Resolution 25-81

WHEREAS, in 2010, the Legislature created the Council on Local Results and Innovation and subsequently released a set of standard performance measures for counties to aid residents, taxpayers and elected officials in determining the efficacy of programs and services; and

WHEREAS, participation in the standard measures program by the county is voluntary but the county receives funds annually for participation that are used to implement the resident survey every three years;

NOW, THEREFORE, BE IT RESOLVED, that the Olmsted County Board of Commissioners does hereby approve participation in the annual State Measures program.

Dated at Rochester, Minnesota this 3rd day of June, 2025.

OLMSTED COUNTY BOARD OF COMMISSIONERS

Signed by:

6/5/2025 | 9:42 AM CDT

Mark Thein, Chairperson

ATTEST:

—DocuSigned by:

Clara Sifuentes

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6/5/2025 | 10:01 AM CDT

Clara Sifuentes, Deputy Clerk to the County Board



Minnesota State Performance Measurement Program

In 2010, the Legislature created the Council on Local Results and Innovation. In February 2011, the Council released a standard set of ten performance measures for counties and ten performance measures for cities that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties and cities in providing services and measure residents' opinions of those services. In February of 2012, the Council created a comprehensive performance measurement system for cities and counties to implement. In 2013, the Council revised the performance measures and clarified the system requirements to increase participation in the program.

Participation in the standard measures program by a city or a county is voluntary. Counties and cities that choose to participate in the standard measures program must officially adopt and implement the ten minimum performance measures and system developed by the Council. Olmsted County has been a voluntary participant since 2011.

Per the Council's reporting requirements, a copy of the resolution approved by the Olmsted County Board to participate in this program will be submitted electronically to the Minnesota Office of the State Auditor.

In 2024, Olmsted County adopted a new strategic plan for 2024-2028. High-level priorities are shown on the next page along with the updated Mission/Vision/Values. Performance measures presented in this report are tied to several of these high-level priorities in the following pages. *

An accessible version of this report is available on the Olmsted County website.

*This report does not call out alignment with the priority of <u>Effective and Engaged Workforce</u> as that is a priority internally focused within the county while the other priorities are more community oriented



A vibrant community where everyone thrives.

Mission

Building a sustainable foundation for a safe, healthy, and welcoming community through public service excellence.



Values

Thoughtful
Principled
Inclusive
Service Focused
Collaborative

Priorities

Community Trust & Engagement
Community Safety & Well-being
Environmental Sustainability
Responsible Growth & Development
Effective & Engaged Workforce

Public Safety ₁							
Adult Recidivism Rate						Recent Yr	Yr to Yr
		5 Yea	r Trend Re	esults		Met	Trend
Targets	2020	2021	2022	2023	2024	Not Met	Line
•85% of D&O felony case probationers remain free of felony							
conviction for 3 years after discharge	86%	90%	90%	90%	90%	Met	
•75% of D&O supervised releases remain free of felony							
conviction for 3 years after discharge	62%	66%	73%	77%	69%	Not Met	

Initiatives impacting performance metrics: • Coordinate Olmsted County Drug Court; • Partner with Damascus Way Halfway House Program; • Apply Research-driven practices; • Teach Cognitive Skills Programming; • Use Validated Risk Needs Assessment; • Provide Intensive Supervision; • Offer Domestic Violence Education and Treatment; • Prioritize supervision and treatment interventions to higher risk clients; • Target interventions to reduce risk; • Utilize effective Communication and motivation interview strategies to enhance positive change; • Dosage Probation

Public Health₂

Life Expectancy Recent Yr Yr to Yr **5 Year Trend Results** Met Trend **Targets** 2019 2020 2021 2022 2023 **Not Met** Line •Life expectancy higher than U.S. average of: 78.4 years 83.1 81.2 81.3 81.6 80.4 Met •Life expectancy higher than Minnesota average of: 78.8 vears 83.1 81.3 81.6 80.4 81.2 Met

Community Safety and Well-Being

Initiatives impacting performance metrics: • Promote Healthy Communities and Healthy Behaviors; • Assure the Quality and Accessibility of Health Services; • Prevent the Spread of Infectious Diseases; • Prepare for and Respond to Disasters and Assist Communities in Recovery; • Protect Against Environmental Hazards; • Assure an Adequate Local Public Health Infrastructure

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Maltreatment Recurrence Rate						Recent Yr	Yr to Yr
		5 Yea	r Trend Re	esults		Met	Trend
Targets	2020	2021	2022	2023	2024	Not Met	Line
●90.9% of confirmed reports of child maltreatment during							
reporting year remain free of another confirmed							

reporting year remain free of another confirmed maltreatment report within 12 months of initial report

