditures for road rehabilitation per paved lane mile rehabilitated (jurisdiction only roads)	n/a
	23.*	Percentage of all jurisdiction lane miles rehabilitated in the year	n/a
	24.*	Average hours to complete road system during snow event	n/a
	25.	Citizens' rating of the quality of snowplowing on city streets (survey data, provide year completed and total responses)	Excellent - 19%, Good - 43%, Fair - 22%, Poor - 12%, Don't Know - 4% (2016 mail-in survey, 412 random representative sample)
Water	26.	Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses)	Quality: Excellent - 23%, Good - 48%, Fair - 15%, Poor - 13%, Don't Know - 2% (2016 mail-in survey, 412 random representative sample)
	27.	Operating cost per 1,000,000 gallons of water pumped/produced	n/a
Sanitary Sewer	28.	Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)	Excellent - 22%, Good - 55%, Fair - 12%, Poor - 1%, Don't know - 10% (2016 mail-in survey, 412 random representative sample)
	29.	Number of sewer blockages on city system per 100 connections	n/a