100.0% 95.3% 100.0% 100.0% 100.0% **Met**

Initiatives impacting performance metrics: • Collaborate with law enforcement, medical personnel, community partners (e.i. schools and community agencies) and other agency staff working with the family as well as extended family member and friends; • Engage with the entire family system to partner and work towards solutions together; • Utilize differential response and increased utilization of early intervention services and child welfare-based services to prevent need for child protective services; • Use Family Involvement Strategies (FIS): Case Planning Conferences and Family Group Conferences

₁Source: Department of D&O Community Corrections (Nikki Niles; Dept. Director)

₂Source: Department of Public Health (Denise Daniels; Dept. Director)

₃Source: Department of Child & Family Services (Gilbert Domally; Dept. Director)

Veterans Services₄							
Federal dollars brought into county for veteran's benef	Recent Yr	Yr to Yr					
5 Year Trend Results							Trend
No Targets	2019	2020	2021	2022	2023	Not Met	Line
						Not	
 % of Veteran population to overall county population 	5.6%	5.3%	5.2%	6.4%	6.0%	Applicable	
Avg. Federal benefit dollars per Veteran brought into County						Not	
per year	\$5,500	\$6,095	\$6,784	\$8,066	\$9,282	Applicable	

Initiatives impacting performance metrics: • Provide outreach to homebound veterans and those in nursing facilities to assist in obtaining federal, state and local benefits; • Assist Olmsted County Veterans in securing SSAP for Dental, Optical, Rent and Utility, and Subsistence Allowance Benefits; • Make claims for death benefits, Death Pension or Dependency and Indemnity Compensation

Responsible Growth and Development

Finance ₅							
Bond Rating						Recent Yr	Yr to Yr
		5 Yea	r Trend Res	sults		Met	Trend
Targets	2020	2021	2022	2023	2024	Not Met	Line
	Yr Not	Yr Not			Yr Not	Not	
●Standard and Poors Bond at AAA Rating	Rated	Rated	AAA	AAA	Rated	Applicable	
●Moody's Investors Services at Aaa Rating	Aaa	Aaa	Aaa	Aaa	Aaa	Met	

Initiatives impacting performance metrics: • Internal Control Systems; • Regular involvement by finance staff of the qualitative judgement of programmatic managers in budget development, monitoring and financial forecasting; • One-time revenues (uncertain funding streams) are linked to one-time expenditures to avoid building instability into the budget; • The goal to maintain fund balances between 35% to 50% of operating revenues in our Governmental Funds; • A five-year capital improvement plan for major public improvements is reviewed and updated annually; • Our self-insurance health plan is modeled out five years for rate setting purposes; • Extensive use of self-supporting internal service funds to account for overhead costs

⁴Source: County Administration (James Johnson; Deputy County Administrator) ⁵Source: County Administration (Wilfredo Roman Catala; Chief Financial Officer)

					Recent Yr	Yr to Yr
	5 Yea	r Trend Re	esults		Met	Trend
2020	2021	2022	2023	2024	Not Met	Line
Met	Met	Met	Met	Met	Met	
Met	Met	Met	Met	Met	Met	
	Met	2020 2021 Met Met	2020 2021 2022 Met Met Met	Met Met Met Met	2020 2021 2022 2023 2024 Met Met Met Met Met	5 Year Trend Results Met 2020 2021 2022 2023 2024 Not Met Met Met Met Met Met Met

Initiatives impacting performance metrics: • Maintain roads in a reasonable, safe, and serviceable condition throughout winter; • Reduction of Salt Usage for Environmental Benefits; • Secure adequate capital improvement funding; • Pavement Preservation projects for at least 15 miles annually

Environment-

Environmental Sustainability

Environment							
Recycling & Solid Waste Processing						Recent Yr	Yr to Yr
		5 Yea	ar Trend Re	esults		Met	Trend
Targets	2020	2021	2022	2023	2024	Not Met	Line
●Recycling Rate: > 45%	41%	44%	42%	39%	42%	Not Met	^
●OWEF Processible Waste Rate: > 90%	96%	97%	102.7%*	100.4%*	100%	Met	/
 Hazardous Waste Program Household Participation Rate: 							
>10%	16%	17%	16%	16%	16%	Met	

Initiatives impacting performance metrics: • Advance the design and implementation of a local Material Recovery Facility (MRF) to significantly improve recycling rates by capturing more recoverable materials. This facility will enable waste to be diverted higher up the waste hierarchy, reducing dependency on Olmsted's waste-to-energy facility (OWEF) and impacts to its infrastructure.; • Create a cohesive, recognizable public education program aimed at increasing waste diversion and reuse through community engagement and behavior change. The branded education and outreach campaign will also focus on safe disposal practices for hazardous and problematic items such as lithium batteries, propane tanks, and pressurized canisters.; • Develop and execute a countywide strategic waste diversion plan that identifies and targets high-volume recyclable materials currently being sent to the OWEF or landfill. The plan will guide policies, programs, and infrastructure improvements to optimize recovery and reduce overall waste generation.

6Source: Department of Public Works (Ben Johnson; Dept. Director)

₇Source: Department of Environmental Resources (Cathleen Hall; Dept. Director)

*Note: Greater than 100% as waste was reclaimed the year prior from the Kalmar Landfill Municipal Solid Waste (MSW) Bypass Cell and processed at the Waste-to-Energy Facility (OWEF)

	Elections ₈							
	Post-Election Audit Accuracy						Recent Yr	Yr to Y
			4 Ele	ction Cycl	e Trend R	esults	Met	Trend
	Targets		2018	2020	2022	2024	Not Met	Line
	Voting system/Hand count Reconciliation Variance: < 0.5% (to							
	variance from reconciliations of three random precincts). Only m	neasured						
	during Statewide election years.		0.0%	0.0%	0.0%	0.0%	Met	
	Initiatives impacting performance metrics: • Prepare ballots	and tabula	ting systen	n for 110 p	recincts for	an estima	ated population	on of
	164,784 (July 1st, 2023 US Census Bureau) with 104,248 regist		~ .	•				
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	Property, Records, Valuation & Assessment ₈							
	Taxation Assessment Accuracy (Assessment Year)						Recent Yr	Yr to `
	, (,		5 Yea	r Trend R	esults		Met	Tren
	Targets	2021	2022	2023	2024	2025	Not Met	Line
	3							
nmunity	Residential median assessment ratio: 90%-105%	93.4%	91.1%	96.3%	94.5%	93.8%	Met	_/_
ıst and								
agement	Commercial median assessment ratio: 90%-105%	94.5%	97.5%	89.9%	94.1%	93.1%	Met	~
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								_
	Apartment median assessment ratio: 90%-105%	96.7%	93.0%	95.1%	96.9%	95.9%	Met	
	Apartment median assessment ratio: 90%-105%	96.7%	93.0%	95.1%	96.9%	95.9%	Met	
	Apartment median assessment ratio: 90%-105% Agriculture median assessment ratio: 90%-105%	96.7% 97.6%	93.0%	95.1% 93.6%	96.9% 95.6%	95.9% 92.8%	Met Met	
		97.6%						Yr to \
	Agriculture median assessment ratio: 90%-105%	97.6%	92.6%		95.6%		Met	Yr to Y
	Agriculture median assessment ratio: 90%-105% Real Estate Document Recording, Indexing & Return T	97.6%	92.6%	93.6%	95.6%		Met Recent Yr	Trend
	Agriculture median assessment ratio: 90%-105%	97.6% Time	92.6% 5 Ye a	93.6% r Trend R	95.6% esults	92.8%	Met Recent Yr Met	
	Agriculture median assessment ratio: 90%-105% Real Estate Document Recording, Indexing & Return T Targets	97.6% Time 2020	92.6% 5 Yea 2021	93.6% r Trend R	95.6% esults	92.8%	Met Recent Yr Met	Tren
	Agriculture median assessment ratio: 90%-105% Real Estate Document Recording, Indexing & Return T Targets 95% of e-Recorded Documents Turned Around in: 5 Days or	97.6% Time	92.6% 5 Ye a	93.6% r Trend Re 2022	95.6% esults 2023	92.8%	Met Recent Yr Met Not Met	Trend
	Agriculture median assessment ratio: 90%-105% Real Estate Document Recording, Indexing & Return T Targets 95% of e-Recorded Documents Turned Around in: 5 Days or less	97.6% Time 2020	92.6% 5 Yea 2021	93.6% r Trend Re 2022	95.6% esults 2023	92.8%	Met Recent Yr Met Not Met	Tren

Initiatives impacting performance metrics: • Rochester continues to experience slight increases in the Residential market. Assessors have raised Residential estimated markget values an average of 2-4%; • Assessment aides assist Assessment Services personnel in

revaluation; Increase imaged documents to provide improved disaster recovery and online access to documents

₈Source: Department of Property Records & Licensing (Mary Blair-Hoeft; Dept. Director)